## PENNSYLVANIA GAMING CONTROL BOARD

## ROOM 8E CAPITOL COMPLEX HARRISBURG, PENNSYLVANIA

WEDNESDAY, NOVEMBER 2, 2005, 10:14 A.M.

## BEFORE:

THOMAS DECKER, CHAIRMAN
MARY DIGIACOMO COLINS
WILLIAM P. CONABOY
JEFFREY W. COY
KENNETH T. McCABE
JOSEPH W. MARSHALL, III
SANFORD RIVERS
GREGORY C. FAJT, SECRETARY OF REVENUE
DENNIS WOLFF, SECRETARY OF AGRICULTURE
ROBERT P. CASEY, JR., PA STATE TREASURER

HILLARY M. HAZLETT, REPORTER NOTARY PUBLIC

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1 CHAIRMAN DECKER: Good morning. We're
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- 2 going to get started. I would like to note for the
- 3 record that our former NFL official had trouble
- 4 seeing and he went to the wrong room.
- 5 COMMISSIONER RIVERS: My apologies.
- 6 CHAIRMAN DECKER: Greg Fajt will be joining
- 7 us in a second. Good morning. I'm Tad Decker. I'm
- 8 Chairman of the Pennsylvania Gaming Control Board. I
- 9 would like to welcome the Board and all of you to our
- 10 meeting today.
- 11 A quorum of the voting members of the Board
- 12 being present, the meeting is called to order.
- 13 Everyone is attendance. Greg Fajt, who is being led
- 14 around by our NFL official, is also now here.
- 15 SECRETARY FAJT: Truth be told, I was
- 16 leading.
- 17 CHAIRMAN DECKER: We don't want to hear the
- 18 truth. As always, please turn off your cell phones;
- 19 and I should be the first one that does that. Okay.
- 20 Make sure this is off. Now it takes much longer to
- 21 turn off your state cell phones because of the
- 22 password. I don't know if anyone else is aware of
- 23 that.
- Okay. Let's see. Please join me for the
- 25 Pledge of Allegiance.

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1 (Pledge of Allegiance.)
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- 2 CHAIRMAN DECKER: By way of old business,
- 3 the Board earlier held an Executive Session to
- 4 discuss personnel matters, specifically potential
- 5 candidates for position with the agency. No business
- 6 was conducted during these sessions.
- 7 Our first action item today, as usual, to
- 8 approve the minutes of the last meeting.
- 9 May I have a motion, please?
- 10 COMMISSIONER MARSHALL: So moved.
- 11 CHAIRMAN DECKER: A second?
- 12 COMMISSIONER McCABE: Second.
- 13 CHAIRMAN DECKER: Any discussion or
- 14 questions about the minutes?
- 15 COMMISSIONER MARSHALL: Aye.
- 16 CHAIRMAN DECKER: All of those in favor,
- 17 please indicate by saying aye.
- 18 COMMISSIONERS: Aye.
- 19 CHAIRMAN DECKER: Any opposed?
- 20 Motion carries.
- 21 Please note, again, that these minutes are
- 22 being recorded -- I'm sorry. The minutes we just
- 23 approved are going to be made available on our
- 24 website and that the minutes of this meeting are
- 25 being recorded by a reporter.

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1 The Pittsburgh diversity forum. Last week,
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- 2 we held our second diversity forum in Pittsburgh. We
- 3 had a great turnout and LaMonte Williams -- is
- 4 LaMonte here? Okay. Come on up, LaMonte. Our chief
- 5 diversity officer and deputy general counsel is going
- 6 to give us some details about the meeting.
- 7 Thanks, LaMonte.
- 8 MR. WILLIAMS: Good morning, Chairman.
- 9 Good morning, Members of the Board. Thank you for
- 10 this opportunity to talk to you today about the
- 11 diversity initiatives of the Board, specifically the
- 12 Pittsburgh diversity forum.
- 13 The Pittsburgh diversity forum was a
- 14 success. We had over 150 people in attendance. Like
- 15 Philadelphia, the attendees were provided with the
- 16 opportunities to interact with other people that are
- interested in being in the gaming industry.
- 18 We also provided the attendees with the
- 19 toolbox of basic principles of business so that they
- 20 can compete in the gaming industry as this industry
- 21 emerges.
- 22 The format was slightly different than
- 23 Philadelphia, and we changed the format based on some
- 24 comments that we got from people in the Philadelphia
- 25 format.

