COMMONWEALTH OF PENNSYLVANIA

GAMING CONTROL BOARD

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PUBLIC HEARING

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BEFORE: GREGORY C. FAJT, CHAIRMAN

Raymond S. Angeli, Jeffrey W. Coy, James B.

Ginty, Kenneth T. McCabe, Gary A. Sojka,

Kenneth I. Trujillo,

David Barasch, Deputy Secretary of the

Department of Revenue, Representative,

Rick Burd, representing Russell

Redding, Secretary of Agriculture

HEARING: Thursday, May 13, 2010

10:07 a.m.

LOCATION: Pennsylvania Gaming Control Board

North Office Building, Hearing Room One

Harrisburg, PA 17106

WITNESSES: Vince Donlevie, Fred Keeton,

Robert Guidice

Reporter: Alicia R. Brant

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CHAIRMAN:

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Good morning everybody. And I'd like to ask everybody, as is our normal practice, to please turn off your cell phones, PDAs and other electronic devices as they tend to interfere with our communication system. The Board is present. I'll call today's meeting to order. As the first order of business I'd like to ask everyone to join me in the Pledge of Allegiance.

PLEDGE OF ALLEGIANCE RECITED 12

CHAIRMAN:

We have two items before the Board today in the way of public hearings, which will take place prior to our public meeting. These public hearings pertain first to a Petition for Approval of Authorization to Conduct Table Games and Issuance of a Table Games Operation Certificate, which was filed by Chester Downs and Marina, LLC, and second, a Petition to Modify Statement of Conditions filed by HSP Gaming, LP.

We will hear first from Chester Downs and 24 Marina, LLC regarding their Table Games Petition. 25 Upon hearing testimony from Chester Downs and Marina

and the Office of Enforcement Counsel we will adjourn
that matter and immediately proceed with the second
hearing on HSP Gaming, LP's petition. At the
conclusion of the HSP Gaming hearing the Board will
then take a recess to conduct quasi-judicial
deliberations on these matters before returning to
conduct our regularly scheduled meeting.

Having explained all that I do see that 8 we have representatives from Chester Downs and Marina 10 who are seated at the table. Prior to your 11 presentation could all witnesses presenting evidence 12 for either Chester Downs or the OEC please stand and 13 be sworn in? I also ask that all persons speaking 14 please state and spell your name for the stenographer 15 before you begin today. And before we start I'd like to note for the record that Chester Downs public input 16 17 hearing on this petition was held on April 20th at the Chester City Hall Council Chambers in Chester, 18 Pennsylvania. And with that, if I could have the 19 20 folks from Chester Downs please be --- stand and be 21 sworn in, anybody that's going to testify on your 22 behalf today.

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24 WITNESSES SWORN EN MASSE

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CHAIRMAN:

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Thank you.

ATTORNEY DOWNEY:

Thank you, Mr. Chairman. For the record, Bill Downey from Fox Rothschild on behalf of Chester Downs and Marina, LLC doing business as Harrah's Chester Casino and Racetrack. Mr. Chairman, we're before you this morning in the matter that you've cited. We're going to conduct the bulk of our evidentiary portion by way of a presentation. We'll come back --- we'll circle back around, do a couple of clean up questions at the conclusion of Mr. Donlevie's presentation. With me at the Counsel table is Vince Donlevie who is Senior Vice President and General Manager of Harrah's Chester. With that I would hand the presentation to Vince.

MR. DONLEVIE:

Thanks very much, Bill. Good morning, Mr. Chairman. Good morning members. We're happy to be here to present the information related to table games at Harrah's Chester. With me this morning we have Fred Keeton directly behind me who is Vice President of Finance, External Affairs and our Chief Diversity Officer for Harrah's Entertainment. 24 if you would just motion. Also in the audience here we have Michael Vinci who is our Vice President of
Finance and the property Chief Financial Officer, Bob
Guidice who's our Vice President of table games and
right to my --- behind and to my left, Lynne Hughes
who's Vice President of Legal Affairs and the Chief
Legal Officer for the eastern division of Harrah's
Tentertainment.

This first slide highlights our team on a senior management basis. Myself, Annie Allman who is our Vice President of Operations and Assistant General Manager. Michael Vinci who we already talked about, Marvin Fox our Vice President of Marketing, Shonette Harrison our Vice President of Casino Marketing, Robin Roberts our Vice President of Human Resources and Bob Guidice who we also already discussed.

The agenda, I'm going to talk a little bit about the facility modifications, employment opportunities, economic impact and our Code of Commitment. And Fred Keeton is here to discuss our diversity and issues and focus --- and then I will wrap up with closing comments.

This is a nighttime view of our facility as it stands today where we've turned a former ground field site into a thriving entertainment and gaming destination in Delaware County and have really

beautified that entire area along the Delaware River.

This is a rendering of our casino floor after we modify it for table games. This isn't really showing too well, so it should be a rendering. If you have a packet there of our poker area, which will be on the Simulcast level directly against Harrah's Boulevard.

CHAIRMAN:

Vince, we do not have a copy. I see you have copies there. Maybe we could get those for the Board members so that we can take a look at them.

MR. DONLEVIE:

Glad to do that. Next rendering is our High Limit area, which will be on the gaming floor immediately adjacent to our existing High Limit area, which will be on the gaming floor immediately adjacent to our existing High Limit area and really a mirror image of that facility.

This shows our layout of our casino. If you look to the far right of this slide you can see the entryway in our atrium space. We've moved slot machines forward in the yellow area at the top as well as in the area on the bottom to the far right. Those are new gaming spaces that were approved by the Gaming Board. Then as you get to the middle of the facility

you can see how we opened that up for slot --- or for table games, and that's where we plan to install our table game operations around the area of Stir bar. 3 And then to the top of the middle where you see an arrow for High Limit and Noodle Bar we will have both of those operations, as I said earlier, immediately adjacent to our High Limit slot area. In the far back you can see another area of expansion where we once had our Aces Diner operation. We've closed that 10 operation, and again, gained approval from the Gaming Board to add that as incremental gaming space. 11 that has, at this point, largely been outfitted in 12 13 slot product. On the simulcast floor we are 14 re-aligning our simulcast area and the --- on the 15 bottom of the page is the area that actually fronts Harrah's Boulevard in front of the building. 16 17 area was previously simulcast space. We're converting that as we speak to a poker area. It'll have 25 poker 18 tables as well as a caged area for poker operations, 19 20 and then we will realign the space above with the 21 approval we've already received, the approval of the 22 Harness Racing Commission to realign that to address our simulcast needs. And we talked a little bit about 23 development and expansion and schedule. You can see 24 25 that we are well into our construction schedule.

at this point are into what we would call phase four.

