COMMONWEALTH OF PENNSYLVANIA

GAMING CONTROL BOARD

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IN RE: MOHEGAN SUN AT POCONO DOWNS LICENSE RENEWAL HEARING

PA GAMING CONTROL BOARD LICENSE RENEWAL HEARING

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BEFORE: LINDA S. LLOYD, Chair

HEARING: Wednesday, August 19, 2009

LOCATION: Plains Township Municipal Building

50 Second Street

Plains, PA

WITNESSES: Troy Beaverson, Larry Newman, David Lee,

Pinkie Stanzewski, Ed Koleski,

Nanette Horner, Darryl Brown

Reporter: Kenneth Dominic O'Hearn

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23
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				3
1	I N D E X			
2				
3	OPENING REMARKS			
4	By Chairperson Lloyd	7	_	9
5	DISCUSSION AMONG PARTIES	9	-	10
6	TESTIMONY			
7	By Mr. Hartmann	10	_	13
8	PRESENTATION			
9	By Mr. Soper and Mr. Bean	14	_	33
10	DISCUSSION AMONG PARTIES	33	_	51
11	WITNESS: Timothy Allue			
12	DIRECT EXAMINATION			
13	By Attorney Davenport	52	_	66
14	CROSS EXAMINATION			
15	By Attorney Kohler	66	_	73
16	WITNESS: Nannette Horner			
17	DIRECT EXAMINATION			
18	By Attorney Davenport	7 4	_	85
19	WITNESS: Gerald Stoll			
20	DIRECT EXAMINATION			
21	By Attorney Davenport	8 6	_	90
22	DISCUSSION AMONG PARTIES	91	_	99
23	WITNESS: Darryl Brown			
24	DIRECT EXAMINATION			
25	By Attorney Davenport	99	_	102

INDEX (continued)			4
INDEX (concluded)			
DISCUSSION AMONG PARTIES	102	_	111
TESTIMONY			
By Mr. Beaverson	111	_	115
By Mr. Newman	115	_	119
By Mr. Lee	119	_	123
By Mr. Stanzewski	123	_	124
By Mr. Koleski	124	_	127
DISCUSSION AMONG PARTIES			127
CLOSING STATEMENT			
By Attorney Kohler	127	_	130
DISCUSSION AMONG PARTIES	130	_	131
	By Mr. Beaverson By Mr. Newman By Mr. Lee By Mr. Stanzewski By Mr. Koleski DISCUSSION AMONG PARTIES CLOSING STATEMENT By Attorney Kohler	DISCUSSION AMONG PARTIES 102 TESTIMONY By Mr. Beaverson 111 By Mr. Newman 115 By Mr. Lee 119 By Mr. Stanzewski 123 By Mr. Koleski 124 DISCUSSION AMONG PARTIES CLOSING STATEMENT By Attorney Kohler 127	DISCUSSION AMONG PARTIES TESTIMONY By Mr. Beaverson 111 - By Mr. Newman 115 - By Mr. Lee 119 - By Mr. Stanzewski 123 - By Mr. Koleski 124 - DISCUSSION AMONG PARTIES CLOSING STATEMENT By Attorney Kohler 127 -

			5
1		EXHIBITS	J
2			Page
3	Number	Description	Offered
4		f Enforcement:	
5	One	Uniform Crime Report Spreadsheet	66
6	Two-A	First Warning Letter	91
7	Two-B	03/28/07 Corrective Action Response	91
8	Three-A	Second Warning Letter	92
9	Three-B	11/08/07 Corrective Action Response	92
10	Four-A	Third Warning Letter	92
11	Four-B	04/08/08 Corrective Action Response	92
12	Five	Fourth Warning Letter	93
13	Six	Fifth Warning Letter	93
14	Seven-A	Sixth Warning Letter	93
15	Seven-B	10/24/08 Corrective Action Response	93
16	Eight-A	Seventh Warning Letter	9 4
17	Eight-B	11/26/08 Corrective Action Response	9 4
18	Nine	Eighth Warning Letter	9 4
19	10	Compliance Conference Letter	95
20	11	Consent Agreement and Board Order	95
21	12	Second Consent Agreement	96
22	13-A	10/02/07 Board Order	98
23	13-B	Second 10/02/07 Board Order	98
24	13-C	04/10/08 Board Order	98
25	13-D	09/03/08 Board Order	98

			6
1		E X H I B I T S (continued)	Ü
2			Page
3	Number	Description	<u>Offered</u>
4	Office of	f Enforcement:	
5	13-E	10/14/08 Board Order	98
6	13-F	11/13/08 Board Order	98
7	13-G	12/18/08 Board Order	98
8	13-н	Second 12/18/08 Board Order	98
9	13-I	06/03/09 Board Order	98
10	13-J	07/15/09 Board Order	98
11	Mohegan S	Sun at Pocono Downs:	
12	One	Renewal Application Supplement	109
13	Two	Renewal Application	109
14	Three	Panel Presentation	109
15			
16			
17			
18			
19			
20			
21			
22			
23			
24			
25	Exhibits	not attached	

PROCEEDINGS

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CHAIR:

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Good morning, my name is Linda Lloyd and I'm the presiding officer assigned by the Board to conduct this portion of a License Renewal Hearing for Downs Racing, Mohegan Sun at Pocono Downs. Before we begin, if we can turn off our cell phones or Blackberries and the like so they at least vibrate so they don't interrupt presentations ---. I call to order this hearing. The date is August 19, 2009. time is 10:05. And the location is Plains Township Municipal Building Number 2.

This License Renewal Hearing is convened by the Pennsylvania Gaming Control Board, pursuant to the Authority filed at Section 1326(e) of the Gaming Act and the Board's regulations at 58 PA Code 4918A.8. The Board and Staff would like to thank Plains Township and its Staff for making the Municipal Building available for us today, for this hearing. Wе appreciate that. The hearing will begin with presentation by Downs Racing.

After the close of each witness's 24 testimony, the Officer of Enforcement Counsel will have the opportunity to Cross Examine the witness.

Redirect will be permitted, and so forth, back and forth until all parties are satisfied all questions are asked and answered. After Downs Racing has concluded, Office of Enforcement Counsel will make its presentation in the same fashion with witnesses and Cross Examine, and such.

After the close of testimony and evidence from the parties, those individuals that have registered to speak today about the hearing regarding the public comment period will be heard as the name is called. Elected officials will have ten minutes to speak, representatives from the Community groups will have five minutes and individuals will have three. We don't have that many signed up today, so we may give you a little leeway on the time, since we don't have a lot of public speakers today.

All speakers will be sworn in, as a group. Before that happens, we will swear in those from Downs Racing, LLC in a few minutes. This is an official Administrative Hearing, so please treat this as if you were attending a court proceeding, please refrain from interrupting or speaking out loud during the proceedings, so we can hear what each witness has to say.

If you have any questions during the

1 hearing, Mickey Kane, our Board Staff, she raises her hand, you can pull her aside and ask her a question. So let's begin by having all witnesses from Downs 3 Racing and the Office of Enforcement Counsel who would testify today during the hearing, please stand and raise your right hand to be sworn by the court reporter.

WITNESSES SWORN EN MASSE:

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CHAIR:

And before we begin, if anyone participating needs a break for a little bit, please let me know and we'll take a break. Okay? Downs?

ATTORNEY KOHLER:

Good morning, Director Lloyd. We have a panel of witnesses representing Mohegan Sun at Pocono Downs, who are going to do a presentation, which follows the PowerPoint, which will be on the screen. They are starting on my left, Bobby Soper, who's president of Mohegan Sun at Pocono Downs, Mike Bean, who's the director of administration and Jeff 23 Hartmann, who's actually with us this morning from Connecticut and the Parent Organization and has responsibility for this property. Without further

ado, I'm going to turn if over to the panel, and hopefully we'll have a nice presentation regarding in a summary fashion what's happened at Pocono Downs, Mohegan Sun at Pocono Downs since the last time we had an application pending.

MR. SOPER:

Thank you, Al. Is this --- can you hear?

CHAIR:

Is it on?

MR. SOPER:

Okay. There we go. Is it on? As Al mentioned, my name's Robert Soper. I'm president of Downs Racing, LP. And on behalf of Downs Racing, we're pleased to testify regarding suitability of our organization to renew its Category 1 license. Also, as Al noted, along with myself testifying today would be Mike Bean our vice president of administration here at our property, as well as Jeff Hartmann, the chief operating officer for Mohegan Tribal Gaming Authority. To begin our presentation, I would like Jeff to say a few words.

MR. HARTMANN:

Okay. Thank you, Bob. As Bob mentioned,
I'm Jeff Hartmann. I serve as the chief operating
officer of the Mohegan Tribal Gaming Authority. It's

a pleasure to be here today, so thank you very much.

As you know, the authority's a legal instrumentality of the tribe, which is responsible for the operation of Mohegan Sun and serves as the general partner of the Licensee, Downs Racing, LP.

Now, I've been with the organization for 13 years prior to opening of the initial phase of Mohegan Sun in 1996. As you know, the authority who owns and operates Mohegan Sun in Uncasville, Connecticut. It's recognized as one of the largest, most distinctive and spectacular entertaining, gaming, shopping and meeting destinations in the United States, with over 6,600 slot machines, 350 table games, 30 restaurant venues, 1,200 hotel rooms and 10,000 seat Mohegan Sun area in one of the most shopped --- successful shopping venues in the nation.

This impressive array of amenities is complimented by our highly acclaimed design that's been associated with Mohegan Sun brand. Along with high quality product and distinctive design, this brand is also associated with unmatched customer service and a strong conviction to our core values. Our intent was to extend this brand by taking these attributes in Northeast Pennsylvania. I'm proud to say that Bobby and his team have accomplished this and

we're very proud to be here.

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2 Our organization and its owners, the 3 Mohegan Tribe, not only pride themselves by creating a first class product and brand, but also seems very important and takes very seriously its relationship with the community, government bonds and its employees. In Connecticut, we have an extremely positive and open relationship with the local towns, state government, nonprofit agencies and other industries without our local community. This focus on 10 relationships, the spirit of operation I'm confident 11 to say has been brought in Pennsylvania. We have 12 invested over \$550,000,000 in Northeastern 13 14 Pennsylvania, which includes \$270,000,000 in bricks 15 and mortar.

Pennsylvania, not only because of the prospect of the new, growing market attracting to the demographics, we see opportunities in which we could leverage from our Connecticut property. But also we felt it was very important that we invest in an area that we know, where we could establish a long-term, positive relationship. We're pleased with this relationship and with the help of stable, welcomed community and the product we've created here.

Notwithstanding the difficult economic 1 2 times we're all facing, we continue to believe this 3 project is a long-term success. I can say without hesitation that we remain committed to our presence here and ensuring the success of Mohegan Sun and Pocono Downs. When we initially applied for a Category 1 license we made no promises concerning our intentions for Mohegan Sun at Pocono Downs. promises about our investment and the amenities we 10 will create. We provided assurances regarding our commitment to harness racing, in both physical 11 12 improvements to the property and improvements in 13 operation. We made assertions about potential 14 economic gain for this area, including job creation 15 and revenue generation. We made a pledge to hire locally. We expressed our commitment to diversity and 16 17 the adoption of a comprehensive compulsive gambling 18 program.

So as I sit here today, I'm happy to say that we delivered on all these promises. And now I would like to turn the program back over to Bobby and Mike, who will tell you more specifically how we delivered on these promises. Again, thank you very much.

MR. SOPER:

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Thank you, Jeff, I appreciate that. Now we'll turn your attention to the slide presentation and take you through the topics that will be presented today, as part of this presentation. I'm going to start off with talking about our casino operation, as well as the racing and amenities that we have at our property, talk a little about tax revenue, jobs we've created and Mike's going to take you through, you know, our accomplishments regarding adversity and our compulsive and problem gambling program, as well as, you know, our involvement in this community. And I will talk about our commitment to harness racing, and some of the challenges and we'll wrap it up from there.

I'd like to start off by telling you a little bit about the casino operation, itself. When we applied for a Category 1 License, we laid out our plans for development of our property in two phases. Our first phase, we're going to include a major transformation of the current racetrack facilities, with additional building space to accommodate any such food --- food and beverage entities. This phase of our property was successfully opened as the first casino in Pennsylvania on November 14th, 2006, which included approximately 1,100 slot machines, which was

later expanded to 1,200 units. A 10,000 square foot food court, several bars and outdoor patio to accommodate group events, and new parking to accommodate 1,500 vehicles.

Our second phase, our permanent facility would be comprised of a wide array of gaming, restaurants, shopping and nightlife amenities. We successfully opened this phase on July 17th, 2008. Our permanent facility, deemed Project Sunrise, is designed in a manner that celebrates the culture, environment and people of the region by incorporating materials, imagery and art associated in Northeast Pennsylvania. With the unique designs, substantial amenity offering, as well as the thought out --- well thought out layout of a gaming floor and non-gaming amenities, we succeeded in accomplishing our goal in creating an entertaining destination, something very different than is often associated with racinos and high taxed environments.

The total estimated cost of construction for both phases of the project is approximately, \$270,000,000, which is substantially higher than the \$205,000,000 we previously estimated at the time of our initial license. Illustrated is a map of the completely integrated project, which you notice the

location of each of our amenities and how the two phases have been tied together. I'll now briefly describe the types of amenities that we have created here at Mohegan Sun Pocono Downs.

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First our slot operation, a little difficult to see, but basically what this illustrates up to here is the type of games we have, you know, both video and real slot machines; mixes approximately 88 percent real machines and 11 and a half percent poker machines. We do have approximately 2,400 --actually 2,466 games today. I think it's important to note when we applied for our license we had estimated that we would have 2,000 units. So we've actually exceeded that amount by over 450 units.

Our harness racing operation, as you can see from the slide, we race from April through November and our current racing schedule has us racing Tuesday, Wednesday and Friday evenings and Saturday afternoon and our simulcast runs from 11:00 a.m. until the last race. And that's 365 days a year. I would 21 make a couple points in regards to our racing operation. Number one, we had made substantial improvements to our property, and I'm going to tell you a little bit about that later on. But I think it's important to note that we made these improvements

first, you know, and I think it's in the spirit and intent of Act 71 that we were going to make an investment in the racing operation. And you know, before we were up and operating our slots or even knew when we were going to open and operate slots, we made these improvements. And I think that's worthy to note.

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Number two, we take very seriously what our customers want. And because of the construction and constraints related to parking, we moved to day racing. Nevertheless, with the hopes we can move to night racing, we spent the money to invest in lights at our track. And I'm happy to say this past year, we were able to revert back to night racing and it has been well-received by our quests. And then finally, --- and it's something, again, I'm going to hit upon a little later. We developed a very strong relationship with our Horsemen Organization, Pennsylvania harness Horsemen's Association, their executive director Ron Battoni and their team. And I think it's a great example for many tracks, and it's allowed us to do what we've been able to do, in having that relationship.

Some of the other amenities that we had here, I --- you know, what we'd like to point out that

when we built this facility --- and I sort of alluded to it earlier that, you know, we wanted to create a destination. We wanted to have an offering that provided a very strong product, well recognized brands and a unique environment that you cannot find not only in Northeast Pennsylvania, but you know, you cannot find anywhere in Pennsylvania. And you know, just touch upon a few of the restaurant offerings, we have a wide variety. You know, whether you want an ice cream at Ben and Jerry's or a pizza at Wolfgang Puck or, you know, a nice steak at Ruth's Chris.

