## COMMONWEALTH OF PENNSYLVANIA

#### GAMING CONTROL BOARD

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PUBLIC MEETING

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BEFORE: GREGORY C. FAJT, CHAIRMAN

Raymond S. Angeli, James B. Ginty (via

telephone), Keith R. McCall, Anthony C.

Moscato, Gary A. Sojka, Kenneth I.

Trujillo; Members

Christopher Craig, Representing Robert M.

McCord, State Treasurer

Robert Coyne, Representing Daniel P.

Meuser, Secretary of Revenue

Dan Tufano, Representing George Greig,

Secretary of Agriculture

HEARING: Wednesday, June 8, 2011

10:00 a.m.

LOCATION: State Museum Auditorium

300 North Street

Harrisburg, PA 17123

WITNESSES: Michael Cruz

Reporter: Cynthia Piro Simpson

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### PROCEEDINGS

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# CHAIRMAN:

meeting to order. By way of announcements, the Board held an executive session yesterday for the purpose of discussing personnel matters, pending litigation and to conduct quasi judicial deliberations relating to matters being considered by the Board today.

Additionally, a second executive session was held just prior to our reconvening here. The purpose of that executive session was to consider Mason Dixon Resort, LP's Petition for Expedited Reconsideration of the Board's May 20, 2011 Order and Adjudication awarding a Category 3 Slot License to Fayette --- to Woodlands Fayette, LLC.

Also, with respect to announcements, anyone interested in participating in the June 16, 2011 public input hearing on the license renewal for Sugarhouse HSP Gaming should register no later than noon on June 14th. The hearing will be held in Room 119 A/B of the Pennsylvania Convention Center, 1101 Arch Street in Philadelphia. Details regarding this hearing can be found on our website at www.pgcb.state.pa.us, or you can call our Board

secretary, Mickey Kane, at 717-346-8300. Next up is Claire Yantis, our director of Human Resources. Welcome, Claire.

#### MS. YANTIS:

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Good morning, Chairman, Board members. The Office of Human Resources has before you today a motion to hire Toni Pesta as a casino compliance representative at Presque Isle Downs. Ms. Pesta has completed the PGCB interview process, background investigation and drug screening and is deemed 11 recommended for hire by director of casino compliance, 12 Gerry Stoll. Unless there are any questions, I ask that the Board consider a motion to hire Ms. Pesta as 14 indicated.

#### CHAIRMAN:

Thank you. Any questions or comments from the Board? Can I have a motion, please?

### MR. SOJKA:

Yes, you may, Mr. Chairman. I move that the Board approve the Applicant as proposed on condition that the necessary background investigation and drug testing is complete.

# MR. ANGELI:

Second.

# CHAIRMAN:

All in favor?

AYES RESPOND

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# CHAIRMAN:

The motion passes. Thank you, Opposed? Claire. All right. Now, we have our Chief Counsel, Doug Sherman, up next. Welcome, Doug.

#### ATTORNEY SHERMAN:

Good morning, Chairman and members of the Board. The Office of Chief Counsel's (OEC) first 10 agenda in this presentment --- presentation related to loan repayments by the Pennsylvania Slot Machine 12 Licensees of about \$63 million in prior fiscal year loans from the Property Tax Relief Reserve Fund. 14 Assistant Chief Counsel, Allison Cassel, will be 15 providing the presentation.

### CHAIRMAN:

Welcome, Allison.

### ATTORNEY CASSEL:

20 Chairman and members of the Board. Allison Cassel, 21 C-A-S-S-E-L. I am before you for the third 22 installment of discussions relating to loan repayment. 23 As has been presented previously, the 2010 Fiscal Code 24 mandated that the Board establish a repayment schedule

Thank you very much. Good morning,

governing the repayment of approximately \$63.8 million

in loans from the Property Tax Relief Reserve Fund, which occurred during the 2007 through 2010 time frame. The schedule must establish no later than June 3rd --- must be established no later than June 30th, 2011.

The parameters of the schedule are that it must set forth the frequency of the payments, the term of repayment, which must be no less than five years and no more than ten years and lastly, assess the operating casinos in an amount that is in proportion to each casino's gross terminal revenue. Industry input was solicited and received on two occasions, earlier this year and again in April. Comments and input was also received from public and elected officials. All the materials pertaining to the comments received has been posted to the Board's website.

Based upon a review of the comments and input received, the OEC advocates for the calculation method which we believe incorporates the best of each option. Before we get to the actual calculation method, I would like to note two things. First, the calculation we advocate does not consider the so-called surplus funds collected by the Department of Revenue. These funds which are believed to be

approximately \$26.4 million are not within the Board's control. Legislative action in the form of an appropriation of that money would be required before those excess funds could be allocated to loan repayments.

Secondly, as has been suggested by the Treasurer and some within the legislature, that repayment should begin as soon as the current fiscal year closes. However, the current Fiscal Code mandates that 11 casinos be operational before a repayment can begin. Because only ten are currently operational, beginning repayment this summer is not something the Board could direct in light of existing statutory provisions. The calculation method we advocate assumes the 11th facility will become operational in the first or second quarter of 2012. I would assume opens in March 2012.

The loan repayment term should be ten years, and the outstanding loan balance should be divided into ten equal yearly payments. Therefore, approximately \$6.38 million will be repaid in total each year. The 11th facility opens in March of 2012. At the close of that fiscal year, gross terminal revenue for each facility will be assessed. Therefore, the 11th casino will have approximately

three months of gross terminal revenue. The repayment amount will be calculated by using each casino's gross terminal revenue for the fiscal year and dividing it 3 by the statewide gross terminal revenue for the fiscal year. The resulting percentage is proportion of each casino's gross terminal revenue. The percentage will then be multiplied by the amount due for that year or \$6.38 million, which results in the dollar payment each facility will pay. Each facility pays in 10 proportion to its gross terminal revenue and each 11 facility contributes towards repayment in the first 12 year.

We propose that the repayment be due within 30 to 45 days of notification by the Board. Since we can determine gross terminal revenue quickly, an assessment can be sent to the facilities by the first week of July. Therefore, payment will be due at the beginning of August 2012 and then each August thereafter until it is repaid in full.

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Lastly, we advocate that the Board be flexible in the frequency of payment. Each facility would be required to make a yearly payment. However, if the facility wishes to make a quarterly or semi-annual payment, they should be able to do so. We would be happy to answer any questions you have.

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Thank you, Allison. Questions from the Commissioner Sojka? Board?

#### MR. SOJKA:

Just one, Allison, to be sure that I'm fully understanding. I certainly do understand the proposal. I have no problem with that. But we do have this small amount of uncertainty because of potential legislative action that may actually change the starting date.

# ATTORNEY CASSEL:

Correct.

# MR. SOJKA:

And you've built this proposal around the current statute and its mandatory starting time.

# ATTORNEY CASSEL:

Correct.

### MR. SOJKA:

Is this sufficiently --- is this proposal sufficiently flexible, in your opinion, that 21 regardless of the outcome of any legislative action changing the start date, that we would be able to put this into action promptly once we know what the date will be?

# ATTORNEY CASSEL:

Absolutely. I believe that no matter when the start date would be, we would be able to implement it immediately because it's just taking the facilities GTR for the fiscal year, dividing it by the statewide GTR.

# MR. SOJKA:

So, it wouldn't call for any more input from anyone? You're just ready to go and would apply that whenever we're given the go-ahead?

# ATTORNEY CASSEL:

Absolutely.

## MR. SOJKA:

Thank you.

### CHAIRMAN:

Allison, I have just a couple questions just to drill down a little bit. First of all, is this proposal that we have in front of us now, is it on our website?

#### ATTORNEY CASSEL:

I don't believe this particular proposal with these years are. However, the way that we calculated the percentage has been the way that we've been calculating the percentage in each of our proposals.

#### CHAIRMAN:

Okay. I would just ask that, you know, 1 2 at the end of the meeting today, sometime later on 3 today, if we can, to put this on the website so those in the legislature and anybody else out in the public can see that. But as I understand it, I'm looking at your 2012 column here. And based on your testimony today, you would divide the \$6.38 million in payments as followed for --- and again, based on what we know right now, what we seen in Valley Forge and Nemacolin will generate in GTR for the '11/'12 fiscal year. 10 So. there's some variables there. But as of right now, 11 Mohegan Sun would pay 9.61 of the \$6.38 million for 12 this year, Parx would pay 6.3, Harrah's 12 ---13

### ATTORNEY CASSEL:

Percent.

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## CHAIRMAN:

--- 16.3, thank you, percent of the \$6.38 million. Harrah's 12.49, Presque Isle 7.29 percent, Meadows 10.84 percent, Mount Airy 6.26 percent, Hollywood 10.25 percent, Sands 10.43 percent, Rivers 10.75 percent, Sugarhouse 4.53 percent, Valley Forge .64 percent and Nemacolin .61 percent of that \$6.38 million?

