## COMMONWEALTH OF PENNSYLVANIA

GAMING CONTROL BOARD

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IN RE: PENN HARRIS GAMING, LP -

WEST SHORE CASINO RESORT

\* \* \* \* \* \* \*

PUBLIC INPUT HEARING

\* \* \* \* \* \* \* \*

BEFORE: GREGORY C. FAJT, Chairman

Raymond S. Angeli, Jeffrey W. Coy,

James B. Ginty, Kenneth T. McCabe,

Gary A. Sojka, Kenneth Trujillo

HEARING: Wednesday, November 17, 2010

3:30 p.m.

LOCATION: Pennsylvania State Museum

300 North Street

Harrisburg, PA 17120

WITNESSES: Richard Aljian, Daniel Richardson, Thomas
O'Connor, Mark Petrella, Dan Keating, Kerry Smith, Dr.
John Glassey, Adrianne Eiss, Andrew Klebanow, Jim
Perry, Michael Sklar, Esquire, Robert Krauss, Esquire,
Walter Bogumil, Laura Palazzo, Todd Mostoller, Al
Federico, Susan Hensel, Richard O'Neil, Mike Roland

Reporter: Cynthia Piro Simpson

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# PROCEEDINGS

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# CHAIRMAN:

Good afternoon, everyone. I'd like to, again, just ask everybody to turn off their PDAs as they tend to interfere with our communication system. This afternoon, we will hold the final Category 3 Licensing hearing for Penn Harris Gaming, LP, which I will now call to order. At the conclusion of this hearing, the Board will consider and evaluate all four Applicants and then we'll have the task of exercising our discretionary authority and decide whether the Board believes awarding this License to one of these Applicants will best serve the Commonwealth and the public's interest as outlined in Act 71.

The purpose of these proceedings today is to provide Penn Harris Gaming with a final hearing to introduce testimony and evidence to prove the Board --- to prove to the Board's satisfaction that they are eligible and suitable for Licensure as well as to convince the Board that the Applicant should be selected for the available License. In addition, this hearing will provide the opportunity for the Applicants to answer any questions that the Board may have related to their Application.

Also, in this proceeding, we have one 1 slot machine Licensee who has filed a Notice of Intent 2. 3 to Contest the Penn Harris Gaming, LP Application. That Licensee, Mountain View Thoroughbred Racing Association, has also been granted Intervenor status by the Board. As a result, at the conclusion of Penn Harris' presentation, Mountain View Thoroughbred Racing Association will have 15 minutes to address their concerns to the Board. Thereafter, Penn Harris 10 Gaming will have 15 minutes to rebut Mountain View.

The public has previously had opportunities to be heard with respect to these Applicants during the public input hearings and through the written comments and correspondence. That public comment period has now closed. All of the public testimony and comments will be taken into consideration by the Board when deliberating on each Application.

I will now ask our Chief Counsel, Doug Sherman, to address the review of this application by our staff. Doug?

#### ATTORNEY SHERMAN:

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Thank you, Chairman. Good afternoon, 24 members of the Board. The Application of Penn Harris Gaming was filed with the Pennsylvania Gaming Control

1 Board on April 8th, 2010. As with all Applications, 2 subsequent to receipt, the Applicant underwent a lengthy and thorough review. Additionally, a public 3 input hearing was held in Cumberland County, Pennsylvania on August 30th, 2010. During which time Penn Harris made a presentation concerning its project, including oral testimony as well as the submission of documentary exhibits. During the course of that hearing, speakers other than the Applicant 10 presented either their support for or opposition to the proposed project. This hearing was recorded and 11 12 transcribed and has been made available for the Board's use in these proceedings. 13

The Pennsylvania Gaming Control Board also placed materials submitted by Penn Harris on its website to allow greater public access to the information concerning the proposal, the projections, the studies and all materials presented to the Board. These documents included local impact reports. And the dissemination of the information permitted the 21 Board's receipt of written submission, both in support of and in opposition to the project. As of the deadline for submission of written comments, the Board received 1,749 submissions from members of the public.

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In addition, the Bureau of Licensing, the

Bureau of Investigation and Enforcement (BIE), and the Financial Investigation Unit in conjunction with the accounting firm of Urish, Popeck & Company has undertaken a review of the Application consistent with the mandates of the Act. The result of this licensing and investigative phase of the Application process is the creation of a suitability report which summarizes the findings of the Bureaus as to the Applicant's compliance with the Act's licensing eligibility and suitability requirements and mandates.

Further in its Application, Penn Harris submitted a traffic study for the Board's consideration of the effect on local traffic if Penn Harris were to be granted a Category 3 License. The Pennsylvania Gaming Control Board retained the firm of McCormick Taylor to review the study and issue a report. Al Federico, senior traffic engineer of McCormick Taylor, is here today and will make a brief presentation to the Board.

I'd now like to discuss stipulations and exhibits for the record. Penn Harris Gaming and the Office of Chief Counsel (OCC) have entered into a stipulation regarding the admission of certain documents into the record in these proceedings, specifically the Application and related documents,

the suitability report provided to the Board, the
public input hearing transcript and exhibits, public
input written comments, the local impact report,
traffic studies and correspondence related thereto.
And all filings made at the Office of Hearings and
Appeals (OHA) with respect to the Applicant have been
stipulated to for inclusion in the record. Those
items are identified and offered as Exhibits One
through Ten and are admitted as the stipulated
evidentiary record, and will all be available for the
Board's consideration.

(Exhibits One through Ten marked for identification.)

# ATTORNEY SHERMAN:

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Of particular no relative to the stipulated evidence, is a testimonial stipulation going to the procedure utilized by the Bureau of Licensing, the BIE and the Financial Investigation Unit in reviewing the Application. That stipulation has been marked as Exhibit Eight. In addition, the transcript of these proceedings as well as any other evidence submitted and admitted as exhibits in connection with the licensing hearing today as well as any and all post-hearing memorandums to be submitted will be included in the record for the Board's review

and consideration and use in ultimately making a decision on this Applicant. Thank you.

## CHAIRMAN:

Thank you, Doug. I see that we have the representatives from Penn Harris Gaming at the table. Anybody from your group that's going to be testifying today who is a non-lawyer, could you please have them stand to be sworn in?

10 WITNESSES SWORN EN MASSE

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### CHAIRMAN:

Thank you. Again, just as a matter of 14 housekeeping, you've heard me say this before, but before each of you begin your testimony, if you could please state and spell your name for the stenographer, that would be appreciated. And with that, why don't we get started?

#### ATTORNEY DONNELLY:

John Donnelly, D-O-N-N-E-L-L-Y. I'm appearing on behalf of Penn Harris, which is known as West Shore. And I'm going to be opening and then presenting a little overview as to what we're going to 24 present today and then I'll be turning the matter over 25 to other people.

Our theme, you'll see throughout this entire presentation is the old real estate theme, location, location, location.

## CHAIRMAN:

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Please speak into the microphone.

# ATTORNEY DONNELLY:

I'm sorry.

# CHAIRMAN:

I know you like to stand up and that's fine, but the audience here also, I think, want to hear what you have to say. So thank you.

# ATTORNEY DONNELLY:

Okay. Thank you. Is that better?

# CHAIRMAN:

That's perfect.

# ATTORNEY DONNELLY:

Our theme's the old real estate theme, location, location, location. We believe, and we believe after our presentation today, you will believe as well, that our location is the best location in the 21 State of Pennsylvania for a Category 3 Gaming License. 22 We think it's hands down. We are at the convergence 23 of five major highways. We're kind of nestled in 24 between 81, 83, 522, 76 --- and 322, I'm sorry, and 15. We are just about ten minutes from here on the

west shore, hence the name, of --- right outside

Harrisburg and an easy place to access from the north,

south, east and west. We're at the crossroads of the

tate. There's no question about that. We think not

only is our facility located in the right place, but

our casino is located in the right place, too. Our

casino is going to be attached to the facility part of

the facility entered and exited from the facility.

You will not have to walk to it, drive to it, shuttle

to it, bus to it.

We think, and we will be presenting in the later part of this presentation, that our competition lacks any of these qualities. They are either, we believe, in markets that will cannibalize existing markets much more than our entity would, or in markets that don't exist or in some cases are completely nonexistent. We picked this site --- and when I say we picked this site, we didn't pick it. The financers of this project are CMS, a Philadelphia private equity company, represented by Bill Landman and Rich Aljian. They have over the years put in approximately \$3 billion of their private investors' money at work. They currently have a billion dollars of investments that they find for their investors and they place and that their investors rely upon them to

place and to safeguard their money and to make money.

I say that because this is a unique property. It was

picked out, the location, for its location, because it

would succeed. It was picked out because it was the

area in the state that was the least underutilized for

gaming, and an area that CMS and we and the other

people in this room believe, and I believe our

competitors believe, will be wildly successful. Hence

the amount of negative comments we're receiving from

our competitors.

We've had them from day one. The number of rooms and the well-established resort. We knew that when this site was picked. And we are absolutely convinced that we meet those hurdles. That's our job today to present that, because you pointed out, Mr. Chairman, the issue here is suitability and eligibility, and then desirability, if you will. I think we have the desirability down cold.

I want to address the suitability or the eligibility first. Let's talk about the rooms, because we're not going to try anything under a basket or give you a convoluted legal argument. The argument is very, very, very simple. The statute says that you must have 275 guest rooms. It does not say hotel

The word hotel is --- runs through the rooms. 2 statute, it runs through your regulations. common word. Legislature did not use the word hotel 3 rooms when it wrote this statute, nor did it use it when it amended it earlier this year. It did not say hotel rooms. It said guest rooms. We have 30 RVs which are guest rooms. They're available for rent. We are renting them, we have rented them. They are an amenity that people like, that people like to rent. 10 And we are not the pioneers on this. We are neither 11 the pioneers on the RVs being a market, nor are we the 12 pioneers for the RVs being quest rooms. This is a concept that, at least to my memory, was borne out of 13 14 the Disney thoughts and the hoteliers and the guest 15 room providers around Disney, Wilderness --- Fort Wilderness, that came up with years ago. A friend of 16 17 mine used to go down to Disney with his kids and would 18 rent a trailer. Why would he do that? So, his kids could be in the trailer, so they could use it as a 19 20 base to travel, so they could have milk and food in 21 the icebox refrigerator so they could cook breakfast 22 in the morning, so he could open the door and let his kids out the front, rather than being in a hotel room. 23 24 It's also a concept that is used in the 25 casino industry. One of the casino experts that we're

going to present to you today is Andrew Klebanow from Gaming Market Advisors, and with him Jim Perry. Andrew and Jim. He will testify and tell the Board of 3 two casinos, one in Mississippi --- or one in Minnesota and one in Louisiana that uses the same concept, renting out RVs. And we believe that this will be wildly popular for the reasons I just stated. Think about it. If you are going to come to the --get to the Harrisburg area and use our facility as a 10 hub with a family, you have two choices, you can put your family in a hotel room where when you come back 11 12 from the evening from maybe seeing Gettysburg, maybe going to Hershey, you're in a hotel room. You have 13 14 one TV, you have a bathroom, you have a room. 15 you rent another room for your kids. Whereas with the RV, you have --- the RV sleeps six. Put your kids in 16 the back with a DVD to watch, you could use the 17 18 amenities that we have in the facility, a very popular kids club that they already operate there. 19 You can 20 put cereals in for the breakfast. You and your wives, 21 in this case, can sit in the front of the RV, you can 22 go outside and sit outside in the area, watch the ---23 what's going on in the park area that we have, badminton, a multi-purpose field. They have a very 24 25 extensive volley ball leagues that are

well-established in the area, have been going on for 1 years, badminton and croquette areas, outdoor swimming pool, an indoor swimming pool. The facility, itself, 3 had ballrooms. Does over a hundred weddings a year at this facility. And convention space, they have rooms for business meetings and events, Bar Mitzvahs, weddings and the like. Three bars already. Outdoor decks that they've built. And they've positioned this place as a regional market and it had been operating 10 as a regional market. And while you're in the RV with 11 your family, you can enjoy that amenity. You don't 12 have to be in a hotel room, you don't have to have your kids sleeping in the bed next to you or on the 13 14 floor as I've done many times or renting a second 15 room.

The hotel, itself, has been around since, 16 17 I believe --- parts of it, since the early '70s. 18 Since the '80s it's been run by a very successful hotel company that has developed and operated, I 19 20 think, 225 hotels, called GF Management. Ken Kochenour is here and Don Richardson --- or Dan 21 22 Richardson will be addressing you, who is the general 23 manager. They operate 225 hotels around the county in 24 Again, hoteliers who picked this site. 27 states. 25 add to this, CMS is very involved in the financing of

hotels. And again, because of the location, location, location.

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Why do I say all this? And why do I emphasize success? Because that's what this Gaming Act is about. It's simple. This Act was not passed to make people wealthy who own casinos or operate casinos or have an opportunity to own or operate The Act was passed for taxes, revenues and casinos. jobs. And everybody in this room knows that. that's what these casinos have done and that's what this Board has done. It's created and helped put together casinos that have been very successful and are creating jobs, taxes and revenue. This facility will do that with the minimal, minimal amount of invasion of any other market. Every time I pop up the website for the Pennsylvania Gaming Control Board, I'm struck by the blue State of Pennsylvania with the yellow dots where the casinos are. All you have to do is look at that, and you see casinos over here, casinos over there and one in the middle. This is an underutilized market. It's \$1.6 million. You'll hear testimony today, we're going to present John Glassey. John, where are you? John Glassey, who's a three decades marketing and operator of casinos. A man who came up and was one of a handful of people who started

and opened Foxwoods and conceived the idea of Foxwoods
in Connecticut when they had the market to people when
they had to build roads and bring people into that
group. You'll hear from Kerry Smith, who is again a
three decades operator, a person who's opened
innumerable casinos, had worked for the Trump
Organizations for years, worked for a couple --- a
number of publically-traded companies. Both of these
men have been involved in casinos that have catered to
the RV market.

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Now, the RV market, as opposed to the rooms aspect of it, the guest rooms aspect of it, is also a good market. Circus-Circus uses it extensively. It uses it in Las Vegas. It's now unwinding that somewhat because of --- because the phenomena of RVs is that you can only use it where land is inexpensive. We have a large flexible site here, 22 acres. We can do a lot on this site. plan to have another 30 RV sites, so that people who bring in RVs can park and set up. We will have complete setups for people who bring their own RVs in and do not rent our own facilities. And we intend to have relationships with all the campgrounds and RVs around the state. Pennsylvania, there's eight percent of the population owns RVs, and it's a great

demographic. It's older people with discretionary money, who have time and money. It's the perfect demographic who are looking for things to do as they travel and see sites and/or come to a resort such as this.

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This is a well-established --- let's go 6 to the second question which is a well-established resort. Since the '80s when CF Management took over the management of this operation, they have positioned 10 this as a resort. Hence all the facilities that they have going. Now, I thought back what kind of 11 facilities would anyone question that the hotel 12 13 casinos in Atlantic City are resorts? No. What do 14 they have? They have pools, restaurants, bars. 15 of them used to have a bowling alley. And they have a fitness room. Well, what does this have, fitness 16 17 rooms, badminton, croquet, horseshoes, large multi-purpose field, large picnic area, indoor/outdoor 18 pool and all the aforementioned ballrooms and meeting 19 20 rooms and convention space and so on. Much more than 21 typical resorts in Atlantic City and other places 22 have. And I don't think anybody's really --- even our 23 opponents are really questioning that more. they're doing is having some snickering about the ---24 25 about the RVs, and that's where I think they're dead

wrong. They're dead wrong on the law, because the law, again, is simple. I don't have to take 20 minutes to argue some convoluted legal argument. law says quest rooms. These are quest rooms.

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The second thing is the market. know it's a good market. It's a great market. been found to be a great market in Laughlin, even Borgata, Boyd knows it's a good market. Sam's Boyd Town, it's run by the Borgata folks, has been wildly successful for it. Laughlin is wildly successful for it. Lake Charles, other places. That would be one facet of our market. It's not going to be an overwhelming part of it. Because we have the travel and tourism. We have the local market. We have the business market. We already have pretty much captured that weddings and special events market. And this will be another facet of that market, that will aid to make this place even more successful and more of a central Pennsylvania regional resort. All of us, probably most of the folks I'm talking to, spent last 21 night in Harrisburg. There's nothing to do here in the evening, except for a few bars, some nice restaurants. This will be a place that someone can pop over to in ten minutes and have entertainment, be in a casino area and have a lot of fun.

1 Other people are going to produce and 2 have --- testify to you are Adrienne Eiss from ---3 he's from Orth-Rodgers who works for --- has extensive experience with traffic analysis, provides work for DO --- for PennDOT, and will talk about traffic. we have five four-lane major highways converging on this area. So traffic is not a problem for us. going to have Mark Petrella and Tom O'Connor from SOSH Architecture Firm which is certainly the premiere 10 architecture, casino architecture firm in Atlantic City, who's done work with Disney, has designed any 11 number of casinos, and will walk you through what the 12 13 casino design is. Dan Keating, who you all know who's 14 going to be our construction manager and builder. And 15 I think I mentioned Andrew Klebanow and Jim Perry before. All those people will present to you on the 16 17 --- both the eligibility issue and the suitability 18 The team that we have to date, Kerry Smith, issue. who I've personally known for about 30 years is a 19 20 whiz. He's kind of --- he's the perfect steady any 21 kind of guy who can open the casinos, open lots of 22 casinos, knows how to get them open, knows how to put 23 together a team, knows how to comply, is state of the art with electronics and is well known throughout the 24 25 industry as a superior both table game and slot game

operator.

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So I come back to kind of where I 2 Location, location, location. And why this 3 place? And the answer is success. And when I say success, I mean, to do what the Act was meant to do, which is create casinos that will be vibrant, that will spin off jobs, that will spin off taxes, and that will spin off revenues into the surrounding businesses. This will do it. I don't think any of 10 the competition will do it. I don't think any of the 11 competition believes that they can match this place 12 for location. And I know the people who put other people's money at risk and who've done it for years 13 14 and years and years very, very successfully believe 15 it. And I know a hotel company that's, as I said, built and operated 225 hotels believes it. And I know 16 17 that veteran casino operators and marketers believe 18 it.

We're going to have a little bit different presentation and it's going to be more straight from the shoulder, because again, it's pretty simple, a pretty simple decision. Do we fit the statute without a bunch of frills and lawyer mumbo jumbo? Yes, it's a guest room. Do we have --- are we a well-established resort? Yes. Do we have all those

amenities that a resort would have plus a lot more?

Yes. Will this add a facet to that resort and make

this --- allow this thing to rocket? I think, yes. I

think it's a fairly simple decision and I hope you'll

have the same conclusion when we're done. With that,

I'm going to put on a bit of a --- I'm going to ask

Michael to put on a bit of a video. And I'll pass the

ball. Thank you.

VIDEO PRESENTATION PLAYS

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# ATTORNEY DONNELLY:

With that, I'd like to introduce Rich Aljian from CMS. Rich?

# MR. ALJIAN:

14 Yeah. Good afternoon. My name is 15 Richard Aljian, A-L-J-I-A-N. And I'm a partner in Penn Harris and the managing director for CMS 16 17 Companies Real Estate Funds. CMS has developed a phenomenal team of real estate professionals with 18 expertise across many real estate sectors. Our 19 investment philosophy has remained consistent over the 20 21 years and allows us the flexibility to move from one 22 real estate sector to the next, depending upon our 23 research, the economy and prevailing real estate trends. CMS also has a long track record in investing 24 25 in operating businesses.

Bill Landman is my partner in both Penn 1 2 Harris and at CMS where Bill's keen eye for private 3 equity opportunities over the past 24 years has earned him a phenomenal track record that has crossed many operating business sectors. Bill and I routinely combine our strengths across operating businesses and real estate opportunities. And the West Shore Casino Resort is one such example. CMS Companies is a multi-faceted private equity investment firm. And for 10 over 40 years, CMS has assisted high net worth individuals and families invest and grow their wealth. 11 Over the past 20 years, a total of \$3.5 billion of 12 13 investor equity has been raised from these close 14 relationships and invested in real estate and business 15 opportunities. Our investors are private and they share our investment philosophy of investing in 16 17 opportunities that yield a superior risk-adjusted 18 return.

During my 15 years with CMS, I've led a team to invest in apartments, hospitality, retail, office and many other development projects. Our apartment portfolio controls in excess of 15,000 apartment units nationally and our apartment management company currently manages over 8,000 apartment units. Once our of core strengths is in the

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hospitality sector. Since 2000, we've acquired a total of 34 full-service hotels and our portfolio today consists of 23 hotels that are flagged with major franchises, such as Hilton, Marriott, InterContinental and Starwood. Hospitality is an excellent example of an investment that has its roots in real estate, but is an operating business that requires specialized management.

CMS has developed a great degree of expertise in the hospitality industry. Our real estate and private equity funds target value at opportunities. And by that I mean, in addition to the acquisition costs of a hotel, for instance, our typical investment also will include an \$8 million to as much as a \$22 million renovation to reposition the hotel asset. We look for opportunities to create value and we understand good hotel investment when it arises. And we have the skills and experience to operate successfully in this hospitality sector.

We've long been aware of the excellent potential gaming can bring to the hospitality industry in Pennsylvania, and we enthusiastically endorse the concept of a Category 3 License as a way to provide a terrific new amenity to a resort hotel. As the Board is aware, CMS has raised a dedicated \$60 million

gaming fund for both Penn Harris and Valley Forge Category 3 opportunities with an allocation of 3 approximately \$30 million to each location. continue to wait for the State Supreme Court ruling on the appeal of the Valley Forge license. And the CMS Gaming Fund has also filed for admission as a minority limited partner to the Valley Forge Partnership. respect to Penn Harris, we are --- CMS Gaming Fund is a majority equity owner and a general partner. 10 I'd like to be clear that these investments are not dependent, nor are they contingent upon one another or 11 the outcome of the licensing. 12

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Our search for a suitable Category 3 location began more than three years ago. We developed a list of every hotel within the Commonwealth that contained 275 rooms or more. And in order to narrow the scope, we took into account population base, demographics and radius restrictions to other gaming venues. All which led back to the single most important factor that John had mentioned many times is location. What we found was a very small spectrum of hotels that are ideally suited for gaming. And after narrowing our scope further, and running initial due diligence we partnered with the owners of the Crowne Plaza located in Wyomissing.

1 After finalizing third-party reports and discussions 2 with the municipality, we filed for Application on July 7th, 2009. The partnership was fully prepared to 3 proceed, however when new legislation amended the gaming law in increasing the number of slots and adding table games, it became clear that although the Wyomissing site was large enough to accommodate the original 500 slot limit, it could not accommodate the full complement of slots and table games.

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At that point, we determined to seek an alternative location that would provide easy access to a broad cross-section of the population and we immediately refocused on the Holiday Inn Harrisburg West. We contacted Ken Kochenour, who has owned the Holiday Inn since 1988. And we commenced our due diligence and concluded that the demographics of the area were excellent. And equally important, the size and the location of the site was perfectly suited for construction of a gaming facility.

The Holiday Inn is situated on a 22 and a 21 half acre parcel with great visibility off of Carlisle Pike and Route 581. The access ramp of 581 appears as if it were constructed specifically to handle higher volumes of traffic directly into and out of our site. Concerns regarding ingress and egress were resolved

with the completion of comprehensive traffic study of the area. Initial discussions with the township officials proved that although there would be hurdles, we would be dealing with an experienced municipality as evidenced by the development of a bustling retail quarter created just west of our site on Carlisle Pike. We also commissioned a detailed gaming study that highlighted the terrific potential of the region as an underserved market for gaming, particularly to the south and west of our site.

11 We believe the long-term success of any 12 gaming facility in the Commonwealth is heavily 13 contingent upon its location. And during the course 14 of this presentation, you will hear from our team that 15 the location and size of the proposed West Shore Casino Resort are perhaps its two biggest advantages. 16 17 For us, the bottom line is clear, there is not a site in Pennsylvania that is better suited for a Category 3 18 19 License. We have teamed with SOSH Architects and 20 Keating Construction for the design and construction 21 of the gaming facility. And we have taken a design 22 approach that does not simply reduce the total square 23 footage of a typical Category 1 or Category 2 facility. Rather we believe that this category of 24 25 license must take on a new design and feel in order to accommodate the gamer who will frequent the facility.

