#### COMMONWEALTH OF PENNSYLVANIA

#### GAMING CONTROL BOARD

\* \* \* \* \* \* \*

IN RE: PETITION TO REDUCE NUMBER OF SLOT MACHINES AND TABLE GAMES

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### PUBLIC INPUT HEARING

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BEFORE: WILLIAM H. RYAN, JR., CHAIRMAN

Gregory C. Fajt, James B. Ginty, Annmarie

Kaiser, Keith R. McCall, Anthony C.

Moscato, Gary Sojka, Members; Christopher

Craig, Representing Robert M. McCord,

Robert Coyne, Representing Secretary to

Department of Revenue Daniel P. Meuser,

Matthew Meals, Representing Secretary of

Agriculture George Greig

HEARING: Tuesday, January 29, 2013

LOCATION: Strawberry Square Complex

Second Floor

Harrisburg, PA 17101

WITNESSES: Rita Smith, Michael Tamburelli, Larry

Honeycutt

Reporter: Jennifer T. Alves

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Counselor?

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#### ATTORNEY RODRIGUEZ:

3 Chairman Ryan, honorable members of the 4 Board, Ex-Officio members, may it please the Board, 5 Nick Rodriguez-Cayro and Erica Pietranton on behalf of 6 Presque Isle Downs. Before we go into our slide --small slide presentation here, just a couple introductory comments. As you're well aware, we filed a petition to reduce the number of table games and 10 slot machines. This petition, the goal of it is 11 driven by achieving efficiency and as a result of 12 competition. We're expecting by 2015 to have three 13 additional racinos open within approximately 100 miles 14 of Presque Isle Downs and a Cleveland casino owned by 15 Caesars already opened in May 2012.

Since the opening of the Cleveland casino we've seen revenues both at table and slot machine level drop precipitously. As a company we believe that the reduction will allow Presque Isle Downs to better compete with the increased competition, increase in game utilization and hopefully increase our GTR. The reduction will also have additional benefits for our patrons including the opening of aisles and the addition of new games. With that in mind I'll have Erica Pietranton start the

\_\_\_\_

Presque Isle Downs conditional Category

1 Slot Machine ---.

CHAIRMAN:

Sorry, ma'am, your name is for the

8 record?

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# ATTORNEY PIETRANTON:

10 I'm sorry. Erica Pietranton, Associate

11 General Counsel for Presque Isle Downs,

12 P-I-E-T-R-A-N-T-O-N.

# CHAIRMAN:

14 Thank you.

#### ATTORNEY PIETRANTON:

Yes. Our Conditional Category 1 Slot
Machine License was approved on October 25th of 2006.

Presque Isle Downs opened to the public on February
28th of 2007. Our permanent Category 1 Slot Machine
License was approved on February 27th of 2008. Our
license renewal for a Category 1 Slot Machine License

23 Operations Certificate was issued on July 8th of 2010.

The Pennsylvania State Horse Racing

was approved on July 20th, 2011 and our Table Games

25 Commission granted our final Order approving Presque

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1 | Isle Downs' License Application on November 19th of
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- 2 2002. That application permits Presque Isle to
- 3 | conduct live thoroughbred racing with pari-mutuel
- 4 | wagering. MTR Gaming is a public company traded on
- 5 | the NASDAQ Exchange. The Company maintains financial
- 6 records in accordance with generally accepted
- 7 accounting principles. The company issued its
- 8 | financial statements for 2011 and has received an
- 9 unqualified Opinion and the company maintains a system
- 10 of internal controls to monitor compliance with
- 11 regulatory requirements and effectiveness of internal
- 12 controls over financial reporting. Currently we have
- 13 2,031 slot machines in operation and 53 table games.
- 14 Forty-four (44) of those are banked and nine are
- 15 non-banked.

16

### ATTORNEY RODRIGUEZ:

- 17 Thank you, Erica. May it please the
- 18 | Board I'll call our first witness, Ms. Rita Smith.
- 19 |-----
- 20 RITA SMITH, HAVING BEEN PREVIOUSLY SWORN, TESTIFIED AS
- 21 FOLLOWS:
- 23 EXAMINATION
- 24 BY ATTORNEY RODRIGUEZ:
- 25 Q. Rita, could you please state your name for the

- 1 | record and how you're currently employed?
- 2 | A. Rita Smith. I'm the director of Finance for
- 3 Presque Isle Downs. I have been there since opening
- 4 in 2007.
- 5 Q. Can you tell the Board a little bit about your
- 6 background, please?
- $7 \mid A$ . I have 30 plus years gaming experience all of
- 8 which were in finance and accounting beginning in 1979
- 9 with Caesars in Atlantic City.
- 10 Q. As the CFO for PIDI did you help put these gaming
- 11 revenue slides together?
- 12 A. Yes, I did.
- 13 Q. Could you please go through this first slide and
- 14 explain the significance of the slide to the Board,
- 15 please?
- 16 A. Sure. Obviously, 2007 a banner year with our
- 17 opening, February 28th of that year. In 2008 because
- 18 | we had a full year we saw a significant increase in
- 19 gaming revenue. Beginning in 2000 --- towards the end
- 20 of 2008 rolling forward we had seen impact from what's
- 21 been going on in the economy, housing markets,
- 22 | specifically a large part of our customer base, known
- 23 customer base, comes from west of the property from
- 24 Ashtabula into the Cleveland area. So holding our
- 25 own, but not --- no significant increase in revenue in

1 those years.