We provide a significant variety at price points that any of our patrons can afford. The other thing is, we want to provide some unique attributes. Our buffet is one location, where we wanted to tell the story of our own at Mohegan Tribe, and incorporate natural materials, things that are significant --- culturally significant to the tribe. Another good example of, you know, these, you know, unique products --- our Italian restaurant, Rustic Kitchen, is one of the fewer --- maybe the only restaurant that has within its four walls a television kitchen studio where we actually have live cooking shows every week and in the very near future will be televised on Fox Television.

So these are products we've invested in 1 2 to, you know, help create that image that Jeff alluded to and, you know, extend that Mohegan Sun brand here 3 in Pennsylvania. On shopping, we believe we have, you know, in the State of Pennsylvania at any casino location, you know, an unmatched retail experience. Α wide variety, whether it's men's clothing, ladies clothing, electronics, wine and cheese shop and again, we wanted to create that full experience of, you know, 10 shopping, restaurants, gaming and entertaining, as 11 well.

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And you know, we not only have live entertainment within the facility on the weekends and have some great nightlife amenities, Breakers and Sunburst Bar, but this summer we rolled out for the first time live entertainment outside, and it's been a very successful concert series. We've had LeAnn Rimes, Peter Frampton, Hall & Oates and in fact, this Sunday, we had Montgomery Gentry, a very popular country act and, again, a very successful offering there.

Just some of the other additional amenities --- and these are amenities that we didn't necessarily talk about when we applied for a license, but nevertheless added. We actually have a radio

station located on our facility. We are a part owner of this. But it provides an opportunity to really get the word out and, you know, have special guests get the word out about our facility, and see unique --- and unique, actually, that you wouldn't find them in most casinos.

And a couple of other things, we wanted to utilize the space we had in our first phase in a positive way, so we converted our food court into a nice ballroom, and some of our gaming space into some other, you know, meeting spaces. And those have been well received, in addition to all the other products. So that's a synopsis of our property and the amenities that we offer. As part of our initial application, we espouse the economic benefits of this project, which included, among other benefits, job creation, generation of significant business to local suppliers and vendors and the generation of tax revenue, all of which come to fruition --- have come to fruition.

Illustrated on this slide are some of the actual numbers of the taxes we have generated for the Commonwealth, local governments and the horse racing industry. To date, you know, up to the --- this past fiscal year, Pennsylvania's past fiscal year, we

generated over \$483,000,000 in those --- in taxes.

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estimated, again, at the time of licensing, that our initial license --- that there would be approximately 800 jobs created with both phases of our project. As noted on the slide, we currently have over a 1,000 team members that operate Mohegan Sun at Pocono Downs. So clearly we not only fulfilled that promise, but we've exceeded our initial estimates on job creation.

Just some other points of interest related to the workforce at our property, 162 of those jobs are executive managerial and professional positions that are --- I think bring added value both to our property and to this area. I think another very important point is that, you know, in the three years that we've been open, there have been 250 promotions. That's to me an astounding number. very few industries and organizations do you see that type of advancement in such a short period of time and we do have a philosophy of hiring within our organization. So you know, we like to tell our team members when they start if you have a passion of providing service and a passion of doing a good job, there's going to be opportunities. And we have numbers that back that up. And I think that is not

only positive for our organization, but it's positive for the area.

Then finally, you know, we made promises regarding hiring locally. In fact, we estimated that 95 percent of our workforce would come from Pennsylvania. And as you can see from this slide here, we fulfilled that promise and actually exceeded it. Almost a hundred percent reside in Pennsylvania, 99.6 percent. Now, to discuss our efforts and diversity in hiring, as well as contracting as well as discussing some other initiatives, I'm now going to turn it over to Mike Bean, our vice president of administration.

MR. BEAN:

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Thank you, Bobby. Good morning, pleased to be here today on behalf of Mohegan Sun at Pocono Downs. I'd like to speak to you today about our diversity initiatives, our Compulsive and Problem Gambling and our community involvement. The first area that I'd like to discuss is diversity. want to point out that --- it's important to note that 22 | Mohegan Sun at Pocono Downs is a minority business It's owned and operated by the Mohegan Tribe. itself. The Mohegan Sun at Pocono Downs Chief Executive Officer is Native American. And all members of the

governing body of the Mohegan Tribe are Native American.

Downs is committed to achieving diversity in all aspects of its operation. And to that end, Mohegan Sun at Pocono Downs developed a diversity plan to assure that all persons are afforded equal opportunity employment in contracting with Mohegan Sun at Pocono Downs. Our diversity plan and corresponding objectives are divided into two primary parts, diversity employment and diversity as it relates to contractors.

As shown on this slide, when Mohegan Sun purchased the Pocono Downs property, our diversity was 1.5 percent. As we've grown the number of team numbers from under 200 to more than 1,000 as Bobby previously stated, we not only increased the number of diverse team members, we have substantially increased our overall team number versus percentage to 9.1 percent. This is six times the diversity percentage of the employee base, when we purchased Pocono Downs and more than doubled the 3.9 percent benchmark of the local metropolitan statistical area.

Diversity and management professional positions also exceeded the local MSA benchmark. In

addition, female diversity inside Pocono Downs exceeded the local MSA benchmark. The next diversity 2 3 area, I'd like to discuss is our diversity in contracting. Over the past three years 9.2 percent of vendor spending by Mohegan Sun at Pocono Downs has been the minority and women owned businesses. above the 6.1 percent benchmark in the local MSA. And to achieve this Mohegan Sun at Pocono Downs has maintained active memberships with the minority 10 supplier, development council of Pennsylvania, Delaware and New Jersey, and with the Women's 11 Enterprise Council of Pennsylvania, Delaware and New 12 13 Jersey.

Some of our diversity highlights, for a lifetime gold member of the NAACP, we're sponsoring this year and hosting the NAACP's 100th anniversary celebration. We're members of the Diversity Committee of the Wilkes-Barre Chamber of Commerce and we are members of the Board of Diversity Institute at the College of Misericordia. In addition to that, we hold quarterly diversity committee meetings to review the status of our clients with our diversity plan.

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The next area that I'd like to touch upon is compulsive and problem gambling. Mohegan Sun at Pocono Downs is committed to addressing issues

associated with compulsive and problem gambling. We work with the council on compulsive gambling in Pennsylvania to develop and implement training for all of Mohegan Sun at Pocono Downs team members.

In addition, we parted with the council on compulsive gambling of Pennsylvania as a yearly contributor to the CCGP and sponsored the statewide CCGP conference. We've also participated in broader efforts as a sponsor of national problem with gambling awareness week for the past three years. And on a local level, we have various team member activities to reinforce our commitment to addressing compulsive and problem gambling issues.

The next thing I'd like to talk about is our community involvement. I think that, you know, we would be hard pressed to hear anyone in this area say that we're not committed to the community. We donated to hundreds of local organizations. And the following slides provide a sampling of those organizations, which are broad and far reaching. It's important to note, however, that our commitment does not end with contributing money. The Mohegan Sun at Pocono Downs team is involved --- we had hosted numerous charitable events at our facility, which has provided many of our team members with the opportunity to interact with

members from the broad group of local organizations.

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In addition to this, Mohegan Sun at Pocono Downs management team has contributed its time serving on Boards of Directors of local organizations, such as the Catholic Youth Charities, Luzerne County --- Luzerne County Community College Foundation, Misericordia University, Northeast Regional Cancer Institute, the Osterhout Library, Spring Chamber of Commerce, Spring Tomorrow, the Diversity Institute, the College of Misericordia, United Way in Wyoming Valley, Victims Resource Center, several YMCAs, WVIA Public Broadcasting and Wilkes-Barre Chamber of Commerce. So now, I'm going to turn the program back over to Bobby to review the commitment to harness racing.

MR. SOPER:

Thanks Mike, I appreciate that. see from the slide here, you know, we have a few bullet points in regards to, you know, our commitment to harness racing. I would like to, before looking at these bullet points, reiterate a point that I made earlier, that I think is the primary reason we have 23 been able to execute on our commitments. And that is we have established and sustained a strong and positive relationship with the Pennsylvania harness

Horsemen's Association as well as their executive director, Ron Battoni.

And I would like to provide a little context and history. When it became apparent in 2005 that there would be a delay in the commencement or the opening of our operation, it did not delay our commitment to horse racing. As the delay of the slot licenses ensued due to the legal challenges of Act 71, we nevertheless voluntarily advanced higher purses to the horsemen prior to opening any slots. And of course as I mentioned before, we also proceeded with the development of a new state of the arts simulcast facility and made other improvements not withstanding the uncertainty and inability to proceed with the development of the casino.

I think this showed our commitment early on. And since that point, we have shared with the horsemen a vision of improving the sport. And we both have relied on each other to execute our commitments. And in fact, frankly, we have relied on them for assistance far more than they have relied upon us, which is problem something not very common at most tracks and I think is reflective of our relationship. Now, a long-term commitment is also reflected by other improvements we've made both in the backside, the

renovation to our patron facilities, including the new simulcast that I mentioned, as well as a renovated grandstand. We just opened up this year a new first-class paddock at \$5.8 million, which is \$800,000 more than our backside obligation that Act 71 requires.

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And we've also, from an operational standpoint, engaged in some joint marketing efforts with the horsemen. And so, you know, all that combined I think, you know, reflects the fact that we've had this commitment. And you know, a few of the points up there that I'd like to allude to as well because of the slot --- the revenue that's been generated from our property and other properties in the Commonwealth, we've been able to raise our purses from \$63,000 a day to \$170,000, clearly improving the quality of horse racing for our guests. And in an economy that's very difficult, an industry that's been declining, we've been able to hold our own due to those increase in purses, improvement in the property and the marketing efforts of both the horsemen and ourselves.

Challenges since opening. Now, like any casino in any jurisdiction, we have our challenges.

We have a strong commitment to prevent irresponsible

consumption of alcohol and prevent those individuals
under the age of 21 from entering the gaming floor.

While no facility can have a hundred percent provision
record due to the significant transactions that occur
at casinos, we make all possible, reasonable efforts
in prevention and assure we address any issues that
may occur, even if it requires exerting additional
resources.

as I previously alluded to, we wanted to create a facility that Northeast Pennsylvania and the Commonwealth would be proud of. Not the stereotypical slot box often associated with racetrack casinos. As a result, we purposely developed a guest friendly environment with a wide array of amenities, a place with great sight lines that is easily navigable by our patrons. This, of course, makes it more challenging in ensuring those under the age of 21 do not transgress onto the gaming floor.

Overall, we think you've done a good job in addressing these concerns, and will continue to be committed to doing so. I would like to turn it over, so Mike can briefly described our commitment and how we address these issues.

MR. BEAN:

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Thanks, Bobby. What I'd like to Okay. do is --- as Bobby mentioned, we have --- you know, as a quest friendly organization, which is reflected by our layout, we have faced challenges. But what I think is most important when challenges arise is how an organization handles them and has an eye toward corporation and continuous improvement. And that's really been our approach to the growth that we've experienced over the past several years, both with our phase I and with the opening of our most recent phase II operation a little more than a year ago. what I'd like to point out with regard to the several liquor control matters that we've had is that we've gone forward and we've become a RAMP certified organization. We exceeded the minimum percentages of required RAMP training and certified team members. And all of our food, and beverage and supporting managers have received management level RAMP training.

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And this is something that we believe is going a long way toward, as I said, our continuous improvement. We also have a process that we worked steadily toward, where access to the gaming floor which requires individuals to be 21 years of age, doesn't automatically mean that a person is served alcoholic beverages. What it means, when a person

gets on the floor, is that if they look underage all of our beverage staff is trained to, again, ask for further identification. And further, we do this kind of as a second layer of a check and balance of our internal processes.

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With regard to, you know, --- similarly and in the same spirit of cooperation in learning from mistakes associated with growth and continued improvement, you know, when we have had several of our issues associated with the PGCP, we've made significant changes. For instance, when we have had issues with regard to those under 21 getting access to the gaming floor, which as Bobby mentioned in virtually all casinos occurs from time to time. And at times, they game as well. What we've done is we've changed our security strategy from one where we had roaming officers monitoring several entrances to one where we have the all our entrances staffed or cordoned off at an additional cost to about \$225,000.

And we've also purchased additional scanning devises that verify driver's licenses from almost all states and record the information. And I think that as we grow, our view is that we'll continue to significantly improve our internal processes to alleviate as many issues as we can, again, in the

spirit of cooperation and enforcement with the Gaming Control Board.

MR. SOPER:

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Thanks, Mike. Now, we're just going to finish up the presentation, you know, just summarizing some of the promises made and some of the promises delivered, you know, from the beginning of our presence here in Plains Township, Northeast Pennsylvania in 2005 through the opening of our first development, which was our state of the art simulcast in March 2006 and the renovation of some of our track amenities, including the Clubhouse dining room, some of the backhouse faces and some work done on the backside, through the opening of the first casino in Pennsylvania in November of 2006, and then more recently the completion and successful opening of Project Sunrise in July of last year. We delivered on a number of promises.

Whether it's job creation, the generation of business for local vendors, recapturing dollars that leave the state to other gaming jurisdictions, catalyzing future investment of the area, significant tax revenue to the Commonwealth and to the communities, physical improvements to the track prop --- to the track in the backside, and providing

1 benefits that are not only competitive but make us an 2 employer of choice in the area. Our involvement with 3 the community, both from a monetary standpoint and, you know, participation with our --- from our team members, charitable donations plan, you know, hiring locally and ensuring that we do utilize local business, partnering with various educational institutions in the area, committing to participate in efforts to grow the area, communication with local 10 authority, businesses, and residents of the area and of course, you know, implementing --- developing and 11 implementing the compulsive gambling program. 12 13 appreciate the opportunity to present this information 14 today pertaining to our license renewal. And that 15 will end our presentation.

CHAIR:

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I have one question of clarification for Mr. Bean. You were testifying with regards to liquor control issues. You said something about it became a grant certified ---?

MR. BEAN:

I'm sorry. RAMP, R-A-M-P, Responsible 23 | Alcohol Management Program, R-A-M-P.

CHAIR:

Okay. I misunderstood. Thank you. MR. BEAN:

You're welcome.

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CHAIR:

Officer of Enforcement Counsel.

ATTORNEY DAVENPORT:

Good morning. I'm Nan Davenport. Deputy Chief Enforcement Counsel for the Office of Enforcement Counsel. And I have a couple questions. Could you discuss any plans to add additional slot machines, especially in light of the fact that table games may not happen or may happen? Can you address that?

MR. SOPER:

Sure. Right now, we have no plans to add We feel, you know, comfortable with the machines. number of machines we have now, based on what the market demand is. And we're all hoping that the economy will improve and the market will grow. And we are seeing population growth. And you know, based on 20 those variables we certainly wouldn't discount the fact that sometime in the future, we may add machines. But as of right now, we feel comfortable where we're at and we have no plans to add any additional machines.

ATTORNEY DAVENPORT:

Are there any plans to add additional amenities?

MR. SOPER:

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We don't have any definitive plans. know, we --- and I've mentioned this previously, you know, in front of the Board, I believe. We as an organization like to plan for everything, so there's always some planning going on. We overplan, and since that, we've always planned for more than we're ever going to accomplish, just in case. And so, we do have a master plan in place which contemplates other amenities, lodging amenities, meeting space, you know, more food and beverage and retail, and of course more gaming. But whether we actually pull the trigger on any of those amenities, it will be dictated by, you know, those variables I discussed. You know, whether there's a market demand, you know, capital markets, you know, is there access to capital --- all those things that, you know, an operator and developer would consider.

ATTORNEY DAVENPORT:

With respect to the Liquor Code 23 Enforcement Violations, it appears that there's this one that you actually paid a fine. What is the status of the other violations?