We are laying in games on the floor. Pretty much each of these elements within here are being addressed simultaneously and should be ready for operation in the very, very earliest part of July.

This is a highlight of our main table games operation, which is 86 games on the floor. You can see here without me going through each of the numbers that the distribution of the product that we will have within that space. And it's 86 table games and 25 poker as we talked about earlier. Our High Limit area would include six Blackjack games as well as six Mini Baccarat games and would be right there adjacent to the High Limit slot area. Again, this picture is really not showing so well on our PowerPoint here, but this is the highlight of the poker area, the 25 games, additional cage, Bravo Table Management System. And then on top of that we're installing nine state of the art plasma screens as well.

On the harness racing side we currently run 140 days per year. We've got 12:45 p.m. posts times on Wednesday, Thursday, Friday and Sunday and we carry a year round simulcast operation. Advanced deposit wagering is something that we have been

1 working diligently with the Harness Racing Commission to introduce into our operation as soon as possible. And we are also installing 34 state of the art plasma screens as part of this project within our simulcast operation.

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We are fully in support of the PA Department of Agriculture marking initiatives, and in fact, our team with Annie Allman and our Director of Racing, Barry Brown, presented those plans just, I think, last week to the Harness Racing Commission. And I think we have been very aggressive and very on board with that marketing effort.

Our Noodle Bar, which will be behind our High Limit table games area will have a 25 seat capacity conveniently located right there off the High Limit area where we expect to have a significant amount of Asian business, and on top of that we'll create 13 jobs with that outlet on its own. of job opportunities at Harrah's Chester in the current world. It's very excited to be able to offer those opportunities during this economy and able to run job fairs at a time when very few people are expanding their employment.

The estimated table and poker staff is in the neighborhood of 470 folks, another 120 some folks

for the poker operation. We expect to have 75 additional positions in existing operations to support our table game efforts and on top of that there's about 85 construction jobs as part of this project. We project that our incremental payroll will be in the neighborhood of \$16.4 million and that is without table games tips. The positions below are part of the compendium that we have submitted to the Gaming Board.

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On a recruitment perspective, we've done an internal career fair for our own employees to give them the first opportunity to pursue these lucrative table games jobs. On top of that we've conducted quite a number of external career fairs all at Harrah's Chester --- a majority at Harrah's Chester, a little bit of activity in New Jersey as well to try to attract some experienced supervisory personnel. are offering free training for any of those folks that come on board. We also have started our Craps training on April 19th and we also have now started our Blackjack and --- well, actually we've started with our novelty games first, but we've begun our non-Craps training as well. We've got the curriculum approved by the Gaming Board, and currently we've got in the neighborhood of 349 individuals who have signed up for our dealer school academy and that grows by the

How many people

day as we continue with career fairs as recently as 2 Monday. 3 COMMISSIONER GINTY:

Can I ask a question?

are showing up for the career fair?

CHAIRMAN:

Jim, can you put your mic on?

COMMISSIONER GINTY:

How many people are showing up for the

10 career fair?

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MR. DONLEVIE:

You know, it depends. We've had everywhere from 300 to more recent, two weeks ago, we 14 had over 800 and I think on Monday we had 650 to 700. So, we've had a pretty good response to that. beginning to make very good progress on the recruitment front.

COMMISSIONER COY:

Are these people Pennsylvanians, or do you have a break down?

MR. DONLEVIE:

I don't have an exact break down, but I think the large majority are Pennsylvanians, yes.

COMMISSIONER COY:

Can you get that to us?

MR. DONLEVIE:

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2 Sure. Absolutely. So, we also put 3 together some information relative to the economic impact. We believe that there will be over \$10 million in incremental gaming taxes all in. incremental city wage tax is calculated by Chester Economic Development Director of --- in the neighborhood of \$400,000, projected payroll of, as I've said earlier, \$16 million exclusive of tips and a 10 capital investment of \$35 million, \$16.5 of which would be for the Gaming License and about \$19 million 11 12 for the table game operation and assorted other modifications that had to be made in accordance with 13 14 that.

These are some of the major accomplishments of our property over our short history. We've generated over 10 million, almost 11 million visitors to the property to date. We've got over \$366 million to the state in terms of taxes, over \$49 million in Economic Development and Tourism Fund, \$82 million to the city and variable taxes and then \$124 million to the PA Race Horse Development Fund. We've donated over \$1.3 million in charitable contributions. To date we've created over 1,000 jobs and expect that that will be as we talked earlier,

another 500 to 600 jobs when table games are up and running. And we've grown to 3,000 slot machines since our opening when we opened with 2,744.

Pennsylvania businesses for goods and services. You can see that highlighted in the bottom right hand corner there. And we're proud of that track record. And we've also invested \$8 million in capital enhancements prior to the table games construction project. We've increased our ownerships. Harrah's Entertainment has put a bigger stake in the State of Pennsylvania. When we first opened we were 50 percent owners. At this point in time we are now 95 percent owners of the operation and we've generated a very healthy win per unit per day of over \$300.

This is a snapshot of our company overall. It's the world largest and most diversified gaming company with over 71,000 total employees.

We've got 52 casinos in six different countries and approximately 39,000 hotel rooms, suites, three million square feet of gaming space and two million square feet of convention center space with the industry leading loyalty program with our total rewards program, which we know continues to be a very significant competitive advantage for our operation.

