COMMONWEALTH OF PENNSYLVANIA

GAMING CONTROL BOARD

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PUBLIC MEETING

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BEFORE: GREGORY C. FAJT, CHAIRMAN

Raymond S. Angeli, James B. Ginty,

Keith R. McCall, Anthony C. Moscato,

Gary A. Sojka, Kenneth I. Trujillo; Members

Christopher Craig, Representing State

Treasurer, Robert M. McCord; Robert Coyne,

Representing Acting Secretary of the

Department of Revenue, Daniel Meuser;

Daniel Tufano, Representing Acting

Secretary of Agriculture, George Greig;

Ex-Officio Members

MEETING: Wednesday, March 9, 2011

10:05 a.m.

LOCATION: State Museum Auditorium

300 North Street

Harrisburg, PA 17120

Reporter: Cynthia Piro Simpson

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PROCEEDINGS

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CHAIRMAN:

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Good morning, everybody. I'm Greg Fajt, 4 Chairman of the Pennsylvania Gaming Control Board. 5 6 And as is our normal practice, I'd just like to ask 7 everybody to turn off their cell phones, PDAs. We're not trying to get romantic up here, but it's about 20 degrees warmer up here than it is down in the audience, so we're trying to do a little climate and 10 light control. 11

Joining us today is Christopher Craig, representing Treasurer Rob McCord. Bob Coyne is 13 representing Acting Secretary for the Department of 14 Revenue, Dan Meuser. And Dan Tufano is here, 15 representing Secretary of Agriculture --- Acting 16 17 Secretary of Agriculture, George Greig. Welcome, gentlemen. 18

A quorum of the members is present. I'd like to call today's meeting to order. And as the 21 first order of business, please join me in the Pledge of Allegiance.

PLEDGE OF ALLEGIANCE RECITED 23

CHAIRMAN:

By way of announcements, since our last

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1 meeting, the Board held an Executive Session
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  vesterday, March the 8th. The purpose of the
  Executive Session was to discuss personnel matters,
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  pending litigation and to conduct quasi-judicial
   deliberations relating to matters being considered by
  the Board today.
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                Moving on, the next matter on the agenda
  is consideration of the approval of the Board's
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  minutes and transcript for the February 10th, 2011
10 meeting. May I have a motion?
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                MR. TRUJILLO:
                Mr. Chairman, I move that the Board adopt
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   --- approve the transcript and minutes of the February
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   10th, 2011 meeting.
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                MR. ANGELI:
                Second.
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                CHAIRMAN:
                All in favor?
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  AYES RESPOND
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                CHAIRMAN:
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                Opposed? Motion passes. Our next item
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   of business is our Executive Director's Report, Kevin
   O'Toole. Welcome, Kevin.
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                MR. O'TOOLE:
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                Good morning, Chairman, members of the
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I would like to begin my report with an update 1 Board. 2 on the continued growth of slots revenue at the Pennsylvania casinos. The recently-released February slot revenue figures show a double-digit increase of nearly 18 percent in gross terminal revenue from slot machines for February 2011 as compared to February 2010. Tax revenue to the Commonwealth from the casino slot operations for this February was slightly over \$108 million. February's table games gross revenue figures will be reported on next week, but I can 10 assure you that the figures will be outstanding for a 11 28-day month. Better weather, especially on the 12 weekends, throughout the month of February will result 13 in the third month in a row showing table games 14 revenues over \$40 million for the ten operating 15 16 casinos.

The second topic that I would like to update the Board on pertains to the audio and visual services performed by the Board at our public meetings. At the previous public meeting of January 6th, 2011, I requested and the Board authorized an emergency procurement to secure the services of JP Lilley Company to take over the audio and visual setups for our public meetings from Commonwealth Media Services. Subsequent to that meeting, the Board's

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1 Director of Office Services, who is designated as our 2 issuing officer under the Procurement Code, conducted a search for existing statewide approved contracts for 3 audio-visual services. Such a statewide contract was located with two approved authorized vendors. One of those approved vendors is JP Lilley Company. 6 requested price lists from both of the approved State The more economical vendor for our needs is vendors. JP Lilley Company, and they are continuing to do our public meetings. The availability of the statewide 10 contract eliminated the necessity to issue an RFP to 11 award a contract for these services, and it is no 12 longer necessary for the Board to follow through on a 13 short-term Emergency Purchase Order. Thank you. 14 Ιf you have any questions, I'd be glad to answer them. 15

CHAIRMAN:

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Thank you, Kevin. Do you have a guestion? Gary?

MR. SOJKA:

Just one very quick question and it's on the audio services. Is the expense now larger than it was when we were using Commonwealth Services or is it about the same?

MR. O'TOOLE:

It's about the same.

MR. SOJKA:

Thank you.

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CHAIRMAN:

Any other questions? Okay. Thank you very much, Kevin. Next up we have Joe Bott, who is going to give us a Human Resources report. Welcome, Joe.

MR. BOTT:

Good morning, Chairman, Board members. 9 10 The Office of Human Resources has before you today a 11 motion to hire two individuals. First, William Sulon, 12 Jr., has been selected for the position of investigator for the Bureau of Investigations and 13 14 | Enforcement (BIE) in the Central Region. Mr. Sulon is recommended for hire by Deputy Director of 15 Investigations, Paul Mauro. 16

Second, we have Mary Lou Paul, who has 18 been selected for the position of Executive Secretary 19 to the Board. Insomuch as both individuals have completed the PGCB background investigation and drug screening, we ask the Board to consider a motion to hire these individuals as indicated.

CHAIRMAN:

Thank you. Any questions or comments 24 25 from the Board? Could I have a motion, please?

MR. ANGELI:

Mr. Chairman, I move that the Board approve the applicants as proposed, on the condition that the necessary background investigations and drug testing are completed.

CHAIRMAN:

Second?

MR. SOJKA:

Second.

CHAIRMAN:

All in favor?

12 AYES RESPOND

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CHAIRMAN:

Opposed? Motion passes. Thank you, Joe.

Next up is Dave Rhen to provide the Agency's monthly

16 | financial report. Welcome, Dave.