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One of the highlighted features of the existing hotel is the Deck Bar and the Hardware Bar. And our design will demolish both of those features and rebuild to better incorporate into a themed casino. The hotel itself will receive an upgrade with possible future expansion. And the hotel has many other resort amenities that our next presenter will further discuss.

Total project cost is estimated to be around \$75 million. And we will use a combination of debt and equity. And the equity that we have applied to this comes from both the CMS Gaming Fund and the CMS Value Real Estate 2 Fund. Design and cost estimates are now at a stage that within a short period of time after the award of a license, the facility would be under construction. And Dan Keating will speak more about his experience and timing to complete such a facility.

I started my presentation discussing a real estate and business experience and when it comes to the operation of successful hotels, Ken Kochenour and GF Management may be best the owner and operator in the Commonwealth, and we're delighted to have him on our team. Ken has built GF Management from his

initial investment in the Holiday Inn in 1988 to an operator of 100 hotels currently today. I can speak from personal experience on this issue, because Ken and GF Management currently oversee two hotels within the CMS portfolio. We're confident that Ken and his team will bring best practices to the West Shore Casino Resort. Rounding out the team, no introduction, John Donnelly and Michael Sklar. And they bring tremendous skill and a wealth of experience of the gaming industry to this project.

At this point, I'd like to turn over the presentation to Dan Richardson. And Dan is the general manager of the Holiday Inn and in his presentation, he will detail a little bit more about the hotel's existing amenities.

# ATTORNEY DONNELLY:

Thank you, Rich.

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# MR. RICHARDSON:

Good afternoon, Mr. Chairman, members of the Board. My name is Dan Richardson,

R-I-C-H-A-R-D-S-O-N. I'm the general manager of the hotel resort currently operating as the Holiday Inn

Harrisburg West. I'm pleased to have the opportunity today to speak to you regarding this facility on behalf of the Penn Harris team. The entire complex,

as already mentioned, sits on a 22 and a half acre 1 site located on the commercial corridor of Carlisle 2 Pike, Hampden Township, Cumberland County, eight miles 3 from where we sit today. The hotel was opened in 1970, purchased in 1988 by Mechanicsburg GF Investors, which today is solely owned by Ken Kochenour who also grew up south of here in York County. Today Ken's company, GF Management currently operates more than 115 hotels across the county, and as John Donnelly 10 alluded to, several hundred management contracts over the last two decades. The Holiday Inn Harrisburg West 11 was Ken's first hotel, a property he has continually 12 13 owned for 22 years. Under this leadership our 14 property had maintained an impressive track record of 15 growth and profitability and today we continue to build on the success. 16

guest rooms under the Holiday Inn franchise, 20 guest rooms in The Lodge, our independent brand and 36 to clarify, RV guest rooms for a total of 275 guest rooms on the property. Renovations to our hotel guest rooms were completed in 2008. These included new bathroom upgrades, bedding and décor packages. All public and catering spaces totaled more than 16,000 square feet of space were improved in 2006. Most recently new

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state of the art air-conditioning units were installed in our guest rooms and our wireless internet capacity was doubled to reach across the vast 22 acres.

Likewise, outside significant landscaping upgrades were added this year to our outdoor tented courtyard and wedding chapel area. The complex currently employs 196 people, a great majority who live in the surrounding area.

At the outset, I want to confirm for the 9 10 Board there will be a change in our franchise status. On January 1st, 2011, our hotel resort will join the 11 Carlton Hotel Group, a leading international hotel 12 13 company whose brands include Park Inn, Radisson Hotel, 14 Radisson Resorts and Country Inn and Suites. 15 mutually agreed with Holiday Inn to end our relationship based on Holiday Inn's strategy to no 16 17 longer include exterior corridor properties going 18 forward. To be clear, the decision not to renew was based on the overall strategy of Holiday Inn and never 19 20 on our levels of guest satisfaction or franchise 21 contribution. Our property maintains extremely high 22 levels of measured guest satisfaction. Recently earning the coveted 2010 Trip Advisor Certificate of 23 Excellence. In January, we'll become a Park Inn. 24 ΤО 25 clarify for the Board, this is a midscale lateral

The Park Inn is an established and conversion. 1 2 award-winning brand in Europe which is now expanding 3 to the U.S. We're excited by this new beginning as we believe it allows us to continue to enjoy the many advantages of being part of a major franchise and we also believe that the Park Inn brand provides us with the best opportunity to further grow our resort There's absolutely no question that our business. facility is a resort hotel. Not just a resort, but a 10 well-run profitable resort well positioned to meet the needs of our quests. 11

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By example, our leisure and individual group guest space has grown to 65 percent of our business. Our average night stay is a leader in the market at 2.4 nights per stay. And our estimates indicate that 70 percent of our guests this year in 2010 have traveled here from other states to enjoy our hospitality. According to PKF Consulting's annual report, trends in the hotel industry, a resort is defined as a hotel usually in a suburban or isolated rural location with special recreational facilities. The Holiday Inn Harrisburg West squarely fits within this definition. We offer a full range of recreational amenities which conform to those set forth in the Gaming Board's regulations. Our

amenities include, as John has mentioned, an indoor 1 pool, an outdoor seasonal pool, five lighted volleyball courts, badminton and croquet areas, a 3 miniature golf course, horseshoe pits, a multi-purpose event field, large picnic grove facility, fitness center, convention space, meeting rooms, banquet facilities and a 24-hour business center.

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As you can see, this is not a new idea or practice at our hotel. To the contrary, as evidenced by ownership's decision back in the early '90s to build a 14,000 square foot plus entertainment complex, complete with indoor and outdoor decks, tiki bars, restaurant and California fireplaces. The reality is we've long sought to capture more and more of the resort based leisure and group business traveling into south central Pennsylvania. Likewise, we focus on the number of families who stay with us, adding family packages along the way. We've increased outdoor games, activities and even our ever-popular weekend 21 hay wagon rides to promote longer and additional family stays. We have continuously increased use of our large picnic facility and multi-use ball field, adding events like our 4th of July fireworks celebration, Beef and Brews, annual pig roast, as well

as localized spring and fall car show events on the 1 property. At the same time, we've created our kids 3 club, hiring seasonal activities director for the express purpose of attracting families by providing a full range of fun things for kids to do from morning to night. Here at our resort, we understand the importance of keeping the children safe and have created programs and hired personnel specifically to address this need. We are committed to keeping 10 children safe by providing enjoyable activities during the stay here. This commitment will continue 11 absolutely going forward. 12

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While our amenities provide additional business opportunities for out hotel, we've also enjoyed a thriving wedding and social catering business for over 20 years. The resort hosts over a hundred wedding receptions and ceremonies a year, all held in our beautiful ballrooms or even at times outdoors in our landscaped courtyard, or even in our scenic picnic groves. As I've noted and testified, we host picnics, reunions, corporate outings and even team building events through the year, as well as seasonal events in support of the Carlisle and Hershey Car Shows, 4th of July celebrations and winter skiing packages. Upon request, we even offer guests guided

shuttle tours of the region and we enjoy serving as the concierge to central Pennsylvania for our quests that stay with us.

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This year, as mentioned, we added the RV experience. To date, we've rented 27 of these guest rooms so far. Guests can and do take advantage of this opportunity to stay in one of the 36 brand new fully-equipped recreational vehicles located on our property, all the while enjoying all the amenities of a full-service resort literally at their doorstep. provide the necessary hookups, offer daily 12 housekeeping and provide picnic tables and seating to round out the experience.

The addition of gaming would be a natural expansion of the ever-growing package of resort amenities and service we offer. As my testimony indicates, since the early '90s, we have a consistent track record of expanding the hotel's amenities to successfully position ourselves as a full-service resort. Since the potential of gaming at the site became public this year, there has been a consistent and positive buzz about gaming around the hotel, both from our overnight and local guests alike. enthusiastic about the project and they tell me almost daily gaming would add another reason for them to

return to the hotel.

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The additional influx of guests and revenue to the hotel and resort from gaming would allow us to add obviously additional jobs, continue to expand our food and banquet outlets and look to build additional hotel rooms to accommodate the expected growth.

I'd like to tell you a little bit about the nature and extent of our community involvement, something I'm particularly proud of. Ownership and management have been deeply involved in the community since purchasing the property. This involvement has grown to where today the complex raises tens of thousands of dollars annually for local and national charities. While we contribute both in man hours, we also donate with our ability to draw large crowds and donations through fundraising events. Those include concerts with national recording artists, charity picnics, fees from our mini-golf course and even proceeds from food and beverage sales in our restaurants. Among the charities and organizations which we currently contribute to are Big Brothers and Sisters of the Capital Region, Saint Jude's Research Hospital, the Leukemia Society of America, locally Fisher House and the Bethesda Mission.

Our resort already enjoys great success. 1 2 While not on the grand scale of world-class resort, we 3 nevertheless over the years have created a property whose vast amenities and service attract quests from all over the mid-Atlantic. As you've seen from my slides, these are real people, enjoying real activities from pictures that we've taken over the years that we know will return again and again, because they really love and enjoy the resort I'm 10 general manager of. Resort gaming would provide another reason and amenity to attract additional 11 12 quests as a perfect compliment to our existing hotel. Success breeds success. 13

Finally, in closing let me say to the Board that I'm resident of Hampden Township. My wife Sally and I are raising our family here in Hampden Township. My children attend school in Hampden Township and we both work in Hampden Township. both excited and proud to be part of this venture in the way that I am, as it will bring critically needed jobs and added tax revenue to us, the residents of Cumberland County.

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At this point, I'm going the presentation 24 turn it over Tom O'Connor, principal at SOSH Architects, the company in charge of our design and

plans for the resort. Thank you, Mr. Chairman.

# MR. O'CONNOR:

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3 Good afternoon, Mr. Chairman. Good afternoon, Board members. My name is Tom O'Connor, O, apostrophe, C-O-N-N-O-R. I'm one of the founding members of SOSH Architects. The firm was founded in 1979. Currently today we've grown to more than 45 design professionals with offices both in New York City, New York and Atlantic City, New Jersey. 10 firm specializes in, what you would basically call, gaming, hospitality and entertainment architecture, 11 interior design and master planning. Our initial 12 13 casino project was for Caesars in Atlantic City in 14 1986.

And since that time, we've been fortunate 16 to work for some of the better known casino clients across the country. Clients have included Harrah's, Showboat, Bally's, Trump Entertainment, Tropicana, Eighth Wonder and currently Parx Casino in Philadelphia. In terms of our hotel clients, we've 21 been fortunate to work with Marriot, Hilton, Sofitel, Starwood, Novotel and Hyatt. And in terms of our entertainment clients, we have done work with Disney Regional Entertainment, Hard Rock Seminole and ESPN Zone New York City.

Finally, we've also been lucky enough to work with a number of Native American gaming clients across the country, including the Mohegans, the Mashantucket Pequots, the Senecas in New York, the Hard Rock Seminoles in Florida, as I had mentioned and out west we're working with the Cabazons, Spotlight 29 Band and the Gila River Nation.

I'd like to preview a couple of our more recent projects. The first one you're looking at is Harrah's Casino Racino in Philadelphia. One of the first gaming properties to open in Pennsylvania. The property had a budget of \$350 million. Currently 3,000 slot machines, about a 120 table games were recently added, a five-eighth mile racetrack, four to five retail dining venues and entertainment venues on the property as well as a special events center.

The next project is Eighth Wonder Black Rock. Eighth Wonder was the client. The project was Black Rock Resort and Casino in Kazakhstan. It's a five-year phased \$450 million project. The initial phase will include a 2,000 slot casino, a 500-room hotel, a theatre, several retail dining and entertainment venues and eventually we'll add on a convention facility, a boutique, high roller casino and high roller hotel adjacent to the main property.

The next project that you --- we will be showing you is the Disney ESPN Zone at Times Square. This was a \$45 million project, about 30,000 square feet on three levels at 42nd and Broadway. It is the home broadcasting location for ABC Monday Night Football.

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The next project is a retail dining and entertainment project we did at Trump Taj Mahal known as Spice Road. This was a \$35 million two-phase retail dining and entertainment connector, serving to bridge the distance between the original Taj Mahal property and the new executive tower at Trump Taj Mahal.

The final project that we'll be looking at today is a project that we've been working on for several years and will continue. It's the Fantasy Springs Golf Resort Casino in Palms Springs, California. The current project has a 500-hotel room, a 4,000 seat event center, 2,000 slot casino, 16 lanes of bowling. We have prepared a master plan for the property that will add on a new casino, two new 500-22 hotel room towers, four to five dining venues, a golf casino resort and the last piece is a retail town center that's being developed adjacent to the main casino property.

I think at this point, what we'd like to do is let you preview and animation that further explains --- or give you an introduction rather to West Shore Casino Resort.

### VIDEO PRESENTATION PLAYS

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6 In closing, before I introduce my associate, Mark Petrella, I would just like to comment briefly on some of what you saw in that animation. Basically you saw a lot of the elements of a resort 10 casino. The whole mission statement of a resort casino is extended stay, starting with the hotel room, 11 12 and then layering on fine dining, entertainment, 13 recreation, activities, swimming, fitness centers, the buzz words are the R in resort. It's recreation, 14 15 relaxation and renovation. I'd like to turn the podium over to my associate, Mark Petrella. 17 going to walk you through the property in greater detail. Thank you. 18

### MR. PETRELLA:

Thank you, Tom. My name is Mark 21 Petrella, P-E-T-R-E-L-L-A. I'm an associate partner with SOSH Architects. We're going to start with the site. The site is accessed directly from Carlisle Pike with very convenient access to and from the 24 25 Harrisburg Expressway. It's a large site,

approximately 22 acres, that can and does accommodate the amenities that make a true resort. We have the pools, the outdoor pavilions, picnic areas and various forms of recreation. The site is also large enough to accommodate all parking. So, parking would not be an issue here, as over 900 cars are parked onsite.

The rear of the site borders a residential zone to the west. Now, the township zoning ordinance requires a minimum of 20 feet landscaped buffer between our commercial property and the adjacent residential zone. Our plan provides a 100-foot buffer, five times greater than what the township requires. Furthermore, the more intense use of the site, the casino, which is at the bottom right of that image, is located at the front of the site away from the residential zone.

The site is zoned commercial, in which the hotel has a permitted use by right. The casino will be considered a permissible accessory use to the hotel. A letter of determination was issued by the zoning officer and documents this, which was submitted to the Board. The proposed plan conforms to all bulk and zoning --- bulk and area zoning requirements, such as setbacks, building height and lot coverage.

Buchart Horn, a respected local

multi-discipline engineering firm that has done
various work in the area was commissioned to analyze
the site to determine the feasibility of the project
from a site design and utilities standpoint. This
involved one, analyzing the current usage of the
utilities. Two, identifying the service locations and
their capacities. And three, estimating the demands
on these utilities for the proposed use. Across the
board, they're finding were that the existing
utilities' infrastructures are adequate to serve the
project.

Orth-Rodgers Associates, a respected traffic consultant, also analyzed the project and made recommendations for improving the vehicular ingress and egress of the site. One of the recommendations was implantation of a right turn deceleration lane in to the site from Carlisle Pike. This is indicated as item ten on the --- at the bottom of the slide you see there. This could extend to the off-ramp of the Harrisburg Expressway. The second recommendation was to widen the exit onto Carlisle Pike from the site to accommodate three exit lanes. Two of which would be left-turn lanes, a third would allow patrons to exit the site across Carlisle Pike or make a right-hand turn onto Carlisle Pike. All three lanes would

provide sufficient car stacking space on our site.

Details of their study will be discussed later in the presentation.

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Entering the site, the existing hotel faces you which is indicated as number one on the slide, and the casino is to the right, item number three on the slide. There are two porte cochere entrances to best accommodate the patrons. One for the hotel to the left and one for the casino to the right. Vehicular circulation is well defined leading to each of them. Service access to the building is located on the backside facing the expressway tucked away from public view. The backside of the building also provides access to additional parking below the casino. This location was most logical to take advantage of the natural slope of the site.

The casino addition and the wings of the hotel create a protected outdoor recreation space for the pool, miniature golf course and volleyball courts. Should the future need for more hotel rooms arise, the plan would be to reconstruct the wing of the hotel, indicated as item 12 in the center of the image, into a mid-rise.

Unique to this project is the incorporation of the RV World. Thirty-six (36)

permanent RVs are offered for hotel guests with as
well as up to 30 spaces for hookups for guests driving
in. The rear parcel of the site accommodates the
majority of the RV World. The clubhouse provides
indoor meeting and activity space for the guests. And
as I previous mentioned, we are providing that 100foot landscaped buffer to the adjacent residential
area to the left.

Looking at the floor plan of the new development, the existing hotel lobby is to the left indicated as number one in the slide. The existing Legends Bar and Grill, number two on the slide, will be reconfigured to allow an interior patron promenade to the casino. The Hardware Bar, number three on the slide, will be recreated with an upscale theme similar to the casino. Since the Hardwar Bar is expected to continue as a popular gathering spot, you know, direct entrance from the exterior is provided for these patrons.

The concept for the casino plan was to provide a central element that would energize the casino floor. This is accomplished by a bar lounge with a live performance component. The bar is on the entrance access to the casino, as highlighted with a 360-degree video column that could be used for

promotional events as well as TV broadcasts. Natural materials of indigenous stone, wood, cork wall covering and other materials with high recycled content would be used.

Looking back at the casino floor plan, table games are situated around the bar so that the energy of the performance and activity radiates to the tables engaging those patrons as well. Another benefit to placing the table games in the center of the room is that they are low, which will open up views across the room to ensure that the center of activity is visible from all parts of the casino. Slot machines are placed around the perimeter with ample circulation space, not tightly packed as is done in some casinos.

In the upper left-hand corner of the site plan is the Grab-N-Go food and beverage venue with a small seating area. Just to the right of that there are glass doors that give direct access for the casino and the food venue to the outdoor deck overlooking the recreation space.

Opposite corner, bottom right, indicated as number seven on the plan, is the promotions area.

The cage is located at the back wall, indicated as number 11 in the center of the plan, with convenient

back of house access. The back of house space at this floor includes offices for the Gaming Control Board and state police for a quick and easy access to the casino floor. Looking at the building section, this is cut through the casino with a back of house space to the right. As you can see, we have accommodated additional parking below, as noted earlier, large enough for 79 cars.

You've noticed from our earlier 9 10 renderings, that the casino building is not a 11 flat-roofed structure, but has sloped roofs to 12 complement the architecture of the existing hotel. 13 This allows high ceilings within the casino where the bar is located. Pitched roofs also create attic 14 15 spaces for mechanical equipment. This is important so 16 the view from motorists on the adjacent elevated 17 highway would not be across a roof scape of unsightly mechanical units. 18

Two floors of administration space are provided with the second floor overlooking the casino. It had become more common to design sustainable green buildings. Although LEED certification would not be attainable for this project, the intent is to design in the spirit of LEED, incorporating those sustainable design principles, such as solar panels that you see

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here and natural day lighting in the spaces where it is desirable.

This project had the characteristics of a true resort casino within an abundance of those amenities that promote extended stay of its guests.

This will be a facility that many will want to visit for relaxation, recreation and rejuvenation.

On any given project after you have dealt with the architects, it's time to deal with the contractors. So, at this time I would like to introduce Daniel Keating of Keating Building Corporation.

### MR. KEATING:

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Thank you. Thank you, Mark. My name is Daniel Keating, K-E-A-T-I-N-G. And I would like to thank the Board for letting me visit with you yet again to continue the drama. So, as that billboard was --- I started my company in 1976 and actually we have completed more than 1,000 projects in the State of Pennsylvania and have worked in 48 of the 67 counties completing several billion dollars' worth of work. We have had significant experience in the gaming industry. Most recently, in the State of Pennsylvania on a host of casino projects that have been interesting, challenging. And as always I'd like

to take the opportunity to thank the Board for helping us in some difficult times work out some issues that made all of them very successful for the State of Pennsylvania. So, I thank you for the help that you've given my firm and to the subcontractors who we have worked with for so many years who have been part of this process and for the thousands of men and women who have been on these jobsites. All of whom continue to look for work in this industry. They follow what we're doing closely and are most interested in this particular project, as am I.

Feel free to move that if you want.

Again, our history in the industry. We have consistently ranked in the top contractors in the United States. I have over 35 yeas experience. Most the people in my organization have been with me since I started the company. We're a leader in the issues of diversity, not just because it's a popular thing to do in today's age, but because it is the future of the construction industry. We believe in the training and the programs that go with that that hopefully will lead our industry and to next era of more construction.

We've had the opportunity, as I said earlier, certainly Hollywood Casino, Mohegan Sun, on

both projects that were done, Rivers Casino, which you know very well, and SugarHouse which was just completed, opened and running well.

So, you've heard the architect discuss the project. The project is a very manageable construction program. It's an existing building. We have some new space to add. We have space to renovate. We look to a construction process that's approximately nine months. Again, it's an extremely manageable program, labor intensive. We see a creation of about 350 jobs from the beginning to the end in all of the various activities on the site. And we're very, very anxious to get at it. I'd be happy to answer any questions, if you have any, in a minute. But again, I say thank you. And I hope that we're looked upon favorably in this presentation.

### MR. SMITH:

Good afternoon, Mr. Chairman and members of the Board. My name is Kerry Smith. That's K-E-R-R-Y S-M-I-T-H. The partners of the West Shore Casino have selected me to be their general manager and oversee not only the construction phase but the day-to-day operations if the license is granted. I've been in the gaming industry for three decades, starting as a valet and reaching the position of chief

operating officer.

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2 I started my career in slot operations 3 predominantly. And in 1997 became senior vice presidents of casino operations for Resorts International in Atlantic City. I have multi-jurisdictional experience and for the past 15 years I've been involved in startup casinos or complete renovations throughout the U.S. and the Caribbean. I've worked in multi jurisdictions in 10 Nevada, Mississippi, Colorado and different portions. And I have experience in the RV market, having worked 11 with Circus-Circus in Las Vegas and in Laughlin. So, 12 13 I'm very familiar with the snow bird term. I have a 14 broad-based knowledge of casino operations, and more 15 importantly hands-on experience in understanding in how to put together a team to open a successful casino 16 17 and operate it on a daily basis. Having worked my way 18 up the ladder has provided me the understanding of 19 what is expected to operate and build a compliant 20 casino and the support for the success of the 21 operation. Over my career, I have managed large and 22 small casinos and even multi-casino floors. And have been very successful in maximizing the win per square 23 2.4 foot.

In building large and small casinos it

requires knowledgeable and experienced executive with operational opening experience to ensure its success. I currently hold a casino license issued to me by the 3 Board. Next slide. Through my years, I've developed a compendium for job creation for casino operations and have determined that we will generate in excess of 300 positions with an average salary of \$40,000 per year with benefits. These departments are what is needed to construct a casino and operate it on a daily 10 basis. We will backfill these jobs though job fairs within the communities. And with the economic 11 conditions are many qualified and attractive 12 13 candidates from the industry that could backfill any 14 positions needed if we could not fill them locally. 15 When operating a casino, there are many amenities that accompany a casino and generate a significant spinoff 16 17 of jobs associated and supported by the vendors that 18 supply goods and services to run a casino on a daily 19 basis.

We are an equal-opportunity employer and will commit to working directly with the community and the state to ensure we internally monitor and manage, everyone is treated with respect and dignity and provided the same access to any position that we offer.

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We recognize and understand how to put in place programs that ensure that minorities, women and businesses owned by such receive the same opportunities.

Underage gambling and problem gambling is a critically important to the Board, the community and our industry as a whole. As Dan previously stated, our resort already has created the kids club, a program providing safe and enjoyable activities for children and young adults. Our casino is designed to have limited entrance points allowing us to control our access. And I will focus on a well-structured plan to address these most important regulations and will ensure that it is an important part of our training program for all employees. Signage and documentation will be posted throughout the facility regarding the required age and problem gambling issues.

Penn Harris is very committed to the community and will form the Penn Harris Foundation, which we will donate one percent of our annual pre-tax income to benefit the Hamilton Township residents through this foundation.

We will continue to work with the community to host events that are both beneficial to

the community and the West Shore Casino as a partner to co-market not just the resort but the area as a whole.

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The site has ease of access to major highways with little impact to local roads. 22-acre site provides ample buffering to the local neighborhoods and has a significant amount of parking for the casino.