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2. In 2012 the Cleveland property opened in May and we've seen a significant decrease in our revenues based on that opening. For slot machines 10 percent for the year 2012, for table games 18 percent. games did open in July 2010. To further illustrate this graph it indicates when the Ohio property opened in May and you can see that the decline in the revenues is significant and continues through the end 10 of the year.

11 In terms of slot machines we saw --- for the six month period ending December 31, 2012 a 15 percent 12 1.3 decline in slot revenue and 13.5 percent decline in 14 win per unit.

- 15 Ms. Smith, on this slide in 2012 can you explain the significance of May 2012 and the relation it had 16 17 to the revenue and the properties?
- 18 You mean the opening of the Ohio property in May Α. of 2012 we saw an immediate decline in revenue, 19 20 reduced number of trips from our known customers who were in the area west of Erie.
- 2.2 Q. And if the Board looks at the percentage variance 23 both on the slot win and the win per unit that decline has just increased over time; isn't that true? 2.4
- 25 Correct. They become more aggressive with our

- 1 marketing. We've also become more aggressive with our
- 2 | marketing, but they have the population density as
- 3 | well as the location.
- 4 Q. Do you know the approximate percentage of our
- 5 database or patrons that make up or come up from the
- 6 Cleveland, Ohio area?
- 7 A. I know prior to their opening it was
- 8 approximately 40 percent of our patrons, known
- 9 patrons, were from that --- yeah, Ashtabula over to
- 10 | the Cleveland area.
- 11 Q. You can proceed, please.
- 12 A. Table games win showed a more dramatic decline,
- 13 obviously, beginning in May of 2012 and does continue
- 14 forward to December 31st. We actually experienced a
- 15 | 33 percent --- 33.5 percent decline in table games
- 16 when --- beginning immediately, but most notably in
- 17 the last six months of 2012, a reduction in the win
- 18 per unit of the identical amount of 33.5 percent.
- 19 This next slide shows Poker. We did not open
- 20 Poker until October of 2011. So, there isn't a huge
- 21 amount of history to show, but the Ohio property does
- 22 have a huge poker room. We have a very small poker
- 23 room with only nine games and so we had declined
- 24 substantially since their opening. And the next slide
- 25 shows about a 55 percent decline in poker revenue as

- 1 | well as 34.6 percent decline in win per unit.
- 2 We anticipate further market impact with the
- 3 opening of the Thistledown Racino. Thistledown is
- 4 located in North Randall, Ohio approximately 97 miles
- 5 | from Presque Isle Downs. And they will add about
- 6 1,000 VLT units to the market in April 2013. We also
- 7 anticipate two further openings of racinos in Ohio,
- 8 one in 2014 and one in 2015.
- 9 Q. Ms. Smith, neither of these facilities that are
- 10 listed on the previous slide include the potential
- 11 impact of a casino or additional casinos in Western,
- 12 PA; is that true?
- 13 A. It does not.
- 14 Q. That would just further erode the market;
- 15 | correct?
- 16 A. Further erode the market. Correct.
- 17 ATTORNEY RODRIGUEZ:
- 18 Thank you very much, Ms. Smith.
- 19 |-----
- 20 MICHAEL TAMBURELLI, HAVING BEEN PREVIOUSLY SWORN,
- 21 | TESTIFIED AS FOLLOWS:
- 23 EXAMINATION
- 24 BY ATTORNEY RODRIGUEZ:
- 25 Q. Mr. Tamburelli, can you just state your name for

1.3

- 1 | the record, please?
- 2 A. Michael Tamburelli, vice president, general
- 3 manager.
- 4 Q. Can you tell the Board a little bit about your
- 5 background, please?
- 6 A. I have over 32 years of experience in the
- 7 | business. I started out at in Atlantic City, New
- 8 Jersey. I worked in various states, four, five
- 9 different various states in different capacities from
- 10 | slot shift manager to general manager.
- 11 Q. Mr. Tamburelli, can you take a look at the slide
- 12 that's up on the screen, please? And explain what
- 13 that slide represents to the Board, please.
- 14 A. Yeah. This basically shows --- the slide shows
- 15 the manufacturer, the model of the games, the win per
- 16 unit, the current count we have on our floor and the
- 17 current --- the count we will have after the proposed
- 18 reduction of machines.
- 19 Q. Now, in response to our petition OEC and the
- 20 financial unit had highlighted some concerns regarding
- 21 | the game king machines. Is that true?
- 22 A. That's correct.
- 23 Q. Can you explain to the Board the issue with the
- 24 game king machines and the slide that you're currently
- 25 looking at?

- 1 A. Sure. There's a total of 24 units that we will
- 2 be removing from the floor. The 12 units on the
- 3 bottom, the win per unit is 277. Those games will be
- 4 kept and they will be redistributed throughout the
- 5 | floor once we've finished our layout. The 277, those
- 6 games are in our high volume area, zones one and two.
- 7 | The majority of our folks come in through that area
- 8 and those games are extremely popular. So, those
- 9 games will be returned back to the floor at a later
- 10 time.
- 11 Q. So, in reality the game king machines that are
- 12 truly performing well will be back on the floor. It's
- 13 just the machines that are in the less performing area
- 14 or less visited area that will be removed at this
- 15 | time?
- 16 A. That's correct.
- 17 Q. Can you turn to the next slide, please? Can you
- 18 please explain this slide to the Board?
- 19 A. Sure. This shows our zones one through nine and
- 20 it gives win per unit per zone, current count and then
- 21 the games that will be taken out --- off the floor of
- 22 those zones after the removal of the games. Now, as
- 23 you see, zones one and two are extremely popular.
- 24 | Zones eight and nine are not as popular. Again,
- 25 there's a high traffic area of games there and we will

