#### COMMONWEALTH OF PENNSYLVANIA

### GAMING CONTROL BOARD

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PUBLIC MEETING

\* \* \* \* \* \* \*

BEFORE: WILLIAM H. RYAN, JR., CHAIRMAN

Gregory C. Fajt, Annmarie Kaiser, Keith R.

McCall, John J. McNally, III, Anthony C.

Moscato, David W. Woods

Jennifer Langan, Representing Robert M.

McCord, State Treasurer

Robert Coyne, Representing Daniel P.

Meuser, Secretary of RevenueHEARING:

Wednesday, June 11, 2014, 10:44 a.m.

LOCATION: Pennsylvania Gaming Control Board

Office of Hearings and Appeals

Strawberry Square Complex, Second Floor

Harrisburg, Pennsylvania 17106-9060

WITNESSES: Susan Hensel, Mark Juliano, Michael Bowman,

Gilbert Morrissey, Anthony Spagno

Reporter: Jared Walker

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|----|--|-----------|
| 1  | I N D E X  |           |
| 2  |  |           |
| 3  | OPENING REMARKS                                      |           |
| 4  | By Chairman Ryan                                     | 7 - 9     |
| 5  | PRESENTATION   |           |
| 6  | By Attorney Sherman                                  | 9 - 10    |
| 7  | QUESTIONS BY BOARD MEMBERS                           | 10 - 11   |
| 8  | PRESENTATION   |           |
| 9  | By Attorney Yocum                                    | 12 - 15   |
| 10 | By Attorney Sherman                                  | 15 - 19   |
| 11 | By Attorney Cook                                     | 19 - 24   |
| 12 | By Ms. Hensel  | 25 - 38   |
| 13 | By Attorney Roland                                   | 39 - 44   |
| 14 | By Attorney Kraus                                    | 44 - 46   |
| 15 | QUESTIONS BY BOARD MEMBERS                           | 46 - 49   |
| 16 | PRESENTATION   |           |
| 17 | By Attorney Stuart                                   | 50 - 56   |
| 18 | By Attorney Hayes                                    | 56 - 57   |
| 19 | By Attorney Stuart                                   | 58 - 61   |
| 20 | By Attorney Schrier                                  | 62 - 71   |
| 21 | DISCUSSION AMONG PARTIES                             | 71 - 77   |
| 22 | <u>WITNESSES</u> : Michael Bowman, Gilbert Morrissey |           |
| 23 | and Anthony Spagno                                   |           |
| 24 | QUESTIONS BY BOARD MEMBERS                           | 77 - 117  |
| 25 | DISCUSSION AMONG PARTIES                             | 117 - 123 |
|    |  |           |

| į  |                 |                   |       |       | 1 |
|----|-----------------|-------------------|-------|-------|---|
| 1  |                 | I N D E X (cont.) |       | 6     |   |
| 2  |                 |                   |       |       |   |
| 3  | PRESENTATION    |                   |       |       |   |
| 4  | By Attorney     | Stuart            | 123 - | - 128 |   |
| 5  | By Attorney     | Estriplet         | 129 - | - 133 |   |
| 6  | By Attorney     | Miller            | 134 - | - 140 |   |
| 7  | By Attorney     | Tepper            |       | 141   |   |
| 8  | By Attorney     | Miller            | 142 - | - 143 |   |
| 9  | CLOSING REMARKS |                   |       |       |   |
| 10 | By Chairman     | Ryan              | 143 - | - 144 |   |
| 11 |                 |                   |       |       |   |
| 12 |                 |                   |       |       |   |
| 13 |                 |                   |       |       |   |
| 14 |                 |                   |       |       |   |
| 15 |                 |                   |       |       |   |
| 16 |                 |                   |       |       |   |
| 17 |                 |                   |       |       |   |
| 18 |                 |                   |       |       |   |
| 19 |                 |                   |       |       |   |
| 20 |                 |                   |       |       |   |
| 21 |                 |                   |       |       |   |
| 22 |                 |                   |       |       |   |
| 23 |                 |                   |       |       |   |
| 24 |                 |                   |       |       |   |
| 25 |                 |                   |       |       | ] |
|    |                 |                   |       |       |   |

## PROCEEDINGS

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# CHAIRMAN:

My name is Bill Ryan, the Chairman of the Pennsylvania Gaming Control Board. Before we begin, I would ask everyone to please turn off or at least put on silent your cell phones and other electronic devices. Thank you. With us today is Jennifer Langan, representing State Treasurer Bob McCord, and Bob Coyne representing Secretary for the Department of Revenue, Dan Meuser. Thank you both for being here today.

All the members of the Board are present. I will therefore call today's meeting to order. First, I would ask everyone to stand for the Pledge of Allegiance.

17 PLEDGE OF ALLEGIANCE RECITED

#### CHAIRMAN:

Thank you very much. Today, before we get into our regular agenda, we will have one Public Haring.

22 BRIEF RECESS

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#### CHAIRMAN:

And we will now begin our regularly

25 scheduled meeting. First, the Board held executive

sessions on May 21st and May 28th to deliberate on the Category 2 License available for the City of Philadelphia. Additionally, yesterday June 10th, an executive session was held for the purpose of discussing potential litigation involving the Board and to conduct quasi judicial deliberations relating to matters being considered by the Board today.

Also, the Board has scheduled a Public Input Hearing in connection with the Parx Casino's Category 1 License Renewal. The hearing will be held on Thursday, July 17th beginning at 10:00 a.m. at the Bensalem Township Municipal Building located at 2400 Byberry Road in Bensalem, Pennsylvania. The purpose of the hearing is to permit individuals to learn more about the casino, as well as to make comments about the license renewal.

Anyone wishing to provide testimony at the public input hearing must register by 12:00 noon on Wednesday, July 16th, 2014. You can register by visiting the Board's website or by calling the Board's Secretary, Mickey Kane, at 717-346-8325. All are also welcome to submit written comments. Those comments should be addressed to the Board's Secretary and can be mailed to Pennsylvania Gaming Control Board, P.O. Box 69060, Harrisburg, PA, 17106. All comments

received, whether written or oral, will become part of 1 2 the record in the Parx Casino License Renewal 3 proceedings. 4 Next, we have consideration of a Motion 5 to approve the minutes and transcript of the April 30th meeting. May I have such a motion? MS. KAISER:

Mr. Chairman, I move that the Board approve the minutes and transcript of the April 30th, 2014 meeting.

## MR. MCCALL:

12 Second.

# CHAIRMAN:

14 All in favor? Opposed?

15 ALL SAY AYE

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## CHAIRMAN:

The motion carries. Next, Doug Sherman, 18 Office of Chief Counsel (OCC).

# ATTORNEY SHERMAN:

Good morning, Chairman, members of the Board. The OCC has several items for your consideration today. The first of which is a request to approve or ratify a legal contract.

24 Specifically, the OCC reports to the 25 Board that we have entered into a contract with the law firm of Schnader, Harrison, Segal & Lewis in

Philadelphia to provide legal services and advice to

the Board concerning the bankruptcy action filed in

the U.S. Bankruptcy Court for the Eastern District of

Pennsylvania by the Philadelphia Entertainment and

Development Partners, L.P. group. That was the former

Foxwood's Licensee whose license was revoked by this

Board.

At this time, I would simply say that I

--- we're looking for advice in bankruptcy as to

protect this Board's rights in the event, you know,

something needs to be filed on our behalf in that

proceeding. Because of the specialty of the

bankruptcy proceedings, we have gone outside to retain

counsel with that expertise. And I'm requesting that

the Board ratify the contract that's been entered

into.

#### CHAIRMAN:

Any questions or comments from the

20 Board?

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# MR. FAJT:

Yeah, one question. Thank you, Mr.

23 Chairman. Mr. Sherman, do we have a dollar value or a

24 limit on this contract?

# ATTORNEY SHERMAN:

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There's not a formal limit at this point. What we typically do, because you can never really determine how long the litigation's going to occur, we would review the matters on a monthly basis and --- for the reasonableness of any charges, as we do in any such case. And, you know, we would keep the Board up to --- abreast of the cost of that contract.

#### MR. FAJT:

Thank you. I was just going to say, I would just like to be kept abreast of ongoing monthly costs on this. Thank you.

#### CHAIRMAN:

Ex-Officio members? May I have a

14 motion?

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### MR. MCCALL:

Mr. Chairman, I move that the Board ratify the legal contract as described by the OCC.

## MR. MCNALLY:

19 Second.

# 20 CHAIRMAN:

21 All in favor? Opposed?

22 ALL SAY AYE

#### CHAIRMAN:

The motion carries.

25 ATTORNEY SHERMAN:

The next agenda item relates to a Final-Form Regulation and a Temporary Regulation, which Assistant Chief Counsel, Susan Yocum, is here to present.

### ATTORNEY YOCUM:

Good morning, Chairman, members of the Board. I have two rulemakings for your consideration today. The first is Final-Form Rulemaking 125-168. This rulemaking will add a pay table to the three part --- three card poker side wager for the game of blackjack. It will also transition two statements of policy that we currently have.

The first relates to the jackpot credit meter payouts. Our current regulations require that for any jackpot credit meter payout between \$1,200 --- or \$1,200 and \$9,999, requires two employees to participate in that credit meter payout.

Approximately a year and a half ago, the Board had approved a petition filed by one of our licensees to reduce that number to only one individual for any jackpot credit meter payout between \$1,200 and \$4,999. The Board had also directed that Board staff evaluate whether that rule should be applied to all licensees.

Thereafter, we submitted a statement of policy to all licensees allowing them to also reduce

the number of individuals required provided that their slot accounting systems could verify that --- could independently verify that jackpot credit meter payout. This rulemaking will transition that statement of policy, reducing that number into a Final-Form Rulemaking

The other statement of policy relates to advertising and the requirement that the Problem Gambling Assistance message appear on all advertisements. We did receive public comment on the proposed rulemaking, and we did make revisions between the proposed and final accordingly. This will also add a process by which Junket Enterprises can receive a conditional license to begin offering their junket services to licensees prior to them receiving their full license. They can do this provided they submit a completed application and that they provide a --- and that they successfully complete a preliminary background investigation. This is similar to the process that we use for our Gaming Service Providers.

CHAIRMAN:

Any questions, comments from the Board? Ex-Officio members? May I have a motion?

questions you may have regarding the rulemaking.

I'd be more than happy to answer any

# 14 1 MR. MCNALLY: 2 Mr. Chairman, I move that the Board 3 adopt the Final-Form Regulation 125-168 as presented 4 by the OCC. 5 CHAIRMAN: 6 Second? MR. MOSCATO: 8 Second. 9 CHAIRMAN: 10 All in favor? Opposed? 11 ALL SAY AYE 12 CHAIRMAN: The motion carries. 13 14 ATTORNEY YOCUM: 15 The next rulemaking is a Temporary 16 Regulation 125-182, which will add a new game, 17 crisscross poker to the number of games available for 18 play at all licensed facilities. Included in this 19 rulemaking are the rules of play, the dealing 20 procedures, the layout requirements and the all 21 permissible wagers. 22 Again, I'd be more than happy to answer 23 any questions you may have. 2.4 CHAIRMAN: 25 Questions or comments from the Board?

Ex-Officio Members? May I have a motion?

MR. MOSCATO:

 $$\operatorname{Mr.}$$  Chairman, I move that the Board adopt Temporary Regulation 125-182 as presented by the OCC.

MR. WOODS:

Second.

CHAIRMAN:

All in favor? Opposed?

10 ALL SAY AYE

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CHAIRMAN:

The motion carries.

ATTORNEY YOCUM:

Thank you.

CHAIRMAN:

Thank you, Susan.

17 <u>ATTORNEY SHERMAN</u>:

Today the Board has two petitions on the agenda. One of these matters was heard by the Board earlier during the public hearing. The remaining petition before the Board will be considered upon the documentary record. Additionally, as to each of the petitions, the Board has, in advance of this meeting, been provided with any responses from OEC or other documents which are in the record.

As stated, the first petition before the Board is that of SugarHouse HSP Gaming, which is requesting approval to construct a temporary facility to house and offer approximately 24 poker games on a temporary basis until the completion of its Phase 1A expansion. In its answer, and as referenced earlier by the Chief Enforcement Counsel, Enforcement Counsel's provided the Board with 18 conditions it suggests be imposed upon SugarHouse should the Board approve the Petition.

The conditions largely assure that SugarHouse take all appropriate steps regarding security, surveillance, audit protocols and licensing. The record on the matter is closed and ready for the Board's consideration.

# CHAIRMAN:

Any questions or comments from the Board? Ex-Officio members? May I have a motion?

### MR. WOODS:

Mr. Chairman, I move that the Board approve the Petition of SugarHouse HSP Gaming, L.P., to construct a temporary facility as described by the OCC, with the conditions consistent with those proposed by the OEC.

#### MR. FAJT:

Second.

CHAIRMAN:

All in favor? Opposed?

4 ALL SAY AYE

2.4

CHAIRMAN:

The motion carries.

ATTORNEY SHERMAN:

The second petition before the Board today is Gaming Partners International USA,
Incorporated's Petition Seeking Reclassification of its License. Gaming Partners International USA, or GPI, holds a Table Game Manufacturer Designee License and, as such, serves as a supplier of table game products manufactured by another company.

This past March, GPI's parent company entered into a Letter of Intent to purchase Gemaco, Incorporated, which is licensed by the Board as a Table Game Manufacturer. Upon the completion of the transaction, Gemaco, Incorporated will cease operations and GPI will begin to manufacture and distribute Gemaco's table game products in addition to the products GPI already distributes. As a result, GPI would like to reclassify its Manufacturer Designee to that of Table Game Manufacturer.

Approximately one year ago, GPI paid a

\$7,500 fee for the three-year renewal of its
Manufacturer Designee License, and they are also
requesting that this amount be credited against the
\$90,000 Table Game Manufacturer fee for three-year
renewal. GPI is also requesting that the granting of
the relief be conditioned upon the close of the
transaction, which is contemplated to occur on or
about June 30th.

The OEC has no objection to GPI's request as long as all required fees have been paid.

OEC avers that all parties involved in this transaction are already properly licensed. And because of the background investigation for a Manufacturer Designee and a Manufacturer are virtually identical, no additional filings are necessary.

The one thing we would note would be that in order to keep GPI on the same year --- same three-year license renewal that it's been on, we would recommend on that they be assessed a license fee of \$55,000, which amounts to the Table Game Manufacturer fee for two years, which it would be the \$60,000 minus a \$5,000 credit for that portion of the unused designee fee that they've already paid. It gets a little complicated, but \$55,000's the number that should --- we believe should be assessed for a two ---

19 the remaining two years for the license. 1 2 With that explanation, it's ready for 3 the Board's Motion to Consider. 4 CHAIRMAN: 5 Any questions or comments from the Board? Ex-Officio members? May I have a motion? 6 MR. FAJT: 8 Mr. Chairman, I move that the Board 9 approve the Petition of Gaming Partners International 10 USA for Reclassification of License as described by 11 the OEC. I further move that the Petitioner be 12 assessed a \$55,000 license fee and that the reclassification of license not occur until the 13 described transaction closes. 14 15 MS. KAISER: 16 Second. 17 CHAIRMAN: 18 All in favor? Opposed? 19 ALL SAY AYE 20 CHAIRMAN: 2.1 The motion carries. 22 ATTORNEY SHERMAN: 23 And next presenting withdrawals would be 24 Deputy Chief Counsel, Steve Cook. 25 ATTORNEY COOK:

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Good morning. The Board has received 1 2 several unopposed Petitions to Withdraw the 3 Applications or Surrender the Credentials of 4 individuals or businesses. The persons and entities 5 subject to these petitions are as follows, Scott Cars, 6 Inc., Creative Visions Media Group, Jeffrey Housenbold, James V. Stanton, David B. Lopez, Desiree Ann Burke and Joaquin Jesus Aviles. 9 The OEC has no objections to these 10 Petitions to Withdraw or Surrender. As such, were the 11 Board inclined to grant same, they would be doing so 12 without prejudice, and these matters are now ripe. 13 CHAIRMAN: 14 Any questions or comments from the 15 Board? Ex-Officio members? May I have a motion? 16 MS. KAISER: 17 Mr. Chairman, I move that the Board 18 issue Orders to approve the withdrawals and surrenders 19 as described by the OEC. 20 MR. MCCALL: 21 Second. 22 CHAIRMAN: 23 All in favor? Opposed? 2.4 ALL SAY AYE 25 CHAIRMAN:

The motion carries.