Harrah's Code of Commitment is something 1 2 that's really the overall philosophical, and if you 3 will, ethical guide for leadership within the organization. It talks about our pledge to our employees, guests, communities and partners. work very hard to fulfill all the elements of that Code of Commitment. To our employees, we're committed to treating them with respect, providing great opportunities on a career basis and to build 10 satisfying careers. On our quests, we are committed to promoting responsible gaming and fulfilling the 11 commitments of the Gaming Board's responsible gaming 12 13 quidelines. And then on top of that to our 14 communities, we work very hard to make them better 15 places to live and to work and more vibrant environments. 16

As we talked, we're very much committed to the responsible gaming side of the equation as we don't cash welfare checks, unemployment checks or payroll checks. We honor customer requests to be barred from our casinos or restricted or to restrict access to cash. We are leaders in this program. Our company actually inaugurated responsible gaming back in 1990 as the first company in the industry, and that was on a voluntary basis. Not with any regulatory

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direction, but because we truly felt it was the right 1 2 thing to do. We recognize that gaming is appropriate only for adults and we work diligently to deliver on 3 that expectation. You have to be --- despite the fact that we go beyond our regulations in the sense that we prohibit anyone who is under the age of 21 from even traversing the floor to go restaurants. You have to be 21 to be anywhere in that facility at all, and of course, we're continually identifying and doing ID 10 checks with folks at our entranceway on a regular basis and have --- and pick up many, many folks in 11 that regard. We're very diligently committed to 12 13 reporting any kind of infractions on a self-reporting basis to the Gaming Board, and we continue to do 14 15 everything we can to fulfill the expectations of our responsible gaming commitment. We've also had all of 16 17 our team members go through alcohol awareness training both CARE and the RAMP program that's mandated by the 18 19 state.

Harrah's employee commitments is the next topic, and really the things that we've tried to do is to support the families of over 1,000 individuals and we're really proud of that track record. Eighty-two (82) percent are from the State of Pennsylvania, 15 percent from the City of Chester. Those numbers

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obviously float up and down by day, but that's the last snapshot we took of those numbers. We offer excellent pay and valuable benefits including health insurance and retirement programs and we paid \$85 million in wages to our employees since opening and another \$33 million for payroll, taxes and benefits. Our current average hourly rates are \$11.47, not including benefits, and our current average annual salary is \$54,800.

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Employee engagement initiatives that we work with and implement in our organization, both things we're really proud of, is our Pierce College initiative where we brought Pierce College into our building and offer college classes right on site for our employees so that they can more easily pursue an advanced education. We also do enrichment workshops with our team. We have a supervisory network group that we work with supervisors to share ideas and to work together. We develop leaders through our Future Leaders 101 where we take folks who work today in leadership positions and put them through readiness training to get them ready for the next level. always do, every year, employee opinion surveys and supervisory feedbacks to make sure that we hear the feedback of our team members. Over 120 of our

employees have been promoted to supervisory and managerial roles in a short period of time in our history. And we do at least two to three big employee celebrations a year as we continue to want to create a fun, enriched and engaged environment for our team members. On the picture on the bottom right is one of those events that we did last June and we'll do again this June, which is an outdoor kind of a picnic and festival in a flat lot in front of our building.

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Through our communities, you can see here a list of the many things that we've done in terms of charitable contributions. One of the things that we're proudest of is that we've given away \$200,000 to date in college scholarships for residents of the City of Chester, and we've committed an additional \$200,000 on a go forward basis over the next two years for the same purpose. In addition to that we've donated \$250,000 to the Delaware County Community College for their STEM center because there's such a heavy use of Delaware County Community College from the kids in the City of Chester and we want to do everything we can to help that to continue to be a vibrant educational institution. They're actually cutting the ribbon for that STEM center within the next week. We support over 91 local

organizations. We've developed close relationships
with the local colleges and universities. As you can
see listed here below, working with internships, also
guest lecturing, advisory Boards, et cetera, have been
very active with those universities. And we've done
over --- 522 Harrah's employees have participated in
our H.E.R.O. events, which is really our internal
efforts to support charitable operations in the
community.

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Our members of our executive committee are all required to serve on a local philanthropic Board and so at this point in time we have somebody on 14 different local Boards, everything from the United Way to City Team Ministries to the Chamber of Commerce, the Institute of Economic Development and a myriad of other important philanthropic organizations in the community. This is a list of some of those. I won't belabor that by going through each of them, but you can see all the different organizations that we do support. Literacy Council, a really important one that helps folks to move forward in their lives, and really the overreaching philosophy for our charitable donations and participation is to help those folks who really want to improve their lives and help themselves. And so you see the college education

support, you see the STEM center support, you see things like the Literacy Council, Adopt A Scholar, et cetera.

Next, to talk a little bit about our diversity inclusion efforts. As I said, we've got Fred Keeton here and I will give up the microphone to Fred to do just that. Fred.

MR. KEETON:

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Thank you, Vince, Mr. Chairman and members. For the record, the name is Fred Keeton, F-R-E-D, last name, Keeton, K-E-E-T-O-N. I have had the pleasure of coming before this body in the past to talk about our efforts and I am very happy to be in a position to do so again.

One of the core components and foundational components of our efforts around diversity and inclusion really hinges an attachment back to our Code of Commitment. And so what we wanted to do was to create an approach that was fitting to every individual and every group in our organization so that no matter who you are across the organization, from a diversity and inclusion perspective there is 23 benefit for you. Benefit in how we engage, benefit for you in terms of your career development. And of course, we want to embrace all of the segments both

inside and outside of our organization. And so the
Code of Commitment that Vince talked about a little
bit earlier, really sets the stage for why we've
embarked on our approach to diversity and inclusion
coupled with the fact that we know that when we
operate in a diverse and inclusive manner it helps us
to drive business outcomes. What we have done is to
really think about what's necessary for us from a
community reinvestment perspective in terms of our
diversity and inclusion efforts.

And we look across our communities for opportunities to enhance those communities. You will see a number of impacts and you have seen those impacts from the standpoint of our employment, from the standpoint of our tax revenue payments and a number of other huge benefits that were always seen, but very often we do not notice or many do not notice the amount of impact that's given from the leadership of our senior team and others within our organization, our employees.

And just to help everybody with the acronym, H.E.R.O., that's Harrah's Entertainment Reaching Out, Harrah's Entertainment Reaching Out.

And it gives our folks an opportunity, all of our line staff and others, an opportunity to engage in the

community, to help the community be better. And that's really engaging to them as employees because it hits home with them because they're working on causes very often that are impactful to the family members and others. We also want to ensure that as we engage in our workforce that we also engage in our marketplace. And this whole idea of engagement from a community relations perspective puts us in a place as an organization that we believe really sets us apart.

