COMMONWEALTH OF PENNSYLVANIA

GAMING CONTROL BOARD

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PUBLIC MEETING

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BEFORE: Gregory C. Fajt, Chairman

Raymond S. Angeli,

Jeffrey W. Coy, James B. Ginty,

Kenneth T. McCabe, Gary A. Sojka,

Kenneth Trujillo

Jorge Augusto, representing Russell

Redding, Secretary of Agriculture

Aviv Bliwas, representing State Treasurer's

Office

HEARING: Wednesday, October 27, 2010

3:32 p.m.

LOCATION: PUC Keystone Building

Hearing Room 1

400 North Street, Plaza Level

Harrisburg, PA 17120

Reporter: Cynthia Piro Simpson

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PROCEEDINGS

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CHAIRMAN:

Why don't we get started again if everybody's ready. It took a little longer than 15 minutes. By way of announcements, the Board held an executive session on October 26th and again just prior to this meeting. The purpose of yesterday's executive session was to discuss personnel matters, including new-hires being acted upon at today's meeting, and to discuss pending litigation with its Counsel, as well as to conduct quasi-judicial deliberations relating to matters coming before the Board today.

Today's executive sessions were for the purpose of conducting quasi-judicial deliberations regarding the hearings held earlier. I'd also like to announce the Category 3 Resort Casino License schedule for the remaining applicants. The hearings will be held at the Pennsylvania State Museum, located at the corner of Third and North Streets in Harrisburg, with the order of hearings as follows. On Tuesday, November 16th, 2010, the Mason-Dixon Resorts, LP hearing with the proposed location at the Eisenhower Hotel Conference Center & Resort in Cumberland Township, Adams County, will be held from 11:00 a.m.

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to 3:00 p.m. And the Bushkill Group hearing, with the
  proposed location at the Fernwood Hotel & Resort,
  Middle Smithfield Township, Monroe County, will be
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  held from 4:00 p.m. to 8:00 p.m. On Wednesday,
  November 17th, 2010, the Woodlands Fayette, LLC
  hearing, with a proposed location at the Nemacolin
  Woodland Resort, Wharton Township, Fayette County,
  will be held from 10:00 a.m. to 2:00 p.m. And the
  Penn Harris Gaming, LP hearing, with a proposed
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  location at the Holiday Inn, Harrisburg, West Hampton
  Township, Cumberland County, will be held from 3:00
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  p.m. to 7:00 p.m.
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                Having made all the announcements, next
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  for consideration is the adoption of the minutes and
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   the transcript. May I have a motion, please?
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                MR. ANGELI:
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                Yes, sir. Chairman, I move that the
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   Board approve the minutes of the August 19th and
   September 16 meetings and the transcript of the
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   September 16, 2010 meeting.
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                MR. GINTY:
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                Second.
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                CHAIRMAN:
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                All in favor?
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  ALL SAY AYE
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CHAIRMAN:

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Opposed? Motion passes. Claire Yantis, our Director of Human Resources, is next. Claire, welcome.

MS. YANTIS:

6 Good afternoon, Chairman, Board members. You have before you today a motion to consider the hiring of three individuals. First, Cassandra Fenstermaker has been selected for the position of 10 Assistant Enforcement Counsel in the Office of Enforcement Counsel and is being recommended for hire 11 12 by Chief Enforcement Counsel, Cyrus Pitre. Second, 13 Edward Barry has been selected for the position of 14 investigator in the Bureau of Investigations and 15 Enforcement, Eastern Regional Office, and is being recommended for hire by Director --- I'm sorry, 16 17 Regional Director, Roger Greenbank, and Deputy Director, Paul Mauro. 18 19 Finally, Kathryn McDermott Speaks has been

Finally, Kathryn McDermott Speaks has been selected for the position of Senior Counsel in the Office of Chief Counsel, and is being recommended for fire by Chief Counsel Doug Sherman. All three individuals have completed the PGCB interview process, background investigation and drug screening. And as such, I ask that you consider a motion to hire them as

8 indicated. 1 2 CHAIRMAN: 3 Thank you. Any questions or comments from the Board? Seeing none, could I have a motion, please? 6 MR. COY: 7 Mr. Chairman, I move the Board approve the applicants as proposed on the condition that the 8 necessary background investigations and drug testing 10 has been completed. 11 CHAIRMAN: 12 Second? 13 MR. SOJKA: 14 Second. 15 CHAIRMAN: All in favor? 16 17 ALL SAY AYE 18 CHAIRMAN: 19 Opposed? Motion passes. Thank you, 20 Claire. Next up is our Budget Manager, Dave Rhen. 21 Welcome, Dave. 22 MR. RHEN: 23 Good afternoon. I have two items for discussion today, the first being the report of 24 25 expenses for September, and then I'll provide an

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overview of the '11/'12 budget. My expenditure report
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  today will cover expenses for the first quarter of the
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  fiscal year. Spending during this period totaled $6.4
             This total does not include significant
  million.
  expenses incurred during the first quarter for
  investigative database searches, fingerprint fees and
  IT professional services that are being processed.
  Spending recorded during September totaled $2.5
  million. Payroll expenses for the year totaled $5.2
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  million or 81 percent of total expenses. To date, we
  have booked 5.2 of the year's 26.1 payrolls, so we
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12 have over 80 percent of our payroll yet to be paid.
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  Operating expenses recorded during September totaled
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  $527,000, bringing the year-to-date total to $1.2
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            The Board's largest operating expenses for
  million.
   the year include $610,000, or 51 percent of operating
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   expenses for rentals and leases, $185,000 for
  professional and legal services, $165,000 for
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  telecommunications, and $94,000 for travel. That
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  concludes the report of expenses. And unless there
21
  are any questions, I'll go to the '11/'12 overview.
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                CHAIRMAN:
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                Any questions? Okay. Go to the '11/'12
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MR. RHEN:

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budget.

The board's fiscal year 2011/'12 budget 1 2 request is \$36.8 million, a \$1 million or 2.8 percent increase over the FY '10/'11 budget of \$35.8 million. 3 This budget will be funded through a combination of \$8.1 million in restricted revenue, including fees for investigations and proceedings of the Board and gaming lab charge-backs to manufacturers and casinos, and \$28.7 million in draw-downs from escrow accounts funded by casino operators. The budget includes the 10 cost of regulating the ten casinos currently in operation and two additional Category 3 resort 11 casinos. As components of the overall budget, 12 personnel costs are budgeted at \$30.5 million, or 83 13 14 percent of the Board's request, and operating costs 15 are budgeted at \$6.3 million or 17 percent of the overall request. All budget growth is in personnel 16 17 and almost all the increase is due to increases in the 18 employee retirement contribution and health benefit 19 cost increases. The retirement contribution is 20 expected to increase from approximately 4.1 percent of 21 salaries this year to an estimated rate of 7.1 percent 22 next year. And health benefits are expected to 23 increase by \$40 per employee per payroll. 24 operating expense portion of our budget, the largest 25 expense by category is real estate and office

equipment leases, consisting of 32 percent of proposed operating expenses.

The second largest operating category, 26 percent of operating expenses, is services. This category includes vendor assistance with IT systems development and maintenance, licensed applicant fingerprinting, interagency billing such as comptroller services, payroll and data processing and legal services.

The third largest category, nine percent, is other operating expenses. This category includes database searches utilized in background investigations. Telecommunications accounts for ten percent of the budget. And all other categories combined, 14 percent. That concludes my report.

CHAIRMAN:

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Questions from the Board? Dave, I have one or two. The million-dollar increase in our budget from this year to next year, you mentioned that most of that is pension and healthcare. Can you be more specific? What is the delta between our budget this year versus next year, and how much of that delta is related to pension and healthcare --- mandated pension and healthcare increases?

MR. RHEN:

The total increase is \$1,013,000.

Ninety-six (96) percent is related to those two categories.