### ATTORNEY COOK:

Next before the Board for consideration are two Reports and Recommendations received from the Office of Hearings and Appeals (OHA). These Reports and Recommendations, as well as the complete evidentiary record in both matters, have been provided to the Board in advance of this meeting.

Additionally, each of the gentleman that are subject to these Reports and Recommendations have been put on notice that the Board would be taking the matter up today and, as such, if they were inclined, they could come forward when their matter was called and briefly address the Board.

The first Report and Recommendation before the Board today pertains to the Emergency Suspension of Michael Ponessa. Mr. Ponessa was issued a Gaming Level 2 Employee Permit on December 11th, 2013 and was employed as a Senior Table Games Dealer at the Hollywood Casino at Penn National.

On February 3rd, 2014, the Bureau of Casino Compliance was notified that Mr. Ponessa had been arrested by the Cornwall Borough Police

Department and charged with a number of sex related crimes, including felony offenses. Upon learning of

this matter, the OEC filed a Request for Emergency Suspension which was signed by the Board's Executive Director on February 4th, 2014.

A hearing --- an Evidentiary Hearing on the validity of the suspension was then scheduled and held on April 16th, 2014. The OEC appeared at that hearing and presented evidence to support the Emergency Suspension. Neither Mr. Ponessa nor his counsel appeared at the hearing, and it was held in his absence. Immediately thereafter, a Report and Recommendation was issued by the Hearing Officer concluding that based upon the evidence presented, the Emergency Suspension should remain in place. And that is the Recommendation before the Board.

### CHAIRMAN:

Any questions or comments from the Board? Ex-Officio members? May I have a motion?

## MR. MCCALL:

Mr. Chairman, I move that the Board adopt the Report and Recommendation issued by the OHA regarding the Gaming Employee Permit of Michael Ponessa as described by the OCC.

# MR. MCNALLY:

Second.

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# CHAIRMAN:

All in favor? Opposed?

ALL SAY AYE

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### CHAIRMAN:

The motion carries.

## ATTORNEY COOK:

The second and final Report and Recommendation before the Board today pertains to Mr. Dana Robinson. Mr. Robinson submitted a Gaming Employee Application seeking work as a Table Games Dealer at SugarHouse Casino. On his application, Mr. Robinson disclosed that in October of 2007 he had been arrested and charged with theft by unlawful taking.

During BIE's background investigation, they confirmed this charge and additionally discovered that --- excuse me. They confirmed that charge and a subsequent conviction, felony conviction, related to that charge. And they also, in the background investigation, uncovered that Mr. Robinson had seven additional arrests, three of which resulted in felony convictions spanning between 1997 and 2004.

Based upon those findings, the OEC issued a Notice of Recommendation of Denial based upon Mr. Robinson's felony convictions within 15 years of the date of his application. Mr. Robinson did request a hearing, which was held on March 26th, 2014. OEC

attended and presented evidence. Mr. Robinson,
despite requesting the hearing and receiving notice of
the hearing, did not attend. As a result, a Report
and Recommendation was issued recommending that the
application be denied based upon the evidence
presented by Enforcement Counsel. And that is the
recommendation before the Board.

#### CHAIRMAN:

Any questions or comments from the Board? Ex-Officio members? May I have a motion?

## MR. MCNALLY:

Mr. Chairman, I move that the Board adopt the Report and Recommendation issued by the OHA regarding the Gaming Employee Permit of Dana Robinson as described by the OCC.

## CHAIRMAN:

17 Second?

MR. MOSCATO:

Second.

# CHAIRMAN:

All in favor? Opposed?

22 ALL SAY AYE

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#### CHAIRMAN:

The motion carries.

ATTORNEY SHERMAN:

25 And that concludes all matters of the 1 2 OCC. 3 CHAIRMAN: Thank you both. Next, our Director of 4 5 Licensing, Susan Hensel. 6 OFF RECORD DISCUSSION CHAIRMAN: Mr. Sherman, could you just state your 8 9 name for the record and spell your last name? 10 ATTORNEY SHERMAN: 11 My first time in five years. 12 CHAIRMAN: 13 Give him your real name, not the alias 14 this time, please? 15 ATTORNEY SHERMAN: Doug Sherman, S-H-E-R-M-A-N, Chief 16 17 Counsel. 18 CHAIRMAN: 19 Okay, sir. Good morning, Susan. 20 MS. HENSEL: Thank you, Chairman Ryan and members of 21 22 the Board. And in anticipation of that question, it's 23 Susan Hensel, H-E-N-S-E-L, Director of Licensing. 24 Before the Board today will be motions 25 regarding a Table Game and Slot Machine Manufacturer,

a Slot Machine Manufacturer Designee and one Gaming Junket Enterprise, as well as 475 Principal, Key Gaming and Non-Gaming Employees. In addition, there will be the consideration of nine Gaming Service Provider Applicants.

The first matter for your consideration is the approval of a Table Game Manufacturer License for National Table Games. National Table Games is a Louisiana based company that develops various table game variation games and a progressive table gaming system. The Bureau of Investigations and Enforcement (BIE) has completed its investigation of this company, and the Bureau of Licensing has provided you with a Background Investigation and Suitability Report for the Applicant.

National Table Games has asked that the Board grant the company a reduced licensing fee. The fee for an initial Manufacturer License is \$50,000 for a one-year license. Under the Gaming Act, the Board may modify the fee for a Table Game Manufacturer if it determines that the fee will unreasonably limit table game devices or associated equipment. Consistent with this provision of the Act, the Bureau of Licensing has adopted a reduced licensing fee policy which has previously been presented to the Board.

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National Table Games has requested a 1 2 reduced fee of \$5,000, which is consistent with the 3 Bureau of Licensing's policy. The Bureau of Licensing recommends that the Board grant the reduced licensing 4 5 fee. I have provided you with a Draft Order and ask that the Board consider the approval of a Table Game Manufacturer License as well as the reduced table game licensing fee for National Table Games. 9 CHAIRMAN: 10 Any comments from Enforcement Counsel? 11 ATTORNEY PITRE: 12 Enforcement Counsel has no objection. 13 CHAIRMAN: 14 Any questions or comments from the 15 Board? Ex-Officio members? May I have a motion? 16 MR. MOSCATO: 17 Chairman, I move that the Board approve 18 the Table Games and Manufacturer License of National 19 Table Games as described by the Bureau of Licensing. 20 MR. WOODS: 2.1 Second. 22 CHAIRMAN: 23 All in favor? Opposed? 2.4 ALL SAY AYE 25 CHAIRMAN:

The motion carries.

### MS. HENSEL:

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Machine Manufacturer License for NRT Technology
Corporation. NRT Technology Corporation is a Canadian based company that manufacturers ticket redemption kiosks and other cash handling systems. The BIE has completed its investigation of this company, and the Bureau of Licensing has provided you with the Background Investigation and Suitability Report for the Applicant. I have provided you with a Draft Order and ask that the Board consider the approval of the renewal license for NRT Technology Corporation.

### CHAIRMAN:

Any comments from Enforcement Counsel?

## ATTORNEY PITRE:

Enforcement Counsel has no objection.

#### CHAIRMAN:

Any questions or comments from the Board? Ex-Officio members? May I have a motion?

#### MR. WOODS:

Mr. Chairman, I move that the Board approve the Slot Machine Manufacturer License for NRT Technology Corporation as described by the Bureau of Licensing.

29 1 MR. FAJT: 2 Second. 3 CHAIRMAN: 4 All in favor? Opposed? ALL SAY AYE 5 6 CHAIRMAN: The motion carries. MS. HENSEL: 8 9 Also for your consideration is the 10 approval of a Slot Machine Manufacturer Designee 11 License for NRT Technologies, Inc. NRT Technologies, 12 Inc., is a Nevada based company that provides sales 13 and technical support for NRT Technology Corporation. 14 The BIE has completed its investigation of this 15 company and the Bureau of Licensing has provided you with the Background Investigation and Suitability 16 Report. I have provided you with a Draft Order and 17 18 ask that the Board consider the approval of the 19 Designee License for NRT Technologies, Inc. 20 CHAIRMAN: 2.1 Any comments from Enforcement Counsel? 22 ATTORNEY PITRE: 2.3 Enforcement Counsel has no objection. 2.4 CHAIRMAN: 25 Any questions or comments from the

30 Board? Ex-Officio members? May I have a motion? 1 2 MR. FAJT: 3 Mr. Chairman, I move that the Board 4 approve NRT Technology, Inc.'s, Slot Machine 5 Manufacturer Designee License as described by the Bureau of Licensing. 6 MS. KAISER: 8 Second. 9 CHAIRMAN: 10 All in favor? Opposed? 11 ALL SAY AYE 12 CHAIRMAN: The motion carries. 13 14 MS. HENSEL: 15 Next for your consideration is the 16 Licensure of Gaming Junket Enterprise Applicant Cotler VIP Tours, Inc. Cotler VIP Tours, Inc., was 17 18 conditionally licensed in September 2013. The company 19 is based in New Jersey and conducts business in Pennsylvania, Iowa, Mississippi, Louisiana and New 20 Jersey. I have provided you with a Draft Order and 21 22 ask that the Board consider the approval of the 23 license for Cotler VIP Tours, Inc. 2.4 CHAIRMAN: 25 Any comments from Enforcement Counsel?

31 1 ATTORNEY PITRE: 2 Enforcement Counsel has no objection. 3 CHAIRMAN: Any questions or comments from the 4 5 Board? Ex-Officio members? May I have a motion? 6 MS. KAISER: 7 Mr. Chairman, I move that the Board 8 approve Cotler VIP Tours, Inc.'s, Gaming Junket 9 Enterprise License as described by the Bureau of 10 Licensing. 11 MR. MCCALL: 12 Second. 13 CHAIRMAN: All in favor? Opposed? 14 15 ALL SAY AYE 16 CHAIRMAN: 17 The motion carries. 18 MS. HENSEL: 19 Also for your consideration is the 20 approval of Principal and Key Employee Licenses. 21 Prior to this meeting, the Bureau of Licensing 22 provided you with a Proposed Order for four Principal 23 and seven Key Employee Licenses for Slot Machine and 2.4 Manufacturer Licensees. I ask that the Board consider

the Order approving these licenses.

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32 1 CHAIRMAN: 2 Any comments from Enforcement Counsel? 3 ATTORNEY PITRE: Enforcement Counsel has no objection. 4 5 CHAIRMAN: 6 Any questions or comments from the Board? Ex-Officio members? May I have a motion? 8 MR. MCCALL: 9 Mr. Chairman, I move that the Board 10 approve the issuance of Principal and Key Employee 11 Licenses as described by the Bureau of Licensing. 12 MR. MCNALLY: Second. 1.3 14 CHAIRMAN: 15 All in favor? Opposed? ALL SAY AYE 16 17 CHAIRMAN: The motion carries. 18 19 MS. HENSEL: 20 Next, there are Temporary Principal and 21 Key Employee Licenses. Prior to this meeting, the 22 Bureau of Licensing provided you with an Order 23 regarding the issuance of Temporary Licenses for three 24 Principal and ten Key Employees. I ask that the Board 25 consider the Order approving the licenses.

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| 1  | <u>CHAIRMAN</u> :                                   |    |
| 2  | Any comments from Enforcement Counsel?              |    |
| 3  | ATTORNEY PITRE:                                     |    |
| 4  | Enforcement Counsel has no objection.               |    |
| 5  | <u>CHAIRMAN</u> :                                   |    |
| 6  | Questions or comments from the Board?               |    |
| 7  | Ex-Officio members? May I have a motion?            |    |
| 8  | MR. MCNALLY:  |    |
| 9  | Mr. Chairman, I move that the Board                 |    |
| 10 | approve the issuance of Temporary Principal and Key |    |
| 11 | Employee Credentials as described by the Bureau of  |    |
| 12 | Licensing.  |    |
| 13 | <u>CHAIRMAN</u> :                                   |    |
| 14 | Second?   |    |
| 15 | MR. MOSCATO:  |    |
| 16 | Second.   |    |
| 17 | <u>CHAIRMAN</u> :                                   |    |
| 18 | All in favor? Opposed?                              |    |
| 19 | ALL SAY AYE   |    |
| 20 | <u>CHAIRMAN</u> :                                   |    |
| 21 | The motion carries.                                 |    |
| 22 | MS. HENSEL:   |    |
| 23 | In addition, there are Gaming Permits               |    |
| 24 | and Non-Gaming Registrations. Prior to this meeting | ,  |
| 25 | the Bureau of Licensing provided you with a list of |    |

312 individuals to whom the Bureau has granted 1 2 Temporary or Full Occupation Permits, and 105 3 individuals to whom the Bureau has granted 4 Registrations under the authority delegated to the 5 Bureau of Licensing. I ask that the Board consider a 6 motion approving the Order. CHAIRMAN: Any comments from Enforcement Counsel? 8 9 ATTORNEY PITRE: 10 Enforcement Counsel has no objection. 11 CHAIRMAN: 12 Any questions or comments from the 13 Board? Ex-Officio members? May I have a motion? 14 MR. MOSCATO: 15 Mr. Chairman, I move the Board approve 16 the issuance of Gaming Employee Permits and Non-Gaming 17 Employee Registrations as described by the Bureau of 18 Licensing. 19 MR. WOODS: 20 Second. 21 CHAIRMAN: 22 All in favor? Opposed? 2.3 ALL SAY AYE 2.4 CHAIRMAN: 25 The motion carries.

# MS. HENSEL:

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Next, there is a Recommendation of
Denial for two Gaming and one Non-Gaming Employee
Applicants. The Bureau of Licensing has provided you
with the Orders addressing the Applicants, who the OEC
has recommended for Denial. In each case, the
Applicants failed to request a hearing within the
specified time period. I ask that the Board consider
the Orders denying the Gaming and Non-Gaming Employee
Applications.

## CHAIRMAN:

Any comments from Enforcement Counsel?

# ATTORNEY PITRE:

Enforcement Counsel has no objection.

### CHAIRMAN:

Any questions or comments from the Board? Ex-Officio members? May I have a motion?

## MR. WOODS:

Mr. Chairman, I move that the Board deny the applications as described by the Bureau of Licensing.

#### MR. FAJT:

Second.

# CHAIRMAN:

All in favor? Opposed?

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1 ALL SAY AYE 2 CHAIRMAN: 3 The motion carries. MS. HENSEL: 4 5 Also for your consideration are 6 Withdrawal Requests for Gaming and Non-Gaming Employees. The permit or registration is no longer required for these individuals. For today's meeting, 9 I've provided the Board with a list of 21 Gaming and 10 ten Non-Gaming Withdrawals for approval. I ask that 11 the Board consider the Orders approving the lists of 12 Withdrawals. 13 CHAIRMAN: 14 Any comments from Enforcement Counsel? 15 ATTORNEY PITRE: 16 Enforcement Counsel has no objection. 17 CHAIRMAN: 18 Questions, comments from the Board? 19 Ex-Officio members? May I have a motion? 20 MR. FAJT: 21 Mr. Chairman, I move that the Board 22 approve the Withdrawals as described by the Bureau of 23 Licensing. 2.4 MS. KAISER: 25 Second.

