COMMONWEALTH OF PENNSYLVANIA

GAMING CONTROL BOARD

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PUBLIC MEETING

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BEFORE: WILLIAM H. RYAN, CHAIRMAN

Gregory C. Fajt, Keith R. McCall, Anthony

Moscato, David W. Woods, Annmarie Kaiser,

Richard G. Jewell

Robert P. Coyne, Representing Eileen

McNulty, Secretary of Revenue, Fred

Strathmeyer, Representing Russell Reading,

Secretary of Agriculture, Jennifer Langan,

Representing Timothy Reece, State Treasurer

MEETING: Wednesday, September 2, 2015, 10:01 a.m.

LOCATION: Strawberry Square Complex

303 Walnut Street

2nd Floor

Harrisburg, PA 17106

Reporter: Bernadette Black

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PROCEEDINGS

CHAIRMAN:

Good morning, ladies and gentlemen. My name is Bill Ryan. I'm Chairman of the Pennsylvania Gaming Control Board. I would ask everyone to please turn off or at least put on silent your cell phones and other electronic devices. Thank you.

With us today is Fred Strathmeyer representing Russell Redding, Secretary for the Department of Agriculture, Jennifer Langan, representing Timothy Reece, State Treasurer and Bob Coyne representing the Secretary for the Department of Revenue, Eileen McNulty. Thanks to all of you for being here.

All members of the Board being present,
I will call today's meeting to order. And first, I
would ask everyone to stand for the Pledge of
Allegiance.

20 PLEDGE OF ALLEGIANCE RECITED

CHAIRMAN:

First, ladies and gentlemen, we have a couple of public hearings, two hearings and one oral argument, scheduled for today.

25 HEARINGS HELD

CHAIRMAN:

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Good afternoon, ladies and gentlemen.

We are back on the record. First an announcement.

The Board held an Executive Session yesterday,

September 1st for the purpose of discussing personnel matters and to conduct quasi-judicial deliberations relating to matters being considered by the Board today. Additionally, we have just convened for an Executive Session to deliberate further on matters we heard earlier today.

Next up, I will --- we have a consideration of a motion to approve the minutes and transcript of the July 8th, 2015 meeting. May I have such a motion?

MR. WOODS:

Mr. Chairman, I move that the Board approve the minutes and transcript of the July 8, 2015 meeting.

MR. FAJT:

Second.

CHAIRMAN:

All in favor?

23 ALL SAY AYE

CHAIRMAN:

Opposed? The motion carries. Next

we'll hear from our Executive Director Kevin O'Toole.
Kevin?

MR. O'TOOLE:

Good afternoon, Chairman Ryan and members of the Board. I would like to take the opportunity this afternoon to talk about table game operations at the 12 Pennsylvania Casinos. There are several items on today's agenda that focus on table games. The Office of Chief Counsel (OCC) will present a regulation package and a statement of policy that will propose a new table game and several new side wagers to existing table games. Also, we heard earlier this morning from the Sands on new technology for electronic table games.

This fiscal year began with a very good July revenue report for table game operations. Year over year, July's table game revenue increased over 13 percent from \$61.1 million in July of 2014 to \$69.2 million for July 2015. Also, during fiscal year '14-'15, table game revenue had a year over year increase for each of the 12 months. So, in effect July of 2015 was a continuation of positive growth in table game revenue.

Additionally, the options available to table game players have increased tremendously since

table games were implemented five years ago in July of 2010. At that time, the Board authorized 18 table games to start table game operations. These 18 games are recognizable table games that you see at most casinos. The dealers five years ago were 85 percent new to the casino industry. As those dealers gained experience, the Board began to approve a variety of new table games. If the game being proposed today is approved by the Board, it will represent the 37th table game authorized in Pennsylvania.

Additionally, table games now include a variety of optional side wagers. For example, in the game of Blackjack the Board has approved 18 side wagers for that game alone. Optional side wagers had an opportunity for the casinos to increase revenue and also add excitement to the traditional play of most table games in the operation of the casinos. So, I think we're in good shape moving forward with table game operations, as your questions indicated with respect to the Sands' Petition this morning.

I would like to, before I close, move to a second matter. I would like to publically express the Agency's sadness at the passing of Ron Zabroski, a seven-year dedicated employee of ours in the Bureau of Casino Compliance. Ron was very easy to get to know.

He was a loyal friend and a mentor to his coworkers. So, our sincere condolences have been and will continue to be sent to his wife Ann and his entire family. Thank you.

CHAIRMAN:

Thank you, Kevin. We'll now hear from Claire Yantis, Director of Human Resources. Claire.

MS. YANTIS:

members. The Office of Human Resources has one motion for your consideration today, relative to the hiring of two staff as Casino Compliance Representatives in the Bureau of Casino Compliance. Mr. David Kurosky has been selected for assignment at the Rivers Casino, and Mr. James Rosado has been selected for assignment at the Sands Casino. Both Mr. Kurosky and Mr. Rosado have completed the PGCB interview process, background investigation and drug screening and are recommended for hire by Director of Casino Compliance Jerry Stoll. Unless you have any questions, I ask that the Board consider a motion to hire Mr. Kurosky and Mr. Rosado as indicated.

CHAIRMAN:

Any questions or comments from the Board? Ex-Officio members? May I have a motion?

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1	MR. FAJT:	
2	Mr. Chairman, I move that the Board	
3	approve the applicants, as proposed by the Director of	
4	Human Resources.	
5	MR. JEWELL:	
6	Second.	
7	CHAIRMAN:	
8	All in favor?	
9	ALL SAY AYE	
10	CHAIRMAN:	
11	Opposed? The motion carries.	
12	MS. YANTIS:	
13	Thank you.	
14	CHAIRMAN:	
15	Thank you, Claire. Next, Chief Counsel	
16	Doug Sherman.	
17	ATTORNEY SHERMAN:	
18	Good afternoon, Chairman and members of	
19	the Board. Our first agenda items relate to a	
20	statement of policy and a proposed regulation, which	
21	Assistant Chief Counsel Susan Yocum is here to	
22	present.	
23	ATTORNEY YOCUM:	
24	Good afternoon, Commissioners.	
25	CHAIRMAN:	

13 Good afternoon. 1 2 ATTORNEY YOCUM: 3 The first agenda item for your 4 consideration today is a Statement of Policy 125-194. 5 It will add a new side wager, it's called the Glazing Sevens wager, to the game of Blackjack. It will also add a variation on Pai Gow poker, in which no commission is collected for specific winning wagers by players. I'd be happy to answer any questions you may 10 have regarding this. 11 CHAIRMAN: 12 Any questions, comments from the Board? 13 Ex-Officio members? May I have a motion? 14 MR. JEWELL: 15 Mr. Chairman, I move that the Board 16 issue an Order to adopt the Statement of Policy Number 17 125-194, as described by the OCC. 18 MS. KAISER: 19 Second. 20 CHAIRMAN: 21 All in favor? 22 ALL SAY AYE 2.3 CHAIRMAN: 2.4 Opposed? The motion carries.

ATTORNEY YOCUM:

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The next agenda item for your 1 2 consideration is a Proposed Rulemaking 125-195. 3 rulemaking will add a brand new game, Three Card Prime, to the complement of games available for play 5 in the Commonwealth. Included in this rulemaking are the rules of play, dealing procedures and permissible payout odds. I'd be happy to answer any questions you may have. 9 CHAIRMAN: 10 Any questions or comments from the 11 Board? Ex-Officio members? May I have a motion? 12 MS. KAISER: Mr. Chairman, I move that the Board 13 14 issue an Order to adopt the Proposed Regulation Number 15 125-195, as described by the OCC. 16 MR. MCCALL: 17 Second. 18 CHAIRMAN: 19 All in favor? 20 ALL SAY AYE 21 CHAIRMAN: Opposed? The motion carries. 22 23 ATTORNEY YOCUM: 2.4 Thank you.

ATTORNEY SHERMAN:

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Today, we have three Petitions before you for consideration. Two of the Petitions were heard by the Board earlier today, one during a public hearing and the other by way of oral argument. The remaining Petition will be considered on the documents filed of record. For all three matters, the Board has, in advance of this meeting, been provided with the Petitions, any responsive pleadings and any other briefs or documents of record which have been filed with the Office of Hearings and Appeals (OHA).

The first Petition before the Board is that of Sands Bethworks Gaming's request that the Board approve a reconfiguration of its gaming floor. This is the matter heard earlier in which they would remove a center bar from the gaming floor, freeing up a little over 1,300 square feet. And that in turn would allow the construction of a stadium-style seating and the addition of 150 electronic wagering terminals tied to eight hybrid gaming tables.

As you heard, under the Board's policy of five electronic wagering terminals being equivalent to one gaming table, this would increase the number of gaming tables on the floor by 30 bringing the total from the current 207 to 237 tables, still within the allotted 250. The plan also reallocates the space of

128 machines, which will be displaced by the stadiumstyle seating.

If the Board's inclined to grant the request, it's requested that the approval be subject to the conditions outlined in the Office of Enforcement Counsel's (OEC) Amended Answer. There's also a request that certain exhibits to the Petition be maintained as confidential, that is not objected to. And OCC concurs that it would be appropriate to maintain that confidentiality. And with that description, the matter is appropriate for the Board's vote.