# ATTORNEY CASSEL:

Correct. And those are based purely on

Those are not hard and fast numbers. projections.

# CHAIRMAN:

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Correct. Okay. I want to get that on the record and then also put this on the website today for anybody else to take a look at it.

# ATTORNEY CASSEL:

There's just one other thing to note, that each year the facilities' gross terminal revenue is going to shift each year, so that percentage is going to change every single year.

# CHAIRMAN:

Okay. That's a great point and thank you for that clarification. Any other questions or comments from the Board? Okay. All right. Thank you very much, Allison.

### ATTORNEY CASSEL:

Thank you very much.

#### CHAIRMAN:

Moving right along, we have our --- I guess, Doug, you have other issues before the Board today?

#### ATTORNEY SHERMAN:

Many. The next agenda item relates to temporary regulation and proposed regulation which 25 Assistance Chief Counsel, Susan Yocum, is here to

present.

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# ATTORNEY YOCUM:

Good morning, Chairman Fajt and members of the Board. Susan Yocum, Y-O-C-U-M. There are two regulations for your consideration today. The first is 125-153. This is a temporary rulemaking which will amend the temporary table game chapters, will update the policy on the acceptance of gratuities by servers and other employees who are serving food and beverage on the gaming floor. It will allow for the further authorization of a credit limit by the second person that's required to approve credit limits, providing that the information is documented in the patron's credit file and that the employee actually signs that information once arriving at the licensed facility. This rulemaking will also add an additional side wager to the game of Caribbean Stud Poker. Additionally, this will add another game, Crazy 4 Poker. Included in this is the table layout requirements, the dealing procedures and the payout odds for all the permissible wagers associated with Crazy 4 Poker.

CHAIRMAN:

Thank you. Any questions or comments from the Board? Commissioner Trujillo?

MR. TRUJILLO:

On the credit component, is there any 1 expansion of the availability of credit by virtue of 2 3 the regulation? ATTORNEY YOCUM: 4 5 No. 6 MR. TRUJILLO: That's all I have, Ms. Yocum. 8 CHAIRMAN: 9 Any other questions. Can I have a 10 motion, please? 11 MR. ANGELI: 12 Mr. Chairman, I move that the Board adopt the Temporary Regulation 125-153 as described by the 13 14 OEC and the Board establish a public comment period of 15 30 days for this regulation and the temporary regulation be posted on the Board's website. 16 17 MR. TRUJILLO: 18 Second. 19 CHAIRMAN: 20 All in favor? AYES RESPOND 21 22 CHAIRMAN: 23 Opposed? The motion passes. 24 ATTORNEY YOCUM: 25 The second rulemaking we have for your

1 consideration today is 125-154. This is a proposed rulemaking that will transition two more of our 2 3 temporary table game chapters on proposed form. will address the table law requiring dealing procedures and payout odds and amounts for all permissible wagers for Caribbean Stud Poker and Texas Hold 'em Bonus Poker. 8 CHAIRMAN: 9 Thank you. Any questions or comments 10 from the Board? Can I have a motion?

### MR. TRUJILLO:

Mr. Chairman, I move that the Board adopt  $\mid$  proposed Regulation #125-154 as described by the OEC 14 and that the Board establish a public comment period 30 days for this regulation. And that the proposed regulation be posted on the Board's website.

### MR. MCCALL:

18 Second.

#### CHAIRMAN:

All in favor?

AYES RESPOND 21

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#### CHAIRMAN:

Opposed? The motion passes.

## ATTORNEY YOCUM:

Thank you.

### CHAIRMAN:

Thank you, Susan.

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MR. SOJKA:

Could I ask ---

CHAIRMAN:

Yes.

### MR. SOJKA:

--- one more question and that is, we do these every time. can you give us a quick update on where we stand with the ultimate rollout of these regulations?

## ATTORNEY YOCUM:

Sure. We've been working through transitioning all of our temporary table games chapters into proposed form. As you know, we were given the authority to promulgate temporary regulations for a period of two years. That two-year time period is up in January of 2012. We have begun the process of working our way through. We have approximately four more chapters of the temporary 21 table game rulemakings to transition into proposed form. And that will be done probably within the next Board meeting or two. So, we are making significant headway.

# ATTORNEY PITRE:

And should easily make the deadline? ATTORNEY YOCUM:

Yes.

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MR. SOJKA:

Thank you.

CHAIRMAN:

Thank you very much, Susan. Doug?

ATTORNEY SHERMAN:

Today the Board has three petitions 10 before it for consideration. The first of these petition was the subject of the public hearing of 11 12 Mason Dixon held earlier this morning. The remaining 13 two petitions will be considered based upon the 14 documentary record. In all of these matters, the 15 Board has, in advance of today's meeting, been provided with each of the petitions, any responsive 16 17 pleadings or other documentation, as well as any 18 supporting evidentiary materials which had been submitted.

The first is that of Mason Dixon Resort. 21 It's the Petition for Expedite Reconsideration of the Award of a Category 3 Slot Machine License to Woodlands Fayette, LLC. This matter was heard just 24 minutes ago and is appropriate for the Board's consideration.

22 1 CHAIRMAN: 2 Thank you. Any questions or comments 3 from the Board? Can I have a motion, please? 4 MR. SOJKA: 5 Would you care to mention anything --the Order now? CHAIRMAN: 8 Let's rule upon --- we'll vote and then we'll mention it. 10 MR. SOJKA: 11 All right. I'll make such a motion then. 12 Chairman, I move that the Board deny the petition of 13 Mason Dixon Resorts, LP as described by the OEC. 14 CHAIRMAN: 15 Second? 16 MR. ANGELI: 17 Second. 18 CHAIRMAN: 19 All in favor? 20 AYES RESPOND 21 CHAIRMAN: 22 Opposed? The motion passes. And as 23 Commissioner Sojka mentioned, we will have an Order issued to that effect within the next several days. 2.4 25 ATTORNEY SHERMAN:

The next petition before the Board is Holdings Acquisition Company's Petition for an Extension of Time to Complete the Ballroom at the River's Casino.

At present, pursuant to an August 14th, 2008 Order of this Board, completion of the ballroom space is to be done within two years of commencement of casino operations. That would mean by August 9th of this year.

I'm sorry, on January 26th, 2011, the Board approved a request by Holdings to relocate the ballroom from one area on the second floor to a new area. The Board did not, however, at that time change the deadline by which the ballroom had to be constructed and I believe Holdings was contemplating being able to still meet the deadline, which was originally proposed.

In the current petition, Holdings states that due to unforeseen delays in the design and permitting process and delays in delivery of materials and equipment for the project, they have gotten behind schedule somewhat, and have requested an extension of approximately seven weeks to complete that. It would make the completion deadline approximately September 30th, 2011.

There's been no objection by the OEC. 1 2 And the matter is ready for your decision. 3 CHAIRMAN: Thank you. Any questions or comments 4 from the Board? Can I have a motion, please? 6 MR. MCCALL: 7 Mr. Chairman, I move the Board grant the petition of Holdings Acquisition as described by the 8 OEC. 10 CHAIRMAN: Second? 11 12 MR. MOSCATO: Second. 13 14 CHAIRMAN: 15 All in favor? AYES RESPOND 16 17 CHAIRMAN: 18 Opposed? The motion passes. 19 ATTORNEY SHERMAN: 20 And the third petition before the Board 21 is that of Kirandt Group. The Kirandt Group is 22 requesting to be removed from the Prohibited Gaming Service Provider List. 23 By way of background, the Kirandt Group 24 25 is an Illinois limited liability company which

conducts service evaluations and competitive intelligence services exclusively for the casino industry.

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Kirandt entered into a 24-month agreement with Mohegan Sun in early 2008 to conduct service evaluations for Mohegan Sun.

Kirandt subsequently submitted their application to be a Registered Gaming Service 8 Provider, or Vendor as they were called back then, in 10 March of 2008. However, at that time, the Board's regulations required that a Vendor providing services 11 on the gaming floor of a casino had to be a Certified 12 13 Vendor rather than a Registered Vendor. At 14 approximately the same time, Mohegan terminated its 15 agreement with Kirandt. And despite being notified by the Bureau of Licensing that Kirandt was, 16 17 nevertheless, required to submit the completed 18 Certified Vendor Application, it did not do so. result, Kirandt was placed on the Prohibited Vendor 19 20 List.

Kirandt has now been contacted by the 22 | Meadows regarding the establishment of a business 23 relationship. And due to more recent changes in the Board's regulations, Kirandt is now qualified to be a Registered Gaming Service Provider and not the

Certified Gaming Service Provider, which is a more onerous process with more restrictions. As a result, 3 they seek removal from the Prohibited Gaming Service Provider List.