MR. RHEN:

Good morning. I'm here today to report on expenses through February. Through February, total expenses for the Board were \$21.4 million. This includes personnel expenses of \$16.96 million and operating expenses of \$4.46 million. For February, expenses totaled \$2.5 million. Payroll expenses were \$2 million for the month's two payrolls, and operating expenses for the month were \$494,000. The largest

operating expense category for February was rentals 1 2 and leases, with expenditures totaling \$161,000. second largest category, at \$128,000, was for other 3 operating expenses. This was primarily for ChoicePoint Investigative Services. The third largest category of operating expenses was \$116,000 for 6 services, including \$63,000 to the State Police for October and November fingerprint fees and \$46,000 for legal services. For the year, rentals and leases continues to be the largest operating expense at \$1.4 10 million or 32 percent of operating expenses, followed 11 by services at \$1.1 million or 24 percent of operating 12 expenses, other operating expenses at \$1.1 million or 13 24 percent of operating expenses, and 14 telecommunications at \$457,000 or ten percent of 15 operating expenses. That concludes my report. 16

CHAIRMAN:

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Thanks, Dave. Any questions from anybody? Just as a housekeeping matter and in the interest of informing the public, the Gaming Control 21 Board will have our budget hearing in the House on March 15th, and we will then have our budget hearing in the Senate on March 30th. Yesterday, Governor Corbett announced that the Gaming Control Board budget would be about \$36.44 million, which is a slight

1 increase over our current budget of \$35.8 million.

2 So, again, just in the interest of transparency and to

3 notify the public of those upcoming budget hearing

4 dates. Thank you very much, Dave.

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Next up is our Chief Counsel, Doug

Sherman. And with him is Susan Yocum. Welcome.

ATTORNEY SHERMAN:

Good morning, Chairman and members of the Board. We only have a few agenda items today, the first of which is proposed regulations to be presented by Assistant Chief Counsel, Susan Yocum.

ATTORNEY YOCUM:

Good morning, Chairman Fajt, 13 Commissioners. I have one regulation for your 14 consideration today. It's a Proposed Rulemaking, 15 125-144. This is a miscellaneous amendment package, 16 17 which will alter --- in Chapter 423, on applications, it's going to alter the procedure for declaring an 18 application abandoned. It will allow the Bureau of 19 20 Licensing to close an application that was started but 21 never completed. These are not applications that are 22 recommended for denial but are simply applications that were opened typically through the Slots Link 23 24 system but were never completed. In Chapter 435, this 25 will amend the wagering restrictions for individuals

1 who hold licenses, permits or registrations. 2 clarifies that permitted persons who are no longer employed but have retained their permit can wager once 3 they leave their employment. This will also reduce the number of copies of applications for keys, permits and registrations required from three down to one. This will also allow for the issuance of temporary credentials to gaming employees. Temporary credentials are currently permitted for Principals and Key Employees. This will extend it to Gaming 10 11 Employees as well.

This is going to amend the Chapter 436 for the Horsemen's organizations. The amendments in 14 here provide some clarity. A lot of the repeated language throughout the body of the regulation was moved into the definition section. We also moved all of the reporting requirements into one section instead of spread throughout that chapter.

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Lastly, this is going to amend Chapter 513 on underage gaming, restricting individuals 21 allowed on the gaming floor from 18 to 21, unless they're authorized to be there, for instance, they're employed by the Slot Machine Licensee as an employee. This is in conformity with amendments to the Gaming Act. I'd be happy to answer any questions.

CHAIRMAN:

Thank you, Susan. Any questions?

MR. SOJKA:

A quickie.

CHAIRMAN:

Yes.

MR. SOJKA:

The very first one about applications, and I certainly understand the reason for wanting to clear that, could you give me just a rough idea of what the load of those partial applications are? Are we talking about hundreds or thousands of things?

ATTORNEY YOCUM:

Yes. There are currently over 200 applications that are pending out there that are stale. Again, these are not applications that are recommended for denial. They're typically ones where, you know, a person started the application process, they decided not to take employment, and then they didn't get fingerprinted, so ---.

MR. SOJKA:

But the question is there's a couple hundred, and so those will go away. Will we have any record at all that those people ever applied?

ATTORNEY YOCUM:

16 CHAIRMAN: 1 2 Thank you. Could I have a motion, 3 please? MR. GINTY: 4 Mr. Chairman, I move that the Board adopt 5 Proposed Regulation 125-144, as described by the 6 Office of Chief Counsel (OCC) and that the Board establish a public comment period of 30 days for the 8 regulation that is proposed before the Board. 10 CHAIRMAN: Second? 11 12 MR. MCCALL: Second. 13 14 CHAIRMAN: 15 All in favor? AYES RESPOND 16 17 CHAIRMAN: 18 Opposed? Motion passes. Thank you, 19 Susan. 20 ATTORNEY YOCUM: 21 Thank you. 22 ATTORNEY SHERMAN: 23 Next presenting Withdrawals and Reports and Recommendations is Deputy Chief Counsel Steve 24 25 Cook.

17 CHAIRMAN: 1 2 Hi, Steve. 3 ATTORNEY COOK: Good morning. The Board has received two 4 unopposed petitions withdrawing applications of 6 individuals who have left the employment --- or who have left employment. The first is Robert Norton, who has left employment as MTR Gaming Group's Chief Operating Officer. And the second is Robert Aiken, 10 who is no longer employed as the Gaming Service Provider U.S. Foodservice's Chief Executive Officer. 11 12 The Office of Enforcement Counsel (OEC) has no objections to these withdrawals. As such, a motion to 13 grant them would be to do so without prejudice. 14 15 CHAIRMAN: Thank you. Any questions or comments 16 17 from the Board? Could I have a motion, please? 18 MR. MOSCATO: 19 Mr. Chairman, I move that the Board issue 20 Orders to approve the withdrawal as described by the 21 OCC. 22 CHAIRMAN: Second? 23

MR. TRUJILLO:

Second.

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CHAIRMAN:

All in favor?

AYES RESPOND

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CHAIRMAN:

Opposed? Motion passes.

ATTORNEY COOK:

Next before the Board for consideration 7 are two Reports and Recommendations from the Office of 8 Hearings and Appeals (OHA) relative to one Non-Gaming Employee Registration Application and one Petition to 10 be Removed from the Self-Exclusion List. 11 12 Reports and Recommendations, along with the evidentiary record, have been provided to the Board in 13 14 advance of this meeting. And additionally, in each case, the person implicated has been advised the Board 15 16 was taking this matter under consideration today and 17 that they had the right to be present and briefly address the Board. If either of these people are 18 present, they should come forward when their matter is 19 2.0 announced.