37 1 CHAIRMAN: 2 All in favor? Opposed? 3 ALL SAY AYE 4 CHAIRMAN: 5 The motion carries. 6 MS. HENSEL: In addition, we have an Order to Certify the following Gaming Service Providers, Arrow Uniform 9 Taylor, LLC, Baldini Communications, LLC, Commercial 10 Flooring Systems of Pennsylvania, Inc., G.M. 11 McCrossin, Inc., and Pikewood, Inc. I ask that the 12 Board Consider the Order approving these Gaming Service Providers for Certification. 13 14 CHAIRMAN: Any comments from Enforcement Counsel? 15 16 ATTORNEY PITRE: 17 Enforcement Counsel has no objection. 18 CHAIRMAN: 19 Any questions or comments from the 20 Board? Ex-Officio members? May I have a motion? 21 MS. KAISER: 22 Mr. Chairman, I move that the Board 23 issue an Order to approve the Applications for Gaming 24 Service Provider Certification as described by the

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Bureau of Licensing.

38 1 MR. MCCALL: 2 Second. 3 CHAIRMAN: All in favor? Opposed? 4 ALL SAY AYE 5 6 CHAIRMAN: The motion carries. 8 MS. HENSEL: 9 Finally, for your consideration are 10 Gaming Service Provider Registrations. The Bureau of Licensing provided you with an Order and an attached 11 list of four Registered Gaming Service Providers. 12 13 ask that the Board consider the Order registering 14 these Gaming Service Providers. 15 CHAIRMAN: Comments from Enforcement Counsel? 16 17 ATTORNEY PITRE: 18 Enforcement Counsel has no objection. 19 CHAIRMAN: 20 Any questions or comments from the 21 Board? Ex-Officio members? May I have a motion? 22 MR. MCCALL: 23 Mr. Chairman, I move that the Board 24 issue an Order to approve the Applications for Gaming 25 Service Provider Registration as described by the

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   Bureau of Licensing.
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                  MR. MCNALLY:
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                  Second.
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                  CHAIRMAN:
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                  All in favor? Opposed?
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   ALL SAY AYE
                  CHAIRMAN:
                  The motion carries. Thank you, Susan.
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                  MS. HENSEL:
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                  Thank you.
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                  CHAIRMAN:
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                  Next, we'll have Cyrus Pitre.
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                  ATTORNEY PITRE:
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                  Good morning. I think it's still
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   morning. We have 15 matters for the Board's
   consideration today, consisting of five Consent
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   Agreements, six Revocations and four Involuntary
   Exclusions. Assistant Enforcement Counsel Michael
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   Roland will present the first matter for the Board's
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   consideration, which is a Consent Agreement between
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   the OEC and Sands. I see Mr. Kraus is getting
22
   settled.
23
                  ATTORNEY ROLAND:
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                  Good morning, Mr. Chairman, members of
25
   the Board. Michael Roland, R-O-L-A-N-D, Assistant
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Enforcement Counsel with the OEC. As Mr. Pitre has said, we have a Consent Agreement with Sands Casino to present to you today. We have Mr. Fred Kraus, Mr. Douglas Niethold, who I know you're both familiar with those individuals, and new on board is Mr. Mark Juliano. My understanding is he is the new president of Sands. So, I'd like to briefly go over the six separate incidents, the fact patterns that involve this Consent Agreement and then would be available for any questions.

First of all, on June the 3rd, 2013, a 17 year old minor, Jen Zhu (phonetic) entered Sands Casino via the main entrance. She was challenged by Sands security officers who failed to recognize the date of birth on her passport, and granted her admittance. She remained on the gaming floor for approximately one hour and 30 minutes. During that time, she gamed at many baccarat table, but collected no winnings. She did not consume any alcohol while on the property and she was discovered, after being challenged by a table games supervisor during the course of play.

The second incident occurred on August the 18th, 2013 when Juan Rodriguez-Gomez (phonetic) was 20 years of age and entered Sands Casino via the

bus entrance. He was not challenged by security. He remained on the gaming floor for approximately one hour and 36 minutes, and during that time he gamed at three different blackjack tables and five slot machines. He spent approximately 44 minutes playing table games, 52 minutes playing slot machines. He won approximately --- he won exactly \$37.50, which was confiscated, and he did not consume any alcohol while on the property. He was discovered after being challenged by a table games supervisor during play.

The third incident occurred on September the 20th of 2013 when Tania Wright (phonetic), who is 20 years of age, entered the casino through the bus entrance. She was challenged by Sands security officer, but the officer failed to recognize that she used her sister's passport and granted her admittance. She remained on the gaming floor for approximately one hour and 46 minutes, and during that time she gamed at both roulette and slot machines but collected no winnings. She spent approximately 14 minutes playing slot machines, 31 minutes playing table games and she did not consume alcohol while on the property. She was discovered after being challenged by a table games dealer during her course of play.

The fourth incident occurred on October

the 14th of 2013, when Hallisson, that's
H-A-L-L-I-S-S-O-N, Manuel-DeSilva (phonetic), who is
20 years of age, entered the Sands Casino via the bus
entrance. He was challenged by a Sands security
officer, but the officer failed to recognize his
altered Brazilian passport on which the birth year was
changed from 1992 to 1990. He was granted admittance.
He remained on the gaming floor for approximately an
hour and 12 minutes, and during that time he gamed at
poker tables but collected no winnings. He did not
consume alcohol while on the property. And he was
discovered by Sands security upon an attempted
re-entry onto the gaming floor.

The fifth incident occurred on December the 29th, 2013 when Lawrence Terrell Oliver (phonetic), who is 19 years of age, entered Sands Casino via the main entrance. He was not challenged by Sands Security and he remained on the gaming floor for approximately an hour and 18 minutes. During that time, he gamed at a craps table but collected no winnings. He consumed one beverage provided by a cocktail waitress while on the property, and he was discovered after being challenged by a table games supervisor during the course of his play.

And the final, the sixth incident,

occurred on January the 29th, 2014 when a 17 year old minor, Troy Duart (phonetic) entered Sands Casino via the bus entrance. He was challenged by a Sands security officer, but the officer failed to recognize that the photo on the identification which he provided was not the same person who was presenting it for inspection. The legitimate identification scanned successfully, and he was granted admittance. remained on the gaming floor for approximately one hour, and during that time he gamed at several slot machines but collected no winnings. He consumed one alcoholic beverage while on the property, and he was discovered by a cocktail waitress who noticed that the photo identification he provided did not match his physical description.

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At this time, the OEC requests that the Board approve this Consent Agreement between the parties. The terms of the settlement include that within five days of the Board's Order approving this Consent Agreement, Sands shall pay a civil penalty of \$85,000 for the alleged violations described. Also, within five days of the Board's Order approving this Consent Agreement, Sands shall pay the Board \$2,500 for the costs incurred by OEC, BIE and other related staff in connection with this matter. Further, Sands

shall immediately review its policies and controls and provide training and guidance to its employees, which will minimize the opportunity for the occurrence of similar incidents in the future. For the record, all six of these incidents were self-reported. And we're available if you have any questions.

#### CHAIRMAN:

Counselor?

# ATTORNEY KRAUS:

Good morning, Mr. Chairman, fellow

Commissioners. Fred Kraus, for the record, K-R-A-U-S,

Counsel for Sands Bethworks Gaming, LLC. With me here

today is Mark Juliano, new President and Chief

Operating Officer of Sands Bethworks Gaming, and Doug

Niethold, Vice President of Finance.

Just very briefly, as Mr. Roland mentioned, in each of these incidents, after an initial mistake by a security officer, another member, either another security officer or a member of the food and beverage department or table games department, who are also trained on the underage policy, noticed the person on the floor, challenged. And it was the result of those subsequent challenges that led to the discovery and the self-reporting of each one of these incidents.

The Consent Agreement also contains --
I mean, you know, six incidents sounds like a lot, and
we strive to make it zero. And we reinforce these
policies all the time. The Consent Agreement
describes --- summarizes the robust comprehensive
minors policy that Sands Bethworks Gaming employs. I
would note only the two points in the Consent
Agreement that we mentioned, that in the third and
fourth quarters of 2013, which are the quarters that
are predominantly represented by this Consent
Agreement, we challenged at the entrances just under
424,000 persons and turned away just under 4,800
minors.

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So, we do have a robust program. Human beings being human beings make mistakes. Appropriate discipline was issued with respect to each one of these incidents, and they represent a very, very, very small percentage of the number of potential entries by minors. With that, I think Mark Juliano would like to briefly address the Board.

#### CHAIRMAN:

Sir, before you do --- I'd assume he's not an attorney?

## ATTORNEY KRAUS:

No, he's not. He's not going to testify

about the incidents, but okay.

CHAIRMAN:

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3 Okay. He just wants to introduce

4 himself to the Board? Okay.

# ATTORNEY KRAUS:

Yeah.

### CHAIRMAN:

Fine. Go ahead, sir.

# MR. JULIANO:

10 I'm Mark Juliano, that's J-U-L-I-A-N-O.

11 And really, just, Mr. Chairman and fellow

12 Commissioners, thank you for the opportunity to

13 introduce myself. And I just wanted to say I'm really

14 looking forward to working closely with you in the

15 future and happy to be in Pennsylvania.

#### CHAIRMAN:

17 Thank you, sir. Welcome. Any questions

18 from the Board? Greq?

#### MR. FAJT:

Thank you, Mr. Chairman. Mr. Kraus, you

21 alluded to disciplinary action taken against the

22 security officers who did not challenge these people

23 upon entrance. Could you describe those disciplinary

24 actions? And if you don't know, you can give it to us

25 | later on, but I would like to know what those are.

### ATTORNEY KRAUS:

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We can send into you the actual Disciplinary Notices, but there's a very strict policy. Once is a Performance Improvement Program, and I believe a last and final warning. And a second incident of failure to perform the critical functions that are assigned to security officers at the entrances results in termination.

# MR. FAJT:

Thank you. And just one last point. Wе had discussed yesterday in executive session, there seems to be a preponderance of underage gaming-related issues with ID that is out of the norm, i.e., it's not a driver's license. And --- you know. So, I quess it's more of a statement to those of you in the audience who represent casinos, that, you know, people are using passports, they're using military ID papers, they're using things that, you know, are difficult to, at first glance, pick up whether somebody's underage or not. And maybe just a cautionary note to pay particular attention to people that are using non-driver's license IDs upon entrance. Thank you, Mr. Chairman.

## ATTORNEY KRAUS:

If I could just respond to that ---

48 1 MR. FAJT: 2 Yes. 3 ATTORNEY KRAUS: --- very briefly, Commissioner? 4 5 Kraus again, for the record. The technology we use does recognize a wide variety of identification documents, including passports. And, in fact, with the one incident where the person had altered the 9 passport and the cocktail server had a question about 10 it and brought it --- I can't tell you the technology 11 behind it, but there are three different scans that 12 the equipment goes through, ultraviolet, infrared and white. And it was under the --- I believe it was 13 14 under the white scan, three different scans the 15 machine does, that the zero was missing on the 1990. 16 And that's how it was discovered that the document was 17 altered. It was the equipment that we use. 18 CHAIRMAN: 19 Thank you. 20 MS. KAISER: 2.1 I'm good. He answered ---22 CHAIRMAN: 23 Annmarie? 2.4 MS. KAISER:

--- my question.

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| 1  | <pre>CHAIRMAN:</pre>                                  |
| 2  | Okay.   |
| 3  | MR. MCCALL:   |
| 4  | Yeah, it's answered.                                  |
| 5  | <pre>CHAIRMAN:</pre>                                  |
| 6  | Any other questions from the Board?                   |
| 7  | Ex-Officio members? May I have a motion?              |
| 8  | MR. MCNALLY:  |
| 9  | Mr. Chairman, I move that the Board                   |
| 10 | issue an Order to adopt the Consent Agreement between |
| 11 | the OEC and Sands Bethworks Gaming, LLC, as described |
| 12 | by the OEC.   |
| 13 | <u>CHAIRMAN</u> :                                     |
| 14 | Second?   |
| 15 | MR. MOSCATO:  |
| 16 | Second.   |
| 17 | <pre>CHAIRMAN:</pre>                                  |
| 18 | All in favor? Opposed?                                |
| 19 | ALL SAY AYE   |
| 20 | <u>CHAIRMAN</u> :                                     |
| 21 | The motion carries. Thank you,                        |
| 22 | gentleman.  |
| 23 | ATTORNEY KRAUS:                                       |
| 24 | Thank you.  |
| 25 | MR. JULIANO:  |
|    |   |

Thank you.

### ATTORNEY PITRE:

The next matter on the agenda is a Consent Agreement between the OEC and Valley Forge Convention Center Partners, LP. That matter will be presented by Assistant Enforcement Counsel, Glenn Stuart. The following three matters --- I guess the next four matters all contain the same fact pattern. We'd ask the Board if it's okay if we read the fact pattern into the record once?

### CHAIRMAN:

Yeah, that should suffice.

## ATTORNEY STUART:

Thank you, Mr. Chairman, members of the Board. Glen Stuart, S-T-U-A-R-T, for the OEC.

Presently before the Board for its consideration is a Consent Agreement between the OEC and Category 3 Slot Machine Licensee Valley Forge Convention Center Partners, LP, doing business as Valley Forge Casino Resort. The Consent Agreement addresses two incidences --- two instances where Valley Forge permitted a total of three underage individuals to gain access to its gaming floor, allowed one of these individuals to place wagers at a slot machine and then buy alcoholic beverages and failed to immediately

report the admission of two of these underage individuals to Board Staff in a timely manner.

The first incidence occurred on March 30th, 2013 when a 19 year old individual gained access to Valley Forge's gaming floor by obtaining a valid casino access pass from a friend. The friend appropriately obtained this casino access pass by making a de minimus purchase at Valley Forge.

When asked for identification prior to accessing the gaming floor, the underage individual produced a United States Uniformed Services

Identification and Privilege Card of another person.

This identification card had expired on March 17th,

2009 and contained no identifier such as date of birth, height or address. The Valley Forge security officer on duty examined this identification and permitted the underage individual access to the gaming floor.

Approximately ten minutes after accessing the gaming floor, the underage individual ordered an alcoholic beverage at the casino's Center Bar and received a drink from the bartender who did not request proof of age. Approximately six minutes after being served alcohol, surveillance footage shows the underage individual wagering at a slot machine and

exiting the gaming floor approximately 40 minutes later. There is no evidence to suggest or illustrate that the underage individual accumulated any winnings as a result of his wagering.

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The underage individual returned to the casino's main entrance approximately one hour later and attempted to re-enter the casino. The security on duty this time requested identification to show proof of age, and the underage individual produced the same expired military identification card he had produced to security earlier in the evening. The security officer questioned the authenticity of the identification and notified a security supervisor.

The underage individual was then escorted to the Pennsylvania State Police offices at Valley Forge where it was revealed that he was only 19 years of age. PSP charged the underage individual with one count of wagering a slot machine by an individual under the age of 21, and one count of carrying a false identification card. Valley Forge also permanently evicted this individual from its licensed facility. Valley Forge immediately notified Board Staff via telephone at the time of this incident.

And the facts that I'm about to read

pertain to the next three Consent Agreements, just for clarification. The second instance occurred on May 25th, 2013 when two 20 year old females were afforded access to Valley Forge's gaming floor. individuals were attending a banquet held at Valley Forge and were registered overnight guests of the hotel. Neither individual was issued a casino access pass as a registered overnight guess at check-in and --- or as a registered event attendee. Rather, surveillance footage shows Valley Forge's Chief Executive Officer, Michael Bowman, personally going to the Valley Services Desk and obtaining casino access passes for these two individuals and the gentleman accompanying them, who was clearly over 21 years of age.

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When one of the underage individuals approached Valley Forge's gaming floor entrance, the security officer on duty requested she produce identification. The security officer processed this individuals' identification through a handheld scanner, which confirmed that she was only 20 years of age. While the security officer was questioning this individual regarding her age, surveillance footage shows Mr. Bowman waving his hand at the security officer in a forward motion, approaching the security

officer and motioning him to allow both underage individuals entry onto the gaming floor. As a result, the security officer permitted both underage individuals onto the gaming floor.