I truly believe this boutique casino and resort property can become a regional destination for all to enjoy in the central part of the state. not expect to cannibalize the existing casino business and will create significant revenue for the community and the Commonwealth.

In this diagram, which you've seen, it clearly shows the resort amenities and it requires --it does not require a long bus trip or a walk to the casino. As previously stated, our casino will have limited entrance or greeting points and will be monitored and controlled by trained personnel that 21 have a complete understanding of the procedures for identifying and determining who is permitted to enter the casino. We will utilize nametags, hotel keys, membership identification bracelets to track quests' access within the boundaries of the casino.

also incorporate time-swiped magnetic cards and
technology that has been in issue for years --- in use
for years, excuse me. These wristbands or other
similar devices can be programmed with the start times
and will calculate the appropriate end time. The
device will flag security to the patron's location at
the appropriate end time and he or she will be
secorted off the gaming area.

Having worked at Circus-Circus in Nevada in the gaming market for several years, we catered to the RV market where the snowbirds, as we refer to those guest, and we targeted a large portion of our marketing dollars toward that segment and found them to be very loyal to our property and also to the businesses that supported the RV enthusiast. I thank you for allowing me to introduce myself and I will turn it over to John Glassey.

### MR. GLASSEY:

Thank you, Kerry. My name is John Glassey, G-L-A-S-S-E-Y. I've been in the gaming and hospitality industries now for 31 years in three distinct different roles. The first ten years I was on the supply side of the business manufacturing and designing everything from gaming chips to surveillance systems. After ten years of working throughout the

east coast and the Caribbean, I went to the operational side to go inside. I worked for Merv Griffin's Resorts in Atlantic City as vice president of marketing and entertainment. I was one of the first five people to be brought into Connecticut at what at that time was nothing but gravel and we became and built Foxwoods, which for the first two years that we were in operation, we were singularly the most successful casino hotel operation in the world.

After working in Foxwoods I went on to open a property in Biloxi, several other Native

American facilities throughout North America and

Canada and then ended up in Melbourne, Australia,

where I worked for year opening what is still the most successful operation in Australia, the Crown Casino in Melbourne.

After ten years of getting on and off airplanes and flying all over the place, I came back and decided to open up my own consulting agency where I essentially did due diligence or feasibility studies or became a troubleshooter for many publically-traded companies, including Credit Suisse Bank. I worked for Carl Icahn. And I worked for many Native American groups now as they tried to shift their economic focus from solely gambling to some other enterprises on

reservation systems.

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All in all, it's always hospitality or entertainment or gaming. All of those things have brought me to this day where I am now looking at another situation which has the same three basic components that you find in all of those enterprises. Are there people available that will patronize this particular enterprise, whatever it might be? there people that both live there or people that visit there? We have had to encounter that, particularly in Indian reservations, which very often are in very, very secluded areas. We've also had to confront it in the City of Atlantic City which was on an island and had no way to get customers, obviously, from the sea side, so we had to find people --- ways to get people onto an island that only had three roadways to get millions of people in per year. The second thing that you do is, okay, what is the infrastructure once you get the people there? Is there infrastructure? Are there access points? Are there ways to move people around both on the site specific and in the area in general? And the third issue that we always look at is we say, okay, what's the hook? What is the way that the people come to you? What is the way that the people will not only come there once but will come

back? Very often it is rather easy to get people to give you a trial, to come one time. The trick is to make them want to come back on their own a second time, a third time, a fourth time. That is what makes brand loyalty to an operation.

We've identified five market groups that we thing serve the West Shore location very well. Are there leisure travelers in this area? Unquestionably there's a number of leisure travelers in this area. Are there business travelers? Due to the state capitol being here, all the agencies and all the different boards that operate out of this particular area, there is a need for many business travelers to come to this area specifically and also to pass through here because of the roadway system to go to other parts of Pennsylvania and to the other parts of the northeast, so that they can do their business. This is a place that sees a lot of business travel going back and forth on the highway system.

Thirdly, is the population base here. As the people from gaming market advisors will tell you, this has a very substantial residential market within this region. This is not a desolate situation. This isn't like when we went to Mystic, Connecticut, where it was about an hour before you could really run into

people when you got out of Mystic, Connecticut. This
location has right in the very near future here, near
proximity, you have 700,000 people. If you just take
that circle out a bit further, you're up to over a
million, a 1.6 million. If you go further out, you're
to 2 to 3 million. An enormous amount of people,
almost like a dream for a marketing person because
there are so many people both in the two, the leisure
and the business traveler groups and in the base
population that is here already.

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Now, from my standpoint one of the things that attracted me to this project is that there is an existing resort business. As the management of the property told you, they have a 70 percent occupancy rate. They've been there for a couple of decades. can tell you that they have --- they must have a good product there because being the father of a 27-year-old girl currently looking for a place to have her wedding, I know if you put a wedding in place that people trust you, that people know they have a quality product there. They have a hundred weddings there a year. That's an extraordinary number of weddings for this type of resort. This place has a database. have a history. You can tap into that. I can't tell you what a luxury that seems like. When we opened

1 Foxwoods, we had no history, no database. We opened Gold Shore in Biloxi, Mississippi, no history, no This place has a track record and this has database. a very good track record, so you have something to work off of.

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As Kerry mentioned and as John mentioned in the opening, one of the things that has not really been tapped in this segment of the world in terms of the gambling market is the RV customer. customers are already recognized on the west coast in Las Vegas, in Laughlin, people coming down, particularly out of the British Columbia area, Vancouver and going down through Spokane, down into the warmer climates during the winters, the snowbirds. It is in sections of the center, as Andrew Klebanow will talk about, in Minneapolis and in Louisiana. RV market is working and it is a very nice niche market. That is what this place is going to try to capture. When eight percent of the households of America have recreational vehicles, and I'm one of them, you know that it is a significant segment of the market. Is it the number one market? No. But it is a significant niche market.

The details to those broad statements are those numbers that are up on the screen right now.

7.9 million leisure trips in this region of 1 Pennsylvania. That makes it the number two destination within the State of Pennsylvania. 3 come to this area and they come to this area for very good reasons that you're all well aware of. business trips, 4.3 million business trips are calculated by the different travel agencies as people that come to this area, most of them staying overnight. The day --- the leisure trip market has 10 two segments, the day-trip market, ones that come, do their business, do whatever they're going to do for 11 12 the day and go home. Then they have that overnight 13 stay. West Shore has been successful in drawing out 14 those people that stay 2.4 nights. That means those 15 people are moving about the entire region. it has an economic impact to the entire region, not 16 17 just to a single building. It has reasons to bring people here. It has reasons to keep people here. 18 is very different than in typical casino hotel that 19 20 has a capture and keep thought process. Get them in 21 the building and keep them here. Make them do all of 22 their business here. This region, and particularly 23 this resort lends itself to the other side of that. Let's get them, we'll get our share, but let's share 24 25 it with everybody in this region. And this gives you

a great opportunity to do that. In this area with 2 --- the 70 percent occupancy proves that they're already doing that and they're doing that well 3 interfacing with the community. The 1.6 million regional residents obviously go back and forth to this property. This property has all of these volleyball tournaments and the kickball tournaments and things of that nature going on. That is all fueled by locals. And if the locals already identify with this property, 10 this property is a part of the local community. The thing that I found interesting doing 11 my research about the area is that of all of ---12 1.3 there's 450 campgrounds in the State of Pennsylvania. 14 There are 20 right in this backyard. There are over 15 2,000 hookup sites for people with recreational vehicles right here, right in this particular region 16 17 all within a very quick drive to West Shore's The reason is obvious and that is look at 18 location. the roadway system and the infrastructure system that 19

vehicles right here, right in this particular region all within a very quick drive to West Shore's location. The reason is obvious and that is look at the roadway system and the infrastructure system that you have in this area. I can tell you when Foxwoods was started, a two-lane road was we had to bring in upwards of 15,000 people per day at Foxwoods. We were between Boston and New York. They were coming to us. When we started Mountaineer Park in Weirton, West Virginia, a two-lane road. And as I said earlier, in

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Atlantic City, you have an island, so you only can get 1 the people on coming over those three bridges into the town. That creates a tremendous amount of challenges. 3 In this case, you have people moving in all directions around you on a constant basis. Riding around the area this morning, I was looking at the ease at which we moved around from different sections of this I did it again this morning, just driving region. around looking at how easily accessible this site is 10 to this area. Generally speaking if you look at the PennDOT numbers, there about 300,000 cars a day moving 11 around these highways. 300,000 every single day. 12 Αn incredible opportunity for this particular site. 13

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In this particular region, as I said, we're number two now. The region now, meaning that there are upwards of over 12,000 hotel rooms, according to how you want to call them hotel rooms, guest rooms, in this particular area, plus 2,000 sites for RV parks. The day trippers --- or the overnight trippers for the leisure stay here 3.1 days. That means everybody can get a chance to get a piece of this pie. Everybody has an opportunity now that you can do something. Disney thought this out a few years ago. They have plenty of activities for the children every day. They wanted to make sure they had certain

things for the adults. They also wanted a place where the parents could get a respite during the day. After dragging your kid around for about three hours, you need a nap. You need a break. And that's what Fort Wilderness was designed for. So, that they would go back in the afternoon, you catch a nap, get a snack, go for a swim in the pool, do any of those types of things. Disney people are smart people. They've already figured this out, and now other people are using the Disney model.

This township has besides the things that 11 everybody knows, people know about Hershey and 12 Gettysburg and Lancaster, I mean, --- I'm impressed 13 14 with how many people know this area as a car area. 15 How many car shows that are here. How many times that people --- I do work with the Speed Channel on 16 17 television and everyone at the Speed Channel knows 18 about Carlisle and Hershey. Everyone. It is like that's their backyard. This is their nirvana of the 19 20 car shows and trade shows. They come up here. 21 There's also a lot of those people traveling on the 22 highways that aren't necessarily coming here, but 23 they're going by here. They're going up to Penn State for football games. They're going up to the NASCAR 24 25 races at Poconos. They're going up to New York.

They're going to leaf peeping up in New England during
the leaf peeping season. They're doing all these
things that crisscross --- this is the crossroads of a
significant population of the entire east. Of the
entire east. That's why intercepting those people,
getting them to stop here, giving them another reason
to use this region is of utmost importance to the
region in general but to this property and to the
mission of what the Gaming Control Board is trying to
do.

The brands that I see up there,

Gettysburg, when you talk about Gettysburg, when you talk about Hershey Park, they are known all over the country. They are not just things here that dominate this area for those of you who live in this area or those of you from Pennsylvania. If you're in Florida, you know about Hershey Park. Everybody in the country, God willing, knows about Gettysburg and understands what's going on --- what went on in Gettysburg and how important that is to the history of this country. These types of attractions that are here have reasons to bring people in from way outside this area, to bring in revenues from people from other states, to recapture some of the money from Pennsylvania that is now going to other sites.

I just wanted to highlight for a second 1 2 the --- what they're saying of the people who are now 3 coming to this region. We essentially break them down into the three groups. The Gen-Xers, the young people, 30 to 45. They're the ones with a lot of energy, a lot of them are the ones with the children who are going out and trying to travel. They are a large segment of this population. They're not quite as large in the revenue base because they have other 10 priorities in their lives. The group that overlays very well with this region and overlays very well with 11 what the behaviors are within the casino operations is 12 13 that second group, the boomer group. Unfortunately a 14 group that I'm getting ready to get out of. 15 Unfortunately, I'm going over --- I'm tipping over the end of the line. Thirty-eight (38) percent of the 16 17 people that come here are in that boomers group, the people that were born after our parents came home 18 19 after World War II. But we're the ones that spend the 20 most money, and that's because a lot of us are empty-nesters. A lot of us --- some of us are still 21 22 paying for weddings and college education, but that 23 will end, too. In a few more years, we'll all be in 2.4 the situation where we have a little more 25 discretionary money. We're the kind of guys like John

1 Donnelly, who go to car shows and go out with a bunch of his buddies, all very rich lawyers I'm sure, every 3 one of them. They go out there. They're the guys that are moving about in the area and spending money. There again, a great demographic for this particular region. Seniors are very often characterized as the only people who go to casinos. Certainly not a true story. And I always laugh when the people depict the Palms in Las Vegas which is known as the hip young place, et cetera, et cetera. If you go to the Palms 10 at two o'clock in the afternoon, that's who you see in 11 the Palms, those people over 65, which unfortunately 12 13 in two more years I'll be there. But that group goes 14 to this real hip, swinging place. They do have an 15 element to the gaming market, but they are not the predominant player. The predominant players within 16 the gambling world are the people in that second 17 category, the 46 year old, the 65 year old. In almost 18 every database you analyze will come up that. 19 20 sure Andrew can testify to that effect.

There are so many reasons to come here.

Every time that I look for another layer, I say, okay, what was going to be the hook for West Shore, what else could we do, why were people coming here. I kept going to different sites and finding different things

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about the traffic loads, the admissions of people going in, people going into Lancaster, going into the outlet centers. There's a tremendous population, a lot of movement and a lot of people who already have identified this place. Maybe the biggest activity that this place will do will cause them to come back a second time or a third time. That will give you all that incremental income to bring those people in.

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So, that we clearly identify who the RV people are, I just want to make sure that --- and I'm in that group, so I can identify with this group. Unfortunately, I'm not 49 years old, I am married, I am not an empty-nester. One of the kids came back. They keep coming back. The annual household income \$68,000. You know, all know how they always come back. I can see you smiling. Because traveling in RVs tends to be a little less expensive than doing the airline and the hotel and the rental car business, you end up going out more often. You do more trips. As you can see that, 25 percent of them travel three, 21 four and five days. If they're in an area for three, four or five days, they're going to sample everything else in the region. That's a key factor for this region. Almost a quarter of them go at least seven days at a time. They travel 500 miles.

the people that we have an opportunity to bring to
this region and to put money into the taxes for the

State of Pennsylvania, could very well be 500 miles
away from here, 700 miles away from here, these
people, because they're traveling for long periods of
time.

The other side benefit, the hidden benefit, is a lot of our people --- RV people don't just travel in that high tourist season in the summer, the 50 percent that travel in June, July and August. Twenty (20) percent of them travel in that fall and 20 percent in the spring. It means you spread the business out, so that when you are at capacity, you just move them to a different month or a different week. It makes the highs and lows much more smooth and more even keel.

The reason people go are the reasons that they would come here. They like to get away for a couple days. This is a nice area to get away to. They like to go and spend some time with family and friends, especially when you're in an RV, you get a chance to spend far more time with your friends and family when you're in the RV when you're traveling, when you're having your meal inside the RV. They love to tackle --- attend historical sites. It doesn't get

any better than this area here. They like to go to sporting events, outdoor events, craft shows, all those types of things. Curiously, when they interview 3 RV people, they ask them --- they said, what did you do on your most enjoyable trip. Twenty-four (24) percent actually, 24 percent, said on their most enjoyable trip, they visited a casino. So, they are a group that enjoys going for a little adult entertainment. They like to go in and play the slot 10 machines or cards, or at least they like to go to a bar where there's a little a bit of music and they can 11 12 enjoy themselves and relax a bit.

The last section on that slide says that 27 to 61 percent. I can give you living testimony that I know that when I plan my trips with family and friends, most of the friends now going out on trips, we save significant money, means we can go more often. We go for many more of these little three-day trips. We grab three days, three days, three days. It's a nice way to get away from things.

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The role of RVs in Pennsylvania cannot be overstated. The show that they have in Hershey with RVs, of all trade shows not just RV shows, of all trade shows in the country, that show ranks in the top ten. It's number eight. That's how big that show is.

The revenue of production fees in this state from RVs, 2 \$771 million a year. It has a major impact in this community. As I said earlier, 450 private campgrounds 3 in this state, another 200 public, and there are 20 right here in our backyard with 2,000 hookups. Some of those are the type that you pull in and hook up to, some are little cabins, some are pop-ups that you can go into. That is a part of the fabric of this region. And it's one of the reasons why this has been included 10 as part of the market group that West Shore wants to 11 go after. 12 With that, to further explain the

With that, to further explain the transportation modes and activities of what's going on, I'd like to introduce Adrienne Eiss.

### MS. EISS:

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Good afternoon, my name's Adrienne Eiss with Ortho-Rodgers & Associates.

#### CHAIRMAN:

Spell your name, please?

## MS. EISS:

The name is spelled E-I-S-S.

Orth-Rodgers is a full service transportation, engineering and planning firm founded in 1977 in Pennsylvania. We have six offices, including three in

25 Pennsylvania, in Mechanicsburg, Pittsburgh and

1 Malvern, an office in New Jersey and offices in Las Vegas and Carson City, Nevada. We serve public clients such as state departments of transportation, 3 including PennDOT, county and municipal governments, parking authorities, planning organizations. We also serve as consulting transportation engineers to the private sector for land development, hospitals and universities, corporate and commercial owners and developers. Again, we provide full range of 10 transportation related services, traffic impact 11 studies, parking operations and safety studies and design of highways, bridges and traffic signal 12 13 systems. We have considerable experience with traffic 14 studies for gaming venues going back for about ten 15 years shown on this slide. Our most recent casino studies were for the Foxwoods in Connecticut, for the 16 17 Philadelphia Entertainment Partners Foxwoods location 18 in south Philadelphia and we performed all the traffic 19 studies and the traffic design for the Harrah's 20 Racetrack and Casino in Chester. 21

The traffic impact study that we performed for the Penn Harris Gaming Casino was conducted in accordance with PennDOT criteria. We studied three intersections on Carlisle Pike, the Holiday Inn driveway, and then the next signalized

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intersections to the east and west, that's at Jeffrey 1 Road and the Harrisburg Expressway ramps. performed manual turn movement counts at each 3 intersection during the Friday p.m. peak and the Saturday afternoon peaks. We set road tube counters across Carlisle Pike for a full week to get 24 hour traffic patterns and day of the week traffic patterns. And these counts establish existing traffic conditions. Then in order to determine the amount of 10 traffic that would be generated by the casino, we used actual traffic counts of trips generated by an 11 12 existing Pennsylvania casino. That's the Hollywood Casino. We applied the peak hour trip rate per 13 14 position from the actual counts to 1,000 gaming 15 positions at the West Shore Casino Resort. That would be 600 slots and 400 gaming positions for table games. 16 17 We also added traffic for the 36 additional quest rooms. The peak hour trip rates per room based on he 18 traffic counts that we did at the Holiday Inn 19 20 driveway. 21 The new traffic generated by the casino

The new traffic generated by the casino resort was distributed to the roadways based on information from the market study by Gaming Market Advisors on the proportion of gaming trips that would be coming from the different areas. We then analyzed

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each of the study intersections for the p.m. peak hour and the Saturday peak hour in year 2013 and 2018, both 3 without and again with the casino to determine what traffic improvements are needed. We coordinated with the architect, SOSH, to incorporate driveway improvements into their site plan.

As several members of the team have already commented on, the roadways at work provides excellent access to the West Shore Casino from all 10 directions using interstate highways. Travelers who are on Route 81, Route 83, the turnpike, Route 15 can 12 all reach the casino using the Harrisburg Expressway, 13 Route 581, which interchanges with Carlisle Pike just 14 to the east of the site. The great majority of all casino traffic will arrive via one of those major highways. In fact, 70 percent of all casino traffic 16 17 will be on Carlisle Pike for just a thousand feet between the casino driveway and the Harrisburg 18 Expressway ramp intersection. The impact of casino traffic on the local area road network will be minimal. 21

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The comparison of future conditions with and without the casino are summarized on this slide, and the measure is level of service for delay at the intersections. The three intersections as shown, you

see that the first, the intersection to the left at Jeffrey Road and the casino driveway intersection will 3 operate at good levels of service, both in the p.m. peak and the Saturday peak. The intersection of Carlisle Pike with the Harrisburg Expressway ramps will operate at good levels of service on Saturday. And in the p.m. peak there is an increase of delay and that intersection will operate at level of service E. However, the traffic operation does meet PennDOT 10 criteria for a highway permit. Regarding the expressway intersection level of service, everyone 11 12 knows that there's some congestion at that 13 intersection today. Traffic binds are high because 14 it's the hub for all traffic traveling to and from 15 this area. A regional study has already been conducted that lays out a road map for improvements to 16 17 regional intersections and developed associated costs for those improvements. However, there is no funding 18 for those improvements, and they are 10 to 20 years 19 20 away, if then. A casino would provide a revenue 21 stream that can enable road improvements to actually 22 be constructed. 23 Our study recommended some traffic

improvements to be constructed as part of the West

Shore Casino Resort Development and they're listed

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here. SOSH also described these. They include a right-turn deceleration lane on Carlisle Pike for the driveway, to widen the driveway to provide sufficient exiting capacity, including a double left turn lane to turn towards the expressway, modify the traffic signal operation at that intersection. And then finally, as with all projects, Americans with Disability Act improvements for the pedestrian crossings. And with these improvements, all intersections meet PennDOT level of service criteria for mitigation of traffic impact.

Our next speaker is Andrew Klebanow, Gaming Market Advisors.

### MR. KLEBANOW:

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Good afternoon. My name is Andrew Klebanow, K-L-E-B-A-N-O-W. I am principal of Gaming Market Advisors, a hospitality and gaming consulting firm.

#### MR. PERRY:

Good afternoon. My name is Jim Perry.

I understand you all heard at lunch from my father,
the other Jim Perry, earlier. I'm going to talk to
you a little bit about this project. It's P-E-R-R-Y.

# MR. KLEBANOW:

Thank you. Jim is a senior analyst at

Gaming Market Advisors. Basically I'd like to tell 1 you a bit about my firm, Gaming Market Advisors, has 2 offices in Las Vegas and Denver. We conduct market 3 analysis and feasibility work of both domestic international and Native American markets in the U.S., Canada and Asia. Our primary consulting services include gaming market assessments, hotel, casino feasibility studies. We do expansion and relocation analyses exclusive for hotel casinos. We do master 10 planning and master planning recommendations, again exclusive to casinos, marketing plan and business plan 11 development, player awards program design, marketing 12 13 audits, primary market research. We maintain a research --- a qualitative market research facility in 14 15 our Las Vegas office and operations and financial analysis and marketing audits exclusive to the gaming 16 17 industry.

Our recent clients, we have done work for Bay Harbor, a parent company for Planet Hollywood. We did the original feasibility work for the casino they proposed in Philadelphia. We do work for Boyd Gaming Corporation on an ongoing basis. We did the original financial forecasting for the Echelon Las Vegas and the expansion analysis for their Blue Chip property in Michigan City, Indiana and the Paradise Casino in

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Peoria, Illinois. We've done work for Jacobs 1 2 Entertainment, for their casinos in Colorado. 3 also maintain a casino in West Virginia. We've done work for Delaware North for their West Virginia property. We've also done work for casinos along the Indiana, Ohio border and casino projects within Ohio to measure the impact that those casinos will have on West Virginia/Indiana gaming operations. We represent the Mohegan Sun in their proposal to build a casino in 10 Kansas City, Kansas. And most recently we did work for Paragon Gaming Corporation for a development in 11 Vancouver, British Columbia. So, we are very familiar 12 13 with domestic gaming market, this region in particular, having done a lot of work in the area. 14 15 The consulting team that worked on this project, myself. I've worked in this industry for 16 17 about 30 years. I graduated from New York University 18 with a BA. I've been in the food and beverage for the first 15 years in casino operations, earned my 19 20 Master's at Cornell University at the School of Hotel 21 Administration. And since graduating I've held 22 positions at a number of gaming organizations as director of marketing at the Hacienda Hotel and 23 Casino, director of marketing at Alliance Gaming 24 25 Corporation which is now Bally Technologies.

vice president and general manager for the Santa Fe

Hotel and Casino in Las Vegas and I was the vice

president of marketing at Sands Town Hotel and

Gambling Hall, a strategic business unit of Boyd

Gaming Corporation. I resigned my position in 2001 to

form my own consulting firm and rebranded the company

as Gaming Market Advisors in 2005.

And also my business partner, Steve

Galloway is a former vice president at the Innovation

Group and Steve has conducted over 200 feasibility

studies before partnering with me. We've developed

some very sound methodologies. Methodologies that are respected by banks and lending institutions and hedge funds.