MR. BEAN:

We have several that are on appeal. me just pull out my notes for a second, Ms. Davenport.

ATTORNEY DAVENPORT:

Okay.

MR. BEAN:

The February 5th, 2007 is on appeal with the Luzerne County Court of Common Pleas. The 3/21/07matter was discussed by an Administrative Law Judge --- I'm sorry --- yes. And we had --- we have a matter that's ranging from 9/1, so it's actually the 12 same matter to 9/4, where we're awaiting a decision and the 9/25 matter is on appeal as well.

ATTORNEY DAVENPORT:

With respect to the incident that happened on March 21st, 2007, the adjudication was dismissed. Do you know whether the Liquor Control Enforcement appealed that to the Liquor Control Board?

MR. BEAN:

It's my understanding that they have not.

ATTORNEY DAVENPORT:

So that matter would be considered

23 closed?

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MR. BEAN:

That's my understanding.

ATTORNEY DAVENPORT:

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Could you just --- I know you've already testified with respect to meeting the monies that Mohegan has extended with respect to acts to prevent underage incidents on the gaming floor with respect to the additional staff as well as the scanning devices, could you go over the training that you supplied to your staff and how often that they are trained with respect to preventing incidents?

MR. BEAN:

Security officers are trained upon Yes. their hire and, you know, typically a team member comes onboard and they receive broad training with our human resource teams and then they are released to their department, where on their first day, they're trained with regard to what their various duties are. And that training involves shadowing a more experienced security officer. So in their first several weeks of operation, I'm sorry, of employment, they're working with, and side by side another responsible security officer to show them what our processes are. And those processes, with regard to 21 year olds --- or I'm sorry, those who attempt to gain access to the gaming floor who are under 21, it is to, you know, be diligent in looking at people who appear

to be under 30, ask them for identifications. And
we've also had training, recent training on --- it's
my understanding that we had recent training on using
the new handheld devices that we have purchased, which
are an upgraded version of what we have had in the
past. And so we believe at least a number of those
devices and they're better quality and perform more
functions.

ATTORNEY DAVENPORT:

And I just want to get on the record too that the act only requires individuals under 18 years of age of not being on the gaming floor. Was it a policy decision for Mohegan to prevent those 18 to 21 to be allowed on the gaming floor?

MR. BEAN:

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Yes, it's an internal policy of ours to attempt to prevent anyone under the age of 21 from gaining access to the gaming floor, so that we can have a higher level of security and not then be challenged with having to determine whether someone who has gained access to the gaming floor who's under 21 is then under 21 when they sit down at a slot machine. We tell them that that would be too difficult for us to enforce.

ATTORNEY DAVENPORT:

Thank you.

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ATTORNEY PITRE:

I have a couple of questions. With regard to the build-out, are you complete? Are you at full build-out right now?

MR. SOPER:

I am hopeful that the answer's no, you know, and I'll reiterate. We don't have any definitive plans now to put a shovel in the ground. But with the prospect of the economy improving, we believe that there's potential for growth in demand of the product. Obviously, you know, table games is a potential opportunity. If that happens, we'll be 14 ready to move forward with that project. And in fact, the table games have been --- I think it will increase the likelihood that there will be other non-gaming amenities, you know, such as lodging facilities and maybe some other entertainment, food and beverage, retail. So I think the answer is, we don't have any plans now, but they could change. And the change could be, you know, sooner rather than later, if 21 certain things happen. You know, such as table games, you know, improvement of the economy and those types of things.

ATTORNEY PITRE:

Okay. If table games were to happen, will you --- would you be able to accommodate table games in your present facility right now without a reduction of the slot machines?

MR. SOPER:

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6 The answer is yes. And our initial plan would be to incorporate table games into our existing footprint, our existing structure. I would tell you this, probably, optimally in knowing what we --- we've 10 certainly evaluated our property, where it makes sense to put table games, where it makes sense to keep or 11 relocate slot machines, if we were to relocate. 12 13 Optimally for us, we believe, we would start off with 14 a mix that may reduce the slot machines a little bit 15 without impacting the revenue or, in fact, we've actually modeled it where we believe, if we reduced 16 17 our machines by a hundred units, because the table 18 games would bring additional volumes in, our revenues would actually increase. And it's simply because we 19 20 would remove they slot machines from the poor, what we call real estate locations, locations where they don't 21 22 generate a high win per unit. They would be in areas 23 that don't receive much play. That being said, if in 24 fact we were required to maintain the same number of 25 machines that we have now, we would be able to do so,

and we would, in fact, do so. We just don't 2 necessarily think that would be optimal, because for us it's about finding the right mix that generates the 3 greatest revenue and it's the best experience for a customer. We believe, probably, slightly reducing our --- the number of units. And one other point, I want to point, what substantiates what I'm saying, is when you look at our highest peak times, highest peak volumes, our highest utilization is around 2,300 units, even though we have 2,460. So there's no 10 11 really --- an opportunity to generate greater revenues beyond that 2,300 slot unit count. And so that's 12 why --- one other reason we concluded that. 13

ATTORNEY PITRE:

Do you have an estimate as to the number of table games that you can handle within your current facility with the same number of slot machines?

MR. SOPER:

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We believe approximately 70 table games.

ATTORNEY PITRE:

I'd like to move to the Liquor Control 23 Board Violations. Again, is there any prospect if those appeals --- or those violations that are on appeal, if they're lost, is there any prospect that

you could lose your liquor license, if those appeals were lost?

MR. SOPER:

I would have to look at that closely, because my understanding is that --- of the current Liquor Law is that, there are violations that count toward the three strikes or violations that don't. So I would have to review that. I don't know offhand whether that's the case.

ATTORNEY PITRE:

11 Thank you.

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ATTORNEY KOHLER:

I could address that, ---

ATTORNEY PITRE:

Thank you.

ATTORNEY KOHLER:

--- if you wish, Cyrus?

ATTORNEY PITRE:

That's fine.

ATTORNEY KOHLER:

As you look on the page in the presentation that talks about PLCB violations --- as 23 you're probably aware the Liquor Code only assigns 24 what's called --- what we now call strikes, for certain violations that are deemed particularly

1 serious by the Liquor Code. For purposes of this chart, they are primarily --- sales to minors is a 3 strike and sale with an expired license would be a strike, serving patrons after --- or patrons with alcohol --- in possession of alcohol after 2:30 is not a strike. And so, as you look at the chart, the first matter and the last matter --- you know, one, we paid the fine, the other's on appeal. Whether or not that last matter is sustained or not, it is not a strike. So as you look at the rest of the chart, we have a 10 violation for sale to minors. If we would lose that 11 12 appeal, that would become a strike.

13 And the sale with the expired license, if 14 that matter is pending, so there's been no 15 determination by the PLCB one way or another. tell you that that matter was, I think, fairly 16 17 described as a bizarre matter. It was due to, you know, some circumstances, frankly, beyond our control. 18 And I think we, you know, we feel we have a strong 19 20 case to have that resolved in favor. I hope that 21 answered your question. But worst case scenario, 22 would be two strikes.

ATTORNEY PITRE:

24 Are those three strikes over the life of

25 the license?

ATTORNEY KOHLER:

It's over four years, over a four year period under the Liquor Code.

ATTORNEY PITRE:

You guys implemented a policy whereby if you find someone, let's say between the ages of 18 and 21 anywhere in the facility, do you provide --- is there any way that you can identify those individuals, maybe, by a color coded band, or a stamp or something? Are those individuals, once they're discovered, they're just noted and told that they can't do certain things. I mean, is there anything that you guys do?

MR. BEAN:

We have seriously contemplated and looked at the band concept. And the reason that we haven't implemented that, at this point, is simply the related issue of people taking the bands off and then putting them on someone else, you know. Or you know, someone, you know, or simply, you know, removing them. And so they can be transferred or be taken off and, you know, so that we consider it to be an issue. You know, with regard to those, that we find, who are turned away at the entrance and then --- and I think our track record shows this. And then an attempt to re-enter or, in fact, re-enter at the gaming floor, those matters, the

State Police have issued citations in a large part for those. And so that enforcement action, I think has been effective.

MR. SOPER:

And I'll add --- generally, when you do implement a system, whether it's stamps or wrist bands or whatever, the purpose behind it is actually for convenience. When you have someone who may look young and under the legal age of 21, then --- and they're often carded wherever they walk. You know, casino solution will be, just to give them a wrist band or stamp, so that way they don't have to keep pulling out their license. You know, obviously, we want to, you know, provide all the conveniences to our guest. But we felt there would be a little too much exposure for us to implement that system. So our policy is, you know, even though it may be inconvenient at times for the younger guests, it's to ID them every single time that, you know, they want to enter the gaming floor.

ATTORNEY PITRE:

I have no further questions.

ATTORNEY DAVENPORT:

I just have a follow-up question. With respect to the scanners that you have now --- and this is at the gaming floor --- they obviously scan the

1 Pennsylvania Driver's License. Do they also --- are they also effective with other states or other types of identification?

MR. BEAN:

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Yes, they are effective with most other states' driver's licenses. Although, I'm aware of that was --- I just don't recall state, but there's a state --- maybe two, that don't participate in the program with this particular vendor. But it's not a state that's nearby.

ATTORNEY DAVENPORT:

Does the security officer, also, physically look at the ---

MR. BEAN:

Yes. Yes.

ATTORNEY DAVENPORT:

--- picture?

MR. BEAN:

Yes. Yes, they look at the --- the security officers will look at the picture and do their typical routine, look at the picture, and the date of birth and also scan it for actual validity of the license, itself.

ATTORNEY KOHLER:

The only thing I wanted to add from a

legal perspective on the liquor issues is, number one, I'm sure you're aware, we are not alone with 3 facilities that are struggling with a three strike rule. We essentially are under the same standard as the corner bar and obviously are --- have much, much larger volumes. I think all the facilities in the state have done a pretty good job with liquor, given the volumes. But nevertheless, there's what we believe an outdated law that is causing some concern. 10 We are very, very aware of that. It's monitored very closely. We've worked very closely with the LCB on 11 12 this, who's had some ideas as to, how to apply the law 13 more reasonably. And we are also, you know, very 14 active with the legislature, who, I believe, at some 15 point in time, will resolve this issue. I think the question that comes, will time run out on somebody 17 first? And from what I know, that --- if it does, it 18 will not, likely, be Mohegan but it is an issue of 19 concern with the industry in Pennsylvania and one, I 20 think the industry as a whole and Mohegan, in 21 particular, has done a pretty good job. But the 22 concern is real.

CHAIR:

Any other questions for Counsel?

25 ATTORNEY DAVENPORT:

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No.

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Mr. Kohler, do you have Redirect of your witnesses?

ATTORNEY KOHLER:

No, Your Honor.

CHAIR:

CHAIR:

Okay. We will take a five minute break to allow the parties to change places and change for presentations.

ATTORNEY KOHLER:

I think it's just a procedural question. As far as admission of exhibits, is it your plan to do that at the very, very end or should we hold our ---?

CHAIR:

If you would like to, we'll mark it at this time, that's fine.

ATTORNEY KOHLER:

We can. Or with reason, you may want to do it later as we've --- we can move exhibits, but we 21 also have issues that we've discussed with OEC and 22 have agreement on, as to confidentiality of certain 23 portions. That may take a little bit of time. do it now, or we can hold it to the end. It's up to you.

CHAIR:

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Then we'll hold.

ATTORNEY KOHLER:

Okay. Thank you.

CHAIR:

We'll hold those until the end. We'll take five minutes and then we'll start at 11 o'clock. SHORT BREAK TAKEN

CHAIR:

Okay. We'll begin this portion with the Office of Enforcement Counsel's presentation.

ATTORNEY DAVENPORT:

The Office of Enforcement Thank you. Counsel was established within the Board's Bureau Investigation and Enforcement and advises the Bureau on all matters, including the granting of licenses, permits and registrations, the conduct background investigations, audits and inspections, and violations of the Pennsylvania Racehorse Development and Gaming Act, the regulations promulgated there under as well as the facility's internal controls.

The Office of Enforcement Counsel also 23 files recommendations and objections related to the issuance of licenses, permits and registrations on 25 behalf of the Bureau of Investigations and

Enforcement. Pursuant to Section 1302, the Gaming

Act, the Board may issue a Category 1 slot machine

license to a licensed racetrack facility that has been

issued a licensed from either the State Horseracing

Commission or the State Department Racing Commission

to conduct thoroughbred or harness race meetings with

pari-mutuel wagering.

Downs Racing, LP doing business as 8 Mohegan Sun at Pocono Downs was issued a license by 10 the Pennsylvania State Horse Racing Commission on October 22nd, 2004 to conduct harness racing. 11 Gaming Control Board approved Downs Racing for a 12 13 conditional Category 1 slot machine license on 14 September 27th, 2006, and November 14, 2006 Downs 15 Racing opened its temporary facility, thereby, becoming the first Pennsylvania casino to begin 16 17 operations.

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On December 20th, 2006, the Board issued Downs Racing a permanent Category 1 slot machine license. On July 17th, 2008, Downs Racing received Board authorization to commence racing operations at its new, permanent facility. Prior to opening its permanent facility, Downs Racing closed the lowest level of the gaming floor in its temporary facility and reconfigured the entrance level of the gaming

floor. The entire facility, which consists of the
new, permanent facility and portions of the temporary
facility includes an approved gaming floor area of
68,694 square feet and a maximum slot machine
configuration of 2,466 slot machines. According to
Section 1326 of the Gaming Act and Section 441A16, the
current regulations, a slot machine license shall be
held over one year from the date of approval for the
license renewal by the Board.

Here today, to testify on behalf of the Gaming Control Board are representatives from Pennsylvania State Police, the Boards Office of Compulsive and Problem Gambling, the Boards Bureau of Compulsive --- or our Casino Compliance and the Boards Bureau of Investigations and Enforcements. According to Section 1517C of the Gaming Act, the powers and duties of the Pennsylvania State Police include, among other things, to initiate proceedings for criminal violations with the Act and to conduct administration inspections on the premises of a licensed facility and to ensure compliance with the Gaming Act and the regulations. Captain Timothy Allue for the Pennsylvania State Police is here today to testify about reporting criminal offenses at Downs Racing.

- 1 CAPTAIN TIMOTHY J. ALLUE, HAVING BEEN PREVIOUSLY
- 2 SWORN, TESTIFEID AS FOLLOWS:
- 3 | -----
- 4 DIRECT EXAMINATION
- 5 BY ATTORNEY DAVENPORT:
- $6 \mid Q$. Good morning.
- $7 \mid A$. Good morning.
- 8 Q. Could you please state your full name for the
- 9 record, please?
- 10 A. My name is Captain Timothy J. Allue, A-L-L-U-E.
- 11 I'm the director of the Gaming Enforcement Office for
- 12 the Pennsylvania State Police.
- 13 Q. How many years have you been with the State
- 14 Police?
- 15 A. I've been with the Pennsylvania State Police for
- 16 23 years. I've been the director of the Gaming
- 17 Enforcement Office for, approximately, four years, a
- 18 little less than four years. Prior to the --- prior
- 19 to serving as the Director of the Gaming Enforcement
- 20 Office, I served in the executive office for the State
- 21 Police. And I was the executive officer to the Deputy
- 22 Commission of Operations.
- 23 Q. And could you describe the role of the State
- 24 Police at a licensed facility?
- 25 A. The State Police at Mohegan Sun, as well as all

the casinos across the state, we have a dedicated complement at the site --- the Mohegan Sun property 3 that's located within the Plains Township. local police department, the local jurisdiction outside of the slots area of the facility is under the jurisdiction of the Plains Township Police Department. So the --- our State Police contingent of Gaming Enforcement Officers here is pretty much dedicated to the slots area and any of the areas of the casino 10 related to slots activity, meaning the count rooms, employee areas, administrative areas, so we provide 11 12 that service in those areas. Anything in the parking 13 lots, the lobby areas, the racetrack side, all of that 14 falls within Plains Township under their jurisdiction, 15 but we have an extremely positive relationship with the Plains Township Police Department. And certainly, 16 17 the State Police, obviously, has jurisdiction 18 everywhere in the Commonwealth. So if there were to be any kind of a public safety issue or incident that 19 20 would occur in a parking lot or in an area other than the slots area, we would certainly respond to ensure 21 22 public safety was taken care of, and assist or simply handle the incident for Plains Township. Again, we 23 have a real positive relationship with Plains 24 25 Township.