Our supplier, vendor and contracting really focuses on committing ourselves to purchasing goods to the extent that we can from a diverse group of folks. And that really focuses around our outreach efforts, making opportunities very aware to those who might want to service --- or to sell us goods and services and moving forward with that. We work with a broad range of suppliers and contractors and we also support organizations, professional organizations, for those suppliers and contractors so that we are in the position both of offering up potential opportunities as well as working toward the growth and development of those businesses.

From the standpoint of the focus on procurement, you will see here that we have defined efforts at making opportunities known and then basing

our choices on quality, service and price. These will give you sort of a smattering of the outreach approach that we've taken relative to Chester first in Delaware 3 County and then the entire community. This has been in collaboration, again, with a number of minority and women business organizations, and we've also been able to focus on a number of diverse vendors to help them grow and sustain. And I think the story is very positive in that respect. We have, I mentioned 10 earlier, engaged in a requisite amount of minority and women organization networking. Again, that's critical 11 both from the standpoint of our buying goods and 12 services as well as from the standpoint of our 13 14 supporting the development and growth of those 15 organizations.

From a human resources perspective, we actively seek out diverse candidates for our open positions as you will note in a bit. That is something that we have engaged aggressively around. What we also do is to create a work environment where when we start to talk about being able to get a guide and a route for our employees the getting of them really means understanding who they are. Once we understand who they are we're able to guide them and give them support and once we get the guidance down

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then we're really able to root and create a work environment that's a dynamic career field work environment.

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This will give you a smattering of activities that we've conducted across a number of venues to ensure that we are seeking a diverse and talented group of folks to do work for us. You will see that we've conducted job fairs. We have invited, as Vince mentioned earlier, educational institutions to come on to our property and to engage our folks. All of that goes into recruitment efforts. It really prepares us to have a really, really strong and diverse group of folks of candidates to come in. And as you can see, this --- these efforts are really rich in terms of our recruitment of diverse candidates.

And when we think about our workplace, 16 17 it's very critical for us to have our issue of diversity and inclusion as top of mind in a workplace. 18 19 To that end, we have Diversity Council at Harrah's 20 Chester and that Diversity Council really serves as a 21 leadership group that allows us to think about the 22 dimensions of diversity, the approaches of diversity. 23 And then to create something that's specific to our particular employees, specific to our particular 24 25 environment and something that really does create

leadership potential for those Council members as they come on and off the Council over time.

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We have corporate diversity training for supervisors and above. That diversity training so far has had very, very stellar results in that about 77 percent of the folks who have taken it have deemed it as very good. Another 20 percent have deemed it as excellent and another three percentage --- or the remaining percentage is good. And so we know then that it reaches our efforts to be applicable across the board to all individuals in all groups and that's a critical part of what we do. We really work to drive future leaders and we celebrate various holidays and other multi-cultural celebrations. Again, it gives our employees something to rally around. It makes our folks all able to capture hold of whatever backgrounds that they have that are critical.

And then at the end of the day we don't think --- just think about diversity and inclusion as looking at varying ethnicities, races, genders, et cetera. We also know that it contributes to our being able to think differently and engage differently in our organization. And so often you hear that, but very often you don't have organizations who set forth parameters so that they are actually engaging across

the board in an organization to get not just the hearts and hands of employees, but the heads of employees to think about what we do and how we might do it better.

So, across this broad swath of work we're very, very proud of what we've been able to do from a diversity and inclusion perspective and the benefits that it has brought for our operating location.

Vince.

MR. DONLEVIE:

Thanks very much, Fred. In closing we just wanted to highlight that we've got a very broad expansion plan that's going to fully leverage the opportunities provided by the table games legislation here in the State of Pennsylvania with additional tables, Poker, Noodle Bar and expansion of our casino floor in itself broadly appeal of Harrah's Chester to a much wider market of individuals as we look at the demographics of table games versus slots. We know it's a different group of folks and so we're excited by the opportunity to bring our product to that broader audience. We're probably most excited by the opportunity to create more jobs in the City of Chester at a time when the economy certainly is challenged and where there aren't many new job opportunities out

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2 We continue to be and will always be as 3 part of our Code of Commitment in the core of our company culture committed to regulatory compliance. And we know that we've made major financial contributions to both the city, county --- all three, the city, county and the state through our operations since 2006. And that we will continue to live and breathe and be guided by the Harrah's Code of Commitment, which is really in a nutshell all about 10 doing the right thing for our employees, our 11 communities, our partners and our neighborhoods. 12

And on top of that we've continued to be --- continue to demonstrate and be committed to building and creating a better community in the City of Chester and Delaware County. And we feel very confident that we've made great in roads in that regard in the period of time that we've operated and that we will continue to build upon that success. As Fred very eloquently highlighted, our focus on diversity is unyielding and we've continued to push forth on diversity issues since the day we --- really since long before we opened the door through today where we continue to look for opportunities to reach out to a diverse audience, whether it be recruitment,

whether it be purchasing or any other avenue with partnerships.

So, we're very proud of the track record that we've built at Harrah's Chester. We're excited to move forward into the new world of table games there and excited to bring that on board in the near future, and obviously any questions that you might have.

ATTORNEY DOWNEY:

Mr. Chairman, before we entertain questions, if you wouldn't mind I want to take Mr. Donlevie through just a couple quick questions to supplement the record on some of our criteria.

CHAIRMAN:

Sure.

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ATTORNEY DOWNEY:

Mr. Donlevie, you're aware that on November 20th of 2009 Harrah's Chester received a renewal of its Category 1 Slot Machine License?

MR. DONLEVIE:

I am.