The first Report and Recommendation
before the Board today pertains to Dontez Fitzgerald.

Mr. Fitzgerald submitted an application for a

Non-Gaming Employee Registration on September 8th,

25 2010, seeking work as an Engineer 1 at HSP Gaming,

Inc. Engineers for HSP generally perform 1 2 miscellaneous maintenance and repairs around the SugarHouse Casino property and are not involved in 3 gaming activities or working with gaming-related equipment. The OEC issued a Notice of Recommendation of Denial on September 21st, 2010, based upon Mr. 6 7 Fitzgerald having pleaded guilty to two felony offenses, the nature and recency of the offenses, which were drug offenses, and the fact that his 10 probation does not end until June 13th, 2011. OEC also recommended denial based upon Mr. Fitzgerald 11 12 being less than fully forthright in that, when disclosing his criminal history, he indicated that he 13 was sentenced simply to probation when, in fact, he 14 was sentenced to a term of incarceration as well. 15 drug charges at issue here involved possession of ten 16 17 bags of marijuana. As a result of these convictions, Mr. Fitzgerald was sentenced to 6 to 12 months 18 incarceration, followed by the 12 months of probation 19 20 that he is presently on, plus costs. After receiving the Notice of 21 22 Recommendation of Denial, Mr. Fitzgerald requested a hearing, which was held on January 11th, 2011, before 23

the OHA. Both OEC and Mr. Fitzgerald appeared and

offered evidence. Specifically, Mr. Fitzgerald

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provided testimony as to his efforts to rehabilitate 1 2 himself, including evidence that, while in prison, he worked in the laundry room and attended drug 3 rehabilitation services, that he was granted early release, that he volunteered at the YMCA working with children and helping staff members with general tasks, 6 and has completed Philadelphia Opportunities Industrialization Center's Hospitality Training Institute Program. Mr. Fitzgerald also produced several letters of recommendation, including from his 10 probation officer and representatives of these other 11 12 organizations that I just mentioned.

Notwithstanding his positive testimony and the evidence presented, given the nature and recency of his criminal conduct, the Hearing Officer recommended that his application be denied, as I said, given the nature and recency of his offenses, as well as the fact that he remains on probation. This Report and Recommendation is presently before the Board.

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Thank you, Steve. Is Mr. Fitzgerald here? Okay. Any questions or comments from the Board?

MR. GINTY:

I have a couple questions.

MR. SOJKA:

Second.

CHAIRMAN:

decision became finalized.

All in favor?

AYES RESPOND 5

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CHAIRMAN:

Opposed? Motion passes.

ATTORNEY COOK:

The second and final Report and 9 10 Recommendation before the Board today pertains to a request to be removed from the Voluntary 11 12 | Self-Exclusion List. On August 14th, 2010, an individual with the initials C.W. entered the Parx 13 14 Casino and filed a Request for Voluntary Self-Exclusion from Gaming Activities Form, thereby placing 15 himself on the Self-Exclusion List for a five-year period. On that date, a Casino Compliance 17 representative met with C.W., conducted a mandatory 18 interview and completed all the required procedures 19

During the interview, C.W. indicated that 23 he wished to sign up for the Self-Exclusion List because he had a gambling problem and needed the 25 assistance of the Board's Self-Exclusion Program.

regarding the self-exclusion process before C.W.'s

1 Casino Compliance representative also gave C.W. a copy of the Board Request for Voluntary Self-Exclusion 2 Process Checklist and the Request for Voluntary 3 Self-Exclusion and explained to C.W. that he may not request to be removed from the Self-Exclusion List until the time requested had expired. Notwithstanding 6 these facts, on November 12th, 2010, about three months later, C.W. filed a Request to be Removed from the Self-Exclusion List. On December 13th, 2010, the 10 OEC filed an Answer to C.W.'s request, objecting to the relief requested in that the time had not expired 11 on the requested self-exclusion. 12 A hearing in this matter was held on 13

January 25th, 2011. Both OEC and C.W. appeared at the hearing and offered evidence. C.W.'s evidence summarized just simply that he was exhausted and fatigued after working an extensive work shift when he signed on to the list and made an unintelligent decision because of his state of mind.

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The Report and Recommendation issued by the Hearing Officer found C.W.'s testimony uncompelling and recommends to the Board that his petition be denied and that he remain on the Self-Exclusion List. That Recommendation is presently 25 before the Board.

24 1 CHAIRMAN: 2 Thank you. Is the individual who goes by 3 C.W. in the audience? Any questions from the Board? Could I have a motion, please? MR. SOJKA: 5 6 Yes, Mr. Chairman. I move that the Board 7 issue an Order to adopt the Report and Recommendation of the OHA regarding the petition of C.W. for removal from the List of Self-Excluded Persons, as just 10 described by the OCC. 11 CHAIRMAN: Second? 12 13 MR. ANGELI: Second. 14 15 CHAIRMAN: All in favor? 16 17 AYES RESPOND CHAIRMAN: 18 19 Opposed? Motion passes. I'm sorry. 20 Yes, Commissioner Ginty? 21 MS. GINTY: I'm going to vote present. I continue to 22 23 be troubled by the process involved here. 24 CHAIRMAN:

Okay. Let the record reflect that

Commissioner Ginty is voting present, so neither yea 1 or nay, and the rest of us are voting in the affirmative. Thank you. The motion passes. you, Doug. Thank you, Steve. Next up is the Director of Licensing, Susan Hensel. Welcome, Susan.

MS. HENSEL:

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Thank you, Chairman Fajt and members of The first matter for your consideration is the Board. the renewal of both the Slot Manufacturer and Table Games Manufacturer Licenses for IGT. The BIE has 10 completed its investigation, and the Bureau of 12 Licensing has provided you with the Renewal Background Investigation and Suitability Report for this Licensee, which was originally presented to you in 14 November of last year. At that time, the Board asked some questions about IGT's regulatory history, and the renewal motion was deferred to give IGT an opportunity to respond to the Board's questions. IGT has responded in writing and also has representatives available today to answer any questions.