- 1 remove those.
- 2 Q. Mr. Tamburelli, in addition to the goal of
- 3 achieving higher efficiency in GTR what other benefits
- 4 do you foresee benefiting the patrons as a result of
- 5 this reduction?
- 6 A. It will be zones --- the zones right now are
- 7 | pretty tight, so we're going to open up the zone areas
- 8 | for folks to see, walk around, comfort ---
- 9 comfortable. We have a lot of games where customers
- 10 are sitting back to back and customers do not like
- 11 | that. I mean, we've had market metrics give a survey
- 12 we put out there on the floor. We have our hosts
- 13 asking the customers what the issues are and that
- 14 keeps on coming back as the zones are extremely tight
- 15 | and they're not comfortable.
- 16 Q. Once you remove these games, if allowed by the
- 17 | Board, will there be an addition of newer games or
- 18 refreshing of newer games, anything of that sort?
- 19 A. Yeah. We're going to be very aggressive this
- 20 year with our capital. We are going to add total ---
- 21 | with conversions and new games, new units we're going
- 22 to add a total of like over 280 games to our floor.
- 23 So, we will be replacing games and adding newer games.
- 24 So, we're going to be aggressive with capital because
- 25 | we realize the competition in Ohio is --- they have

- 1 all new games there and we want to be competitive and
- 2 aggressive.
- 3 Q. Is this petition for the reduction being
- 4 generated as a result of just too many machines on the
- 5 market at this time?
- 6 A. No, it's based on our --- what's happening now to
- $7 \mid$  the floor. I mean, we have a lot of older games. We
- 8 have a lot of these units, as you see, the IGTs.
- 9 They're winning less than \$50 per day, so they're not
- 10 driving revenue, which we want. So, as we take those
- 11 games off, as we add new games we're going to have
- 12 extremely popular games out there that will drive
- 13 revenue for us.

# 14 ATTORNEY RODRIGUEZ:

- I have no further questions of the
- 16 witness.
- 17 CHAIRMAN:
- 18 Is that ---
- 19 ATTORNEY RODRIGUEZ:
- That's our presentation.
- 21 CHAIRMAN:
- 22 --- your presentation? Okay. Does the
- 23 Office of Enforcement Counsel (OEC) have any
- 24 questions?
- 25 ATTORNEY CREANY:

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                  Yes, Chairman Ryan. My name is Eugene
2.
   Barry Creany. It's, E-U-G-E-N-E, B-A-R-R-Y,
3
   C-R-E-A-N-Y. And first I'd like to ask of Ms. Smith.
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   You'd indicated that the customer base for Presque
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   Isle prior to May of 2012 had been --- approximately
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   40 percent was west of the property. What do you see
   now your current customer base? What kind of losses
   of customers have you seen because of the opening of
   the Cleveland ---?
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                  MS. SMITH:
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                  I think we've seen a decline in the
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   number of trips from those customers. We haven't lost
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   these customers, but obviously, weather conditions,
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   timing. We're not getting as many trips out of those
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   customers as we did in the past.
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                  ATTORNEY CREANY:
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                  So, mainly frequency of visits?
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                  MS. SMITH:
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                  Frequency of visit issue.
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                  ATTORNEY CREANY:
                  Mr. Tamburelli, do you have something to
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   add?
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       Well, Cuyahoga County, which is really close to
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impacted. So, I mean, that's ---. We've lost a big

the horseshoe, that's where we've really been

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1 percentage of folks from that area.

2 ATTORNEY CREANY:

And the other thing that ---.

CHAIRMAN:

5 Excuse me. By loss, sir, you mean

6 they're not coming at all?

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 $^{\prime}$   $\mid$  A. They're coming less frequently.

CHAIRMAN:

Okay.

### ATTORNEY CREANY:

And another thing, Ms. Smith, you mentioned that in response to the aggressive marketing being done by the Harrah's Casino in Cleveland, that Presque Isle has also stepped up their marketing efforts since May. Can you please put some detail to

### MS. SMITH:

what you've done to counter that competition?

Yes. Our Players Club was revamped in 2012 beginning May 1. There was a new card program issued. More customers were included in the higher tiers, so they got more rewards. That's been very well received by our customers along with, Mike can probably speak more to this, gift giveaways and other things that draw customers to the property.

A. Yeah. We are being very aggressive with point

1 promotion and point multipliers. Certain days of the

2 | week we'll have these promotions and promote --- and

3 gift giveaways. In February we're giving away

4 cookware and the lines are unbelievable. I mean,

5 these are very aggressive promotions that we're doing.

# ATTORNEY CREANY:

7 I think more of the balance of the

8 questions I have are for you, Mr. Tamburelli. I'd

9 like to note in your mentioning what had showed up in

10 the FIE report relative to the game kings. I'm not

11 | sure if I understood your testimony, but I think you

12 had said 12 of the games that --- are the ones you're

13 keeping, I believe, it was \$277 were the wins per

14 unit. Those were in a high volume area. Are you

15 | removing them from that area or ---?

16 A. We are removing them because we want to cut down

17 on both --- we are going to bring them back eventually

18 onto the floor, so we're keeping them.

#### ATTORNEY CREANY:

20 And will they be in that same volume

21 | area?

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22 A. We're not going to put them in the same high

23 volume area. We're probably going to put them in

24 another area.