CHAIRMAN:

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Thank you. And I know in the past that it's been a requirement of this Board to present to the public the budgets of the PSP, the Pennsylvania State Police, the Attorney General and also Revenue, who also have a piece of the oversight pie for the gaming industry. And can you explain to the Board and the public that that's no longer the case because of some amendments to Act 711, the table games legislation?

MR. RHEN:

Right. With the passage of Senate Bill 711 earlier this year, the requirement that the Board approve those budgets was removed. Going forward, the Board will be required to --- the partner agencies will be required to submit their budgets to the Board at the time that they submit the appropriations chairs for budget hearings. We are required to provide an analysis and recommendations regarding those budgets to the Appropriations Committee as soon as practical after that time.

CHAIRMAN:

Okay. But the step that changes this year is that there will no longer be a formal presentation by you or those member agencies to the Gaming Board of their budget?

MR. RHEN:

Right.

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CHAIRMAN:

Doug Sherman I think is next. Thank you. Doug, Susan, welcome.

ATTORNEY SHERMAN:

Good afternoon, Chairman, members of the board. Our first agenda matter relates to a proposed temporary regulation presented by Assistant Chief Counsel, Susan Yocum.

Good afternoon, Chairman Fajt,

ATTORNEY YOCUM:

Commissioners. You have before you today Temporary Regulation 125-134, which will amend Chapters 549 and 561 of the Table Game Regulations. This proposed rulemaking will add the Royal Match 21 wager with the Crown Treasure Bonus as optional side wagers to the game of Blackjack and will add the Emperor's Treasure and insurance wager as optional side bets in Pai Gow 24 poker. These side bets were requested by several of the operators and are currently offered in other

14 gaming jurisdictions. I'd be happy to answer any questions you have. If there are no questions, I'd 3 ask for a motion to adopt Temporary Regulation 125 - 134. 5 CHAIRMAN: 6 Thank you. Any questions from Board? Could I have a motion, please? 8 MR. ANGELI: 9 Mr. Chairman, I move that the Board adopt 10 the Temporary Regulation 125-134, that the Board establish a public comment period of 30 days for this 11 12 temporary regulation and that this regulation be 13 posted on the Board website. 14 MR. GINTY: 15 Second. 16 CHAIRMAN: 17 All in favor? ALL SAY AYE 18 19 CHAIRMAN: 20 Opposed? Motion passes. Thank you, 21 Susan. 22 ATTORNEY YOCUM: 23 Thank you.

ATTORNEY SHERMAN:

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The Board has before it today four

petitions for consideration. Two of those matters 1 2 were heard earlier today by the Board, including WTA's Petition to Intervene and Greenwood Gaming & 3 Entertainment's petition for approval to expand its gaming floor plan. The remaining two petitions involve Mountainview Thoroughbred's --- which is also Penn National, Hollywood Casino, their Petition to Intervene in the Penn Harris Category 3 License application, and a petition by Sands Bethworks for 10 approval of the gaming floor reconfiguration. Both of the --- the latter two petitions were both unobjected 11 to and will be considered from the documentary record. 12 In all four of the cases the Board has received all of 1.3 14 the pleadings, answers, any other supporting 15 documentary or evidentiary submissions.

Moving through them, the first is the WTA, Washington Trotting Association Petition to Intervene in Woodland Fayette's Category 3 License application proceedings. This matter was heard just a short time ago by the Board and is now ready for the Board's consideration. If the Board were to grant WTA intervention, the one caveat is the Office of Chief Counsel would recommend that WTA be required to submit evidence it intends to introduce at Woodland Fayette's licensing hearing to the applicant in advance of the

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1 Board's hearings.

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CHAIRMAN:

3 Thank you. And let me just do a housekeeping matter before I entertain questions. Doug said, we had several motions and hearings earlier. We've taken the two motions for summary judgment under advisement, and the Aristocrat and Konami petitions are being tabled while the Board takes a more global look at the manufacturing fee 10 license. Again, for those of you who weren't here earlier, just a recap. I will now entertain any 11 questions or comments from the Board regarding WTA's 12 13 petition.

MR. TRUJILLO:

Mr. Chairman?

CHAIRMAN:

Yes, Commissioner Trujillo?

MR. TRUJILLO:

Not in the form of a motion but just a comment --- would you like me to comment now or after a motion is made?

CHAIRMAN:

Why don't we wait until the motion is 24 made and then comment.

MR. TRUJILLO:

Thank you.

CHAIRMAN:

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Could I have a motion?

MR. ANGELI:

I move that the Board Yes, Mr. Chairman. grant the Petition to Intervene of Washington Trotting Association as described by the Office of Chief Counsel.

MR. COY:

Second.

CHAIRMAN:

Second. And now a comment from

Commissioner Trujillo.

MR. TRUJILLO:

Mr. Chairman, I am going to vote to deny 16 the Petition to Intervene as stated. The petition, as I heard the presentation today, has not been showing that there's any substantial direct or immediate harm. My concern is that the distance --- geographic distance between facilities, the fact that you have a Category 1 versus a Category 3 facility, which in my view are supposed to be aimed at different kind of customers, they're supposed to be added Category 3 24 resort additional amenities and it's quite clearly aimed at a particular kind of clientele. And so the

evidence that was presented or the argument that was 1 2 made today to me did not establish by any way that a 3 conclusory --- and you can certainly take away that there may be some sort of an impact, but it was neither measurably substantial, direct or immediate, and accordingly, I believe that we should deny that Petition to Intervene.

CHAIRMAN:

Thank you. Any other comments from the Board? We have a motion. We have a second. All in favor?

12 ALL SAY AYE

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CHAIRMAN:

Opposed?

MR. TRUJILLO:

No.

17 CHAIRMAN:

> Thank you. The motion passes.

ATTORNEY SHERMAN:

The next matter before the Board is 21 | Mountainview Thoroughbred Racing Association's Petition to Intervene in the Penn Harris Category 3 Slot Machine License application. Mountainview has 24 petitioned the Board to grant them intervener status, stating that the granting of a Category 3 License to

1 Penn Harris would directly, immediately and substantially harm Mountainview. Specifically, 3 Mountainview alleges that because Penn Harris is within 20 linear miles of Mountainview, both facilities would be within a 30-mile radius of the center of Harrisburg and that the result of the award of a license to Penn Harris would be a severe negative market impact on Mountainview. There's been no written response filed by Mountainview --- or by Penn 10 Harris to Mountainview's Petition to Intervene. Again, if the Board were inclined to grant the 11 12 Petition to Intervene, the Office of Chief Counsel 13 recommends that Mountainview be required to submit any evidence it intends to introduce at the Penn Harris 14 15 licensing hearing to the applicant in advance of the final suitability hearing. 16 17 CHAIRMAN: 18 Any questions or comments from the Board? 19 Can I have a motion, please? 20 MR. COY: 21 Mr. Chairman, I move the Board grant the

Mr. Chairman, I move the Board grant the Petition to Intervene of Mountainview Thoroughbred Racing Association as described by the Office of the Chief Counsel.

MR. GINTY:

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Second.

CHAIRMAN:

All in favor?

ALL SAY AYE

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CHAIRMAN:

Opposed? Motion passes. Next.

ATTORNEY SHERMAN:

The next petition before the Board is Sands Bethworks' petition requesting approval of the reconfiguration of its gaming floor plan. Sands is requesting to add 11 poker tables, bringing the total number of table games from 89 to 100. The plan also calls for the conversion of one Blackjack table to a mini Baccarat table and the conversion of one mini Baccarat table to a Sic Bo table. They are also requesting to relocate 244 slot machines, remove another 12 existing slot machines and adding four new machines. These results --- these changes will result in 3,024 machines on the property, a net loss of eight machines from their current number, but still more than were in operation on October 1st, 2009, which would allow a decrease to be permissible under the statute.