CHAIRMAN:

Thank you, Susan. Could I --- before we get too far along here, the individuals who are here from IGT, if there are any non-lawyers who will be speaking, could I ask that you stand to be sworn in.

CHAIRMAN:

I'm sorry. One second, Mr. Michael. Go ahead, Commissioner Ginty.

MR. GINTY:

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Before we get into it, Mr. Michael, I understand you are not a member of the Pennsylvania Bar?

ATTORNEY MICHAEL:

Not a member, no. We have been admitted pro hac vice, and we have a pro hac vice number under 10 which we have been appearing.

MR. GINTY:

In my view, pro hac vice is not a 12 perpetual license to appear before the Commonwealth 13 14 Board. So, I hope, before you appear before us again, you will address that issue. 15

ATTORNEY MICHAEL:

That should not be a problem. also of counsel and associated with a firm that has Pennsylvania counsel, so that would not be a problem for us in the future.

CHAIRMAN:

Thank you. And thank you, Commissioner 23 Ginty, for bringing that up. I mean, this is an issue that has arisen recently and, you know, it's the 24 25 Board's position that, you know, we will grant pro hac vice when it's warranted and on a very, very limited
basis. But because it applies to one matter doesn't
mean you can continue to appear before the Board, even
in that individual matter, in perpetuity. So, we have
a lot of qualified lawyers in Pennsylvania, and again,
not to beat a dead horse, but you get the message.
And you know, from now on, we expect to see somebody
with Pennsylvania credentials representing you.

ATTORNEY MICHAEL:

Absolutely.

CHAIRMAN:

Okay. Thank you.

ATTORNEY MICHAEL:

compliance. We will certainly comply with your rules.

And the presentation today is about

CHAIRMAN:

17 Continue on.

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ATTORNEY MICHAEL:

And we do thank you for the opportunity to appear before you to address the licensing --- the renewal licensing of IGT as a slot manufacturer.

As I'm sure you know, IGT has been licensed before this Board since 2006. And I'm relying on memory now, which is dangerous, but it is my recollection that IGT received, if not the first,

one of the first licenses that was ever granted by the Board.

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On January 17th we submitted to you correspondence addressing the qualifications of IGT for renewal, and we rely on that and do not want to belabor the points that we made there and take up too much time. But we would like to focus just for a minute on the regulatory compliance aspects of what was presented in that correspondence.

10 While we don't want to be dull and boring here with a bunch of numbers, in this context we think 11 numbers might tell a story. And those numbers are the 12 numbers that IGT --- the number of transactions that 13 IGT is involved in over the course of any given year. 14 IGT holds nearly 400 different gaming licenses 15 worldwide and does business in 500 different 16 17 jurisdictions. Each jurisdiction, obviously, has its own unique set of rules and its own unique regulatory 18 obligations. In just 2010 IGT filed over 5,400 19 20 corporate and individual applications. That works out to about 15 a day. It received approval for 31,200 21 22 different products and filed nearly 15,000 shipment notices, and with those shipment notices shipped 23 nearly 70,000 different gaming devices. Now, it's 24 very difficult to accomplish all of that, but they do, 25

and they do it very carefully. And regulatory
compliance is at the heart of how they do it. IGT
understands that if they do not maintain their
compliance with regulations and if they lose their
licenses, the complexes that IGT has been able to
build will become parking lots, and they don't want
that.

The company, in fact, was the first gaming company to dedicate full-time resources to regulatory compliance. There are now 90 full-time employees who do nothing but work on making sure that IGT complies with the regulations in the various jurisdictions. And even in these somewhat difficult economic times, when there have been cutbacks in other areas, there have not been any cutbacks in the regulatory compliance staff and the regulatory compliance budgets. They have maintained a very important part of the company's operation.

IGT has a code of corporate conduct that is taken very seriously. It is distributed to all employees. It is described to all employees at their orientation, posted on the internal website and expected to be followed. In fact, expected to be followed not only by the employees but with principal third parties that they do business with. They

distribute the Code of Conduct to them, and they hold 1 2 those people to it. So, when you combine the thousands and thousands of regulatory obligations with this overarching philosophy that the company has to comply, the company feels that it's justifiably proud of the results. Obviously, we'd love to have those 6 results be perfect, and we'd like every one of the transactions that they engage in work out without any flaws and any SNAFUs whatsoever. But given the 15,000 different shipping notices and the numbers of other 10 transactions that I've outlined, we think we're 11 getting pretty close to that goal but haven't yet 12 reached it. When there are some slip-ups, and there 13 are because human beings are human beings, the company 14 inquires into them, investigates them, and on 15 occasion, when necessary, revises its policies to make 16 17 sure that those kind of slip-ups don't happen again. The company tries to do its business 18 correctly. It believes that it is doing it as best it 19

The company tries to do its business correctly. It believes that it is doing it as best it can. And on the record placed before you, both in the letter and we hope here today --- we hope that we've satisfied you of that. We, again, take those regulatory concerns very seriously. We understand your concern and that's why, you know, we welcome the opportunity to be here to address it to you. We hope

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32 1 that our letter again and our presentation today does 2 that and that the license be renewed. Again, we're all here to answer any questions that you have. 3 4 CHAIRMAN: Thank you, Mr. Michael. Before we 5 entertain questions from the Board, are there 6 7 questions from Enforcement Counsel? 8 ATTORNEY ARMSTRONG: No, there are not, Mr. Chairman. 9 CHAIRMAN: 10 11 There are not? Okay. Thank you. Questions from the Board? Commissioner Sojka? 12 13 MR. SOJKA: 14 First of all, there are three of you here, right, from IGT, or four? 15 16 ATTORNEY MICHAEL: 17 Four. MR. SOJKA: 18 19 And you've traveled some considerable 20 distance, I take it? 21 ATTORNEY MICHAEL: 22 Yes. The IGT individuals came from Las 23 Vegas. 24 MR. SOJKA: 25 Okay. That provides for us, as we begin

to work toward responding to your situation, an 1 2 opportunity to do something that's always important to us, and that's to benchmark our own practices. impressed by the numbers that you've presented about how many jurisdictions you're in, how long you've been doing this and how many people are employed. I just want to ask you a couple of questions about us to help us to get our arms around this. How would you describe the Pennsylvania regulatory environment compared to other jurisdictions? And I'll just give 10 you some choices. Are we more restrictive, about in 11 the middle, or less restrictive than some of the other 12 jurisdictions? 13