## ATTORNEY CREANY:

Is it the game itself, or is it the

- 2 | location that's the magic on that?
- 3 A. It's the location and part of the game. I mean,
- 4 it's a two-fold thing. That's a very popular game.
- 5 The denomination we have on those games it's from
- 6 quarters to \$.50, \$1, so we --- it's a
- 7 | multi-denomination game.

### ATTORNEY CREANY:

- 9 And you've given a little brief intro of 10 your background. Is it primarily in the slot area in
- 11 gaming?

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12 A. Yes, it is.

# ATTORNEY CREANY:

- So, I'm, you know, not certain from the way I see the distribution in one of your slides as to which machines had left the floor. Can you explain to
- 17 the Board sort of the methodology or factors that went
- 18 into your selection of which machines had to be moved?

# ATTORNEY RODRIGUEZ:

- I think Mr. Honeycutt can answer that question a little bit more accurately.
  - ATTORNEY CREANY:
- Okay. Thanks.
- MR. HONEYCUTT:
- Hello. My name's Larry. Actually,

there's several factors that we looked at when we were 1 2. deciding which games to actually pull based on other 3 factors than just the game theme itself or the platform. We have a very saturated floor and dated 4 5 floor and I'm fairly new to this industry --- or this 6 market here in Pennsylvania, but I've seen this experience in other jurisdictions as well. dated floor that we have and primarily section one and two is our smoking area, the game kings and anything 10 that's performing well in that area is basically ---11 because it is our main entrance for our players that 12 come through the door and it is the smoking area. And those game kings are your video poker games. A lot of 13 14 your gamblers that play video poker do like to smoke.

#### ATTORNEY CREANY:

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Okay. There are a couple adjectives you threw out there. Dated floor, and I think you said ---.

#### MR. HONEYCUTT:

Yeah. Our games on the floor --- we have a lot of games that are of older platforms such as IGT and WMS that are bluebird ones, and we have the S2,000s. They're every bit of five years plus on their actual model. Several of those, the products that we have end of life already given from the

Manufacturers. So, it's in our best interest to start taking care and getting rid some of the games that are surplus that we will not be able to support in the

### ATTORNEY CREANY:

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future.

In fact, in one of your slides it's the IGT that's approximately half of the ---?

# MR. HONEYCUTT:

Absolutely. We have so many S2,000s because the real product is very popular and has been and that's not uncommon, but with that many on your floor you're going to have to definitely take advantage of the situation and start reducing and replacing those.

#### ATTORNEY CREANY:

And I'm not sure which witness would be best to address this, but the idea of what we heard in the earlier hearing about utilization of these machines. What's your peak type of utilization?

# MR. HONEYCUTT:

Our utilization, our peak is around 1,350 to 1,400 machines on a very busy night and that's a peak, that is not constant. Quite a bit we're underneath that substantially.

# ATTORNEY CREANY:

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                  What is a midweek kind of evening?
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                                                        Dο
   you have any idea what your utilization might be?
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                  MR. HONEYCUTT:
                  We're averaging somewhere in the 15 to
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   25 percent range depending as a peak.
6
                  ATTORNEY CREANY:
                  Fifteen (15) to 25 ---?
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                  MR. HONEYCUTT:
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                  Percent of that, yes.
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                  ATTORNEY CREANY:
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                  Of the machines?
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                  MR. HONEYCUTT:
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                  We do it hourly, we can also do it
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   daily. It just depends on --- there's different
15
   metrics that we use to evaluate.
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                  ATTORNEY CREANY:
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                  And we're at 2,031 now, so you're saying
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   at a peak ---?
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                  MR. HONEYCUTT:
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                  It's about 60 percent at peak and with
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   the reduction we hope to get that around 75 percent.
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                  ATTORNEY CREANY:
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                  With respect to that balance is --- I
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   think there was testimony that you're going to try to
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   freshen up the floor a bit with 280 games, to bring in
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some new games. Relative to the denominations what is it like in areas as far as the spread on that?

### MR. HONEYCUTT:

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Well, actually, I am changing things as far as --- it's called pricing your floor. When you price your floor you look at what your fair share is making. If I have \$1 game and 10 percent of my floor is only generating 5 percent of the revenue then I would look at what I need to do. Either it's the product or is there just not enough popularity in that denomination.

So, as I joined this property in November I've been looking at what we call fair share within each denomination, seeing if they're pulling their weight. And we have decided that there's certain denominations that really needed to go away and actually change them or modify the others and either increase or decrease those models.

#### ATTORNEY CREANY:

And does that go into the balance when you're looking at the utilization going forward?

#### MR. HONEYCUTT:

Absolutely, absolutely.

### ATTORNEY CREANY:

With the machines that are being removed

2.5 are you familiar with whether those are owned machines 1 2. or leased machines? 3 MR. HONEYCUTT: We own approximately 95 percent of our 4 5 games. We only have --- about five percent is leased. 6 ATTORNEY CREANY: And are you familiar with what the disposition will be of those machines? MR. HONEYCUTT: 10 Everything that will be leaving are 11 owned. 12 ATTORNEY CREANY: 13 And what do you intend to do with them? 14 MR. HONEYCUTT: 15 We intend to use some towards purchase 16 of new machines in our new capital and then we're also looking outside to sell those and we believe we've 17 18 identified some purchasers. 19 ATTORNEY CREANY: 20 In the short term are you going to store 21 them on site, or are they going to be ---? 2.2 MR. HONEYCUTT: 2.3 Yes, they will be stored temporarily on site, but it --- should get this approved I think we 24 25 can sell them quickly and use the ones remaining

1 towards purchases.

