

# Petition to Possess Slot Machines and Non-Electronic Gaming Tables under §463a.1(b)(4)

The Pennsylvania State University

Donna Quadri-Felitti, PhD Mikael Ahlgren, PhD Michael Brignati, PhD, JD

November 16, 2016



# Penn State's School of Hospitality Management

- Mission to lead the profession and serve the Commonwealth and global communities through education, research, and service
- Founded 1937
- Highly-ranked bachelor and doctoral degrees in HM
  - 8th Largest undergraduate major at University Park
  - Engaged and active alumni 9,244 living HM alums
- Emphasis in various sectors offered through electives:
  - Casino and gaming management
  - Revenue management
  - Meetings and event management
  - Real estate and asset management
- Consistently strong placement rates (above 90%)



# Casino Emphasis within B.S. in Hospitality Management

- 4 courses:
  - Introduction to the Gaming and Casino Industry
  - Gaming Operations Management
  - Casino Marketing
  - Issues in Gaming
- Casino Management Student Organization "Club"
- Visits to casino operators in Pennsylvania and beyond



## Course Content - Overview

- Introduction to the Gaming and Casino Industry
  - Compare and contrast repeater market casinos to integrated resorts
  - Overview of the games that generate the most revenue and organizational structure
- Gaming Operations Management
  - Case study based exploration of casino management
  - Slot floor layout, operation of F&B outlets, exploration of lottery promotions
- Casino Marketing
  - Database marketing, measuring player value by the theoretical win they generate
  - Contrast matchplay offers, discounting programs, to dead chip offers
- Issues in Gaming
  - Students explore the issues facing the industry by reading and discussing white papers from the American Gaming Association and other sources; topics include problem gaming, smoking, diversity, among others



# Casino Management Student Organization

- Provides professional development for students interested in gaming and casino management
- Extends classroom walls with experiential learning
- Support of our 'beyond the classroom' efforts
- Connects alumni, industry, and students within the profession to build networks
- Provides leadership development for upper level students to lead and organize trips



### **Select Recent Site Visits**

- Sands Bethlehem
- Rivers Casino
- Hollywood Casino at Penn National Raceway
- Las Vegas
  - Including attendance of G2E conference
- Atlantic City
- Macau











## **Early Success Stories**

#### **Greg Butto**

- 2013 Sophomore year internship at Sands Bethlehem as Pit Clerk
- 2014 Junior year internship at the Rio in Las Vegas as Blackjack Dealer
- 2015 Hired as dealer at Wynn Las Vegas upon graduation
- 2016 Hired by MGM Resorts to open National Harbor as Table Games Floor Supervisor

#### **Kassie Miller**

- 2013 Internship at The Cosmopolitan in Las Vegas in Events Department
- 2014 MGM Resorts Management Program in Slot Marketing
- 2016 After two internal promotions, Kassie was just named the Manager of Slot Marketing for the Bellagio Resort

#### **Nick Sheleman**

- 2013 Internship at The Hollywood at Penn National Racetrack
- 2014 Slot technician at The Hollywood at Penn National Racetrack
- 2015 Slot Tech Supervisor
- 2016 Slot Tech Assistant Manager



# **Questions**

Thank you for your consideration of our petition.