Sands has also requested that the Board accept its gaming floor plan in a scale of 1/16th of

an inch so that the full gaming floor plan can be 2 depicted on one sheet of paper and that all of the 3 exhibits attached to their petition be maintained as confidential. The Office of Enforcement Counsel has not expressed any objection to the relief requested. And the Office of Chief Counsel concurs in the request, subject to conditions requiring Sands to forego commencement of operation of any new or relocated tables or slot machines prior to all 10 appropriate security, surveillance, monitoring and internal controls being put into place. The matter is 11 now appropriate for the Board's consideration. 12 13 CHAIRMAN: 14

Thank you. Any questions or comments from the Board? seeing none, could I have a motion, please?

MR. GINTY:

Mr. Chairman, I move that the Board grant the petition of Sands Bethworks, LLC, as described by the Office of Chief Counsel.

CHAIRMAN:

22 Second?

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MR. MCCABE:

Second.

CHAIRMAN:

All in favor?

ALL SAY AYE 2

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CHAIRMAN:

Opposed? Motion passes.

ATTORNEY SHERMAN:

The final petition today is Greenwood Gaming's petition for approval of the expansion of its gaming floor, identified as OP-15.

CHAIRMAN:

Doug, could I ask you to just hold?

ATTORNEY SHERMAN:

Yes.

CHAIRMAN:

Could we have Counsel for Greenwood Gaming come up to the table? I think we're going to 16 have some additional questions. Thank you, Mr. Kohler.

ATTORNEY SHERMAN:

Of course, this petition was heard earlier by the Board. In addition to the motion to 21 approve OP-15, Greenwood has also filed a motion to 22 maintain confidentiality regarding certain of the 23 exhibits submitted.

24 As we heard earlier, Greenwood 25 essentially seeks to place 61 non-bank poker tables on

the third floor of the grandstand facilities, although they do acknowledge at present under the statutory 3 limitations they are precluded from operating more than 24 of those tables in the ordinary course of The request would also result in an business. expansion of the gaming floor space at the Parx Casino & Racetrack by 21,067 square feet. If the Board grants the petition, the Office of Enforcement Counsel has requested that 25 conditions be placed on the 10 approval. In addition, Enforcement Counsel has addressed another proposed condition regarding 11 surveillance today, and I think there were some 12 13 questions regarding smoking that would be appropriate 14 for inclusion in the conditions. The proposed 15 conditions were all included with the OEC answer to the petition to approve OP-15, and obviously the Board 16 17 can impose any other conditions it feels appropriate.

CHAIRMAN:

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Thank you. I have one question, Mr.

Kohler, and I don't know if you're going to be able to answer it. I think Mr. Bonner and Mr. Deangelo left.

I have continuing concerns about the outside surveillance. I was not satisfied, to put it bluntly, with the answers of your client on the surveillance issue. And my particular question revolves around the

surveillance in the parking lot. As I understand Mr.

Deangelo's comments and Mr. Bonner, that there are

about 27 cameras right now deployed and operational in

the parking lot --- parking lots around the casino.

Do you know if any of those cameras are deployed in

the parking lots adjacent to the grandstand?

ATTORNEY KOHLER:

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Luckily, I do and only because this discussion came up at lunch today when we were --when we found out about OEC's proposed condition and were discussing what our current status was. And the answer to that is yes. Now, if you're going to --- if we get into too much detail, I'm probably going to have to get answers for you, but I heard very clearly that we do --- and we found out from Mr. Stahl that this was one of the areas he was concerned about. And I can speak with assurance that the grandstand parking lot, area adjacent to the grandstand parking lot, is covered by surveillance cameras. Now, if you ask me what the breakdown is between one part of the parking lot and another part of the parking lot, I'm going to have to ask for help because I can answer that question. But that part I can answer.

CHAIRMAN:

That satisfied me. Again, opening this

up for gaming now presents a different dynamic, quite frankly, than it did before. My sense is there will be more cars there, more potential for kids being left in the car, and I would like to, you know, hope that the coverage in that parking lot adjacent to the grandstand is the same as the coverage, you know, in the parking lot adjacent to the casino.

ATTORNEY KOHLER:

We absolutely agree that that area needs to be covered and without any directive from the Board have put cameras in that area.

CHAIRMAN:

Thank you. Okay. Any other questions from the Board? Could I have a motion, please?

MR. MCCABE:

Yes, Mr. Chair. I move that the Board grant the petition of Greenwood Gaming & Entertainment, Inc., as described by the Office of Chief Counsel to the degree it requests the approval of 24 non-bank games and with the conditions requested by the Office of Enforcement Counsel, as well as a condition that for the purpose of the Clean Indoor Air Act, that each separate gaming floor on the Greenwood property maintain at least a 50 percent non-smoking area.

CHAIRMAN:

Thank you.

MR. ANGELI:

Second.

CHAIRMAN:

All in favor?

ALL SAY AYE

CHAIRMAN:

Opposed? Motion passes. And again, I'd like to comment there should be no misunderstanding on the part of Greenwood that this authorization to have non-bank poker tables in your grandstand is not a preordained approval of your plans for future expansion of additional tables on the third floor. And I'll be even more specific. This is a motion to have 24 table games up and operational on a daily basis. We know you're going to put 61 in, but to the extent that any more than 24 are operational, you will have to come back to this board for further authorization to have those table games operational.

ATTORNEY KOHLER:

We understand that completely, and that, in fact, is the reason behind OP-16.

CHAIRMAN:

Right. Thank you very much.

ATTORNEY MILLER:

And Mr. Chairman, in that light, as you note from the conditions, one of the conditions we put on this that we requested is that there be some type of separation between the tables that are in play and the tables that are not in play so people can't wander from one to the other and that sort of thing. And Greenwood has agreed to do that, so the tables that are in play are totally shut off from the tables that are just sitting there and not in play.

CHAIRMAN:

Right. Thank you very much.

ATTORNEY KOHLER:

And Chairman Fajt, we understand how the statute reads. We will absolutely fully comply and understand we need your approval all along the way.

For the record, we understand it will be a condition of the order. Of course, we need to comply or the order doesn't go into effect. We understand all that. We do, just from a legal perspective, disagree with the 50 percent per building smoke delineation, but that being just for the record.

CHAIRMAN:

Okay. Thank you. Because that will be part of our order and that is part --- just so

there's ---.

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And that is no issue for OP-15. Our proposal is in full compliance with that. We view that as a future issue, but understand we may have some disagreement with the Board.

CHAIRMAN:

Thank you. That's it for petitions. Let's move on.

ATTORNEY SHERMAN:

ATTORNEY KOHLER:

Next, with the withdrawals, reports and recommendations is Deputy Chief Counsel Steve Cook.

ATTORNEY COOK:

14 Good afternoon. The Board has received 15 three unopposed petitions to withdraw the applications 16 of businesses and one unopposed petition to withdraw a 17 Key Employee Application. The entities and individuals subject to these petitions are as follows: 18 Hagen Construction, Inc.; Imagraphics Corporations, 19 20 doing business as Branded Solutions; and Vita Bus & 21 Tours, Incorporated. The individual who submitted a 22 Withdrawal Petition is Donald Shiffer. The Office of Enforcement Counsel has no objections to these 23 24 withdrawals. As such, the Office of Chief Counsel 25 submits these withdrawals to the Board for a

consideration of a motion to grant each of these petitions.

CHAIRMAN:

Any questions or comments from the Board? Could I have a motion, please?

MR. MCCABE:

Yes, Mr. Chair. I move that the Board issue orders to approve the withdrawals as described by the Office of Chief Counsel.

CHAIRMAN:

11 Second?

MR. SOJKA:

Second.

CHAIRMAN:

All in favor?

ALL SAY AYE 16

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17 CHAIRMAN:

18 Opposed? Motion passes.

ATTORNEY SHERMAN:

Next before the Board for consideration 21 are six reports and recommendations received from the Office of Hearings and Appeals relative to six Gaming 23 Employee Permit Applications. The reports and 24 recommendations, along with the evidentiary record for 25 each hearing, have been provided to the Board in

advance of this meeting. Additionally, the persons at issue have been notified that the Board was taking up the matter today and that they have the opportunity to come and briefly address the Board when their matter is called. If anybody in the room is present, when their name is called they should come forward.