The OEC has no objection to the removal from the list provided that Kirandt pay a civil penalty in the amount of \$1,500 and pay any outstanding costs of its background investigation. OEC also requests that the Board clearly order that 10 failure by Kirandt to cooperate in the future will result in immediate rescission of any interim 12 authorization Kirandt may have to conduct business with slot machine licensees in the Commonwealth. This matter is now ready for your

consideration.

## CHAIRMAN:

Thank you. Questions or comments from the Board? Can I have a motion, please?

#### MR. MOSCATO:

Mr. Chairman, I move the Board grant the 21 petition of Kirandt Group, LLC as described by the OEC.

# CHAIRMAN:

Second?

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25 MR. SOJKA: Second.

# CHAIRMAN:

All in favor?

AYES RESPOND

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#### CHAIRMAN:

Opposed? The motion passes. Next the

withdrawals?

#### ATTORNEY SHERMAN:

Withdrawals and Reports and Recommendations are, as you said, coming next with Deputy Chief Counsel, Steve Cook, presenting.

## ATTORNEY COOK:

Good morning. The Board has received six unopposed petitions to withdraw the application of seven individuals or businesses. The persons or entities subject to these petitions are as follows, Farraro Foods, Inc., Shaun Hayes, Brent Leiter, Eric Pabian, Kent Young, NJG & Associates, Inc. and Nelson Gammans.

The OEC has no objections to these 21 withdrawals being without prejudice. It should be 22 noted, however, that with regard to Farraro Foods, Inc., the OEC's lack of an objection is based upon 24 Farraro Foods agreeing to not provide any goods or services to Pennsylvania casinos for a period of three

1 years from the date of the Board's Order. As a 2 result, the Office of Chief Counsel (OCC) would 3 recommend that condition be placed in Farraro Foods' Order of Withdrawal. 5 Each of these matters is now ripe to be 6 considered by the Board, and I would ask for a motion to grant same, without prejudice. 8 CHAIRMAN: 9 Thank you. Any questions or comments 10 from the Board? Can I have motion, please? 11 MR. SOJKA: 12 Yes. Chairman, I move that the Board issue orders to approve the withdrawals as described 13 14 by the OCC. 15 CHAIRMAN: Second? 16 17 MR. TRUJILLO: 18 Second. 19 CHAIRMAN: 20 All in favor? AYES RESPOND 21 22 CHAIRMAN: 23 Opposed? The motion passes. 24 ATTORNEY COOK: 25 Next before the Board for consideration

are three Reports and Recommendations received from
the Office of Hearings and Appeals (OHA) relative to
one gaming employee permit application and two
non-gaming registrations. These Reports and
Recommendations, along with the entire evidentiary
record, has been provided to the Board in advance of
this meeting.

And additionally, each of the persons implicated has been put on notice that the Board would be hearing this matter today, and if they desired to be heard, they should come to the meeting. And come forward now when their name is announced.

The first Report and Recommendation pertains to Michael Brady. Mr. Brady was issued a Temporary Gaming Employee Permit on October 5th, 2010 and was employed as a Supervisor of Casino Games at Chester Downs and Marina.

Mr. Brady has been charged with 43 felony counts of child pornography, two felony counts of dissemination of photographs, videotapes, computer depictions and films and two counts of criminal use of a communication facility.

As a result of these charges, the OEC filed a request for Emergency Order of Suspension of Mr. Brady's Temporary Gaming Employee Permit and the

Order was signed by the Executive Director on March 28th, 2011.

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Thereafter, on April 14th, 2011, the
Board referred this matter to the OHA to conduct a
hearing on the validity of the Emergency Order of
Suspension and to issue a Report and Recommendation.
The OHA has done so and that Report and Recommendation
is before the Board.

The hearing in the matter was held on April 27, 2011. And despite receiving proper notice, Mr. Brady failed to appear and therefore, the hearing was held in his absence.

The OEC presented testimony and documentary evidence indicating that the pending criminal charges remained pendant. And as such, the Hearing Officer's Report and Recommendation is that the Emergency Order of Suspension remain in place pending further order of the Board.

 $\hbox{As I said, this matter is before the} \\ \\ \hbox{Board for consideration.}$ 

#### CHAIRMAN:

Thank you. Is Mr. Brady here today? Any questions or comments from the Board? Can I have a motion, please?

#### MR. TRUJILLO:

Mr. Chairman, I move that the Board should order to adopt the Report and Recommendation of the OHA regarding the Gaming Employee Permit of Michael Brady as described by the OCC.

# MR. ANGELI:

Second.

# CHAIRMAN:

All in favor?

# AYES RESPOND

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#### CHAIRMAN:

Opposed? The motion passes.

# ATTORNEY COOK:

The next Report and Recommendation before the Board pertains to Paul Derohn. Paul Derohn was issued a Non-Gaming Employee Registration on November 11th, 2010 and was employed as a steward at HSP Gaming, LP, otherwise known as Sugarhouse.

On April 1st, 2011, Mr. Derohn was charged with 25 felony counts of possession of child pornography and one felony count of criminal use of a communication facility.

As a result of these charges, the OEC 23 | filed a request for Emergency Order of Suspension of 24 Mr. Derohn's Gaming Employee Permit and the Executive 25 Director signed that Order on April 15th, 2011.

On April 28th, 2011, the board referred
the matter to the OHA, again to conduct a hearing on
the validity of the Emergency Order of Suspension.

After notice was given, the hearing was held on May
th, 2011. However, once again, Mr. Derohn failed to
attend the hearing and it was held in his absence.

The OEC presented testimony and documentary evidence
at this hearing as well, indicating that the criminal
charges remained pending against Mr. Derohn.

As a result, the Report and

As a result, the Report and recommendation before the Board recommends that his Emergency Order of Suspension remain in place until further order of the Board.

#### CHAIRMAN:

Is Mr. Derohn here? Any questions or comments from the Board? Can I have a motion, please?

### MR. ANGELI:

Mr. Chairman, I move that the Board issue an order to adopt the Report and Recommendation of the OHA regarding the Non-Gaming Employee Registration of Paul Derohn as described by the OCC.

#### MR. MCCALL:

Second.

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### CHAIRMAN:

All in favor?

### AYES RESPOND

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# CHAIRMAN:

3 Opposed? The motion passes.

# ATTORNEY COOK:

Medina Lott is the last Report and Recommendation before the Board today. Ms. Lott submitted an application for an Non-Gaming Employee Registration seeking work as a beverage server at Harrah's Chester Downs and Marina.

Ms. Lott has disclosed on her application that she had been arrested in 2006 for the summary offense of retail theft and the disposition of that was that she was required to perform community service. During a background investigation, it was discovered that in addition to the 2006 charge, Ms. Lott, in 2007, was charged with two additional counts of retail theft and one count of receiving stolen property. I believe, however, that all of those charges may have been from one incident.

On February 18, 2011, the OEC issued a 21 Notice of Recommendation of Denial based upon the recency and nature of Ms. Lott's charges, as well as her alleged failure to disclose her 2007 arrest. Ms. Lott requested a hearing, which was held on April 26, 2011. Both Ms. Lott and the OEC appeared at the

1 hearing and offered testimony. Ms. Lott admitted to the arrest, explaining that she was 17 and 18 years 3 old -- a 17 and 18 years old at the time and that she knew that her actions were wrong and that she had learned her lesson. It was further established that Ms. Lott's 2006 charge occurred when she was a juvenile and her 2007 charge resulted in a disposition of ARD, or alternative rehabilitative disposition, and not with conviction.

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With respect to her alleged failure to report her 2007 charges on her application, Ms. Lott 12 testified that she was not trying to mislead the Board, but that she did not have all the information with her. And when she was completing the --- or the computer-generated application, there were certain required fields that she didn't have the information for and the application won't let her continue without filling in those required fields. So, she decided to leave the whole thing blank. She was not attempting to mislead the Board.

Subsequent to Ms. Lott's hearing, the 22 | Hearing Officer issued a Report and Recommendation denying her application based on the nature and recency of her theft offenses. The Hearing Officer did, however, find that her explanation as to why she didn't report the later of these offenses was reasonable and plausible.

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This matter has now been reviewed by the

OCC and we believe that pursuant to the Juvenile Act,

Ms. Lott's 2007 charge when she was 17 years old

cannot be considered against her. And similarly,

because her theft-related offenses resulted in a

disposition of ARD, they, too, cannot be considered to

her detriment. As a result, the OCC believes that the

appropriate thing to do here would be to deny the

Report and Recommendation and allow Ms. Lott to be

granted an Non-Gaming Permit.

## CHAIRMAN:

Thank you. Is Ms. Lott here today?

Questions or comments from the Board? Commissioner

Sojka?

### MR. SOJKA:

Again, a quick clarification, basically the Recommendation for denying was based on two things; right? One, failure to report and the second was the two instances themselves?

#### ATTORNEY COOK:

OEC's Recommendation is based on ---.