- Q. Could you describe your --- the relationship of the State Troopers assigned to the facility, to the Mohegan Sun to the personnel?
- A. The role of the State Police onsite is that --- it may seem obvious, but it is that of law enforcement.
- 6 And we work very much in unison with the Casino
- 7 Compliance Reps from the Gaming Control Board who have
- 8 regulatory responsibilities. We also work very
- 9 closely with the security department and the
- 10 surveillance department of the casino itself. We have
- 11 somewhat similar but yet very separate and distinct
- 12 functions. And we do not --- while we work together
- 13 as a team, we also have very separate functions in the
- 14 sense that security and surveillance, they have the
- 15 first opportunities to deal with their patrons, to
- 16 provide customer service. If there's a regulatory
- 17 issue that they need assistance with that, they can
- 18 call the Casino Compliance Reps. If something arises
- 19 to a level of a crime being committed, then we would
- 20 come in and assist with the law enforcement element.
- 21 So it's very much of a partnership, but at the same
- 22 time, we have --- each have different specialty
- 23 functions.
- 24 Q. Are you familiar with the Uniform Crime Reporting
- 25 System?

- A. Yes, the Uniform Crime Reporting System is
 basically a nationwide system. Nationwide is
 voluntary, and within the Commonwealth it's actually
 mandatory. And there are approximately 1,600 police
 departments in Pennsylvania that contribute their
 crime statistics to the Uniform Crime Reporting
 function within Pennsylvania, which by coincidence is
 run by the Pennsylvania State Police. We gather all
 of the crime statistics from each one of the agencies,
 each agency submits their own crime stats.
- According to guidelines provided by the 11 FBI, the State Police compiles and utilizes that 12 13 information, puts it into a final report that is 14 available to the public online, and it's also conveyed 15 to the FBI, incorporated into the national stats. that information --- those crime statistics, then, can 16 17 be used by law enforcement, whether it'd be a local level, state level or national level, to analyze crime 18 trends in the country. And that system has existed in 19 20 a continually upgraded fashion since the early 1930s, I believe. 21
- Q. Is the information contained in the Uniform Crime
 Reporting System subject to edits?
- A. It's definitely subject to edits, in the sense that Uniform Crime Reports are reeling --- are really

living statistics. Everyday crimes occur in all of
these 1,600 jurisdictions within the state and
thousands and thousands of jurisdictions across the
country. The police officers responding will generate
reports. Those reports go through the administrative
process where they're entered into the UCR System, and
those stats are continually updated.

So it is very much a living document. So what you see today in UCR will be very different than what you see tomorrow. And in terms of deadlines --- because oftentimes investigations might take multiple days, so a crime that gets --- that's committed today might not actually be entered into the system until next week depending on witnesses who need to be interviewed or just a multitude of factors that affect that. Typically, speaking by the 10th of each month, each Department is required to have their stats in for the previous month.

- Q. Okay. We have a --- something in the order that could --- is this the Uniform Crime Reporting System that would appear on the State Police's website?
- A. The UCR System has a wealth of information and one of the more useful tabs, so to speak, that you can --that you can query. And again, this is available publicly. And for the sake of the record, I will say

that it can be found at www.ucr.psp.state.pa.us, and you can query a wide variety of information from virtually any of these 600 police departments and also nationally.

This particular tab is somewhat useful. It is a comparison between 2007, 2008. I will draw your attention to a couple of columns across the top. One would be the offenses known, which would be the first numerical column. And I would compare that to actual offenses. And the reason that I usually look at actual offenses and any kind of analysis is the offenses known are basically those things that are simply reported to us.

And by way of example, I would indicate if someone reported to us that they --- their wallet was stolen from them as they were sitting at a slot machine, to keep it in the casino environment that would be reported to us. That would be an offense known. We look into the investigation, we work with surveillance, we try and track down that wallet, only to find out when that patron leaves they find it in the glove box of their car. So in fact it's an unfounded offense, so it would still be reflected as a known offense, but it would be a reduction of --- it would not be added to the actual offenses. So that's

1 why I looked at the actual offenses, because those are the ones that have the unfounded --- those statistics have the unfounded offenses taken out.

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There are part I offenses and part II offenses at the top of the page. The part ones are, typically, more serious crimes, part twos are the less serious crimes, if there is such a thing. There are many hundreds, if not thousands, of crimes in the Pennsylvania Criminal Code and the Crimes Code. Each one of those has been given a UCR Code. There are approximately 50 UCR Codes. So those --- the crimes are listed by a Code Number. What I will compare here is the total Gaming Enforcement Pocono Downs, the very bottom line actual offense. For 2007, they were 109 offenses at Pocono Downs. And for 2008 --- I'm sorry --- by 2007, 109, 2008, 208. As far as any speculation on that, as to why they increased, I think that that is --- that's really attributable to many, many things.

One, to be quite frank, is I think our troopers have become better in the casino environment as the years have gone by. I think surveillance has become --- has been a much more useful tool to us, security as well. And obviously, the --- Mohegan's put a lot of effort into improving their property.

don't know they're visitation or wagering figures, but they also have experienced an increase in business. Anytime, regardless of the facility, if you have a 3 large group of people, you're going to have a situation where crimes are going to occur. Okay. With respect to the offenses that are Q. listed on the overhead, how are those actually input into the Uniform Crime Reporting System? Is there somebody at the facility that would translate --- or 10 transmit this information to the State Police? Yes, at our office here at the facility, just like 11 Α. 12 within any other police department, the whole process 13 starts with the police officer responding to an The police officer produces a report, that 14 incident. 15 report is processed through a supervisor, evaluates the report, evaluates the totality of the entire 16 17 incident ---. There might be follow-up investigation necessary, arrests may have been made. And the bottom 18 line, to answer your question, is that supervision 19 20 onsite at this facility and designated people 21 throughout the Commonwealth are responsible for 22 entering those crime stats into the UCR System by a computer terminal right on site. And in some cases, 23 that may occur on the very day of the occurrence. 24 25 other cases, depending on a wide range of operational

1 situations, that may be tomorrow, it may be next week.

But in theory we would have a situation where

3 everything from one month would be entered by the 10th

of the following month.

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Have you had a chance to review the UCR for 5 Q. offenses reports for Pocono Downs from 2006 when it

first opened to date? 2006 was a very brief year. The statistics were Α. They opened in, if I recall, mid-November very low. of 2006. And as I look at those trends, to look at 10 the actual offenses again and to look at 2008, for 11 instance, there were 208 offenses. 126 of them were 12 13 thefts, 30 of them were counterfeit currency, forgery 14 and counterfeit currency. Those cases, the 15 counterfeit currency, we worked with the United States Secret Service. That's in their jurisdiction to try 16 17 to resolve those cases. And the thefts --- the thefts 18 are a --- the theft occurrences in the casinos is a fairly unique environment. I think in a lot of cases 19 20 people may not necessarily know that they're taking

21 someone else's property, whether it'd be credits, or whether it'd be vouchers. I think there's some confusion in those cases.

2.4 But what the State Police is presented 25 with is a patron, from our perspective, a victim that

approaches us and says something that belonged to me has been taken by someone. And because we do have 3 tremendous cooperation with the surveillance department with the security department and with our CCR, the Casino Compliance Reps, we can work together and our investigators can oftentimes determine what happened to that voucher, what happened to those credits. We were able to identify who, in fact, took those. And that from that point on it becomes pretty much a case by case scenario, where we evaluate 10 exactly what occurred, does it appear to be 11 accidental, does it appear to be intentional, is the 12 victim willing to return. 13

Oftentimes, the victims are coming from a very far distance. They really aren't willing to return for any kind of a prosecution, so great --- and oftentimes we will also consult with a district attorney, not only on thefts but on many crimes, to determine the prosecutorial merits of the case.

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So there's a lot of things that go into what's involved with filing charges. But what we attempt to do is simply make our determination on prosecution based on the totality of the circumstances and the facts of each individual case. So to get back to my point, I guess, 126 were thefts, 30 were

- 1 forgeries. Of the 208 there certainly does not seem
- $2\mid$ to be any serious crime trend at all going on here.
- $3 \ Q$. Okay. And at this ---?
- $4 \mid$ A . It's very bad place to commit a crime with all the
- 5 surveillance cameras.
- $6 \mid Q$. Does the UCR list the actual number of offenses
- 7 that are prosecuted?
- 8 A. No, the prosecution is a totally, totally separate
- 9 element. And to be quite frank, it's really largely
- 10 --- not entirely, but largely beyond the scope of the
- 11 police department, where you are somewhat at the
- 12 discretion of the local District Justice, the local
- 13 District Attorney, whatever rules may differ from one
- 14 county to another. So it's very difficult, if not
- 15 impossible, to track prosecutions from the law
- 16 enforcement perspective.
- $17 \mid Q$. Have the troopers that are stationed at Mohegan
- 18 Sun at Pocono Downs cited individuals under the age of
- 19 21 for criminal trespass or other offenses, for
- 20 attempting to enter the gaming floor?
- 21 A. Yes, we have cited for trespass. The issue of the
- 22 under 21 has a little bit of consideration that you
- 23 have to apply to it, because there is not --- there's
- 24 not an enforcement section for someone under 21 to
- 25 gamble. For instance, there is an enforcement

section, that if you're under 21, you can't drink.

That's a law that you can't do it. And there's also an enforcement section whereby a specific grade of crime, a specific penalty has been identified by the law. However, with gaming, there is no specific grading section and no enforcement section of underage gambling, so therefore you can't charge someone under 21 with underage gambling.

And so you're left in the situation where, if they're on the floor and they leave voluntarily --- or shall I simply say, if they come into the casino, unless there's some other element of a crime, such as they refuse to leave, there's a defiance, which moves into the realm of trespass. In most cases, in the majority of cases, I believe when the --- I know for a fact that many underage individuals that are encountered by security, they're removed from the floor, they go on their way and it's not a law enforcement issue, so we are not involved in those.

Again, we only get involved in the ones where there's another law enforcement issue that rises to the level of the law enforcement issue where an arrest is made. For 2007, we had one arrest on the Mohegan property and in 2008, we had seven trespass

1 arrests.

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- Q. Have you seen a pattern of these underage individuals coming in with their parents? Are you aware of any pattern there?
- A. I don't think there's necessarily any pattern, but when you --- I guess I'm speculating. But when you have literally millions of visitors a year to any kind of a facility, you're not going to be able to totally prohibit someone under 21 for entering, whether it be intentional or otherwise. So I think it just requires diligence, proper posting, proper signage, diligence by security, diligence by surveillance and all of us working together to insist that the gaming environment
- Q. When was the last day that UCR records were available with reported offenses at Pocono Downs?

is not some place for someone less than 21.

- 17 A. As of today, the last offenses in the UCR System,
- 18 that I could guarantee you would be updated would
- 19 through July with this still being the middle of
- 20 August. As of August 10th, all of the statistics
- 21 through July should be in the system.
- 22 Q. And can one draw a conclusion based upon the crime
- 23 statistics between the different licensed facilities?
- 24 Because I know that the UCR does show not only Pocono
- 25 Downs, but any of the other gaming facilities in

- Pennsylvania. Can one make any kind of determination based upon comparison of the statistics contained in the UCR for the other facilities?
- A. No, you can't really jump to conclusions. And
 this is a question I will face periodically from
 reporters that --- they'll look at the UCR stats and
 they'll simply look at the number of crimes that
- 8 occurred, one casino versus another in an attempt to
- 9 draw a conclusion from that. And you really can't do
- 10 that any more than you can draw a conclusion by
- 11 looking at the crime statistics from a small community
- 12 versus a large community. The casinos vary widely in
- 13 terms of location, geography, demographics, wagering
- 14 volume, whether they have a track, visitation volume.
- 15 So while I believe the UCR status and the crime stats
- 16 are something that should be considered, they're one
- 17 piece of a larger picture. But you have to consider
- 18 all of the variables before you would jump to any
- 19 conclusion from those stats.
- 20 Q. Is there any age limitations with respect to
- 21 individual being allowed on the track side as compared
- 22 to on the gaming floor?
- 23 A. I'm not a hundred percent sure, but I'm 95 percent
- 24 sure that there is no limitation on age at the track
- 25 in terms of presence, but there is an age limitation

of 18 for wagering on the track side, whereas we've said it's 21 on the casino side.

ATTORNEY DAVENPORT:

Okay. Thank you. I'd like to mark the
Uniform Crime Reporting Systems spreadsheet as Exhibit
One.

(OEC Exhibit One marked for identification.)

CHAIR:

Will you move all your exhibits ---?

ATTORNEY DAVENPORT:

At the end.

CHAIR:

Because Captain Allue's testimony is

15 pretty contained, Mr. Kohler, would you like any Cross

16 Examine at this time?

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ATTORNEY KOHLER:

Just a couple questions.

CHAIR:

Go ahead.

21 CROSS EXAMINATION

22 BY ATTORNEY KOHLER:

- 23 Q. Good morning, Captain.
- 24 A. Good morning.
- 25 Q. Just a couple questions which you covered to some

- 1 extent in your testimony, just a little bit of
- 2 clarification. As you look at your statistics,
- 3 whether you look at 2007 or 2008, would you agree that
- 4 the majority of incidents fell in the theft category?
- 5 A. Yes, the majority do, that's correct.
- $6 \mid Q$. And you talked a little bit about this. But are
- 7 you familiar with the term theft of play?
- 8 A. No. I would have to say no to that.
- 9 Q. Okay. You talk about things like patrons,
- 10 sometimes mistakenly ending up with another patron's
- 11 voucher or --- and essentially representing a win from
- 12 playing the slot machine; is that right?
- 13 A. Yes.
- $14 \mid Q$. Okay. Can we talk about a couple of real life
- 15 examples about what you might encounter in that area?
- 16 For example, let's talk about a situation, where ---
- 17 whether this happens frequently, whether a patron
- 18 forgets to collect their voucher before they leave the
- 19 slot machine, do you encounter that type of situation?
- 20 A. Yes.
- 21 Q. And then maybe a new patron will come to the
- 22 machine, does that happen occasionally?
- 23 A. Yes, it does.
- 24 Q. And that patron might notice that there is a
- 25 voucher in the machine and hit the collect button,

- 1 believing the prior patron had left?
- 2 A. Correct.
- 3 Q. And maybe sometimes, the patron --- the first
- $4\mid$ patron after leaving the machine might realize that
- 5 they had forgotten to hit the collect button and
- 6 coming back looking for their ticket. Would you
- 7 consider that, for example, a frequent incident that
- 8 you encounter at the casino?
- 9 A. That happens. Yes, it does.
- 10 Q. And under the Pennsylvania Crimes Code as you
- 11 understand that, if that patron --- the last patron
- 12 ended up with a ticket of another patron, would you
- 13 consider that a problem that would result in an
- 14 incident under these statistics or ---?
- 15 A. It's going to result in an incident in terms of
- 16 reported incident. It may very well not result in an
- 17 arrest.
- 18 Q. Okay.
- 19 A. It's going to result in a clearance, meaning the
- 20 case has been resolved. I actually don't have our
- 21 arrest stats here. If you would look on the UCR
- 22 reports --- I don't mean you, but if someone would
- 23 look on the UCR stats at the arrest column, you would
- 24 see the arrests for thefts are a smaller figure, a
- 25 much smaller figure than the clearance rate. In the

situation we have is that --- and I certainly also realize that our stance in Pennsylvania as the State Police on this issue, may be different than what's encountered by gamers in other states.

with theft of mislaid and abandoned property or theft
--- I don't even remember the exact title. But with
that particular section of the law requiring some
level of diligence in determining where --- in
determining who owns that property and I must be frank
that our position is such that, whether it be credits
on a machine or whether it be a voucher, our feeling
is that that's not really terribly different than
someone's wallet or their jacket or their purse. And
I would also liken that to a situation, if someone
would contact one of our stations out in the field and
say, I was at the gas station and dropped a \$50 bill
and I went back and it was gone, is there anything
that you can do.