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#### ATTORNEY CREANY:

Maybe, Mr. Rodriguez-Cayro, if you could
just explain a little bit about the coming competition
in Ohio unless you feel one of your witnesses is
better to address that. In the petition you
identified three other racetracks and we hear that it
is by 2015. Can you be more particular as to what you
expect and when you expect in terms of that
competition?

# ATTORNEY RODRIGUEZ:

Absolutely. We expect Thistledown will be open here in 2013. I believe somewhere in the May area. Northfield is expected to open by 2014 and then Penn National has announced that they will be opening in Austintown early to mid 2015.

### ATTORNEY CREANY:

And Austintown being close to the ---?

#### ATTORNEY RODRIGUEZ:

Youngstown general area.

# ATTORNEY CREANY:

And in the pleadings you've identified all these within a hundred mile radius of your property?

## ATTORNEY RODRIGUEZ:

As the crow flies. Correct.

### ATTORNEY CREANY:

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And what type of gaming will they be offering at those three tracks?

#### ATTORNEY RODRIGUEZ:

Those racinos will offer all VLT slot products basically. They do not have table games at any of the VLT racino facilities in Ohio at this point, however, the casino in downtown Cleveland is a full casino with slots and tables.

### ATTORNEY CREANY:

One other thing. It may be our last witness here, but just generally if the Board hasn't been to Presque Isle in a while can you give a description of how that property looks currently with the 2,031 machines on the floor? Mr. Tamburelli might be better to explain. You had described comments from customers as being tight. Can you sort of explain in detail like how it's laid out and how you envision it changing?

#### MR. TAMBURELLI:

Well, there's walkways that are maybe like three or four feet and when it's busy customers are having a hard time navigating through the aisles. So, we intend to open up those --- open up the areas

and open up those banks and add some carousels and redesign the floor a little bit so there's great flow to our area. We have a restaurant on our casino floor called Sensory. The customers have a hard time --- they really don't know it's there because there's machines all over the place, so we're going to open up

#### ATTORNEY CREANY:

that area too.

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To a better line of view?

### MR. TAMBURELLI:

Better line of sight.

# ATTORNEY CREANY:

And the other thing, we're talking about 311 games, I believe the slot portion of this. With those how are you going to do this so as not to substantially impact the casino, the other operations? Can you explain that to the Board, please?

### MR. TAMBURELLI:

Sure. We're going to --- you know what, Larry would be the best person to address that.

#### MR. HONEYCUTT:

We actually need to be pretty aggressive on this because actually we're going into a busy time for us during tax season with February and March around the corner. If given the approval to do this

we would like to start this in February and be very 1 2. aggressive and have this done within about three to 3 four weeks. It sounds like a big undertaking and it is, but I think that if we can do the impact quickly 4 5 and explain the changes as a positive --- because 6 change is always something that ---. The perception becomes reality and a lot of our players are going to have questions, so if we can disrupt the floor quickly, get it done and show the benefits, you know, 10 in the near future with the replacement of the product 11 and explain those changes I think it'll be well 12 received because there's a lot of dated product.

### ATTORNEY CREANY:

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I don't believe it's in this record, but in the process of reviewing the petition for Presque Isle your Counsel provided us with the gaming floor reconfiguration and three sets of blueprints that anticipate this be done not all at once, but in the process of phases.

### MR. HONEYCUTT:

In phases, yes.

#### ATTORNEY CREANY:

Could you sort of lay that out a bit?

## MR. KANE:

Can you put the slide back up?

# ATTORNEY RODRIGUEZ:

It's on the last page of the handout.

We handed it to the Board.

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#### ATTORNEY CREANY:

It actually is. There you go.

# MR. HONEYCUTT:

We're going to actually impact, I believe, around 200 games in the first full phase and that's mainly --- and we're talking about a lot of touches. And when I say touches it can either be system changes and/or physical changes, so there's a lot of movement within the system and out on the floor. But most of the work will be done within the first two phases and the second phase is primarily with our table games and how we're going to change those. And then the third phase will be to clean up the areas and make sure that we have the zone eight reconfiguration completed and our kiosk situated by the Players Club.

So, primarily zone one --- or phase one is really our biggest undertaking, which would be the reduction of the games. As Mike alluded to, that were pinch points where we needed to reduce the size of the banks. Because one thing that I noticed since I've been on the property we have a lot of what they call

long banks where you would have anywhere in excess of six to eight games, sometimes even 12, on one side of a bank.

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And it goes against a lot of, you know, rationale as far as how people like to play. Revenue generation can be increased with smaller banks, which give people more space and more --- feel like they're not being cramped. Plus end cap games typically will outperform games that are in the middle of a big bank. When you increase the number of end cap games you actually can increase the number of revenue, so it's just --- there's a lot of configuration changes and it just needs to be cleaned up.

# ATTORNEY CREANY:

I guess the only other question I have at this time either for Counsel or for your CFO, based upon what you anticipate do you have any idea at this point in time what might be the impact on the workforce?

# ATTORNEY RODRIGUEZ:

I'll answer that. At this point we have not made a decision on the impact on workforce, to be honest with the Board and candid with the Board. It's something that we're going to have to study as the changes are made.

# ATTORNEY CREANY:

Thank you. Those are all the questions

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### ATTORNEY PITRE:

Has there been a change with the
workforce since the Cleveland casino came online with
regard to any competition that you received from Ohio?

### MR. TAMBURELLI:

There hasn't been any kind of layoffs or anything like that, no. It's been just through attrition. In the slot department we've actually added some folks.