There are a number of approaches that we could have taken for this project. We could have done a basic market carve-out analysis in which we carve out the region and then look at drive times and get an understanding of various levels of attraction for one property to another. We could have done bench market analysis. But given the amount of information that we have in the Pennsylvania marketplace, we opted for developing a gravity model. I'm sure you're all familiar with the gravity model and have heard this type of model explained to you by other gaming

developers. It's the most accurate model one could 1 2 use to forecast future gaming revenues if you have enough information and fortunately in Pennsylvania, we 3 have a tremendous amount of information regarding current marketing performance. The gravity model is based on Newton's law of gravitation. The law simply states that not every particle in the universe attracts every particle with a force that is directly proportional to the product of the masses and inversely proportional to the square of the distance 10 between them. We have a formula that's a basic 11 formula that we use in our financial forecasting 12 13 I'm not going to bore you with it, except to model. day that it's an accurate measure of determining 14 15 future market performance, if you have enough information. And we certainly do here. 16 17 So, the results of our model have 18 indicated this. The daytrip market --- thank you. Looking broadly at the six markets to the left which 19 20 have then been subdivided in approximately 1,000 submarkets. We broke these markets down to either the 21 22 ZIP Code or block group level, and applied levels of attraction factors to each of those in varying levels 23 24 of propensity. Propensity the number of times --- the 25 propensity of a given population to gamble at a casino

at least once a year, which actually varies between 18 percent and 36 percent. And so in this case, on 3 average 34 percent of adults will have a propensity to visit a casino at least one time a year. The daytrip market is estimated for this casino to be \$71 million. We also have an outer-market capture rate of approximately \$1.8 million. That includes those people who are driving along area highways and have an impulse to stop and gamble. Not a terribly big market 10 but a market nonetheless. So, the total of the daytrip market we estimate at \$72.8 million a year, in 11 12 the first stabilized year of operation, which we're forecasting at 2013. 13

We also took at look at the hotel and the potential at the hotel to contribute to gaming demand.

At this point, I'd like to turn it over this portion over to Jim.

#### MR. PERRY:

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As part of this study, we considered two main segments of hotel demand. That which already exists or late in the market demand which the hotel's already capturing today. As everyone mentioned before, it's a very well-established hotel doing strong occupancy rates. Then we looked at gaming demand, which will be generated by players within the

casino's database. And in order to quantify that 1 2 demand, we took a look at the total gaming visits generated by each of the six market segments and 3 determined what percentage of those visits could be captured overnight. And these percentages area based on anything from --- are experience with casino databases around the country. We see databases all the time and are very familiar with these numbers. Ιn total, we estimate that they'll be just under 16,000 10 room nets of demand generated by the casino segment. Now combining that with the 16,000 room nets demands 11 from the casino segment will approximate 22 percent of 12 total demand. Well, gaming revenue generated by those 13 14 hotel guests is included in the gravity model, the 15 remaining 54,000 room nets demands from the latent market will likely contribute additional levels of 16 17 gaming area. In order to estimate that, we estimated 18 the casino would capture about 30 percent of those quests, or 35 percent of those quests based on 19 20 national propensity to game and other figures. an average win per room of \$55 generating \$3 million 21 22 in incremental gaming revenue from that market. 23 And then I'm going to let Andrew tell you 2.4 about the breakdown of our revenue projections.

MR. KLEBANOW:

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Looking at the chart on top, and you see that we have daytrip market revenue of \$72.8 million, non-casino hotel demand, just in the \$3 million, for a total forecast of gaming revenue of \$75.8 million.

Looking down at the chart below, you can see that in 2013, the first stabilized year of operations, we are forecasting a win per unit per day of \$277 and a win per table per day of \$831.

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I want to comment one more --- two more aspects of this revenue model that we built. We were asked, well, why didn't you look at the 1,000 or so hotel rooms that we have in this market. What's the potential gaming revenue that can be derived from those 1,000 hotel rooms that you have in the greater Harrisburg area? Here's what we know after ten years of doing feasibility studies and 30 years of analyzing consumer behavior in the gaming industry, the further away you locate those hotel rooms from a casino, the less likely you will be able to capture those people staying overnight. So, our best source of transient gaming revenue --- transient demand gaming revenue would be the hotel that is connected or is pertinent to the casino. You're going to get the most gaming revenue from those people. Now, if you had other hotel properties sharing the parking lot, you would

get a certain portion, albeit a little bit less, but people staying in those hotels clustered round the casino. However, once a customer is removed from the casino property and they have to get in their car and drive to the casino, the capture rate, the propensity of those people to visit a casino drops precipitously.

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And I mention this for two reasons. did not include this in this model because we always take a conservative approach to our gaming revenue forecasts. And I would not ask a client to take these revenues to a lender, borrow money, incur debt on what I consider speculative revenue projections. those thousand rooms while attractive and while they will contribute a modest amount of gaming revenue, creative to this project, it's not one I would want to borrow money on. And I mention that for a second reason because the other two reports that I read on the other two projects depend in large part on capturing a sizeable amount of gaming revenue from hotels that are not connected to the gaming facilities and that require people to get into cars and drive. And that's a concern to me. You know, these resorts, particularly Gettysburg, are family-oriented resorts, and families have children. So, you decide to go to a casino, leave the hotel, what do you do with the kids?

Leave them in the hotel room? Leave them in the car?

Not a popular thing to do. So, we are --- again, I

was reluctant to use that 1,000 room projection in

this model and we stand --- we remain very confident

that this market can contribute \$76. --- \$75.8 million

in gaming revenue.

The other comment is the RV concept. When we looked at the RV concept, first introduced to it, we were trying to find and get an understanding of 10 the kind of gaming behavior that one could expect from people staying in a rentable RV unit at a hotel casino 11 project. And what we found was, since we travel to 50 12 13 to 75 casinos a year, were two very similar projects. One in Kinder, Louisiana, The Grand Casino Resort in 14 15 Coushatta, Louisiana and The Grand Casino in Hinckley, Minnesota, both developed by Lakes Entertainment for 16 17 Indian tribes and then after the Management Agreement was turned over to the tribes. And both these 18 projects have unique mix of lodging unit. They have 19 20 hotel towers. They have limited-service hotels. And 21 they also have mobile homes, single-wide, double-wide 22 mobile homes that have been located around the 23 property with porches and picnic areas built around these facilities. And we asked, you know, the 24 25 managers of these properties, you know, what is the

gaming behavior of these people. Very good. In fact, they find that both families and seniors are attracted 3 to these properties because they like the idea of being able to pull up with their car to these facilities, you know, unload their campers and refrigerated good and put them in the refrigerator and they have a place to stay, to eat and when they want to gamble they hop on the shuttle bus and go to the casino. So, we found that a gaming profile of people 10 staying in these RV units to be very similar to one we could expect to see in these RV units that are going 11 12 on in the project. So, we were --- we're pleased to 13 say that the gaming behavior is very similar that one 14 could expect of the ones staying in a hotel. 15 those are the results of our analysis.

I'd like to now introduce Michael Sklar.

### ATTORNEY SKLAR:

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18 Thank you, Andrew. Michael Sklar, 19 S-K-L-A-R. Good afternoon, Chairman, members of the 20 Board. I would like to address the eligibility criteria under Section 1305 of the Gaming Act. 21 22 There's three criteria under 1305. The first criteria neither Penn Harris nor its affiliates have applied 23 for a Category 1 or a Category 2 License. The second 24 25 criteria, the proposed West Shore Casino is located

more than 15 linear miles from any licensed facility.

The third criteria is that Penn Harris is a --- the

West Shore Casino, proposed casino, is a

well-established resort containing 275 guest rooms

under common ownership at the time of Application

having substantial year-round recreational guest

amenities. And let's walk through each of the four

elements necessary to qualify as a well-established

resort.

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So, the first is the 275 quest rooms. As you heard Dan Richardson testify, the resort is comprised of 239 hotel rooms and 36 recreational vehicle questrooms. As you know, the Gaming Act does not define what a questroom is but the Board's regulations do. And the regs provide that a questroom is a room or a group of rooms, including timeshare units. Nowhere in the Gaming Act or the regulations is there a requirement that the questrooms be located in a hotel. Now, what is critical to focus on is the specific words that the legislature chose to use here, guestroom. They certainly could have said hotel rooms or they could have said that the guestrooms must be contained in a hotel room, but they didn't. legislature was certainly familiar with the term hotel room, it's used throughout the Pennsylvania Statutes

in different places and it's also used in the Gaming Act, most recently when the Act was amended in They included a definition of hotel and 3 there was significant amendments made to Section 1305. Critically the point is they never changed this requirement on guestrooms. It remained 275 questrooms, never touched that terminology at all. you know, the Gaming Act was modeled closely after the New Jersey Gaming Act. And in the New Jersey Act, it 10 requires that sleeping units be contained and be housed in a hotel. And again, the legislature was 11 fully cognizant of the terminology that was used 12 13 elsewhere and they chose to use the term questroom. 14 And Commissioner Trujillo, as a lawyer, you certainly 15 know that it's a well-established and fundamental statutory principal that when the General Assembly 16 17 selects certain words it's chosen them purposely and you have to give meaning to the words that they 18 19 specifically chose. So, here the legislature used 20 questroom as opposed to hotel room, and I think that clearly demonstrates that they intended to include a 21 22 place for accommodation beyond just a room in a hotel. And as I said from the beginning, Penn Harris provides 23 accommodations for its quests in 239 hotel questrooms 24 25 and 36 recreational vehicle questrooms.

The next element under 1305 is common ownership. Penn Harris is the equitable owner of the 275 guestrooms. The 36 recreational vehicle guest rooms are owned and titled in the name of Penn Harris Gaming, LP, which is the Applicant before you today. The 239 hotel guestrooms are owned a hundred percent by Mechanicsburg GF Investors, LP, which is, in turn, a hundred percent owned by Kenneth Kochenour. And Mechanicsburg GF is a partner in the Penn Harris application.

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Pursuant to a contribution agreement, which essentially is a purchase agreement, that's the way we structured our transaction, Mechanicsburg GF is obligated to contribute the hotel and all of the other real property to Penn Harris upon written notice from Penn Harris. This obligation is not contingent, conditioned upon the issuance of a Category 3 License by the Board. And significantly, if closing does not occur by a specific date, there is a substantial penalty that Penn Harris must pay to Mechanicsburg GF. I want to point out there is --- in the contribution agreement there are two conditions that exist right now. One is the approval of the Pennsylvania Liquor Control Board to transfer the Liquor License from the existing holder to Penn Harris. Second is the

approval of the transfer of the franchise agreement to Penn Harris. Both of those conditions have been waived. We'll provide an amendment that memorializes 3 the waiver of those two conditions. So, I want to be crystal clear, this obligation of Mechanicsburg GF is unconditional. Whenever Penn Harris provides written notice, Mechanicsburg GF is obligated to close and transfer the real property to Penn Harris. And I know the Board is familiar with this structure. It's 10 substantially similar to what Valley Forge did. in that case, the Board concluded that Valley Forge 11 12 was the equitable owner.

One last point. There's been some contention that Mechanicsburg GF is not the owner of the resort because of a Cumberland County Hotel Tax Registration Form filing. And that form lists another entity, Central Pennsylvania Hospitality, which is a hundred percent owned by Kenneth Kochenour, as the owner. The fact is that Central Pennsylvania is the operator of the resort and the --- we've provided deeds to the Board staff which clearly demonstrates that the title is held by Mechanicsburg GF.

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The third element under 1305 is having the guestrooms at the time of the application. As you're well aware, application submission is a

process, and it's set forth in the Board's regulations. There's a date that's fixed for the 2 actual submission of the application. Board staff 3 receives it, reviews it, they issue deficiency letters over a period of time and request for additional information are made. BIE conducts interviews, requests additional information. The Applicant provides supplemental information and is provided an opportunity to cure deficiencies. In the Valley Forge 10 Adjudication that the Board issued, they memorialized this application submission procedure. And as you 11 know, the Board --- what you concluded was the issue 12 13 of whether Valley Forge's equitable ownership, through 14 equitable conversion, should be applied retroactive to 15 the June 27th, 2007 application date. The Board is inclined to act in a manner consistent with its past 16 17 practice of allowing applicants, in this industry in 18 the Commonwealth to amend their application when 19 deficiencies exist, including eligibility --- when 20 eligibility deficiencies are noted. Here the Board established a deemed complete date of August 2nd, 21 22 2010, which, as you know, is the point in time where 23 application must be complete. As of August 2nd Penn 24 Harris had 275 questrooms under common ownership 25 available for rental.

The last element is having substantial year-round recreational guest amenities. You heard Dan Richardson say that the property has served as a regional resort destination for the past 20 years. You also heard Dan go through in detail each of the amenities that are currently offered at the property. And these are exactly the types of amenities that are described in the Board's regulations.

You also heard Dan describe the guest mix at the resort, and these are the types of statistics that you would typically see at a resort hotel. And you also heard Dan describe the activities and events that are hosted, hundred-plus weddings, picnics, corporate outings, team building events. Again, these are exactly the type of events that are hosted at a resort hotel. So, we come back to the beginning and we believe that the clear and convincing evidence demonstrates that Penn Harris satisfies each of the eligibility criteria under Section 1305 of the Act.

And next, I want to move into our comparative evidence.

#### CHAIRMAN:

Mr. Sklar, ---

# ATTORNEY SKLAR:

Sure.

# CHAIRMAN:

--- I just wanted to state that you have exceeded your two-hour allotment. I'm going to give you another ten minutes to wrap up. So if you could breeze through the last comparative analysis, and then we'll get on with questions.

# ATTORNEY SKLAR:

Okay. Thank you.

# CHAIRMAN:

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# ATTORNEY SKLAR:

In contrast to West Shore, Nemacolin ---I'm going to deal with Nemacolin first. Nemacolin is located in an extremely isolated, rural location that is sparsely populated. It's nearly 20 miles from the nearest major highway. Also in contrast to West Shore, which --- and you've heard it described, the --- we intend to fully integrate our casino floor into the existing hotel. The Nemacolin guests will have to make a 1.2-mile trip to the proposed casino location. And I would ask John Glassey just to briefly comment, based on his experience, on this type of setup.

# MR. GLASSEY:

Movement of customers within a complex is 25 difficult, particularly with the age group that is

your predominant customer, somewhere between the ages of 45 and 65. They don't like to move about too frequently. That's one of the reasons why very few 3 casinos move off of the first floor up to the second floor. And if they try to move people on the outdoors during inclement weather, it is rare that you're going to find a successful operation under those circumstances. And the tertiary issue that very often happens, in a situation like that, if one member of a party, if a family, a man and woman are out for the 10 evening and one of the two people want to go back to 11 12 the room, that means both of them will go back. They 13 rarely will send someone back on a shuttle and leave the other one there. So that is not conducive to 14 15 extending the experience within the casino.

# ATTORNEY SKLAR:

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Okay. The next slide. In contrast to West Shore, which has presented consistent and conservative revenue projections, Nemacolin's revenue projections have changed. You see on the slide, when they first submitted their application, they were at \$189 in win per unit. Now they're at \$244. And you see the statistics up on the chart. The only thing that's changed is that they're going to have a hundred additional slot machines and 28 table games.

The next slide. This is the assumptions that are made by Nemacolin's market study consultant, and it breaks down the components of their revenue projections.

The next slide. This one I think is critical. I'm going to ask John to comment on it. It shows the breakdown of their daytrip market by the drive time. John, can you explain?

### MR. GLASSEY:

This is in contrast to the type of information we received from Andrew and from Jim. And the circle --- as you go further out from the circle, generally speaking, the lower the revenue that is going to be the contributory factor to the bottom line. And in this case they're saying that the people that are the furthest away are going to bring the most amount of money. That would be okay if they were coming that frequently. But the further away they go, as Andrew said, it drops off dramatically in how frequently they come and whether or not they will drive, in fact, three or four hours. This is contrary to the industry practices.

#### ATTORNEY SKLAR:

And the next slide just shows a pie chart, breaking down what the segmentation is by the

drive time.

The next slide shows the breakdown of their revenue that they anticipate generating from the overnight guests. And John, if you could briefly ---.

# MR. GLASSEY:

The thing that jumps out on this slide is the average room rate of \$400. Particularly in today's world, there are very, very few places where there's anyone that's generating \$400 a room night. In some of the finest properties in the Las Vegas market, with all types of amenities, very large suites, it's very common to find room rates under \$200. So a projection based on a \$400 room rate right now would be very aggressive.

# ATTORNEY SKLAR:

And the last slide on Nemacolin is a chart that compares Nemacolin to Greenbrier. And John, if you could ---.

# MR. GLASSEY:

On Greenbrier, that opened in July, is a property that is obviously very similar to Nemacolin.

In fact, it's a gorgeous resort, great facility, great grounds, all of the right bells and whistles.

Unfortunately, they are not generating very much

revenue. You can see the table revenue and the slot revenue for the first five months that they've been open. People are just not going there. It's such a long distance to get there. It's so isolated. And take that and compare that with the projections based upon another resort, which is in the same category. It just shows you the differences in the projections.

#### ATTORNEY SKLAR:

Next, on Gettysburg, you've seen this chart before. While not as far a trip as Nemacolin, Gettysburg guests will have to trek a quarter mile to the casino, which again, in the winter months, in the heat of the summer, I think is a tall order.

Next, in contrast to Penn Harris, whose sole focus will be the West Shore Casino Resort, Penn National, the proposed operator of the Gettysburg Casino, has many different interests. And this map shows that within approximately 60 miles of Gettysburg Penn National has three gaming facilities, Charles Town, Perryville and Penn National at Hollywood. They wholly own each of these facilities and operate each of them. They have substantial investment, approximately a billion dollars in invested capital in these facilities. And I think simple logic tells you where they're going to drive their business, and all

you need to do is follow the money. They're going to drive it to the places where they have the significant investment, and not to a facility where they're just collecting a management fee.

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The last few slides, and we'll move through these quickly, I think that Gettysburg knows that the previous map --- they know that this is the case. And when you're in Pennsylvania, and Pennsylvania's the audience, you've heard over and over that Gettysburg is going to be able to capture the Maryland customer and recapture the Pennsylvania gaming patron going down to Maryland and West Virginia. When they're down in Maryland, they have told the Maryland Gaming Commission, their investors, that they're going to be able to capture the Pennsylvania customer and keep the Maryland gaming patron in Maryland. And basically, it's talking out of both sides of their mouth depending on who the particular audience is.

And now move to Bushkill. As you know, 21 Bushkill is located in close proximity to three existing licensed facilities, and as we've emphasized throughout our presentation, it really is all about location. And this slide demonstrates Bushkill is in the wrong location. Again, in contrast to the

consistent figures that have been presented by Penn
Harris, Bushkill's numbers have changed. You see the
job creation from when they were before you in 2008,
its job creation has increased 670 percent. And
finally with their revenue projections, you see here
in a stabilized year, they've jumped, in win per unit,
from \$157 to \$513. And as sort of a gut check, the
last column shows what Mount Airy, 15 miles away, is
currently doing at \$167 in win per unit. John, do you
just want to briefly comment on this?

# MR. GLASSEY:

If they could, in fact, generate \$513, it would make them in the elite category of North

America. That is a very high number on a win per unit basis, very high.

# ATTORNEY SKLAR:

And John, just one last thing. Just going back very quickly to the Nemacolin where the original projections back in 2006 were at 189, and then they jumped to 241, and they're increasing the slot machines by 100, what's ---?

#### MR. GLASSEY:

The industry standard is when you add greater capacity, the win per unit obviously goes down because you have --- the same patrons are being spread

out over more machines. One of your goals is to recapture back to that same gaming level within a three year period. Hopefully within the first year, you get back to that win per unit that you started before you expanded. But to jump it way above the line by adding gaming units, is just not something that happens in the gaming industry.

#### ATTORNEY SKLAR:

That's all we have. Thank you.

#### CHAIRMAN:

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With that, I will take questions from the Board. Commissioner Coy, do you have anything?

# MR. COY:

Not right now, no.

#### CHAIRMAN:

Okay. Commissioner McCabe?

### MR. MCCABE:

I just have a couple. One is for Dan Keating. Your nine-month plan, did you take into consideration if you had to --- if you found asbestos in the roof and in the ceiling when you were doing remodeling, would that extend the time that you have to build?

# MR. KEATING:

It might. I don't know that we've

discovered any asbestos at all in the evaluations 1 we've done to date. And the architect who's here might be able to address that, but we haven't seen any, nor have we been led to believe there's any asbestos or materials to concern us.

# MR. MCCABE:

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Okay. One of the concerns I know that's been presented to us in our paperwork is that there possibly may be some there.

# MR. KEATING:

Well, let me tell you this, because as you also know, we are in the environmental business as well, and asbestos five years ago and asbestos today are two different things. It's a commodity item, and I would not look at it to be an overwhelming factor, as I know the job to do.

### MR. MCCABE:

This is for the Holiday Inn people, I guess. Why are you losing the Holiday Inn flag, and how is that going to affect the license?

#### MR. KOCHENOUR:

The gaming license, or the ---?

## MR. MCCABE:

For the casino.

### MR. KOCHENOUR:

I don't think it's going to have any 1 2 impact. As I testified, Holiday Inn made a strategic 3 decision, which we knew was coming, to move out exterior corridor properties as part of their overall brain strategy. We're clearly an exterior corridor property for most of our rooms. We then went and looked around and found a comparable, what we call a mid-scale with food and beverage brand, which was identical or similar to the Holiday Inn brand, and 10 that is so we're making it --- as I stated in testimony, we are making a lateral franchise move on 11 the conversion side. 12

### MR. MCCABE:

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What's been the current occupancy rate for the RVs?

# MR. KOCHENOUR:

Again, this is an infancy stage for us. As I stated in my testimony, we've rented 27 RVs to date. I'm not sure if that answers the question to the Board, or if you need me to amplify that at all.

# MR. MCCABE:

You say you had 27?

## MR. KOCHENOUR:

We rented 27.

### CHAIRMAN:

104 Let me be real specific on that. 1 MR. KOCHENOUR: 2 3 Sure. 4 CHAIRMAN: 5 How many RV nights have you had as potential rentals since the day you put them in? Ιn 6 other words, how many were put into service times how many nights gives you how many potential nights they could have been rented? 10 MR. KOCHENOUR: 11 I'll have to do the math real quick, but 36 units since the beginning of August 'til today, so. 12 13 CHAIRMAN: 14 So, that's what? Four months; August, 15 September, October, November, so 36 times 120. Never under pressure. So, almost 4,000 nights, maybe? 16 17 MR. KOCHENOUR: 18 Correct. 19 CHAIRMAN: 20 How many rentals have you had? 21 MR. KOCHENOUR: 22 Twenty-seven. (27)

CHAIRMAN:

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Twenty-seven (27) out of those 4,000

25 potential nights? If you want to say something, go ahead.

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MR. ALJIAN:

I think part of that also is that under 3 the Holiday Inn franchise, and the marketing that Dan does with his team, we can't actively go on the website under the Holiday Inn brand and market these RVs. So, what Dan's been able to do is pick up at least 100 percent and more occupied. There's been a couple of car shows; he's then offered, and some were 10 filled. We do have these RVs, and he's been successful in doing that. And this isn't really 11 different. We own a number of hotels, and we have one 12 hotel down in Scottsdale where we have casinos. 13 These 14 are villa units that are two bedrooms, full kitchen, 15 and they have a very low occupancy rate. But during the high season, they're highly occupied. So, I would 16 say for much of the season, there are minimal 17 occupancy for that one segment of the total hotel. 18 And I would say the same thing for these RVs, and as 19 20 Dan mentioned, it is in its infancy.

#### MR. MCCABE:

Of those 27 nights, how many problems 23 have you had? We all know that one reporter that went there that one night and you had to change RVs for him. How many other complaints, or how many times did the generators go out, or did you have to change rooms for these people?