ATTORNEY MICHAEL:

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15 Well, let me take the first crack at that, then I'll defer to the actual IGT people who do 16 17 it on a day-to-day basis. Because the company is in so many different jurisdictions, obviously there's a 18 wide variety of different types of regulatory systems. 19 20 A lot of those jurisdictions are, for example, Native 21 American tribes where the regulatory structure can 22 vary from fairly rigid to fairly nonexistent. And so in that respect, we --- you know, there's a great 23 degree of variation. 24

I think if you --- my impression is if

you compare the Pennsylvania regulatory system to 1 other statewide regulatory systems that it falls very 2 much in the mainstream of what the company has to deal with. I'm sure they don't want to be put in a position where they start criticizing other jurisdictions here on the record, ---6

MR. SOJKA:

Correct. Yes.

ATTORNEY MICHAEL:

--- and so we'd defer doing that if there 11 were any other jurisdictions to criticize. But I 12 think the mainstream, you know, is an accurate description. If the personnel has anything more to add here ---? This is LaVonne Withey.

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LAVONNE WITHEY, HAVING BEEN PREVIOUSLY SWORN, 16

17 l TESTIFIED AS FOLLOWS:

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MS. WITHEY:

First of all, I'd like to just say thank 21 you for letting us appear before you today. I would just like to add to Mr. Michael's presentation in answer to your question that we find the staff of the Pennsylvania Gaming Control Board to be very, very 24 25 thorough. Again, I think we have a wonderful working

relationship with the Agency. I do think that there's 1 2 also opportunity, though, as we move forward, to maybe collaborate with the agencies in trying to have some 3 reform of the regulatory environment when it comes to kind of things like shipping and things of that nature. We do --- because we have so many laws that we have to comply with, every jurisdiction has a different set, and so I think there's, you know, 8 opportunity for --- in some areas for us to maybe have some standardization. But with regard to the Agency, 10 we find them very thorough, and we have a great 11 working relationship and we enjoy working with them. 12

MR. SOJKA:

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Could I ask, related to that, because we are still relatively new and have had to model on other regulatory agencies, in your opinion, are the questions that we --- or the requirements that we put on you --- and this is just an opinion I'm asking you for, are we getting to the relevant issues or do we drift toward the somewhat bureaucratic?

MS. WITHEY:

I would say that they are relevant. I think gaming is an environment that is a privilege environment, and we support strong compliance. It is a barrier to entry to those who can't comply with the

36 regulations of a jurisdiction. So, I think we're very 1 much a proponent of having strict regulation. 2 3 MR. SOJKA: Okay. And again, that suggests then that 4 you think we are reasonably strict and that we're 5 asking the right questions? 6 7 MS. WITHEY: Correct. 8 9 MR. SOJKA: 10 Okay. Good. That's all I have on the 11 matter. 12 CHAIRMAN: Thank you. Other questions? 13 Commissioner Ginty? 14 15 MR. GINTY: I actually just want to acknowledge the 16 seriousness with which you address this issue and, you 17 18 know, commend you for the time and effort and the progress you have made over the years in getting your 19 20 processes in order. So, I thank you very much for 21 making the trip to the gaming Mecca of the east, 22 so ---.

MS. WITHEY:

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We're glad to be here.

MR. GINTY:

37 Thank you. 1 MS. WITHEY: 2 3 Thank you. 4 CHAIRMAN: Commissioner Trujillo? 5 6 MR. TRUJILLO: Thank you. And this is for Enforcement 7 Of any violations over the past year, were 8 Counsel. there any findings negatively found as to IGT's good character, honesty or integrity? 10 ATTORNEY ARMSTRONG: 11 The regulatory violations? 12 MR. TRUJILLO: 13 14 Yes. ATTORNEY ARMSTRONG: 15 Nothing of that nature, no. 16 17 MR. TRUJILLO: All right. That's all I have. Thank 18 19 you. 20 CHAIRMAN: Just while we have you here, and Susan, I 21 22 know I asked you this question before about IGT, and I 23 think it's good to put on the record, what percentage $24 \mid \text{of slot machines} --- \text{ we have, give or take, } 26,000$

25 | slot machines operating in Pennsylvania. What

38 percentage of those are IGT-manufactured machines? 1 2 MS. HENSEL: 3 They would have the majority of the slot machines that are in our casinos. 5 CHAIRMAN: 6 I think the number you had given me in 7 the past was about 55 percent. 8 MS. HENSEL: That sounds correct. 9 CHAIRMAN: 10 And Mr. Michael, a question to you, if 11 12 you have the answer. What percentage of slot machines do you guys supply nationwide? 13 MR. MICHAEL: 14 I believe it's in the 60 percent range. 15 16 CHAIRMAN: 17 Okay. MR. MICHAEL: 18 In the low 60s. 19 20 CHAIRMAN: 21 Thank you. And again, my reason for 22 doing that is, you know, this is a major player --obviously, in the industry, major player here in 23 Pennsylvania, and we do appreciate --- we appreciate 24 25 your being here. I joked to Gary earlier privately

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1 when he was asking those questions. I said, what do
  you expect them to say when their license renewal is
2
  hanging in the balance?
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                MR. SOJKA:
                But they're under oath.
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6
                CHAIRMAN:
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                We get the symbolism of that. Any other
   questions?
               Seeing none, could I have a motion,
8
   please?
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                 MR. ANGELI:
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                Mr. Chairman, I move that the Board
   approve the renewal of IGT's Slot Machine and Table
12
   Games Manufacturer License.
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14
                 CHAIRMAN:
15
                 Second?
                 MR. GINTY:
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17
                 Second.
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                 CHAIRMAN:
                All in favor?
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20
  AYES RESPOND
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                 CHAIRMAN:
22
                 Opposed? Motion passes. Thank you again
   for ---.
23
                 ATTORNEY MICHAEL:
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25
                 Thank you very much.
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1	CHAIRMAN:
2	Move on to other licensing matters.
3	MS. HENSEL:
4	Next we have for your consideration the
5	issuance of Temporary, Principal and Key Employee
6	Licenses. Prior to this meeting, the Bureau of
7	Licensing provided you with an Order regarding the
8	issuance of Temporary Licenses for one Principal and
9	nine Key Employees. I ask that the Board consider the
10	Order approving these licenses.
11	<u>CHAIRMAN:</u>
12	Any questions or comments from
13	Enforcement Counsel?
14	ATTORNEY PITRE:
15	Enforcement Counsel has no objection.
16	<u>CHAIRMAN:</u>
17	Thank you. Questions or comments from
18	the Board? Could I have a motion, please?
19	MR. GINTY:
20	So moved.
21	CHAIRMAN:
22	Second?
23	MR. MCCALL:
24	Second.
25	<u>CHAIRMAN:</u>

All in favor? 1 AYES RESPOND

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CHAIRMAN:

Opposed? Motion passes.