### ATTORNEY PITRE:

Okay. And through attrition. Okay. So has there been any loss of positions through attrition, you know, where people have left and those positions were not filled or were not replaced?

# MR. TAMBURELLI:

No, we haven't.

### ATTORNEY PITRE:

Okay. With regard to the adding the new games and freshening up the gaming floor when do you anticipate that being completed?

## MR. TAMBURELLI:

All the games we have capital, so I

MR. TAMBURELLI:

That's correct.

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#### ATTORNEY PITRE:

With regard to your table games, do you anticipate having enough --- any dealerships being reduced as a result of any table games being removed?

### MR. TAMBURELLI:

Not at this time.

# ATTORNEY PITRE:

Okay. The table games offerings, do you anticipate maybe expanding your poker room in the future or doing something to get a draw?

# ATTORNEY RODRIGUEZ:

I don't think we made that decision at this point to be honest with you. It all depends on the impact that Cleveland has on us. We haven't visited and their table games are full from 8:00 a.m. to 7:30 a.m. the next morning. I mean, it's continuous. I mean, there's literally --- I can tell you from personal experience. I was there for a meeting. At eight o'clock their poker room was probably about 75 percent full. By the time I got out of my meeting at noon there was a line. They were handing out literally stickers like you see in a delito gain access.

# ATTORNEY PITRE:

35 1 And your company also operates a racino 2. in Ohio; is that correct? 3 ATTORNEY RODRIGUEZ: We do. It's in Columbus, Ohio, Scioto 4 5 Downs. 6 ATTORNEY PITRE: And has that property been performing to 8 your expectations? ATTORNEY RODRIGUEZ: 10 It has been performing to the 11 expectations. It hasn't exceeded expectations, but 12 that entire market is very young, so ---. 13 ATTORNEY PITRE: 14 Okay. And how is your West Virginia 15 property? 16 ATTORNEY RODRIGUEZ: 17 West Virginia property has been 18 performing to expectations. In fact, it exceeded 19 expectations last year. 20 ATTORNEY PITRE: 21 Okay. I have no further questions at 22 this time. 2.3 ATTORNEY CREANY: 24 I have just one more relative to the 25 table games. I see from your petition you're

36 essentially going to leave nine poker tables on the 1 2. floor at this point? 3 MR. TAMBURELLI: 4 Yes, we are. 5 ATTORNEY CREANY: 6 And the impact is really on the Black Jack. I believe that you're reducing it by seven tables? MR. TAMBURELLI: 10 That is correct. 11 ATTORNEY CREANY: 12 And otherwise do you see any, you know, mix of the tables that need to be considered? 13 14 MR. TAMBURELLI: 15 No. 16 ATTORNEY CREANY: 17 So we're talking basically seven Black 18 Jack tables. Are you saying that they're 19 underperforming? 20 MR. TAMBURELLI: 21 Yeah. We have an area near our 22 highlighted area, where the games are --- even on 23 weekends are not even open, so we're going to take 2.4 those out. 25 ATTORNEY CREANY:

37 1 Okay. Thank you. No further questions. 2. CHAIRMAN: 3 Okay. Mr. Creany, anything that you and 4 OEC want to present? 5 ATTORNEY CREANY: 6 We don't have any presentation, but we had a revised proposed Order, which we submitted on Friday and we've shared with Counsel. There were no objections. Those are I believe with the Board. 10 relative to, you know, the other types of reductions, 11 we don't object, but we'd like to have some conditions 12 in the implementation of any reduction. 13 ATTORNEY RODRIGUEZ: 14 And for the record, we did review them 15 and stipulated to them as well. 16 CHAIRMAN: 17 All right. Thank you. All right. Any 18 members of the Board have questions or comments? 19 MR. SOJKA: 20 Of course. 21 CHAIRMAN: 2.2 Gary. 2.3 MR. SOJKA: 24 If we approve this proposal what will it 25 do to your percentage of games that are in the smoking

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   versus non-smoking area?
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                  ATTORNEY RODRIGUEZ:
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                  I think --- go ahead.
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                  MR. TAMBURELLI:
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                  It stays even.
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                  MR. SOJKA:
                  No impact.
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                  MR. TAMBURELLI:
                  Yeah, no change.
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                  MR. SOJKA:
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                  Questions for Larry, if you will, pardon
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   the first name. This seems to be a day in which I'm
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   hung up on denominations. You mentioned that you have
14
   multi-denominational games. What percentage of your
15
   games are multi-denominational?
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                  MR. HONEYCUTT:
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                  Well, it strictly right now is our video
18
   poker only and that's about four percent.
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                  MR. SOJKA:
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                  What's the range of possible
21
   denominations? Does it go up like $.2 to a $1 or ---?
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                  MR. HONEYCUTT:
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                  On our multi-denom we actually --- since
24
   it's video poker, it's either going to be quarter,
25
   half and dollar. It could be $1, $2, $5 or it could
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be, you know, two denominations, which we've had a bar that was \$1, \$2.

## MR. SOJKA:

With that multiple thing does this make your job of pricing the floor more difficult or does it make it easier?

#### MR. HONEYCUTT:

Well, to be honest with you video poker is one of the few exceptions as far as I understand it. Multi-denom out in the slot world out on the floor --- some jurisdictions it took off, some it did not, but with video poker it's a different type of player. Video poker player as they win will tend to bet up whereas slot players don't typically do that.

And the analogy would be on a video player versus a slot player would be somebody --- if you drive the car you're probably a video poker type of player. If you're somebody that doesn't care how you get to the destination and you can sit in the passenger seat you might be a slot player. So, different types of players.