### MR. KOCHENOUR:

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Again, clearly understand that I'm under 4 oath; this is the first time when an RV unit --- that we had to move a guest from one room to the other. Because it is obviously a new product for us, we have been measuring guest satisfaction levels continuously. Especially with the small sampling, the 27, we've been 10 able to meet with most quests after they've spent their time in the RV. We measure, obviously, our 11 satisfaction by being very satisfied, having an issue 12 13 that may have impacted your service or your stay with 14 us, and then significant issue that would impact your 15 stay. The stay that you're talking about was the only time that we had that we would consider one of our 16 17 quest rooms a significant impact to stay. By contrast, in November, I've had at least 12 other 18 instances in my hotel --- not on the RV side, but on 19 20 the hotel side --- where I've also had guests that 21 have had significant impacts to their stay. Things 22 happen in my business. Sometimes they're controllable; sometimes they're uncontrollable. 23 the point, I think, that was made in the article was 24 25 we had people there. We had trained people who knew

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what they were doing, and we immediately addressed the quest's concerns as we were made aware of them; the 3 same thing on the RV side as we do on the hotel side. 4 MR. MCCABE: 5 To further explore the RVs a bit, are there existing hookups for the water, for the waste ---MR. KOCHENOUR: 8 9 Yes. 10 MR. MCCABE: 11 --- for the TVs? Each one of them has 12 their own hookup? 13 MR. KOCHENOUR: 14 I'll have to go through that 15 individually, but I'll try to hit the points in if I miss something ---. Every one of them, since day one, 16 17 was fully equipped, ready to go. 18 MR. ALJIAN: 19 They're self-contained. 20 MR. KOCHENOUR: 21 Right. 22 MR. MCCABE: 23 Well, I'm very familiar --- I spent a lot 2.4 of time in RVs.

MR. ALJIAN:

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At this point in time, there are no hookups.

# MR. MCCABE:

So, you don't have any --- they're not

hooked up?

# MR. ALJIAN:

There's no super capacity. We have electric that's provided via generators. I think the eventual plan would be to have actual electric hookup, just like any RV park would have. At this point in time, RV units are self-contained with water and heat via the generators.

# MR. MCCABE:

How many of them have two TV sets? Mr. Donnelly kind of indicated that the kids can go in the back and watch a CD, and then the parents can go in the front and watch sports. Do you have satellite TV for these RVs, or are they ---?

#### MR. KOCHENOUR:

Again, we have several different types of units depending on the guest preference. We have 12 units which have a digital TV in them.

# MR. MCCABE:

How many have more than one TV?

### MR. KOCHENOUR:

109 To the best of my knowledge, we have one 1 2 TV in those units. 3 MR. MCCABE: Okay. They're small. 4 5 MR. KOCHENOUR: 6 Yeah. MR. MCCABE: 8 They're not the big coach ones; the smaller ones? 10 MR. ALJIAN: 11 They're class C, right? 12 MR. KOCHENOUR: 13 Right, which is typical to the RVs. 14 MR. MCCABE: 15 That's all I'm going to ask. 16 CHAIRMAN: 17 Mr. Sojka? 18 MR. SOJKA: 19 I naturally have a few. Mr. Donnelly, I 20 was impressed with your comment about how a family 21 unit might come in and have their breakfast cereal and 22 go out and sniff the air, and whatnot. What's the 23 difference between kids in cars and kids in RVs? 24 ATTORNEY DONNELLY: 25 Well, no one's talking about leaving the

family kids in that car as some of the problems have been experienced in Pennsylvania with people coming and gambling and leaving kids there, and we're not suggesting that. I do know, from what I've learned about this property while I've been involved, is that they have a very active, almost a --- I call it a day camp --- provisions going now where that might have been --- when I did mine as a day camp, they ---.

# MR. SOJKA:

A kids club?

# ATTORNEY DONNELLY:

Yeah, it's a kids club, and they can swim, and they have activities.

# MR. SOJKA:

I'm assuming they got that, and let me just jump ahead in the interest of time. Would you propose putting signage out saying, do not leave your children in the RV when you're out using many of our other amenities? Would you have patrol going around looking to see if there were kids in the RVs?

#### ATTORNEY DONNELLY:

I'll give you an honest answer. I'm not sure, but I kind of don't think so. I don't think if someone were in a hotel room, that anyone would say, you can't leave your kids in the hotel room; lock that

1 hotel room and leave them watching TV and go somewhere else. People do it all the time, and I would assume 3 that parents would --- and they do that in the guest room RV, yeah. I would think it would be the same thing.

# MR. MCCABE:

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I want to bring up a point because I saw this happen once, and it was terrible. If there's a fire in there and the kids are left alone, those RVS go up like that. And it's a little bit different because in an RV, you've got a generator running; if 12 it's in the wintertime, if the generator goes down, the kids don't have heat. I know one of my concerns with RVs and leaving kids in them; it's a little bit more dangerous than leaving them in a hotel room.

# ATTORNEY DONNELLY:

Well, all those problems can be solved, that's for sure, if it is a problem.

### ATTORNEY SKLAR:

We would certainly have signage up saying, don't leave ---.

#### ATTORNEY DONNELLY:

Just like we do with the other ones now.

# ATTORNEY SKLAR:

Absolutely, and we will have security

patrols going through the back RV area.

MR. SOJKA:

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That's good. I just wanted you to be aware that we're thinking about those things. What's a themed RV?

# ATTORNEY DONNELLY:

One of the concepts that we had was that the pinnacle RVs and trailers is Airstream; tricked out, completely done Airstream; some big mobile homes 10 like celebrities use, mobile buses. And the idea, ultimately --- one of the ideas, and I think will 12 work, one of the marketing ideas one of the marketing people came up with, was to ask Airstream to have 14 state-of-the-art trailer there on an annual basis, and to rent that as a sales promotion for them. that would draw people who are interested. It's like 17 a Mercedes; draw people to the RV. And also one of the concepts is, again, hitting the demographic; doing 18 the Lucy Desi type thing, with a '50s throwback kind of a trailer. And some other marketing things that 21 will, again, back to what Dan said and has to do with 22 the room nights --- because we knew this question was 23 going to be asked --- but we can't advertise this right now because of Holiday Inn. So, people don't 24 25 know and they learn that people who are just stopped

there and stay in an RV, or when it's filled to capacity, the flow-over. But we're very confident that once we can advertise it, it'll be popular.

#### MR. SOJKA:

I've got to ask for a speculation on your part now, but what do you think the presence of this niche market, a bunch of RVs, either owned by you or brought in by their own owners, what impact do you think that will have on either drive-by day trip people or people who might be contemplating a room in the hotel. Do you think they would pay any attention to that? Would it be negative, or would it be positive?

# ATTORNEY DONNELLY:

Well, the hookups are going to be --- to the extent that anyone would think it's negative, the hookups are going to be in the back property in an area that will be away from this facility, and we're talking about 30. The other ones, so far, I asked Dan; I don't think it's any --- well, you tell me. Is there any impact on occupancy that you're aware of, any negative impact?

# MR. RICHARDSON:

Nope, none whatsoever.

# MR. SOJKA:

114 Okay. So, you're saying it's neutral? 1 2 MR. RICHARDSON: 3 Yes. ATTORNEY DONNELLY: 4 5 I think once we can advertise it, it'll be positive. Right now, I defer to Dan whether he's 6 been able to measure any impact one way or another. 8 MR. ALJIAN: 9 Some of the negative press that came out, even at the public input hearing, was the term, 10 trailer trash, which a lot of people took notice to. 11 12 MR. SOJKA: 13 I did hear that, yes. 14 MR. ALJIAN: 15 And John Glassey went through the demographics of who we believe will be attracted to 16 17 this location, and they're anything but trailer trash. And that's something that I ---. 18 19 ATTORNEY DONNELLY: 20 Yeah. That's a pejorative term we don't 21 need to get into. 22 MR. ALJIAN: 23 Exactly. 24 MR. SOJKA: 25 How's the crime in the area, and

specifically on the site?

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I think Dan has to answer that.

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### MR. RICHARDSON:

ATTORNEY DONNELLY:

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We work very, very well with

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Hampden Township, great relationship. We've had no

instances of what I would call serious or major crime;

you know, no ---.

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# MR. SOJKA:

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Public disturbances, though?

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# MR. RICHARDSON:

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Sure, absolutely.

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# MR. SOJKA:

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Would you describe that property as a

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place where there might be more public disturbances

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than there would be in say, a two mile radius around

17 it?

MR. ALJIAN:

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I can battle a little bit, and Dan can

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follow up, but I think the nature of the bar, and the

21 nature of the guests of the Hardware Bar and the Deck

22 Bar, definitely attribute to the incidences that have

23 been reported, and part of the plan is to upgrade and

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control that, and theme that into the casino.

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not a full upgrade where we're excluding the guests

1 that have enjoyed the Hardware Bar, but over the years, it's had a little bit of a negative reputation at times.

### MR. SOJKA:

Yeah, I understand that you're actually going to work to keep the Hardware Bar open because we heard it said today that they have a clientele, and you don't want to lose it.

# MR. ALJIAN:

Exactly.

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# MR. SOJKA:

Is that not a contradictory statement?

# MR. ALJIAN:

Well, I think the upgrading of the bar will also attract upgraded patrons on that ---.

# MR. SOJKA:

It might displace that.

# MR. ALJIAN:

It may very well displace that, but I think that the theme of the Hardware Bar, it's a name 21 that people in Harrisburg have grown to know over the past 20, 25 years.

### MR. SOJKA:

24 Yeah. You mentioned that you would be 25 the concierge to central Pennsylvania. Does that

really mean like a concierge in a uniform that you tip to get your hotel reservation somewhere else, or does it mean a rack of brochures?

# MR. ALJIAN:

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That's where that came up. We saw the rack of brochures in the reception area, but Dan can expand on how they actually do help their guests.

### MR. RICHARDSON:

9 I'm extremely proud of what we've done, 10 as was mentioned in my testimony. Our quests recognize us for our excellence. One of the things 11 12 that we do is we have dedicated van drivers, people that have been trained, to take people out on trips. 13 14 We also keep Mapquesting of all directions to all the 15 major sites. We take the time and effort to make sure that our guest, who stays with us often and who stays 16 17 for the first time, really feel welcome. Does that 18 answer the question?

#### MR. SOJKA:

It does, and you're suggesting it's active in that aspect?

#### MR. RICHARDSON:

It's very personal.

# MR. SOJKA:

Okay. I'm trying to run through these

things quickly. Would you be particularly concerned
going into that niche market, and I realize it's not
your whole market, but RV sales, nationally, have been
slumping badly since the fuel concerns of the last
couple of years. And if we look down the road, it
doesn't appear to be any more attractive.

Construction of RVs is off. Do you worry, long-term,
that RVs may in general become less popular than they
are now, with fuel concerns?

# MR. ALJIAN:

I can start off, and I think the other panel members can pick up, but when we started this presentation, we said, do we limit the scope of the RV patron to the casino and the guest? Because it is one segment of the total population who will be attracted to the casino. And we're not clear exactly what that percentage will be, but again, that's one demographic, one slice of the total pie.

#### MR. SOJKA:

Right.

# MR. ALJIAN:

So, that was one way to go. And then
John and everyone agreed, we need to hit this right up
and say as much as we can about the RVs; let's educate
everyone as to what the demographics are of RV owners,

and who might actually come to the casino via RVs, or stay in. So, we spent a lot of time on that.

# MR. SOJKA:

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That's good. I'm glad. While we're talking, then, about the energy issue in general, I don't want to sound overly green here, but it's hard for me to imagine that if you had your RV park full in the winter, and everybody's got their heater going, and their generator going, and their stove going, that's about as energy inefficient a way to put people on a spot as I could imagine, short of giving them a coal stove and a hibachi. Does that bother you at all? Is it out of sync with --- because I heard you talking about a leaves building, and it wouldn't qualify. But this seems, to me, to fly right in the face of any kind of energy conservation or anything. Is it a problem?

#### MR. ALJIAN:

That would be a problem, and I go back to the example of where there are resorts that have certain guest rooms available for certain seasons.

And I don't know what the occupancy, or how many patrons would come with their own RVs to hook up in the dead of winter in Harrisburg, but I would doubt that there would be many.

# ATTORNEY SKLAR:

But one thing, just to be clear; if we're fortunate enough to get the license, it's going to be hookups --- we're going to be tapping into the electrical system. We're not going to be running generators ---.

### MR. SOJKA:

The generators would be gone; you'd still have to have the individual heating units. I don't think you can do that in an RV with a centralized hookup, can you?

# MR. ALJIAN:

They would run electric heat off of the electric panel.

### MR. SOJKA:

Okay.

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# MR. ALJIAN:

So, it would be a hookup.

#### MR. SOJKA:

Okay. Well, that would cut that down, so that's a good answer to that. Mentioned there's a fire issue possibly, too. In the gravitational model, when you're calculating the propensity, that's a big issue. What do you use? Do you use a survey to calculate the propensity? Because I'm trying to run

along quickly here.

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#### 2 MR. KLEBANOW:

Yeah, propensity is a --- my name's Andrew Klebanow, K-L-E-B-A-N-O-W, principal of Gaming Market Advisors. When we look at propensity and the gravity model, that's something that can vary. Here's what we know about propensities in this region based on Harrah's profile of U.S. gambler. We know that propensity is ranged around 30 percent.

# MR. SOJKA:

But determined how?

# MR. KLEBANOW:

The thing that determined the propensity is the distance to the casino, availability of gaming to the region, history of the market to the casino ---.

# MR. SOJKA:

That's what affects the propensity. want to know how you measure it. How do you get that 30 percent number? Do you call people? Do you have them fill out a card?

#### MR. KLEBANOW:

Harrah's has done surveys on them 24 already. They've done research on it. So, we rely on 25 base research, quantitative research into markets. Αs

an example, in Las Vegas, local Las Vegas where I live, 70 percent of the adult population visits a casino at least once a year. We just know that because the Las Vegas Visitors and Convention Authority does that research for us. So, we have it based on ---.

# MR. SOJKA:

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Okay. And I guess where I'm still puzzled is --- because every one of the applicants has talked about the gravitational model; you're the only ones that have been kind enough to actually give us 12 the formula and the breakdown. And I'm a little puzzled because I think the key variable in there is this propensity number, and you're telling me, well, we sort of know this. I mean, if we're in Vegas, it's 70; if we're here, it's something else; and the farther away you go, the lower it goes. That's not satisfying. I want to know how they get that.

#### MR. PERRY:

Jim Perry once again. I wish I had a better answer for you, but it's really just by doing hundreds of models like you see here all over the country. Knowing the studies, we have researched with our sister firm, who's a market research firm based in California, that sits down and does focus groups all

over the country. 1

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That would be a way. Focus groups.

MR. PERRY:

MR. SOJKA:

Right, but we don't do that specific for each project that we do, but we do have access to that information when it's done.

#### MR. SOJKA:

But I'm gathering that industry-wide, there is maybe, and since you're really established professionals, you're a little vague about how a key variable is actually determined, and I think maybe that's explaining a little bit why you all point fingers at each other and say, well, you know, gravitational models, but ---.

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# MR. PERRY:

It does give us a nice excuse.

# MR. SOJKA:

Just curious about that. I was also curious with Kerry Smith about whether or not --- what I'm trying to do is get a handle on the management/ownership package altogether. And Kerry, are you going to be, essentially, the operator? You're going to be responsible for pulling the team together, for making gaming work, and you're going to

be employed by this entity; is that right?

MR. SMITH:

Yes, that's correct.

# MR. SOJKA:

Not your own personal experience or the experience of the people you're going to bring around you, but what's the depth of management? If Kerry Smith gets the influenza and can't come to work for a week, is there the equivalent of a company that's got other people that could be plugged in or anything? Or is this going to be an on-site, specifically put together operation no deeper than you?

#### MR. SMITH:

Well, this will be an on-site management staff with the directors of each of the departments that can manage their daily operations. So, if Kerry Smith was not there for the course of a week, that operations would continue to run, and they would be specialized to manage those particular departments.

# MR. SOJKA:

Okay. And that's it? You're not running any other gaming operations anywhere?

#### MR. SMITH:

No. No, I don't.

MR. SOJKA:

This is specific to this place?

MR. SMITH:

Correct.

### MR. SOJKA:

And that's a perfectly good model. I just wanted to make sure I understand it. I'm taking too much time. The final thing, I wondered --- I was at the public access hearing, and I thought I heard a fairly significant pushback by the neighbors. We've had the responses, and we've quantitated them, and they're in here. Do you have any plans, if you would get this license, as to how you would maybe proactively attempt to get the neighbors to be a little bit more receptive to what you're planning to do?

# ATTORNEY SKLAR:

I think that we've made tremendous strides in reaching out to the community, and what we have found is that there is substantial support for our project. I'm not going to sugarcoat it; there's clearly people who are opposed, and they just don't want a casino in their backyard. It's just a fact of life. But clearly, their response that we've received is very positive, and we've submitted a significant number of public comments that evidence that opinion.

### MR. SOJKA:

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Because you, unlike some of the others, you do have neighbors right up against you. I've taken enough time, Mr. Chairman. Thank you.

#### CHAIRMAN:

You're welcome, and your questions are always enlightening. Mr. Trujillo?

### MR. TRUJILLO:

9 Thank you, Mr. Chairman. I have to confess that the hotel and the guest room issue is, in 10 fact, a lawyer's delight, so I guess I'd better start 11 with that. I guess what I'd like to start --- and by 12 13 the way, I also want to say, I personally am very 14 intrigued by the model because I recognize that 15 Pennsylvania, without quoting Jim Carville, there's a lot of folks who do things much differently than 16 17 perhaps some of us do, and that there's a --- I 18 understand what kind of market there is here. So, I'm actually very intrigued by the model, but I'm more 19 20 intrigued by the transient RV model than I am about 21 the permanent RV model.

So, what I'd like to do is go to the definition section of the statute which defines not guest room, but hotel. And hotel is defined, skip one, except as provided here under paragraph two, and

it says, when the term is used in Section 1305, paren, relating to Category 3 slot machine license, close paren, or 1407d, paren, relating to Pennsylvania gaming economic development and tourism fund, close paren, comma, a building or buildings in which members of the public may, for a consideration, obtain sleeping accommodations.

So, obviously then, that's relating us

back to 1305, and then 1305a speaks to a well
established resort hotel having no fewer than 275

rooms under common ownership, dot dot dot. Does that

relationship to the definition section, where hotel is

defined, not put us then squarely back in the

legislature anticipating that a guest room is, in

fact, a guest room at a hotel?

# ATTORNEY SKLAR:

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I think that the answer is they could have easily amended the word, guest rooms. If their intent was to say that the guest rooms have to be hotel rooms, they would have just changed --- it's a simple striking of the word in 1305, striking guest and replacing it with hotel. I think it's really as simple as that.

# MR. TRUJILLO:

And so your point, and as I view your

application, it is --- and I appreciate the candor in 2 terms of what you literally contemplated, and then the legislation changed. There's nothing wrong, from a 3 definition or for a jurisdictional standpoint, wanting to fit within the language of the statutes. So, I don't hold that against anybody, but I just want to be clear; is it your position, then, that we as the Board have sufficient room under the statute to find that the guest rooms in the recreational rooms, and your 10 application, when completed, gives us the ability to find you eligible, and therefore, once we find you 11 12 eligible, then we can move on to our suitability and 13 other issues? Is that an accurate ---?

# ATTORNEY SKLAR:

Exactly.

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# MR. TRUJILLO:

Okay. And so, if we go, then, to the recreational vehicles, I guess one thing I did want to have a sense of, and I believe Mr. Smith spoke about his --- and one of the first questions I had was, RV comps. And I know that there was some discussion. I believe somebody spoke about one in Louisiana, but the first one I think Mr. Smith spoke about, or at least was on the PowerPoint slide, related to Circus Circus. I guess what I'd like to know, and I haven't seen

anything in the record beyond those two things, is how many RVs were on-site, or are on-site, at Circus 3 Circus, and how are other properties with RVs doing with casinos? And by the way, I don't think this is even close to a conflict, but I think some of you know, I did have an association a few years ago with Planet Hollywood. I don't think you and I ever dealt with each other, but if anybody has a problem with me participating, please let me know. But I just want to 10 make sure that that was out there. I think Mr. Sklar, you're aware of that; and Mr. Donnelly, you're aware of that. 12

# MR. KLEBANOW:

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Regarding the gaming behavior of people who are transient travelers in RVs visiting a casino property, the short answer is, it depends; all right? So, if you have an RV traveler who's coming from Michigan, who's a snow birder going to Laughlin for the winter, the gaming activities are less than someone going to a casino for the weekend. They're on a very fixed budget; they're going there with a fixed amount of budget, and they want to get through the winter. So, the gaming profile is less than someone who is getting in an RV and driving someplace for the weekend. Our model did not break out RV travelers,

transient RV travelers. What we did is the gravity model examined the entire daytrip market. Now, will there be people who are traveling from outside the 3 market? We believe our model accounted for that, but there certainly may be people from outside the outer markets; people who are just traveling from Canada, Florida, and see an RV park with a casino, and they will stop in and play. The model did not capture that. So, the short answer; the profile of a 10 transient RV customer is just depending on that type 11 of RV customer. Are they going away for six months or 12 just going out for the weekend? The shorter the stay, the higher the gaming revenue can be generated from 13 14 them. And those people are completely different from people renting a lodging unit that happens to be an RV 15 unit. We treated those people like the hotel guests. 16

# MR. TRUJILLO:

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And I assume the intriguing part to you of an RV transient traveler is the \$68,000 annual income, and having the ability to have disposable income?

#### MR. KLEBANOW:

Again, the model that we built did not take into account individual RV types. We just looked at the daytrip market and the outer market, and came

up with estimates in the gravity model.

# MR. TRUJILLO:

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Okay. And then so as to the Circus

Circus or the Louisiana --- I'm not sure who can speak

about that ---.

# MR. KLEBANOW:

Well, you're looking at two different things. Circus Circus has an RV park, or had an RV park, for 30 years on property off of Las Vegas 10 Boulevard. Sam's Town Hotel and Gambling Hall, where I was employed, has to this day an RV park on 11 property. Those are decidedly different than the 12 13 mobile homes that are built as lodging units at the 14 Coushatta Casino Resort in Kinder, Louisiana, or the 15 Grand Casino in Hinckley, Minnesota. Those are mobile homes that are lodging units, and they're people 17 driving by car; unload the car, the station wagon; empty the cooler; move into the thing for a few days 18 because it has a kitchenette, and a porch, and a place 19 20 that they can barbeque. So, different customer.

# MR. TRUJILLO:

Okay. But here we have, I think both,

23 don't we?

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# MR. KLEBANOW:

Yep, here you have both.

# MR. TRUJILLO:

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And because I'm familiar, having at one 3 point in my life actually lived in one, I'm painfully familiar with long term residence in small spaces. So, here we have both the transient RV traveler that you want to take advantage of, and then the more permanent one, which I take it really, you're using that as a jurisdictional hook in order to meet the statutory requirements. Again, I don't mean that 10 pejoratively; I just want to understand ---.

### MR. KLEBANOW:

The model is true to those lodging units --- property as lodging units as a room, whether it happens to be an RV or an exterior quarter room, it's a room, a rentable unit. We treat it all the same way.

# MR. TRUJILLO:

Fair enough. I understand. I'd like to know a little bit --- and this relates to financials. The only financials I saw related to the hotel --- is CMS or any of its family of companies registered investment advisors?

### MR. ALJIAN:

We are, yes.

# MR. TRUJILLO:

133 CMS is, or ---? 1 2 MR. ALJIAN: 3 CMS Companies is a registered investment 4 --- yes. 5 MR. TRUJILLO: 6 Okay. And in terms of the assets under management, what's your assets under management? 8 MR. ALJIAN: 9 In total dollar value ---10 MR. TRUJILLO: Yes. 11 12 MR. ALJIAN: --- for instance, the real estate 13 14 portfolio today, in total dollar amount, about \$1.4 15 billion, \$1.3 billion. 16 MR. TRUJILLO: Again, I don't have a lot of information 17 18 on CMS, but as I understand it, your primary assets are not cash, but real estate holdings? 19 20 MR. ALJIAN: 21 Correct. 22 MR. TRUJILLO: 23 And so, in terms of liquidity, and I saw 24 the numbers that CMS, and I think CMS 2 and the like, 25 are participating, I'd like to get the sense from you

in where the cash comes from.

### MR. ALJIAN:

The funds that we have in the CMS gaming fund, the \$60 million fund, we raise all of our funds from direct relationships with high net-worth individuals and families. And they subscribe to this closed-end fund, and we went out with a marketing period a year ago now, and I think we closed our last investor, demand note financing, in January. So, what we do is we call the capital that's been committed by these individuals when needed. So, in a typical fund, for instance, \$125 million hospitality fund, we don't call all that money day one. Our investor signs a demand note and we say, when we have the investment, we will give you an appropriate amount of time with which you will then send us that percentage of money that we need.