CHAIRMAN:

Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MR. MCCALL:

Mr. Chairman, I move that the Board issue an Order to grant Sands Bethworks Gaming, LLC's Petition and Request for Confidentiality, as described by the OCC, subject to the conditions requested by the OEC.

CHAIRMAN:

Second?

MR. MOSCATO:

25 Second.

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CHAIRMAN:

All in favor?

3 ALL SAY AYE

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CHAIRMAN:

Opposed? The motion carries.

ATTORNEY SHERMAN:

The next matter is that of Louis

DeNaples' Petition to Modify Board Orders. And this
is the matter that oral argument was heard on. As you
heard, Mr. DeNaples is requesting that the Board
vacate portions of its September 23rd, 2009 and June
13th, 2012 Orders relating to conditions on Mount Airy
Casino Resort. The result would be to remove those
--- the restrictions on Mount Airy doing business with
companies owned by Mr. DeNaples. And after hearing
the argument, that motion is before the Board.

CHAIRMAN:

Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MR. MOSCATO:

Mr. Chairman, I move that the Board issue an Order to grant the Petition of Louis A DeNaples, as described by the OCC.

MR. WOODS:

Second.

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CHAIRMAN:

All in favor?

3 AYES RESPOND

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CHAIRMAN:

Opposed?

MR. JEWELL:

No.

MS. KAISER:

Opposed.

CHAIRMAN:

Okay. Mr. Jewell votes no, I gather.

MR. JEWELL:

Yes.

CHAIRMAN:

And Ms. Kaiser votes no. The Chair also votes no. Because it has failed to get a qualified majority, the motion is denied and the Petition is not approved. The Board will issue an Adjudication.

ATTORNEY SHERMAN:

The final Petition before the Board is that of Sandler Seating, Incorporated, which seeks to be removed from the Board's Prohibited Gaming Service Provider list. Sandler Seating is a company that provides chairs and related products to casinos. The company was initially placed on Prohibited Gaming

Service Provider list in December 2010 after failing to comply with a July 2008 request from the Bureau of Licensing to cure various deficiencies in its application.

Prior to placement on the list, Sandler Seating had conducted about \$98,000 in business with four different casinos. On July 25th of this year, Sandler filed a request for removal from the Prohibited Gaming Service Provider list. The OEC has not objected to the removal provided that Sandler Seating pays a \$1,500 civil penalty, pays any outstanding fees owed to the Board and cooperates with the Board and OEC going forward to obtain appropriate licensure. That matter is appropriate for the Board's decision now.

CHAIRMAN:

Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MR. WOODS:

Mr. Chairman, I move that the Board issue an Order to grant the Petition of Sandler Seating, as described by the OCC, subject to the conditions requested by the OEC.

MR. FAJT:

Second.

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CHAIRMAN:

All in favor?

3 ALL SAY AYE

CHAIRMAN:

Opposed? The motion carries.

ATTORNEY SHERMAN:

Next, presenting Withdrawals and Reports and Recommendations is Deputy Chief Counsel, Steve Cook.

CHAIRMAN:

Afternoon, Steve.

ATTORNEY COOK:

Good afternoon. Next before the Board are several Petitions to Withdraw the Applications or Surrender the Credentials of Individuals or Businesses. The persons and entities subject to these Petitions are as follows, Stephen Venuto, Timothy Dennis Stein, David Hugh Macintosh, Artisan Display, Inc., Multi-Flow Industries, LP, Alexandre P. Lattes, Jeremy A. McQueen, Gary Feldman, Jean M. Stoffel, Fabio Celadon, Invest Games, S.A. and MTM Sales Corporation. The OEC has filed responses in each of these matters, in which is does not object to the withdrawals or surrenders. As a result, if the Board were inclined to grant the motion --- or grant the

Petitions, it would be doing so without prejudice to each of these persons or entities.

CHAIRMAN:

Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MR. FAJT:

Mr. Chairman, I move that the Board issue orders to approve the Withdrawals and Surrenders, as described by the OCC.

CHAIRMAN:

11 Second?

MR. JEWELL:

Second.

CHAIRMAN:

All in favor?

16 ALL SAY AYE

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CHAIRMAN:

18 Opposed? The motion carries.

19 ATTORNEY COOK:

Next before the Board for consideration are three Reports and Recommendations received from the OHA. In each of these matters, the entire evidentiary record has been provided to the Board in advance of this meeting. And additionally, each of these three persons have been advised that their

matter was coming before the Board today and that they could come forward and briefly be heard. If any of these persons are present in the room, I'd ask them to come forward when their matter is called.

The first Report and Recommendation pertains to a request to withdraw a Gaming Employee Occupation Permit Application of Daniel Schwartz. And the issue is whether the withdrawal should be granted with or without prejudice.

On August 20th, 2014, Mr. Schwartz submitted an online application for a Gaming Employee Permit seeking work as a security guard at the Sands Bethworks Casino. Mr. Schwartz disclosed on this application that in June of 2005 he had been arrested, charged and found guilty of aggravated harassment and was sentenced to 30 days in prison. Upon BIE's investigation, it was discovered that Mr. Schwartz had failed to disclose two other earlier 1998 arrests.

When questioned about his nondisclosures, Mr. Schwartz admitted to them, indicated
that he wanted to disclose them on his original
application, but was unable to determine how to
properly submit the computer-based application and as
a result did not report them. He thereafter was shown
how to amend his application and did amend his

application as well as provide the OEC with copies of his prior arrests, the information related to his prior arrests.

Subsequently, on October 24th of 2014, Sands filed a Petition to Withdraw this individual's application. The OEC objected to the withdrawal, saying it needed to be with prejudice. They're taking the position that it needed to be with prejudice. A hearing was subsequently held. Both the OEC and Mr. Schwartz appeared and testified at both hearings.

After the hearing, a Report and Recommendation was issued in which the Hearing Officer recommends --- or finds that Mr. Schwartz did not attempt to deceive anyone relative to his prior arrests, rather it was more of a technological glitch or problems he had working the computer-based application. And as a result, the Hearing Officer recommends that the application --- or Applicant be allowed to withdraw his application without prejudice. The Hearing Officer also noted that given the duration of time, ten years have passed since his most recent conviction, that he also felt that was a basis to allow this Applicant to be withdrawn without prejudice. And that's the recommendation to the Board.

CHAIRMAN:

Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MS. KAISER:

Mr. Chairman, I move that the Board adopt the Report and Recommendation issued by the OHA regarding Daniel Schwartz's Gaming Employee Occupation Permit Application, as described by the OCC.

MR. MCCALL:

10 Second.

CHAIRMAN:

All in favor?

13 ALL SAY AYE

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CHAIRMAN:

Opposed? The motion carries.

ATTORNEY COOK:

The next matter before the Board is the Report and Recommendation pertaining to Shane Streater. Mr. Streater was issued a Gaming Employee Permit on May 30th, 2014 and worked as a Table Games Dealer at the Sands Bethworks Casino. On April 3rd, 2015, the OEC filed a request for emergency suspension of Mr. Streater's Gaming Permit after he self-reported that he'd been arrested in New Jersey and charged with a felony theft offense.

Specifically, he was charged with one count of second degree theft by unlawful deception in an amount greater than \$75,000. It being alleged that Mr. Streater defrauded the State of New Jersey by submitting an application for disability retirement benefits without --- making false and deceptive statements in the course of making that application. Based on the charges brought and the alleged underlying conduct, the Board's Executive Director signed an Emergency Order of Suspension on April 3rd, 2015.

The matter was sent to the OHA, and a hearing was subsequently held. Mr. Streater did not participate in that hearing, and as a result, the Report and Recommendation issued found that the felony charges remained pending, and as such the suspension of his permit was warranted and the Hearing Officer recommends that the suspension remain in place. And that is the recommendation before the Board.

CHAIRMAN:

Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MR. MCCALL:

Mr. Chairman, I move that the Board adopt the Report and Recommendation issued by the OHA

regarding Shane Streater's Gaming Employee Occupation Permit, as described by the OCC.

MR. MOSCATO:

Second.

CHAIRMAN:

All in favor?

ALL SAY AYE

CHAIRMAN:

Opposed? The motion carries.

ATTORNEY COOK:

Final Report and Recommendation before the Board today pertains to a request for removal from the Voluntary Self-Exclusion List made by an individual with the initials T.N. As a result of this request, a hearing was held before the Board's OHA on March 12th, 2015. Although receiving proper notice, T.N. did not appear at the hearing. The OEC did appear and presented evidence establishing that on February 2nd of 2014 T.N. entered Sands Bethworks Casino and our office is there seeking placement on the Voluntary Self-Exclusion List.

A Board Casino Compliance Officer went through the appropriate procedures placing T.N. on the list for her chosen duration of lifetime. And at the conclusion of the interview, T.N. signed all of the

release and acknowledgement forms selecting the
Lifetime Exclusion List. It's noteworthy that since
placing herself on the list T.N. has violated the
Self-Exclusion List on at least three occasions,
gaming at both Parx and Mount Airy. She filed this
Petition and the hearing did occur, but she did not
appear. As a result, the Report and Recommendation
issued requests that the --- recommends that she
remain on the Self-Exclusion List.

CHAIRMAN:

Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MR. MOSCATO:

Mr. Chairman, I move that the Board adopt the Report and Recommendation issued by the OHA regarding the Petition of T.N. to be removed from the Self-Exclusion List, as described by the OCC.

MR. WOODS:

Second.