I will say that our troopers are going to respond to that location, they're going to ask the convenience store, do you have any surveillance footage. If we're able to identify who picked up the \$50 bill, we're going to follow through with it. And as I had sort of alluded to or implied earlier, that's

why each case is a unique circumstance. And we look at the surveillance footage, we consider what 3 occurred, we try and get all of the details of how that incident occurred. And if we can demonstrate and articulate and often times have surveillance that clearly demonstrate that that person put a foot over the voucher and drew it back to them, had been walking back and forth and apparently targeted that individual. Those are the ones that we're going to 10 make the arrest on, but we're also going to consider all of the facts of that case. We're also going to 11 consider whether or not the victim wants to 12 participate in prosecution. 13

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When you take a crime to court and you essentially don't have a victim because your victim's not willing to return to the state, so it --- I grant you, it's somewhat of a confusing situation. But I can say, not confusingly, that as long as the current statute has that due diligence or that --- for mislaid property, that the State Police is not going to be in a position where we're ever going to say to someone who comes to us and says my property is gone and I think someone took it. And when we say too bad, you should have paid closer attention to your property --- not our way of doing business.

- 1 Q. Understood. And I'm --- believe me, I'm not
- 2 suggesting otherwise, I'm just trying to get an
- 3 understanding of the statistics.
- 4 A. Right.
- 5 Q. This type of situation, would you think that would
- 6 be a significant amount of the incidents that are
- 7 reflected under the larceny/theft category?
- $8\,
 vert$ A. To give you a percentage, would be speculation.
- 9 But I will certainly acknowledge to you that it's a
- 10 significant number of larcenies.
- 11 Q. And just to clarify a previous answer. If, for
- 12 example, there were an incident like the one I
- 13 described and it ended up being an incident that was
- 14 not subject to arrest that would still be reflected in
- 15 these statistics that have been marked as Exhibit One?
- 16 A. Yes, it would be reflected in these stats.
- 17 Q. Okay. You mentioned in your testimony that you
- 18 have to work closely with casino management or that
- 19 your people under your supervision have to work
- 20 closely with casino management from time to time? And
- 21 | I assume that's true of casino management at Mohegan
- 22 | Sun at Pocono Downs?
- 23 A. Absolutely, Sergeant Deandrea --- Frank Deandrea,
- 24 our office manager up here has an excellent rapport
- 25 with management up here. And I really do have to

- 1 commend upper level management and mid-level
 2 management that you very much --- the casino and
- 3 Mohegan Sun property and management has a very open
- 4 door policy. And you know, certainly working with
- 5 each other day in and day out, there are going to be
- 6 issues that we have to address with each other. But
- 7 virtually without exception we've always gotten a very
- 8 cooperative response to any issue that was brought up.
- 9 Q. You answered my question before I asked it. So
- 10 the degree of cooperation is high; is that right?
- 11 A. Yes, it is.
- 12 Q. Okay. And I think you mentioned in your testimony
- 13 that in any business or facility where there were, you
- 14 know, huge volumes of people or patrons, that it was
- 15 in --- it would be inevitable that there would be some
- 16 level of criminal activity; is that your testimony?
- $17 \mid A$. I think that's probably an assumption any
- 18 reasonable person would make.
- 19 Q. And you would agree that at this particular
- 20 facility the volumes of patrons, visitors is
- 21 extraordinary on the time?
- 22 A. I don't know for a fact. I certainly wouldn't
- 23 dispute it with you.
- 24 Q. Okay. And as reflected in OEC Exhibit One, you
- 25 would admit, wouldn't you, that given all the

1 circumstances, you consider this a pretty good record;
2 is that fair?

A. Yes, I see no problem with any crime trends here.

ATTORNEY KOHLER:

Nothing further.

CHAIR:

Any Redirect?

ATTORNEY DAVENPORT:

No.

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CHAIR:

Next witness.

ATTORNEY DAVENPORT:

Thank you. Section 1509 on the Gaming

Act requires the establishment of a Compulsive and

Problem Gambling Program. Amendments to Downs Racing

Compulsive and Problem Gambling Program was

conditionally approved by the Board's Office of

Compulsive and Problem Gambling on August 5th, 2009.

19 Nan Horner is here today to testify regarding

20 conditions placed on Downs Racing Compulsive and

21 Problem Gambling Plan as well as Compulsive and

22 Problem Gambling Plans, generally.

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24 NANNETTE HORNER, HAVING BEEN PREVIOUSLY SWORN,

25 TESTIFIED AS FOLLOWS:

1 -----

- 2 DIRECT EXAMINATION
- 3 BY ATTORNEY DAVENPORT:
- 4 Q. Good morning.
- $5 \mid A$. Good morning.
- 6 Q. Could you state your name and your position for
- 7 the record, please?
- 8 A. Yes. My name is Nannette Horner. I am the
- 9 director of the Office of Compulsive and Problem
- 10 Gambling at the Pennsylvania Gaming Control Board.
- 11 Q. Could you please summarize the Compulsive and
- 12 Problem Gambling Plan requirements that are contained
- 13 in the Gaming Act as well as the regulations for slot
- 14 machine licensees?
- 15 A. Yes. The Gaming Act and the regulations
- 16 promulgated under the Gaming Act require slot machine
- 17 Licensees to do certain things related to compulsive
- 18 and problem gambling, underage gambling, intoxicated
- 19 gambling and gambling by excluded or self-excluded
- 20 individuals. So among those requirements, they would
- 21 be --- the licensees would be required to develop and
- 22 implement a Compulsive and Problem Gambling Plan, to
- 23 train their employees regarding signs and symptoms of
- 24 problem gambling, to establish and comply with
- 25 procedures, and train employees to prevent self

excluded individuals, excluded individuals, underage and intoxicated individuals from engaging in gambling activities and from receiving direct mail marketing materials.

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The licensees are required to notify me, as the director of the OCPG, whenever there is a suspected violation of a ban. So if a self excluded individual or an excluded individual were identified on the property or engaging in gaming activities, I would be notified within 24 hours. The advertisements for the casinos must have a Problem Gambling Statement. 12 Mohegan Sun or Downs Racing, LP, utilizes the phrase gambling problem, call 1-800-GAMBLER. And that must be on all advertisements.

They have to have procedures to respond to individuals who request information on problem gambling services. And they also must place approved signage at various locations in the facility with the problem gambling statement, the gambling problem, call 1-800-GAMBLER. Also, notifications for individuals under 21 and those who are excluded or self excluded that they're prohibited from being on property and they may be subject to trespass if they violate that ban.

What are the procedures to improve a Compulsive

and Problem Gambling Plan that you utilize in your office?

- 3 All slot machine license applicants were Okay. required to submit a Compulsive and Problem Gambling Plan at the time of a license application. Downs Racing, that was in December of 2005. So that was submitted through the application process and was reviewed by the OCPG. However, none of the Compulsive and Problem Gambling Plans that were submitted with 10 the applications were approved in that form. There was always some period of negotiation and you know, 11 stepping up the submittal. And primarily, the need to 12 13 change the Compulsive and Problem Gambling Plans as 14 submitted was because the regulations were changed 15 after the initial submittal of the applications. So generally, 60 days prior to the opening of any of the 16 17 facilities, I would work with the facility in order to 18 assist them in bringing their Compulsive and Problem 19 Gambling Plan into compliance with the Act, and the 20 regulations and guidelines. The original plan for 21 Downs Racing, LP, was approved on October 23rd, 2006, 22 and that was prior to the opening date.
- 23 Q. What are the required training requirements in
- 24 Downs Racing's Compulsive and Problem Gambling Plan?
- 25 A. Generally, all employees are educated on the issue

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of Compulsive and Problem Gambling. The prohibition
  of underage gambling, prohibition of gambling by
  intoxicated patrons, the identification and ejection
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  of excluded and self excluded individuals.
  training materials for employees are to be developed
  by an individual or a group that has specialized
  knowledge, skill and training in Compulsive and
  Problem Gambling Programs. And Downs Racing has
  utilized the Council on Compulsive Gambling of
10
  Pennsylvania to develop training materials for their
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  employees.
       Could you describe the duties and responsibility
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  of Downs Racing employees, with respect to the
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  Compulsive and Problem Gambling Plan?
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       Yes. Pursuant to Downs Racing's approved
  Compulsive and Problem Gambling Plan, duties and
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  responsibilities --- and I'll just go by department,
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  if that's okay. Security has procedures to prevent
  underage gambling, excluded and self excluded and
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  intoxicated gambling. I believe there was testimony
  already that security individuals and food and
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  beverage individuals have training in responsible
23 Alcohol Management Program. And security also engages
  in the dissemination of problem gambling materials.
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If somebody requests such materials security would be

able to provide the materials or direct an individual to where the materials can be located. Surveillance has procedures to prevent underage gambling, excluded and self excluded gambling, as well as intoxicated gambling. Slots department includes procedures to prevent underage, excluded, self excluded, intoxicated gambling as well as the prohibition of a payment on a jackpot, a hand-paid jackpot to such individuals.

Cashier's cage has procedures to prevent cashing checks or --- or, you know, providing cashiering privileges to underage excluded and self excluded individuals. Marketing has procedures to ensure that underage, excluded and self-excluded individuals do not participate in promotions, do not receive direct mail marketing materials and do not receive player club cards. And food and beverage has procedures to prevent intoxicated gambling and to prevent underage drinking.

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- Q. Does the Act have requirements to establish procedures to attempt to identify patrons and employees suspected or known with Compulsive and Problem Gambling behaviors or to report such behavior in an attempt to provide information to the individuals?
- 25 A. Yes. There is a requirement in the regulations

and also Downs Racing, LP has provisions in its

Compulsive and Problem Gambling Plan to have

procedures to attempt to identify individuals, patrons

or employees who may know --- be suspected of having a

gambling problem, and to provide information to

individuals regarding treatment services in Gamblers

Anonymous Programs. Problem gambling is known as a

hidden addiction. It is not as obvious as someone who

is intoxicated in another form, intoxicated by alcohol

or intoxicated with drugs. So it's --- the signs and

symptoms are very subtle.

And pursuant to Downs Racing's training program, an employee would attempt to look for items such as change in the pattern of play, change in appearance of an individual, someone who was very, you know, well put together, you know, all of a sudden is looking, you know, unkempt, disheveled. Players who may be seeking loans from employees or other players, irrational thought that someone thinks that, if they increase their bet, they will get all of their losses back. That's known as chasing losses.

And there are some verbal cues, as well, statements from an individual that they have no control over their behavior or they appear to be emotionally upset, you know, or sound like they're

going to engage in some sort of destructive behavior. But as you can imagine, any one of these, you know, 3 visual or oral cues could be something else. very, very difficult to attempt to find out if somebody does have a gambling problem. And employees should never attempt to diagnose someone; that is for mental health professionals, not for employees.

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But also, you know, if an employee suspects that somebody, you know, may have a problem, they can offer assistance, you know, through telling somebody to call the toll free number, the 1-800-GAMBLER for assistance or provide a brochure for treatment information. But if a patron --- if an employee attempts to provide such information to a patron and a patron says, you know, I don't want this, I don't have a problem, get away, walk away, the employee must just walk away and cannot, you know, pursue it any further.

- Does Downs Racing's Compulsive and Problem 18 Q. Gambling Plan have procedures to prevent underage 20 gambling and to prevent intoxicated, excluded or self 21 excluded persons from gambling?
- 22 Α. Yes. All of the procedures and training related to intoxicated, underage, excluded and self excluded 23 24 individuals are covered in the Downs Racing approved 25 Compulsive and Problem Gambling Plan.

- 1 Q. Can you briefly describe the signage requirements
 2 that are contained in Downs Racing Compulsive and
 3 Problem Gambling Plan?
- Yes. Pursuant to the Gaming Act and the regulations, licensees must have certain signage. And Downs Racing, you know, has such signage. And the signage would include the problem gambling statement, which once again is, you know, gambling problem, call 1-800-GAMBLER. And signage of that type must be within 50 of each exit and entrance to the property, 10 and also within 50 feet of each ATM. And Downs has 11 12 the signage placed on every ATM, and cash dispensing 13 and change machine. There must be signage notifying self excluded individuals that they're subject to 14 15 arrest. And that signage is located at the entrances to the facilities. 16
 - Signage within 50 feet of the entrance and exits to the gaming floor to notify individuals under 21 that they're not permitted to gamble and Downs Racing does have that signage. And also signage at all entrances to the facility notifying the individuals that firearms and deadly weapons are prohibited without Gaming Control Board approval.

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Q. When was Downs Racing's original Compulsive and Problem Gambling Plan approved?

- 1 A. That was approved on October 23rd, 2006.
- 2 Q. And has it been revised since that time?
- 3 A. It has. On August 10th, 2007, there were minor
- $4\mid$ revisions made to the Compulsive and Problem Gambling
- 5 Plan. And excuse me one second, it was amended to add
- 6 the security manager as a person who is involved in
- 7 the Compulsive Gambling Committee that they have on
- 8 property and also to clarify responsibilities of Downs
- 9 Racing personnel regarding ejection of individuals
- 10 violating the self exclusion prohibition.
- 11 Q. What is a 501 A-4 report?
- 12 A. Okay. Actually --- I'm sorry. If we can back up
- 13 there just ---?
- 14 Q. Sure.
- 15 A. Compulsive and Problem Gambling Plan was amended
- 16 after 2007 as well. And that was --- it was just
- 17 recently amended and was approved on August 5th, 2009.
- 18 And that amendment really was an overhaul of the
- 19 Compulsive and Problem Gambling Plan. It was
- 20 rewritten, revised and reorganized, as well as the
- 21 attachments and exhibits to ensure that it complies
- 22 with the current and effective regulations, guidelines
- 23 and policies of the Gaming Control Board.
- 24 Q. And your office placed certain conditions upon
- 25 approval; is that correct?