This is the same thing, and we have called, I believe, \$32 million or \$33 million of the \$60 million, and we have been sitting on that cash for quite some time now. If we were to get both licenses, for instance, we would then give appropriate notice in advance, and those investors would then fund the next slug of money that we would invest.

#### MR. TRUJILLO:

Okay. And I don't remember who it was that testified about this, but somebody testified that this region was number two in terms of visitors, and --- yes, I guess my main question is what area is number one?

# DR. GLASSEY:

I believe it was Philadelphia.

### CHAIRMAN:

If you go through the region ---?

# MR. TRUJILLO:

Yeah. Thank you. And Mr. Sklar, you spoke about Penn National's statements as it was trying to obtain licensing in, I believe, Maryland.

Do you have any transcripts or anything that evidences the statements made by Penn National as it relates to obtaining play from Pennsylvania?

# ATTORNEY SKLAR:

As an exhibit to our comparative evidence memo, I attached the pages from their PowerPoint presentation to the Maryland Gaming Commission.

#### MR. TRUJILLO:

Okay. Thank you. Mr. Smith, I'd like to hear a little bit more about your gaming background, and I'd like you to be as specific as possible, including how many casinos you've been directly

136 1 responsible for as the general manager, and so as much detail as possible. I'd like to hear more about your 3 background. 4 MR. SMITH: 5 As far as the general manager's position, I have not been a general manager, but I've been the direct individual that's responsible for casino operations. 9 MR. TRUJILLO: 10 And where was that? 11 MR. SMITH: 12 Resorts International in Atlantic City. 13 MR. TRUJILLO: 14 And during what time period was that? 15 MR. SMITH: 16 1997 to 2000. I could submit my 17 resume ---. 18 MR. TRUJILLO: 19 That'd be great. That would be helpful. 20 Thank you. 21 MR. SMITH:

Certainly.

MR. TRUJILLO:

Mr. Chairman, that's all I have.

CHAIRMAN:

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137 Thank you. Commissioner Ginty? 1 2 MR. GINTY: 3 Thank you, Mr. Chairman. A couple of questions. First is, 219 Holiday Inn rooms; 36 RVs; where are the other 20? 6 MR. ALJIAN: 7 In our project, there are also an additional 20 hotel rooms that are not part of the franchise agreement with Holiday Inn. So, I believe 10 that was built at a different time years ago. It sits off to the side, and what GF Management has been able 11 12 to do is capture the different rates schedule for those 20 rooms. There is no franchise fee paid to 13 14 Holiday Inn on those 20 rooms, so that's the 15 discrepancy that you see there. 16 MR. GINTY: 17 So, when you showed the diagram ---? 18 MR. ALJIAN: 19 It's part of the total property site and 20 it's incorporated into our total room count. 21 MR. GINTY: The information I have here that shows 22 23 that your average stay is 1.5 nights; is that correct? 24 MR. RICHARDSON:

I believe it's 2.4.

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138 1 MR. GINTY: You testified that it was 2.4. 2 3 ATTORNEY SKLAR: Currently this year, year-to-date, it is 4 5 2.4. 6 MR. GINTY: 7 And what I'm showing here, and you have to understand that it's 1.5. 9 ATTORNEY SKLAR: 10 FIU sent a schedule, and on that schedule, you're correct; we put 1.5. We went back, 11 and I asked Dan to look, and the number's actually 12 2.4. 13 14 MR. GINTY: 15 And are you projecting it will stay at 2.4, then, or do you anticipate it ---? 16 17 MR. RICHARDSON: That's a historical number for our 18 19 property. 20 MR. GINTY: 21 And are you projecting that'll increase ---? 22 23 MR. RICHARDSON: 24 Obviously, if we're granted a license, I 25 would expect it would.

# MR. GINTY:

Okay. That's higher than the number of other applicants'.

# MR. RICHARDSON:

Yes, it is.

# MR. GINTY:

Mr. Klebanow --- I hope I pronounced that close enough --- I'm trying to understand the numbers so that we can compare one applicant to another. And as I understand it, in 2013, you're projecting revenues of \$76 million; is that correct?

# MR. KLEBANOW:

Yes.

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# MR. GINTY:

Now, I understand you got there by --- \$71 million of that is coming from what you termed the daytrip market?

# MR. KLEBANOW:

Correct. And I'm going to have Jim step up and comment specifically since he built the model.

# MR. GINTY:

Okay. So, \$71 million is coming from daytrip market, and I assume daytrip market are people that'll come, use the casino, and then go home?

# MR. PERRY:

Yes, sir.

market?

### MR. GINTY:

Then you have about \$2 million from what you call the outer market, and I think you described as impulse gamers, or ---?

# MR. PERRY:

It's a combination of different things.

In this particular project, it includes the traffic intercept market, so people that are driving along one of the many highways that see a casino; that decide they're going to stop off and play for a little while; they're tired and they want to get lunch; they'll play in the casino.

#### MR. GINTY:

Why is that different from the daytrip

# MR. PERRY:

Because the daytrip market is specific to

--- and it wasn't included in this presentation, but

in our report, which I believe you guys all have

copies of, there's a market which is --- there's six

geographical market segments, and that is what we used

to quantify the daytrip market.

# MR. GINTY:

So, that leaves \$3 million as coming from

overnight guests?

2.4

2 MR. PERRY:

Yes.

MR. GINTY:

So, \$3 million of the \$76 million is from overnight guests?

MR. PERRY:

Yes, sir.

MR. GINTY:

That's much lower than what the other applicants are showing.

# MR. ALJIAN:

I can explain on that a little bit, and then Andrew can clean up what mess I make. It's been a huge learning curve for me for the last three years, and so I speak with Andrew and Jim and other experts in the industry. I would love to be able to say, show me what the capture rate is for the hotel guest for Harrisburg market; show me what the capture rate is for an RV that is onsite; show me the capture rate for someone that comes in transient and wants to park and stay there for 2.4 nights. There are no data points. There are absolutely no data points. We had a conversation with Andrew --- show us more revenue; show us more capture from this hotel in this resort.

It's not out there. If we were to present that, there are no data points that they could point to that would back that up.

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percent.

Now, when I deal with hotels that we turn around, we bring in a new marketing team. They have a lot of ideas, many unproven, and we go with those and we see which work and what don't. We try to capture more and more of the market. We also do outreach programs where they go to corporations and other 10 things. They do Tourism Board. They have meetings with them; how can we capture? They go to Convention 12 Board; capture as much as they can. And that's what we're going to do here. But unfortunately, I don't 14 have any data points, and Andrew can talk a little bit more.

# ATTORNEY SKLAR:

Before you begin, I just want to put this in context because when we analyze the market studies from the competitors, and we saw a substantial component of their overall revenues were coming in a very ---.

#### MR. GINTY:

But, it's pretty consistent; 20 to 23

# ATTORNEY SKLAR:

I'm not even talking about the capture rate; I'm talking about the segment coming from overnight outside of the particular facility that was the subject. And it we said, well, wait a second; what are we missing here? And we went back and talked to Jim and Andrew, and Andrew, why don't you ---.

### MR. ALJIAN:

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And before Andy does, so Mike and I did 8 our own calculation using those metrics, and again, 10 I'm not the expert, and we said, can we use this? And basically what we found was in the Greater Harrisburg 11 Area, there's over 13,000 rooms in the market, times 12 13 365 days of the year, times the average number of 14 quests of 1.5 quests per room. And then we say, 15 what's the average length of stay; we divide that by 2.4 days. Then we say, okay, what's the capture rate 16 17 of that? And we said, is it 20 percent; is it 30 As creating this, let's say 10 percent or 12 18 percent? percent. And we came up with a number that was 19 20 between, depending on what percentage you wanted to capture between \$8 million to \$14 million. Then we 21 22 said, Andrew, can we use this? Other guys are using this metric. 23

# MR. KLEBANOW:

And my answer is no. The hotel revenue

that we show in our report is coming from the Holiday Inn Hotel and all the associated rooms. There are 3 1,300 rooms in this market. If I was to try to quantify the gaming revenue associated with those rooms, and those rooms that were not pertinent to the property, across the street from the property within reasonable walking distance from the property, I found myself groping for revenue, and I'm not in a position to do that. I just don't think it's appropriate for 10 me as an independent consultant to find revenue in places that I would not normally look. And while yes, 11 12 we have a sizable room supply in this market, and yes, certain people will come up at night and gamble in the 13 14 casino. Again, as he said, I have no data points to 15 go to, to say, what's a reasonable capture rate from these 1,300 rooms in this market? And for me to 16 17 speculate, it would be nothing more than speculation. And my reports are prepared for lending institutions 18 and for yourselves so you can forecast future tax 19 20 revenue. And I'm just not going to grope for revenue 21 and try to obtain a number.

#### MR. GINTY:

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Here's the quandary. We have Category 1s and Category 2s, which appropriately labeled as, I think the term is convenience gaming. Category 3 is

resort gaming, and there has to be a difference. And if you're getting --- I can't do the math --- 90 2 percent of your revenues from what would be basically 3 convenience gaming, I think you can be putting yourself at a disadvantage.

## MR. ALJIAN:

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And we've already submitted the gaming report. We very well couldn't go back and amend that after hearing and reading the other game reports. But we could use the same metrics and revise our report and say, here's an example of what we believe we could capture. That might be something that might be appropriate, if we're trying to capture exactly what it is from the tourists, or from the resort patron.

### MR. GINTY:

It would be helpful to me if you would --- and I can't talk for my colleagues --- but if you could look at what the other applicants did, and you don't have to agree with what they did, but using whatever percentage, or however they speculate it, and give us what you think your number was. If you want to do ---.

## MR. KLEBANOW:

The short answer; yeah, I don't agree 25 with what they did. I don't think the assumptions

1 they made regarding all the hotels in that market, from the 13-room Frontier Inn to the Comfort Inn on the other side of town --- I don't think all those 3 hotels can be dealt with equally; you have different types of people staying in these hotels; you have people on extreme budgets; you have people on limited budgets; and you have people with families. So, it's wrong to assume that they'll all behave the same way. And the fact is, once they are in a hotel room and 10 it's evening, it's unlikely they're going to get in the car and drive to a casino simply because of 11 12 the ---. MR. GINTY: 13 14 But I'm talking about the people that are 15 going to be staying with you. So, they don't have to drive there? 16 17 MR. KLEBANOW: 18 Yep. 19 MR. GINTY: 20 They can walk into the casino? 21 MR. KLEBANOW: 22 Yes. 23 MR. ALJIAN:

of capture based upon any number of radii that we use

We could submit a matrix using a number

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in terms of how far out we go in the Harrisburg market
and break that down. And then, again, to Andrew's

point, when I speak with lenders on other real estate

properties, we have other income; what's in other

income? And I can explain it over and over again, and

yet the lender will go, that's great; I'm going to use

my own number for other income because that might be

too high, or you can't capture it. But I can't

finance on that, and that's Andrew's point of how he

does his study as well.

## MR. GINTY:

I'm going to get off this. You're showing a relatively high occupancy rate; you're showing a relatively high stay night. And I think, again, some of your competing applicants made some calculation somewhere, or however they came up with it, that people that are in those rooms are going to gamble 100 bucks or 125 bucks; they're able to come up with a number. \$3 million is very low, and I think it puts you at a disadvantage.

#### MR. ALJIAN:

We used the number \$55, and again, I go back to Gaming Market Advisors with their expertise, and I was hopeful that it would be a lot more than that, and I saw the presentations yesterday and this

1 morning, and I saw that everybody was looking for a much higher patron spend per visit.

## MR. GINTY:

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Are you able to explain, and I very much appreciate the other fact that you're being honest about it ---.

### MR. KLEBANOW:

And I'm obligated to the financial institutions that rely on these numbers to come up with conservative number. I would like to see this revenue be exceeded; that would be good. I just can't rationalize it in a spreadsheet.

## MR. GINTY:

That's all I have, Mr. Chairman. you.

## CHAIRMAN:

Commissioner Angeli.

## MR. ANGELI:

Simple questions. I get a little bit confused when we talk about the RV and the visits. 21 This is designed for the RVs to be in place there for 22 people to lease just as a hotel room. Are you planning space somewhere on this compound for visiting RVs, too? 24

### MR. ALJIAN:

Correct. 1 2 MR. ANGELI: Okay. And you have the space on the 3 current design ---? 4 5 MR. ALJIAN: 6 Yeah, in the architect's plan in the handout, you will see that there was 30 additional spaces for RV hookups. 9 MR. ANGELI: 10 Okay. And I know you'll address this, but it got a little confusing here for me; is all of 11 12 the property under ownership now under some kind of contractual agreement, or some document that meets the 13 14 standards of our people here? 15 ATTORNEY SKLAR: 16 Yes. 17 MR. ANGELI: 18 Okay. Do you own the RVs? 19 ATTORNEY SKLAR: 20 Yes. 21 MR. ALJIAN: 22 Penn Harris Gaming. 23 MR. ANGELI:

Pardon?

MR. ALJIAN:

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150 Penn Harris. 1 2 MR. ANGELI: 3 Penn Harris, you own the --- they're not leased? 4 5 MR. ALJIAN: 6 Yes. I have 36 titles in my desk drawer. 7 MR. ANGELI: Okay. But they're not there? They're 8 not on the property, no? 10 MR. ALJIAN: 11 The RVs are all there since August ---. 12 MR. ANGELI: All of them are? 13 14 MR. ALJIAN: 15 All 36 have been there since August 2nd. 16 MR. ANGELI: 17 Okay. I thought just --- I'm miscounting your design, that's all. In your aerial view, I can 18 19 only count 20; that's what I was looking at. That's 20 all I have. Thank you. 21 CHAIRMAN: 22 Commissioner Coy? 23 MR. COY: 24 Just one or two questions, given the time 25 situation. I was curious, because I think it's a good

idea, about the formation of the charitable foundation. Just expand on that a little more. I think all I heard you say was that it would be used for Hampden Township residents. Is there more?

# ATTORNEY SKLAR:

We signed a commitment letter, and if we're issued a license to establish a foundation, and it will be 501C3, there will be three Board members, two of which we'll appoint; one of which the Hampden Township Commissioners will appoint. And the charter will specify that the funds will be used for the benefit of Hampden Township residents.

# MR. COY:

Okay. But I guess what I was getting at is, use for what? Scholarships for students, or what? I'm just trying to --- or you're leaving it open, I guess?

# MR. ALJIAN:

Leaving it open, but it would be more for community services, parks, recreation, that sort of thing. The problem would be, for instance, I made a suggestion for the football team needs new equipment; then you start getting into board education issues with how that's used. So, I think it would be more for recreational.

# ATTORNEY SKLAR:

Purposefully, we want to keep it broad because we want to listen to what the residents need, where they know certainly a lot better than we do.

So, we want to keep it as broad as we can.

# MR. COY:

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7 Right. Right. I appreciate that. one comment, especially with regard to something that 8 Commissioner Sojka said earlier in terms of how to get 10 friendlier neighbors, or how to convince some of the 11 neighbors to be more supportive; I think you've got to talk about the taxes, and the amount of dollars that 12 13 will go to local municipality, and what it means to them. All of our applicants, and all of our 14 15 licensees, somewhere most of our current licensees do 16 a pretty good job with this. They talk about this 17 openly, and they say, here's what is provided, and your taxes will not go up by this amount because of 18 this. And I just commend that to you as something you 19 20 might want to focus on and let the local township 21 residents know what this means to them, potentially. 22 I've always found that lower taxes make people happy. 23 Thank you.

# CHAIRMAN:

Thank you. I have a couple of questions.

Could you pull up the chart where you have the diagram of the facility? And this is back to Commissioner Angeli's point. Tell you what; while we're waiting for that, I'll go on to some other questions. The local political support; we had seen from the other applicants where they had Township Commissioners, County Commissioners, solicitors, list of local, state reps, state senators, showing their support with letters or their names. Is there any local political support that you have?

## MR. ALJIAN:

Ne've met with Township officials
numerous times, and I think we have developed a good
working relationship with them. We've also gone to
the Cumberland County Chamber, and asked them to come
out and support. At this point in time, I would say
that everyone we've met with is trying to stay as
neutral as they can, and want to know more and want to
learn more because they've asked a number of questions
that deal with us, and also the Board, to help them
understand, for instance, zoning, parking issues, and
what this really means to the municipality. The
dialogue has been excellent, and one that we're hoping
to continue. But to this point, we have not been able
to get anyone's say, we are a hundred percent for this

154 and we're going to come out publicly and say so. 1 2 CHAIRMAN: 3 Okay. Fair enough. On the jobs, we went through this earlier today, and I think I saw your diagram, your PowerPoint say that there were 300 new jobs being created. Did I see that correctly? MR. SMITH: Yes. 8 9 CHAIRMAN: 10 Could you come up? Are those all full-11 time jobs? 12 MR. SMITH: 13 Yes. 14 CHAIRMAN: 15 And I also saw on that chart that the average salary, I believe, was about \$40,000, which 16 17 included benefits? 18 MR. SMITH: 19 Correct. 20 CHAIRMAN: 21 So, give or take benefits being 20 22 percent of salary, so somewhere in the low to mid 30s, and then benefits on top of that to equal \$40,000? 23 24 MR. SMITH: 25 That's correct.

### CHAIRMAN:

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Okay. What type of benefits are we talking about?

# ATTORNEY SKLAR:

Health, 401(k), dental, the normal type of --- I think that's the universe of the benefits.

### CHAIRMAN:

Okay. I don't think I heard much discussion on the patron of the amenities issue, or did I just miss that? And we heard other presenters over the last two days talk about what a conundrum that was for them. And specifically, Nemacolin, which quite frankly is a premier resort which probably has 14 more amenities than any other applicant, and they profess to have issues with dealing with how they track that, and what kind of a negative or tamping down of their patron that specific issue will cause. I don't think --- and again, I may have missed it --but I don't think I heard any of you talk about how you will deal with that.

#### MR. ALJIAN:

We didn't really delve into that in this presentation, and I was present yesterday for Gettysburg, and this morning. Just about every example they gave of situations that they thought they could either create memberships, or how that fee could be applied, how we could be controlling things; Jim did go into that a little bit. I'm not sure who went through it. We would have to develop the same thing with the Board's guidance.

# CHAIRMAN:

But again, I guess back to Commissioner

Ginty's point, if the vast majority of your clientele
is coming from --- I guess the patron or the
amenities, that would be the room charge, I guess. I
didn't get a sense that you guys had a handle on that.

## ATTORNEY SKLAR:

I think that a critical component of the patron, the amenities, is going to be the membership part of it; that there's only so many guests who are going to stay at the hotel; there's only so many guests who are going to come to the restaurants. And in order to make this economically feasible, the membership component, I think, is going to have to play a critical role in generating guests.

#### CHAIRMAN:

And the membership would be in what?

## ATTORNEY SKLAR:

We would have membership to all of the general recreational membership, and we would break it

out with specific components for the miniature golf course, for the volleyball, for the fitness center, for the pools. So, we would have a menu of memberships at different price points, depending on how inclusive of the use of the amenities.

# MR. ALJIAN:

Right. And Dan just pointed out to me that also, not only do you have hotel guests that are at the resort, you also have the weddings, the meetings, all those patrons would then qualify, I believe, since they're using the facility, to have entry into the casino.

## CHAIRMAN:

Well, except that if you have wedding guests or convention guests, it's really the people that are putting on the wedding, not me as a guest, that is --- I'm not spending any money; I'm coming as a guest of the person who's paying for the wedding. And if I'm a conventioneer, again, maybe I have a hotel room, but the person who's throwing the convention is putting out the cash, not me.

#### MR. RICHARDSON:

I think that's certainly true, but I also think you have to understand that we have, with our bars and other options, people are spending money

morning, noon, day, and night above and beyond what they're being provided for by the host.

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Okay. Fine. Can we, and I hate to be a nudge about this, do you have a better diagram of the facility? Yeah, let's use that one. It's just a little bigger. Back to Commissioner Angeli's point, on that diagram right there, where are the current RVs located? Why don't you start with that question; where are the current RVs located in? I think I know because I was out there at the facility, but you tell me.

#### MR. ALJIAN:

Let's go back to the other slide as well, but there are a number of them around the multi-use field, currently.

## CHAIRMAN:

So, back by Number Eight?

#### MR. ALJIAN:

Correct.

# CHAIRMAN:

Okay.

# MR. ALJIAN:

And then the remainder are secured on the back six-acre parcel that was denoted on here for the

RV world area. There's a clearing. So, if we go back a couple of slides to the larger, the top left corner right now is heavily wooded, and we cleared a section and parked the RVs, and when they're needed --- if we need more than what we already have available near the multi-use field, we'll bring them out. But right now, they're situated back there.

### CHAIRMAN:

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Okay. And so the RV park will be back in that back left corner?

## MR. ALJIAN:

Correct. And there also will be units
--- and again, this design, we can change this as time
goes on, but we also brought units closer to --- go
forward a couple slides. We have RV units in Number
Seven, so between ---.

#### CHAIRMAN:

Hold on. Let me just get focused.

Number Seven up in the left-hand, or the right ---?

# MR. ALJIAN:

Upper right corner, middle right.

#### CHAIRMAN:

Okay. I see yes.

## MR. ALJIAN:

So, we also have denoted on here RVs that

are permanent RVs, guestrooms, situated there. The ones that come in and hook up, they'd be in that back parcel on the previous slide.

### CHAIRMAN:

Okay. And then where are the 900 parking spots? I guess I see them up there by Number Three in front of the casino, and then to the left of Number One. So, again, I can't obviously count that, but I want to make sure that with the RV park there, there's still 900 spots that you had talked about before.

## MR. ALJIAN:

Mark can go through the detail, and then one caveat is that, you know, I've worked with Parkway Corp. on parking issues in the past, and what we don't have here is a heavy stacking of cars, where you have valet, and then you can go two, three, four, five deep. And typically you can get anywhere from three to as much as six times as many cars in a certain area that's designated. So, right now, I believe we have designated individual parking spaces that are both valet and also self-park.

#### MR. PETRELLA:

All right. To clarify, actually on-site, there are 938 represented in this plan; 79, as I indicated before, are under the casino, so

1 underground; the rest are dispersed around the site. You see a majority of those spaces run across the front of the casino, adjacent to Carlisle Pike. 3 There's a large parking lot which exists to the left of the existing hotel. Then you can see that they do wrap around the building up towards the multi-purpose field and down the left side of the property. And if you advance to that blow up slide of the rear RV world area, and there's actually a blow up of that as well, if you advance a couple more slides, I think there's a 10 --- there's a large parking lot back there, which 11 would probably be utilized as valet or employee. 12 13 I wanted to clarify that all the spaces represented in 14 this drawing are standard spaces, and there are no 15 stacking or tandem spaces for valet. So, there is potentially more parking available on-site, but right 16 17 now, we have 938.

#### CHAIRMAN:

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Okay. And one last question.

Commissioner McCabe had whispered in my ear; there is no additional zoning variances or local commission support that you need to do this facility? In other words, your plot there, the 22 acres, is currently zoned with the RVs, and everything that you need, you have already; is that correct?

# ATTORNEY SKLAR:

Not entirely. The zoning code does not address RVs at all. Recently, Hampden Township passed a catch-all provision in the zoning code, and we submitted a conditional use application for the RV component. And we're discussing with them that aspect.

### CHAIRMAN:

Okay. So, you don't have that conditional use permit yet?

## ATTORNEY SKLAR:

No.

## CHAIRMAN:

Okay. Commissioner Sojka?

#### MR. SOJKA:

Do you have any more, Ken? I am done, but I thought maybe one or the other of you would ask these last two questions, again, that I think are going to help us get to this nagging question we're all getting to about the resort business. And without saying one's better than the other, or I would vote one way or the other, there seem to be after two days of testimony, two ways to get to and attempt to satisfy what the statute is asking for. Your theme today has been location, location, location. That's a

very legitimate thing to do in the real estate world, and when you do that, that means you look for a 3 location as people who want to put in a gaming facility. And then you look around and you find something that either does or could be made to fit the description of a resort. There's another approach which says, we have a resort and we'd like another amenity. Would you agree that if you're doing location, location, it really means that the 10 gaming is leading; you're looking for a place to put the gaming, and you found something that you can make 11 into a resort; is that not right? 12

## MR. ALJIAN:

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I can make an argument that ---.