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The first Report and Recommendation before the Board today is Michael Buckley. On June 10th, 2010 Mr. Buckley submitted a Gaming Employee 10 Occupation Permit to work as a security officer at 11 Mohegan Sun at Pocono Downs. During the Bureau of Investigation and Enforcement's investigation, it was 12 13 found that Mr. Buckley had been arrested on October 14 30th, 2009 and had been charged with two crimes, 15 hindering apprehension and prosecution and obstructing the administration of law or governmental function. 16 17 On May 26th, 2010 Mr. Buckley pleaded guilty to hindering apprehension or prosecution, a misdemeanor 18 of the third degree, and received a 12-month probation 19 20 sentence. The other charge was dismissed. Based upon 21 this charge and the underlying conduct, the Office of 22 Enforcement Counsel on July 1st, 2010 issued a Notice 23 of Recommendation of Denial. Mr. Buckley subsequently requested a hearing and one was held on September 7th, 24 25 2010, before the Office of Hearings & Appeals.

that hearing Mr. Buckley admitted the conduct which
led to his arrest and conviction. Thereafter, the
Office of Hearings & Appeals issued a Report and
Recommendation recommending to the Board that the
application be denied. That report and recommendation
is before the Board.

CHAIRMAN:

Thank you. Is Mr. Buckley here? Any questions or comments from the Board? Could I have a motion, please?

MR. SOJKA:

Yes, Mr. Chairman. I move that the Board issue an order to adopt the Report and Recommendation of the Office of Hearings & Appeals regarding the Gaming Employee Permit of Michael Buckley as described by the Office of Chief Counsel.

CHAIRMAN:

18 Second?

MR. TRUJILLO:

Second.

CHAIRMAN:

All in favor?

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CHAIRMAN:

Opposed? Motion passes.

ATTORNEY SHERMAN:

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Next for the Board's consideration is a 2 3 Report and Recommendation related to Henry Ceaser. Mr. Ceaser submitted a Gaming Employee Application given his work as a slots technician with KGM, a supplier licensed by the Board. The Office of Enforcement Counsel issued a notice of Recommendation of Denial based on the fact that Mr. Ceaser was convicted of two felonies during May 1995 and 15 years 10 had not elapsed since the date of his felony conviction and the date of his application. 11 Office of Enforcement Counsel also alleged that Mr. 12 Ceaser failed to disclose his entire criminal history 1.3 and that he did not meet the financial suitability 14 15 requirements of the Act because of outstanding debt 16 obligations. Mr. Ceaser requested a hearing on the 17 recommended denial, which was held on October ---18 excuse me, August 25th, 2010. Both the Office of 19 Enforcement Counsel and Mr. Ceaser appeared at that 20 hearing and offered testimony. At the hearing Mr. 21 Ceaser explained that he was convicted of two felony 22 drug-related offenses but that, as of the date of the 23 hearing, 15 years had passed since the conviction and 24 he was therefore no longer ineligible for licensure. 25 He also indicated that he mistakenly did not disclose

certain related 15-year-old charges which were dismissed because he had misread the directions on the PGCB application.

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Mr. Ceaser also provided evidence indicating that he holds gaming-related licenses in New Jersey, New York and Connecticut and that he obtained his slot technician certification in July 2000 and has been employed for most of the past ten years as a slot technician. With respect to Mr. Ceaser's few thousand dollars in delinquent debt, he explained that his outstanding debt stemmed from a brief period of unemployment, during which time he attended school and didn't have an income.

At the conclusion of the hearing the 15 Hearing Officer issued a Report and Recommendation, recommending that Mr. Ceaser be granted a Gaming 16 17 Permit, given the length of time that he had passed since his convictions, his adequate explanations as to 18 why dismissed charges were not disclosed, as well as 20 his adequate explanation for the debt and his 21 willingness to take care of that matter. This Report 22 and Recommendation is therefore before the Board. 23 the Board grants or accepts the Report and Recommendation, it will grant this individual a Gaming 24 License --- Gaming Employee License.

CHAIRMAN:

Thank you. Is Mr. Ceaser present? questions or comments from the Board? Can I have a motion, please?

MR. TRUJILLO:

Mr. Chairman, I move that the Board issue an order to adopt the Report and Recommendation of the Office of Hearings and Appeals regarding the Gaming Employee Permit of Henry Ceaser, as described by the Office of Chief Counsel.

MR. ANGELI:

Second.

CHAIRMAN:

All in favor?

15 ALL SAY AYE

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CHAIRMAN:

Opposed? The motion passes.

ATTORNEY SHERMAN:

Willard Cooper is the next Report and Recommendation before the Board for consideration. 21 Mr. Cooper submitted an application for a Gaming 22 Employee Permit during June 2010 seeking work as a 23 table games dealer. In the application process Mr. Cooper disclosed that he had several outstanding debts 25 for which judgments had been issued against him, and

he also disclosed that he had failed to file personal
income tax returns with the Commonwealth of
Pennsylvania for the years 2005 through 2009.

On July 12th, 2010, the Office of 4 Enforcement Counsel issued a Notice of Recommendation of Denial based upon Mr. Cooper's outstanding tax issues with the Commonwealth, as well as financial unsuitability due to the outstanding civil judgments. Mr. Cooper requested a hearing which was held in his 10 absence, because he didn't attend despite receiving notice. And subsequent thereto, a Report and 11 Recommendation was issued by the Office of Hearings & 12 13 Appeals, recommending the denial of Mr. Cooper's 14 Gaming Employee Application. This Report and 15 Recommendation is presently before the Board.

CHAIRMAN:

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Is Mr. Cooper present? Any questions or comments from the Board? Could I have a motion, please?

MR. ANGELI:

Mr. Chairman, I move that the Board issue an order to adopt the Report and Recommendation of the Office of Hearings and Appeals regarding the Gaming Employee Permit of Willard Cooper, as described by the Office of Chief Counsel.

MR. COY:

Second.

CHAIRMAN:

All in favor?

ALL SAY AYE

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CHAIRMAN:

Opposed? The motion passes.

ATTORNEY SHERMAN:

The next Report and Recommendation before the Board pertains to James Harris, who I believe is present. If he is present, he can come forward. Harris submitted an application for a Gaming Employee Permit on April 22nd, 2010, seeking work as a table games dealer at the Hollywood Casino at Penn National. On July 13th, 2010, the Office of Enforcement Counsel issued a Notice of Recommendation of Denial for this application based on the fact that Mr. Harris had a substantial amount of gambling debts that he had accumulated in 2007. Mr. Harris requested a hearing, which was held on September 14th, 2010. Both the Office of Enforcement Counsel and Mr. Harris appeared at the hearing and proffered testimony and exhibits. Mr. Harris testified that he and his wife filed for Chapter 13 bankruptcy during October 2008 and that his gambling debts led directly to the bankruptcy filing.

1 He also testified that he's not entered a casino or gambled since 2008. Thereafter, the Hearing Officer issued a Report and Recommendation finding Mr. Harris 3 suitable for licensure, given his fully disclosing his debts, the nature of his debts and his acknowledgement that he's given up gambling. Subsequent to the Report and Recommendation being issued, the Office of Enforcement Counsel filed exceptions to it, essentially saying that were the Board to adopt the 10 Report and Recommendation and grant licensure to Mr. Harris, that it be conditioned upon his providing 11 documentation on a quarterly basis showing that he's 12 13 current in his monthly payments to the bankruptcy trustee. This matter is before the Board. As I said, 14 15 Mr. Harris is present, so if he would like to make a comment, he can at this time. 16 17 CHAIRMAN: 18 Thank you. Before we do that, could you please introduce yourself, Miss? 19 20 ATTORNEY MATELEVICH-HOANG: 21 I'm Billie Matelevich-Hoang, Office of 22 Enforcement Counsel. That's M-A-T-E-L-E-V-I-C-H, hyphen, H-O-A-N-G. 23

CHAIRMAN:

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Thank you. And Mr. Harris, could you

please stand to be sworn in?