# MR. SOJKA:

Exactly. And given what we now know

about the forms, obviously that first one can be understood, the failure to report. But I'm more 3 troubled by this other issue. I understand very clearly that we are admonished not to consider something like a juvenile offense or something against ARD. But the issue comes up about all sorts of things that get in front of this Board what we should or shouldn't consider. And I think this one is very clear because there's law here that says that. But I think as we look at other issues, we're going to have 10 weigh very carefully those things that we can consider 11 12 and can't consider and maybe we're going to just have 13 to say it out loud that we heard it and we don't think 14 it has consequences. So, in this case, I'm happy to 15 make such a motion.

## CHAIRMAN:

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One second. Any other questions or comments from the Board?

#### MR. MOSCATO:

Mr. Chairman?

# CHAIRMAN:

Yes, Commissioner Moscato?

### MR. MOSCATO:

A quick clarification. You state, Mr.

25 Cook, that we have taken steps to correct the online

process where additional information could be input?

#### ATTORNEY COOK:

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No, I did not state that. But I've talked to the Bureau of Licensing about this issue and they're aware of it and will be taking measures to address it and put the people on notice how to at least report partial information if they don't have all of the information.

#### MR. MOSCATO:

Thank you.

#### CHAIRMAN:

And I see we have at the dais, OEC Billie
Jo, if you want to make a statement and just mention
your name for the stenographer.

#### ATTORNEY MATELEVICH-HOANG:

Sure. Do I need to spell my last name? 16 17 I just want to point out that during this case, Ms. Lott, her juvenile offenses were not considered. 18 was not a juvenile in 2007. In her counts that we did 19 20 not consider, she was arrested for retail theft. 2006 when she was arrested for retail theft, she was 21 22 18. In 2007, she was still 18 or 19. Not only did 23 she admit that at the hearing, but she also admitted that there were all these crimes when she was a 2.4 25 juvenile. So, I just wanted to go on the record and

say that we did not consider her juvenile offenses.

The 2006 and 2007 was when she was clearly no longer considered in the juvenile court and she did not disclose the 2007 one at that time.

#### MR. SOJKA:

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But again, just to make sure absolutely on this, that the ones in which she was not a juvenile, she did get ARD.

#### ATTORNEY MATELEVICH-HOANG:

10 The 2006 one she received ARD for. all of our background information indicated that it 11 12 was a disposition unreported. And our BIE, their process is to contact the applicant to say, can you 13 14 tell us what happened, what was the information here? 15 And Ms. Lott did not respond. Then when it was referred to OEC, we also reached out to the applicant 16 17 to say what's going on here? And she did not respond. But she did respond when she received her 18 Recommendation for the denial letter. And she 19 20 requested a hearing. So, at the hearing is when we 21 found out that she actually received ARD and that was 22 based on her saying that she received ARD.

#### MR. SOJKA:

Do we have any evidence of her statement that she received only ARD?

#### ATTORNEY MATELEVICH-HOANG:

We do not. She did not bring any information with her. You know, I'm sorry. In looking at this now, we do have one that says ARD for 2007 retail theft. I apologize. The other one, the 2006 one, is we did not. But she was not --- she did not come with any information.

#### MR. SOJKA:

Right. I'm in a position, I think, to change my recommendation and I'm going to recommend that we remand this back to OEC until we get all of these facts verified and then you bring it back and we'll resolve the issue then.

#### CHAIRMAN:

15 Okay.

#### MR. SOJKA:

That's a motion.

#### CHAIRMAN:

That is a motion. Do I have a second on

20 that motion?

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## MR. MCCALL:

Second.

#### CHAIRMAN:

Okay. Everyone in favor of the motion 25 signify by saying aye.

AYES RESPOND

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#### CHAIRMAN:

Opposed? The motion passes and it will be remanded back for additional information.

#### ATTORNEY COOK:

And that concludes the Report of the OCC.

#### CHAIRMAN:

Thank you very much, Steve. Thank you,

Doug. And next up we have Sean Hannon, our manager of

Enterprise Licensing Unit. And Sean is filling in for

our director of licensing, Susan Hensel. We also have

our OEC Cyrus Pitre. Sean, welcome.

#### MR. HANNON:

Good morning, Chairman Fajt and members of the Board. The first matter for your consideration is the approval of a Key Employee License. Prior to this hearing, the Bureau of Licensing provided you with a proposed order for the Key Employee License of an employee of Downs Racing, LP. I ask that the Board consider the order approving this license.

#### CHAIRMAN:

Thank you. Questions from the Enforcement Counsel?

#### ATTORNEY PITRE:

Enforcement Counsel has no objection.

Sure.

#### CHAIRMAN:

Can we just note for the record that we probably do not have Commissioner Ginty on that vote.

And probably not on any of the subsequent votes that we're going to take today. Thank you. Go ahead,

Sean.

#### MR. HANNON:

Also for your consideration are

9 Temporary ---.

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- 10 BRIEF INTERRUPTION
- 11 TELEPHONE CALL TO COMMISSIONER GINTY RECOMMENCED
- 12 CHAIRMAN:
- We have Commissioner Ginty back. Okay.
- 14 | Welcome, Jim. Jim, let me just ask, we had that last
- 15 motion, were you in favor of the motion?
- MR. GINTY:
- 17 Yes. Yes.
- 18 CHAIRMAN:
- Okay. Thank you. We're now on the
- 20 second motion regarding Temporary Principle and Key
- 21 Employee Credentials. Go ahead, Sean.
- MR. HANNON:
- Okay. Prior to this meeting, the Bureau
- 24 of Licensing provided you with an order regarding the
- 25 issuance of Temporary Licenses for one Principle and

43 seven Key Employees. I ask that that the Board 1 2 consider the order approving these licenses. 3 CHAIRMAN: Any questions from Enforcement Counsel? 4 5 ATTORNEY PITRE: 6 Enforcement Counsel has no objection. CHAIRMAN: Thank you. Comments from the Board? 8 can I have a motion, please? 10 MR. MOSCATO: 11 Chairman, I move the Board approve the issuance of Temporary Principle and Key Employee 12 13 Credentials as described by the Bureau of Licensing. 14 CHAIRMAN: 15 Second? 16 MR. SOJKA: 17 Second. 18 CHAIRMAN: 19 All in a favor? 20 AYES RESPOND 21 CHAIRMAN: 22 Opposed? The motion passes. 23 MR. HANNON: 24 Next are Gaming Permits and Non-Gaming 25 Registrations. Prior to this meeting, the Bureau of

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1 Licensing provided you with a list of 202 individuals
  who the Bureau has granted Temporary or Full
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  Occupation Permits to and 75 individuals who the
  Bureau has granted Registrations to under the
   authority delegated to the Bureau of Licensing.
   that the Board adopt a motion approving this order.
                CHAIRMAN:
                Ouestions from Enforcement Counsel?
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                ATTORNEY PITRE:
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                Enforcement Counsel has no objection.
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                MR. SOJKA:
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                      Mr. Chairman, I move that the Board
                Yes.
   approve the issuance of Gaming Employee Permits and
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  Non-Gaming Employee Registrations as described by the
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  Bureau of Licensing.
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                CHAIRMAN:
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                MR. TRUJILLO:
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                Second.
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                CHAIRMAN:
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                All in favor?
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  AYES RESPOND
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45 1 CHAIRMAN: 2 Opposed? The motion passes. 3 MR. HANNON: The additional are Recommendations of 4 Denial for ten Gaming Employees, four Non-Gaming Employees and two Gaming Service Provider Applications. Prior to this meeting, the Bureau of Licensing provided you with orders addressing these Applicants that the BIE had recommended for denial. 10 In each case, the Applicant failed to request a hearing within the specified time period. I ask that 11 the Board consider the order denying the Gaming and 12 Non-Gaming and Gaming Service Provider Applicants. 13 14 CHAIRMAN: 15 Questions or comments from Enforcement 16 Counsel? 17 ATTORNEY PITRE: 18 Enforcement Counsel would request a 19 denial in each instance. 20 CHAIRMAN: 21 Thank you. Comments from the Board? Can 22 I have a motion? 23 MR. TRUJILLO: 24 Mr. Chairman, I move that the Board deny

the Gaming Employee, Non-Gaming Employee and gaming

46 Service Provider Applications as described by the 1 2 Bureau of Licensing. 3 MR. ANGELI: Second. 4 5 CHAIRMAN: 6 All in favor? AYES RESPOND 8 CHAIRMAN: 9 Opposed? The motion passes. 10 MR. HANNON: 11 Next are Withdrawal Requests for Key Employees, Gaming and Non-Gaming Employees. 12 In each 13 case, the license, permit or registration is no longer 14 required due to such circumstances as the employee 15 failing to report to work or the job offer being rescinded. For today's meeting, I have provided the 16 17 Board with a list of 1 Key Employee, 13 G-2 Employees, 18 3 Gaming and 2 Non-Gaming Withdrawals for approval. 19 ask that the Board consider the order approving the 2.0 list of withdrawals? 21 CHAIRMAN: 22 Enforcement Counsel have any questions? 23 ATTORNEY PITRE: 24 Enforcement Counsel has no objection. 25 CHAIRMAN:

47 Thank you. Comments from the Board? 1 Can 2 I have a motion, please? 3 MR. ANGELI: Mr. Chairman, I move that the Board 4 approve the withdrawals as described by the Bureau of 5 6 Licensing. CHAIRMAN: Second? 8 9 MR. MOSCATO: 10 Second. 11 CHAIRMAN: 12 All in favor? AYES RESPOND 13 14 CHAIRMAN: 15 Opposed? The motion passes. 16 MR. HANNON: In addition, we have the order to certify 17 18 the following Gaming Service Providers, AmeriPark, 19 LLC, Gaming Support U.S.A., Inc., GBA Hospitality, 20 Inc., Hirst & Associates, LLC, KBS Computer Services, Inc., Praco Limited, Prime Communications, Inc. I ask 21 22 that the Board consider the order approving these Gaming Service Providers for certification. 23

# Any objection from Enforcement Counsel?

CHAIRMAN:

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#### ATTORNEY PITRE:

No objection.