ATTORNEY DOWNEY:

To the best of your knowledge, does 24 Harrah's Chester remain in good standing in the sense that it is compliant with the terms and conditions of

30 that licensure? 1 2 MR. DONLEVIE: 3 Absolutely. 4 ATTORNEY DOWNEY: 5 And are you familiar with the materials submitted, both the petition and the supplements and 6 appendices to that petition? 8 MR. DONLEVIE: 9 I am. 10 ATTORNEY DOWNEY: 11 In fact, did you sign a verification supporting the factual allegations contained in that 12 13 petition? 14 MR. DONLEVIE: 15 I did. 16 ATTORNEY DOWNEY: 17 Are you familiar with the materials 18 submitted by Harrah's Chester demonstrating Harrah's 19 Chester's financial stability, integrity and 20 responsibility? MR. DONLEVIE: 21 22 I am. 23 ATTORNEY DOWNEY: 24 And are you also familiar with the 25 | materials submitted by Harrah's Chester demonstrating

31 1 the adequacy of Harrah's Chester's funding to pay the table games authorization fee, to modify their 3 facility and to commence table game operations? MR. DONLEVIE: 4 5 Yes. 6 ATTORNEY DOWNEY: 7 To the best of your knowledge, do all of those materials as supplemented by us remain a fair 8 and accurate representation of the condition of 10 Harrah's Chester? 11 MR. DONLEVIE: 12 Yes, they are. 13 ATTORNEY DOWNEY: 14 And finally, are you familiar with 15 appendices 6, 7, 9, 10 and 12 as amended and supplemented? 16 17 MR. DONLEVIE: 18 I am. 19 ATTORNEY DOWNEY: 20 And is it your testimony that the 21 materials contained in those appendices are in your 22 opinion and the opinion of Harrah's Chester of a financial, proprietary, security or otherwise 23 confidential nature? 2.4 25 MR. DONLEVIE:

Yes, they are.

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ATTORNEY DOWNEY:

Mr. Chairman, that's all I have for Mr. 3 Just I'd appreciate one more opportunity. 4 Donlevie. I want to make --- I want to clarify one element of our petition. In the context of our petition we sought an approval of what we characterized as OP-13, Operational Plan 13. After consultation with Chief Counsel's Office and with the OEC, we submitted 10 yesterday afternoon a revised OP-14. OP-14 is consistent with all of the materials submitted prior 11 12 to that point, but it --- we determined after those 13 discussions with various Counsel that for purposes of clarification we would submit a stand alone 14 15 application on those items.

We're not seeking the Board's action on that item in particular. As it turns out we're below all of the appropriate delegated thresholds so that the executive director we believe can handle those directly. I just wanted to make a clarification that that matter has been dealt with independently at this point.

CHAIRMAN:

Thank you, Counselor. Does the OEC have any questions for Harrah's?

ATTORNEY MILLER:

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Just a couple questions, Chairman, if I may. I'm Dale Miller, D-A-L-E, M-I-L-L-E-R. I'm the Deputy Chief Enforcement Counsel for the Eastern Region. And good morning. I would ask --- I noticed on your slide you had 82 percent of your current employees as Pennsylvania residents. Is that number --- that's about correct; isn't it?

MR. DONLEVIE:

Approximately. I'd have to go back and see the exact number.

ATTORNEY MILLER:

Well, that's what was on your slide.

MR. DONLEVIE:

Uh-huh (yes).

ATTORNEY MILLER:

So, that leaves about 18 percent that are not Pennsylvania residents and I'm going to assume, based on the figures you formerly provided, that's about evenly divided between New Jersey and Delaware 21 residents; is that ---?

MR. DONLEVIE:

I don't have that answer, but I think that's probably a fair presumption.

ATTORNEY MILLER:

You anticipate with table games that you're going to be able to maintain that 83 percent PA residents, and in fact, increase it to be 85 percent within three years that the legislature would like you to do?

MR. DONLEVIE:

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that.

Yes, we do believe that we can achieve

ATTORNEY MILLER:

Now, I noted also on your petition that you're going to conduct job searches, job fairs and 12 that sort of thing mainly within the 15 mile radius around Harrah's Chester. Is that what you intend to 14 do?

MR. DONLEVIE:

Yeah, that's correct.

ATTORNEY MILLER:

Okay. And that, of course, would include the residents of Delaware and New Jersey; correct?

MR. DONLEVIE:

Correct.

ATTORNEY MILLER:

Okay. Now, do you anticipate at the beginning of the table games, assuming that you get a license, that you will hire more folks from out of

state, perhaps New Jersey, who are more experienced in table games?

MR. DONLEVIE:

Yeah. I mean, to be honest with you, based on the Gaming Board regulation that supervisors are required to have two years of dealing experience, I think that would support that assumption.

ATTORNEY MILLER:

And how long a period of time do you anticipate that you will be, let's say, overloaded with out of state residents in regard to dealers and those type of individuals?

MR. DONLEVIE:

Well, I think the question was asked earlier about what percent of our current --- the folks that we're currently working to hire are Pennsylvania residents. I don't know that exact number right now, Mr. Miller, but I think based on that, that would help us to get a better understanding of that. Over time it will evolve based on attrition and normal hiring activities.

ATTORNEY MILLER:

And is it your intention to, in fact, increase those dealers from the pool of Pennsylvania residents so that you can meet that 85 percent

threshold within three years?

2 MR. DONLEVIE:

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You know, we've continued to recruit primarily in the State of Pennsylvania and I would anticipate that we will continue to do that.

ATTORNEY MILLER:

Great. Now, let me ask you this. Can you compete in this area, in this gaming environment, without table games?

MR. DONLEVIE:

Can we compete? Absolutely. Is there an impact of tables versus non-tables as the environment changes? I think that's true as well.

ATTORNEY MILLER:

Okay. Now, Mr. Downey stated that you filed an additional petition yesterday. And I'm assuming that that petition takes you under the number of slot machines that Harrah's had back in October; is that correct?

MR. DONLEVIE:

Yeah, that's correct. It takes us to 2,940 units versus 3,000 in October of 2009.

ATTORNEY MILLER:

Can you give us any estimate of a period

25 of time when you'll bring that number back up to the

3,000? Sixty (60) days, 90 days?

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MR. DONLEVIE:

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ATTORNEY MILLER:

Okay. And you have every intention of bringing it back up to the 3,000; correct?

We estimate that to be in the 90-day

MR. DONLEVIE:

Yes, we do.

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ATTORNEY MILLER:

Okay. Now, with the addition of table games and the addition of a revenue stream to Harrah's Chester, will that, in fact, increase your charitable contributions? I noted that you give approximately \$1.3 million per year. Will the table games revenue enable you to increase those contributions and will you, in fact, make an attempt to do that?

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MR. DONLEVIE:

All of that is based on profitability and so as our profit increases, so do our charitable contributions.