After admitting both underage individuals onto the gaming floor, the security officer immediately notified a security supervisor, who then immediately notified Valley Forge's Director of Security, Gilbert Morrissey. At the time and at the direction of Mr. Bowman, Mr. Morrissey was reporting to Anthony Spagno, who is Valley Forge's Vice President of Gaming Operations, regarding all operational matters. In accordance with this line of reporting, Mr. Morrissey immediately notified Mr. Spagno of the incident.

Mr. Morrissey and Mr. Spagno then attempted to locate Mr. Bowman, but could not. Mr. Morrissey and Mr. Spagno then attempted to locate the two underage individuals on the gaming floor, but were unsuccessful until Mr. Morrissey and Mr. Spagno observed the underage individuals exiting the gaming floor. Neither Mr. Morrissey nor Mr. Spagno attempted to apprehend the underage individuals after they exited the gaming floor.

On May 29th, 2013, Mr. Morrissey and Mr.

Spagno met with Mr. Bowman and discussed the incident. Immediately after this meeting, Mr. Bowman notified Valley Forge's outside legal counsel of the incident. And legal counsel then notified the Board's Casino Compliance Representatives at Valley Forge of the incident on May 30th, 2013.

The underage individuals were on the gaming floor for approximately 28 minutes. There's no evidence to suggest or illustrate that either individual wagered at any slot machine or table game, or that either individual was served or consumed alcoholic beverages while on the gaming floor. The Pennsylvania State Police declined to charge either underage individual with any crime because Mr. Bowman had assisted the underage individuals in accessing the gaming floor.

The terms of this Consent Agreement require Valley Forge to pay a civil penalty in the amount of \$35,000 for allowing three underage individuals to gain access to its gaming floor, for allowing one of these individuals to imbibe alcoholic beverages and wager at a slot machine, for failing to provide immediate and timely notification to Board Staff and the Pennsylvania State Police regarding two of these underage individuals, and for failing to

ensure compliance with the reporting requirements established in its Board approved internal controls between the Director of Security and the Chief Executive Officer. Valley Forge must also pay a \$2,500 fee for investigative fees associated with this Consent Agreement, and must also immediately institute policies and provide training to its employees aimed at minimizing the opportunity of similar incidences in the future. This Consent Agreement is now ripe for Board consideration.

### CHAIRMAN:

Counselor?

### ATTORNEY STUART:

I'll let Mr. Hayes ---.

#### ATTORNEY HAYES:

Kevin Hayes, H-A-Y-E-S, on behalf of Valley Forge Convention Center Partners, LP. With me here on behalf of the company is Bob Pickus, P-I-C-K-U-S, who is the Manager --- or the Chairman of the Board of Managers for Valley Forge.

Mr. Chairman, just to comment on the first --- count one in the Consent Agreement for Valley Forge. Obviously, we take every underage incident very serious. We appreciate the severity and the magnitude of these violations. With regard to the

first violation, since the time of that incident, the security department had implemented mandatory use of a handheld scanner, has done additional training with security staff on the acceptable forms of identification and has implemented a training program with representatives from the Pennsylvania State Police Bureau of Liquor Enforcement, who can --- who are specialized in the identification of fake IDs.

With regard to the second incident, the measures that have been taken by Valley Forge through the internal audit process are described there, and I'll be happy to field any questions you have relative to those measurements (sic) that have been implemented to prevent a future occurrence from --- like this from ever occurring again.

#### CHAIRMAN:

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Okay. And again, this particular Consent Decree is between OEC and Valley Forge Convention Center Partners, LP. Any questions concerning this from the Board? Greg?

# MR. FAJT:

Yeah. I'd like to hear from Mr. Bowman.

#### CHAIRMAN:

I thought --- his is coming up.

## MR. FAJT:

58 Okay. That's fine. 1 2 CHAIRMAN: 3 So, we probably can deal with his 4 separately, Greq. I think that might be the clean ---5 MR. FAJT: 6 Okay. CHAIRMAN: 8 --- cut way to do it. I understand 9 where you're coming from. Any --- with respect to 10 Valley Forge Partners, this particular Consent Decree, 11 any questions from the Board or Ex-Officio members? 12 Do I have a motion? MR. MOSCATO: 13 14 Mr. Chairman, I move that the Board 15 issue an Order to adopt the Consent Agreement between the OEC and Valley Forge Convention Center Partners, 16 17 LP, as described by the OEC. 18 MR. WOODS: 19 Second. 20 CHAIRMAN: 21 All in favor? Opposed? 22 ALL SAY AYE 23 CHAIRMAN: 24 The motion carries. Counselor? 25 ATTORNEY STUART:

The next Consent Agreement Thank you. is between the OEC and Mr. Michael Bowman. The facts relating to the May 25th, 2013 incident are the same. The terms of the Consent Agreement between the OEC and Mr. Michael Bowman require Mr. Bowman to pay an administrative penalty in the amount of \$4,000 for providing three individuals with casino access cards without confirming they were eligible for casino access, for aiding two individuals under the age of 21 in accessing Valley Forge's gaming floor, for reporting this incident to company counsel instead of immediately reporting the incident to Board Staff when he became aware of it, and for implementing a line of reporting between the Director of Security, the Vice President of Gaming Operations and the Chief Executive Officer which is contrary to Valley Forge's approved internal controls. Mr. Bowman must also attend eight hours of education from a qualified education institution in the areas of casino compliance and/or problem gaming. This Consent Agreement is now ripe for the Board's consideration.

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All right. Counselor for the OEC, there are Consent Decrees involving two more people, Anthony Spagno, Gilbert Morrissey?

# ATTORNEY STUART:

Correct.

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# CHAIRMAN:

Why don't you let the Board know what the results of all that are as far as this Consent Decree is concerned?

#### ATTORNEY STUART:

The terms --- they're three separate

Consent Agreements. The terms of Consent Agreement

between the OEC and Mr. Anthony Spagno would require

Mr. Spagno to pay an administrative penalty in the

amount of \$2,000 for failing to immediately report

this incident to Board Staff when he became aware of

it, and for adhering to a line of reporting between

the Director of Security, the Vice President of Gaming

Operations and the Chief Executive Officer which is

contrary to Valley Forge's approved internal controls.

Mr. Spagno must also attend eight hours of education

from a qualified education institution in the areas of

casino compliance and/or problem gambling.

The terms of the Consent Agreement
between the OEC and Mr. Gilbert Morrissey would
require the issuance to Mr. Morrissey of a formal
Letter of Reprimand for failing to immediately report
the incident to Board Staff when he became aware of

it, and for adhering to a line of reporting between the Directory of Security, the Vice President of Gaming Operations and the Chief Executive Officer which is contrary to Valley Forge's approved internal controls. This formal Letter of Reprimand would be placed in Mr. Morrissey's official licensing file. Mr. Morrissey must also attend eight hours of education from a qualified education institution in the areas of casino compliance and/or problem gaming.

It should be noted that Mr. Morrissey prepared a security report on Valley Forge's CIP system regarding this incident, and the report is available to anyone with access to the CIP system, including representatives of the Bureau of Casino Compliance. However, communications of such incidences are typically made by Valley Forge's --- Valley Forge personnel to the Bureau of Casino Compliance by telephone, email or in person. These Consent Agreements are now ripe for the Board's consideration.

# CHAIRMAN:

Mr. Hayes?

### ATTORNEY HAYES:

Mr. Schrier represents the three

25 individuals.

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# CHAIRMAN:

Oh, I'm sorry. I apologize. Mr

3 | Schrier?

# ATTORNEY SCHRIER:

Good morning, Mr. Chairman, members of the Commission. Stephen D. Schrier. It's S-T-E-P-H-E-N, and the last name is S-C-H-R-I-E-R. With the law firm of Blank Rome. I'm here representing the three individuals who have consents before you on these three motions. I think probably it's worthwhile to talk about them together.

The reason that I can represent all three of them --- and I do not represent the company, I represent the individuals themselves. They have asked me to represent them. In so doing, I'm able to do so because each of them has reviewed these facts and reviewed the Consents and determined for themselves that they wished to proceed with these Consents based upon the facts that have been presented. They're each aware that they could have gone in their own direction. They could have each retained their own counsel if they disagreed. And they each understand that they're entitled to have a hearing on all the facts, but they were willing to agree with the Consents and the motions that are

before you.

What I'd like to do is talk a little bit about the incident itself. I think that may be helpful. Obviously, you have three executives before you with regards to this incident involving underage on the floor. It's a little bit unusual, and I'm sure you may have some questions about that. So, my hope is to try to answer some of those questions and address some of these issues of these Licensees before I ask you to approve these Consents.

It might take a few minutes, but I think it's important to you, obviously, and it is important to them. They're Key License holders and the mistakes that were made here were admitted and conceded by all three of these gentleman, and they've had many a sleepless night over this event. So, I'd like to just go through it with you, briefly, if I could.

At that time, Michael Bowman was the President and CEO, and he had been in that position for about a year. He has extensive gaming industry experience, and he's fully aware of the importance of preventing underage persons from gaining access to the casino floor. If you know Mr. Bowman, or if you know any of these three individuals, you know that they would never knowingly assist any underage person in

accessing the casino floor. But Mr. Bowman is someone who's passionate about customer service, and that is one of his traits, perhaps, to a fault.

In this instance, Mr. Bowman made an error, a serious error in his judgment. And that mistake became compounded by the errors of others on his team. At this time a year ago, the casino was working hard to properly function under its casino access policy. Mr. Bowman was in the casino lobby area on this busy Saturday night of Memorial Day weekend 2013, and as part of his job regarding customer relations, he was greeting and speaking with customers.

He was introduced by his hotel manager to three well dressed persons who were hotel guests. But as you heard Mr. Stuart say, they had not been offered access cards when they checked in at the front desk, which is the policy. Mr. Bowman, in speaking with the individuals, one of whom was an older gentleman, believed them to all be at least 30 years of age. Leading up to this particular evening, Mr. Bowman had been dealing with instances where access cards had not been offered when they should've been, and instances where access cards that were offered, proved to be defective at the entrance gate and

couldn't be read by the card reader. This was very frustrating to him and it did not meet his goal of providing top customer service.

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Upon learning that these three registered hotel guests had not been offered cards, Mr. Bowman assisted them in obtaining access cards. When he next saw them, they appeared to be held up at the card reader at the entrance to the casino and they were talking to the security officer at the entrance. In error and mistaking this holdup as another card reader malfunction, Mr. Bowman waved at the security officer to let these quests through. He should have, but he did not talk to the security officer, but assumed that they were stopped due to a deficient card, and he wanted to smooth over what was already a very disappointing quest relations experience. didn't know and was not told that the security officer had reviewed the identification of one of these persons and it showed her as being 20 years old, and the security guard followed his directive.

From there, Mr. Bowman went on his way with no knowledge that he had waved an underage person onto the floor. He left the property for his vacation a few minutes later with no idea of what he had done. When he returned a few days later, he was told by Mr.

Spagno, the Vice President of Gaming Operations, and he was asked for his side of what had happened, his explanation. Mr. Bowman was shocked, and as he says, he went ballistic when he heard this. He said that he knew nothing about what had happened and knew nothing that would change the facts and was upset that no one had reported this --- other than through the CIP reporting system, that no one had properly reported this to the Bureau of Compliance.

At that point, this matter was self-reported to the Board's Staff to the Bureau of Compliance. And I don't think there's any dispute that from that point on, Mr. Bowman and his team cooperated fully with the BIE in their investigation of this incident.

I provided you with some mitigating factors in this Consent. Hopefully you've had an opportunity to review those. But Mr. Bowman is a professional and he's been a Key License holder in two jurisdictions for over 25 years without any incident with regard to his licenses. He sincerely regrets his actions, he acknowledges them and he takes full responsibility for them, and he received discipline from his employer. He acknowledges his error in obtaining these access cards and in not allowing his

security officer to do the job that he's supposed to do. He also acknowledges his error in having his Executive Director of Security report to the Vice President of Gaming Operations instead of to him.

His license, obviously, is of utmost importance, as it is to all three of these individuals. And he recognizes that this incident, this Consent, this proposed payment and sanction will appear on every job application and every license application and every license renewal that Mr. Bowman has for the rest of his career in the gaming industry. He's willing to pay the penalty that is imposed and put this event behind him. As a result, I respectfully request that you approve the Consent.

Would you like me to talk about the

Would you like me to talk about the other individuals as well, or do you want to deal with that first?

#### CHAIRMAN:

You may as well talk about the other two.

# ATTORNEY SCHRIER:

Okay. The next motion that you have in front of you involves Mr. Anthony Spagno, who's the Vice President of Gaming Operations, and he's also a Key License holder. After Mr. Bowman waved the guests

through, the security officer, doing what he should do, told his supervisor what happened. And then, as he should have, he contacted the Executive Director of Security, Mr. Morrissey, who is also the next motion before you.

He explained the circumstances to Mr. Morrissey. Mr. Morrissey then contacted Mr. Spagno, who was located at that time in his office on the seventh floor of the property, which is away from the gaming floor. And as we talked about earlier, the individuals were only on the floor for a period of 28 minutes. They didn't gamble, thankfully, and they didn't drink. So, the clock is ticking. And as I said, the patrons themselves were presumably on the floor.

Mr. Spagno and Mr. Morrissey tried to obtain the information from the security staff so that they could confirm who these underage persons were, what they looked like, and then they went to the gaming floor to look for these people. But before they could locate them, they had left the gaming floor. At that point, Mr. Spagno and Mr. Morrissey had to decide how to handle this incident. Because they had not spoken to Mr. Bowman for his side of the events, neither thought that the entire investigation

or what had occurred was complete.

Mr. Spagno confirmed that Mr. Morrissey should prepare a report and put it in the Casino Surveillance and Security System, known as the CIP system. And Mr. Spagno took the responsibility to talk to Mr. Bowman to obtain the facts before they reported this to the Bureau of Compliance and the Pennsylvania State Police. That was a mistake. He made a serious mistake in not advising Mr. Morrissey to go ahead and report the facts in the typical fashion, which was to go directly to the Bureau of Compliance and the Pennsylvania State Police.

Mr. Morrissey relied on Mr. Spagno's instruction to wait. He should not have. He had the independent obligation to report this incident immediately through the proper channels, and he did not. Mr. Spagno wanted to get all the facts and to talk to Mr. Bowman directly, he should not have. His actions caused a delay in reporting this for several days.

I did note that Mr. Morrissey prepared and entered a report outlining this underage incident, including witness statements in the security and surveillance reporting system, which is accessible to the Board's Staff. He did so with the knowledge and

encouragement of Mr. Spagno. And once that report is filed, it's irretrievable, so there was no intent here to conceal any of these facts, but certainly some inexcusable delay in reporting it through the proper channel.

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Mr. Spagno was penalized and forfeited two weeks of his pay by his company. He takes full responsibility for advising Mr. Morrissey to only file the CIP report until they got more facts. Like Mr. Bowman, Mr. Spagno has an unblemished licensing record in the gaming industry for 30 years. He fully recognizes the importance of following all regulations and requirements, and would never seek to aid anyone underage in accessing the gaming floor. acknowledges his serious error and he has learned a significant lesson. He agrees to the monetary penalty imposed and to undergoing more training on compliance and problem gaming. And he agrees with the OEC that this is a fair and reasonable penalty for the mistakes and violations.

Finally, as to the last motion regarding Mr. Morrissey. As is indicated in his Consent, he has an exemplary record with the Pennsylvania State Police for a period of 22 years before he took this position. He has an unblemished record with that agency. At the

time he took this job, he was new to the casino industry. And he's extremely upset with his error here and he takes full responsibility for his failure to timely report that incident that night through the proper channels.

He agrees to this Board placing a formal Letter of Reprimand in his licensing file, which will, again, follow him in every license application and renewal that he has for the rest of his career in this industry. He agrees with OEC that this is a fair and reasonable penalty for his violation. Are there any questions?

## CHAIRMAN:

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Counselor, just one. Finishing your account, perhaps, what discipline did Valley Forge take against the three gentleman?