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#### CHAIRMAN:

Thank you. Comments from the Board? 4 I have a motion, please? 5

#### MR. MCCALL:

Mr. Chairman, I move that the Board issue an order to approve the Applications for Gaming Service Provider Certification as described by the Bureau of Licensing.

#### MR. ANGELI:

12 Second.

#### CHAIRMAN:

All in favor?

#### 15 AYES RESPOND

#### 16 CHAIRMAN:

17 Opposed? The motion passes.

#### 18 MR. HANNON:

Finally, we have an Order regarding Gaming Service Provider Registrations. The Bureau of 21 Licensing provided you with an order an attached list of nine Registered Gaming Service Providers. I ask 23 that the Board adopt a motion approving the order registering these Gaming Service Providers.

#### CHAIRMAN:

Cyrus?

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## ATTORNEY PITRE:

Enforcement Counsel has three matters for the Board's consideration for today. The first matter is a Consent Agreement entered into with the Rivers Casino --- a Consent Agreement entered into with Rivers Casino. Michael Sklar is here on behalf of Rivers. Beth Manifesto will represent the OEC in this matter.

#### CHAIRMAN:

11 Thank you. Mr. Sklar, are you going to 12 have any witnesses today?

#### ATTORNEY SKLAR:

No.

#### CHAIRMAN:

Thank you. Do you have any comments to

17 make?

#### ATTORNEY SKLAR:

Just a couple things. Since these incidents occurred, the Rivers has retrained each of the incidents, and I'm sure Beth is going to go through a little bit of the detail. It all involves bringing slot machines back online without getting the Gaming Lab's approval. So, since the incidents that 25 have occurred, the --- each of the slot technicians

1 has been --- gone through retraining to explain what the required procedures are and they've been required to sign a certification acknowledging that they understand that these are the procedures.

Secondly, the Rivers has instituted a checklist procedure when any slot machine is down and is going to be brought back online. And the technician has to go through each of a list of items, one of which is getting the Gaming Lab's sign-off. And there has to be a second verifier who's either a technician or a supervisor, in addition to the 12 technicians actually doing the work who is going to acknowledge and verify that the Gaming Lab has signed off. Each of the individuals are going to have to sign the checklist and we'll have a permanent record that this was done. So, hopefully this won't ever happen again in the future.

#### CHAIRMAN:

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I jumped the gun. Ms. Manifesto, why don't you start with your presentation?

#### ATTORNEY MANIFESTO:

Thank you. Beth Manifesto on behalf of OEC, M-A-N-I-F-E-S-T-O. And as Mr. Sklar said, we're here today to consider a Consent Agreement. There are five specific instances, and I have a brief

description for each one. The first four involve 1 violation of Title 58, Section 461(a)(12). The dates in question regarding these incidents are May 29th of 3 2010. This is the first incident. Here are progressive IGT Game, which was part of a linked progressive bank, was assigned two jackpots to the games at bottom level which would be the fifth jackpot. This cost a top payout jackpot of \$25,000 when had the game been properly set, the payout would 10 have been \$12. The progressive levels were later ---I'm sorry, the progressive levels in this instance 11 12 were set by a slot technician employed by the Rivers, who, in fact, released the game for play without 13 14 notification to the Gaming Lab Operation Bureau or 15 having it tested or certified by the level. 16

The second instance is on September 22nd of 2010. Here the Rivers notified GLO of a progressive ramp link where it did allow the lab to inspect the machine the day and found it to be improperly set. As a result, Rivers was instructed to leave the machine out of play until it was properly set, tested and certified. However, on September 27th, GLO was notified by Rivers that two slot techs had, in fact, released the machine without the proper pay table being selected and without GLO's approval.

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The next instance is October 6th of 2010. And here GLO completed coin tests and inspections on all but two progressive slot machines, which were located at DL-05. Rivers was instructed, because two of the machines had not been tested, to hold this bank of games back from play until the testing was completed. However, on October 7th, GLO was informed that the games had been improperly released and, in fact, played by patrons and then removed from service.

The fifth incident was December 6th of 2011 --- I'm sorry, 2010. In this instance a power outage occurred at Rivers on December 5th, which caused the need for machines progressive to re-actioned and the game to be reset. The game was reset, however, the progressives were not and the machine was released for play on December 6th without notification to GLO. Surveillance footage showed that the slot tech who initially set the game and released it for play turned the machine off on December 7th at 4:12 a.m. Approximately ten hours later a second slot tech accessed the machine. And an hour and 40 minutes later, two additional techs accessed and reset the progressive and then placed the game into play without proper notification, testing and certification by GLO.

1 IV, Section 13.22. This incident involved a machine being properly taken out of service by a CCR on January 29th, 2011 as the machine was not reporting to 3 the GTECH system, and therefore, was not communicating with the Department of Revenue. The machine was incorrectly placed back into service on January 30th due to an improperly filled out MEAL book. The game came back online with the system on February 3rd, 2011. At which time, all cash-in and cash-out 10 information for the time period the machine was offline was, in fact, transmitted and this then 11 allowed the Department of Revenue to assess the proper 12 13 tax, and this figure came back on February 3rd. We do 14 have printouts from the Department of Revenue showing 15 this. The Department of Revenue was contacted and did 16 verify this information and stated taxes paid by the 17 Rivers on February 4th. As a result, no monies are owed to the state regarding that incident. 18

And additionally, the machines involved in these incidents are progressive slots. Also, after each described incident, GLO did, in fact, test and certify all machines involved.

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Third, none of the information indicates that patrons were negatively impacted by these incidents.

And fourth, there's no tax owed to the 1 state. All gross tax revenue has been properly 2 3 calculated and all tax owed by Rivers has been properly paid. 5 CHAIRMAN: 6 Thank you very much, Beth. I see Mike Cruz is at the table. Mike, could you stand to be sworn in, since I think you're going to be testifying? 10 MICHAEL CRUZ, HAVING FIRST BEEN DULY SWORN, TESTIFIED 11 AS FOLLOWS: 12 13 CHAIRMAN: 14 Thank you. Any questions from the Board? 15 Commissioner Sojka? 16 MR. SOJKA: 17 I'm going to have a few. I'm sorry. How 18 did we --- each of these numerous cases, some were 19 self-reported; right? 20 ATTORNEY MANIFESTO: 21 Yes. 22 MR. SOJKA: 23 Were any not self-reported? 24 ATTORNEY MANIFESTO: 25 I'm sorry.

MR. SOJKA:

Cyrus?

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#### ATTORNEY PITRE:

I think it's not more instances of not self-reporting, but not following directions.

#### MR. SOJKA:

Somehow somebody had to be aware that something was wrong and we have a report in front of us.

#### ATTORNEY PITRE:

11 In the \$25,000 jackpot instance, which is 12 my favorite, the CCR was notified because it's a large 13 jackpot. Upon further investigation by the lab, it 14 was determined that the jackpot was basically an 15 erroneous jackpot. So, not only did Rivers pay the \$25,000 jackpot, but then they also paid \$13,700 and 16 17 change to the Commonwealth for that erroneous jackpot 18 for the taxes on that erroneous jackpot. So, 19 basically they were out somewhere in the neighborhood 20 of \$38,000.

#### MR. SOJKA:

A very costly mistake?

#### ATTORNEY PITRE:

24 Yes.

MR. SOJKA:

But even then, it sounds as if had our people not picked that up, that may have repeated.

#### ATTORNEY PITRE:

That's why Mike has people. And he can tell you what those people in the field do on a daily basis better than I could.

#### MR. SOJKA:

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And so in a sense, then, Mr. Cruz, your people are protecting the casino from shooting itself in the foot, if you will, on that one; is that correct?