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ATTORNEY MILLER:

Okay. Now, as far as table games employees and additional employees, what's the percentage, if you know, of management included in

38 those table games numbers? 2 MR. DONLEVIE: 3 I do not know that off the top of my head. I could defer to Mr. Guidice if we wanted to ask Mr. Guidice. 6 ATTORNEY MILLER: Mr. Chairman, would you like to have Mr. Guidice sworn in? 9 CHAIRMAN: 10 Yes, please. 11 ROBERT GUIDICE, HAVING FIRST BEEN DULY SWORN, 12 TESTIFIED AS FOLLOWS: 13 14 15 CHAIRMAN: And could you please spell your name then 16 17 for the stenographer? 18 MR. GUIDICE: Yes, Mr. Chairman. Robert, R-O-B-E-R-T, 19 20 Guidice, G-U-I-D-I-C-E. To answer your question, it's 21 somewhere in the 20 percent range, 20 to 22 percent. 22 ATTORNEY MILLER: 23 Okay. And that would be of the overall total of new table game employees; correct? 24 25 MR. GUIDICE:

That's correct.

ATTORNEY MILLER:

And do you anticipate that that 20 percent of management employees will be filled with mostly Pennsylvania residents?

MR. GUIDICE:

I think that Vince indicated earlier that it would be difficult to do that based upon the experiential requirements and our ability to source people in the State of Pennsylvania that would meet that experiential requirement.

ATTORNEY MILLER:

Okay. So, you believe that early on you'll fill most of those management positions with persons outside of Pennsylvania?

MR. GUIDICE:

Yes.

ATTORNEY MILLER:

Okay. Do you have any idea what

20 percentage you're looking at?

MR. GUIDICE:

I wouldn't be able to answer that right

23 now.

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ATTORNEY MILLER:

Okay. Thank you very much. We have no

further questions.

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CHAIRMAN:

Could we now have the presentation of Enforcement Counsel?

ATTORNEY MILLER:

Mr. Chairman, the OEC has no witnesses to present and we have no documents to present. However, we have reviewed the Table Games Petition furnished by Harrah's. We've reviewed the documentation and we have discussed the petition and the request with the Gaming Control Board Bureau of Operations, Licensing, Gaming and Laboratory Operations, Casino Compliance, Office of Racetrack Gaming, Compulsive and Problem Gambling and Diversity. All those Bureaus have agreed that Chester Downs and Marina has met its burden at this point in each of their respective areas of expertise.

The OEC after reviewing the petition and request for table games compared its submission with the requirements of the Act and reviewed the public presentations at the public hearing and at this meeting. And based on that information provided by Chester Downs and Marina, all those reviews and recommendation, the OEC has no objection to the request of Chester Downs and Marina for a Table Games

Operation Certificate and its plan to add table games 2 to Harrah's Chester Downs Casino subject to the 3 conditions, which we have enumerated and recommended in our Answer to the petition. And I would ask that Answer be made part of this record and that the Board take those conditions into consideration.

CHAIRMAN:

We will do that. Thank you. Chester Downs have any questions for Enforcement Counsel?

ATTORNEY DOWNEY:

We do not, Mr. Chairman.

CHAIRMAN:

With that, any questions from the Board?

COMMISSIONER GINTY:

Yes.

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CHAIRMAN:

Commissioner Ginty.

COMMISSIONER GINTY:

I have I guess a couple of comments and a 21 question. We actually do like people from New Jersey. 22 I don't know --- and Delaware as well. I mean, just 23 for the record, these folks from New Jersey and Delaware will be paying Pennsylvania taxes; is 24 25 that ---?

MR. DONLEVIE:

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Whatever the fulfillment of the mandated payroll taxes would be, of course, yes.

COMMISSIONER GINTY:

5 The comment goes to this. There was a extensive article in the business section of the Philadelphia Inquirer a week or so ago, and it focused on an old line Philadelphia company who opened a new plant down at the Navy yard. And it highlighted the 10 fact that opening that plant saved 300 odd jobs. also went on to indicate the very significant amount 11 of money that the state contributed to make that new 12 plant possible. I don't think you get the credit that 13 14 you should and I want to put your, as I understand it, 15 600 to 700 new jobs that you will be getting as a result of table games in that perspective. And I 16 17 assume you are not getting any money from the State of Pennsylvania in order to construct the --- your 18 facility. Is that ---? 19

MR. DONLEVIE:

 $$\operatorname{\textsc{No}}$, we are not, but we would be more than open to that suggestion.$

COMMISSIONER GINTY:

But quite frankly I think you should do a little bit more in PR. I mean, you know, it puts

That's pre-table games.

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For the dealers, what would their base

hourly wage be?

MR. DONLEVIE:

That's still being determined. We're not in a position to --- we haven't really defined that yet, so I'd be remiss in putting a number forward at this point.

COMMISSIONER ANGELI:

COMMISSIONER ANGELI:

Okay. I just want to --- on your

12 overview of your Poker expansion, the nine --- you

13 have nine plasma screens in that?

MR. DONLEVIE:

Yeah.

COMMISSIONER ANGELI:

What is that for? Is that for ---?

MR. DONLEVIE:

No. It's really more of a television

20 experience. Could some of those be used for

21 simulcast? Yes, but probably more Poker players enjoy

22 having sporting activities there when they're playing

23 Poker.

COMMISSIONER ANGELI:

Okay. And just a general question. From

the original renderings of what you wanted to do and to where you are now is there a significant change?

MR. DONLEVIE:

You mean before we opened completely ---COMMISSIONER ANGELI:

Right.

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MR. DONLEVIE:

--- to where we are today? No, I don't believe so. I think they're a pretty accurate depiction of what we actually built.

COMMISSIONER ANGELI:

Okay. Thank you.

CHAIRMAN:

Commissioner Coy?

COMMISSIONER COY:

Thank you, Mr. Chairman. Uncustomary as it might be for me to be argumentative, I'll just point out that the employees at Harrah's, and any other casino who happen to be residents of the Commonwealth, do pay a much greater degree of taxes 21 than non-residents including income tax if they own property, property taxes and school taxes and 23 certainly sale tax if they purchase items here. 24 while we like and appreciate the efforts of citizens of the Garden State, citizens of the Commonwealth do

participate at a much greater rate in tax revenues I think.