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JAMES HARRIS, HAVING FIRST BEEN DULY SWORN, TESTIFIED 3 AS FOLLOWS:

CHAIRMAN:

Thank you. Mr. Harris, feel free to offer any brief comments you have before the Board. A. In 2007 I made some bad decisions. In 2008 I was forced to file for bankruptcy. All my debts were wrapped inside my bankruptcy. I've not gambled, not 12 incurred more debt. I've been current on my bankruptcy payments. Basically I just want a job.

CHAIRMAN:

Questions or comments from the Board? Commissioner Sojka?

MR. SOJKA:

I don't want to belabor this point, but this is a complex issue, isn't it? Gaming is --- was at the heart of your economic difficulties, and now you wish to make a living in the gaming industry. And there are two things that concern me. One, do you 23 feel that this would create any --- I'll ask them as two separate questions. One, do you think this 24 creates any special problem for you? As someone who

once got into trouble with gaming and now will be 1 2 surrounded by it, will it be an inducement for you to 3 do that again? And the second question is, one of ethics. I mean, you must look at gaming as something that's problematic and at the same time you're willing to provide it to others. So do you have an issue with either of those problems? To answer your first question, as far as it being an issue for me, I quit gambling long before I decided 10 to file for bankruptcy or to apply for the Gaming License. Basically I borrowed money to gamble, and 11 that's --- I know now that that's the wrong thing to 12 13 do, and I just don't do it anymore. As far as others, 14 it was a conscience choice to gamble. We have the 15 1-800-GAMBLER and other opportunities and checks on people that if you do see a problem gambler, you can 16 report them or try to get help for them. 17 I didn't use any of those because I didn't think I needed it now or 18 after I quit. I don't see it as --- like gambling is 19 20 supposed to be --- from my point of view, it's 21 supposed to be fun. If it's not fun, then you 22 shouldn't do it. For me, it stopped being fun, so I 23 stopped.

MR. SOJKA:

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Do you think your own personal experience

might make you more alert as a dealer than some others in recognizing someone else getting into difficulty?

A. Oh, absolutely. I can see signs of --- when people are too far or too --- at the --- at Hollywood, where I went for my training, they showed a video of people that gamble to excess or what signs to look for, and I can see those signs in people. I know what to look for. I know that I was to a point where it was silly, where I was trying to make up for debts that I had already had and --- we call them markers, and that was dumb. I'm paying for it now, but I still

CHAIRMAN:

Commissioner McCabe?

can help people that are in that situation.

MR. MCCABE:

I have a couple questions. Do you still owe those three casinos money?

have to pay for it. I can see that now and see if I

19 A. Yes.

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MR. MCCABE:

Are you paying it back?

A. Whenever we structured our bankruptcy, we structured that debt into our --- I'm not sure what that fee is called. We structured into the fee that we --- the trustee fee that we pay on a monthly basis.

MR. MCCABE:

Did you ever put yourself on an excluded

3 list over in New Jersey?

 $\mathbb{A} \setminus \mathbb{A}$. No. The trustee here asked me that same question.

I didn't because I simply quit gambling. I stopped

6 going.

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MR. MCCABE:

Were you ever banned from any casinos?

9 A. No.

CHAIRMAN:

I have a question, Mr. Harris. So you

12 gambled in Atlantic City?

13 A. Yes.

CHAIRMAN:

And how long did you gamble? How many

16 years were you either casual or an addicted gambler?

17 A. Maybe three or four years, casually.

CHAIRMAN:

19 And did you gamble anywhere else other

- 20 than Atlantic City?
- 21 A. No. That's the only place that has legalized
- 22 gambling --- or had legalized gambling at the time.
- 23 Pennsylvania casinos weren't open at that time.

24 CHAIRMAN:

Right, obviously we weren't, but I was

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1 thinking of New York or West Virginia, Las Vegas.
      Unfortunately, I've never been to any of those
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  places.
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                 CHAIRMAN:
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                 Any other questions? Okay. Could I have
   a motion?
                 ATTORNEY COOK:
                 Just so we're clear, Mr. Chairman, ---
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                 CHAIRMAN:
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                Yes.
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                 ATTORNEY COOK:
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                 --- a motion to adopt the Report and
   Recommendation will be to grant Mr. Harris' licensure.
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                 CHAIRMAN:
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                 Can we --- can you give us again what the
   --- what I'll call the compromise from OEC was?
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                 ATTORNEY COOK:
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                 Essentially --- I'll let OEC speak to it.
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                 ATTORNEY MATELEVICH-HOANG:
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                 Thank you.
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                 CHAIRMAN:
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                 Thank you.
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                 ATTORNEY MATELEVICH-HOANG:
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                 While OEC still believes that Mr. Harris
25 is not suitable based on his $18,911 in gambling debt
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from three casinos in 2008, we did file exceptions to say in the event that you permitted Mr. Harris to have a Gaming Permit, we ask that you place a condition on 3 his Gaming Permit. And what that would involve would be that quarterly or monthly Mr. Harris would have to provide payment --- proof of payment to the Bureau of Licensing that he essentially is staying current with his restructuring plan for his bankruptcy. Because during the hearing it was discussed that between his secured and unsecured debt, Mr. Harris does pay 10 approximately \$3,200, \$3,300 to the trustee. 11 would ask that if you do grant him his Gaming Permit, 12 that a condition be placed on his license. 13 14

CHAIRMAN:

15 Can you say that again? He pays \$3,200 to \$3,300 how often? 16

ATTORNEY MATELEVICH-HOANG:

18 I believe every month he must pay \$3,100

20 CHAIRMAN:

21 That sounds like a lot of money.

22 Α. Yes. I don't have a job.

for secured debt, is it, or ---?

ATTORNEY MATELEVICH-HOANG:

24 That's what was brought up at the

25 hearing. Right.

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1 A. No. My --- our trustee fees are --- I think it's 2 maybe \$12,000 over the life of the term, the five 3 years.

MR. COY:

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A lot less than ---.

A. Yeah. It's not --- it's a little over --- or \$200 a month.

And so the payment amortized is the

MR. COY:

amount of the debt that you continue to have?

A. Right. At the end of our term, which we're
halfway through now or just about, at the end of the
term, those debts will be written off on my
hankruptcy.

MR. COY:

So Counselor, to be clear, on behalf of OEC, you're satisfied for the Board to adopt the recommendation, with the stipulation that you mentioned about the payment being certified by you all?

ATTORNEY MATELEVICH-HOANG:

Right. Whatever his payment is, that he provide documentation to Bureau of Licensing that he is current throughout his entire restructuring plan.

MR. COY:

Probably \$3,300 a year.

CHAIRMAN:

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again?

Commissioner McCabe? Let me just ask one question on that. I'm trying to get to the bottom of what you --- what the debt was and what you owe. And Counselor, I heard you say a debt number, ---

ATTORNEY MATELEVICH-HOANG:

Yes.

CHAIRMAN:

--- and could you give me that number

ATTORNEY MATELEVICH-HOANG:

During the hearing it was brought up that Mr. Harris' unsecured debt, including the three from the casinos and about four pages worth of other liabilities totals \$172,850. His secured priority debt totaled \$253,000, which he mentioned was for his mortgage and three cars. And that payment --- and I apologize, but my note said that it was \$3,100, but I --- irregardless, the majority of his money goes to 21 his secured priority payments and not his unsecured, which is where his gambling debts are located.

CHAIRMAN:

24 So again, maybe I'm a little slow here, 25 but I thought I heard you say, Mr. Harris, that your

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1 total payment to the trustee over the life of your
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2 structured settlement was \$12,000. Did I hear you say

3 that?