#### MR. CRUZ:

I mean, the lab's role is to, you Yeah. 14 know, protect the common, protect the casino and protect the patrons of the amenities. And in this incidence, you know, it was negatively affecting the casino because a \$12 jackpot was assigned a \$25,000 jackpot, as well as protecting the Commonwealth's taxes --- tax liability because the large jackpot reduced the Rivers' tax liability for that day. So, in that sense, you know, we were protecting the Commonwealth and as well as the casino's situation.

#### MR. SOJKA:

And yes?

#### ATTORNEY SKLAR:

Commissioner, I think to answer your question, to the best of my recollection, I think that each of these incidents, other than maybe the one where the slot machine was not connected to the central computer, I think that they were discovered and self-reported by the Rivers' staff.

#### MR. SOJKA:

Well, that then raises the question about the one that's not connected to the central computer.

I'm curious to know how that was discovered at all, because the central computer is not aware that that machine is operating; is that not correct?

#### MR. CRUZ:

It is correct. For that specific incident, I believe the sequence of events were we have a procedure now --- although the Gaming Lab has staff that is --- we have a regionalized approach, that's several employees in each region covering several casinos. We rely fully on the Bureau of Casino Compliance, because they are 24/7/365 presence in the casino. And the process that we have set up between the lab and Casino Compliance and the operators and the system, which is GTECH is that whenever a game goes not connected to the central system for 24 hours, a central system operator at

GTECH will notify the Bureau of Casino Compliance that is representing that casino that there's been a game 3 that has not been connected for 24 hours. And what they would usually do is they will go to the machine and check its status, whether it is for service or is there a tech working on it, what have you. I believe in this situation, that process did occur. Notification was sent to Bureau of Casino Compliance. Casino Compliance representative did go in and disable 10 and verify that it was out of service. But then 11 subsequently to that, a tech re-enabled or put the game back into service. And that's where the 12

miscommunication and the mix-up happened with in

service/out of service leading back to improperly

#### MR. SOJKA:

filled out MEAL books.

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Thank you. Let me ask another question for Mr. Pitre, if I may? We have here a Consent Agreement in which there are numerous incidents. Are you aware of similar incidents in similar quantity at other operators at this time? Is this unusual?

#### ATTORNEY PITRE:

I think Mr. Cruz will tell you that we all make comments that we all have our trouble casinos in certain areas. Each Bureau will relate that. And

1 I think Mr. Cruz will tell you that he's had a little bit more problems with the Rivers than he had --- than he's had at the other casinos.

#### MR. SOJKA:

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5 Okay. So, this is a trouble spot and at --- these incidents have been rolled together and in a Consent Agreement involving both sides, a penalty had been assessed. I'm relieved to hear that, one, all due taxes have been collected. Two, that no patrons 10 have been disadvantaged. I'm sorry about an inappropriate payout and the damage done to the casino 11 for that. But I have to say that I don't look at this 12 13 in any way as a kind of slip up in paperwork or 14 something of that sort. This system in Pennsylvania 15 involving not the table games yet, but the slot machines and using that central control system and 16 17 relying on it as we do, and if you'll pardon me, bragging about it, as we do, when we look at something 18 like this, I think it undercuts our position as a 19 20 Board. It draws into question some of things we say 21 in public. And I look at this as an extraordinarily 22 important violation, possibly, not possibly, in my 23 opinion, more egregious than is meant by this Consent Agreement. I'm certainly not telling anyone what to 24 25 do, but I am telling you that I'm sufficiently upset

by this that I'm going to essentially recommend that we deny this Consent Agreement.

#### CHAIRMAN:

Thank you.

#### ATTORNEY PITRE:

Any in response to that, Commissioner Sojka, we did take into account that as a whole Rivers will lose somewhere in the neighborhood of \$60,000 as a result of the erroneous jackpot, the taxes that it paid on the erroneous jackpot and the penalty that was assessed with that. So, we took those things into consideration. And I respect your decision.

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#### MR. SOJKA:

Well, talk me out of it.

#### ATTORNEY PITRE:

I'm always happy to get more money from them. When I approached this --- when we approached this, we tried to do it --- we tried to look at it and approach it in a fair manner. We're not here to rape and pillage them. We're here to get their attention. Mike brought those issues forward to us. And this is --- I'm going to quite honestly say that we've seen from warning letters in the past on other instances, two other instances, that when we talk about central

computer systems, I can tell you that in New Jersey, Ι mean, those services in the casinos go down, unless 3 somebody approaches that machine, they will not be notified of loss of the service. Here, because we have the central computer system, we're quick to react. Because we have people checking on it that are in casinos, what's going on with the casino floor, we're quick to react. Because we have people that specialize in that machinery with regard to the 10 operations of the slot machines and the electronic 11 parts of the table games, we are quick to react. So, 12 I would venture to say that in another jurisdiction 13 that problem may sit for much longer without being 14 noticed than it has here.

#### MR. SOJKA:

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And that, again, is comforting, but I think we're striving for something even better than that which would, of course, require absolute assurance by the casino operator to the regulations that allow the assigned system to work at its optimum. And so I'm still troubled with this. And I think, first of all, let me point out I had not calculated into the proposed fine the losses of the casino. I'm sitting here thinking about that, and I clearly understand how that would have helped you come to the

1 number that you did in your negotiation. But there 2 are other operators that will be listening to this as 3 well, and we have here a precedent of this proposed fine and then caught up in it is the understanding that, well, they also lost a lot of money on their own. That to me doesn't say clearly enough to all operators that this is absolutely something to which they must adhere. And I don't think --- you know, sometimes we can be a little bit sympathetic about 10 problems where, for example, underage gamers or something will pull all kinds of stunts to get in. 11 And we really demand that people do the best that we 12 13 say, you know, life is such as it is. Here I think we 14 should ask for absolute compliance, zero errors, 15 because we have this system and you described it as a potentially extremely valuable system. So, to make 16 17 sure that we set the proper precedent here, I am still not going to approve this Consent Agreement. 18

#### ATTORNEY SKLAR:

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Commissioner, just one thing I want to clarify. Only one of these incidents involved a non-connectivity to the central computer system. And I just want to add one other thing. Each of the technicians who were involved in these incidents were disciplined and one of which was terminated. So, the

1 Rivers certainly takes this very seriously. And you know, I think that the procedures that have been implemented since these incidents have occurred hopefully with requiring the verification of a second person before any slot machine is brought online that that will prevent anything in the future.

### MR. SOJKA:

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We would hope so. And I'm not deaf to the comments you made about attempting improvement and I'm certainly aware that people are struggling to do this. And I'm aware of Mr. Pitre's comment about taking into account all of these other issues, but let's look at what's before us today and what might happen. And again, I'm being very careful not to direct anyone or tell anyone anything. But we've now --- with this Consent Agreement, you've noticed that you have at least one Commissioner with a vote which can be --- you know, I'm a legislative appointee. really concerned that this is a serious, serious issue. And I want that message sent to the entire industry. So, given the fact that I think I'm still going to recommend denial of this, I think you, as people aware of this, can do whatever you want, you can bring it back, you can change it, you can argue the same point. I don't care. I'm making that

statement today by denying this proposal.

#### CHAIRMAN:

Other questions or comments from the Board? Mike?

#### MR. CRUZ:

I just want to add a little bit extra, just in conversation and I'm not going to try to convince Commissioner Sojka to vote a different way, but just to add to your education on the way the system and the games works. So, the central system should be connected to every single slot machine, but that's just one side of the equation.

#### MR. SOJKA:

Uh-huh (yes).

#### MR. CRUZ:

The games, themselves, are a large part of the equation to the overall connectivity and production of revenues and accounting of revenues for the state. In this particular case, although the manual procedures, the personal procedures in placing the game out of service and keeping it out of service failed, the design of the slot machines themselves where when there is loss of connectivity, the game continues to play, the storing of that information is on internal memory, so that whenever it does

reconnect, whether it's a minute, two days, three
days, we don't want it to go two or three days, but
whether it gets to that point, at the moment it
connects, it furnishes all of its back data to the
system. And that's why in this specific case, there
was no impact at the end of the day to tax revenue for
the state.

#### MR. SOJKA:

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9 And that's correct. But let's not even 10 talk about the connectivity then. Let's talk about 11 the progressive issue. And I think what you may have 12 misspoken in that when you mentioned this. There was 13 that incorrect jackpot. The casino clearly got 14 burned. But you suggested that the people of 15 Pennsylvania didn't, and I think that's wrong. Because they paid out a larger jackpot than they 16 17 should have. That means their gross terminal revenue was reduced and the actual amount of tax that should 18 have been collected if that machine had been properly 19 20 set was reduced. The only person that won was the 21 person who got the jackpot incorrectly. So, you can 22 see how important I think this is to protecting the 23 people. We depend on not just the connectivity, but the machines being set up right. And I've seen your 24 25 operation. I know how careful you people are and how safe you are and what that service provides to the operators. And so I want to make sure that they take advantage of that service.