#### CHAIRMAN:

I'm not saying that's wrong.

## MR. ALJIAN:

Well, there could be an amenity that you want to add to a resort that makes no sense in that location, and that's another way to look at it as well.

#### MR. SOJKA:

Well then, let me ask what will be my final question. Maybe this gets all the way back around it, and that is if, for some reason or other,

you don't get the license, what is the future of the 2 Holiday Inn in that spot?

# MR. ALJIAN:

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The future of the Holiday Inn is clear; it'll continue to run as a hotel, and as Dan has said, they have their resort amenities, and he's been very successful on that. If we go back over time, he's continued to add amenities over time as he's bred more and more success to that hotel. And in talking with Dan, he has many, many more ideas that he thinks ---.

## MR. SOJKA:

The RVs would probably come out?

# MR. ALJIAN:

The RVs would probably come out.

#### ATTORNEY SKLAR:

But just one clarification. I think we certainly believe that this is a resort to begin with ---.

### MR. SOJKA:

Nobody's arguing with that.

# ATTORNEY SKLAR:

I know, but I think the supposition was 23 that you have a resort and oh, we need an amenity, versus the ---. 24

### MR. SOJKA:

We've got a great spot; now let's find something to ---.

# ATTORNEY SKLAR:

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Right. And I think that we believe it's not Nemacolin. There is no question about it; that's a magnificent, ultra luxury resort, no question about This is a mid-market resort, and it's more of a regional resort, and I think that that ---.

## MR. SOJKA:

But it didn't go looking for a gaming opportunity; did it? Rather, weren't there people who were looking for a place to put a gaming operation, and they found it; isn't that the sequence that was 14 followed?

#### MR. ALJIAN:

If we go back in time, I think the owner of the hotel at the Holiday Inn had thought about the gaming license.

#### MR. MCCABE:

How does the Holiday Inn advertise this location?

#### MR. ALJIAN:

How does it advertise this location?

## MR. MCCABE:

What I'm saying is, what it its title?

Do they say Holiday Inn?

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### MR. ALJIAN:

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advertised.

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Currently, up until the end of this year, it'll be advertised as the Holiday Inn. On January 1st, the brand changes, and it will continue to be

# MR. MCCABE:

What will the brand change to?

# MR. ALJIAN:

The Park and ---.

# MR. MCCABE:

That's not where I'm going. There's the Holiday Inn; any idea on how they advertise this? 14 Holiday Inn Resort?

# MR. RICHARDSON:

If you happen to be, as an example, on our website this summer, you would have seen resort package offerings, and that actually has become --and I think you and I talked about this, Rich, a little bit --- has become probably our most exciting package and our most popular package. We used to lead years ago with Hershey Park as being kind of our resort package, and that's what we would lead. But 24 we've been to the point now, we have so many amenities over the years, and Ken and I have talked about this

and his vision of building this resort, and Ken's got

--- he's just got a really cool knack of looking years

forward and seeing how you need to be positioning

yourself today. So, part of that vision and part of

that discussion was a lot of things, including a

casino as a potential amenity.

To your point, I think it's the meeting of both of those ideas that you said, and we met in the middle. I'm running a resort, a great resort.

Okay, I don't care what you want to call me; midscale, whatever it might be. Our guests love us; they have a great time; we're building and growing; we're leading in our sect; and we're looking for the next competitive advantage, the next thing to make our guests so, wow, we want to come back.

# MR. ALJIAN:

The competitive advantage that Dan has in this bid market segment, and it includes a lot of the limited service; even though he's a full-service hotel, because of the exterior corridors and the Holiday Inn flag, he competes with Hampton Inns and other type of hotels that --- they don't have any amenities. They have nothing. That's been his ability to market the hotel and be successful, and one of the questions was the occupancy rate that we show

on our projections are very high, higher than anyone else. Actually, I didn't grow our projections over time. I was taking historical occupancy. The industry has experienced a downtrend over the last three years. We get back to where Dan was four years ago in occupancy a few years out.

### MR. MCCABE:

I want to go back to the point I brought up. I'm still not clear. And granted, I can accept that you have a resort package, but is the facility advertised as a Holiday Inn Resort?

## MR. RICHARDSON:

Yes.

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#### MR. MCCABE:

That's how Holiday Inn advertises on their website; a resort?

## MR. RICHARDSON:

18 Yes, absolutely.

#### CHAIRMAN:

Okay. Mr. Trujillo?

# MR. TRUJILLO:

Okay. What time is it?

# CHAIRMAN:

We've done this, and you've been with us a long time. I think this is the first time that's

ever happened. Take your time.

MR. SOJKA:

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Just say you can't go on anymore.

MR. TRUJILLO:

All right. Okay.

CHAIRMAN:

Thank you. Mr. Trujillo.

MR. TRUJILLO:

Thank you. Just, do you have any numbers of the economic impact? You'd mentioned the RV show in Hershey; do you have any of the numbers as to that economic impact of that show? And if not, you can supplement the record, but I'd be interested in 14 knowing that.

#### ATTORNEY SKLAR:

We can get it for you.

# MR. TRUJILLO:

18 I'd be interested. Thank you. That's all I had, Mr. Chairman. 19

# CHAIRMAN:

21 Thank you. And with that, we're going to 22 take a ten minute break. When we come back, 23 Mountainview Thoroughbred Racing, which is a contester

in intervening in these proceedings, will be at the

25 dais. Thanks.

## SHORT BREAK TAKEN

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# CHAIRMAN:

3 I think we all realize that the hour is late, and I'm going to invoke my privilege as Chair to keep everybody on the clock. So, as I said before, you get extra points if you finish early, and you get demerits if you finish late. Hopefully nobody does that because we are going to stay on the 15 minutes. So, let me get back to my agenda. I see we have representatives from Mountain View Thoroughbred Racing 10 Association, which is a contester and intervenor in 11 12 these proceedings, and anybody who is a non-lawyer who 13 is going to be testifying today, if you could please 14 stand to be sworn in.

15 -----

16 WITNESSES SWORN EN MASSE

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#### CHAIRMAN:

Thank you. And again, as we stated before, as you begin your presentation, please state your name and spell it for our court reporter. And with that, counselor, I assume you're going to lead the show here.

# ATTORNEY KRAUSS:

Thank you very much, Mr. Chairman and

Commissioners. It's a pleasure to be before you again 1 2 tonight. Our presentation was fine, wasn't it? name is Robert Krauss; you have my card. K-R-A-U-S-S. 3 I have the pleasure of representing Penn National Gaming, which is an intervenor as well as a contester in this matter as a Category 1 licensee. obvious we had to intervene because no one was there to give our side of the story, and while Mr. Donnelly was very candid and said he didn't want legal mumbo 10 jumbo, we then had a lot of mumbo jumbo and a lot of omissions. And we just need to fill in some holes; 11 we're going to do it with reference to our written 12 materials where possible so we don't have to repeat 13 14 things. And we can expect that that will be 15 acceptable and appreciated.

First of all, Commissioner Trujillo, you are correct; the key issue is eligibility here. There are not 275 rooms, and while counsel might have wanted us to read the law a little bit differently, the legislature in January of 2010 added the definition, hotel. And when you put together the definition of hotel, you put together the 1305 requirement and the regulations of the Pennsylvania Gaming Control Board, you get 275 rooms in a hotel because the hotel has to 25 have the rooms. So, it's the hotel that has to have

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the rooms.

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2 Now, if you want to say that it doesn't 3 have to have the rooms, then you don't need guestrooms because we could have had them outside; could have had them anywhere else. The point was, when the legislature adopted 1305, as those of us who were there at the time remember, it was to promote an established hotel; not something that became a hotel, but something that was a hotel, and a hotel that had 10 275 rooms. That was the deal, and we all knew it. This hotel does not have 275 rooms; it has 219 or 239. 11 It does not have 36. 12

We have affidavits in our paperwork; you will see we went and we scoured the property. We found seven at each time of RVs in August. Maybe they're there today, by the way; don't doubt it. But they had not been there every day since August 2nd. But your regulation that you adopted after you had a hearing; you say, when is it that the hotel has to be compliant? At the date the law was passed in '04? The date of application; not the date when the application was complete, but the date of the application? Or the date of issuance? And you chose the middle ground; the date of application. That was April 7th. On April 7th, they did not have 275 rooms.

And I'm not going to dwell on it anymore; it's simple.

Let's go on to the other things. Perhaps the other issue that is as important, or more important, is this doesn't do anything for the pie for Pennsylvania. What we're going to tell you in the next 11 minutes is that all we're doing is moving revenues out of Penn National, Hollywood Casino at Penn National, and moving them across the river, and we add nothing. We add no new jobs; we add no new revenues; we add no new taxes. What we do is we hurt a very good facility; we hurt a lot of people; and you're also going to hear from Todd Mostoller who is the head of the HBPA at Penn National that it's going to hurt the horsemen.

So, as far as local support, by the way, the Mechanicsburg Borough Council voted six to one to vote against support. The overwhelming public comments have been against, and nearly 900 residents have petitioned against. Walter, would you like to speak?

# MR. BOGUMIL:

My name's Walter Bogumil, B-O-G-U-M-I-L. Thank you for having me again today, Board, Mr. Chairman and members. I just want to take you through some of the demographics that we've looked at, and a

lot of people have talked about projections and all these sort of gravity models, and I want to take you through some facts about where our customers come from that we track and know every day. These are people that have already --- are already our customers that we track via the player card system that come back to Penn National on a regular basis.

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If you look at the map up on the screen, you'll see a blue outline. That's a 90-minute drive around our facility today. There's 3.1 million adults 25 years or older in that zone. Go to the next slide, please. The red area there represents 1.4 million adults. All of those 1.4 million adults are now going to be closer to the Mechanicsburg facility than to the Penn National facility. What that represents today in real customers that are going to Penn National today that we generate our tax dollars from, that our jobs are created by, is 46 percent of Penn National's revenue, will now be generated from customers that are going to be closer to the Mechanicsburg site.

You've heard time and time again over the last two days that proximity is a huge driver of gaming revenue. I think if you look at the Penn Harris Resort strategy, and you believe that the hotel rooms are unable to support the facility --- and their

numbers state that, and all the other applicants have stated that over the last few days --- that it would seem to infer that Penn Harris and Penn National are going to share this market, and this market's Harrisburg. That's where our customers are coming from; it's where the gross preponderance of our customers come from today and always will come from. We expect that the vast majority of Penn Harris's revenue will be generated from existing Penn National customers.

## CHAIRMAN:

mean?

When you say vast majority, what do you

## MR. BOGUMIL:

We have the potential --- obviously,
we're at risk of losing 46 percent of our business.
We don't know that that is the case. We think that
Penn Harris has actually done a fairly accurate job of
estimating what a revenue impact could be in their
projections. And we also believe that they've done a
fairly accurate job of reflecting the fact that
they're all going to come from the inner market, which
is this red zone right here. There will be no
incremental taxes generated for the Commonwealth and
property tax reduction from this facility. There'll

be few incremental jobs generated for the unemployed people in the Commonwealth today. And this will have a detrimental impact on the hardworking horsemen at Penn National today.

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I want to clarify one item, and that is the percentage of cannibalization. You've heard all sorts of numbers over the last couple of days, ranging from 25 to 11 to 19 to a number out here that could be as high as 46. What I want to give you is an apples to apples comparison; this 46 percent of revenue that's at risk if this facility opens is comparable to 12 the Mason-Dixon number of approximately eight percent of Penn National's revenue, which is also comparable to the 11 percent of revenue from the facilities yesterday. So, I just want to give a little bit of apples to apples in saying, this is the percentage of revenue that Penn National is at risk of losing, not the percentage of revenue that would necessarily be attributed from the new facility that would come out of the existing facility. So, a little bit of difference in numbers.

I believe there was a 25 percent number floating around yesterday, and that would be the percentage of revenue that would be generated at the new facility from Penn National's customers; different than the eight percent that Penn National will lose.

So, if you compare apples to apples here, you're

looking at --- we're at risk of losing eight percent

of our revenue at Penn National from the Mason-Dixon

resort, and 46 percent here. It's over five times the

amount. This is in our back yard; it's in our front

yard; it's our house that they're coming in and trying

build this facility on.

As we waited for the locations of the Cat 3 to be announced, Penn National's business has continued to grow. And we've actually gone and done architectural works and have operational plans, I'm sure as many of you are aware, to do an expansion at Penn National. We had a meeting several months ago to discuss going forward with that expansion, and we just had to sit and wait to see what was going to happen with this site, because we can't sit and put more capital and generate more --- and expand our facility to the extent that something like this would come in and just have the chance to detrimentally impact our existing business today. Thank you very much, Board.

#### ATTORNEY KRAUSS:

Thank you, Walter. And Laura, will you explain who you are and add a little bit?

## MS. PALAZZO:

My name is Laura Palazzo. 1 Sure. I'm the 2 Vice President and Chief Financial Officer at 3 Hollywood Casino. It's P-A-L-A-Z-Z-O. I'm here to briefly speak a little bit, too. What Walter just spoke about is to the impact on Hollywood Casino, of the potential revenue that is at risk if this property were to be given the green light. Based on the expectation that the majority of the Penn Harris business would come from our existing market, 10 currently served by the Hollywood Casino, the potential revenue loss for our property could result 11 in loss of up to \$50 million of incremental taxes to 12 13 the Commonwealth, paid by Hollywood Casino, as well as 14 a loss of up to 300 full- and part-time positions 15 because of that revenue loss at our property. Obviously, with low revenues, we couldn't support the 16 17 positions that we have currently on staff. 18 In addition, the cancellation or the decision to not proceed with expansion plans at the 19 20 property as a result of this could result in the addition of the loss of 90 full- and part-time 21 22 positions that we would have expected to add with

# ATTORNEY KRAUSS:

pursuing that expansion.

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Thank you very much. And Todd Mostoller.

# MR. MOSTOLLER:

Thank you. My name's Todd Mostoller.

I'm the Executive Director of the Pennsylvania

Horsemen's Benevolent Protective Association. I will

use the acronym HBPA so I don't have to say that again
in the future.

### CHAIRMAN:

Could you please spell your name?
MR. MOSTOLLER:

M-O-S-T-O-L-L-E-R. I represent the
Horsemen at both Hollywood Casino at Penn National
Race Course and Presque Isle Downs Casino in Erie.
With my fellow horsemen, I participated in the
drafting in Act 71, which had the legislative intent
to enhance live horse racing, breeding programs, and
employment in the equine industry within the
Commonwealth. I'm here on behalf of the PA HBPA Board
of Directors on our 3,400 members to oppose the
issuance of the Category 3 license to Penn Harris.

We have a number of concerns. The approval of the Penn Harris application will contradict the intent of Act 71 in regards to the horse racing industry. The Penn Harris proposed location will have the greatest impact on an existing Cat 1 facility, that being the Hollywood Casino at

Penn National Race Course, and any of the other three
Category --- or any of the other Category 3
applicants. This is due to the geographic proximity
and the demographics of the geographic area. If
successful, this ---.

# MR. TRUJILLO:

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Are you part of the Mountain View
Thoroughbred Racing Association, the intervenor here?

# MR. MOSTOLLER:

That is the racing association that the horsemen operate under at Penn National Race Course.

### MR. TRUJILLO:

I understand, but I understood that the intervenor here and the contester was Penn National, not HPBA.

## ATTORNEY KRAUSS:

That is correct. They represent the horsemen, and therefore they have an integral interest in it. They have not intervened, but they are our witness, and I thought we could have witnesses.

#### CHAIRMAN:

You can have witnesses. If you want to do more of a Q and A, Commissioner Trujillo, would that ---?

## MR. TRUJILLO:

No, I was just confused because I thought
--- but that's fine. No, he can have whatever witness
he wants. I'm just confused.

### MR. MOSTOLLER:

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If successful, this proposal will 5 materially hurt the Penn National Horsemen in a 6 variety of ways. The table games legislation consisted of two major changes regarding the Pennsylvania Race Horse Development Fund. First was a 10 change in the health and pension provision, and the calculation and distribution of those dollars. 11 It was 12 also the creation of \$11.4 million floor to ensure that the contracts that horsemen had entered into for 13 14 their health and pension, that those dollars were 15 available; that we would not default on those contracts. Currently, Hollywood Casino at Penn 16 17 National Race Course earned 16 percent of the gross terminal revenue of all Category 1 casinos. 18 Therefore, we received 16 percent for our health and 19 20 pension of the \$11.4 million, which is roughly about \$1.8 million. 21

If, in fact, there was a 40 percent reduction in the gross terminal revenue at Hollywood Casino at Penn National Race Course because of the competing casino at Penn Harris, that would result in

the percentage earned at Hollywood Casino dropping to
10 percent, which would decrease our allocation of the
health and pension dollars to approximately \$1.1
million. Currently, we have contract with Highmark to
ensure 108 eligible members and 237 individuals are
covered under that insurance with yearly premiums of
\$1.3 million. So, we would essentially have a
\$200,000 deficit and would have to default if the 40
percent would materialize.

10 In addition, it would create a \$3 million shortfall to the State in future budget years, and 11 this is due to the fact that in the table games 12 13 legislation, there was a 17 percent tax that was taken 14 from the Pennsylvania Race Horse Development Fund. 15 The liability to the Pennsylvania Race Horse Development Fund is calculated by multiplying 18 16 17 percent of the gross terminal revenue at Category 1 18 facilities only. So, if \$100 million was transplanted 19 from Hollywood Casino to another location, it would 20 basically create \$18 million less being contributed to 21 the Race Horse Development Fund. Seventeen (17) 22 percent of the \$18 million is the \$3 million budget deficit shortfall that the \$50 million tax was 23 2.4 intended to create.

It would also create a loss of \$12.2

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1 million in purse moneys at Hollywood Casino at Penn 2 National Race Course. We'd immediately have to cut 3 purses 31 percent. It would obviously be devastating to the equine economy at Hollywood Casino at Penn National Race Course since purses are the sole revenues available to our horsemen. It would also continue the erosion of the economic benefits of Act 71; it would be decreasing capital investments for horsemen and breeders; the racing product would return 10 to a competitive disadvantage at an average daily purse of \$136,000 a day. That would put us below 11 12 every other race track within the Commonwealth, and 13 would also put us below the majority of race tracks in 14 the surrounding states.

A large number of horsemen have relocated to Pennsylvania and have invested millions of dollars, based on Act 71. This investment, as a result of business activity, increased. And the total economic impact of the Pennsylvania equine industry has grown from \$1.5 billion at the time of passage of Act 71 to currently over \$3 billion. We firmly believe that it would be a prudent position --- prudent decision to allow this to continue expansion.

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By granting a license to the Penn Harris site and the resulting negative financial impact on

the equine industry at Hollywood Casino at Penn

National Race Course would contradict the legislative

intent of Act 71. As the horsemen at Hollywood Casino

at Penn National Race Course, prior to the issuance of

the last remaining license, we respectfully request

the Board to consider the negative impact on the

equine industry by granting a license that the Penn

Harris site will create. Thank you.

# ATTORNEY KRAUSS:

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Thank you, and just one thing I'd like to bring your attention to: Exhibit Two of the materials we handed to you, which was an affidavit from the Treasurer of Cumberland County attaching a tax form that was filed by the Penn Harris facility, saying they have 239 rooms under penalties of perjury. And that was on May 4th. It also has an obligation to update it, and I can tell you that Mr. Gross was here until just a little bit ago, and he had ran out of time. And he would have told you that there has been no updating done. As a matter of housekeeping, Mr. Chairman, I would like to move that all of our exhibits, as well as pleadings before and after this hearing, be admitted into the record.

# CHAIRMAN:

So moved.

# ATTORNEY KRAUSS:

Thank you.

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# CHAIRMAN:

Thank you very much. Any questions from the Board? Commissioner Trujillo?

# MR. TRUJILLO:

The proposed expansion; what is contemplated to propose expansion?

# MR. BOGUMIL:

The plans call for an attached butler building off the north wall of the existing facility that would allow us to add more slot machines and table games.

# MS. PALAZZO:

It would be approximately 500 slot machines and 20 table games additional.

# MR. TRUJILLO:

Okay. Well, if that's the case, then I am really puzzled by how you can be saying to us that you're in danger of losing --- if Penn Harris is granted a license, if you're proposing to expand by 500, how can you be having a net loss that is equal, in essence, almost 100 percent of their proposed gross income?

#### MR. BOGUMIL:

Member Trujillo, that's a number that we believe is at risk. Again, as we testified, and I believe almost everybody else has testified, proximity is a huge driver in these local markets. And that's really what the facility there is building; they're building an alternative local facility in our back yard. So, the willingness to drive the 20 minutes to get to Penn National from where their site is at will drop.

# MR. TRUJILLO:

But what I don't understand, though, is you are saying that their projected numbers are pretty close to accurate; you yourself are preparing for a proposed --- a planned expansion. What that says to me is that there's no cannibalism; it means that there's some new, fresh food on the table, not that there's cannibalism of your existing business.

### MR. BOGUMIL:

Member Trujillo, just by the proximity factor, customers that were coming to us are going to go to them, and we wouldn't --- if we thought that it was a no brainer to build this, we would have already moved forward and proceeded. We actually held off to see what was going to happen here because we didn't want to go and expand into a facility, and not have

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1 any incremental revenue, any incremental taxes, and really not be able to support any incremental jobs. 3 The fact is that customers that have an option to drive an extra distance will go to the facility that's closer to them. We're seeing that today in Atlantic City; as Pennsylvania casinos have opened, we've seen a precipitous drop in Atlantic City facilities that are, by most measures, nicer, bigger, and offer more amenities, to go to smaller facilities that are just closer to their proximity of where the customer 10 11 actually lives. And that exact same thing will happen 12 here at this facility. 13 MR. TRUJILLO: 14 I understand. That's all I had, Mr. 15 Thank you. Chairman. 16 CHAIRMAN: 17 Mr. Sojka. 18 MR. SOJKA: 19 Yes. I'm getting a little confused. I'd 20 like to ask a question of the witness, if I may. Todd? 21 22 MR. MOSTOLLER: 23 Yes, sir. 24 MR. SOJKA: 25 Is there a difference in the way the

1 money generated by slot machine gaming is distributed between standard bred tracks and thoroughbred tracks? Or do they both essentially get the same revenue?

# MR. MOSTOLLER:

They're both Category 1 facilities.

# MR. SOJKA:

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Yes. The horsemen get that percentage of the money that comes out of the slot machines, regardless of where those slot machines are located; right?

# MR. MOSTOLLER:

12 I understand where you're going with 13 this. The problem is the liability to the 14 Pennsylvania Race Horse Development Fund is 18 percent 15 of the gross terminal revenue at the Category 1 16 facility. So, when you remove substantial revenues 17 from that Category 1 facility, you decrease that 18 liability to the Pennsylvania Race Horse Development 19 Fund as a loss.

# MR. SOJKA:

And that is a different situation with the standard bred tracks; is that correct?

#### MR. MOSTOLLER:

To the best of my knowledge, no.

# MR. SOJKA:

Well, then why did I get the answer that 1 2 I got from Mr. Paulos today when I asked exactly the 3 same question. And he was talking about cannibalization, and I said, wait a minute. If it's still going into slot machines, regardless of where it is, doesn't it come out the same for your horsemen? And his answer, I believe was, yeah, really it does. I need to understand that.

# ATTORNEY KRAUSS:

We'll brief that for you, and the difference is the liability is incurred at the Cat 1 level, of a hundred percent of the whole pot.

# MR. SOJKA:

Okay.

### ATTORNEY KRAUSS:

The payment into the pot comes from everybody ---

# MR. SOJKA:

Yes.

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# ATTORNEY KRAUSS:

--- whether they're Cat 1, Cat 2, or Cat 3. But the percentage that each track gets is a percentage of its revenues over a hundred percent, and what Mr. Mostoller was saying is, if you took \$100 25 million and used that number out, then it would reduce

their share. Now, I don't know because I don't know the answer whether the standard bred intra-track deal or inter-track deal is a different split than it is for --- and I can brief that for you.

#### MR. SOJKA:

Please do, because I'm still troubled by that because there's extra money then, if their liability's reduced by that, and the money's coming into the slot machines and a certain percentage is taken off, it's going somewhere.