MS. HENSEL:

Registrations. Prior to this meeting, the Bureau of Licensing provided you with a list of 248 individuals who the Bureau has granted Occupation Permits to and 10 73 individuals who the Bureau has granted 11 Registrations to under the authority delegated to the 12 Bureau of Licensing. I ask that the Board adopt a motion approving the Order.

Next are Gaming Permits and Non-Gaming

CHAIRMAN:

Any questions from Enforcement Counsel?

ATTORNEY PITRE:

17 No questions. And Enforcement Counsel 18 has no objection.

CHAIRMAN:

20 Thank you. Comments from the Board? 21 Could I have a motion, please?

MR. MCCALL:

Mr. Chairman, I move that the Board approve the issuance of Gaming Employee Permits and 24 25 | Non-Gaming Employee Registration, as described by the

42 Bureau of Licensing. 1 2 CHAIRMAN: 3 Second? MR. MOSCATO: 4 Second. 5 6 CHAIRMAN: All in favor? 7 AYES RESPOND 8 9 CHAIRMAN: 10 Opposed? Motion passes. 11 MS. HENSEL: In addition, we have Recommendations of 12 Denial for a Key Employee, a Gaming Employee, and a 13 14 Gaming Service Provider. Prior to this meeting, the 15 Bureau of Licensing provided you with Orders addressing these applicants who the BIE has 16 17 recommended for denial. In each case, the applicant 18 failed to request a hearing in the specified time period. I ask that the Board consider the Orders 19 20 denying the Key Employee, Gaming Level Two Employee 21 and Gaming Service Provider. 22 CHAIRMAN: 23 Any questions or comments from Enforcement Counsel? 24 25 ATTORNEY PITRE:

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The Office of Enforcement Counsel would
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2
   request that the Board deny each one of these
3
   applications.
4
                 CHAIRMAN:
                 Thank you. Questions from the Board?
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6
   Commissioner Sojka?
 7
                MR. SOJKA:
                Are these denials with prejudice?
8
                 ATTORNEY PITRE:
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10
                 They're denials from applicants who have
   applied for licensing, and we're recommending denial
11
12 of their application.
                 MR. SOJKA:
13
14
                 So they're not with us at all?
15
                 ATTORNEY PITRE:
                Well, they're basically banned for five
16
17 years from reapplying.
18
                MR. ANGELI:
19
                 So we're approving them?
20
                ATTORNEY PITRE:
21
                Right.
22
                 CHAIRMAN:
                 Okay. Any other questions? Could I have
23
   a motion, please?
24
25
                 MR. MOSCATO:
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Mr. Chairman, I move that the Board 1 2 approve the denials, as described by the Bureau of 3 Licensing. 4 CHAIRMAN: Second? 5 6 MR. SOJKA: Second. 7 8 CHAIRMAN: All in favor? 9 10 AYES RESPOND 11 CHAIRMAN: 12 Opposed? Motion passes. MS. HENSEL: 13 14 In addition, we have Orders regarding 15 Gaming Service Providers. The first is to certify the following Gaming Service Providers: Air Distribution 16 17 Systems, Inc., Core BTS, Inc., and Sysco Food Services 18 of Pittsburgh, LLC. I ask that the Board consider the Order approving these Gaming Service Providers for 19 20 certification. 21 CHAIRMAN: 22 Questions and comments from the Enforcement Counsel? 23 ATTORNEY PITRE: 24 25 Enforcement Counsel has no objection to

the motion. 1 2 CHAIRMAN: 3 Thank you. Questions from the Board? Could I have a motion, please? 5 MR. SOJKA: 6 Yes, Mr. Chairman. I move that the Board 7 issue the Order to approve the applications for Gaming Service Provider Certification, as described by the Bureau of Licensing. 10 CHAIRMAN: Second? 11 12 MR. TRUJILLO: Second. 13 14 CHAIRMAN: All in favor, aye. 15 AYES RESPOND 16 17 CHAIRMAN: Opposed? The motion passes. 18 19 MS. HENSEL: 20 Next we have an Order regarding Gaming Service Provider Registrations. The Bureau of 21 22

Licensing provided you with an Order and an attached list of 12 registered Gaming Service Providers. that the Board adopt a motion approving the Order 24 25 registering these Gaming Service Providers.

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46 1 CHAIRMAN: 2 Any questions or comments from Enforcement Counsel? 3 4 ATTORNEY PITRE: Enforcement Counsel has no objection to 5 the motion. 6 7 CHAIRMAN: Thank you. Questions from the Board? 8 Seeing none, could I have a motion, please? 10 MR. TRUJILLO: Mr. Chairman, I move that the Board issue 11 12 the Order to approve the applications for Gaming Service Provider Registration, as described by the 13 14 Bureau of Licensing. 15 MR. ANGELI: Second. 16 17 CHAIRMAN: All in favor? 18 AYES RESPOND 19 20 CHAIRMAN: 21 Opposed? Motion passes. 22 MS. HENSEL: Finally, we have an Order regarding the 23 abandonment of an application for Gaming Service 24 25 Provider Norwin Construction Company. This company