Yes, the August 5th, 2009 approval was 1 2 conditioned. There were two conditions placed on 3 Downs Racing. And that is to revise some of their signage that is at, you know, the entrances to the facility and the entrances to the gaming floor. signage should be revised on or before September 1st, 2009. And they also are required, for a period of time, to submit for approval all of their future advertisements and billboards, just so that the Office 10 of Compulsive and Problem Gambling can make sure that the Problem Gambling Statement and the phone number at 11 12 the bottom of --- or located anywhere on the ad, that 13 it is of a proper font size. We have a font size set 14 forth in regulation. And to make sure that it's 15 visible. So that requirement that the ads be submitted for approval will go at the latest until 16 17 December of 2009. 18 And with respect to a 501 A-4 report, could you Q. describe what that is? 19 20 Α. The 501 A-4 report is an annual summary of the 21 Compulsive and Problem Gambling Program that is at 22 each of the facilities. So Downs Racing, LP submitted their 501 A-4 report on May 28th, 2009. 23 24 submitted it through the Bureau of Licensing at the 25 Gaming Control Board. And if I may, I'm going to

summarize the summary that Downs Racing provided.

They specified that they made a concerted effort to outfit the new property with the required and appropriate signage. They placed materials related to Problem and Compulsive Gambling at player club booths.

They have their Compulsive and Problem Gambling Committee meet on a quarterly basis throughout 2008.

They required all new employees to participate in the

Compulsive and Problem Gambling training during the

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orientation.

- 11 They retrained as an annual refresher training 12 their employees. They had two sessions with a live 13 training and several other sessions utilizing a taped 14 presentation that was made by their trainer. 15 sponsored the 2008 statewide conference on Problem Gambling, presented by the Council on Compulsive 16 Gambling of Pennsylvania, had numbers of Downs Racing 17 18 attend that conference and they also sponsored Problem 19 Gambling Awareness week in March of 2008, which 20 included employee awareness activities during the week. 21
- Q. Do you know whether Downs Racing's Compulsive and Problem Gambling Plan is contained in the Renewal Suitability report?
- 25 A. I do not believe that the entire Compulsive and

Problem Gambling Plan is set forth in that report, but a summary of it has been provided.

ATTORNEY DAVENPORT:

Thank you. I have no further questions.

CHAIR:

Mr. Kohler, any Cross Examination? Do you have any?

ATTORNEY KOHLER:

No, thank you.

CHAIR:

Okay. Thank you.

Α. Thank you.

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ATTORNEY DAVENPORT:

The Board's Bureau of Casino Compliance is responsible for protecting the integrity of gaming within each casino throughout the enforcement at 16 17 gaming regulations and be the first in line in 18 responding to patron complaints. The Bureau of Casino Compliance has casino compliance representatives. 20 They're assigned to each facility, who are familiar with not only the Gaming Act, but the regulations and 21 22 the facilities and internal controls, as well as its 23 policies and procedures. The Bureau of Casino 24 Compliance also ensures that all casino employees that 25 have access to the gaming floor are properly licensed

- and that all vendors who have business relationships
 with the casino have complied with the Bureau of
 Licensing's registration requirements. The Casino
 Compliance representatives monitor the casino's
 surveillance department to ensure that there's
 adequate camera coverage throughout the facility and
- adequate camera coverage throughout the facility and that each --- and that such coverage meets the requirements of the regulations.
- In addition, the Bureau of Casino

 Compliance refers any criminal acts to the

 Pennsylvania State Police for investigation and refers

 to any violation of the act, regulations or internal

 controls to the Office of Enforcement Counsel, with

 possible sanctions against the casino or its

 employees. Gerry Stoll from the Bureau of Casino

 Compliance is present to testify regarding its working

 relationship with the casino.
- 18 -----
- 19 GERALD STOLL, HAVING BEEN PREVIOUSLY SWORN, TESTIFIED
- 20 AS FOLLOWS:
- 21 -----
- 22 A. Morning.
- 23 DIRECT EXAMINATION
- 24 BY ATTORNEY DAVENPORT:
- 25 Q. Good morning. Could you state your name and your

- title for the record?
- $2\mid$ A. Yes. I'm the senior supervisor of compliance.
- 3 Q. And your full name?
- $4 \mid A$. Gerald, G-E-R-A-L-D, S-T-O-L-L.
- 5 Q. Thank you.
- 6 A. You're welcome.
- 7 Q. What's the role of casino compliance
- 8 representatives at Downs Racing?
- 9 A. At Downs Racing as well as, you know, the other
- 10 eight locations, we are more or less the boots on the
- 11 ground. We're the conduit between the Gaming Board
- 12 and the property. We're there to administer, you
- 13 know, to the fact that, you know, the casino is
- 14 compliant with our regulations as well as their
- 15 internal controls. We're there to, you know, work in
- 16 conjunction with our own Bureaus, Licensing, you know,
- 17 the lab --- different things that would come up on a
- 18 daily basis. We're there to make sure that the casino
- 19 has the --- all information as soon as possible, so
- 20 they can effectively, you know, manage their
- 21 organization. We work with DOR and G-Tech to make
- 22 sure that the proper revenue is collected for the
- 23 state. We're there 24/7 to administer, you know,
- 24 Compulsive and Problem gaming issues.
- 25 When an excluded individual arrives at 2:00 in the

- morning, we're there to, you know, go through the
 paperwork and assist with that function. What we try
 to do is we try to be a partner with the property to
 enable them to, you know, adhere to our regulations
 and their internal controls. And you know, that's
 basically what we try to do, to be the conduit for,
 you know, a smooth operation with the property.
- Q. And you stated DOR and G-Tech, could you describe them?
- 9 them?

 10 A. Yes, ma'am. DOR is the Department of Revenue.

 11 And the revenue in the Commonwealth is collected at

 12 the machine level. And to collect that revenue, the

 13 DOR has a computer system that is G-Tech, that's the
- 15 secure area. And we just have to make sure that, you

name of the system, that is a very, very sensitive and

- 16 know, that area remains secure, communication is, you
- 17 know, uninterrupted and that if entry is necessary
- 18 into that area that, you know, the property as well as
- 19 us make sure that those who enter are, you know,
- 20 allowed to be in the area. And it --- that's
- 21 basically, you know, just one of our responsibilities.
- 22 Q. Could you describe the Bureau's working
- 23 relationship with Downs Racing with employees and
- 24 management?

14

25 A. Yes. Our employees have a fantastic rapport with

- 1 the Downs Racing. You know, it's --- you know, their
- 2 executive staff as well as, you know, the rank and
- 3 file have become much more professional and proficient
- 4 with, you know, operating in Pennsylvania. And I have
- $\mathsf{S} \, | \, \mathsf{a} \,$ good feeling and I see no issues when it comes to
- 6 our relationship.
- $7 \mid Q$. Okay. And they've been responsive to anything
- 8 that Bureau has needed?
- 9 A. Yes, very responsive to, you know, our suggestion
- 10 and ways to improve their operation.
- 11 Q. And have they been cooperative with any
- 12 investigations that have been initiated by your
- 13 Bureau?
- 14 A. Yes, ma'am.
- 15 Q. What is the Bureau's working relationship with the
- 16 State Troopers that are assigned to Downs Racing?
- 17 A. It's a very, very, very good relationship. You
- 18 know, we feel that we are in partnership with the
- 19 State Police, the operators and ourselves to really
- 20 provide a decent product to the, you know, citizens of
- 21 the Commonwealth and the Commonwealth. And you know,
- 22 we just have a fantastic working relationship with
- 23 | Sergeant Deandrea and, you know, his executive staff
- 24 within the State Police. It's really better than I
- 25 had ever hoped.

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When the Bureau of Casino Compliance raised issues
1
  Q.
  or concerns with Downs Racing's security plans, has
3
  Downs Racing been cooperative in modifying its
  security plans to address the staff concerns?
       Yes, they have. You know, we've met with Downs on
  a number of occasions and, you know, we feel that, you
  know, they have addressed the issues and our concerns
  in a positive fashion that will, you know, create
   some, you know, positive results.
10
      And have the changes of Downs Racing's security
  plans alleviated some of the staff concerns with
11
12
  respect to underage patrons?
13
  A. Yes. Yeah. You see the frequency has diminished.
14
                ATTORNEY DAVENPORT:
15
                Okay. Thank you. I have no questions at
16
   this time.
17
                CHAIR:
18
                Any Cross Examination, Mr. Kohler?
19
                ATTORNEY KOHLER:
2.0
                No Cross.
                CHAIR:
21
22
                None? Thank you.
23
                ATTORNEY KOHLER:
24
                Thank you.
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                ATTORNEY DAVENPORT:
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Attorney Katie Higgins from the Office of Enforcement Counsel would discuss any violations of the Gaming Act, regulations as well as Downs Racing Internal Controls.

ATTORNEY HIGGINS:

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The Office of Enforcement Counsel has on various occasions issued warning letters to Mohegan Sun for alleged infractions of Board regulations or Internal Controls. The first warning letter, which has been pre-marked as Exhibit 2-A was issued on March 28th, 2007, due to a patron on a self-excluded list receiving promotional materials from Mohegan Sun in violation of Section 503.585 of Board regulations. The OEC received a corrective response from Mohegan Sun on March 28th, 2007. This is marked as Exhibit 2-B.

> (OEC Exhibits Two-A and Two-B marked for identification.)

ATTORNEY HIGGINS:

Next warning letter, which has been pre-21 marked as Exhibit 3-A, was issued on November 1st, 2007 regarding Mohegan Sun's failure to record unusual occurrences into its incident logbook and for failing to notify the Board and PSP of these occurrences as required by the Act at Mohegan Sun's Internal

The OEC received a corrective action Controls. response from Mohegan Sun on November 8, 2007. this is marked as Exhibit 3-B.

> (OEC Exhibits Numbers Three-A and Three-B marked for identification.)

ATTORNEY HIGGINS:

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The next warning letter, which has been pre-marked as Exhibit 4-A, was issued on April 1st, 2008 due to Mohegan Sun failing to immediately notify the Board or PSP of a theft incident in the cage as required by the Act and Section 465A.11 of Board regulations. The OEC received a corrective response from Mohegan Sun on April 28th, 2008. And this is marked as Exhibit 4-B.

> (OEC Exhibit Numbers Four-A and Four-B marked for identification.)

ATTORNEY HIGGINS:

The fourth warning letter, which has been pre-marked as Exhibit Five, was issued on August 1st, 2008, due to Mohegan Sun's failure to retain surveillance video for seven days in violation of Section 465A.9J of Board regulations, as well as 23 Mohegan Sun's Internal Controls. The Office of 24 Enforcement Counsel received a corrective response in 25 a timely manner.

(OEC Exhibit Number Five marked for identification.)

ATTORNEY HIGGINS:

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The next letter, which has been premarked as Exhibit Number 6, dated October 9, 2008, was a cease and desist letter regarding a Texas Hold 'em tournament that was to be conducted at Mohegan Sun.

> (OEC Exhibit Number Six marked for identification.)

ATTORNEY HIGGINS:

The sixth letter, Exhibit 7-A, dated October 24th, 2008 was a cease and desist letter regarding a charity event with Blackjack, Craps and 14 Roulette that was to be conducted at Mohegan Sun. OEC received a response from Mohegan Sun on October 24th, 2008, and this is marked as Exhibit Number 7-B.

> (OEC Exhibit Numbers Seven-A and Seven-B marked for identification.)

ATTORNEY HIGGINS:

The next letter, pre-marked as Exhibit 21 Number 8-A, dated November 24th, 2008, was issued due to location and asset tags being missing on various slot machines in violation of Section 461A7Y of Board regulations. The OEC received a corrective response from Mohegan Sun on November 26th, 2008. And this is

marked as Exhibit Number 8-B.

(OEC Exhibit Numbers Eight-A and Eight-B marked for identification.)

ATTORNEY HIGGINS:

The eighth letter, which has been premarked as Exhibit Number 9, dated April 1st, 2009, was issued due to an incident where a gaming permit holder employed by Mohegan Sun was found to be playing slot machines at another facility within the Commonwealth in violation of Section 435A.1H. And the Office of Enforcement Counsel received a corrective response in a timely manner.

(OEC Exhibit Number Nine marked for identification.)

ATTORNEY HIGGINS:

On July 21st, 2009 a compliance conference was held with Mohegan Sun, due to underage patrons found gaming at Mohegan Sun in violation of Section 1518A13 of the Act and Section 513A.2A of Board regulations. During the compliance conference, an action plan was agreed upon to initiate compliance. Corrective action was implemented by Mohegan Sun and to this date Mohegan Sun has complied with full implementation and corrective action, as agreed upon by the Office of Enforcement Counsel and the Bureau of

Casino Compliance. Exhibit Number 10 is a compliance conference letter dated July 15th, 2009.

> (OEC Exhibit Number 10 marked for identification.)

ATTORNEY HIGGINS:

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There have been two Consent Agreements entered into by Mohegan Sun and the Office of Enforcement Counsel and approved by the Board. first Consent Agreement was approved by the Board on December 3rd, 2007. Mohegan Sun entered into the Consent Agreement relating to its admitted failure to prevent an underage individual from gaming at its facility.

Due to a deficiency in the communication 15 process between the Licensee's promotions department and the security department, an individual identified 16 as being underage was able to gain access to the 17 gaming floor and commence play before being approached 18 by security personnel. In the Consent Agreement, 19 20 Mohegan Sun admitted to the violation, agreed to pay 21 all costs associated with the investigation and agreed 22 to hire additional security personnel to prevent 23 another incident. This Consent Agreement and Board 2.4 Order is marked as Exhibit Number 11.

(OEC Exhibit Number 11 marked for

identification.)

ATTORNEY HIGGINS:

The second Consent Agreement was approved by the Board on January 21st, 2009. Mohegan Sun entered into a Consent Agreement, again, relating to its admitted failure to prevent an underage individual from gaming in its facility. In this instance an underage individual was permitted to enter the floor and commence play for almost an hour before being identified by security personnel. In the Consent Agreement, Mohegan Sun admitted to the violation and agreed to pay a civil penalty of \$5,000. This Consent Agreement and Board Order has been pre-marked as Exhibit Number 12.

(OEC Exhibit Number 12 marked for identification.)

ATTORNEY HIGGINS:

The Office of Enforcement Counsel has revoked and suspended gaming permits and non-gaming registrations for various violations that have occurred at Mohegan Sun. The first Board Order dated October 2007 --- October 2nd, 2007 revoked the permit of a former Mohegan Sun employee that was found to be gaming within 30 days of leaving employment, with a slot machine Licensee, in violation of Section 435.1Q.

This order has been pre-marked as Exhibit Number 13-A.

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The next Board Order, also dated October 2nd, 2007 and pre-marked as Exhibit Number 13-B revoked the non-gaming registration of a Mohegan Sun EBS attendant who was charged by the Pennsylvania State Police with two misdemeanor theft charges, which rose out of an incident when the employee took cash from a wallet that was found on the gaming floor.

The next Board Order dated April 10th, 2008 and pre-marked as Exhibit Number 13-C suspended the gaming permit of a cage cashier, who violated cash handling policies. Next, is an adjudication filed by the Board on September 3rd, 2008 suspending the gaming permit of a security officer, who was charged by the State Police with three misdemeanor theft offenses, which resulted from an incident where the security officer took a jacket from the Mohegan Sun lost and found. This Order has been pre-marked as Exhibit Number 13-D.

Next, is a Board Order dated October 14, 2008 and pre-marked as Exhibit Number 13-E, which suspended the non-gaming registration of an employee who did not return emergency credentials, in violation of Section 435A.7.

Next is a Board Order dated November 13,

2008 revoking the non-gaming employee registration of an EBS attendant who took a \$20 bill that was lying on the gaming floor. This Order has been pre-marked as Exhibit Number 13-F.

Next are four Board Orders, two dated December 18th, 2008, one dated June 3rd, 2009 and one dated July 15th, 2009 all revoking the non-gaming employee registrations of three beverage servers and one concessions tenant for theft related incidents.