CHAIRMAN:

All in favor?

22 ALL SAY AYE

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CHAIRMAN:

Opposed? The motion carries.

ATTORNEY SHERMAN:

And that concludes all matters of the OCC.

CHAIRMAN:

Thank you both, gentlemen. Next, we'll have our Director of Licensing, Susan Hensel.

MS. HENSEL:

Thank you, Chairman Ryan and members of the Board. Before the Board today will be motions regarding one Slot Machine Operator Renewal License, one Table Game Manufacturer License, one Manufacturer Designee License and 893 Key Gaming and Non-Gaming Employees. In addition, though, will be the consideration of 23 Gaming Service Provider Applications.

The first matter for your consideration is the Renewal of the Presque Isle Downs, Inc.

Category I License. The license renewal hearing for this entity was held earlier today. In addition, the Bureau of Investigations and Enforcement (BIE) has completed its investigation of the company, and the Bureau of Licensing has provided you with a background investigation and suitability report regarding the renewal. As a result, the license renewal is ready for your consideration. I have provided you with a draft order for this entity and ask that the Board

consider the Order to Renew the Category I License for 1 2 Presque Isle Downs, Inc. 3 CHAIRMAN: Any comments from Enforcement Counsel? 4 5 ATTORNEY PITRE: 6 Enforcement Counsel have no objection. CHAIRMAN: 8 Any questions or comments from the 9 Board? Ex-Officio members? May I have a motion? 10 MR. WOODS: 11 Mr. Chairman, I move that the Board 12 approve the renewal of Presque Isle Downs, 13 Incorporated Category I License, as described by the 14 Bureau of Licensing. 15 MR. FAJT: 16 Second. 17 CHAIRMAN: All in favor? 18 19 ALL SAY AYE 20 CHAIRMAN: 21 Opposed? The motion carries. 22 MS. HENSEL: 23 Next is the approval of a Table Game 24 Manufacturer License for Genesis Gaming Solutions, 25 Inc. The BIE has completed its investigation of the

company, and the Bureau of Licensing has provided you with a background investigation and suitability report. Genesis Gaming Solutions, Inc. has asked the Board to grant it a reduced licensing fee for its Table Game Manufacturer License. The fee for a Table Game Manufacturer's initial one-year license is \$50,000. Under the Gaming Act, the Board may modify the fee for a Table Game Manufacturer if it determines that the fee will unreasonably limit table game devices or associated equipment.

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Consistent with this provision of the Act, the Bureau of Licensing has adopted a reduced licensing fee policy, which has previously been presented to the Board. Genesis Gaming Solutions, Inc. has requested a reduced fee of \$5,000 which is consistent with the Bureau's policy. The Bureau of Licensing recommends that the Board grant the reduced fee. I have provided you with a draft order for this entity and ask that the Board consider the Order to Approve the Table Game Manufacturer License for Genesis Gaming Solutions, Inc. along with the reduced licensing fee.

CHAIRMAN:

Any comments from Enforcement Counsel?
ATTORNEY PITRE:

Enforcement Counsel has no objection.

CHAIRMAN:

Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MR. FAJT:

Mr. Chairman, I move that the Board approve Genesis Gaming Solution, Inc.'s Table Game Manufacturer License, as described by the Bureau of Licensing.

MR. JEWELL:

11 Second.

CHAIRMAN:

All in favor?

14 ALL SAY AYE

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CHAIRMAN:

Opposed? The motion carries.

MS. HENSEL:

Also for your consideration is the renewal of the Manufacturer Designee License for Innovative Business Concepts, Inc. The Bureau of Licensing --- the BIE has completed its investigation of the company, and the Bureau of Licensing has provided you with the background investigation and suitability report. I have provided you with a Draft Order for this entity and ask that the Board consider

the Order to Renew the Manufacturer Designee License 1 2 for Innovative Business Concepts, Inc. 3 CHAIRMAN: Any comments from Enforcement Counsel? 4 5 ATTORNEY PITRE: 6 Enforcement Counsel has no objection. CHAIRMAN: Any questions or comments from the 8 Board? Ex-Officio members? May I have a motion? 9 10 MR. JEWELL: 11 Mr. Chairman, I move that the Board 12 approve the renewal of Innovative Business Concepts, 13 Inc.'s Manufacturer Designee License, as described by 14 the Bureau of Licensing. 15 MS. KAISER: 16 Second. 17 CHAIRMAN: All in favor? 18 19 ALL SAY AYE 20 CHAIRMAN: 21 Opposed? The motion carries. 22 MS. HENSEL: 23 Also for your consideration is the 24 approval of Principal and Key Employee Licenses. Prior to this meeting, the Bureau of Licensing 25

provided you with a Proposed Order for five Principal 1 2 and five Key Employee Licenses. I ask that the Board 3 consider the order approving these licenses. 4 CHAIRMAN: 5 Any comments from Enforcement Counsel? 6 ATTORNEY PITRE: Enforcement Counsel has no objection. 8 CHAIRMAN: 9 Any questions or comments from the 10 Board? Ex-Officio members? May I have a motion? 11 MR. MCCALL: 12 Mr. Chairman, I move that the Board approve the issuance of Principal and Key Employee 13 14 Licenses, as described by the Bureau of Licensing. 15 MR. MOSCATO: 16 Second. 17 CHAIRMAN: All in favor? 18 19 ALL SAY AYE 20 CHAIRMAN: 21 Opposed? The motion carries. 22 MS. HENSEL: 23 Next, there are Temporary Principal and 24 Key Employee Licenses. Prior to this meeting, the 25 Bureau of Licensing provided you with an order

regarding the issuance of Temporary licenses for three 1 2 Principal and 14 Key Employees. I ask that the Board 3 consider the order approving these licenses. 4 CHAIRMAN: 5 Any comments from Enforcement Counsel? 6 ATTORNEY PITRE: Enforcement Counsel has no objection. 8 CHAIRMAN: 9 Any questions or comments from the 10 Board? Ex-Officio members? May I have a motion? 11 MR. MOSCATO: 12 Mr. Chairman, I move that the Board 13 approve the issuance of Temporary Principal and Key 14 Employee Credentials, as described by the Bureau of 15 Licensing. 16 MR. WOODS: 17 Second. 18 CHAIRMAN: 19 All in favor? 20 ALL SAY AYE 21 CHAIRMAN: Opposed? The motion carries. 22 23 MS. HENSEL: 24 There are also Gaming Permits and Non-25 Gaming Registrations. Prior to this meeting, the

35 Bureau of Licensing provided you with a list of 631 1 2 individuals to whom the Bureau has granted Temporary 3 or Full Occupation Permits and 176 individuals to whom 4 the Bureau has granted registrations under the 5 Authority delegated to the Bureau of Licensing. 6 that the Board consider a motion approving the Order. CHAIRMAN: Any comments from Enforcement Counsel? 8 9 ATTORNEY PITRE: 10 Enforcement Counsel has no objection. 11 CHAIRMAN: 12 Any questions or comments from the 13 Board? Ex-Officio members? May I have a motion? 14 MR. WOODS: 15 Mr. Chairman, I move that the Board 16 approve the issuance of Gaming Employee Permits and 17 Non-Gaming Employee Registrations as described by the 18 Bureau of Licensing. 19 MR. FAJT: 20 Second. 21 CHAIRMAN: 22 All in favor? 2.3 ALL SAY AYE 2.4 CHAIRMAN: 25 Opposed? The motion carries.

MS. HENSEL:

Next, there is a recommendation of denial for one Gaming Employee Applicant. The Bureau of Licensing has provided you with an Order addressing Cory Bethea, who the OEC has recommended for denial.

Mr. Bethea failed to request a hearing within the specified time frame. I ask that the Board consider the Order Denying the Gaming Employee Application.

CHAIRMAN:

Any comments from Enforcement Counsel?

ATTORNEY PITRE:

Enforcement Counsel continues to request denial of the application.

CHAIRMAN:

Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MR. FAJT:

Mr. Chairman, I move that the Board deny the Gaming Employee Application of Corey Bethea, as described by the Bureau of Licensing.

MR. JEWELL:

Second.

CHAIRMAN:

All in favor?