#### MR. SOJKA:

That's very refreshing to know that you have that level of sophistication. Will that come into play as competition from Cleveland and other

places begin to impact you are you going to sense that you may, in fact, have a different kind of player and that maybe the Ohio casinos and your casinos may, in fact, begin to segment the market and that you'll play towards your segment?

## MR. HONEYCUTT:

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Absolutely. And I think as --- you're always learning your player. If you're not then you become stagnant and complacent and you'll lose that player. And I think as we do our analysis on a daily, weekly, monthly basis depending on what you're looking at we're always learning from them. And I think if, you know, as we move forward --- and one of the things I've noticed is some of the programs that were on our floor prior to my getting here weren't necessarily enabled where they were very popular in other areas of the United States. So, we have since enabled those games, so it's --- you know, it's one of those things that I hope to bring to this jurisdiction and this property, that experience.

MR. SOJKA:

Thank you.

CHAIRMAN:

Jim?

MR. GINTY:

I may have missed this, but have you submitted what you see as cost savings on removal of the slots?

#### ATTORNEY RODRIGUEZ:

Commissioner, we did not because the cost savings was so deminimus in the end, you know, looking at --- as our predecessor Mount Airy stated, with the removal of approximately 200 machines they're going to say \$25,000 in total.

## MR. GINTY:

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You're removing how many table games?

# ATTORNEY RODRIGUEZ:

We're going to have a reduction, obviously, in that --- we don't have all those table games open at this point as it is, so that could be ---. That would be misleading to this Board to tell you we're going to have this kind of reduction or savings when I don't have those tables open now.

# MR. GINTY:

Would it be fair to say that you're about where Mount Airy is, not a substantial savings?

#### ATTORNEY RODRIGUEZ:

Correct.

# MR. GINTY:

Do you anticipate an increase in gross

1 terminal revenue or stay about the same, or how do you
2 see that going?

# ATTORNEY RODRIGUEZ:

Well, we were certainly hoping that if the petition is granted that we'll see an increase in gross terminal revenue as well as utilization of the machines.

#### MR. GINTY:

Thank you. That's it.

## CHAIRMAN:

Greg?

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# MR. FAJT:

Thank you, Mr. Chairman. Couple of quick questions. Same question I asked Mount Airy.

Do you anticipate an impact with Keno coming online in Pennsylvania?

# ATTORNEY RODRIGUEZ:

Yeah. We've actually started looking at that, but I can't, you know, really definitively tell you what that impact would be. Ohio I know has been up front on this situation and leading the pack to have Keno online and some other lottery games online. We haven't seen an impact yet.

# MR. FAJT:

Okay. Thank you. And my second

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   question, I'm just a little slow on the geography
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2.
   uptake. The casinos that you anticipate coming online
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   you mentioned I think three in Ohio within the next
 4
   couple of years. Austintown is the one outside of
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   Youngstown. I think that ---
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                  ATTORNEY RODRIGUEZ:
                  Correct.
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                  MR. FAJT:
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                  --- Mr. Creany mentioned? Where are the
   other --- this North Dallas or whatever?
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11
                  ATTORNEY RODRIGUEZ:
                  Northfield and Thistledowns are both
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   south of Cleveland between the Youngstown and
   Cleveland area.
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                  MR. FAJT:
16
                  Okay. Thank you.
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                  CHAIRMAN:
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                  Tony?
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                  MR. MOSCATO:
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                  Previously have you come before the
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   Board to ask for a slot machine reduction?
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                  ATTORNEY RODRIGUEZ:
2.3
                  No, we have not.
2.4
                  MR. MOSCATO:
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                  Thank you.
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                  ATTORNEY RODRIGUEZ:
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                  Thank you, sir.
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                  CHAIRMAN RYAN:
                  Ann Marie?
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                  MS. KAISER:
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                  Just one question I just wanted to
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   follow up. What did you say the percentage was of
   owned versus leased?
                  MR. HONEYCUTT:
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                  Ninety-five (95) percent.
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                  MS. KAISER:
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                  Are?
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                  MR. HONEYCUTT:
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                  Are owned. We try to keep that number
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   in the leased around four or five percent.
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                  MS. KAISER:
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                  Okay. What's the justification for
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   that?
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                  MR. HONEYCUTT:
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                  Actually, the fees associated with
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   leased games --- they have their advantages to having
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   leased product, but the expense is your bottom line as
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   well. The advantage of having leased product,
24
   obviously, is you keep a fresher product and turning
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   it around, and plus they usually --- the research and
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development on the product is fresher and newer in the market. It's easy to identify throughout the United States as well.

#### MS. KAISER:

Have those leasing prices stayed the same over the past number of years or does that fluctuate?

#### MR. HONEYCUTT:

I can't speak for Pennsylvania and this property because I've only been here since November, but they seem comparable to the jurisdictions that I most recently worked in.

# MS. KAISER:

Okay.

#### CHAIRMAN:

Any questions from Ex Officio members?

# MR. CRAIG:

Just a quick --- couple quick questions.

19 I don't fully understand the nature of the Ohio

20 market. Are the slot machines in all of the venues,

21 VLTs?

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#### ATTORNEY RODRIGUEZ:

VLTs are in all the venues in the racinos. The four constitutional mandated casinos have, quote, unquote, regular slots.