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- $4\,
 vert$ A. Right. What she's trying to say is the debts that
- 5 I currently pay, I pay my mortgage and my car
- 6 payments, this trustee fee --- and I have a child that
- $7 \mid I$ pay child support on, that totals about \$3,300 a
- 8 month, combined. My wife has --- is gainfully
- 9 employed and makes more than that on a monthly basis.
- 10 I'm not in any jeopardy of not making my payments.
- 11 She's saying that because my budget is tight right
- 12 now, I may not be able to pay my trustee fees. Those
- 13 fees are --- I quarantee that I'll pay them. And I
- 14 don't have a problem, I brought a list --- a printout
- 15 of the trustee fees paid this morning. And once I
- 16 find gainful employ, I'll be able --- I'll be more
- 17 easily to make sure I pay all my obligations.

CHAIRMAN:

- 19 Are you gainfully employed now?
- 20 A. Not at the moment. That's why I'm here.

CHAIRMAN:

22 Commissioner McCabe?

MR. MCCABE:

- I got to get some stuff clarified for me.
- 25 This trustee you're paying, is this under a Bankruptcy

47 Court Order ---1 2 Α. Yes. 3 MR. MCCABE: --- that you'll be --- you're being 4 5 monitored by a trustee? 6 Α. Yes. 7 MR. MCCABE: Do you pay a certain amount ---8 9 Α. Yes. 10 MR. MCCABE: --- per month, or what is it? 11 12 Α. Yes, I pay a monthly amount. 13 MR. MCCABE: 14 Have you ever missed a payment? 15 Α. No. 16 MR. MCCABE: 17 You've made all your payments? 18 Yes, sir. Matter of fact, I think I ---. Α. 19 MR. MCCABE: 20 Do we have anything from the trustee to 21 show that you have, in fact, ---22 Α. Yes, sir. 23 MR. MCCABE: 24 --- made all your payments? 25 I got a fax from them yesterday showing all my

48 payments. 1 2 MR. MCCABE: And when did that start, what date? 3 October of 2008. Or the payments started November 4 5 of 2008. 6 MR. MCCABE: 7 2000 what? 8 2008. Α. 9 CHAIRMAN: 10 November of 2008. 11 MR. MCCABE: 12 So since November of 2008 you've been making these payments ---13 14 Α. Yes, sir. 15 MR. MCCABE: --- and have not missed a payment? 16 17 That's correct. 18 CHAIRMAN: 19 Any other questions? Could I have a 20 motion, please? 21 MR. COY: 22 Mr. Chairman, I move that the Board issue 23 an order to adopt the Report and Recommendation of the Office of Chief Counsel --- of the Office of Hearings 24 25 & Appeals regarding the Gaming Employee Permit of

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James Harris, as described by the Office of Chief
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   Counsel, with the stipulation that the Office of
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  Enforcement Counsel be required to be in receipt of a
  monthly report on the payment of his trustee
   structured debt.
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                MR. GINTY:
                Second.
                ATTORNEY MATELEVICH-HOANG:
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9
                Thank you.
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                CHAIRMAN:
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                All in favor.
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  ALL SAY AYE
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                CHAIRMAN:
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                Opposed? Motion passes.
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                ATTORNEY MATELEVICH-HOANG:
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                Thank you.
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                CHAIRMAN:
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                Thank you, Counselor. Thank you, Mr.
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  Harris.
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                ATTORNEY SHERMAN:
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                The next report and Recommendation before
22 the Board pertains to Orland Simms. On March 23rd,
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  2010, Mr. Simms was charged with forgery, insurance
24 fraud and perjury, all of which are felony offenses.
25 On July 16th, 2010, Mr. Simms entered a guilty plea to
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all of these offenses. As a result, Mr. Simms is prohibited by statute from possessing a Gaming 3 Employee Permit. As a result of these charges, the Office of Enforcement Counsel filed a request for Emergency Order of Suspension of Mr. Simms' Gaming Employee Permit. He was employed as a gaming employee at the Rivers Casino. That Emergency Suspension was signed by the Executive Director on July 27th, 2010. On August 19th, 2010, the Board referred this matter 10 to the Office of Hearings & Appeals for a full evidentiary hearing. The Report and Recommendation 11 12 presently before the Board is the outcome of that 13 hearing. Effectively, the Hearing Officer recommends 14 that the permit be revoked based on the 15-year felony 15 prohibition, and the Office of Chief Counsel would concur in that finding. 16

CHAIRMAN:

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Thank you. Is Mr. Simms here? Any questions or comments from the Board? Could I have a motion, please?

MR. GINTY:

I move that the Board issue an order to adopt the Report and Recommendation of the Office of Hearings & Appeals grant the Gaming Employee Permit of Orland Simms as described by the Office of Chief

51 Counsel. 1 2 CHAIRMAN: 3 Second? 4 MR. COY: Second. 5 6 CHAIRMAN: 7 All in favor? ALL SAY AYE 9 CHAIRMAN: 10 Opposed? Motion passes. 11 ATTORNEY SHERMAN: 12 The final Report and Recommendation 13 before the Board today pertains to William Toupe. 14 May 18th, 2010, Mr. Toupe submitted a Gaming Employee 15 Application to work as a table games dealer. gentleman disclosed numerous federal and --- federal 16 tax and financial issues on his application. On June 17 18 17th, 2010, the Office of Enforcement Counsel issued a 19 Notice of Recommendation of Denial, indicating that 20 Mr. Toupe had failed to provide the requested documentation regarding his outstanding tax issues, 21 22 including that he failed to meet his obligation to demonstrate that he is current and not in arrears with 23 24 financial obligations owed to the Commonwealth of 25 Pennsylvania. Mr. Toupe requested a hearing, which

1 was held on August 26th, 2010. Despite receiving notice, Mr. Toupe did not attend the hearing. 3 the hearing, OEC provided evidence showing that from 1994 to 2006 federal liens were issued against him, his home and his bank account relative to outstanding federal tax issues. Additionally, they submitted evidence that on May 25th, 2010, the Pennsylvania Department of Revenue sent Mr. Toupe a delinquency letter for financial obligations owed to the Commonwealth. Thereafter, a Report and Recommendation 10 was issued, wherein the Hearing Officer recommended 11 12 that the application be denied for the tax issues. 13 That matter is presently before the Board and is ripe 14 for consideration.

CHAIRMAN:

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Is Mr. Toupe present? Any questions from the Board? Can I have a motion, please?

MR. MCCABE:

Yes. Mr. Chair, I move that the Board issue an order to adopt the Report and Recommendation of the Office of Hearings & Appeals regarding the Gaming Employee Permit of William Toupe, as described by the Office of Chief Counsel.

CHAIRMAN:

Second?

MR. SOJKA:

Second.

CHAIRMAN:

All in favor?

ALL SAY AYE

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CHAIRMAN:

Opposed? Motion passes.

ATTORNEY SHERMAN:

With that, that concludes all matters of the Office of Chief Counsel.

CHAIRMAN:

12 Thank you very much, Doug and Steve.

Next up is our Director of Licensing, Susan Hensel. I 14 see our Chief Enforcement Counsel, Cyrus Pitre, is

15 also here.