25 ALL SAY AYE

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37 1 CHAIRMAN: 2 Opposed? The motion carries. 3 MS. HENSEL: 4 Also of your consideration are 5 withdrawal requests for Key Employees, Gaming Employees and Non-Gaming Employees. In each case the License or Permit is no longer required. For today's meeting, I have provided the Board with a list of 3 9 Key, 51 Gaming and 4 Non-Gaming Employee withdrawals 10 for approval. I ask that the Board consider the 11 orders approving the lists of withdrawals. 12 CHAIRMAN: 1.3 Any comments from Enforcement Counsel? 14 ATTORNEY PITRE: 15 Enforcement Counsel has no objection. 16 CHAIRMAN: 17 Any questions or comments from the 18 Board? Ex-Officio members? May I have a motion? 19 MR. JEWELL: 20 Mr. Chairman, I move that the Board approve the withdrawals, as described by the Bureau of 21 22 Licensing. 2.3 MS. KAISER: 2.4 Second. 25 CHAIRMAN:

38 All in favor? 1 2 ALL SAY AYE 3 CHAIRMAN: Opposed? The motion carries. 4 5 MS. HENSEL: 6 Next we have an order to certify the following Gaming Serve Provider, Artisan Bakery and Café, LLC. I ask that the Board consider the order 9 approving this Gaming Service Provider for 10 certification. 11 CHAIRMAN: 12 Any comments from Enforcement Counsel? 13 ATTORNEY PITRE: 14 Enforcement Counsel has no objection. 15 CHAIRMAN: 16 Questions or comments from the Board? Ex-Officio members? May I have a motion? 17 18 MS. KAISER: 19 Mr. Chairman, I move that the Board 20 issue an Order to approve the Application for Gaming 21 Service Provider Certification, as described by the 22 Bureau of Licensing. 23 MR. MCCALL: 2.4 Second. 25 CHAIRMAN:

39 All in favor? 1 2 ALL SAY AYE 3 CHAIRMAN: Opposed? The motion carries. 4 5 MS. HENSEL: Finally, for your consideration are 6 Gaming Service Provider Registrations. The Bureau of Licensing provided you with an Order and an attached list of 22 registered Gaming Service Provider 10 applicants. I ask that the Board consider the Order 11 registering these Gaming Serve Providers. 12 CHAIRMAN: 13 Any comments from Enforcement Counsel? 14 ATTORNEY PITRE: 15 Enforcement Counsel has no objection. 16 CHAIRMAN: 17 Any questions or comments from the 18 Board? Ex-Officio members? May I have a motion? 19 MR. MCCALL: 20 Mr. Chairman, I move that the Board 21 issue an Order to approve the Applications for Gaming 22 Service Provider Registration, as described by the 23 Bureau of Licensing. 2.4 MR. MOSCATO: 25 Second.

40 1 CHAIRMAN: 2 All in favor? ALL SAY AYE 3 4 CHAIRMAN: 5 Opposed? The motion carries. 6 MS. HENSEL: That concludes the Bureau of Licensing's matters. 9 CHAIRMAN: 10 Thank you, Susan. Next, we'll hear from 11 the OEC. Cyrus. 12 ATTORNEY PITRE: Good afternoon, Chairman, members of the 13 14 Board. The OEC will present 19 matters for the 15 Board's consideration today, consisting of three Consent Agreements, six Revocations and ten 16 17 Involuntary Exclusions. 18 The first matter on the agenda is a 19 Consent Agreement that has been negotiated between the 20 OEC and SugarHouse HSP Gaming, LP doing business as SugarHouse Casino. Assistant Enforcement Counsel Jim 21 22 Armstrong will present the matter on behalf of the 23 OEC. I see that Mr. Donnelly is present on behalf of SugarHouse. And with that, I'll turn that over to Mr. 24 25 Armstrong.

ATTORNEY ARMSTRONG:

Good afternoon, Chairman, Commissioners.

James Armstrong for the OEC, A-R-M-S-T-R-O-N-G. The next matter on the agenda for the Board's consideration is a Consent Agreement reached between the OEC and SugarHouse Casino with regard to the Board's Self-Exclusion List being violated at SugarHouse Casino.

Chairman and Commissioners, in 2013
SugarHouse Casino was given permission from the Board to offer cash advances to services off the gaming floor through the manufacturer licensee, Global Cash Access, Inc. The procedures for conducting the cash advance services required the Global Cash Employees to utilize a handheld electronic device to verify that patrons seeking a cash advance were not on the Board's Self-Exclusion List or barred from the casino in any other --- for any other reason.

On or about May 23rd, 2013, SugarHouse began offering cash advance services off the gaming floor through Global Cash. The Bureau of Casino Compliance subsequently began referring investigations to the OEC that involved patrons on the Board's Self-Exclusion List accessing services at the Global Cash Station.

The initial investigation revealed that a lifetime self-excluded individual entered SugarHouse and gambled for nearly ten hours before going to the Global Cash Station at SugarHouse where the patron was able to receive a \$400 cash advance from the Global Cash cashier because the patron's identification was not flagged when swiped in the handheld electronic device. The self-excluded patron returned to the gaming floor and played Blackjack for several hours.

The patron returned to the Global Cash Station at SugarHouse and attempted to obtain a second cash advance. Again, the patron's identification was not flagged when swiped in the handheld device.

However, a second Global Cash cashier recognized the patron as being denied or flagged during the past transaction. The cashier contacted SugarHouse security and requested a verification check for the self-excluded patron, and was advised that the patron was reported on the Board's Self-Exclusion List.

Security responded to the Global Cash station, the patron was taken to the Security

Department's office where he was formerly evicted, and also cited by the State Police for trespassing.

SugarHouse personnel advised that SugarHouse Casino's management system was

automatically synced to the handheld electronic devices utilized by the Global Cash personnel.

However, SugarHouse personnel explained that the handheld electronic device did not report the Self-Excluded patron as a subject who was flagged in SugarHouse Casino's management system because the handheld electronic devices were improperly programmed.

A subsequent review by the Bureau of Casino Compliance revealed that seven people on the Board's Self-Exclusion List, including this patron, were able to get cash advances through the Global Cash station. The six other patrons made a total of \$7,580 in cash withdrawals through Global Cash at SugarHouse during the time when the handheld electronic devices were improperly programmed. The handheld electronic devices were reprogrammed to properly identify self-excluded patrons, however there were additional violations of the Board's Self-Exclusion List at the Global Cash Station.

Subsequent to the handheld electronic devices being reprogrammed, a patron on the Board's Self-Exclusion List was able to obtain a cash advance through Global Cash. Records for both Global Cash and SugarHouse showed that the patron on the Board's Self-

Exclusion List was able to cash a check for \$200 at the Global Cash station. The patron had been listed on SugarHouse's Casino management system as being on the Board's Self-Exclusion List since March 29th of 2013.

In the second incident on March 27th, 2014, SugarHouse self-reported a violation of the Board's Self-Exclusion List through the Global Cash station. The record showed that the self-excluded patron was able to obtain a cash advance for \$60 at the Global Cash station. At the time, the patron was listed in SugarHouse Casino's management system as being on the Board's Self-Exclusion List.

On July 23rd of 2014, SugarHouse self-reported violations of the Board's Self-Exclusion List through the Global Cash Station. Global Cash and SugarHouse records show that on July 23rd, 2014 a self-excluded patron was able to obtain a cash advance for \$500 with a credit card at the Global Cash station. At the time, the patron was listed on SugarHouse Casino's management system as being on the Board's Self-Exclusion List.

A second incident was recorded under this investigation, SugarHouse self-reported a violation of the Board's Self-Exclusion List through

the Global Cash station. Their records showed that the self-excluded patron was able to obtain a cash advance of \$500 with a credit card at the Global Cash station. At the time, the self-excluded patron was listed in SugarHouse Casino's management system as being on the Board's Self-Exclusion List. A surveillance coverage showed that the self-excluded patron gambled at SugarHouse prior and subsequent to receiving the cash advance. Surveillance coverage also showed that the self-excluded patron was able to obtain a second cash advance for \$400 with a credit card at the Global Cash station.

Chairman and Commissioners, the OEC and SugarHouse Casino respectfully request that the Board approve the Consent Agreement and Stipulation of Settlement, which requires SugarHouse to institute policies and training to prevent similar violations of the Board's Self-Exclusion List, that SugarHouse pay a civil penalty of \$50,000, and that it also pay \$2,500 for costs incurred by Board Staff in connection with the investigations in this matter. Mr. Donnelly's here no behalf of SugarHouse along with Ms. Lynette Lee, who is the Casino Compliance Manager there.

We'll be glad to answer any question you may have.

Thank you.

CHAIRMAN:

Mr. Donnelly.

ATTORNEY DONNELLY:

Yes, briefly. Also with me is Evan Davis, Senior Counsel. Lynette Lee is the Director of Compliance. There's five counts in this thing. The first count as said, and I don't disagree with any that Mr. Armstrong said, happened in 2013. The first count addresses a computer problem that we had with programming the --- improperly programmed. All those events are now cured because we're no longer using that handheld. We ceased using it some time ago.

CHAIRMAN:

Mr. Donnelly, try to keep your voice up.

ATTORNEY DONNELLY:

I'm sorry, I should come closer. Excuse me. The first count involved the use of a handheld device that a person would swipe the card on. That device had improper programming during the period of time that these events occurred, and that's why those events occurred. Second one was a human error fault that people either at our --- SugarHouse or Global Cash, who was a vendor at the time, made. The other three we self-reported after this came to our attention. The Company engaged in a review to find

out if there are any other problems.

The other three events, counts three, four and five, were self-reported to the agency. And those involved --- it's questionable whose fault that was. In at least two of those cases, you really can't tell whether it was defect for our vendor, mistake our vendor made or a mistake that SugarHouse. In any event, they were mistakes, human errors by one or the other, and the Company has taken responsibility for them in this stipulation.

We have already instituted retraining.

We have changed the system, we no longer use the handheld. It now uses the Konami system, which works directly with the --- off-site out of the casino room, cash advances. We also changed the vendor, we have a different vendor involved. And as I think I've mentioned, we retrained the personnel and we now have periodic audits to double-check on this process.

So, we regret the problems. We've cured them. We addressed them. Some of them were beyond our knowledge and control because of the computer.

Some we're still not exactly sure who did, but we can't prove it one way or another. So, after a good deal of discussion and cooperation with Mr. Armstrong and Cyrus's outfit, we agreed to enter into the

stipulation. We urge the Commission --- or the Board to adopt it.

CHAIRMAN:

Any questions? Dave.