These Orders have been pre-marked as Exhibits Number 13-G through 13-J.

(OEC Exhibit Numbers 13-A to 13-J marked for identification.)

ATTORNEY DAVENPORT:

Thank you. The Board's Bureau of
Investigation and Enforcement is responsible for
conducting Downs Racing, Category 1 renewal background
investigation. BIE agent Darryl Brown is present to
testify regarding the background investigation.

CHAIR:

Before that, I'm assuming Ms. Higgin's testimony, if Mr. Kohler has Cross Examination of her we'll do that before you move on.

ATTORNEY DAVENPORT:

Okay. Well, I didn't know if she was

24 Pennsylvania Gaming Control Board and the Bureau of

25 Investigation Enforcement.

- 1 Q. Did the Bureau of Investigation Enforcement
- 2 conduct a renewal investigation to determine the
- 3 suitability of Downs Racing for licensure?
- 4 A. Yes, we did.
- $5 \mid Q$. And were you one of the agents assigned to Downs
- 6 Racing's renewal investigation?
- 7 A. Yes, I was.
- 8 Q. When did the Bureau of Investigation Enforcement
- 9 begin Downs Racing's suitability investigation?
- 10 A. The renewal?
- 11 Q. The renewal.
- 12 A. The renewal was initiated on August 1st of 2007
- 13 and it was completed in October of 2008. But since
- 14 then, since the --- due to the time that has passed,
- 15 we have --- as of August 12th of 2009, we had
- 16 additional investigations conducted and updated all
- 17 the information from that previous report.
- 18 Q. As part of the Bureau's renewal investigation, did
- 19 it receive a renewal application submitted by Downs
- 20 Racing, its affiliates, principles and key employees?
- 21 A. Yes.
- 22 CHAIR:
- Mr. Brown, could you speak up a little or
- 24 closer to the microphone? Thank you.
- 25 BY ATTORNEY DAVENPORT:

- 1 Q. Did Downs Racing timely provide all requested
- 2 documents and information during its renewal
- 3 investigation?
- 4 A. Yes, they did.
- 5 Q. In your opinion, did Downs Racing fully cooperate
- 6 with the Bureau of Investigation Enforcement during
- 7 the renewal investigation?
- 8 A. Yes, they were very cooperative.
- 9 Q. Did the Bureau of Investigation Enforcement
- 10 complete its renewal investigation of Downs Racing?
- 11 A. Yes, we have.
- 12 Q. And did the Bureau determine that there are any
- 13 issues related to Downs Racing's suitability or the
- 14 suitability of any of its affiliates, principals or to
- 15 the employees that would impede licensure?
- 16 A. No, there were no areas of concern on any of the
- 17 principals or the entities or the entity affiliates.
- 18 Q. Is the Bureau of Investigation Enforcement's
- 19 findings contained in the report of investigation?
- 20 A. Could you repeat that again?
- 21 Q. Sure. Is the Bureau of Investigation
- 22 | Enforcement's findings regarding Downs Racing's
- 23 renewal contained in the report of investigation or
- 24 ROI?
- 25 A. Yes. Yes, they are.

- 1 Q. Is it a standard procedure for the Bureau of
 2 Investigations Enforcement to forward its report of
 3 investigation to the Office of Enforcement Counsel, so
- 4 they can file a recommendation or objections relating
- 5 to the issuance of licenses pursuant to Section 1517
- 6 of the Act?

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- 7 A. Yes, that's the procedure.
- 8 Q. Okay. And that was done in this case, that was 9 forwarded to the Office of Enforcement Counsel?
- 10 A. That is correct.

ATTORNEY DAVENPORT:

- Okay. Thank you. I just want to note
 that the Board is not going to --- or we're not going
 to make any recommendation at this time, but we will
 make a recommendation regarding the suitability at the
 appropriate time.
- 17 CHAIR:
- 18 Okay. Thank you. Any questions, Mr.
- 19 Kohler, at this time?
- 20 ATTORNEY KOHLER:
- 21 No.
- 22 CHAIR:
- No? Thank you.
- 24 ATTORNEY DAVENPORT:
- 25 As the Bureau of Investigation

1 Enforcement agent testified, its report of 2 investigation is contained in the suitability report, 3 which is forwarded to the Board. The suitability report also contains information on the background of the licensee, racetrack gaming, gaming operations, employment, diversity, regulatory and constraint issues since licensure, compliance with the statement of conditions, fulfillment of promises and commitments, application and background 10 investigations, whether those fees were paid, financial suitability, the bond for issuance of slot 11 machine license, civil litigation, tax clearances, 12 13 background investigation of principal and key 14 employees and Downs Racing Compulsive and Problem 15 Gambling Plan.

16 As submitted in suitability report Downs 17 Racing remains in good standing with the harness 18 racing Commission and a letter of good standing, 19 noting that there's no regulatory violations involving 20 Downs Racing is attached in the suitability report as Exhibit Number One. In addition, the Pennsylvania 21 22 Department of Revenue reports to the Board that Downs 23 Racing is compliant with Chapter 14 of the Gaming Act, 24 and the Department of Revenue's regulations regarding 25 all payment of taxes and assessments.

In addition, the Department of Revenue 1 2 has reported that there have been no issues regarding 3 the Departments audits or connectivity to the Department's central control computer system or The Pennsylvania Department of Labor and G-Tech. Industry reported to the Board that Downs Racing is compliant with its Unemployment Compensation and Workers' Compensation Taxes. According to the Board's Office of the Budget, Downs Racing has promptly 10 reimbursed the Board for all costs associated with the ongoing investigations and proceedings related to any 11 application filed by, associated with or filed in 12 connection with Downs Racing, LP, its affiliates, 13 14 intermediaries, subsidiaries, holding companies, 15 manufacturers, designees, principals, key employees and permisees and has promptly paid all other fines, 16 17 fees, sanctions or assessments imposed by the Board. 18 Section 1212 of the Gaming Act requires that the Board promote and ensure diversity in all 19 20 aspects of the gaming activities authorized under the Act, and that the Board shall work to enhance the 21 22 representation of diverse groups and the ownership, 23 participation and operation of licensed entities and 24 licensed facilities through the ownership, 25 participation and operation of business enterprises

associated with or utilized by the licensed entities, and licensed facilities and through the provisions of goods and services utilized by the slot machine licensees.

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A renewal of Downs Racing's diversity plan indicated that the diversity goals are reasonable and represented in a good faith effort to assure that all persons are afforded equality of opportunity in contracting an employment with Downs Racing. Downs Racing suitability report contains an analysis by the Boards financial investigation unit of Downs Racing's finances, which indicates that there is no reason at this time to find Downs Racing financially unsuitable for continued licensure. At this time, I'd like to admit the documents that Attorney Higgins testified to with respect to uniform crime reporting, which was Exhibit Number One --- OEC Exhibit Number One, as well as the following documents, which have been previously provided to opposing Counsel as well as to the Board and Board packet. Exhibit Number 14 will be a July 31st, 2009 memorandum from Anthony Pagliaro, manager of the Bureau of Gaming Operations.

Exhibit 15 will be a March 10th, 2009

letter from the Pennsylvania Department of Agriculture

Racing Commission's letter of good standing. Exhibit

1 Number 16 would be the August 3rd, 2009 memorandum from Melinda Tucker, the director of racetrack gaming. 2 3 Exhibit Number 17 will be the August 4th, 2009 letter from the Pennsylvania Department of Revenue, Bureau of Fiscal Management. And as Exhibit Number 18 will be Downs Racing, LP's Category 1 Renewal Background Investigation suitability report. And I believe opposing Counsel would stipulate to the admission of all these records.

ATTORNEY KOHLER:

We've talked about stipulating them in, and I don't have any problem with that. But we also talked about a stipulation with OEC, that while there 14 have been warning letters sent from time to time despite that there are a couple of consent agreements, et cetera, that OEC as well as Mohegan Sun at Pocono Downs considered this a very good record. With that stipulation, I'll stipulate to the documents coming in.

CHAIR:

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Okay.

ATTORNEY DAVENPORT:

We do.

CHAIR:

Okay. Any question on confidentiality of

any of Exhibits One through 18 under confidentiality provisions of our Act or any other law or regulation? 3 ATTORNEY DAVENPORT: With respect to Exhibit Number 18, I know 4 there are parts of the suitability report that, I believe should remain confidential. You can have Attorney Kohler ---8 ATTORNEY KOHLER: 9 We would ---. 10 ATTORNEY DAVENPORT: 11 --- address that. 12 ATTORNEY KOHLER: 13 I could address that now or do you want 14 to address confidentiality generally at the end? 15 CHAIR: That's fine, we'll address it as a whole 16 17 at the end. 18 ATTORNEY KOHLER: 19 We will, you know, stipulate the 20 suitability report in, subject to our agreement with 21 OEC, as to which part should be marked confidential. 22 CHAIR:

Okay. And any ---?

ATTORNEY KOHLER:

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Yes. And OEC --- we haven't discussed

this but if OEC agrees, we'd like the warning letters marked confidential.

CHAIR:

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All right.

ATTORNEY DAVENPORT:

We don't object to that.

CHAIR:

Okay. At this point, any pieces of the warning letter and --- warning letters and Exhibit 10 | Number 18 will be kept confidential in accordance with the Act and Regulations of the Board and other rule of 12 the state law or regulation. At this point, the Office of Enforcement Counsel requests that the record remain open for at least 15 days so that the parties may supplement the record with additional information, prior to the Renewal Hearing before the Board. the record will remain open. And actually, the Board will also have an opportunity to ask questions, and supplement that record at the time of the hearing. So the record will remain open. Mr. Kohler.

ATTORNEY KOHLER:

Just a clarification. We're going to ---23 we're stipulating in the suitability report --- late last evening, we found a couple of things that needed updating. They're relatively administerial and the

arrangement we have reached with OEC is to put those updates into the record, post-hearing.

CHAIR:

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Okay. That's fine. And you'd like to move your records --- or exhibit --- I'm sorry.

ATTORNEY KOHLER:

I will --- let me mark my exhibits first. And I wasn't sure how we were going to mark here. But we have our original renewal application. I'm going to mark that as MSPD One. We have our update to the renewal application, which we've identified as supplement Number One to the renewal application, which we would request be marked as MSPD Two.

> (MSPD Exhibits One and Two marked for identification.)

CHAIR:

Okay.

ATTORNEY KOHLER:

And we have our presentation by the panel earlier today, which we would request be marked as 21 MSPD Three. And I would move admission of all three. Again, subject to our resolution of confidentiality issues, at the end of the hearing.

> (MSPD Exhibit Three marked for identification.)

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CHAIR:

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All right. Anything that is protected by the Act and regulation under state law and regulations will be kept confident.

ATTORNEY KOHLER:

Okay. And I can go --- if you want, I can go through that now? I was trying to be sensitive to the members of the public here to testify, but ---.

CHAIR:

We can work that out.

ATTORNEY KOHLER:

Okay.

CHAIR:

Any objections from OEC for the admission of Downs Racing Exhibits as listed?

ATTORNEY DAVENPORT:

No objection.

CHAIR:

Any other testimony or evidence from

20 Office of Enforcement Counsel?

ATTORNEY DAVENPORT:

No, not at this time.

CHAIR:

Okay. Then we'll conclude that portion

25 of our hearing and move onto the public comment

period. I would ask any of the individuals that have 2 registered to speak today, please stand, raise your right hand to be sworn by the court reporter. 3

WITNESSES SWORN EN MASSE:

CHAIR:

We will begin with a statement from State Representative from Eddie Day Pashinski. I understand he is in Harrisburg in session at this time, and a representative will read his statement for him.

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13 TROY BEAVERSON, HAVING BEEN PREVIOUSLY SWORN,

14 TESTIFIED AS FOLLOWS:

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MR. BEAVERSON:

Yes. I am Troy Beaverson for the Office of Chief Counsel. And as you said, I think the record should reflect that the House is in session today, so I will be reading his statement verbatim. As a member of the gaming oversight committee, I have seen firsthand the efficient operation of this dynamic 23 | facility. Our committee has been a part of several 24 tours that directed us behind the scenes to illustrate the sophistication of the equipment and superior

design of the state of the art facility.

2 We toured the security operations, 3 observing the impressive and extensive electronic equipment, which demonstrated the high degree of technology, ensuring a safe and secure facility. The new facility enhances the appearance of Plains Township, the beautifully landscaped grounds complementing --- complemented by the unique building architecture and colorful lighting. The property has 10 increased the value of Plains Township and the surrounding communities in more ways than simply the 11 real estate. 12

13 Over 1,000 quality jobs have been created 14 by this facility. More than 98 percent of these 15 positions our filled by Pennsylvania residents, primarily from Northeastern Pennsylvania. And the 16 17 vast majority of these positions are full-time. 18 addition, these permit jobs, nearly 2,000 construction 19 jobs, were utilized to build both phases of the 20 Mohegan Sun complex. Over \$550,000,000 has been invested in our area, including \$270,000,000 in bricks 21 22 and mortar. In addition to these onsite developments, 23 the Mohegan Sun operation has invested additional 24 millions into offsite improvements for the 25 installation of traffic signals and road improvements.

As a volunteer member of the Wyoming 1 2 Valley United Way Organization for 27 years, I know 3 and understand the need and importance of community involvement. One of my first experiences of observing and working with President Soper was through the United Way Campaign 2006. Bobby agreed to be our campaign chairman and he worked diligently to achieve our financial goal exceeding \$4,000,000. The Mohegan Sun operation donated their facility, their staff and 10 finances to ensure a successful campaign. Over the past three years, the benevolence of the Mohegan Sun 11 12 operation has set a new standard for community 13 involvement by donating to over 330 different 14 organizations.

In 2007, Mohegan Sun donated over \$182,000 to charitable organizations and community outreach activities. In 2008, they expended over \$315,000. Mohegan Sun not only donates financially, they encourage their management teams to actively participate in community activities by serving on numerous boards, volunteering for the community initiatives and hosting countless nonprofit functions at their main facility.

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Furthermore, the Gaming Act was designed to reduce property tax, re-energize a failing equine

industry, enhance tourism and help local communities
with an infusion of new dollars for economic
development. Because of a quality management team, a
great business plan, creative marketing and excellent
customer service, Mohegan Sun has done their part by
contributing over \$320,000,000 into the Gaming Fund
for the areas previously listed.

My constituents that completed the
Homestead Agreement received over \$200 in property tax
rebates each year for the last two years. Luzerne
County has garnered more than \$26,000,000 in economic
development dollars and the local equine business has
seen dramatic improvement in our financial stability.
Plains Township, the host community, has received over
\$7,000,000 for their local share. These dollars have
created a brighter future for the residents of Luzerne
County, enabling the local municipalities the
financial resources to improve the quality of life for
its citizens without increasing their taxes or
operational fees.

In conclusion, I believe Mohegan Sun has demonstrated time and time again that they are indeed an asset to our community and a major benefactor to the wellbeing of countless Pennsylvanians. I believe the positive relationship they have developed

1 throughout northeast Pennsylvania and the successful operation of this outstanding facility qualifies them for renewal of their gaming license. I make this request without reservation. And I thank you for your consideration.

CHAIR:

Thank you. We will move onto comment from community groups. First Mr. Larry Newman from I believe the Chamber of Business, come forward.