#### ATTORNEY SCHRIER:

Yes. Mr. Chairman, with regard to Mr. Bowman, a written warning was placed in his file, which is a serious violation. And if any future violations occur, they could lead to termination. Similarly, a written warning was placed in Mr. Morrissey's file under the same circumstances. And as I indicated, with regard to Mr. Spagno, he was forfeited two weeks of his pay.

# CHAIRMAN:

So, he was suspended for two weeks?

# ATTORNEY SCHRIER:

Well, he was suspended, but it was a forfeiture of pay for two weeks. Yes.

### CHAIRMAN:

Thank you. Questions from the Board? Greq.

# MR. FAJT:

Thank you, Mr. Chairman. Would it be proper to have the three gentleman be sworn in front of this panel to take direct questions from us?

# CHAIRMAN:

I don't see why not, unless Counsel objects.

#### ATTORNEY SCHRIER:

Well, consistent with this Board's regulations, and obviously with their obligations as Licensees, they should cooperate with the Board in anything that this Board has requested of them. And they're very willing and anxious to answer any questions that the Board may have with regard to these Consent Agreements. But I have to at least preserve any objection to using any of their testimony today with regard to these Consent Agreements in any future

proceeding or any hearings, or using it as evidence in the event that the Board ultimately determines not to approve these Consent Agreements. And I think that's consistent with the Board's regulations with regard to creating a record pertaining to consent. So, with that reservation of rights, these gentleman are here and they can be sworn ---.

# CHAIRMAN:

They can waive that right, can't they,

10 | Counselor?

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# ATTORNEY SCHRIER:

Well, it's part of the Board's regulations, so I guess it puts me in a difficult dilemma. I have three clients that I need to go talk to them about any waiver of that right.

#### CHAIRMAN:

Cyrus?

#### ATTORNEY PITRE:

His recitation is correct. However, you are correct, Mr. Chairman, that right can be waived.

# CHAIRMAN:

And since what we want to do here is find out the truth --- because this is troubling to the Board.

## ATTORNEY SCHRIER:

1 Yes. 2 CHAIRMAN: 3 Particularly the actions of Mr. Bowman. 4 And we don't want to sandbag ourselves with this. 5 Cook, can I ask you? 6 ATTORNEY COOK: Mr. Chairman, I believe Section 4018.3 8 of our regulations would consider the Board's hearing a Consent Agreement an on-the-record proceeding. 10 as such, the witnesses' testimony could be used 11 against them at a later time. 12 CHAIRMAN: 13 So, it could be used? 14 ATTORNEY COOK: 15 Correct. 16 CHAIRMAN: 17 Okay. Counselor, understand what Mr. 18 Cook just said? 19 ATTORNEY SCHRIER: 20 Yes. 21 CHAIRMAN: Okay. You still ---? 22 23 ATTORNEY SCHRIER: 24 I don't think that prevents me from

continuing an objection. But are you asking me if I

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75 will ask my clients to waive that right? 1 2 CHAIRMAN: 3 Well, I don't think that we have to 4 because it's on the record, and that's all that 5 matters to the Board. What you think the law is, is 6 one thing. What the law is, is another. Mr. Cook? ATTORNEY COOK: 8 I believe that anything these gentleman 9 would testify to today would be --- could potentially 10 be used against them in enforcement action. 11 CHAIRMAN: 12 All right. So, now I guess it's time for you to decide whether you want them to. 13 14 ATTORNEY SCHRIER: 15 Okay. Well, I need to speak with them, 16 as --- obviously, very briefly. 17 CHAIRMAN: All right. We'll give you five minutes. 18 19 ATTORNEY SCHRIER: 20 Yes. 21 CHAIRMAN: 22 All right. 23 ATTORNEY SCHRIER: 2.4 Thank you. 25 CHAIRMAN:

76 We'll stand in recess for five minutes. 1 2 BRIEF RECESS 3 CHAIRMAN: Okay. We are back on the record. 4 5 ATTORNEY SCHRIER: 6 Thank you, Mr. Chairman. You may swear in the three individuals, Mr. Bowman, Mr. Morrissey and Mr. Spagno. 9 CHAIRMAN: 10 Okay, fine. Where are the three? Okay. Why don't we take you individually. Gentleman to my 11 left, could you state your name for the record and 12 your position, spell your last name? 13 14 MR. MORRISSEY: 15 My name is Gilbert Morrissey. Last name 16 is M-O-R-R-I-S-S-E-Y. I'm the Executive Director of 17 Security. 18 MR. BOWMAN: 19 My name is Michael Bowman, B-O-W-M-A-N, 20 I'm the President and CEO of Valley Forge Casino. 21 MR. SPAGNO: 22 Anthony Spagno, S-P-A-G-N-O, I'm Vice 23 President of Gaming Operations, Valley Forge Casino. 2.4 CHAIRMAN: 25 All right. I would ask that you now be

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| 1  | sworn. Sir?                                       |
| 2  |   |
| 3  | WITNESSES SWORN EN MASSE                          |
| 4  |   |
| 5  | <u>CHAIRMAN</u> :                                 |
| 6  | Counselor, why don't you shift your               |
| 7  | position with the three to all sit at the counsel |
| 8  | table? Okay. Greg?                                |
| 9  | MR. FAJT:   |
| 10 | Thank you, Mr. Chairman. Let me get the           |
| 11 | lines of reporting correct to start off here. Mr. |
| 12 | Morrissey reports to Mr. Spagno; is that right,   |
| 13 | Counselor?  |
| 14 | ATTORNEY SCHRIER:                                 |
| 15 | At that time, Mr. Morrissey was                   |
| 16 | reporting to Mr. Spagno, yes.                     |
| 17 | CHAIRMAN:   |
| 18 | And did Mr. Spagno, at that time, report          |
| 19 | to Mr. Bowman?                                    |
| 20 | ATTORNEY SCHRIER:                                 |
| 21 | Yes.  |
| 22 | MR. FAJT:   |
| 23 | Thank you.  |
| 24 | ATTORNEY PITRE:                                   |
| 25 | Commissioner Fajt,?                               |
|    |   |

78 1 MR. FAJT: 2 Yes. 3 ATTORNEY PITRE: 4 --- if I may? That was not in 5 accordance with the approved internal controls, 6 however. According to the internal controls, Mr. Morrissey reports directly to Mr. Bowman, and Mr. 8 Spagno reports to Mr. Bowman. 9 MR. FAJT: 10 I see. 11 ATTORNEY PITRE: 12 That's part of the issue here. MR. FAJT: 13 14 Thank you, Cyrus. And I thought I heard 15 two different delays in the report --- or the 16 self-reporting of this incident to the Gaming Control 17 Board. I thought I heard an initial reference of a 18 five-day delay, and then I thought that Mr. Schrier 19 said it was a seven-day delay. Which was it? 20 long from the incident to when we were officially 21 notified? 22 ATTORNEY STUART: 23 It was approximately five days. 2.4 MR. FAJT: 25 Five days. Thank you.

# 79 1 ATTORNEY STUART: 2 May 25th is when the incident occurred, 3 and we got word of it on May 30th. 4 MR. FAJT: 5 Thank you. 6 ATTORNEY SCHRIER: 7 Hopefully I said several, but if I said 8 9 MR. FAJT: 10 Okay. 11 ATTORNEY SCHRIER: 12 --- seven, I apologize. 13 MR. FAJT: 14 You may have said several. Okay. 15 just going to lay my cards on the table. Mr. Schrier, 16 no offense, I don't believe your recitation of the 17 facts. Mr. Morrissey, Mr. Spagno, questions to you. 18 How did you attempt to reach Mr. Bowman after he left 19 the property? Mr. Morrissey, why don't you go first. 20 Did you call him directly? 21 MR. MORRISSEY: 22 No, sir. I did not. 23 MR. FAJT: 2.4 Mr. Spagno, did you call him directly? 25 MR. SPAGNO:

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                  Yes, sir. I tried to reach Mr. Bowman
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   on his cell phone unsuccessfully.
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                  MR. FAJT:
                  And how many times did you call him?
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                  MR. SPAGNO:
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                  Just once.
                  MR. FAJT:
                  And how long after he left the property
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   did that call take place?
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                  MR. SPAGNO:
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                  Immediately after I found out about the
   incident.
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                  MR. FAJT:
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                  And did you leave him a message?
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                  MR. SPAGNO:
                  I did not. Well, I left a message to
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   please call me back.
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                  MR. FAJT:
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                  Mr. Bowman, did you receive that
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   message?
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                  MR. BOWMAN:
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                  I did not.
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                  MR. FAJT:
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                  Any reason why? Do you have a bad cell
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   phone number, Mr. Spagno? Again, I'll lay my cards on
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1 the table. Those are the kinds of things that are 2 troubling to me. I think you guys are playing fast 3 and loose. Mr. Morrissey, I think you're the innocent victim here. I think you did what you should do, and 5 I am very, very, very disappointed in you, Mr. Bowman. 6 I believe --- well, let me ask you. What's your policy on carding individuals coming into the casino? Under what age do you instruct your underlings to card 9 people? 10 MR. BOWMAN:

Well, for --- as far as carding people, we always look from an alcohol standpoint. Thirty (30) is the number we look at, but 21 --- I apologize, Mr. Fajt.

### MR. FAJT:

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Did you believe that these women were over 30?

#### MR. BOWMAN:

I 100 percent believed these women were over 30 years old, sir.

# MR. FAJT:

I find that hard to believe, but that's your word and you were there and I wasn't. Again,
I'll get off the dais and let my other Commissioners
answer (sic) questions, but I just --- I don't believe

the recitation of the facts, and I believe that there is pressure in this casino to drive people to the gaming floor. And I think that these are the unintended consequences of pressure of that type to get people in this casino to the gaming floor.

## MR. BOWMAN:

Mr. Fajt, may I speak? First of all, Chairman Ryan, I sincerely and humbly, respectfully apologize to you and the Board. I apologize.

## MR. FAJT:

It doesn't matter.

## MR. BOWMAN:

These three people were with my hotel general manager, the gentleman who is responsible for all hotel operations, in the lobby of the casino on Memorial Day Saturday. Leading up to this incident --- and I think most of you know me, it's probably a downfall or defect, humbly saying, that I'm passionate about the customer, the employees, and I certainly respect the age requirements being in this business 30 years. This is the first incidence that's ever occurred with me involved with this, sir.

These individuals were hand-waved over

These individuals were hand-waved over to me, sir, with my hotel general manager. As he said, they were attending an event at the Radisson.

They were at a banquet and they were patrons of the amenity, they were staying in the hotel. My mistake, shame on me, was to go over to the card center right there to my right with them and ask for cards. What I normally would do in a situation like this, like I've done in the past, is I would take these individuals, these customers over and ask an employee or a supervisor to handle this.

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Leading up to Memorial Day weekend --- I was as passionate as it gets about this red X coming up when people came in with their cards. The red X was coming up from an IT standpoint because cards were worn, they were in boxes, they were old, there was all these excuses. So, leading up to Memorial Day weekend, no excuse, my mistake, sir, all on me, was service, service. I'm running around like a chicken, I'm --- which, shame on me. I'm all over the place trying to make sure everyone's ready to go for the weekend, and I see us with a service breakdown that's pretty bad, again. They're at a banquet, they're staying in the hotel, they're with my hotel general manager. He proceeds to tell me they should have gotten access cards. Should I have carded them? Yes, in hindsight. Have I ever carded a guest or a situation like that? No. As the President and CEO, I

should've. I walked them over, I make sure they get their cards, mistake on my part.

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A few minutes later, I walk by the access gates, and I, what I think is happening, see a red X. I think, here we go again. These people are trying to get to the casino, they're trying to enjoy the resort, they're trying to enjoy the overall experience and we just can't get it right. I make a tactical fatal mistake. I wave my hands, thinking that the technology is not working. They get onto the floor. I am not told about this situation, mistake on my management team's part, until I come back from vacation that weekend. I do go ballistic. really ballistic, as passionate as you can get, and they can vouch for that, in my office. I'm as upset about this situation as you can imagine.

I call Kevin Hayes, because from a regulatory standpoint, I've never called myself in for what security normally does with an underage. I called Mr. Hayes up and said, Kevin, we've got a problem here and I need your help, and we need to go over this with the PGCB, we are at fault here. And I had no idea who these people were. So, again, many mistakes on my part as I look at hindsight. But from an intense standpoint or anything like that, no, sir.

1 CHAIRMAN: 2 Ouestions from the Board? Dave? 3 MR. WOODS: Mr. Bowman, I appreciate that you're 4 5 passionate about customer service, and from the 6 Board's standpoint, I hope you're equally as passionate about the rules and regulations in which 8 you operate. 9 MR. BOWMAN: 10 I am. 11 MR. WOODS: 12 And specifically concerning the accounting internal control document that you operate 13 14 under, there are provisions on how you provide access 15 to an overnight guest or a banquet guest. 16 MR. BOWMAN: Yes, sir. 17 18 MR. WOODS: 19 Could you just explain to me how that 20 would normally work at your facility? 21 MR. BOWMAN: 22 Yes, sir. A paying patron, like this 23 group --- again, I thought these women were 30 years 24 There was an older gentleman, they were in

dresses, he was in a suit, they were attending an

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event. When they checked in to either one of our hotel towers and if they show their ID, they would be issued their access cards and they had to sign the cards. Fumbled. Employee fumble, for some reason, they didn't get them.

During that period, that was happening quite a bit. We were just having breakdowns. Then they attend an event, a major banquet, at the resort in the Radisson Hotel. In those events, sir, according to our internal controls, we will have a satellite area set up. They can get their access cards there. They're on a list. They didn't get it. They didn't see it. And they explained that to me with the hotel general manager who said to me, these are patrons of the resort. These are, you know, customers. I respect the internal controls. I'm just as passionate about those internal controls as I am about service, and I mean that from my heart.

#### MR. WOODS:

Specifically, you provided the three individuals cards, as you've stated in the facts, just handing them to them. Were there any other individuals on that weekend that you provided cards to or that your staff provided cards to without checking documentation of age or anything?

## MR. BOWMAN:

No, sir. And when they got their cards, sir, I walked over towards the Valley Services, towards the card center, and said to our --- my employee, please give these guests cards, they're attending an event, they should've gotten access to the casino.

The mistake was, normally I would walk customers over there, and I would say, can you please go through the normal process. My mistake was being, again, concerned about service, not on the focus I should've been with the internal control. But my hotel general manager was with these guests telling me that they --- we messed up.

#### MR. WOODS:

In your leadership role as CEO and ---

# MR. BOWMAN:

Yes, sir.

#### MR. WOODS:

--- having security guards, do you believe that they can challenge you and you would welcome that from a standpoint of if they believe something is wrong, that they could provide that information to you directly? Or do you feel that they were fearful of losing their job because of, you know,

challenging you with your waving? You know, it's a direct violation. They knew it was 20 years old ---

## MR. BOWMAN:

Right.

# MR. WOODS:

--- and yet, didn't tell you.

# MR. BOWMAN:

Correct. What I found out afterwards was the security guard, and Gib can speak on this, too, had only been employed at the hotel --- or the casino for 15 days. I don't really know if he knew who I was, to be honest with you, when I waved it. Or he just --- it's not his fault, it's my fault, that I waved, thinking that the technology was not working. Coincidentally, the individual who was there during that time is now a supervisor. He was just recently promoted and he's a rock star employee at the Valley Forge Casino.