MR. WOODS:

For Enforcement Counsel, I understand from Mr. Donnelly that the Global Cash is no longer a vendor for SugarHouse; is that correct?

ATTORNEY ARMSTRONG:

That's correct.

MR. WOODS:

Okay. Had they remained a vendor, would Enforcement Counsel, had you begun any action against the vendor since we do license them in this process?

Or do you generally only go after for purposes of consent decrees and violations of the slot licensee?

ATTORNEY ARMSTRONG:

There were two incidents that were clearly the Global Cash employee's fault, that a self-excluded person --- they were --- proper procedure wasn't followed. We initially were including them in this, and then we took them out and we decided to handle them separately because there were issues in it, which they weren't entitled to direct access to the Self-Exclusion List. They had to rely on the

SugarHouse personnel --- they had to rely on the SugarHouse handheld devices initially.

MR. WOODS:

My question would be, if they were to become a vendor for anyone else, would this be on their record going forward and impact their ability to do business?

ATTORNEY PITRE:

It will be on their record going forward, however it's important to note, and I think we've had this issue in the past, when you're dealing with the Self-Exclusion List, the Licensed Gaming Entity, which is or Slot Machine Licensee, the licensed facility, has access to the Self-Exclusion List. It's incumbent upon the licensed facility to ensure that self-excluded people cannot access the property, cannot access any promotions, advertising, cash advances.

vendor, the third party in this scenario only becomes an extension of the casino, an agent of the casino.

The liability would not attach to the licensed facility if a self-excluded person decided to sue a licensed facility because the Act clearly states that there's no liability.

allow that third party vendor to have access to the list, which they shouldn't have access to, then liability could attach to that third party vendor because the Act does not exempt them from liability. So, therefore, we look at these third-party vendors as extensions of the casino, so even in those scenarios where Global Cash did something wrong, it's still incumbent upon SugarHouse or any licensed facility to ensure that self-excluded individuals are not --- did not receive any gaming advantages or access to any gaming privileges, including check cashing and promotions as it relates to that facility.

MR. WOODS:

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Mr. Donnelly, as I recall, when you --you can enter the casino, it's to the right side of
the whole Portico sections and Global Cash is in on
your right. Is that within that secure area, or is
the next set of doors in which you enter the casino
floor?

ATTORNEY DONNELLY:

I'm going to defer to Lynette.

MS. LEE:

That's okay. Hi, my name's Lynette Lee, L-E-E. And you enter in through the valet entrance,

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and then there's the cash advance booth on the right-
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   hand side. And we do have security when you enter in
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   the valet entrance, and then there's also another
   security officer before you enter in on the gaming
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   floor.
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                  MR. WOODS:
                  Okay. So, it's twice ---
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                  MS. LEE:
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                  Yes.
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                  MR. WOODS:
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                  --- that you go through security?
                                                       So,
   you are definitely going through security before ---
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                  MS. LEE:
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                  Correct.
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                  MR. WOODS:
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                  --- the cash advance.
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                  MS. LEE:
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                  We have to make sure that someone's over
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   21 before they enter in the building.
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                  MR. WOODS:
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                  Thank you.
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                  ATTORNEY DONNELLY:
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                  May I respond to just one point?
   Footnote one on the Consent Order notes that Global
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   did, in fact, receive a warning letter on two of these
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events. So, that would certainly be a part of this. 1 2 Secondly, we haven't --- I haven't gotten 3 authorization from our client yet. We're anticipating a petition to try to get us to change the regulations 4 5 so that we can provide to a qualified vendor a copy of the Exclusion List so that we can --- we have to add 6 another layer of protection to this. It would, of course, have to be under circumstances where a vendor will keep that confidential, et cetera. So, we may be 9 10 back before the Board asking for that kind of thing. 11 CHAIRMAN: 12 Any other questions? May I have a motion? 13 14 MR. MOSCATO: 15 Mr. Chairman, I move that the Board 16 issue an Order to approve the Consent Agreement between the OEC, SugarHouse HSP Gaming, LP as 17 18 described by the OEC. 19 MR. WOODS: 20 Second.

CHAIRMAN:

All in favor?

23 ALL SAY AYE

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CHAIRMAN:

Opposed? The motion carries.

ATTORNEY ARMSTRONG:

Thank you.

CHAIRMAN:

Thank you both.

ATTORNEY PITRE:

The next matter that we have on the agenda is a Consent Agreement that's been negotiated between the OEC and Greenwood Gaming Entertainment, Inc. doing business as Parx Casino. Assistant Enforcement Counsel Dustin Miller will present that matter for the Board's consideration. I believe Mr. Schroeder is here on behalf of Parx. And we also have Mr. Mark Stewart.

CHAIRMAN:

Good afternoon.

ATTORNEY MILLER:

Good afternoon, Chairman. Dustin Miller on behalf of the OEC. This Consent Agreement arises from an incident whereby Parx Casino contacted patrons who are on the Self-Exclusion List by e-mail. On February 24th, 2015, Parx Casino personnel contacted the Bureau of Casino Compliance and reported that a marketing e-mail had been sent to 146 individuals on the Self-Exclusion List. The matter came to Parx Casino's attention when an individual on the Self-

Exclusion List received that e-mail and contacted Parx Casino.

The Bureau of Casino Compliance's review found that two e-mails had been sent to self-excluded individuals. The first one February 11th, 2015, notified patrons that the world's largest slot machine had arrived at Parx. And a second e-mail was sent on February 23rd, 2015 alerting patrons to upcoming special events at Parx Casino that were available to them as members of the X-Club, which is Parx Casino's players club program. In both instances, a blast e-mail was sent out by a third party that had contracted with Parx Casino to Parx Casino's patron list.

Parx Casino confirmed that the e-mails were sent to the self-excluded patron, who reported the contact, and 145 other patrons who were on the Self-Exclusion List at the time. Parx Casino had failed to provide an updated patron list to the third party service provider that sent out the blast e-mails on Parx Casino's behalf causing the prohibited contact. By contacting patrons on the Self-Exclusion List through a third-party agent, Parx Casino violated the regulations promulgated under the Pennsylvania Racehorse Development and Gaming Act, and its signed statement and conditions with the Board.

On July 10, 2015, the parties entered 1 2 into a Consent Agreement to settle these outstanding 3 compliance matters. This is the second Consent 4 Agreement with Greenwood Gaming Entertainment, Inc. 5 since its license was last renewed by the Board 6 concerning e-mail contact with self-excluded patrons. The terms of the Agreement include a provision that Greenwood Gaming and Entertainment, Inc. shall reinforce existing policies to minimize the 9 10 opportunity for similar incidents to occur in the 11 future. Further, Greenwood Gaming and Entertainment, Inc. shall pay a total fine of \$15,000 and, in 12 13 accordance with the Board's billing policy, Greenwood 14 Gaming Entertainment, Inc., will pay a flat fee of 15 \$2,500 in investigative fees. These fines and fees 16 shall be paid within five days of the Consent 17 Agreement being approved by the Board. 18 As Cyrus said, Counsel for Greenwood

As Cyrus said, Counsel for Greenwood

Gaming and Entertainment is here today to answer any
questions that you have. Otherwise, the OEC would ask
you to entertain a motion to approve the Consent

Agreement.

CHAIRMAN:

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Mr. Schroeder.

ATTORNEY SCHROEDER:

Good afternoon, Chairman and Commissioners. My name is Brian Schroeder, S-C-H-R-O-E-D-E-R. I'm the Assistant General Counsel with Parx Casino. Two quick clarifying points, we agree with everything OEC said, I just want to clarify two points. First is that both e-mails were self-reported by actually me to Casino Compliance. And the second point I just want to clarify was the e-mail wasn't that an updated list was not provided, the wrong list was provided. Just to make that clear. Briefly, I'd like to give you the four remedial steps we've taken as a result of this, two internal, two external.

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The two internal steps were the two employees who were involved in it, the marketing person who created the list and sent the mailing out to the agent as well as the marketing person who verified that the e-mail list was correct, were both disciplined. The second internal action was that we had a personnel change, that the person that verified that the correct e-mail list was replaced with a different marketing person, who also handles verifying e-mails that are sent by the IT Department. So, the same person's now checking all communications leaving our building to our customers, to make sure that the

list has been scrubbed correctly and that it's the appropriate list.

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The two external changes that we made is with the marketing agent, NCRR. The first is there was a software position that if the wrong list was selected or an inappropriate list was typed in, it would default to a default list. The default list would be the oldest list that was in the system. Ιn this situation, our marketing person created the correct list, uploaded it to the system. When it came time to attach the list to the correct copy for marketing, he picked the wrong list and it defaulted to an old list. That old list had 164 people who had been self-excluded since that list was created. Αt the time it was created, it was okay. But in the 18 months that lapsed, those people had been selfexcluded.

The second step is the NCRR agent's database maintained all the prior lists, and that's something that most companies do in terms of marketing, to do analytics based on previous sends. We recognized that's probably a problem, so what we did is we purged all old lists on their server, unless it's two weeks or younger. So, they're only going to hold lists that are two weeks old. After two weeks,

it's purged in the system so there's no more old lists that can be created. And there are the four remedial steps. There's one additional remedial step we would to do, and I'm going to turn it over to Mark Stewart now to speak to that.