COMMISSIONER GINTY:

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The middle part of the state have the ability to say that I guess.

COMMISSIONER COY:

Thank you. A couple quick questions just to clarify. Will you be pulling the tips of employees? In other words, are they pulled together and then shared equally by all employees?

MR. DONLEVIE:

For table games, yes, sir.

COMMISSIONER COY:

And are they subject to withholdings so that the proper taxes are paid?

MR. DONLEVIE:

Yes, they are.

COMMISSIONER COY:

Good. And you mentioned the self-exclusion list that you generated and worked with in the years you've been open so far. Do you happen to have a number of how many have been self-excluded?

MR. DONLEVIE:

I do not have that at the top of my ---.

COMMISSIONER COY:

Would you get that to the ---

MR. DONLEVIE:

Sure.

COMMISSIONER COY:

--- Enforcement Counsel people, please?

Are your employees able to suggest and recommend

charitable gifts, or are these decisions driven from
the top down?

MR. DONLEVIE:

They're really driven from the outside in if I might suggest folks that make a request. We make decisions from there. Would we listen to an employee who had a suggestion? Absolutely. Do we get those at times? Absolutely. But we're trying to fulfill our overreaching approach with charitable donations, which is really number one about the City of Chester.

Number two, we really try to focus on educational opportunities in the City of Chester to help the kids in the City of Chester to have a brighter future.

COMMISSIONER COY:

I'll ask the question, sir. Is that while the contributions to the well known universities and others that you list in your explanation are very important, very well taken I think it's also important for one of your dealers who happens to coach a

softball team or a kid's baseball team to be able to suggest a contribution to buy uniforms for them also?

MR. DONLEVIE:

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Absolutely. I mean, we are open to any of those suggestions from our team members and we then make a decision as to what we --- what fits within our program at that time.

COMMISSIONER COY:

And the final question concerning --- you talked about reimbursement for college tuition for certain courses by employees?

MR. DONLEVIE:

Actually, what I talked --- we do have a college reimbursement program. I didn't really speak directly to that.

COMMISSIONER COY:

Are those reimbursements limited to courses in gaming or are employees ---?

MR. DONLEVIE:

No, they are not. No, they are not limited to courses in gaming.

COMMISSIONER COY:

Do you happen to have a percentage of how 24 many employees are simply reimbursed for gaming courses as opposed to other studies?

MR. DONLEVIE:

I don't. I don't know that we sort it that way, but I think the large majority of it is for either Associate degree work or college work.

COMMISSIONER COY:

If you could make an attempt to find that out and get that to Enforcement Counsel, too.

MR. DONLEVIE:

Okay.

COMMISSIONER COY:

Thank you. Thank you, Mr. Chairman.

CHAIRMAN:

Sure. Commissioner Trujillo?

MR. TRUJILLO:

Thank you, Mr. Chairman. Mr. Miller and Commissioner beat me to a couple of questions, but I did want to follow up on two points that I had --- one of which I think I had raised at the hearing on table games before in Down Chester.

And Mr. Downey, I appreciate you getting the information to our staff relative to your issues in New Jersey and the prior lawsuit that restricts Harrah's, as I understand it, at the parent level in terms of what information they can maintain and utilize with respect to their minority hiring and the

like.

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you as to what you plan to do on a going forward basis, because there is a --- I guess there's a bit of a --- I don't want to call it a conflict, but there is a bit of an issue between the Pennsylvania statute and the settlement that you reached in New Jersey. As you know, we're clearly very interested in ensuring that your minority hiring goals and the like are met consistent with the statute here, but --- and so I'd like to hear from you, Mr. Downey, or whomever, what your plans are going forward to ensure that that is met.

ATTORNEY DOWNEY:

Thank you, Commissioner. And I appreciate your taking the time to get through that material and recognizing what I'll refer to as our predicament. We recognize that the Statute in Pennsylvania is going to require us to do some things that we have opinions in our pocket telling us we have a problem doing. Without getting into terrible detail we're going to pursue two tracks essentially. We are internally going to take a very hard look again and a fresh look at this issue. This has been a matter brought to the highest level of Council in the

company, and basically at his direction, we're going to take a --- basically a fresh set of eyes on the issue and come to clear conclusions about what we can and cannot do given the orders under which we're currently operating.

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At the same time we have started a dialogue with both members of the Board staff and the In fact, I believe we have a meeting with OEC. representatives of three offices immediately after the Board scheduled meeting today to consider a couple of alternatives in how we want to, on an interim basis, 12 deal with these issues while we come to a conclusion that either we can do what the statute tells us we need to do, or we can talk about our pursuit of appropriate quidance from a court of competent jurisdiction on these issues.

MR. TRUJILLO:

And thank you, Mr. Downey. And by the way I don't mean to suggest, by the way, that there is any dissatisfaction with our office of --- Mozelle Daniels is our Director of Diversity. And as I understand it --- and I made some inquiries after our In fact, as I understand it, it is quite hearing. satisfied with your efforts and so I do want to recognize that conflict, but I also want to make it

clear that I believe our statute is one which has some very good goals and frankly keeping in mind some of the less fortunate activities that are going on in 3 places like Arizona. I'd hate to do anything that goes against the intent of the legislature in Pennsylvania, and I understand your company as a whole. And I frankly appreciated also the presentation recognizing that the diversity is important for purpose of return on investment. 10 it's a good business, not necessarily just the right 11 thing to do. So, I do appreciate that testimony. that's all I have. Thank you. 12

ATTORNEY DOWNEY:

Thank you.

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CHAIRMAN:

Thank you. Commissioner Sojka?

MR. SOJKA:

Yes. First of all, I'd like to echo
Commissioner Trujillo's comment about the public input
hearing. Of course we had one as we do in each of
these cases and I think you answered many of our
detailed questions there. And I want to compliment
you in your presentation today, which was responsive
to a number of the points we brought up. But in spite
of that I'm still confused about one point and I'd

just like it to be clarified for me because what I think you said today makes you somewhat different from other racinos in the Commonwealth. You said that you allow no persons under the age of 21 in the casino part of your operation even including the restaurants; is that right?

