1. Good afternoon. As we are finalizing our submission, we noticed that on the cost submission spreadsheet, the "Package Summary" tab is bringing over our costs from the List Price and not the Discounted Package Cost Per Search, which is giving an overly high price for evaluation. We wanted to confirm that this is the intent of PGCB even though the bill rate would be the Discounted Package Cost Per Search (Initial Request) and not the List Cost Per Search Performed (Initial Request). Thank you for the clarification!

When the spreadsheets are submitted to the PGCB they will be adjusted to show the discounted package price on the summary sheet along with the List Cost Per Search.

2. I realize the deadline has passed for Q&A, but before we submit our proposal we wanted clarification whether SOC1 or SOC2 certification is required in order to be your vendor for background screening services?

SOC 1 and SOC 2 certification will not be required initially but may be asked for in the future although the entity should have the proper security controls in place to ensure all sensitive data is protected.

3. I had asked the question about the HR system to integrate with. The answer came back as "there is no integration to an HR system". Can you tell me is there an integration to a system at all? Is there a proprietary system? How will the information be transferred?

Yes there is integration to a PGCB system, yes it is proprietary and please refer to the RFP Section III-1 A for how the information will be transferred.

4. I also asked about statics on the number of counties, states, etc. The answer came back at 3.44 counties. Out of the 3.44 counties how many of them are out of PA?

The 3.44 is an overall average for county searches for all applicants. Non PA residents average 2.34