MR. STEWART:

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Good afternoon, Chairman and

Commissions. It's Mark Stewart, S-T-E-W-A-R-T, with
the Law Firm of Eckert Seamans. And essentially,
we're picking up on the conversation that Commissioner

Woods started and John Donnelly continued. And since
it was --- John referenced it, I'll let him have
credit for this idea and hopefully you'll approve it
because he mentioned it first.

We are, in addition to the measures that Brian discussed, asking the Board to authorize Parx to implement the additional measure of creating a no-mail list or a suppression list that would be provided to the Gaming Service Provider that operates as our vendor on this topic.

As you just heard Brian discuss, we are going to be implementing a triple check. There's going to be additional verifications undertaken of all the lists on the Parx side. There's software improvements that have been made as well. But in this

instance, a double check was in place and that failed. There is human error that can occur, and despite these efforts, we believe --- and the company got together, the marketing people, the IT people, the legal people, they caucused on this and they said what's the best way to prevent this from happening again, what's the best additional measure we can come up with.

And what they came up with was essentially a do not mail list or a no contact list of the business's own which would include persons on the Self-Excluded list, but it would identify them by account number, e-mail address --- and when I say account number, I mean their player's club account number, e-mail address, mail address and cell phone. And that's because the company advertises by text and e-mail and direct mail.

Now, we would submit there's no petition necessary for this, and frankly, that this request for your authorization is not even necessary because your regulations authorize us to share this information with the vendor. Section 503a.3(f) of the regulations specifically authorize the provision of self-excluded names and personal information to, quote, employees and agents of the slot machine licensee whose duties and functions require access to the information.

The Consent Petition --- the Consent Agreement, rather, and all other consents that you've approved on this topic, I imagine, plainly identify this vendor as the casino's agent. I don't think there's really any dispute about that.

So, then the question becomes does the agent's duties and function entail the need for access to this information. Certainly, this agent is the entity that's contacting the patrons. It's the one who could inadvertently have contact with somebody on the Self-Excluded list. And as Commissioner Woods noted, these entities are either registered or certified Gaming Service Providers, so they are subject to the Act. They are subject by its own text to the Regulation in terms of non-disclosure. They're subject to enforcement by OEC.

Under the concept that we would like to implement, limited information that I identified would be provided to the vendor. We would not refer to it as a Self-Exclusion List, it would be a no-mail list or a suppression list, and there'd be many other business reasons for not having somebody on that list, could even be a do not call or that type of concern. We would take the extra step of creating a non-disclosure agreement with them, making them subject to

the same confidentiality requirements as we are, which we would submit is, in fact, the law. And ultimately, as I noted, they could be subject to enforcement by OEC.

To Mr. Pitre's comments, we don't believe that this is about passing the buck or evading responsibility on Parx's part. These violations were self-reported, they've implemented measures and they have --- they are now implementing four additional measures to try and stop it on their part. What we believe this is about is the maximum prevention of contacting self-excluded people. We want to take every step possible to make sure that this doesn't happen. And the logical step is to provide the company that's making these contacts with a do not mail or do not contact list.

So, based on that and based on the language of the regulation, we would like to be able to implement this measure. Initial feedback from staff with our Compulsive Gambling Plan was that that would not be acceptable. So, we're asking for your approval in the context. Thank you.

CHAIRMAN:

Mr. Sherman, do you have anything you want to add to this?

ATTORNEY SHERMAN:

I think the appropriate thing to do at this time is to act on the Consent Agreement as presented. I think the Board moving forward as a matter of policy can always look at these latter arguments, but it's not necessary to consider that today.

CHAIRMAN:

Okay.

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ATTORNEY SHERMAN:

Certainly there are some policy issues there which will need to be addressed. But again, it doesn't need to be addressed today.

CHAIRMAN:

All right. Thank you, sir. Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MR. WOODS:

Mr. Chairman, I move that the Board issue an Order to approve the Consent Agreement between the OEC and Greenwood Gaming and Entertainment, Inc., as described by the OEC.

MR. FAJT:

Second.

CHAIRMAN:

All in favor?

ALL SAY AYE

CHAIRMAN:

Opposed? The motion carries.

ATTORNEY SCHROEDER:

Thank you.

CHAIRMAN:

Thank you.

ATTORNEY PITRE:

The next matter on the agenda is a

Consent Agreement that has been negotiated between the

OEC and Chester Downs and Marina, LLC doing business
as Harrah's Philadelphia. Assistant Enforcement

Counsel Cassandra Fenstermaker will present the matter

for the Board's consideration. I see Mr. Downey is

here on behalf of Harrah's. So, with that, I will

turn that over to Ms. Fenstermaker.

ATTORNEY FENSTERMAKER:

Good afternoon, Chairman Ryan, members of the Board. I'm Cassandra Fenstermaker, F-E-N-S-T-E-R-M-A-K-E-R. We have for your consideration today a Consent Agreement between the OEC and Chester Downs and Marina, LLC doing business as Harrah's Philadelphia Casino and Racetrack.

On October 17th, 2014 a patron, E.B.,

was wagering at a slot machine using her Total Rewards card when the machine registered a \$25,000 jackpot. When Harrah's personnel responded to verify and pay E.B. the jackpot, she requested that the money be paid to a different patron, M.P. Harrah's personnel complied with the request and completed the jackpot documentation using M.P.'s identification information and his Total Rewards card number.

As a result, the electronic record for the jackpot, which lists E.B.'s Total Rewards card number and the surveillance of the jackpot, do not correspond with the documentation for the jackpot creating conflicting records. Additionally, Harrah's does not have internal controls in place which provide for the assignment of jackpots or a process to be followed when a jackpot is assigned, including the completion of required documentation.

As a result of the violations of the Board's regulations and Harrah's internal controls, the parties entered into a Consent Agreement which requires Harrah's to pay a civil penalty in the amount of \$7,500 in addition to a \$2,500 fee for administrative costs incurred by Board personnel in connection with this matter. The Consent Agreement also states that as of April 15th, 2015 winning

patrons are no longer permitted to assign jackpots to other patrons. We ask that you approve the Consent Agreement as presented here today. As Cyrus said, representative from Harrah's are here, and we'd be happy to answer any questions that you may have.

CHAIRMAN:

Counselor?

ATTORNEY DOWNEY:

Thank you, Mr. Chairman. Bill Downey,
D-O-W-N-E-Y, with the firm of Fox Rothschild for
Chester Downs and Marina, LLC doing business as
Harrah's Philadelphia Casino and Racetrack. With me
this afternoon is Charles O'Hala, O, apostrophe,
H-A-L-A. Charles is the director of slot ops. We're
good with the recitation provided by Cassie, and we're
here to answer any questions you might have.

CHAIRMAN:

Questions from the Board. Greq.

MR. FAJT:

Thank you, Mr. Chairman. Quick question, how did this matter come before the Board, was it self-reported or come before you, Cassandra?

ATTORNEY FENSTERMAKER:

It was self-reported in the respect that when a manager jackpot was reported to the Bureau of

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Casino Compliance by Harrah's Philadelphia employees,
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   they had the opportunity to review it then and that's
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   when the issue of the assignment was brought to their
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   attention. So, Harrah's reported that there was a
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   manager jackpot and it was assigned to someone else.
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   But they didn't report it as it being a problem, per
   se.
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                  MR. FAJT:
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                  But they did report the assignment
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   to ---
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                  ATTORNEY FENSTERMAKER:
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                  Yes, they did.
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                  MR. FAJT:
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                  --- our folks. Okay. Thank you.
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                  CHAIRMAN:
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                  Any other questions? May I have a
   motion?
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                  MR. FAJT:
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                  Mr. Chairman, I move that the Board
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   issue an Order to approve the Consent Agreement
   between the OEC and Chest Downs and Marina, LLC, as
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   described by the OEC.
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                  MR. JEWELL:
2.4
                  Second.
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                  CHAIRMAN:
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All in favor?

ALL SAY AYE

CHAIRMAN:

Opposed? The motion carries. Thank you

5 all.

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ATTORNEY PITRE:

The next six matters on the agenda consists of enforcement actions in which the OEC has filed a complaint seeking the revocation of registrations or permits of individuals licensed by the Board. Each complaint has been filed with the Board's OHA and properly served upon the individual names in the complaint. The individual named in the complaint failed to respond within 30 days, as required by Board regulation.

As a result, the OEC filed a request for default judgment and properly served a default judgment upon the named individual. As a result, the facts in these complaints are deemed admitted. All filed documents have been provided to the Board and the matters are presently ripe for Board consideration. In each instance, we will provide a brief summary of the facts and request the appropriate Board action.

ATTORNEY FENSTERMAKER:

First, we have for your consideration a complaint for the Revocation of Zianmo Bargor's Gaming Employee Permit. In February of 2015, Mr. Bargor passed approximately 50 counterfeit bills while patronizing Harrah's Philadelphia Casino and Racetrack. He was subsequently charged with and plead guilty to 50 counts of forgery. As a result, the OEC requests that Mr. Bargor's Gaming Employee Permit be revoked.

CHAIRMAN:

Is Zianmo Bargor present in the hearing room? Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MR. JEWELL:

Mr. Chairman, I move that the Board issue an Order to approve the Revocation of Zianmo Bargor's Gaming Employee Occupation Permit, as described by the OEC.

MS. KAISER:

Second.

CHAIRMAN:

All in favor?

23 ALL SAY AYE

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CHAIRMAN:

Opposed? The motion carries.