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1 filed an application but failed to complete its
2 application. We have made several unsuccessful
  attempts to contact this company, and to the best of
  our knowledge, this company is out of business.
  our regulations, the Board has the authority to
6 declare an application abandoned if an applicant fails
  to provide the information necessary to cure its
  deficiencies. I ask that the Board consider an Order
   declaring Norwin Construction Company's application
10 abandoned.
11
                CHAIRMAN:
12
                Any questions or comments from
  Enforcement Counsel?
13
                ATTORNEY PITRE:
14
15
                Enforcement Counsel has no objection.
16
                CHAIRMAN:
17
                Any questions or comments from the Board?
   Could I have a motion?
18
19
                MR. ANGELI:
20
                Mr. Chairman, I move that the Board issue
21 an Order to approve the abandonment of the Gaming
22
   Service Provider Application, as described by the
  Bureau of Licensing.
23
24
                MR. GINTY:
25
                Second.
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1	CHAIRMAN:
2	All in favor?
3	AYES RESPOND
4	CHAIRMAN:
5	Opposed? The motion passes.
6	MS. HENSEL:
7	That concludes the Bureau of Licensing's
8	presentation.
9	CHAIRMAN:
10	Thank you, Susan. Next up is our OEC.
11	ATTORNEY PITRE:
12	Mr. Chairman, the first matter is a
13	motion to consider a Consent Agreement between the OEC
14	and Presque Isle. The OEC would respectfully request
15	that the Board table this matter for a future Board
16	meeting.
17	CHAIRMAN:
18	Okay. Could I have a motion to table?
19	MR. GINTY:
20	So moved.
21	<u>CHAIRMAN:</u>
22	Second?
23	MR. MCCALL:
24	Second.
25	CHAIRMAN:

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All in favor?

AYES RESPOND 2

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CHAIRMAN:

Opposed? We'll table the motion --- or 4 table the matter. 5

ATTORNEY PITRE:

The second motion will be handled by Cassandra Fenstermaker of the OEC.

CHAIRMAN:

Welcome, Cassandra.

ATTORNEY FENSTERMAKER:

Good morning, Chairman Fajt and members of the Board. I'm Cassandra Fenstermaker on behalf of 14 the OEC.

15 This matter involves the request to 16 revoke Thelma Moore's Non-Gaming Employee 17 Registration. We've received correspondence, though 18 not a hearing request, from Thelma Moore regarding 19 this matter. It is our understanding that there is a 20 dispute with respect to the record in this matter. 21 And in order to clarify the facts, we request that

CHAIRMAN:

this matter be remanded to the OHA.

Is Ms. Moore present today? Okay. 24 questions from the Board? Could I have a motion to 25

refer this to OHA?

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MR. MCCALL:

3 Mr. Chairman, I move that the Board issue

an Order to remand this matter to the OHA to conduct a hearing on Enforcement Counsel's request for

revocation. 6

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CHAIRMAN:

Second?

MR. MOSCATO:

Second.

11 CHAIRMAN:

All in favor?

AYES RESPOND 13

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CHAIRMAN:

The motion passes. Opposed?

ATTORNEY FENSTERMAKER:

This next matter involves the request to revoke London Murray's Gaming Employee Occupation Permit. On December 29th of 2010, the OEC filed a Complaint for Revocation of London Murray's Gaming 21 Permit. The revocation complaint was filed after surveillance footage revealed that London Murray, a cage cashier at Rivers Casino, removed money from her drawer and placed it in her tip jar in an attempt to

25 | force balance her drawer. The Enforcement complaint

was properly served upon London Murray by first-class 2 mail. Ms. Murray did not respond to the complaint within 30 days. Therefore, pursuant to Board 3 Regulations, all facts alleged in the complaint are deemed admitted. The OEC filed a Request for Default Judgment on February 25th, 2011. At this time, the 6 OEC asks that London Murray's Gaming Permit be revoked.

CHAIRMAN:

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Thank you. Is Ms. Murray present today? Okay. Any questions or comments from the Board? Commissioner Sojka?

MR. SOJKA:

Again, having looked at the details of this case, it strikes me as a peculiar form of behavior in that the money that apparently was misappropriated ended up in a tip jar that would be shared by a significant number of persons, including Ms. Murray. It seems like a very low yield for a high-risk, potentially criminal act and raises my 21 suspicion level that this person may not be operating alone. And I just want it on the record that the casino and other casinos might wish to examine even 24 more carefully surveillance footage relating to what's going on at this point to see if, in fact, there might

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1 not be other people associated with this kind of
2
  activity and that maybe Ms. Murray was just a little
  less careful or a little more clumsy and was the one
3
  that was detected. It's only a suspicion, but I think
   it's appropriate to put it into the record here as a
  kind of cautionary statement to the casinos.
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 7
                CHAIRMAN:
                 Thank you. Any other questions or
8
              Could I have a motion, please?
9
   comments?
10
                MR. MOSCATO:
                Mr. Chairman, I move that the Board issue
11
   an Order to approve the revocation of London Murray's
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   Gaming Employee Permit, as described by the OEC.
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                CHAIRMAN:
                 Second?
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                MR. SOJKA:
17
                 Second.
18
                CHAIRMAN:
19
                All in favor?
20
  AYES RESPOND
21
                CHAIRMAN:
22
                Opposed?
                           Motion passes.
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                ATTORNEY FENSTERMAKER:
24
                Thank you.
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                 ATTORNEY PITRE:
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The next matter before the Board will be handled by Billie Jo Matelevich-Hoang.

CHAIRMAN:

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Welcome, Billie Jo.

ATTORNEY PITRE:

I ask Billie Jo to give her card to the stenographer.

CHAIRMAN:

I think she probably has that name down 10 by now.

ATTORNEY MATELEVICH-HOANG:

12 Thank you. Good morning, Chairman Fajt, members of the Board. I'm Billie Matelevich-Hoang, on 13 14 behalf of the OEC. This matter involves an exclusion request. On November 9th, 2010, the OEC filed a 15 petition to place Mr. Faraone on the Board's Exclusion 16 17 List due to his post betting that occurred at 18 | Hollywood Casino on July 19th, 2010. The petition was refiled and served upon Petitioner on January 19th, 19 20 2011, to ensure that Mr. Faraone received his Hearing 21 Rights Form.

The Enforcement Complaint was properly 23 served upon Mr. Faraone by both certified and first-class mail. Mr. Faraone did not respond to the 25 complaint within 30 days. Therefore, pursuant to

1 Board Regulations, all facts alleged in the complaint 2 are deemed admitted. The OEC filed a Request for Default Judgment on February 24th, 2011. And at this 3 time, the OEC asks that Mr. Faraone be placed on the Board's Excluded Person List.

