

## **CHAPTER 1116b.5 VIDEO GAMING SURVEILLANCE – TECHNICAL STANDARDS**

### **§ 1116b.5. Surveillance Technical Standards.**

(a) Prior to the commencement of offering video gaming, and in accordance with 58 Pa. Code § 1116.5(a)(5), the terminal operator licensee shall implement all necessary surveillance systems in each establishment in which video gaming is offered.

(b) The surveillance systems implemented in each establishment shall, at a minimum, provide for the following:

(1) Must operate on a 24-hours per day, 7-days per week basis.

(2) Must be capable of recording all activity in images clearly displaying facial detail of players, as well as details of the video gaming terminals, redemption terminals, and all other areas as require by Board regulation.

(3) Must be capable of recording and storing all images by each surveillance camera for a minimum of 30 days in a format that may be easily accessed for investigative purposes.

(i) If a proprietary video player for the recording and playback of surveillance footage is used, a terminal operator shall provide the necessary program files to the Board or Bureau upon request of surveillance footage for investigative purposes.

(4) Must provide the Board and the Bureau with remote access to the surveillance system to view surveillance footage in real-time.

(5) Must be capable of clearly and accurately displaying the time and date, synchronized and set correctly, which shall not significantly obscure the surveillance footage.

(6) Must be capable of operating under normal lighting conditions, with the entire area covered by the surveillance system having lights on 24-hours per day, 7-days per week.

(7) Must be capable of producing a clear, still photograph or video in digital format that can be provided in unaltered form within 2 business days following a request by the Board or the Bureau.

(8) Must undergo quarterly maintenance inspections to ensure that any repairs, alterations, or upgrades to the surveillance system are made for the proper operation of the system.

(c) If a terminal operator or establishment has been notified by the Board, the Bureau, or law enforcement of a pending criminal or administrative investigation for which a recording may contain relevant information, the terminal operator or establishment shall retain an unaltered

copy of the recording until the investigation or proceeding is closed or the entity conducting the investigation or proceeding notifies the terminal operator or establishment that it is not necessary to retain the recording.

(d) A terminal operator or establishment shall make available to the Board or its authorized agents, upon request, a current list of authorized employees and service employees or contractors who may have access to any of the surveillance areas.

(e) A terminal operator may have a centralized location for the server and surveillance room for the establishments in which video gaming is operated if the terminal operator also places the necessary equipment in each establishment so that the surveillance footage may also be viewed on-site.

(f) The terminal operator may provide remote, real-time access to the surveillance system to the owner or operator of the establishment.