ATTORNEY FENSTERMAKER:

We also have for your consideration the complaint to revoke the Non-Gaming Employee

Registration of Jamar E. Caldwell. In two separate criminal cases, Mr. Caldwell plead guilty to charges of possession with intent to deliver. As a result, the OEC requests that Mr. Caldwell's Non-Gaming Employee Registration be revoked.

CHAIRMAN:

Is Jamar Caldwell present in the hearing room? Any questions, comments from the Board? Ex-Officio members? May I have a motion?

MS. KAISER:

Mr. Chairman, I move that the Board issue an Order to approve the Revocation of Jamar Caldwell's Non-Gaming Employee Registration, as described by the OEC.

MR. MCCALL:

Second.

CHAIRMAN:

All in favor?

22 ALL SAY AYE

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CHAIRMAN:

Opposed? The motion carries.

ATTORNEY FENSTERMAKER:

Next we have for your consideration a complaint for the Revocation of Brandt Waples' Gaming Employee Permit. Mr. Waples plead guilty to one count of theft by unlawful taking for actions unrelated to his employment at Harrah's. As a result, the OEC requests that Mr. Waples' Gaming Employee Permit be revoked.

CHAIRMAN:

Is Brandt Waples present in the hearing room? Any questions or comments by Board? Ex-Officio members? May I have a motion?

MR. MCCALL:

Mr. Chairman, I move that the Board issue an Order to approve the Revocation of Brandt Waples' Gaming Employee Occupation Permit as described by the OEC.

MR. MOSCATO:

18 Second.

CHAIRMAN:

20 All in favor?

21 ALL SAY AYE

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CHAIRMAN:

Opposed? The motion carries.

ATTORNEY STUART:

Next for the Board's consideration ---

this is Glen Stuart, S-T-U-A-R-T, for the OEC. Next for the Board's consideration is a Petition seeking to revoke the Gaming Employee Permit of Alexander Amalfi. Mr. Amalfi is employed as a marketing representative at the Valley Forge Casino Resort. Since May 22nd, 2014 Mr. Amalfi has been arrest on three separate occasions for, amongst other crimes, criminal mischief, DUI, carrying false identification and disorderly conduct.

OEC initially issued Mr. Amalfi a warning letter in relation to his May 22nd, 2014 arrest. However, Mr. Amalfi was subsequently arrested twice after receiving his warning letter. Therefore, OEC is of the opinion that Mr. Amalfi currently lacks the suitability requirements for licensure and recommends the Board revoke Mr. Amalfi's Gaming Employee Permit at this time.

CHAIRMAN:

Is Alexander Amalfi present in the hearing room? Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MR. MOSCATO:

Mr. Chairman, I move that the Board issue an Order to approve the Revocation of Alexander Amalfi's Gaming Employee Occupation Permit, as

described by the OEC.

MR. WOODS:

Second.

CHAIRMAN:

All in favor?

6 ALL SAY AYE

CHAIRMAN:

Opposed? The motion carries.

ATTORNEY ROLAND:

Good afternoon, Mr. Chairman and members of the Board. Michael Roland, once again, with the OEC. The next mater is a request to revoke the Non-Gaming Employee Registration of Luis Esteves. Mr. Esteves held the position of valet at Sands Casino. He was criminally charged after a traffic stop, which occurred on May 27th, 2015. Mr. Esteves was charged with possession with intent to deliver, possession of a controlled substance, destruction of a controlled substance labeling, possession of drug paraphernalia and DUI.

During a police interview, Mr. Esteves admitted to officers that he was both smoking marijuana while driving and that he intended to sell it. The charges are pending. Mr. Esteves is currently not employed by a casino or licensee in the

Commonwealth. And the matter is now before the Board to consider the revocation of the Non-Gaming Employee Registration of Luis Esteves.

CHAIRMAN:

Is Luis Esteves present in the hearing room? Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MR. WOODS:

Mr. Chairman, I move the Board issue an Order to approve the Revocation of Luis Esteves' Non-Gaming Employee Registration, as described by the OEC.

MR. FAJT:

Second.

CHAIRMAN:

All in favor?

ALL SAY AYE

CHAIRMAN:

Opposed? The motion carries.

ATTORNEY ROLAND:

Next for the Board's consideration is the Revocation of Andrew Sheperis' Non-Gaming Employee Registration. One April 24th, 2015, the OEC filed a complaint for revocation against Mr. Sheperis for failure to maintain suitability requirements of the Act after he was terminated by Mohegan Sun Pocono for

stealing tip money, and plead guilty to receiving stolen property. A complaint was filed and sent out via certified first-class mail. And Mr. Sheperis did not respond to the Complaint within 30 day. On June 17th, 2015 the OEC filed a request to enter default judgment. And at this time, OEC would ask that the Board revoke the Non-Gaming Employee Registration of Andrew Sheperis.

CHAIRMAN:

Is Andrew Sheperis present in the hearing room? Any questions, comments from the Board? Ex-Officio members? May I have a motion?

MS. KAISER:

Mr. Chairman, I move that the Board approve the Revocation of Andrew Sheperis' Non-Gaming Employee Registration, as described by the OEC.

MR. MCCALL:

Second.

CHAIRMAN:

20 All in favor?

21 ALL SAY AYE

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CHAIRMAN:

Opposed? The motion carries.

ATTORNEY STUART:

The next two matters on the agenda have

the same fact pattern. So, if it's okay, I'll just read the fact pattern ---.

ATTORNEY PITRE:

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Excuse me, Mr. Stuart, my turn. The remaining matters on the agenda consist of enforcement actions in which the OEC has filed Petitions seeking the Involuntary Exclusion of Individuals whose presence in a licensed facility are inimical to the interests of the Commonwealth and/or licensed gaming therein. In each instance, the Petition for Exclusion has been filed with the Board's OHA and properly served upon the individual named in the Petition. In each instance, the individual named in the Petition failed to respond within 30 days as required by Board regulation. As a result, the OEC filed a request for default judgment in each instance, and properly served the default judgment upon each individual.

Therefore, all facts in each Petition are deemed admitted, all filed documents have been provided before the Board, and the matters are presently ripe for Board consideration. In each instance, we will read a brief summary of the facts and request the appropriate action. There you go, Glen.

ATTORNEY STUART:

Thank you. As I said, the fact pattern is the same in the next two matters for Ms. Horton and Mr. Rubino, so I'll just read the facts in at once.

On April 10, 2014, the OEC filed a Petition to Place Leah Horton on the Board's Involuntary Exclusion List after she conspired with another person, Michael Rubino, to steal another patron's cash in the amount of \$180 and a voucher valued at \$125.46 at Mohegan Sun Pocono on September 20th, 2014.

Ms. Horton was arrested by Pennsylvania State Police and plead guilty to receiving stolen property, a misdemeanor, on March 17th, 2015. And at this time, the OEC would ask that the Board place Leah Horton on the Pennsylvania Gaming Control Board's Involuntary Exclusion List.

CHAIRMAN:

Is Leah Horton present in the hearing room? Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MR. MCCALL:

Mr. Chairman, I move that the Board issue an Order to approve the addition of Leah Horton to the Pennsylvania Gaming Control Board Involuntary Exclusion List, as described by the OEC.

77 1 MR. MOSCATO: 2 Second. 3 CHAIRMAN: All in favor? 4 ALL SAY AYE 5 6 CHAIRMAN: Opposed? The motion carries. 8 ATTORNEY STUART: 9 And the fact pattern is exactly the same 10 where Mr. Rubino and Ms. Horton conspired to steal money and a voucher. And Mr. Rubino also plead guilty 11 12 to receiving stolen property on March 17, 2015. And 13 at this time, OEC would ask that the Board place 14 Michael Rubino on the Pennsylvania Gaming Control 15 Board Involuntary Exclusion List. 16 CHAIRMAN: 17 Is Michael Rubino present in the hearing 18 room? Any questions or comments from the Board? Ex-19 Officio members? May I have a motion? 20 MR. MOSCATO: Mr. Chairman, I move that the Board 21 22 issue an Order to approve the addition of Michael 23 Rubino to the PGCB Involuntary Exclusion List, as 24 described by the OEC.

MR. WOODS:

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Second.

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CHAIRMAN:

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All in favor?

ALL SAY AYE 4

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CHAIRMAN:

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Opposed? The motion carries.

ATTORNEY FENSTERMAKER:

Next we have for your consideration a

Petition for the Placement of Kevin Friel on the 10 Board's Involuntary Exclusion List. Mr. Friel was

observed passing three counterfeit bills while 11

12 patronizing Harrah's. As a result, the OEC requests

13 that Mr. Friel be placed on the Board's Involuntary

Exclusion List. 14

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CHAIRMAN:

16 Is Kevin Friel present in the hearing

17 room? Any questions or comments from the Board?

18 Officio members? May I have a motion?

MR. WOODS:

20 Mr. Chairman, I move that the Board

21 issue an Order to approve the Placement of Kevin Friel

22 to the PGCB Involuntary Exclusion List as described by

2.3 the OEC.

MR. FAJT:

25 Second.

CHAIRMAN:

All in favor?

ALL SAY AYE

2.4

CHAIRMAN:

Opposed? The motion carries.