CHAIRMAN:

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Is Mr. Faraone present today? questions or comments from the Board?

MR. GINTY:

I have a question. Sorry.

CHAIRMAN:

Commissioner Ginty?

MR. GINTY:

Do we work with other jurisdictions with respect to Exclusions Lists or lists of people to be excluded?

ATTORNEY PITRE:

If there are individuals who appear on 19 the Exclusion Lists of other jurisdictions, we do 20 monitor it to make sure that those individuals, if 21 | they do frequent the Pennsylvania casinos, that we are aware of that and that we monitor their activities 23 within the casino. We don't move to place someone on the Exclusion List until they actually have done ---25 committed some action that is inimical to the

operation --- the gaming operations in Pennsylvania.

MR. GINTY:

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And is that pretty standard among ---?

ATTORNEY PITRE:

It's an evidentiary-approved Yeah. standard that has to be presented to the Board.

MR. GINTY:

Okay. I understand.

CHAIRMAN:

Commissioner Sojka?

MR. SOJKA:

Again, in this situation, what's in front of us is simply our capacity to ban this person from any licensed operators in Pennsylvania. And the real penalty there would be, if you did, it would be criminal trespass, and it could --- hopefully, would not be allowed to win any sort of jackpot, okay. Were there other criminal charges pressed here, and do we know the outcome of that?

ATTORNEY MATELEVICH-HOANG:

We actually do. He was charged with four different issues. One was a felony. He had a preliminary hearing in November of 2010, and during that time two were reduced. So, the only items that 25 were remaining for him were the defiant trespass,

which is a summary offense, and providing false ID to law enforcement, which is a misdemeanor. He actually came back into the casino July 23rd, and at that time the State Police were able to stop him. And also, he is on our Self-Excluded Persons List. He excluded himself for a period of five years. So, right now we have two charges that are still pending. And it looks like he might be able to enter into the ARD program, but that's all the information we have at this point.

MR. SOJKA:

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So interestingly, he's already on our Self-Exclusion List. So, by our excluding him, we simply double down, but the penalties are no different. We're doubling down.

MR. GINTY:

But we do give him a bit of due process, however.

MR. SOJKA:

That's right. That will improve Mr.

20 Ginty's view of this whole process.

ATTORNEY PITRE:

Well, the difference, also, Commissioner, is that, once we place him on the Exclusion List, it's there for the public to see. His picture is posted on our website. We have information showing why he's

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1 excluded. So, it's --- where the Self-Exclusion List
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  is confidential, this Exclusion List is open for the
  public to view.
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4
                MR. SOJKA:
                That's an important distinction.
5
   you.
6
 7
                CHAIRMAN:
                Any other questions?
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9
                MR. MOSCATO:
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                Mr. Chairman, ---
11
                CHAIRMAN:
                Yes, Mr. Moscato?
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                MR. MOSCATO:
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                So just for me to understand this a
  little bit better, the penalty really isn't anything
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16 beyond what he had already penalized himself, more or
17
   less, in excluding himself for five years; correct?
                ATTORNEY PITRE:
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19
                Basically, as far as he is concerned
20
  personally ---
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                MR. MOSCATO:
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                Uh-huh (yes).
23
                ATTORNEY PITRE:
                --- and with regard to the Board, yes.
24
25 And you know, he's now posted on our website.
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you're right. The penalty is not much different.
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  don't --- I don't think --- it would be up to whoever
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  enforces the criminal aspect of the Act to be a little
  bit more aggressive in pursuing him if he should
  frequent the casinos, but we're only in charge of the
6 regulatory aspect. And we're also addressing this
  matter with Penn National because he was on the
  Self-Exclusion List when he committed these acts.
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                MR. MOSCATO:
10
                And that is the extent of what we're able
11
  to do, the five years?
12
                ATTORNEY PITRE:
13
                That's the extent of our powers.
14
                MR. MOSCATO:
15
                Thank you very much. Thank you, Mr.
   Chairman.
16
17
                MR. SOJKA:
18
                But to clarify on that, we're more than
   five years; right?
19
20
                ATTORNEY PITRE:
                He's excluded for life.
21
22
                MR. SOJKA:
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                He is permanently excluded.
                ATTORNEY PITRE:
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25
                He would have to petition this Board to
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be removed from that Exclusion List.

MR. SOJKA:

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And it is public?

ATTORNEY PITRE:

It is public.

MR. SOJKA:

For some persons that may not be of any consequence. For others, that's a penalty.

ATTORNEY PITRE:

Yes. The Exclusion List is a permanent list. And the only way you can get off the list is if the Board says, okay, you can get off the list.

MR. MOSCATO:

Thank you. That was --- I read the recommendation wrong, and it says that the gentleman may only request removal from the Exclusion List after five years have passed. But that's from the Self-Exclusion List.

ATTORNEY PITRE:

And that's for him to request that you 21 remove him from the Exclusion List. It doesn't mean he's removed from the Exclusion List. Five years has to pass before he can even request that you remove him from the list.

MR. MOSCATO:

Thank you for the clarification.

MR. SOJKA:

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That's good. That means that Chairman

4 Fajt's comment about doubling down is indeed accurate.

CHAIRMAN:

Any other questions? Can I have a motion, please?

MR. SOJKA:

Yes. Mr. Chairman, I move that the Board issue an Order to approve the addition of Giampiero

Faraone to the PGCB Exclusion List, as described by the OEC.

CHAIRMAN:

Second?

MR. TRUJILLO:

I'll second it twice.

CHAIRMAN:

Okay. All in favor?

19 AYES RESPOND

20 CHAIRMAN:

Opposed? The motion passes. Thank you.

22 Thank you, both.

That concludes today's business. In closing, our next scheduled public meeting will be held on Wednesday, March 23rd, in the PUC Keystone

CERTIFICATE

I hereby certify that the foregoing proceedings, meeting held before the Pennsylvania Gaming Control Board, was reported by me on 03/09/2011 and that I Cynthia Piro Simpson read this transcript and that I attest that this transcript is a true and accurate record of the proceeding.

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