I have strong respect for our employees, and our employees have respect for me. I conduct round tables all the time, we do meetings, we do one-on-ones. If you were to follow me around the casino, the resort, the gaming areas, the non-gaming areas, you would see that I'm very personable, I'm very in contact with our employees. I would ask you

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   to ask my fellow colleagues here if any of the
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   employees fear me. I would say no, not at all, as I
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   have a very hands-on approach and a very personable
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   approach with our employees at the resort.
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                  MR. WOODS:
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                  Thank you, Mr. Chairman.
                  MR. MCNALLY:
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                  Just a couple follow-up. The general
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   manager, has he been disciplined?
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                  MR. BOWMAN:
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                  The general manager was not disciplined.
   No, he was given a verbal counsel, because I assumed
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   all the responsibility for this.
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                  MR. MCNALLY:
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                  Okay.
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                  MR. BOWMAN:
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                  It was my mistake.
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                  MR. MCNALLY:
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                  But the general manager mislead you;
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   correct?
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                  MR. BOWMAN:
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                  He did.
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                  MR. MCNALLY:
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                  Which ---?
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                  MR. BOWMAN:
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Excuse me, sir. I apologize. He didn't mislead me. I mislead myself. He told me they were patrons of the amenity, they were attending a banquet and they were staying in the hotel.

### CHAIRMAN:

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Excuse me, if I can interrupt. This was the general manager of hotel operations?

## MR. BOWMAN:

Yes, sir.

# CHAIRMAN:

Not the casino?

## MR. BOWMAN:

No, sir.

## CHAIRMAN:

All right. I'm sorry for interrupting.

## MR. BOWMAN:

This is the individual who oversees all non-gaming --- he's a general manager. Managing director of all non-gaming operations. So, he happened to see the customers and he knew who they

21 were. And when I was walking by, he waved me over.

22 And he acknowledged that they were staying in the

23 hotel and they were attending a banquet.

## MR. MCNALLY:

But I thought the testimony was he said

to you they should've been given access cards?

MR. BOWMAN:

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Well, he did. He said, they didn't get access cards, they should've gotten access cards. He did.

## MR. MCNALLY:

Have you sought to identify who those two persons were that were given access?

## MR. MCNALLY:

Since the incident, sir?

## MR. MCNALLY:

Correct.

### MR. MCNALLY:

I personally have not. I know there was a full investigation. I think the State Police were looking to track them down afterwards, and it was in some of the documents. But they did try to track them down. I don't even know if they spoke to them. I don't think they spoke --- no one spoke to the hotel general manager, also. But in the investigation, I don't believe. But I know they were trying to contact the women, who I thought were women, who were underage that got access on the floor but did not gamble and did not drink.

## MR. MCNALLY:

92 The investigation that you're referring 1 2 to, was this an internal investigation conducted by 3 your group, or was this a State Police investigation? 4 MR. BOWMAN: 5 There was an internal audit 6 investigation done by our internal audit leadership. There was --- our audit committee was involved, our human resources team was involved, the PGCB was involved. Everyone that could possibly be involved 9 10 with this was involved. 11 MR. MCNALLY: 12 Was that report reduced to writing? 13 MR. BOWMAN: 14 Yes. 15 MR. MCNALLY: Okay. Has that been made part of the 16 17 record? 18 MR. BOWMAN: 19 I don't know. No. 20 ATTORNEY SCHRIER: 21 No, it's not ---. 22 M. MCNALLY: 23 Do you have --- ? 24 ATTORNEY SCHRIER: 25 I have copy of it, but it's not part of

the record.

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2 MR. MCNALLY:

Okay. Would you be willing to make it 4 part of the record?

### MR. BOWMAN:

Yeah. Absolutely.

# MR. MCNALLY:

Would that report also document the troubles that you purportedly had with the access on the days, weeks or even months leading up to this incident?

## MR. BOWMAN:

In my statements originally, I made that clear. I can certainly have our IT department pull up from access when red X's were coming up and when cards were not magnetized. Absolutely.

## MR. MCNALLY:

A question for OEC. What is the practical and legal effect of putting a Letter of Reprimand in someone's license file?

## ATTORNEY PITRE:

The legal effect is, in order to document within the regulatory files that an individual did violate one of the regulations of something in the Act. So, when that individual comes

up for renewal or in the future if there's another problem with that individual, there's already something documented in their file, notifying regulatory authorities that that person has had a problem in the past in violating a certain regulation or the Act.

Also, because individuals in the casino industry move from jurisdiction to jurisdiction, when that --- if that person should go to another jurisdiction, that regulatory authority usually contacts us to find out if there's been any problems with them in the past or anything in their background, anything while they were licensed in our jurisdiction, did we have any problems with them.

Notice that there was an issue. That would be the effect of the Letter of Reprimand. The same with any other violation that would occur. It's just a less severe --- I guess, less severe sanction against the individual. And we thought that was appropriate in this instance, given Mr. Morrissey being between a rock and a hard place. However, we felt that he had to be held accountable because he is the Directory of Security. And that is --- it's as high as you can get with regard to the security department. And they're

responsible for ensuring the protection of the assets, 1 2 the protection of the patrons, and ensuring that the 3 casino follows the regulatory requirements with regard to entrance of individuals into the casino, amongst 5 other things. 6 MR. MCNALLY: That's all the questions I had. 8 MR. MCCALL: 9 Just a couple for clarification in my 10 mind. This was a Saturday of Memorial weekend; 11 correct? 12 MR. BOWMAN: 13 That's correct. 14 MR. MCCALL: 15 What time of day was it? What time of 16 day? 17 MR. BOWMAN: 18 I can't --- I want to say six, seven o'clock at night. Or after 7:00. It was after the 19 20 event. 2.1 MR. MCCALL: 22 And after you waved these individuals 23 in, did you immediately leave the casino? MR. BOWMAN: 2.4 25 If you look at the tape, I'm walking

real fast by the customers as they're at the access 1 2 gates with security. I went through the gate, through 3 the casino floor, stopped, assumed, again, that they're having technical problems with these cards and 5 I waved, went through the casino. And then, I literally went back up to my office and left for the weekend for a few days. I was taking vacation time. So, I didn't know about this until I came back to my 9 office the following week. 10 MR. MCCALL: 11 And Mr. Spagno, did you make the 12 telephone call from your cell phone to his cell phone, 13 or from your cell phone to his office phone? 14 MR. SPAGNO: 15 My cell phone to his cell phone. 16 MR. MCCALL: 17 His cell phone. And what time of day 18 was that? 19 MR. SPAGNO: 20 I'd say approximately 7:30, 7:45.

# MR. MCCALL:

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And then, you took it upon yourself just not to notify the State Police and/or OEC about the violation?

# MR. SPAGNO:

So, I met with Mr. Morrissey. We tried to --- we made sure that --- a couple things we did. Not knowing all the details and trying to understand how they entered the casino floor, as I was unsure of that initially. So, Mr. Morrissey and I made sure that we documented all the findings that we had, I tried to make sure that I gathered as much information that I could. We put it in the reporting system at the time I thought was viewed daily by the gaming --- the inhouse Gaming Board members.

# MR. MCCALL:

But you inputted that right then and there after you had that discussion; correct?

## MR. SPAGNO:

I want to say that that report was finished and completed by Mr. Morrissey within 30, 40 minutes of the incident occurring.

## MR. MCCALL:

As far as the penalties are concerned, who imposed those penalties giving you a Letter of Reprimand and Mr. Spagno two weeks docking of pay?

#### MR. BOWMAN:

Well the audit committee made its recommendations to the human resources, and our board of directors made it clear with write-ups and a

disciplinary actions that were taken. As far as myself and Anthony, it was made clear. I mean, if anything else, anything that came close to anything like this, would be termination.

Our committee, our board, everyone was extremely, extremely concerned about this situation and what occurred here. But again, I look back and it was --- it began with me. As the President and CEO, I take full responsibility for it. Shame on me. And it was an error, and it wasn't --- not intentional, sir. It was not. It was strictly me moving too fast.

# ATTORNEY PITRE:

Commissioner McCall ---

## MR. MCCALL:

Yeah.

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## ATTORNEY PITRE:

--- if I may? Just to clarify, the letter --- the written warnings and the two-week suspension that Mr. Spagno received, those are personnel files that would not affect their licensure or any form or fashion. Only this Board's action, anything that this Board does will follow them from jurisdiction to jurisdiction and be placed in their licensing file.

### MR. MCCALL:

ATTORNEY STUART:

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And that is standard protocol.

MR. MOSCATO:

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Okay. Thank you.

MR. BOWMAN:

And I believe, sir, for the record, too, that that was standard protocol. The reason why I

wanted Mr. Hayes to be immediately on top of this was

8 he handles all regulatory and all reporting.

Normally, again, I stated earlier, in a situation like this, our security department would automatically pick up the phone. Mistakes were made. But I wanted Kevin to get on top of this immediately.

MR. MOSCATO:

14 Thank you.

CHAIRMAN:

Annmarie?

MS. KAISER:

Just a couple quick questions. You'd indicated the security officer has subsequently been promoted?

MR. BOWMAN:

Yes, ma'am.

MS. KAISER:

I agree that he should be commended in his job. From my perspective, you interfered with him

101 doing his job. 1 2 MR. BOWMAN: 3 Agreed. 4 MS. KAISER: 5 And I think as part of your training that you need to make sure that these officers ---6 security officers recognize that if somebody, despite whoever they are, how high up they are in the company 8 9 10 MR. BOWMAN: 11 Agreed. 12 MS. KAISER: 13 --- that if they interfere with them 14 doing their job ---15 MR. BOWMAN: Yes, ma'am. 16 17 MS. KAISER: 18 --- that they're going to be held 19 culpable. They're going to be held liable. 20 MR. BOWMAN: 21 Yes, ma'am. 22 MS. KAISER: 23 And I think you need to incorporate 24 that, because the average security officer standing 25 there is going to be fearful if someone higher up the

chain tells them to do something. They're going to feel that they're in fear of losing their jobs. So, they need to be aware ---

### MR. BOWMAN:

Agreed.

## MS. KAISER:

--- that it's a situation where they're, no matter what they do, they're going to be in trouble. But what they need to do is make sure they do their job.

## MR. BOWMAN:

Ma'am, I agree 100 percent. I respectfully would say to that point, and Mr.

Morrissey can comment on this, when they came to my office to tell me this situation, besides putting my two cents out there, I was really concerned about the employees in security. Mr. Morrissey can state that.

And I wanted to meet with the employees immediately.

I did meet with the supervisors. Mr. Morrissey asked if he could deal with the --- his direct officers, and he did. He followed up and met with them.

I also did go back to this individual, and as President and CEO, I apologized to this man, because I was wrong and I put him in an awkward position. But I would follow up with the training and

will take that to another level, and we will own it.

## ATTORNEY SCHRIER:

Commissioner, if I might? I would also just note that as a result of this incident and as a result of what occurred, the board of the company, to my understanding, instituted an ethics and compliance hotline ---

# MR. BOWMAN:

Yes.

# ATTORNEY SCHRIER:

--- which allows any employee to pick up the phone and report something where they feel they might, you know, have that kind of pressure. So, that was created as a result of this. Certainly, you know, that your suggestion would be a good one, as well, but

## MR. BOWMAN:

Yes.

#### ATTORNEY SCHRIER:

--- this was also created at that time.

# MR. BOWMAN:

If you mind --- I apologize. With the ethics line, we posted that everywhere, in the back of the house, on our employee website, and we actually put the employee ethics hotline on employees'

1 paychecks.

### MR. MCNALLY:

If I can ask you. Who answers the phone when the hotline's called

## MR. BOWMAN:

That comes through our internal audit, our regulatory compliance, Michael Rodriguez. So, he gets all confidential calls.

## MS. KAISER:

And Mr. Morrissey, who did you believe that you reported to, Mr. Spagno or Mr. Bowman?

# MR. MORRISSEY:

I reported to Mr. Spagno all operations matters.

### MS. KAISER:

I would just comment that I share the comments of Commissioner Fajt when I say that I think that you're the least culpable individual in this scenario. You did file the report. I understand that wasn't directly communicated to PSP or the Board, but I do commend you for at least filing that report. So, I think you're the least culpable individual in this entire scenario.

## MR. MORRISSEY:

Thank you.

## MS. KAISER:

With respect to Valley Forge and the suspension, Mr. Spagno, you were suspended for two weeks. Mr. Bowman, you did not receive a suspension; correct?

## MR. BOWMAN:

I did not. I was given a written warning and I was sat down and discussed with the Board where I stood with anything similar to this situation ever occurring at that property.

## MS. KAISER:

That surprised me somewhat given the --your participation in this conduct, that Mr. Spagno
received a more severe penalty. I mean, that's
obviously their assessment, but that was rather
surprising to me. That's all I have.

#### CHAIRMAN:

Mr. Morrissey, you were called to the entrance to the casino by the supervisor of security; is that correct?

#### MR. MORRISSEY:

No, sir, it is not. I received a telephone call. I was actually on assignment on the other side of the property when I received the phone call from my supervisor. It was 1904 hours when I

106 received that call, sir. 1 2 CHAIRMAN: 3 And you immediately called Mr. Spagno? MR. MORRISSEY: 4 5 Yes, sir, I did. 6 CHAIRMAN: Did you both then go to the same 8 location? What did you do then? 9 MR. MORRISSEY: 10 Once I received that telephone call from my supervisor, I asked him to pull our security 11 officer from the floor, and then reported to the 12 13 security administration office where my office is 14 located, and asked Mr. Spagno to report there as well 15 so we can understand the facts as we knew them. 16 CHAIRMAN: 17 And that took place, I would assume, 18 very quickly? 19 MR. MORRISSEY: 20 Yes, sir. Fairly quickly. 21 CHAIRMAN: 22 And you discussed the facts of what 23 happened? 2.4 MR. MORRISSEY: 25 Yes, sir. I got all the information

from my security guard at that time, and then I also asked him to fill out a witness statement, which is pretty much the norm when we do our reporting process.

### CHAIRMAN:

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Mr. Spagno, what did you then do?

# MR. SPAGNO:

So, I met Mr. Morrissey, then proceeded down to the casino floor to try to locate the two individuals.

### CHAIRMAN:

You never found them?

## MR. SPAGNO:

When we found the individuals, they were actually walking off the casino floor. So, we entered the floor, and by the time we found them, based on the description that we received from the guard --- and Mr. Morrissey was actually on the phone trying to identify them as well. When we found who we thought they were, they were exiting the casino.

## CHAIRMAN:

You let them continue on their way?

#### MR. SPAGNO:

Yes, sir.

## CHAIRMAN:

Mr. Spagno, you tried to call Mr.

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   Bowman; is that correct?
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                   MR. SPAGNO:
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                   Yes.
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                   CHAIRMAN:
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                   Once? Just once?
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                   MR. SPAGNO:
                   Just one time, sir.
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                   CHAIRMAN:
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                   Didn't leave a message?
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                   MR. SPAGNO:
                   Did not.
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                   CHAIRMAN:
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                   Why not?
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                   MR. SPAGNO:
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                   Well, I just asked him to call me.
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                   CHAIRMAN:
                   And he didn't?
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                   MR. SPAGNO:
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                   No, sir.
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                   CHAIRMAN:
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                   And did you know, then, he was away for
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   a couple of days?
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                   MR. SPAGNO:
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                   I knew Mr. Bowman was leaving for
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   vacation, yes, sir.
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CHAIRMAN:

Did you talk to anybody else in your

chain of command about that incident and your attempt

to get Mr. Bowman?

MR. SPAGNO:

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## CHAIRMAN:

No, sir.

So, you didn't do anything else with respect to making sure the higher-ups at this casino knew what had happened?

### MR. SPAGNO:

The higher-ups would've been our board, so --- the higher-ups for Mr. Bowman and myself. So, I worked with Mr. Morrissey to try to gather as much data as we could, and then talked to Mr. Bowman when he came back to work on ---.

### CHAIRMAN:

You decided to wait until Mr. --- you saw Mr. Bowman again when he came back to work?

# MR. SPAGNO:

Yes, sir.

#### CHAIRMAN:

Mr. Bowman, obviously this would've never happened if you had done your job as you were supposed to; right, sir?