ATTORNEY FENSTERMAKER:

Next we have for your consideration a Petition for the Placement of Kurtis McIntosh on the Board's Involuntary Exclusion List. Mr. McIntosh entered the gaming floor at Harrah's and gambled while underage. As a result, the OEC requests that Mr. McIntosh be placed on the Board's Involuntary Exclusion List.

CHAIRMAN:

Is Kurtis McIntosh present in the hearing room? Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MR. FAJT:

Mr. Chairman, I move that the Board issue an Order to approve the addition of Kurtis McIntosh to the Pennsylvania Gaming Control Board Involuntary Exclusion List, as described by the OEC. I further move that Mr. McIntosh may not petition for removal from the Exclusion List until after his 22nd birthday.

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1 MR. JEWELL: 2 Second. 3 CHAIRMAN: All in favor? 4 ALL SAY AYE 5 6 CHAIRMAN: Opposed? The motion carries. 8 ATTORNEY FENSTERMAKER: 9 Next we have your consideration a 10 Petition for the Placement of Michelle Stokes on the 11 Involuntary Exclusion List. Ms. Stokes was in 12 possession of seven counterfeit bills while patronizing Harrah's. As a result, the OEC requests 13 that Ms. Stokes be placed on the Board's Involuntary 14 15 Exclusion List. 16 CHAIRMAN: 17 Is Michelle Stokes present in the 18 hearing room? Any questions or comments from the 19 Board? Ex-Officio members? May I have a motion? 20 MR. JEWELL: 21 Mr. Chairman, I move that the Board 22 issue an Order to approve the addition of Michelle 23 Stokes to the PGCB Involuntary Exclusion List, as 24 described by the OEC.

MS. KAISER:

Second.

CHAIRMAN:

All in favor?

ALL SAY AYE

CHAIRMAN:

Opposed? The motion carries.

ATTORNEY FENSTERMAKER:

We also have for your consideration a Petition for the Placement of Gerald Thompson on the Board's Involuntary Exclusion List. Mr. Thompson was observed passing approximately 37 counterfeit bills while patronizing Harrah's Philadelphia Casino and Racetrack. He has been charged with 37 counts of forgery which remain pending. As a result, the OEC request that Mr. Thompson be placed on the Board's Involuntary Exclusion List.

CHAIRMAN:

Is Gerald Thompson present in the hearing room? Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MS. KAISER:

Mr. Chairman, I move that the Board issue an Order to approve the addition of Gerald Thompson to the Pennsylvania Gaming Control Board Involuntary Exclusion List as described by the OEC.

MR. MCCALL:

Second.

CHAIRMAN:

All in favor?

5 ALL SAY AYE

CHAIRMAN:

Opposed? The motion carries.

ATTORNEY MILLER:

Dustin Miller once again on behalf of the OEC. The next matter today is a request for placement on the Board's Excluded Persons List involving Jamarr Robinson. The OEC filed a Petition to place Mr. Robinson on the Exclusion List for cheating while playing War at Parx Casino on December 11, 2014. Mr. Robinson cheated by past-posting a \$25 bet. Mr. Robinson had been previously evicted from Parx Casino for a 24-hour time period for similar activity. On December 11, 2014 he was permanently evicted from Parx Casino for his actions. Based upon the foregoing, the OEC asks that the Board place Jamarr Robinson the Board's Excluded Persons List.

CHAIRMAN:

Is Jamarr Robinson present in the hearing room? Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MR. MCCALL:

Mr. Chairman, I move the Board issue an Order to approve the addition of Jamarr Robinson to the Pennsylvania Gaming Control Board's Involuntary Exclusion List, as described by the OEC.

MR. MOSCATO:

Second.

CHAIRMAN:

All in favor?

10 ALL SAY AYE

CHAIRMAN:

Opposed? The motion carries.

ATTORNEY MILLER:

The next matter today is a request to place Tiffany Toner on the Board's Excluded Persons
List. The OEC filed a Petition to place Ms. Toner on the Exclusion List for underage gaming at Parx Casino on September 11th, 2014. On that date, Ms. Toner entered Parx Casino and was asked for identification by a security guard. Ms. Toner produced a State of Texas Driver's License showing her to be over the age of 21, and she was granted access to the casino.

However, the driver's license was fake.

jackpot while playing slot machines inside Parx

Later in the evening, Ms. Toner hit a

While processing the jackpot, the services 1 Casino. 2 representative ran Ms. Toner's fake identification 3 through a scanner which indicated that the identification was for Keira Knightly from Florida. 5 When security personnel and the player services 6 representative returned to speak to Ms. Toner, they discovered that she had left the casino and was sitting in a vehicle in the parking lot. When they tried to get her to reenter the casino for 10 questioning, she entered a taxicab and attempted to 11 leave the property.

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The taxicab was stopped before it left, and Ms. Toner was subsequently questioned by Pennsylvania State Police. She admitted that the identification was fake and she was charged with criminal trespass. Based upon the foregoing, the OEC ask that the Board place Tiffany Toner on the Excluded Persons List.

CHAIRMAN:

Is Tiffany Toner present in the hearing Any questions or comments from the Board? room? Ex-Officio members? May I have a motion?

MR. MOSCATO:

Mr. Chairman, I move that the Board issue an Order to approve the addition of Tiffany

Toner to the PGCB Involuntary Exclusion List, as described by the OEC. I further move that Ms. Toner may petition for removal from the Exclusion List after one year.

MR. WOODS:

Second.

CHAIRMAN:

All in favor?

ALL SAY AYE

CHAIRMAN:

Opposed? The motion carries.

ATTORNEY MILLER:

The next matter is a request for placement on the Board's Excluded Persons List involving Alfred Jackson, Jr. The OEC filed a Petition to place Mr. Jackson on the Exclusion List for possessing and using counterfeit currency at Parx Casino on May 3rd, 2014 and December 19th, 2014.

Mr. Jackson was charged with 19 counts of forgery, theft by deception, theft by unlawful taking, receiving stolen property, use or possession of a cheating device at a licensed facility and unlawfully take or claim anything of value with intent to defraud, after it was discovered that he and an associate were the source of nine counterfeit \$100

bills found on May 5th, 2014 and ten counterfeit \$100 bills found on December 20th, 2014, that was while the Parx Casino count room was doing the drop and count for those days. State Police were able to use surveillance footage, as well as the use of a Player's Club Card to identify Mr. Jackson as the perpetrator. Mr. Jackson put the counterfeit currency into play by mixing bills with smaller denominations and going to different tables within Parx to play. Based upon the foregoing, the OEC asks that the Board place Alfred Jackson, Jr. on the Board's Excluded Persons List.

CHAIRMAN:

Is Alfred Jackson, Jr. present in the hearing room? Any questions or comments from the Board? Ex-Officio members. May I have a motion?

MR. WOODS:

Mr. Chairman, I move that the Board issue an Order to approve the addition of Alfred Jackson, Jr. to the PGCB Involuntary Exclusion List, as described by the OEC.

MR. FAJT:

Second.

CHAIRMAN:

All in favor?

25 ALL SAY AYE

CHAIRMAN:

Opposed? The motion carries.

ATTORNEY TEPPER:

members of the Board. David Tepper, T-E-P-P-E-R, for the OEC. Last, but not least, I have for your consideration today a Petition to Place Adalberto Gonzalez, III on the Board's Involuntary Exclusion List. Mr. Gonzalez aided and abetted his 16-year-old cousin in gaining access to the gaming floor and placing wagers at Mount Airy. As a result of this conduct, he was charged by the Pennsylvania State Police with violations concerning driver's licenses. This matter remains pending. At this time, the OEC requests that the Board place Adalberto Gonzalez, III on the Board's Involuntary Exclusion List.

CHAIRMAN:

Is Adalberto Gonzalez, III present in the hearing room? Any questions or comments from the Board? Ex-Officio members? May I have a motion?

MR. FAJT:

Mr. Chairman, I move that the Board issue an Order to approve the addition of Adalberto Gonzalez, III to the Pennsylvania Gaming Control Board's Involuntary Exclusion List, as described by

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   the OEC. I further move that Mr. Gonzalez may
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   petition for removal from the Exclusion List after one
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   year.
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                  MR. JEWELL:
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                  Second.
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                  CHAIRMAN:
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                  All in favor?
   ALL SAY AYE
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                  CHAIRMAN:
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                  Opposed? The motion carries.
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                  ATTORNEY PITRE:
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                  Thank you.
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                  CHAIRMAN:
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                  Thank you, ladies and gentlemen.
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   Appreciate it. That concludes today's meeting.
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   next scheduled public meeting will be on Wednesday,
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   September 23rd at 10:00 a.m. in this room. Any final
   comments from the Board or Ex-Officios? May I have a
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   motion to adjourn?
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                  MR. JEWELL:
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                  So moved.
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                  CHAIRMAN:
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                  Second?
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                  MS. KAISER:
25
                  Second.
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1	<pre>CHAIRMAN:</pre>	
2	All in favor?	
3	ALL SAY AYE	
4	CHAIRMAN:	
5	Thank you very much, ladies and	
6	gentlemen.	
7	* * * * *	
8	MEETING CONCLUDED AT 1:45 P.M.	
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CERTIFICATE

I hereby certify that the foregoing proceedings, hearing held before Chairman Ryan was 4 reported by me on 9/2/15 and that I, Bernadette M. Black, read this transcript, and that I attest that this transcript is a true and accurate record of the proceeding.

Bernaclette M. Black

Bernadette M. Black,

Court Reporter