# ATTORNEY KRAUSS:

You are right, and I will tell you if Christopher Craig hadn't shared his cheat sheet with me, I would have never understood it to this day.

# MR. SOJKA:

Well, I mean it literally, I'll appreciate having this explained better.

# MR. MOSTOLLER:

Act 71 was formulated upon full maturation of the gaming business within the Commonwealth, there was a 12 percent cap that the Category 1's --- everybody's at a 12 percent cap. Upon full maturation, the contributions of all 11 operating facilities will create, actually, a tax rebate back to the operators.

1 That's where that additional money goes. Their effective percentage will drop from 12, and if the 3 model would be hit that the Innovation Group study showed, their effective percentage would drop to nine.

### MR. SOJKA:

I will really appreciate getting the brief. Thank you. I'll need to study that.

### CHAIRMAN:

Thank you. Thank you very much.

Commissioner McCabe, I apologize. 10

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# MR. MCCABE:

Just a quick one. I'm sorry; I thought you were going down the line. Your definition of 14 hotel; where did that come from, on your first slide?

### ATTORNEY KRAUSS:

From the amendment to 1101 of the Act where they added the definition of hotel.

# MR. MCCABE:

Okay. They just put building in there.

# ATTORNEY KRAUSS:

Those words are just what's in the law, including the as follows.

### MR. MCCABE:

24 Okay. So that helps me there; and then 25 you're alleging that \$50 million per year in

incremental tax revenue is lost, but if we take it away from you and give it to Penn Harris, wouldn't the State still get it?

#### MS. PALAZZO:

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Our point there is that it wouldn't be creating any new tax revenue in the state by just moving the revenue from one facility to another.

### MR. MCCABE:

I understand your point.

# MR. BOGUMIL:

This interferes with opportunity to generate an incremental 50 --- and almost all the other facilities, I believe, had a tax enumerate in a similar range.

### CHAIRMAN:

Thank you. You have a question? sorry, Commissioner Ginty?

# MR. GINTY:

Just so I understand your position, you're position is that the \$76 million projected 21 revenue for Penn Harris is coming out of your pocket?

#### ATTORNEY KRAUSS:

They said \$71 of the \$76 was coming from 24 the local, \$71 of the \$76 and demographics being what 25 they are 90 plus percent of that will come right out

of Penn National. That's not 90 percent of Penn 1 National, that's were the 46 comes from. If you look at Penn National's numbers 186? 3

### MR. BOGUMIL:

Around 250, where at today around 250, around 46 percent of that I believe is at risk.

# ATTORNEY KRAUSS:

The numbers are close.

# MR. GINTY:

And their figures would have included the amenity charge, so I mean, that's you're just taking 12 their numbers. So, you don't even have to fact in the competitive disadvantage they have in terms of having an amenity fee.

#### ATTORNEY KRAUSS:

No.

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MR. GINTY:

I'm fine. 18

#### ATTORNEY KRAUSS: 19

Any other questions.?

# CHAIRMAN:

22 Thank you very much.

#### 23 MR. GINTY:

24 Thank you very much.

ATTORNEY KRAUSS:

Sure thing.

#### CHAIRMAN:

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Penn Harris you will have 15 minutes for rebuttal. We have a question we can get started before you start your slide presentation.

# MR. MCCABE:

7 I don't know if it's a question or a clarification. In all the documents that I've been able to find and you've submitted that it's advertised 10 on the website it never says Holiday Inn Resort, it just says Holiday Inn, the title, Mr. Richardson, is 11 general manager Holiday Inn, Harrisburg, West. The 12 papers you filed all say, Holiday Inn, Harrisburg 13 14 West. It doesn't say resort is the point I'm getting 15 to. On the website for GF Holdings management you have --- under the management you have resort's 16 17 named, but when it comes to Holiday Inn, Harrisburg, again, it says, Holiday Inn, Harrisburg, West, 18 Mechanicsburg, Pennsylvania. No place have I been 19 20 able to find where your facility is advertised as a 21 resort.

#### MR. RICHARDSON:

Obviously, if it please the Board, I'll go ahead and print that for your reference.

# MR. MCCABE:

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Okay.

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# ATTORNEY SKLAR:

But just to be clear it's not --- the name of the facility is not Holiday Inn.

### MR. MCCABE:

That's not what I was asking.

# ATTORNEY SKLAR:

No. It's definitely not.

# MR. MCCABE:

10 Okay.

# CHAIRMAN:

Let's begin again, 15 minutes.

# ATTORNEY SKLAR:

Thank you. Just I'll try to be very brief here. I heard Mr. Krauss, reference an affidavit that was filed with the Board on the RVs. hope that was not submitted under oath because the fact is all 36 RVs were on site, as of August 2nd, 2010.

You heard a lot of testimony about how 21 devastating the licensure of Penn Harris would be on 22 Penn National. Forty-five (45) percent of their 23 revenues, I would certainly expect for that kind of dramatic impact that Penn National would mention that 25 in their SCC filing.

1 They just filed their third quarter 10-Q. There's absolutely no mention whatsoever, of a potential risk of losing almost half of their revenue at Penn National Hollywood. I think that speaks volumes.

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The first slide, in the materials that Penn National submitted to you they made a big point that Harrisburg market just simply is not large enough to handle another casino facility. And they said too small, 750,000 and they compared it to Philadelphia 3.4 million, and Pittsburgh at 1.4 million. again, it's talking out of both sides of their mouth. At an investor conference their CFO said that Penn National Hollywood gaming population is 1.4 million. By their logic Pittsburgh 1.4 million can handle multiple facilities, but the same should hold true in Harrisburg.

And rather than just speak in terms of hypothetical as well, maybe we lose 45 percent, we don't know. We asked our market study consultants to actually do analysis and do a detailed analysis. Jim, why don't you present the results?

# MR. PERRY:

As Michael said we were asked to do a cannibalization analysis for the effects of the Penn Harris facility on the Hollywood Casino at Penn

National Raceway. The way we went about this is we 1 2 constructed two projection gravity models for 2013. In the first model we projected gaming revenues for 3 Hollywood Casino in a base scenario which assumes Penn Harris doesn't exist. In that model we accounted for market growth because we know it's still very young, in terms of its life span. So it will continue to establish itself in the market, as well as the advent of table games. We'll continue to drive strong 10 revenue growth as it's seen over the past few months. So, overall we had revenues growing in the base model. 11

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And then we constructed another model where we accounted for the impact of the Penn Harris facility. And the basic results of that analysis we estimated that approximately, 15 --- the Hollywood Casino will lose approximately 15 percent of gross gaming revenue as a result of the construction of the Penn Harris Casino. And which is a much smaller number than what Penn is reporting. And if there's one thing we know about gambling --- or gamblers is they like variety. If they feel their luck is running out at one place, they'll go try another casino.

So, to say that everything on the west side of the river is going to just completely shift is tough to believe. And it's also important to note

that the model showed that the market --- the size of the overall gaming applied for those two facilities is still going to increase. So, the tax base will be increasing as a result of the Penn Harris facility.

### MR. KLEBANOW:

So, a few things that will happen here, the overall market will grow as you add a new casino. I'm sorry, Andrew Klebanow gaming market advisor. Two things will happen with the construction of Penn Harris casino. The first is if the overall market gaming revenue will grow. You've introduced a new property that will be servicing new pockets of the population in the south end of town. Also you've created more variety in the market, adding additional interest to the overall population interest in gaming. And also you're going to find with a smaller facility a different kind of facility. You're going to attract a new and different player that may find gambling in a larger casino operation 20 miles north of town, not particularly appealing.

So, overall market gaming revenue will grow, and yes, Penn Harris will feel cannibalization of their gaming revenue to the tune of approximately 15 percent, one five. They're the two things that occur. But overall gaming marketing and revenue will

grow, substantially increasing the tax base.

# ATTORNEY SKLAR:

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3 Thank you. The other fact that I found a little curious was Mr. Mostoller commenting about the devastating impact on the horseman if Penn National receives a license. But he failed to mention the 25 percent loss of revenue at Penn National if Gettysburg was issued a license. And I would imagine in that 25 percent number was --- came from Penn National. 10 it seems a little disingenuous for him to get up here and say it's going to be devastating; we're going to 11 lose health benefits. And Penn National is fighting 12 13 for a license down in Gettysburg and according to 14 their estimates it's going to impact Penn National. 15 They're going to lose 25 percent of their gaming revenues versus 15 percent from our market 16 17 consultants.

### MR. KLEBANOW:

That is 15 percent in 2013 gaming revenue assuming market continues to grow.

# ATTORNEY SKLAR:

And the final thing I'll leave you with is a statement that was made by counsel for Penn National, during the --- I believe, it was the Valley Forge, suitability hearing, October 22nd, 2008. And I

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1 think it speaks volumes about Penn National's view on
2 a category three resort license. And I'm just going
3 to read one section.

I will tell you my own experience when
this law was being drafted and I saw 1305, I asked the
leadership at Penn National whom, as you know, I
represent, do you care if there's a resort nearby and
they looked and they said, that will not affect our
ability to conduct business. 500 machines is not a
casino, it's an amenity that will allow tourism. It's
an amenity to draw people, it's not a casino.
And I think that's how I'll leave it with Penn
National.

#### CHAIRMAN:

Thank you. Questions from the Board?

16 | Commissioner Trujillo?

# MR. TRUJILLO:

Just a quick one, who's Jody Legore Solt

19 (phonetic)?

# MR. RICHARDSON:

She's our accounts payable person at the

22 hotel.

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# MR. TRUJILLO:

Is she an officer?

MR. RICHARDSON:

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Bookkeeper.

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### MR. TRUJILLO:

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Is she an officer of your company?

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MR. RICHARDSON:

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No.

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# MR. TRUJILLO:

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What I'm reading from is Exhibit A to the

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affidavit that was provided, which is Jody Legore Solt as I read this on May 4th, 2010, signed the form,

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which I believe, Mr. Krauss referred to, which

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apparently was received by a Duffy Johnson, on June

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15th, 2010. But I just wanted to clarify who Ms. Solt

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was. Thank you. That's all I have, Mr. Chairman.

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# CHAIRMAN:

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Sure. Let me follow-up on that question.

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I think I heard counsel say that as of the date of application, you certified that you had 275 rooms

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which was August 17th, something like that, of 2010;

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which was August 17th, something like that, of 2010

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is that correct?

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# ATTORNEY SKLAR:

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August 2nd, 2010.

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CHAIRMAN:

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Right.

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ATTORNEY SKLAR:

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Correct.

### CHAIRMAN:

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Is when you had the 275. This affidavit and the tax form, the registration form, for Cumberland County hotel tax was filed on May 4th, or as of May 4th, 2010, where you certified that you have 239 rooms; is that correct?

# ATTORNEY SKLAR:

That's correct.

# CHAIRMAN:

Okay. And so, I guess, my question is are you under an affirmative obligation when you increase hotel rooms to file a new certification or is this an annual document that is filed in May of every year, in which case the next one will be filed in May of 2011?

# MR. RICHARDSON:

I'm not sure. I'll have to ask and let the Board know.

### ATTORNEY SKLAR:

We can find out. And we met with the Cumberland County economic development counsel, and it wasn't specifically on this form, but they asked us how you going to treat the parties. Are you going to pay tax. And they said, do you know, can you look and see if there's any regulation, anything, any statute

that gives us guidance. We came back and said it doesn't matter, we're paying the hotel occupancy tax to Cumberland County for the 36 RV guestrooms and for the 27 that have been rented we have remitted the tax to Cumberland County.

# CHAIRMAN:

Okay. And if you could just give us an affidavit to that affect and find out also address the issue of when you have to notify Cumberland County of the additional rooms that would be helpful. Thank you. Commissioner McCabe?

# MR. MCCABE:

I have one question. I'd like to hear how you respond to Penn National's definition of a hotel that they put up there where it's stating that the act says you have to have a building or buildings, in which members of the public may, for consideration obtain sleeping accommodations?

#### ATTORNEY SKLAR:

The requirement for the guest rooms, it says you have to have 275 guest rooms. It never says 275 guestrooms contained in a hotel. It just says the requirement is to have 275 guestrooms period.

# MR. MCCABE:

Thank you.

# CHAIRMAN:

Commissioner Sojka?

# MR. SOJKA:

Yes. Just one, and that is I heard very clearly what you said about Penn National, Mr.

Mostoller's testimony. But you also heard me clearly ask for additional explication on the subtleties of distribution out of gaming funds. And it's understood that I'll be reading that. In addition to the comments that you made about potential motivation and Mr. Mostoller's testimony, do you have any specific comment about the accuracy itself, knowing that I'm going to be reading material? Or do you just say that's up in the air and let me read it, and figure it our, or do you have a position?

# ATTORNEY SKLAR:

I think it's up in the air.

#### MR. SOJKA:

Okay. I'll read it.

# CHAIRMAN:

Thank you. Any other questions from the Board? Thank you very much. Stay close by. Next up we have the OEC. Thank you and Mr. Federico while you're still standing any non-lawyers who will be testifying on behalf of the OEC, could you please

stand to be sworn in by our stenographer.

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WITNESSES SWORN EN MASSE:

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### CHAIRMAN:

Thank you. And with that counsel again, everybody identify yourselves, spell your name for our court reporter, if you would.

# ATTORNEY ROLAND:

10 Good evening Chairman, members of the Board, Mike Roland R-O-L-A-N-D, with the OEC. You'll 11 12 be happy to hear we have no questions of the Applicant. And like my colleagues in OEC before me, 13 14 we do have one witness Mr. Federico; we have a few 15 brief statements. At this point I think, he's been before you enough. I know he's under oath. I know 16 17 you're familiar with his name. I'm going go cut right to the chase and ask him just to present his findings 18 to the Board regarding the traffic impact statement 19 20 for Penn Harris, if that's okay.

# MR. FEDERICO:

Thank you. All right, I'm going to try 23 to keep this going a little quicker in consideration of where we are in the evening. Again, Al Federico, 24 McCormick Taylor. We reviewed the traffic impact

information that was included in the impact assessment This was reviewed for conformance to current 2 standards and technical accuracy. This included a 3 review of a traffic impact study completed by Orth-Rodgers dated July 30th, 2010. As part of our review we completed a preliminary assessment in late September and a more detailed review in early October.

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We received a response to our comments and a revised study in late October. We have had a chance to go through this but no additional review documents were produced.

The study area included two that we would consider external intersections along Carlisle Pike, the signalized intersections on either side of their access, as well as the access of the Holiday Inn on Van Patten Drive. As was previously testified they evaluated the weekday evening and Saturday mid-day peaks. Their trip generation was based on a single study of existing facilities. While we find this the final number that they came up with a little bit lower, but generally consistent with what else has been submitted by other applicants.

I would note that current guidelines typically look for you to use three to five sites, if you're going to do an independent study. So, we would generally in a review ask for additional data. But what they did provide seemed to be relatively close to what else we'd seen for the Category 3 reviews. I would note that in a review of the data, this would be a Carlisle Pike, and this may be an obvious statement, it is a more congested corridor than we have seen from the other applicants, with a greater deal of traffic and operational congestion under existing conditions, as well as future conditions.

The primary recommendation from the study was improvements to Carlisle Pike and the Holiday Inn access, again, as previously outlined by the Applicant. Additionally, the study while it didn't specific note it appeared to rely on retiming of some of the other traffic signals within the study area. The construction of the driveway modifications and the retiming of the traffic signals would be subject to review, and approval by PennDOT.

During the course of our review we spoke to PennDOT, they were aware of this. But to our knowledge they have not been given anything to review. With respect to some of the other testimony we've heard earlier today, based on the magnitude of the proposed improvements and the area that we're looking at, while I would not say it is impossible, it would

1 be unlikely, that a PennDOT permit for the driveway improvements could be issued within nine months.

3 In conclusion the study area, while generally appropriate, is definitely considered a 4 congested area. The trip generation estimates while pretty close to what else we would expect was generally not completed in a manner that we would consider consistent with the current PennDOT standards. And the Applicant will need to obtain 10 approval from PennDOT for the access modifications. 11 Thank you.

# ATTORNEY ROLAND:

Next will be a brief statement from Susan 14 Hensel, our director from the Bureau of Licensing.

### MS. HENSEL:

That's Hensel, H-E-N-S-E-L. 16 Thank you 17 Chairman Fajt, and members of the Board.

# CHAIRMAN:

Susan, could I ask you to stop?

MS. HENSEL:

Sure.

#### CHAIRMAN:

Commissioner Trujillo, you have a

24 question for Mr. Federico?

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MR. TRUJILLO:

I did. If the PennDOT approvals cannot be obtained within the nine months, A, how long would it take for the approvals and the construction for those improvements to be made?

### MR. FEDERICO:

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6 Under typical conditions, typically expect improvements like this to be six to nine months approval from the submission of construction plans. Which I was based on what I had seen in the submission 10 materials, I did not believe had been prepared yet. Additionally PennDOT would want to review the traffic 11 study beforehand, which could take up to three months. 12 13 So, that would be nine months to a year just to get 14 the permit. Construction then would be dependant on 15 when the construction season permits them to do that. I would note that PennDOT has recently rolled out an 16 17 expedited permitting process where you could pay extra to move your permit approval along quicker, your 18 19 review along quicker. However, that would still 20 probably be, you know, four to six months to get the 21 permit from time of submission. Again, not impossible 22 but not typical.

#### MR. TRUJILLO:

And what's the impact, if those improvements are not made, what's the impact on the

traffic. I think you had something short of 500 trips on peak Saturday nights. So, if the improvements are not made in your opinion, what's the impact on traffic in that intersection?

### MR. FEDERICO:

Unacceptable levels of congestion.

# MR. TRUJILLO:

That's all I have, thank you.

# CHAIRMAN:

Thank you, any other questions?

11 Thank you. Susan.

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# MS. HENSEL:

Thank you. At this point in time based on the materials and information in the application and the cooperation received from the Applicant the Bureau of Licensing is not aware of any suitability issues that would preclude licensure of Penn Harris Gaming LP as a Category 3 slot machine operator.

#### ATTORNEY ROLAND:

Next will be a brief statement by Rich O'Neil, our supervisor of our financial investigation unit.

# MR. O'NEIL:

Rich O'Neil. O-N-E-I-L. Chairman Fajt,
25 members of the Board. In preparing the FIU report all

information provided by the Applicant, its 1 2 intermediary, subsidiaries, and holding companies, was 3 fully reviewed. This included any organizational documents, operating debt, and management agreements, financial statements, and any other contracts or agreements. In this case, Penn Harris Gaming LP, and its related entities provided all the authorizations, contracts, and agreements necessary to conduct the investigation. It also provided clear and convincing 10 evidence to enable FIU to make the determination of its financial suitability, integrity, and 11 12 responsibility and also that the Applicant is likely 13 to maintain operational viability, and maintain a 14 steady level of growth. At this time based on the 15 information contained in the application and other related documents, and the financial suitability 16 17 analysis performed, the financial investigations unit did not find anything material which would preclude 18 Penn Harris Gaming LP from obtaining a Category 3 19 2.0 license.

# ATTORNEY ROLAND:

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The comment we'd like to add on behalf of the BIE and the OEC all materials that have been presented by Penn Harris Gaming have been carefully reviewed. After reviewing your presentation that

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1 they've put before you today, we find that they are consistent and I think the one or two areas where 3 there was some question about numbers; I believe they clarified on the record they've been able to straighten out. In addition they've already provided a letter of certification pertaining to their million dollar bond requirement, which satisfies Section 1316 of the Act. And based upon all the materials in the presentation today, the OEC on behalf of the BIE finds 10 that there are no reasons to conclude suitability in 11 this matter. Thank you. 12 CHAIRMAN: 13 Thank you. 14 MR. TRUJILLO: 15 Mr. Chairman? 16 CHAIRMAN: 17 Yes, Commissioner Trujillo? 18 MR. TRUJILLO: 19 I got a couple questions for O'Neil. 20 In your financial review, did you also review the financials of CMS? 21 22 MR. O'NEIL: 23 No, we did not. 24 MR. TRUJILLO: 25 And as I recall the CMS and gaming fund,

1 and I think there was a secondary fund to the tune of about \$5 million was providing most of the cash. if any, review of those funds did you conduct?

# MR. O'NEIL:

And I need to verify this with the agents but, we did look at the agreements that were signed by the potential investors, the commitment letters, and the agreements to provide the money.

# MR. TRUJILLO:

And the investors you're talking about, the individual investors to the funds.

# MR. O'NEIL:

Investors to the funds.

# MR. TRUJILLO:

To ensure that CMS could in fact, call all those funds, right? They would be available?

# MR. O'NEIL:

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#### MR. TRUJILLO:

20 And are you satisfied that those funds 21 are available?

#### MR. O'NEIL:

23 Yes.

# MR. TRUJILLO:

25 That's all I have, Mr. Chairman.

### CHAIRMAN:

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Any other questions? Thank you very much. We'll now have a closing statement from Penn Harris, if you desire to make one?

### ATTORNEY DONNELLY:

We'll be brief. Thank you, the hour is late, as I will be very brief. As you could see the way we approached this hearing was, I think, plain. And that was to be plain, simple, honest, direct with this Board.

We recognize issues that we're asking the Board to consider, and that is the room's issue, which 12 has been raised by everyone, the eligibility criteria. 14 I think that we are far and away correct on the law, and correct on the policy of those issues. issue, in plain words without any convoluted thinking, or bending, or twisting, or contorting. In plain words, questrooms, simple. It doesn't take any act other than the statutes; all it takes is just read the plain words. They're specific words without the 21 general words taking control.

The resort, this place has been positioned as a resort since 1992 when Mr. Kochenour took over. He came up to me during the break all agitated and said, what do you mean it's not a resort?

I've been doing it as a resort since 1992. He did 1 what he could do to turn this thing into a regional mid-market resort it is right now. I don't think 3 anyone could argue that that isn't a regional midmarket resort with all the statistics we threw out, and all the amenities that are there.

I come back to where I started, it's location, location, location. Our competitors all have a wrong location. Not because of their fault but because of their location. Nemacolin is isolated; it is Greenbrier waiting to happen again. It can't succeed. Bushkill, Fernwood, that market can't be on hold, another place. Gettysburg we hear all kinds of different stories. There are a variety of reasons why that's the wrong project.

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But the one, the strongest reason comes back to our location. We're the strong location. we have to do is open up that leader on the website and look at that blue state with the yellow dots and you see it just like that. And when you know the 21 market in here, and the numbers and so on, it's convincing. We didn't come in with a bunch of smoke in the mirrors and our gravity is going to do this, and our ---. But we came in here with real numbers that we believe and that our people believe that,

we'll do these comparisons but we're not here --we're here to try to convince this Board that this
place will succeed.

And that's the overall issue here. Which one of these facilities will succeed? Which one will an additional amenity shouldn't --- and this facility with that amenity will take off. And that's what the statute's about. If somebody else gets this license and they don't succeed, we've done nothing. This is --- the whole star of this is revenues, jobs, taxes. And this facility, with this amenity will do it.

Dan said it, Dan's the guy you saw him, he's the guy who's down in the trenches every day making this work. And he said success breeds success.

You give us this license this will be a success and it will be a success that this whole region will be proud of. Thank you very much.

#### CHAIRMAN:

Thank you, Mr. Donnelly.

# ATTORNEY DONNELLY:

I'd like to move our exhibits that we put

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### CHAIRMAN:

And it's so noted, and they will be accepted. Just one last comment, on behalf of the

1 Board, I'd like to thank all four Applicants. thought that you all did a very professional and 3 thorough job in your presentations. We have a difficult issue, and decision to make. I'd also like to ask, or to thank our great staff. You moved heaven and earth to get us to this point, so we can make the decision in December or January. You continue to, you know, perform at a very, very high level. I'd also like to thank the museum staff. I don't know if 10 they're still here? But with that I'd just like to say Penn Harris Gaming has until November 29th, to 11 12 file any post-hearing memorandum law or briefs with 13 the Office of Hearing and Appeals. And that concludes 14 the hearing. Thank you.

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HEARING CONCLUDED AT 8:30 P.M.

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CERTIFICATE

I hereby certify that the foregoing proceedings, public input hearing before the Pennsylvania Gaming Control Board, was reported by me on 11/17/2010 and that I Cynthia Piro Simpson read this transcript and that I attest that this transcript is a true and accurate record of the proceeding.

Court Reporter