110 1 MR. BOWMAN: 2 Yes, sir. 3 CHAIRMAN: Did you know these three people who you 4 5 gave the access cards to? 6 MR. BOWMAN: Absolutely not, sir. 8 CHAIRMAN: 9 You had never seen them before? 10 MR. BOWMAN: 11 Never saw them before. 12 CHAIRMAN: 13 Did anybody tell you anything about 14 these three people, that they were good friends of 15 somebody? 16 MR. BOWMAN: 17 No, sir. 18 CHAIRMAN: 19 The head of hotel operations, he didn't 20 say anything about them? He didn't ask you to do 21 anything with respect to getting them some help? 22 MR. BOWMAN: 23 No, sir. 24 CHAIRMAN: 25 So, you just decided to take it upon

yourself to interfere with the proper process, which would've been for these three people to go to somebody who's assigned to do the job to get access cards; right?

#### MR. BOWMAN:

Yes, sir.

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## CHAIRMAN:

And then, when you see that the security guard is having a confrontation, or I should say, a contact with one of the people, you just tell him to wave them through without bothering to think, hey, maybe she's underage; right?

# MR. BOWMAN:

Yes, sir.

#### CHAIRMAN:

Why did Mr. Spagno get two weeks off? I don't understand that?

### MR. BOWMAN:

I believe the recommendation was because he held back the report --- the reporting. It should've been called ---.

#### CHAIRMAN:

He didn't dime you out, in other words?

#### MR. BOWMAN:

No, sir. He didn't --- it wasn't called

in. It should've been called in immediately. I have nothing to do with that.

# CHAIRMAN:

So, he should've called in what you did, even though he reports to you?

## MR. BOWMAN:

No, sir. It would be the normal reporting process for an underage. It should've been called in. It was put on a report, it should've been called in.

## CHAIRMAN:

Do you think the fact that he would've been calling in an incident involving a person he reports to may have caused him to be a little concerned about doing that right away?

### MR. BOWMAN:

I don't know.

### ATTORNEY PITRE:

Mr. Chairman, I don't want to interrupt you because you're on a nice roll. But with regard to Mr. Spagno, if the Board's inclined, we are willing to adjust the Consent Agreement to allow it to be retroactive. We just wanted to bring this matter fully before the Board.

### CHAIRMAN:

And letters of recommendation, Cyrus ---1 2 letters of recommendation. Letters of whatever --what is it a letter of? 3 4 ATTORNEY PITRE: 5 Reprimand. 6 CHAIRMAN: We don't do them as ---. 8 ATTORNEY PITRE: 9 It's in the Act. 10 CHAIRMAN: 11 Okay. But we haven't done one. 12 ATTORNEY PITRE: It can be an order of the Board. 13 14 CHAIRMAN: 15 It's kind of an empty act for the Board 16 to do, it would seem, at least in this situation. 17 ATTORNEY PITRE: 18 Well, it's --- like I said, it's left to 19 the discretion of the Board, and we felt Mr. 20 Morrissey, although was the least culpable, he did violate the Act and the regulations. And it would be 21 22 a part of his file so that we could have something in 23 the future if need be. 24 CHAIRMAN: 25 Mr. Bowman, do you understand ---?

# ATTORNEY SCHRIER:

Can I just ---?

# CHAIRMAN:

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I'm sorry.

## ATTORNEY SCHRIER:

Can I just address what --- I apologize. With regard to what Mr. Pitre said. And I agree with him that, obviously, we have agreed to a Letter of Reprimand, and Section 1518 of the Act permits you, as one of your administrative remedies, to place a Letter of Reprimand against any licensee. However, I would also note that in this consideration process, even though your Board license file would have this Letter of Reprimand, if you didn't give him a Letter of Reprimand, I would submit to you that if you look at a multi-jurisdictional form, you will see that every person who applies for a Key License anywhere has to identify any employment action where they have been investigated, any time they've given any testimony, like they are here today, any actions taken against them in their employment all have to be identified on that form. So, it's not like it won't never be noticed again.

# ATTORNEY PITRE:

And we all know that they tell the truth

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   all the time. And I mean that sarcastically.
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                  CHAIRMAN:
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                   I assume that. Mr. Bowman ---
                  MR. BOWMAN:
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                  Yes, sir.
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                  CHAIRMAN:
                  --- you understand you're at the top of
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   the food chain in that building --- in that casino;
   isn't that correct?
                  MR. BOWMAN:
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                  Yes, sir.
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                  CHAIRMAN:
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                  Everybody looks at you ---
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                  MR. BOWMAN:
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                  Absolutely.
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                  CHAIRMAN:
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                  --- everybody waits to see what happens
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   to him, what does he do because he's the top guy. You
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   understand that; don't you?
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                  MR. BOWMAN:
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                  I completely understand that, sir.
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   Absolutely.
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                  CHAIRMAN:
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                  Any other questions?
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                  MR. WOODS:
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Just one --- I have just one
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   clarification. Mr. Morrissey, you mentioned that the
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   security guard filled out a witness statement?
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                  MR. MORRISSEY:
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                  Yes, sir, he did.
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                  MR. WOODS:
                  Was that --- OEC been reviewed ---
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                  ATTORNEY STUART:
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                  Yes.
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                  MR. WOODS:
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                  And it's consistent with the facts?
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                  ATTORNEY STUART:
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                  It's consistent with the facts, yeah.
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                  MR. WOODS:
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                  Thank you.
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                  MR. FAJT:
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                  Thank you, Mr. Chairman. Mr. Bowman,
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   what was your title at the time of the incident?
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                  MR. BOWMAN:
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                  President and CEO, sir.
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                  MR. FAJT:
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                  And that is still your title today?
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                  MR. BOWMAN:
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                  Yes, sir.
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                  MR. FAJT:
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1 Thank you. 2 CHAIRMAN: 3 Any other questions from the Board? 4 Ex-Officio members? Anything further to add? Okay. 5 Let's take these one at a time. Motion to consider 6 the Consent Agreement between OEC and Michael Bowman. I think we've finished that. May I have a motion? 8 MR. WOODS: 9 Mr. Chairman, I move that the Board 10 issue an order to reject the Consent Agreement between 11 the OEC and Michael Bowman as described by the OEC. 12 MR. FAJT: 13 Second. 14 CHAIRMAN: 15 All in favor? Opposed? 16 ALL SAY AYE 17 CHAIRMAN: 18 19 Consider the Consent Agreement between the OEC and 20 Anthony Spagno. May I have a motion? 21

The motion carries. Next, the Motion to

# MR. FAJT:

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Mr. Chairman, can I ask Mr. Pitre? You had made a comment about Mr. Spagno's penalty here, and it could be retroactive. And could you just recitate again, maybe, Mr. Stuart, what those --- what

the Consent Agreement is since a while ---? 1 2 ATTORNEY PITRE: 3 The Consent Agreement calls for Mr. 4 Spagno to pay a \$2,000 penalty, among --- and also get 5 training. We would request that the training be 6 implemented, but that the fine be considered retroactive because we have confirmed that Mr. Spagno was suspended for two weeks, and we would request that 9 that --- the penalty be --- the monetary penalty be 10 retroactive back to that date, and him having served a two weeks suspension from his job. 11 12 MR. FAJT: 13 Okay. In that case --- I'm sorry, any 14 ---?

# MR. MCCALL:

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To clarify that. So, you would say we're going to drop the \$2,000 --- based on that retroactivity, we'll eliminate the \$2,000 fine from Mr. Spagno; correct?

# ATTORNEY PITRE:

Correct.

#### CHAIRMAN:

Greg?

# MR. FAJT:

Yes. Thank you, Mr. Chairman. I move

that the Board issue an order to adopt the Consent 1 2 Agreement between the OEC and Anthony Spagno as 3 described by the OEC. 4 MS. KAISER: 5 Second. 6 CHAIRMAN: All in favor? Opposed? 8 ALL SAY AYE 9 CHAIRMAN: 10 The motion carries. 11 ATTORNEY PITRE: 12 With that retroactivity that was discussed? 13 14 MR. FAJT: 15 Correct. That was --- yes. 16 CHAIRMAN: 17 Finally, in this matter anyway, Motion 18 to Consider the Consent Agreement between the OEC and Gilbert Morrissey. May I have a motion? 19 20 MS. KAISER: 21 Yes, Mr. Chairman. First, I just want 22 to clarify. Can you just briefly outline the --- what 23 would be the terms of the Consent Agreement? I'm not comfortable issuing --- I understand that the matter 24 25 will still be looked at in future proceedings, but I'm not comfortable issuing the Letter of Reprimand as part of this. But I was interested in the eight hours of education. Would that --- is that still a component?

#### ATTORNEY PITRE:

That would still be a component. The Board could approve in part the Consent Agreement and only allow the eight hours of training. We would not have any objection to that, obviously. It's left to the Board's discretion to reject the part of the Consent Agreement with regard to the Letter of Reprimand.

MS. KAISER:

Okay.

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CHAIRMAN:

Question, Greg?

MR. FAJT:

Yeah. Thank you, Mr. Chairman. Cyrus, to follow-up on Annmarie's comment. Would this then be a part of Mr. Morrissey's record in other gaming jurisdictions? So, if he applied for a job, you know, in New Jersey, this Consent Agreement would be part of his record?

# ATTORNEY PITRE:

Right. The Board Order would basically

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illustrate that the Board rejected the letter or
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   reprimand but ordered him to go through the eight
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   hours of training because of this violation.
   OFF RECORD DISCUSSION
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                  CHAIRMAN:
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                  Okay.
                        The Board's going to take a
   five-minute recess.
   BRIEF RECESS
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                  CHAIRMAN:
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                  Thank you, ladies and gentleman.
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   back on the record. At this time, the Chair would ask
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   if there is a Motion to reconsider the Board's action
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   with respect to Anthony Spagno?
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                  MR. FAJT:
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                  Yes, Mr. Chairman. I make a motion that
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   we do reconsider the --- my prior motion on that
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   Consent Agreement.
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                  CHAIRMAN:
                  Second?
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                  MS. KAISER:
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                  Second.
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                  CHAIRMAN:
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                  All in favor? Opposed?
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   ALL SAY AYE
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                  CHAIRMAN:
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The motion carries. Greg, I would turn to you for another motion?

# MR. FAJT:

Thank you very much, Mr. Chairman. Yes. Again, as to the motion on the Consent Agreement between OEC and Mr. Spagno, Mr. Chairman, given the financial penalty imposed by his employer, I move that the Board reject the Consent Agreement between the OEC and Anthony Spagno.

# CHAIRMAN:

11 Second?

MS. KAISER:

Second.

### CHAIRMAN:

All in favor? Opposed?

ALL SAY AYE 16

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# CHAIRMAN:

The motion carries. And finally, with 19 respect to this matter, do I have a motion with 20 respect to Gilbert Morrissey?

#### MS. KAISER:

Yes, Mr. Chairman. Mr. Chairman, I move that the Board issue an Order to reject the Consent Agreement between the OEC and Gilbert Morrissey because there is no need to impose an additional

sanction on Mr. Morrissey.

MR. MCCALL:

Second.

CHAIRMAN:

All in favor? Opposed?

6 ALL SAY AYE

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CHAIRMAN:

The motion carries. Okay. I think that completes it. Thank you, gentleman.

MR. BOWMAN:

Thank you, Mr. Chairman and members of the Commission. I appreciate your time today.

CHAIRMAN:

Thank you.

ATTORNEY PITRE:

The next matter that we have on the agenda for Board consideration is a Revocation of Ryan Martelli's Non-Gaming Employee Registration. That matter will be presented by Assistant Enforcement Counsel, Glen Stuart.

### ATTORNEY STUART:

Presently before the Board for its consideration is a Petition to Revoke the Non-Gaming Registration of Ryan Martelli. While employed as a food and beverage server at Lady Luck Casino in

Nemacolin, Mr. Martelli was arrested for giving outdated receipts to diners who pay with cash and then pocketing the cash.

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Lady Luck's surveillance department confirmed Mr. Martelli's actions on four separate occasions. As a result, the Pennsylvania State Police questioned Mr. Martelli about his actions and Mr. Martelli admitted to the scam. PSP ultimately charged Mr. Martelli with one count of theft by unlawful taking, a third degree misdemeanor. Additionally, Lady Luck terminated Mr. Martelli's employment. To date, Mr. Martelli has not notified the Board of his arrest.

In light of the circumstances and the corresponding arrests, on April 2nd, 2014, the OEC filed a Petition Seeking the Revocation of Mr.

Martelli's Non-Gaming Registration. They attempted to serve Mr. Martelli with this Petition via first class mail and certified mail. On April 30th, 2014, the certified mail was returned to OEC as unclaimed.

However, to date, the first class mail has not been returned.

The Petition directed Mr. Martelli to request a hearing within 30 days of its receipt. Mr. Martelli has not requested a hearing on the matter,

125 therefore, Mr. Martelli has waived his right to a 1 2 hearing and all facts alleged in OEC's Petition are 3 deemed admitted. 4 On May 21st, 2014, OEC filed a request 5 to enter default judgment in this matter. As such, the Revocation of Ryan Martelli's Non-Gaming Registration is now ripe for Board's consideration. 8 CHAIRMAN: 9 Is Ryan Martelli in the hearing room? 10 Any questions or comments from the Board? Ex-Officio 11 members? May I have a motion? 12 MR. MCCALL: 13 Mr. Chairman, I move that the Board 14 issue an Order to approve the Revocation of Ryan 15 Martelli's Non-Gaming Employee Registration as described by the OEC. 16 17 MR. MCNALLY: 18 Second. 19 CHAIRMAN: 20 All in favor? Opposed? 21 ALL SAY AYE 22 CHAIRMAN: 23 Motion carries. 2.4 ATTORNEY PITRE: 25 The next matter on the Board's agenda is

a Petition for the Revocation of the Non-Gaming
Registration of Warare Wilkerson. On August 14th,
2013, the Board issued Mr. Wilkerson a Non-Gaming
Registration in connection with his employment as a
valet attendant at Lady Luck Casino in Nemacolin.
Prior to Mr. Wilkerson beginning work, Mr. Wilkerson's
employment officer was rescinded due to lack of patron
volume.

On August 26th, 2013, the Board's Casino Compliance Supervisor at Lady Luck was notified of a Pittsburgh Tribune Review newspaper article reporting that Mr. Wilkerson had been arrested. Specifically, the arrest involved Mr. Wilkerson and three other individuals allegedly placing advertisement on Craigslist luring the potential buyer to a home in Uniontown, Pennsylvania, and then robbing that individual at gunpoint.

Mr. Wilkerson's fingerprint results obtained from the Pennsylvania State Police on July 26th, 2013 did not report this arrest. According to the Uniontown City Police Department, Mr. Wilkerson was responsible for going to a booking station after his arrest to submit fingerprint samples. However, Mr. Wilkerson failed to appear at any booking station to provide his fingerprint samples. Mr. Wilkerson

also did not disclose his arrest on his Non-Gaming Registration Application.

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On September 11th, 2013, the BIE received an arrest notification from the State Police in relation to this arrest showing that Mr. Wilkerson was charged with one count of conspiracy for robbery, threat of immediate serious injury, a felony, one count of conspiracy, theft by unlawful taking, moveable property, and one count of recklessly endangering another person.

On November 20th, 2013, State Police notified BIE of a second arrest of Mr. Wilkerson. This arrest occurred on November 19th, 2013 by the Uniontown City Police Department. Specifically, Mr. Wilkerson was charged with one count of firearms not to be carried without a license, a felony, after an authorized search of a motor vehicle Mr. Wilkerson was known to have driven. To date, Mr. Wilkerson has not notified the Board of either arrest, and Mr. Wilkerson is not currently working at any licensed facility in Pennsylvania.

In light of the circumstances and the corresponding arrests, on February 11th, 2014, the OEC filed a Petition Seeking the Revocation of Mr.