#### MR. CRUZ:

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They are. And if I misspoke, I apologize. And in all reality, the 461(a)(12) she specifically read that says that the lab must test and certify prior to it going on was added in two or three years ago and was not part of our original package of regulations, because we saw that as these operations were coming online that we needed to protect it from 12 the initiation. And we had to codify that rule so that if someone were to violate it, that it would be raised to this level.

#### MR. MCCALL:

Just further clarification, it was --someone testified to the fact that your casino, in fact, did pay the tax on the \$25,000 payout. Is that correct or not correct?

#### ATTORNEY PITRE:

That's correct.

#### MR. MCCALL:

All right.

#### MR. SOJKA:

Well, then paying the tax on the payout

68 is really not a help. The tax comes off the gross 1 terminal revenue. And the fact that they paid out the 3 jackpot actually reduces the taxes. 4 ATTORNEY PITRE: 5 No. 6 MR. CRUZ: No. 8 ATTORNEY PITRE: 9 No, that's not the way it works. 10 MR. SOJKA: Tell me why that's not true? 11 12 ATTORNEY SKLAR: 13 Do you want me to --- what happened was, 14 initially that day the patron hit the jackpot, there 15 was a reduction on the handle from the slot machine to reduce. You're correct, it reduced gross terminal 16 17 revenue. After the fact, ---. 18 MR. SOJKA: 19 Then maybe back up. 20 ATTORNEY SKLAR: 21 There was an adjustment made which we 22 contacted DOR, made an adjustment. 23 MR. SOJKA: 24 But that's obviously a manual

readjustment. And had this thing not been caught,

1 that money --- not only would you have been burned, you the casino, but the state would have been. 3 just points out to me the importance of doing this the right way, because too much depends on it and we count too much on this. And so I'm --- I quess I'm impractical here.

#### MR. MCCALL:

Our system would have detected that. system, in fact, would have detected, and did detect, the \$25,000 payout. Correct?

#### MR. CRUZ:

Yes. Thank you.

#### CHAIRMAN:

Commissioner Sojka? I'm sorry.

Commissioner Moscato?

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#### MR. MOSCATO:

Thank you, Mr. Chairman. Mr. Sklar, you began your presentation by stating some things that the Rivers had put into, please. Could you go over those one more time, please?

#### ATTORNEY SKLAR:

Sure. Each of the technicians were 23 re-educated on procedures and they were required to sign a certification acknowledging that these are the procedures and the requirements under the regulations. The second thing is, there's a checklist of procedure that has now been implemented. So, the technician who is the one who's responsible for working on the machine who runs through a series of things. One of which is the verification sign-off from the Gaming Lab. There's a second person who's required to also sign off to verify the Gaming Lab has signed off. And they're both --- both of those individuals are required to sign this checklist and that form is --- that checklist is maintained in the slot files.

#### MR. MOSCATO:

Okay. You also testified that one of the technicians responsible for one of these instances was dismissed?

#### ATTORNEY SKLAR:

16 Correct.

## MR. MOSCATO:

And the others were reprimanded in some

19 way?

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#### ATTORNEY SKLAR:

Correct. I think they were all suspended for a period of time and disciplined.

#### MR. MOSCATO:

Okay. Mr. Pitre, if we deny this, where
do we go from here? What's the procedure you go

through after this?

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#### ATTORNEY PITRE:

Well, we'd go back to the negotiating table until we reach another agreement. We file a complaint against the casino.

#### MR. MOSCATO:

Thank you.

#### CHAIRMAN:

9 I have a question, Mike Cruz. One thing 10 I wanted to make crystal clear in my mind and it goes to the point that Commissioner Sojka raised in we do 11 12 brag about the central computer system. It is the 13 core of, you know, our ability to obtain, maintain and 14 do it correctly in getting the tax revenues to the 15 Commonwealth. So, when that system breaks down, regardless of how it breaks down, our credibility and 16 17 the credibility of the central computer system's 18 called into question. And so, I do somewhat share Commissioner Sojka's concerns about that. You know, 19 20 may vote in favor of the Consent Agreement, but I do 21 have those concerns. But did I hear you say that if a 22 slot machine is not connected for 24 hours to the 23 central computer system that GTECh notifies your lab and then do you notify the folks out in the field, or 24 25 how does that process work?

#### MR. CRUZ:

The process notified Casino Compliance representatives for that particular casino because they are the 24/7/365 presence in the casino. And if --- they usually will be able to handle any of the situations or places out of --- they put the casino place out of service. If there's more to a technical issue, then the Casino Compliance representative will reach out to my technical field representative which is the lab's field rep, and we will go from there. So, that's usually the flow of data.

#### CHAIRMAN:

Okay. I will ask you on behalf of the Board to please confirm that that is the procedure and if you could let us know. You can, you know, let us know through Enforcement Counsel or Kevin or whomever. But again, I think that's critical that if a machine is out of place --- and I'm not --- you know, 24 hours is 24 hours, not 24 days. But I want to make sure that that is a procedure that is adhered to 100 percent of the time. Because if it's not, then we could have some problems. And if we have problems, I want to know about them.

#### MR. CRUZ:

I agree. I'll get that information for

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you.

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#### CHAIRMAN:

Okay. Thank you. Any other questions or comments from the Board? Can I have a motion, please? OFF RECORD DISCUSSION

## MR. MOSCATO:

In light of the fact that I did learn to count to one in kindergarten, and certainly bearing in mind the penalty that The Rivers had already paid in regard to paying out the jackpot and the procedures they put into place, Chairman, I'll move that the 12 Board issue an order to deny the Consent Agreement between the OEC and Holdings Acquisition Company, LP as described by Enforcement Counsel.

### CHAIRMAN:

Second? 16

### MR. SOJKA:

18 Second.

#### CHAIRMAN:

20 All in favor of the denial of the Consent

21 Agreement signify by saying aye?

22 AYES RESPOND

### CHAIRMAN:

24 Opposed?

25 AYES RESPOND

#### CHAIRMAN:

You're opposed?

#### MR. ANGELI:

Yes.

## CHAIRMAN:

Okay. The motion on the table and seconded and voted was that we deny the Consent Agreement. One of our legislative appointees opposes the denial of the Consent Agreement, and my gut tells me that puts us still in the denial state. But why don't you clarify that?

## ATTORNEY COOK:

That's correct. Because you don't have a qualified majority to adopt the motion, the status quo remains in place and the motion is not adopted, the Consent Agreement at this point is not approved. You can entertain a motion to adopt the Consent Agreement. I don't know if that will change things or not, probably not, but ---.

## CHAIRMAN:

Thank you. I will entertain a motion to adopt the Consent Agreement. Does anybody want to make that motion?

### MR. SOJKA:

I'll make that motion.

# 75 1 CHAIRMAN: 2 Okay. Do we have a second to the motion 3 on the floor to adopt the Consent Agreement? MR. TRUJILLO: 4 5 Second. I will second that motion. 6 CHAIRMAN: 7 We have a second. All in favor of Okay. adopting the Consent Agreement signify by saying aye. 8 AYES RESPOND 10 CHAIRMAN: 11 Opposed? 12 AYES RESPOND 13 CHAIRMAN: 14 Okay. So we have two opposed. 15 ATTORNEY COOK: We need a qualified majority again, 16 17 therefore the Consent Agreement is not adopted. 18 CHAIRMAN: 19 Thank you. And just again, for the 20 record, that the Consent Agreement is not adopted as 21 proposed to the Board. 22 MR. MCCALL: 23 Chairman, I quess as part ---. 24 CHAIRMAN: 25 Yes, Mr. McCall?

#### MR. MCCALL:

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Do we need a motion to remand it back, or is it automatically remanded back for negotiation?

#### CHAIRMAN:

It is automatically remanded back.

### MR. MCCALL:

Thank you.

#### CHAIRMAN:

Thank you. Okay. Good luck to the next group. And our next item is a Consent Agreement between the OEC and Harrah's Chester?

### ATTORNEY PITRE:

Right. I have Cassandra Fenstermaker, representing the OEC and Mr. Bill Downey, representing Harrah's in this instance.

#### CHAIRMAN:

Okay. Cassandra? I see Counselor James is here. Okay. Enforcement Counsel, you may begin.

## ATTORNEY FENSTERMAKER:

Thank you. Good afternoon, Chairman Fajt and members of the Board. I'm Cassandra Fenstermaker on behalf of the OEC. We have today for the Board's consideration, a Consent Agreement between the OEC and Chester Downs and Marina, LLC, doing business as 25 | Harrah's Chester Casino & Racetrack. On November 8th,

2010, a 19-year-old individual entered Harrah's Chester and was stopped by a Harrah's Chester security 3 officer. The individual presented his identification to the security officer and the patron was provided with a wristband to show that he was 21 years of age. The patron proceeded to the gaming floor, where he wagered at five black jack tables. During the approximately 90 minutes that the underage individual was on the gaming floor, he played a total of 42 hands 10 of blackjack. The patron was determined to be underage attempting to sign up for a Player's Club 11 Card. As a result of the incident, the security 12 officer was terminated by Harrah's Chester. 13

The parties have agreed the following order by the Board, Harrah's Chester shall pay a civil penalty in the amount of \$26,000. This is Harrah's Chester's second fine for underage gaming violations since the renewal of its Slots License. And the first fine involving an underage patron wagering on table games.