MS. HENSEL:

Thank you, Chairman Fajt and members of the Board. The first matter for your consideration is the renewal of slot machine manufacturer licenses for Atronic Americas, GTECH Corporation and Spielo

21 Manufacturing. The Bureau of Investigations and

22 Enforcement has completed its investigation, and the

23 Bureau of Licensing has provided you with the renewal

24 background investigation and suitability reports for

25 these licensees. No issues were identified by either

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1 the Bureau of Investigations & Enforcement or
2 Licensing that would preclude the renewal of these
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  licenses. I have provided you with draft orders and
  ask that the Board consider the renewal of these
   companies separately, beginning with Atronic Americas,
  LLC.
                CHAIRMAN:
                 Office of Enforcement Counsel?
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                ATTORNEY PITRE:
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                No objection.
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                CHAIRMAN:
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                Thank you. Any questions from the Board?
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   Could I have a motion, please?
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                MR. SOJKA:
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                      Mr. Chairman, I move that the Board
                Yes.
   approve the slot operator manufacturer license of
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  Atronic America, LLC, as described by the Bureau of
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18
  Licensing.
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                CHAIRMAN:
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                 Second?
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                MR. TRUJILLO:
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                Second.
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                CHAIRMAN:
24
                All in favor?
25
  ALL SAY AYE
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1	CHAIRMAN:	
2	Opposed? Motion passes.	
3	MS. HENSEL:	
4	Next would be GTECH Corporation.	
5	ATTORNEY PITRE:	
6	No objection.	
7	CHAIRMAN:	
8	Questions from the Board? Can I have a	
9	motion, please?	
10	MR. TRUJILLO:	
11	Chairman, I move that the Board approve	
12	the renewal of GTECH Corporation's Slot Operator	
13	Machine License as described by the Bureau of	
14	Licensing.	
15	MR. ANGELI:	
16	Second.	
17	CHAIRMAN:	
18	All in favor.	
19	ALL SAY AYE.	
20	CHAIRMAN:	
21	Opposed? Motion passes.	
22	MS. HENSEL:	
23	Finally, Spielo Manufacturing.	
24	ATTORNEY PITRE:	
25	No objection.	

CHAIRMAN:

Questions from the Board? Can I have a

3 motion?

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MR. ANGELI:

I move the Board approve the renewal of Spielo Manufacturing Operator Manufacturer's License, as described by the Bureau of Licensing.

MR. COY:

Second.

CHAIRMAN:

All in favor?

12 ALL SAY AYE

CHAIRMAN:

Opposed? Motion passes.

MS. HENSEL:

The next matter for your consideration is 16 17 the renewal of a Slot Machine Supplier License for KGM Gaming, LLC. The Bureau of Investigations & 18 Enforcement has completed its investigation, and the 19 20 Bureau of Licensing has provided you with a 21 suitability report for this licensee. No issues were 22 identified by either the Bureau of Investigations & 23 Enforcement or Licensing that would preclude the 24 renewal of KGM Gaming, and I have provided you with a 25 draft order and ask that the Board consider the

1 renewal of this license.
2 ATTORNEY PITRE:

No objection.

CHAIRMAN:

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Thank you. Questions from the Board?

Could I have a motion?

MR. COY:

Mr. Chairman, I move the Board approve the renewal of KGM Gaming, LLC's Slot Operator Supplier License, as described by the Bureau of Licensing.

MR. GINTY:

13 Second.

CHAIRMAN:

All in favor?

16 ALL SAY AYE

17 CHAIRMAN:

Opposed? Motion passes.

MS. HENSEL:

In addition, we have for your

21 consideration the approval of Key Employee Licenses.

22 Prior to this meeting, the Bureau of Licensing

23 provided you with a proposed order for two Key

24 Employee Licenses for Mountainview Thoroughbred Racing

25 | Association and Sands Bethworks Gaming. I ask that

58 the Board consider the order approving these licenses. 1 2 ATTORNEY PITRE: 3 No objection. 4 CHAIRMAN: Questions from the Board? Can I have a 5 motion, please? 6 7 MR. GINTY: Chairman, I move that the Board approve 8 the issuance of Key Employee Licenses as described by 10 the Bureau of Licensing. 11 CHAIRMAN: 12 Second? 13 MR. MCCABE: 14 Second. 15 CHAIRMAN: All in favor? 16 ALL SAY AYE 17 18 CHAIRMAN: 19 Opposed? The motion passes. 20 MS. HENSEL: I also have for your consideration the 21 22 issuance of Temporary, Principal and Key Employee 23 Licenses. Prior to this meeting, the Bureau of 24 Licensing provided you with an order regarding the 25 issuance of Temporary Licenses for four Principals and

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  12 Key Employees. I ask that the Board consider the
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   order approving these licenses.
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                 ATTORNEY PITRE:
                No objection.
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                 CHAIRMAN:
 6
                 Thank you. Questions from the Board?
   Could I have a motion, please?
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                MR. COY:
9
                 So moved.
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                 CHAIRMAN:
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                 Second?
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                MR. SOJKA:
                 Second.
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                 CHAIRMAN:
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                All in favor?
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   ALL SAY AYE
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                 CHAIRMAN:
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                 Opposed? Motion passes.
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                MS. HENSEL:
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                Next are Gaming Permits and non-Gaming
21 Registrations. Prior to this meeting, the Bureau of
22 Licensing provided you with a list of 660 individuals,
   including 408 initial, one renewal, 248 GT Temporary
23
24 Permits and 3 GT Full Permits where the Bureau has
25
   granted Occupation Permits to and 204 individuals who
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the Bureau has granted Registrations to under the authority delegated to the Bureau of Licensing. I ask that the Board adopt a motion approving the order.

ATTORNEY PITRE:

No objection.

CHAIRMAN:

Questions from the Board? Could I have a

motion, please? 8

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MR. COY:

So moved.

CHAIRMAN:

12 Second?

MR. TRUJILLO:

Second.

CHAIRMAN:

All in favor?

ALL SAY AYE 17

18 CHAIRMAN:

19 Opposed? The motion passes.

20 MS. HENSEL:

In addition, we have recommendations of denial for 11 gaming employees. Prior to this 23 meeting, the Bureau of Licensing provided you with orders addressing these applicants who the Bureau of

25 Investigations & Enforcement has recommended for

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In each case the applicant failed to request 1 denial. a hearing within the specified time period. 2 3 that the Board consider the orders denying the gaming employee applicants. 5 ATTORNEY PITRE: 6 We support that request. CHAIRMAN: Thank you. Questions from the Board? 8 Could I have a motion, please? 9 10 MR. ANGELI: 11 So moved. 12 MR. TRUJILLO: Second. 13 14 CHAIRMAN: 15 All in favor? 16 ALL SAY AYE 17 CHAIRMAN: 18 Opposed? Motion passes. 19 MS. HENSEL: 20 We also have withdrawal requests for Key 21 Employees and Gaming and Non-Gaming Employees. 22 each case the license, permit or registration is no longer required due to such circumstances as the 23 24 employee failing to report to work. For today's 25 meeting I have provided the Board with a list of 61

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1 Key Employees, 32 Gaming and 4 Non-Gaming withdrawals
   for approval. I ask that the Board consider the
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   orders approving this list of withdrawals.
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                ATTORNEY PITRE:
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                No objection.
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                CHAIRMAN:
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                Ouestions from the Board? Can I have a
  motion?
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                MR. GINTY:
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                So moved.
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                MR. ANGELI:
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                Second.
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                CHAIRMAN:
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                All in favor?
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  ALL SAY AYE
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                CHAIRMAN:
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                Opposed? Motion passes.
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                MS. HENSEL:
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                 In addition, we have two orders regarding
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   Gaming Service Providers. The first is to certify the
  following Gaming Service Providers, AmeriGas Propane,
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22 LP, and the A.G. Mauro Company. I ask that the Board
23 consider the orders approving the Gaming Service
  Providers for certification.
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                 ATTORNEY PITRE:
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1	motion, please?
2	MR. GINTY:
3	So moved.
4	MR. COY:
5	Second.
6	CHAIRMAN:
7	All in favor?
8	ALL SAY AYE
9	CHAIRMAN:
10	Opposed? Motion passes.
11	MS. HENSEL:
12	That concludes the Bureau of Licensing's
13	presentation.
14	CHAIRMAN:
15	Thank you, Susan. Cyrus, I guess you're
16	getting triple duty today; right?
17	ATTORNEY PITRE:
18	There's one matter. Mike Sklar, he
19	should be here somewhere, representing Mount Airy.
20	CHAIRMAN:
21	Thank you for your patience today,
22	Counselor.
23	ATTORNEY SKLAR:
24	Certainly.
25	ATTORNEY PITRE:

He said he wouldn't miss it for the world. And Katie Higgins is here representing the Office of Enforcement Counsel and the Bureau of Investigation & Enforcement, and she'll present the matter to the Board.