MR. DONLEVIE:

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Let me draw a distinction between Yeah. that and our racing operations. A number of our restaurants are off the casino floor and you have to traverse the casino floor to arrive at those restaurants. When we first opened they were --- we did allow underage folks to go to those restaurants in compliance with guidelines of the Gaming Board. As we've tried to continually work to shore up our underage efforts we have changed that policy probably two years ago. We no longer allow anyone under the age of 21 to even go on to the floor under any circumstances. Now, the racing operation is totally different, different floor, and certainly we don't have that same quideline in our live racing events.

MR. SOJKA:

And that's helpful, but I just want to, again, make it clear then that in the casino part it would be possible for a family with two adults and an

underage person --- if they wished to eat in one of
your restaurants, they would be told, no, you can't
eat up there because you got a person under 21. But
that same family could go to the racing side, as is
often the case in racing, and people could take
children to watch the horses run, have food and spend
the day out in your facility?

MR. DONLEVIE:

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That's correct, Member Sojka. And we also have one additional restaurant on top of that.

It's on the casino level, but not on the casino floor that one could take an underage individual as well.

MR. SOJKA:

Okay. Thank you.

CHAIRMAN:

Thank you. Mr. McCabe?

COMMISSIONER MCCABE:

Well, all the good questions have been taken, so I'm going to ask you a couple easy ones.

MR. DONLEVIE:

Can I suggest a couple?

COMMISSIONER MCCABE:

You said that you're located in six

24 countries. What are the six countries?

MR. DONLEVIE:

Oh, geez, that's a tough one. England, obviously the U.S. Help me out, Lynn. Egypt, South Africa, Uruguay --- that's five, and Canada.

COMMISSIONER MCCABE:

I thought it was going to be an easy question. The other question leads to a comment. You are moving our PGCB offices from the dungeon in the basement; aren't you? Is that a correct statement?

MR. DONLEVIE:

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We prefer to call it the first floor suites, however, we are doing that.

COMMISSIONER MCCABE:

And I want to thank you for that. appreciate that. I know after I visited I raised that as an issue after talking with the state troopers and our compliance people. And I want to thank you for being very receptive to doing that. Thank you.

MR. DONLEVIE:

Our pleasure.

CHAIRMAN:

Mr. Donlevie, I have two quick questions. To follow up on Commissioner Sojka's comment, thank you for giving us the Pennsylvania goods and services. I don't know if you can back track, but if you can, go 25 back to slide 21 in your presentation. Twenty-one

1 (21). There you go. The Pennsylvania goods and
2 services chart down in the right hand corner that was
3 the one that I had asked about at the hearing in
4 Chester and thank you for that information. What I
5 would like to get on the record is the dollar value.
6 And that is, as you can see, from 2005 to the current
7 year you have spent in Pennsylvania, either Delaware
8 County, City of Chester or other Pennsylvania
9 municipalities, \$80 million give or take. Can you
10 give the Commissioners a flavor for what those goods
11 and services are?

MR. DONLEVIE:

I think they've been everything from food products, to paper products, to bakery products, those too in the City of Chester to environmental services product, to waste removal to, geez, any assortment of items. For me to go much beyond that would be a little bit of a reach, but certainly a big chunk of purchase is coming out of this state in an assortment of areas, construction services, electrical services, speaker systems for our racetrack and casino as well. The list goes on and on.

CHAIRMAN:

Okay. Thank you. And one last question to follow up on Commissioner Angeli's question on the

wage rate that you're going to pay for the new 1 2 employees, the table games employees. I'll ask the 3 question a little bit differently. What do you anticipate --- and I'm asking this question because I think you answered it at the public hearing in Chester. What do you anticipate the average salary to be of these new employees? And again, it's not a trick question. I mean, I know that there's a component of wage that you're going to pay and then 10 there's a tip component. So I'm not asking for a breakdown, but I thought you had given us an average 11 --- or an average salary that you thought these table 12 games employees would be making. 13

MR. DONLEVIE:

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Excuse me, Chairman. For clarification are you looking at the hourly employees, or are you talking about the salaried employees?

CHAIRMAN:

I guess I'm talking about the 600 people that you're going to employ for table games and that includes dealers, pit bosses, backroom folks. Can you give us an average salary that these folks will be making?

MR. DONLEVIE:

To be honest with you at this point we

really have --- I'm not trying to be evasive, but we truly have not defined the hourly rate for our table 3 game employees. It will be a market average rate. can probably be better served to give you a generic average for supervisory and managerial personnel, but on the hourly front it's very hard for us to define right yet. We're in the final stages of trying to determine that. We do believe that historically, let me say historically, tip rates for those positions are between \$15 and \$25. So, there will be an hourly rate 10 on top of that, but we truly have not defined that at 11 this point in time. So, it'd be hard for me to answer 12 13 that.

CHAIRMAN:

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Okay. Thank you. Any other questions?

16 Thank you very much.

MR. DONLEVIE:

Our pleasure.

ATTORNEY DOWNEY:

Mr. Chairman, if there's no further questions, just a little bit of housekeeping. I just want to make sure --- while I know the petition by virtue of filing is in the record and I believe that the local impact hearing materials are also in the record.

CHAIRMAN:

That is correct.

ATTORNEY DOWNEY:

Just we would ask that we move into the record each of the supplements that followed this petition in undercover of April 9, April 19 and April 22 as well as today's PowerPoint presentation, both the digital format that we submitted to Mickey King's office and the hard copy that you folks received today.

CHAIRMAN:

Enforcement Counsel have any objections

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ATTORNEY MILLER:

We have no objection, Mr. Chairman.

CHAIRMAN:

Thank you. It will be admitted into the

18 record. Any other questions from either of you?

Okay. Thank you again.

MR. DONLEVIE:

Thank you very much.

CHAIRMAN:

That'll conclude our first hearing.

24 We'll now move to the matter of HSP Gaming, Petition

25 to Modify Statement of Conditions. And as we are

switching out the table we'll bring up HSP.

HEARING CONCLUDED AT 11:15 A.M.

CERTIFICATE

I hereby certify that the foregoing proceedings, hearing held before the Pennsylvania Gaming Control Board, was reported by me on 05/13/2010 and that I Alicia R. Brant read this transcript and 12 that I attest that this transcript is a true and accurate record of the proceeding.

Court Reporter