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LAWRENCE NEWMAN, HAVING BEEN PREVIOUSLY SWORN, 11

12 TESTIFIED AS FOLLOWS:

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MR. NEWMAN:

Good afternoon. My name is Lawrence 16 Newman. I am the vice president of Economic and Community Development for the Greater Wilkes-Barre Chamber of Business and Industry. And on behalf of 19 our 1,200 member businesses, I welcome the 20 representatives of the Pennsylvania Gaming Control 21 Board to Plains Township and to Greater Wilkes-Barre. This morning, I'd like to address the impact of 23 | Mohegan Sun at Pocono Downs in three general areas, direct economic impact, amenity development and engagement in the Greater Wilkes-Barre Community.

Before Mohegan Sun opened in Plains Township, when gaming in Pennsylvania was still an abstract concept and the new owners of Pocono Downs were an unknown quantity, we were naturally wary of what would result. Would gaming be a boom for our community or an empty promise? Today we can look back, examine Mohegan's record and provide a confident answer to that question. As a result, I'd like to express the Greater Wilkes-Barre Chambers unequivocal support for the renewal of Mohegan Sun's casino operator license for Pocono Downs.

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With regard to direct economic impact, you are already familiar with the salient numbers. The approximately 1,000 employees, the \$270,000,000 invested in construction of the casino facilities, the \$216,000,000 in gross terminal revenue generated during the most recent fiscal year, 55 percent of which went to the Commonwealth as tax revenue. that, as stated earlier, four percent went to Plains Township's general operating budget, as well as to competitive grants for public safety and economic development activities within Luzerne County.

This past March, Mohegan's success 24 permitted the Luzerne County local Share Account Program to award \$13.8 million to 20 worthy local

The results of that investment are now projects. 2 becoming visible throughout our community in projects 3 ranging from the rebuilding of Kingston's Hoyt Library to Wilkes-Barre Township's new police station, to Misericorida University's College of Health Sciences and to the expansion of the Chambers business incubator in Downtown Wilkes-Barre. Mohegan's contributions to amenity development are equally impressive, in an age when investment and leisure 10 dollars are more mobile than ever, quality of place matters more than ever to any community trying to 11 12 remain competitive.

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The addition of Mohegan Sun at Pocono

Downs, the local list of things to do, has

exponentially improved the quality of place that

northeastern Pennsylvania can today offer. It is an

amazing addition to our local amenities package, not

only as a casino, but as a well rounded dining,

shopping and entertainment destination, a fact most

recently evidenced by the thousands of people

attending Mohegan's new summer concert series. And

rather than competing for a static pool of

entertaining dollars within our market, Mohegan's new

complex has helped to draw out-of-market visitors to

Greater Wilkes-Barre. Even against the backdrop of a

very difficult national economy, Mohegan's presence has proven to be complimentary rather than competitive.

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My final comments address community involvement. Mohegan Sun has not simply paid lip service to its host community, rather starting with Bobby Soper, the Mohegan team has become fully engaged with our community and its issues. Time and again, they have willingly contributed not just their resources, but their time and their ideas. They have become fixtures, not only in public settings, but also in the unglamorous tedium of meetings and committees familiar to anyone who's meaningfully occupied with community causes. It is difficult to think of another new corporate arrival in our region that has so rapidly woven itself into our community fabric. put it bluntly, when it comes to community involvement, Mohegan has set a very high bar for its piers to follow.

In closing, because Greater Wilkes-Barre 21 has benefited tremendously from the economic impact, the new investment and the new energy that Mohegan Sun has brought to our region, the Greater Wilkes-Barre Chamber is firmly in support of this request for license renewal. Again, thank you very much for this

opportunity to testify before you on this matter. And I'm happy to take any questions that you may have.

CHAIR:

Thank you, Mr. Newman.

MR. NEWMAN:

Thank you.

CHAIR:

Mr. David Lee from United Way.

10 DAVID LEE, HAVING BEEN PREVIOUSLY SWORN, TESTIFIED AS FOLLOWS: 11

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MR. LEE:

Good afternoon. My name is David Lee from the Pennsylvania --- the United Way Wyoming Valley, and I have a prepared statement I'd like to read. Dear Members of the Pennsylvania Gaming Board, thank you for allowing me this opportunity to comment on the licensed application of Mohegan Sun at Downs Racing, LP. I am here today to ask the Gaming Board to approve this application. I'm quite sure there are others, like Larry Newman, who will testify regarding 23 the positive economic benefits to our community. And I know there have been many. One benefit that should not be overlooked is the charitable contributions and

pro bono services provided by many of the construction companies and employees of the facility itself.

As an example, Pensita (phonetic)

Construction was donated \$10,000 a year to the United

Way, since they began work on the new building and
continued ever since. I must also comment, that each
of the major union building trades made special
donations to our community during the whole
construction process and became longtime friends of
the community because of this relationship. Right
from the start, Mohegan Sun has been very coactive.
Officials from Mohegan Sun sought out the United Way
when it first came to our community to announce their
intention to buy the racetrack. At that moment, they
made a commitment to become involved in our community,
and it's obvious that they had more than lived up to
that promise.

The President, Bobby Soper, is a very special individual to our United Way. Personally, he's become very active in numerous charities in the area. And now Mohegan Sun as a whole actively supports many causes, including the Wilkes-Barre YMCA, the Osterhout Library, Wilkes-Barre Chamber of Commerce, the Blind Association and Domestic Violence Service Center, to name a few. For United Way, in

particular, Bobby became --- Bobby became immediately involved as a volunteer. And we immediately put him to work. He chaired the 2007 campaign and raised a total of over --- a little more than Eddie reported \$4,750,000. He now holds the important position as treasurer of our organization.

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I've been a part of the Social Service Community for over 30 years, and without a doubt this past year has been one of the most difficult fundraising years I have ever experienced. Given the state of the economy, times have been difficult for 12 everyone in this country. During these challenging times, many chose to run and hide. However, I am proud to tell you that Mohegan Sun and its team did not shy away from their commitment to help the United Way and our community. Their employees donated a total of \$21,000 to United Way this past year. Mohegan Sun as a corporation matched it dollar for dollar.

Lastly, I did not want to forget to 21 mention the special pre-opening night that benefited the United Way and our community to the tune of more 23 than \$86,000. This gift could not have come at a better time as funds have become so scarce for Human Services in our area. These dollars were a key reason

why our United Way was able to maintain funding at the same level as the year before. I want to share some 3 of the examples of the funding that we were able to maintain because of this special gift. Twenty-five (25) students suffering autism had an opportunity to share a summer camp experience this year. Eighty (80) physically disabled individuals were able to receive one week of vocational rehabilitation because of this gift. 350 uninsured individuals were provided 10 prescription help in the coming year. Seventy-five (75) homeless people were provided eight nights of 11 emergency shelter. Eight-seven (87) victims of sexual 12 13 assault were provided three crisis counseling 14 sessions, in addition to support --- group support. 15 And 20 at-risk three to four year olds received a very special four week pre-kindergarten learning school 16 17 program this summer.

I only wish I could have brought some of these individuals here to share with you how special that one time gift was to our community. I'm pleased to also report that our indicators tell me that we have not seen an increase in addictions since the opening of the casino. Please don't misunderstand, every community is facing a challenge of helping those who suffer from addicting behaviors, whether it's

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1 alcohol, drugs, nicotine or gambling. I've learned that to the vast majority of our residents, Mohegan Sun has become an entertainment facility. And it's 3 definitely been welcomed with open arms. Once again, I thank you for this opportunity to share with you today, and urge you to consider the request positively. Thank you.

CHAIR:

Thank you. We will move onto the individuals that have registered. And I apologize in advance if I mispronounce your name. Pinkie 12 | Stanzewski?

MR. STANZEWSKI:

Yes.

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PINKIE STANZEWSKI, HAVING BEEN PREVIOUSLY SWORN, 16

17 TESTIFIED AS FOLLOWS:

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MR. STANZEWSKI:

I'm here to just say that Mohegan Sun at 21 Pocono Downs is a very nice place. Mr. Soper is cool 22 and his management staff is warm and friendly. It is 23 | much closer than Atlantic City, in fact, our gaming 24 administrator's inspiring me to pursue gaming law at 25 | law school. PS, bringing out the table games and

124 support House Bill 21. 1 2 CHAIR: 3 Thank you very much. 4 MR. STANZEWSKI: You're welcome. 5 6 CHAIR: And Edward Koleski. 8 EDWARD KOLESKI, HAVING BEEN PREVIOUSLY SWORN, 10 TESTIFIED AS FOLLOWS: 11 12 MR. KOLESKI: 13 Good morning. My name is Edward Koleski. 14 I'm the director of Media and Marketing for the 15 Pennsylvania harness Horsemen's Association, however 16 for short PHHA. We are a Progressive Trade 17 Association concerned with the promotion and 18 development of standard breed horseracing in the 19 Commonwealth. We're also responsible for the 20 dissemination of purse monies, as well as the 21 administration of health and retirement plans for our 22 members. I come before you today to testify on behalf 23 of the PHHA in support of renewing the Category 1 24 license held by Mohegan Sun at Pocono Downs. 25 I'm pleased to report that our

relationship with Mohegan Tribal Gaming Authority, and
most specifically management of Mohegan Sun at Pocono

Downs has been exceptionally collaborative and
successful in every way possible. Our working

relationship began on a good note in 2005 after the
passing of Act 71. Mohegan Sun recognized that
harness racing at Pocono was at a competitiveness
disadvantage, in terms of purse monies offered,
because racinos in neighboring states were already
operating and adjusted their purses upwards in the use
of slot brands.

To help ease that disadvantage, Mohegan Sun advanced purses here fronting \$4,000,000 towards purse monies in buying us much needed time. Since then, we've worked together effortlessly thanks to the sense of shared goals. One of the fears of organizations like the PHHA is that racing operators will neglect the racing portion of their business and focus only on slots. In the case of Mohegan Sun, nothing can be further from the truth. They have joined our efforts to aggressively promote racing and both of our marketing departments work together closely to ensure this.

They have made significant improvements to the racing facility, including a total renovation

of the Simulcast and grandstand areas. This year they also completed construction of the state of the art paddock in the cost of approximately \$6,000,000. 3 These improvements together with enhanced purses have resulted in what is arguably the highest quality harness racing in the country. Cumulatively it's helped us to attract one of the premiere events in harness racing, the Breeders Crown, to Mohegan Sun in 2010, which will carry total purses in excess of 10 \$7,000,000 and put us in the national spotlight. addition, Mohegan Sun have taken their responsibility 11 to the community equally seriously. They have joined 12 13 our organization in charitable giving to organizations like the Wilkes-Barre YMCA, the Susan G. Komen 14 15 Foundation, March of Dimes, F.M. Kirby Center and many 16 others.

They have also contributed directly to the Horse Racing and Agriculture Industries by joining us in support in a New Bolton Center for equine research at the University of Pennsylvania and others. This is in addition to the long list of their own grantees, which you've heard today.

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In closing, Mohegan Sun at Pocono Downs 24 have exceeded what we expect from a partnership such as ours, in every way imaginable. We look forward to continuing our relationship for many years to come, and therefore support the renewal of their Category 1 license. Thank you.

CHAIR:

Thank you. That is the list that I had indicating people that registered. Did I miss anyone that registered to speak at this hearing? Okay.

We'll move onto the closing. Downs Racing, Mr.

Kohler, do you have any closing remarks?

ATTORNEY KOHLER:

I do. And very brief --- and then we'll do the confidentiality after closing? 12

CHAIR:

We'll do confidentiality after we

15 close ---

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ATTORNEY KOHLER:

17 Okay.

CHAIR:

--- the hearing so you don't bore those in the audience.

ATTORNEY KOHLER:

Thank you, Director Lloyd. We have the 23 burden of proof in this proceeding, and that burden of 24 proof is one of clear convincing evidence, which from 25 a lawyer's perspective is sometimes difficult for him

to meet. But I think in this case, the evidence is 2 overwhelming and there's been not one single objection here this morning to renewal. There have been several 3 requests for a renewal including all the public witnesses, including a member of the general assembly. And just very briefly, I would like to go through the issues that you identified in your quide to the License Renewal Hearing Process and what the evidence shows.

10 I think overall the theme for Mohegan Sun at Pocono Downs is one of cooperation and commitment. 11 The evidence today of cooperation is overwhelming, 12 whether it be with the State Police or with Board 13 14 Staff or maybe even most of all with the community. 15 And as to commitment, I think what you've heard this morning is that we met every promise that we made at 16 the time of our original application for licensing, 17 18 and in virtually every case have not only met the commitment but exceeded the commitment.

Just quick examples of the issues that you identified as important, you know, as to jobs we indicated that we would create 2,000 jobs --- oh, I'm sorry --- the first one is as to a number of slot machines, we indicated that we would have 2,000 slot machines. Today, the property has 2,466 slot

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Tax revenue generated, that all was put machines. 2 into the record. But I think, generally speaking every one of the communities is that the property has 3 exceeded projections. I know they very significantly exceeded projections of the innovations required for this property that was used by the general assembly --- or done for the general assembly prior to the Gaming Act.

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And you know, from that revenue --- gross internal revenue, of course, comes tax dollars and the success of the property that is --- has generated substantial taxes as indicated in the record. we indicated we'd produce 800 jobs. We've actually produced 1,049 employees. As for many of those employees, we thought we would have a 95 percent residency of the employee base. As we sit here today, it's 99.6 percent. Diversity, the record is outstanding. When we started operations at Pocono Downs, the diversity figure was 1.5 percent. It's now 9.1 percent. For vendors, the average in the area is 6.1 percent, ours is 9.2 percent.

As for our record, before the agency, 23 while --- like any other Licensee, we will from time to time have a problem. We have a stipulation with the Office of Enforcement Counsel that we have a very good record. And it's certainly one that could not
possibly weigh against suitability. The other thing I
wanted to mention was not on your list is our
commitment to the harness racing Industry. And in
fact, you heard Mr. Soper's testimony that, not only
have we met the commitment --- financial commitment
for backside improvements that are required in the Act
but we've exceeded those. And I think maybe even more
importantly, we did that right away. The Act gives us
a significant period of time in years to make the
investment.

And we realize that that part of the property needed capital improvement and had an absolutely legal right to wait to the last day and chose not to and we invested that money right away. It think in all those areas we have clear and convincing evidence that we met our burden. And hearing no opposition certainly grant of renewal is required by the record.

CHAIR:

Thank you. Ms. Davenport.

ATTORNEY DAVENPORT:

No closing. But I would just like to thank Downs Racing staff and its employees, as well as the Board employees during this renewal process for

their cooperation.

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CHAIR:

3 Thank you. A few housekeeping matters to remind Counsel that any written brief addressing any issues or matters, you may wish to present for the Board's consideration are due to be filed before close in five business, so close of business next Wednesday. For all of you curious as to what will happen next, the report --- I will prepare a report for the Board, 10 which includes process and findings of facts. report along with the entire record, produced or 11 generated today, with exhibits, transcripts, et 12 cetera, will be sent to the Board for their 13 14 consideration. And they will schedule a hearing at a 15 future public meeting date of the Board to take up the consideration of the renewal of Downs Racing's 16 17 license, so stay tuned to our Board's website for that 18 date. I don't know when that would be. That's up to 19 the Board. If I have no objections from anyone in the 20 audience or who participated, I want to thank everyone for coming today and for your cooperation. 21 And the 22 hearing is now adjourned. Thank you.

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HEARING CONCLUDED AT 1:04 P.M.

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CERTIFICATE

I hereby certify that the foregoing

Dominic O'Hearn read this transcript and that I attest

that this transcript is a true and accurate record of

Court Reporter

reported by me on 08/19/2009 and that I Kenneth

3 proceedings, hearing held before Linda S. Lloyd was

the proceeding.

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