The OEC asks that the Board approve the Consent Agreement as presented today. The OEC and a representative from Harrah's Chester would be happy to answer any questions that you may have.

CHAIRMAN:

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Thank you, Cassandra. Does Harrah's have a comment to make?

## ATTORNEY DOWNEY:

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Thank you, Mr. Chairman. For the record, Bill Downey, D-O-W-N-E-Y, on behalf of Harrah's Chester. With me at the Counsel table is Lynne Hughes, vice president and General Counsel of the Eastern Division of Caesar's Entertainment.

Mr. Chairman, I think it'd probably be best if we respond to questions. The incident is actually a little unique, and we're prepared to respond to any questions the Board might have.

### CHAIRMAN:

Thank you. Let's do that. Are there any questions or comments from the Board?

### MR. TRUJILLO:

I have a few questions here.

#### CHAIRMAN:

Commissioner Trujillo?

## MR. TRUJILLO:

Thanks. I actually --- I guess I'm interested in not so much what happened here, and I think we can get into that a little bit, as much as I'm back to --- and I know we've had a couple discussions on it, not with you, about what the Board

1 --- beyond fining the casinos, what, if anything,
2 further the Board might do in order to prevent these
3 incidents from happening. I'm fairly certain you
4 don't want them to happen. I'm fairly certain that
5 --- as people get caught and self-reporting, it's not
6 in any operators best interest for them to happen.
7 But we continue to be stuck with it and --- because
8 they do happen. And so I'm just curious whether you
9 have any more insight as to anything else that we
10 might be able to do in order to prevent them from
11 happening.

### ATTORNEY DOWNEY:

Commissioner, I don't think so. I mean, at this point, it's our responsibility to adopt procedures that put the Licensee in a position where we'll be in the best posture. And Commissioner Sojka, a little earlier this afternoon, referenced the notion that where we have underage folks running in our gates, it's going to happen. We understand that. Our job is to adopt procedures that put us in a position where we can best handle that concern. It's your job to take this to task if we stumble in that process and may need direction. The enforcement arm will determine on a rolling basis that either our procedures are, you know, up to snuff and this is just

one of those things, or it's not. In which case, we have a kind of conversation, likely with --- starting with the OEC.

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Let me put it specifically, though, we remember that we were in the Enforcement Counsel luncheon. We were in to discuss these matters with you in October of last year in connection with some violations in connection with slot play. And during the course of that conversation, Chairman Fajt asked a similar question. He said, you know, where do we go with this. What is it that we can do to further the defense, if you will, of the gate? And in the course of that discussion, additionally from the transcript, Commissioner Fajt asked the following questions. After confirming that, you know, we all need this to stop, he says, whether it's swiping machines that every casino is going to employ, we'll do that. Whether it's wristbands that we have to put on everybody under the age of 30, we'll do that. Whether it's policy to card both males and females under the age of 30, we'll do that.

What we had happen here was a failure by a single officer to follow very clearly established procedure. And in doing so, I guess it's sort of a double-edge sword of the wristband system, we create

1 the presumption by other parties on the floor that this guy has been vetted by the process, the very process was put in place to avoid having this conversation with you today.

Again, I think this is one of those instances where by virtue of a human stumble, you know, it's not a systemic issue, I don't think. I think we had a human stumble. We interviewed the gentleman prior to his termination. He had no excuse. He knew the procedure. He didn't do it. And as a result, at least two safeguards that both would have caught this guy were obviated.

## MR. TRUJILLO:

That's all. Thank you.

#### CHAIRMAN:

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Other questions? Commissioner Moscato?

# MR. MOSCATO:

One quick question. Did the security officer know the minor?

## ATTORNEY DOWNEY:

We have good reason to believe that he knew the minor. He accepted a form of identification that would have set off a number of other flags. it entirely possible, we determined, post facto that that ID may have been false ID. When we first looked

82 1 at this, we had assumed that he simply had misread the date of birth, because when the gentleman was 3 ultimately stopped by a slot host, he produced a different form of identification which contained his actual birth date. 6 MR. MOSCATO: 7 Thank you. 8 CHAIRMAN: 9 Commissioner Sojka? 10 MR. SOJKA: 11 Yeah, just a couple quick questions for OEC. I don't care if it's Ms. Fenstermaker or Mr. 12 Pitre. Precedential issues, there were fines issued 13 14 before for a number of incidents that were rolled 15 together with Harrah's. Now that we have a single incident, does this represent an escalation in terms 16 17 of the fine per individual? 18 ATTORNEY PITRE: 19 Well, it does and this is our first table 20 games fine. So, ---21 MR. SOJKA: 22 Okay. 23 ATTORNEY PITRE: 24 --- if that's any ---. 25 MR. SOJKA:

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And there was also some mention made of 1 frequency. What's happened since, you know, the 2 3 change have been made. Is it my understanding that the actual number of incidents at Harrah's is starting to trim down? Is that correct? 6 ATTORNEY PITRE: 7 It has lessened. MR. SOJKA: 8 9 That is very encouraging to all of us. 10 Thank you. 11 CHAIRMAN: 12 Any other questions, comments from the Board? Can I have motion, please? 13 14 MR. SOJKA: Mr. Chairman, I move that the Board 15 Yes. 16 issue an order to approve the Consent Agreement between the OEC and Harrah's Chester Downs as 17 described by Enforcement Counsel. 18 19 CHAIRMAN: 20 Second? 21 MR. TRUJILLO: 22 Second. 23 CHAIRMAN: 24 All in favor? 25 AYES RESPOND

## CHAIRMAN:

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Opposed? The motion passes.

## ATTORNEY DOWNEY:

Thank you.

#### CHAIRMAN:

The last item is a request for a Default Judgment in which OEC seeks to place Terrence General on the Pennsylvania Gaming Control Board's Exclusion List. Is Mr. General here today? Okay. Enforcement Counsel, please begin? Welcome, Dustin.

### ATTORNEY MILLER:

Good afternoon, Chairman Fajt, members of The next matter is a request for placement the Board. on the Board's Excluded Persons List today, involving Terrence General. The OEC filed a petition to place Mr. General on the Exclusion List for attempting to steal eight \$100 chips from a gaming table at Parx Casino. The petition was filed on April 14th, 2011. The petition was properly deserved on Mr. General to the address listed on the criminal complaint filed against him by both certified and first-class mail. Mr. General did not respond to the filing in any way. Due to Mr. General's failure to respond, the averments in the petition are deemed to be admitted as fact and his right to a hearing has been

85 waived. 1 2 On May 23rd, 2011, the OEC filed a 3 request to Enter a Judgment Upon Default. The matter is now before the Board to consider the placement of Mr. General on the Board's Excluded persons List. 6 CHAIRMAN: 7 Thank you. Any questions or comments from the Board? Can I have a motion, please? 8 9 MR. ANGELI: 10 Mr. Chairman, I move that the Board issue an order to approve the addition of Terrence General 11 to the Pennsylvania Gaming Control Board's Exclusion 12 13 List as described by the OEC. 14 CHAIRMAN: 15 Second? 16 MR. TRUJILLO: 17 I'll second. 18 CHAIRMAN: 19 Thank you. All in favor? 20 AYES RESPOND 21 CHAIRMAN: 22 Opposed? The motion passes. 23 ATTORNEY MILLER:

Thank you.

CHAIRMAN:

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That concludes OEC's report. 1 Thank you. 2 Thank you, everyone. This concludes our normal 3 business. Our next scheduled public meeting will be held on Tuesday, June 28th, rather than Wednesday, June 23rd as previously advertised. That meeting will be here on June 28th at the State Museum at ten o'clock. Our executive session previously scheduled for June 22nd will be held on Monday, June 27th in our Harrisburg office located in Strawberry Square. 10 that executive session will begin at 2:00 p.m. Any 11 further comments from the Board? Can I have a motion 12 to adjourn? 13 MR. ANGELI: So moved. 14 15 MR. MOSCATO: 16 Second. 17 CHAIRMAN: 18 The meeting is adjourned. Thank you. 19 20 MEETING CONCLUDED AT 12:40 P.M. 21 22 23 24 25

## CERTIFICATE

I hereby certify that the foregoing proceedings, meeting held before the PA Gaming Control Board, was reported by me on 06/08/2011 and that I Cynthia Piro Simpson read this transcript and that I attest that this transcript is a true and accurate record of the proceeding.

Zoart Reporter