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1		MR. CRAIG:
2		Like Cleveland?
3		ATTORNEY RODRIGUEZ:
4		Correct.
5		MR. CRAIG:
6		Do you perceive an advantage over those
7	VLT properties that you can offer a product that is	
8	more attractive to customers? I guess what I'm asking	
9	you is I a	always thought that customers preferred
10	the real slot	machine as opposed to VLTs. Does that
11	distinction still exist today?	
12		ATTORNEY RODRIGUEZ:
13		The distinction is barely noticeable.
14		MR. CRAIG:
15		Okay. So VLTs in these competing
16	properties can pose a real competitive threat?	
17		ATTORNEY RODRIGUEZ:
18		They do.
19		MR. CRAIG:
20		What does the New York market look like?
21	Are there any	anticipated competitive venues within
22	your market?	
23		ATTORNEY RODRIGUEZ:
24		We have Seneca just to the east of us.
25		MR. CRAIG:

47 They're existing now? 1 2. ATTORNEY RODRIGUEZ: 3 They are existing. 4 MR. CRAIG: 5 So it's not a ---? 6 ATTORNEY RODRIGUEZ: We haven't heard any further expansion. 8 God willing there won't be. MR. CRAIG: 10 The other clarification question is, the 11 Austintown venue that people are talking about, is 12 that east or west of Youngstown? 13 ATTORNEY RODRIGUEZ: 14 That is actually on the southwest area 15 of Youngstown. 16 MR. CRAIG: 17 Okay. Assuming the Ohio market 18 continues to grow do you have any concern about the 19 ability of Presque Isle to maintain and still be as 20 successful, a long term viable operation that relies 21 now more on its local market as opposed to, let's say,

# ATTORNEY RODRIGUEZ:

a hundred mile drive time?

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I certainly think we're a viable entity and going forward certainly we need to market more to

that local customer and try to build that market
further in light of, you know, the area and the new
competition.

## MR. CRAIG:

And just so I'm clear, your assessments of competition, et cetera, are --- don't specifically address the possibility of any new entry into the western PA market?

## ATTORNEY RODRIGUEZ:

Oh, we mentioned it in our petition, however, we did not take it into our analysis at this point.

## MR. CRAIG:

14 That's all the questions I have, Mr.

15 Chairman. Thank you.

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## MR. MEALS:

Mr. Chairman, if I can please?

## CHAIRMAN RYAN:

Yes, Matt?

# MR. MEALS:

Thank you. Representing Secretary Greig and the Department of Ag. Our main purpose is on your racing product as one --- do you see --- in changing the layout of your floor and traffic patterns and that, do you see that having any negative or positive

49 effects on your racing product? 1 2. ATTORNEY RODRIGUEZ: 3 We don't. We actually discussed this 4 petition with HBPA before we filed it. We don't see 5 an impact at this point. 6 MR. MEALS: Okay. And a little bit off the subject, but we've talked about the Ohio market. Have you guys analyzed or looked at what effect that will have on 10 your racing product? 11 ATTORNEY RODRIGUEZ: 12 We are starting to look at that. As I 13 said these racinos are not fully on board yet. You're 14 going to have three facilities that have horse racing, 15 like I said, within a hundred miles. So, will there be an impact? Certainly. How much that impact will 16 17 be, I don't know, your guess is as good as mine. 18 MR. MEALS: 19 Okay. Thank you. 20 MR. SOJKA: 21 Are those all going to be harness

22 tracks?

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# ATTORNEY RODRIGUEZ:

No, sir.

MR. SOJKA:

50 So they'll be thoroughbred racing at a 1 2. couple of those? 3 ATTORNEY RODRIGUEZ: They'll be thoroughbred racing as well. 4 5 MR. SOJKA: 6 What's the breakdown? ATTORNEY RODRIGUEZ: Right. Northfield is harness and the Austintown is supposed to be a thoroughbred track as well. However, Ohio has a distinction in their racing 10 11 rules where they also allow quarter horse racing and 12 then they allow thoroughbreds to run certain harness 13 tracks. So, it's a little premature to let you know 14 how they're going to break that down completely. 15 MR. MEALS: It's a little different. 16 17 MR. SOJKA: 18 But with another harness track coming in there may be some draw to owner, drivers if you manage 19 20 your schedules; right? Where they can come in and run at both tracks. 21 2.2 ATTORNEY RODRIGUEZ: 2.3 Yeah. The problem we face with our 24 schedule, in Erie it's not always 75 in January.

MR. MEALS:

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51 Thank you, Chairman. 1 2. CHAIRMAN: 3 Anything else? All right. Thank you 4 ladies and gentlemen. This matter is now closed. As 5 I noted previously, we will take a brief recess to go 6 into executive session to consider these two matters. ATTORNEY RODRIGUEZ: 8 Mr. Chairman, before we're dismissed make sure we moved the PowerPoint into evidence for 10 consideration by the Board. I know we discussed it. 11 ATTORNEY CREANY: 12 No objection from Enforcement Counsel. 13 CHAIRMAN: 14 They may be moved into evidence. 15 ATTORNEY RODRIGUEZ: 16 Thank you. 17 CHAIRMAN: 18 By that clock looking up there it's 19 noon. By my watch it's closer to 12:03, so we will 20 recess for ten minutes. Hopefully we'll be back. 21 quarantees, but we'll make every effort. Thank you. 2.2 2.3 2.4 HEARING CONCLUDED AT 12:03 P.M. 25

## CERTIFICATE

I hereby certify that the foregoing proceedings, hearing held before Chairman Ryan was reported by me on 1/29/2013 and that I Jennifer T. Alves read this transcript and that I attest that this transcript is a true and accurate record of the proceeding.