CHAIRMAN:

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Thank you.

ATTORNEY HIGGINS:

9 Chairman Fajt, members of the Board, 10 before you today is a Consent Agreement entered into between the Office of Enforcement Counsel and Mount 11 12 Airy. The agreement involves four counts of selfexclusion violations. The first count of the Consent 13 14 Agreement deals with an individual on the Self-15 Exclusion List who played slot machines at Mount Airy and opened up a global check cashing account with the 16 17 Mount Airy cage cashier and cashed checks on five 18 separate occasions.

The second count involves an individual on the Self-Exclusion List who gamed at Mount Airy and was paid a jackpot in the amount of \$2,500.

The third count involves an individual who played slots at Mount Airy on three separate occasions in July, September and November of 2009 while on the Self-Exclusion List.

And the fourth count of the Consent

Agreement deals with an individual who placed himself
on the Self-Exclusion List in October of 2009 but
received promotional mailings and advertisements from

Mount Airy on six separate occasions in February and

March of 2010.

As far as prior enforcement actions, on March 23rd, 2010 and July 28th, 2010, the OEC sent warning letters to Mount Airy for a total of five separate self-exclusion violations. Pursuant to the Consent Agreement, Mount Airy has agreed to provide training and reinforcement to its employees of all policies regarding self-excluded individuals.

Additionally, the OEC and Mount Airy have agreed that within five days of the Board's order, Mount Airy will pay a civil penalty in the amount of \$40,000. The Office of Enforcement Counsel asks that the Board approve this Consent Agreement as presented today.

CHAIRMAN:

Thank you. Any comments from counsel for 21 Mount Airy?

ATTORNEY SKLAR:

None.

CHAIRMAN:

Questions from the Board? Commissioner

McCabe?

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2 MR. MCCABE:

We probably have both the same questions because we think alike. Kind of lucky that you're here last. It's been a long day. Help me understand how these people got two sets of player cards. Do you know what I'm asking?

ATTORNEY SKLAR:

9 I think three of the incidents involved players who set up two separate accounts. I think 10 it's just a matter of presenting your identification. 11 12 And for some reason the personnel didn't 13 cross-reference and see that there was already an 14 account that was established and two cards were 15 issued.

MR. MCCABE:

Does your system show who entered the person the second time, and then was there any corrective --- what corrective action was taken so this doesn't happen again?

ATTORNEY SKLAR:

The corrective action is really 23 retraining of all personnel to ensure when they go into the ACSC system that when they type in a patron's name, that --- I mean, first that when the

Self-Exclusion List comes out and customers are added to the self-exclusion, the protocol is for Mount Airy personnel to flag if those patrons are already in the system, to flag them as self-excluded. If not, the --- if they're not already flagged in the system, then the protocol is when someone comes and signs a player's card, they're supposed to check the Self-Excluded List to ensure that they're not on there already. And unfortunately, with respect to these incidents, that protocol was not followed.

MR. MCCABE:

Are you going to ask a question?

MR. SOJKA:

I want to ask some questions about this,

15 too.

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MR. MCCABE:

Okay. Then my other part of the question

18 is how did these people receive the mailing.

19 Hopefully it was because of the second card, not on

20 the first card. Do you have procedures that when they

21 go on the Excluded List that they immediately be taken

22 off of the mailing list, checks and balances?

ATTORNEY SKLAR:

24 Again, the protocol is that the --- Mount

25 Airy hires a mailing service to send out their

promotions. The mailing company is supposed to check. First, Mount Airy internally is to do one check and then the catch-all is supposed to be the mailing company is going to double check against the Self-Exclusion List to ensure that mailings aren't going out to people on the Self-Excluded List.

CHAIRMAN:

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Commissioner Sojka?

MR. SOJKA:

Thank you. I've got a couple of question related to the way the computer system is working. We know that we have multiple ways of detecting people who are on the Self-Exclusion List. It's sort of a forlorn hope to think that maybe we can recognize faces out of a book on the surveillance cameras, but that might happen. None of these showed up that way. Every one of these I think is related in some way to something that went wrong involving either a computer or a list. And are there enough of these that you're absolutely positive that the problems were all data entry problems or failure to check problems, or could there be some flaws possibly in your software that could be improved? Could you have better methods of crosschecking people, for example?

ATTORNEY SKLAR:

The answer is I think that it's not a software flaw. I think that it's user error.

MR. SOJKA:

Every one of these is simply someone failing to do something they ought to do?

ATTORNEY SKLAR:

Yes.

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MR. SOJKA:

Can you take some of that responsibility out of the hands of people, making crosschecking a little easier, so that, for example, cards just can't 12 be issued automatically to the same person, even if someone failed to do something, failed to do the check? It seems to me those things might be possible. And if this is going to be happening to the tune of not \$40,000 but much more in the future, it might be worth a look. Like so many things, if you can take those things out of the hands of people and automate them, it might be better.

Finally, on the mailing, was that a ---I'm curious as to how that was reported. Did the person on the list come to Mount Airy and say, stop sending me this stuff? We would have no other way of knowing, would we?

ATTORNEY HIGGINS:

I can answer that. Yes, this individual contacted our office at Mount Airy and reported the mailing.

MR. SOJKA:

Okay. So the report did not come to Mount Airy but came to the PGCB at Mount Airy?

ATTORNEY HIGGINS:

Correct.

MR. SOJKA:

Okay. All the others were self-reported, but that one was not. Okay.

CHAIRMAN:

Other questions? I just have a quick question. I mean, one of the concerns, and we talked about this in executive session is, you know, if I come in and give somebody my driver's license --- and maybe you don't know the process. And if you don't, that's fine, you can tell me that. But if I give somebody my driver's license for PA, do they enter my full name or do they abbreviate it? Because one of the things that might be happening is one --- and again, it's human error. One person may enter Greg Fajt, another one may enter Gregory Fajt, and another one may enter Gregory Charles Fajt and/or any variation thereof, and so --- all the same address.

But how is that not somehow in your software to come up as a flag? I guess that's the part I don't understand.

ATTORNEY SKLAR:

I'm not real sure. My understanding is that the data input should be exactly what's on the identification that's presented. There shouldn't be abbreviations. Whether you know, in fact, that happens in every case, I'm not sure, but it's supposed to be the exact name that appears on the identification that's presented.

CHAIRMAN:

Again, you know, we're going to fine you, and you're going to pay the fine. But I --- to Gary's point, you know, this stuff --- if there's a glitch in the software, you know, it's --- or human error, it's going to continue to happen without additional training. So I just throw that out as a caution.

MR. SOJKA:

I think --- and maybe I should withdraw the word glitch because I think that implies that somehow the software is not actually working. I think what I was trying to get at was there are things you can add that might, in fact, simply refuse or deny the issuance of a card in any of the forms of Gregory

That will conclude today's business. 1 long day. Thank you, everybody. The next scheduled 2 public meeting is Thursday, November 18th, at 12:30. 3 The meeting will be held at Temple University in 5 Harrisburg, in the lecture hall, Room 248 and 246. Any final comments from the Board? Seeing none, could I have a motion, please? 8 MR. SOJKA: 9 Yes, Mr. Chairman. I'm happy to move 10 that this longest record --- or longest meeting on 11 record be adjourned. 12 CHAIRMAN: 13 Thank you. Second? 14 MR. ANGELI: 15 Second. 16 CHAIRMAN: 17 The motion is approved and the meeting is 18 adjourned. 19 20 MEETING CONCLUDED AT 4:45 P.M. 21 22 23 24 25

CERTIFICATE

I hereby certify that the foregoing proceedings, meeting held before Chairman Fajt, was reported by me on 10/27/2010 and that I Cynthia Piro Simpson read this transcript and that I attest that this transcript is a true and accurate record of the proceeding.

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