25 Wilkerson's Non-Gaming Registration. OEC attempted to

serve Mr. Wilkerson with this Petition via first class 1 mail and certified mail. On March 26th, 2014, the 2 3 certified mail was returned to OEC as unclaimed. However, to date, the first class mail has not been 4 5 returned. The Petition directed Mr. Wilkerson to 6 request a hearing within 30 days of its receipt. Mr. Wilkerson has not requested a hearing on the matter, therefore, Mr. Wilkerson has waived his right to a hearing and all facts alleged in OEC's Petition are 9 10 deemed admitted. 11 On May 21st, 2014, OEC filed a request 12 to enter default judgment in the matter. As such, the Revocation of Warare Wilkerson's Non-Gaming 13 14 Registration is now ripe for Board consideration. 15 CHAIRMAN: Is Warare Wilkerson in the hearing room? 16 17 Can I have a motion? 18 MR. MCNALLY: 19 Mr. Chairman, I move that the Board 20 issue an Order to approve the Revocation of Warare 21 Wilkerson's Non-Gaming Employee Registration as 22 described by the OEC. 2.3 CHAIRMAN: 2.4 Second? 25 MR. MOSCATO:

Second.

CHAIRMAN:

All in favor? Opposed?

4 ALL SAY AYE

CHAIRMAN:

The motion carries.

ATTORNEY PITRE:

The next three matters on the agenda will be presented by Assistant Enforcement Counsel, Carmelia Estriplet. The first of which is a Revocation of Tracy Renee Baker's Non-Gaming Employee Registration.

# ATTORNEY ESTRIPLET:

Good afternoon, Chairman Ryan, members of the Board. Carmelia Estriplet, E-S-T-R-I-P-L-E-T, Assistant Enforcement Counsel, OEC. The first matter I have for the Board's consideration is regarding Tracy Baker. On February 24th, the OEC filed a complaint to revoke the Non-Gaming Employee Registration of Tracy Renee Baker.

Ms. Baker was employed by Lady Luck
Casino and was terminated on or about October 17th,
2013 and is not currently employed by any casino in
the Commonwealth of Pennsylvania. OEC filed the
complaint for revocation as a result of notification

that Ms. Baker had been arrested and charged with third degree felony for insurance fraud and second degree misdemeanor for providing false reports to law enforcement and falsely incriminating another.

The complaint was sent to Ms. Baker by first class and certified mail. Ms. Baker failed to respond to the complaint in any way. Therefore, all facts alleged in the complaint are deemed admitted. A request to enter judgment upon default was filed on May 23rd, 2014, and at this time the OEC requests that Tracy Renee Baker's Non-Gaming Employee Registration be revoked. We're happy to answer any questions you may have at this time.

#### CHAIRMAN:

Is Tracy Renee Baker in the hearing room? Questions or comments from the Board? Ex-Officio members? May I have a motion?

#### MR. MOSCATO:

Mr. Chairman, I move that the Board issue an Order to approve the Revocation of Tracy Renee Baker's Non-Gaming Employee Registration as described by the OEC.

## MR. WOODS:

Second.

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# CHAIRMAN:

All in favor? Opposed?

ALL SAY AYE

2.4

# CHAIRMAN:

The motion carries.

# ATTORNEY ESTRIPLET:

The next matter I have for the Board's consideration is regarding Robert Roberts. On April 2nd, 2014, the OEC filed a complaint to revoke the Gaming --- excuse me, the Gaming Employee Permit of Robert Roberts. Mr. Roberts was employed by the Meadows Racetrack and Casino and was terminated on or about February 21st, 2014 and is not currently employed by any casino in the Commonwealth of Pennsylvania.

OEC filed the Revocation as a result of notification that Mr. Roberts had been arrested and charged with one count of engaging in wholesaling or bookmaking, eight counts of possession with intent to deliver for possession of marijuana and dihydrocodeine, and four counts of possession of controlled substances for possession of marijuana and dihydrocodeine.

The complaint was sent to Mr. Roberts by first class and certified mail. Mr. Roberts failed to respond to the complaint in any way, therefore, all

facts alleged in the complaint are deemed admitted. A request to enter judgment upon default was filed on May 23rd, 2014. And at this time the OEC requests that Robert Roberts's Gaming Employee Permit be revoked. Again, we're happy to answer any questions you may have at this time.

## CHAIRMAN:

Is Robert Roberts present in the hearing room? Any questions or comments from the Board? Ex-Officio members? May I have a motion?

## MR. WOODS:

Mr. Chairman, I move that the Board issue an Order to approve the Revocation of Robert Roberts's Gaming Employee Permit as described by the OEC.

### MR. FAJT:

17 Second.

#### CHAIRMAN:

19 All in favor? Opposed?

20 ALL SAY AYE

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#### CHAIRMAN:

The motion carries.

# 23 ATTORNEY ESTRIPLET:

The final matter I have for the Board's consideration concerns Summer Thomas. On April 3rd,

2014, the OEC filed a complaint to revoke the Non-Gaming Employee Registration of Summer Thomas.

Ms. Thomas was employed by the Meadows Casino and Racetrack and resigned from her position on or about September 30th, 2013 and is not currently employed by any casino in the Commonwealth of Pennsylvania.

OEC filed the Revocation as a result of notification that Ms. Thomas had been arrested and charged with two counts of aggravated assault, one count of burglary, six counts of simple assault, one count of disorderly conduct for engaging in fighting, five counts of harassment for subjecting others to physical contact, two counts of conspiracy to commit aggravated assault and six counts of conspiracy to commit simple assault.

The complaint was sent to Ms. Thomas by first class and certified mail. Ms. Thomas failed to respond to the complaint in any way, therefore, all facts alleged in the complaint are deemed admitted. A request to enter judgment upon default was filed on May 23rd, 2014, and at this time, the OEC requests that Summer Thomas' Non-Gaming Employee Registration be revoked. Again, we're happy to answer any questions you may have.

CHAIRMAN:

134 Is Summer Thomas in the hearing room? 1 2 Any questions or comments from the Board? Ex-Officio members? May I have a motion? 3 4 MR. FAJT: 5 Mr. Chairman, I move that the Board 6 issue an order to approve the Revocation of Summer Thomas' Non-Gaming Employee Registration as described by the OEC. 8 9 MS. KAISER: 10 Second. 11 CHAIRMAN: 12 All in favor? Opposed? ALL SAY AYE 13 14 CHAIRMAN: 15 The motion carries. 16 ATTORNEY ESTRIPLET: 17 Thank you. 18 ATTORNEY PITRE: 19 The next three matters that we have on 20 the agenda will be presented by Assistant Enforcement Counsel, Dustin Miller. The first of which is the 21 22 Revocation of Dennis Higgins' Non-Employee ---Non-23 Gaming Employee Registration. 2.4 ATTORNEY MILLER:

Good afternoon, Chairman Ryan, members

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of the Board. Dustin Miller on behalf of the OEC.

M-I-L-E-R. As Mr. Pitre said, the next matter is a request for Revocation involving Dennis Higgins. Mr. Higgins was employed as a food court attendant at Parx Casino and registered as a Non-Gaming Employee. The OEC filed an enforcement complaint to revoke Mr. Higgins' Non-Gaming Registration for failing to maintain a suitability on March 10th, 2014.

On or about August 20th, 2013, Mr. Higgins appeared at Parx East while off duty and collected his tip money from behind the bar at the Circle Bar on the third floor of Parx East. While collecting his tip money, Mr. Higgins also took money out of the tip cup of another attendant. Mr. Higgins combined his tips with the other attendant's and placed the money in his pocket and exited Parx East.

A nearby bartender observed Mr. Higgins conduct and relayed this information to a third attendant that confronted Mr. Higgins about his actions and recovered the stolen tip money in the parking lot of the casino. The tip money taken out of the victim's tip cup totaled \$20. Subsequently, the third attendant reported the incident to his supervisor. After a surveillance review of the incident, Mr. Higgins was terminated by Parx on August

22nd, 2013. Pennsylvania State Police were notified of Mr. Higgins' actions, but criminal charges were not filed against him. He's not currently employed at any Pennsylvania Casino.

Enforcement Complaint was properly served upon Mr. Higgins to his last known address.

Mr. Higgins did not respond to the filing in any way.

Due to Mr. Higgins' failure to respond, the averments in the Enforcement Complaint are deemed to be admitted as fact and his right to a hearing has been waived.

On May 23rd, 2014, the OEC filed a request to enter judgment upon default. The matter is now before the Board to consider the Revocation of Dennis Higgins'

Non-Gaming Employee Registration.

#### CHAIRMAN:

Is Dennis Higgins in the hearing room?

Any questions or comments from the Board? Ex-Officio

members? May I have a motion?

#### MS. KAISER:

Mr. Chairman, I move that the Board issue an Order to approve the revocation of Dennis Higgins' Non-Gaming Employee Registration as described by the OEC.

## MR. MCCALL:

25 Second.

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# CHAIRMAN:

All in favor? Opposed?

3 ALL SAY AYE

# CHAIRMAN:

The motion carries.

# ATTORNEY MILLER:

The next matter today is a request for placement on the Board's Excluded Person's list involving John H. Musser, Jr. The OEC filed a Petition to place Mr. Musser on the Exclusion List for cheating while playing blackjack at Parx Casino on August 21st, 2013. On August 21st, 2013, Mr. Musser either capped his bet or pinched his bet three times between 1:28 p.m. and 1:33 p.m. Mr. Musser was arrested by onsite Pennsylvania State Police troopers and charged with one count of unlawfully taking or claiming money from a slot machine or table game with intent to defraud. On November 21st, 2013, Mr. Musser plead guilty to a lesser charge of disorderly conduct.

The Petition to place him on the Exclusion List was properly served upon Mr. Musser to his home address by way of certified and first class mail. Mr. Musser did not respond to the filing in any way. Due to Mr. Musser's failure to respond, the averments in the Petition are deemed to be admitted as

fact and his right to a hearing has been waived. 1 On 2 May 23rd, 2014, the OEC filed a request to enter 3 judgment upon default. The matter is now before the Board to consider the placement of John H. Musser, 5 Jr., on the Board's Excluded Persons List. 6 CHAIRMAN: Is John H. Musser in the hearing room? Any questions, comments from the Board? Ex-Officio 8 9 May I have a motion? members? 10 MR. MCCALL: 11 Mr. Chairman, I move that the Board issue an Order to approve the addition of John H. 12 13 Musser to the Pennsylvania Gaming Control Board 14 Involuntary Exclusion List as described by the OEC. 15 MR. MCNALLY: 16 Second. 17 CHAIRMAN: 18 All in favor? Opposed? 19 ALL SAY AYE 20

# CHAIRMAN:

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The motion carries.

#### ATTORNEY MILLER:

The next matter today is a request for placement on the Board's Excluded Persons List involving Yu Long Ye. The OEC filed a Petition to

place Mr. Ye on the Exclusion List for leaving his 11 year old son and eight year old daughter in his automobile in the parking lot of Parx Casino on October 19th, 2013 while he went inside the casino and gambled.

In the October 19th, 2013 incident, Mr. Ye entered Parx Casino at 8:24 p.m. and began playing Baccarat. At 10:22 p.m., Parx Casino patrons spotted the children alone in Mr. Ye's vehicle in the parking lot and reported the matter to Parx Casino security personnel. Bensalem Township Police were called to the scene. The children were found to be in good physical condition, and Mr. Ye was identified as the owner of the vehicle and father of the children using surveillance footage and through his vehicle registration. Mr. Ye was charged with two counts of endangering the welfare of children for the incident.

The Petition to put him on the Exclusion List was properly served upon Mr. Ye to the address listed on the criminal complaint filed against him by both certified and first class mail. Mr. Ye did not respond to the filing in any way. Due to Mr. Ye's failure to respond, the averments in the Petition are deemed to be admitted as fact and his right to a hearing has been waived. On May 23rd, 2014, the OEC

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   filed a request to enter judgment upon default.
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                                                       The
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   matter is now before the Board to consider the
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   placement of Yu Long Ye on the Board's Excluded
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   Persons List.
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                  CHAIRMAN:
                  Is Yu Long Ye in the hearing room?
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   Questions or comments from the Board? Ex-Officio
   members? May I have a motion?
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                  MR. MCNALLY:
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                  Mr. Chairman, I move that the Board
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   issue an Order to approve the addition of Yu Long Ye
   to the PGCB Involuntary Exclusion List as described by
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   the OEC.
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                  CHAIRMAN:
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                  Second?
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                  MR. MOSCATO:
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                  Second.
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                  CHAIRMAN:
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                  All in favor? Opposed?
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   ALL SAY AYE
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                  CHAIRMAN:
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                  The motion carries.
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                  ATTORNEY MILLER:
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                  Thank you.
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                  CHAIRMAN:
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Thank you.

# ATTORNEY PITRE:

And the final two matters that we have for the Board's consideration will be presented by Assistant Enforcement Counsel, David Tepper. The first of which is the placement of Christopher Brownell on the PGCB Involuntary Exclusion List.

### ATTORNEY TEPPER:

Good afternoon, Chairman Ryan, members of the Board. David Tepper, T-E-P-P-E-R, Assistant Enforcement Counsel with the OEC. I have for your consideration today a Petition to place Christopher R. Brownell on the Board's Exclusion List. The OEC filed the Petition on January 14th, 2014 after Mr. Brownell left his five year old child alone in the car for approximately 50 minutes while he gambled at Mount Airy on December 5th, 2013.

The Petition was sent to Mr. Brownell by both first class and certified mail. Mr. Brownell did not respond to the Petition within 30 days, therefore, all facts alleged in the Petition are deemed admitted. The OEC filed a request for default judgment on May 20th, 2014, and at this time requests that Mr. Brownell be placed on the Board's Exclusion List.

CHAIRMAN:

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Is Christopher Brownell in the hearing room? Any questions, comments from the Board? Ex-Officio members? May I have a motion?

# MR. MOSCATO:

Yes, sir. I move that the Board issue an Order to approve the addition of Christopher Brownell to the PGCB Involuntary Exclusion List as described by the OEC.

## MR. WOODS:

11 Second.

## CHAIRMAN:

All in favor? Opposed?

14 ALL SAY AYE

#### CHAIRMAN:

The motion carries.

# ATTORNEY MILLER:

Next, I have for your consideration a Petition to place Brian Lee Ginsburg on the Board's Exclusion List. The OEC filed the Petition on April 17th, 2014 after Mr. Ginsburg stole an empty cash box from the gaming floor at Mount Airy Casino on March 23rd, 2014. The cash box service was recovered at the time of Mr. Ginsburg's arrest on the same date of the crime.

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The Petition was sent to Mr. Ginsburg by
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   both first class and certified mail. Mr. Ginsburg did
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   not respond to the Petition within 30 days, therefore,
   all facts alleged in the Petition are deemed admitted.
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   The OEC filed a request for default judgment on May
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   19th, 2014, and at this time requests that Mr.
   Ginsburg be placed on the Board's Exclusion List.
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                  CHAIRMAN:
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                  Is Brian Lee Ginsburg in the hearing
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   room? Any questions or comments from the Board?
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   Ex-Officio members? May I have a motion?
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                  MR. WOODS:
                  Mr. Chairman, I move that the Board
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   issue an Order to approve the addition of Brian Lee
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   Ginsburg to the PGCB Involuntary Exclusion as
   described by the OEC.
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                  MR. FAJT:
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                  Second.
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                  CHAIRMAN:
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                  All in favor? Opposed?
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   ALL SAY AYE
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                  CHAIRMAN:
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                  The motion carries.
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                  ATTORNEY PITRE:
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                  Thank you.
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much. Next, we have our public comment period. As I understand it, we do not have anyone who registered to speak today. Is there anyone in the audience wishing to make public comment? Seeing no response, I will next state that this concludes today's meeting. Our next scheduled public meeting will be held on Wednesday, July 9th at 10:00 a.m.

Any final comments from the Board? May I have a motion to adjourn?

MR. FAJT:

So, moved, Mr. Chairman.

MS. KAISER:

Second.

### CHAIRMAN:

Thank you very much, ladies and gentleman. Have a good afternoon.

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MEETING CONCLUDED AT 1:04 P.M.

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# CERTIFICATE

meeting held before Chair Ryan was reported by me on

and that I attest that this transcript is a true and

accurate record of the proceeding.

6/11/2014 and that I Jared Walker read this transcript

I hereby certify that the foregoing proceedings,

Court Reporter