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1 What we did was we added a fourth session,
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- 2 which just comprised people that are currently in the
- 3 gaming industry and other jurisdictions, so that they
- 4 can give them perspective regarding diversity
- 5 initiatives that they have in place that they feel
- 6 are successful.
- 7 On that panel, that panel was titled Gaming
- 8 Industry Perspective. On that panel, we had Harris,
- 9 MGM Mirage, the Venetian, Boyd Gaming, and the
- 10 Meadows Racetrack. That was also a big success.
- 11 We heard a lot of positive things about
- 12 that particular section from people, because they
- 13 could get a practical view from people who are
- 14 currently in the gaming industry and other
- 15 jurisdictions.
- I would just like to thank you for your
- 17 support, Mr. Chairman and Members of the Board, for
- 18 your help with all of the diversity forums. Thank
- 19 you for your participation.
- Any questions?
- 21 CHAIRMAN DECKER: Any questions of LaMonte?
- Thanks, LaMonte.
- MR. WILLIAMS: Thank you.
- 24 CHAIRMAN DECKER: I thought the last forum
- 25 was excellent, maybe even the content was even

- 1 better, LaMonte. I don't know how the rest of the
- 2 members think. The first one was great but the
- 3 second one might have even been -- the panelists had
- 4 refined themselves a bit and some new people were on
- 5 and it was really quite good.
- 6 MR. WILLIAMS: Yeah. I thought the flow
- 7 was better also.
- 8 CHAIRMAN DECKER: I think people got a lot
- 9 out of it. I hope they did anyway. Thank you.
- 10 MR. WILLIAMS: Thank you.
- 11 CHAIRMAN DECKER: Before we get into the
- 12 rest of the business today, I wanted to comment on
- 13 some recent remarks that were made by Mayor Murphy in
- 14 Pittsburgh.
- 15 For us, I've talked to each of the Board
- 16 Members individually. None of us are aware, none of
- 17 us are aware -- this has been discussed individually
- 18 by the Board Members for I don't know how long, since
- 19 we first came on board.
- None of us are aware of any deals
- 21 whatsoever about licenses being issued or people
- 22 thinking or legislators or appointing authorities
- 23 having somehow divided up the state and given out
- 24 licenses to everyone.
- 25 We have been told over and over again, and

1 I believe the individuals both on this Board and our

- 2 appointing authorities, that we are going to be the
- 3 ones that make these decisions.
- 4 That's what our mandate is. That's sure as
- 5 hell what we are going to do. All right. That is
- 6 for us to do, and we intend to do it.
- 7 All right. If Mayor Murphy has anything
- 8 that he thinks is incorrect about that or he thinks
- 9 there is something going on untoward, he should
- 10 either bring it to our attention, the specific facts.
- 11 He should take it to the appropriate law
- 12 enforcement authorities, like the State Police, the
- 13 Attorney General's Office, the Federal Government,
- 14 the US Attorney's Office, the FBI, etc.
- Or he should retract those statements,
- 16 because we do not believe that any of those things,
- 17 at least to our knowledge none of those things are
- 18 true, and they're certainly not appropriate, and that
- 19 is certainly not the way we're going to conduct
- 20 ourselves.
- 21 With that, I'm going to stop and we're now
- 22 going to get into the business of the meeting.
- 23 Despite the fact that we only meet every
- 24 two weeks, there is a lot of effort going on both by
- 25 the staff and even sometimes by us to push this

- 1 process forward.
- 2 All right. The staff, now that we have
- 3 staff, has done a terrific job of moving things along
- 4 both on the regulatory front and on the processing of
- 5 licensing and hiring additional people to deal with
- 6 this.
- 7 All right. When we talk about this, we're
- 8 going to -- it's important for everyone to understand
- 9 what is really going on behind the scenes.
- Anne, why don't you come up and tell us
- 11 where we stand and where each of the departments
- 12 stand and some of the key events that are taking
- 13 place.
- 14 MS. LaCOUR NEEB: Good morning, Chairman
- 15 and to the Board. I wanted to just give you an
- 16 update as to what is going on in the area of
- 17 personnel.
- 18 First off, I would like to say we're very
- 19 happy that we now are able to organize our office
- 20 into nine directors. These directors each have a
- 21 speciality in their area. We have sort of redone the
- 22 table of organization, I guess the best way to put it
- 23 is, to make certain the right employees are in the
- 24 right sections and that those sections are able to
- 25 assist each other.

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1 So we're going to have some cross training
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- 2 and some cross purposes. We have our director of
- 3 human resources is now entrenched, Wendy Chan.
- 4 One of the things we have recently
- 5 discussed is the creation of an employee policy
- 6 manual so that all employees understand what the
- 7 function/role is in each of their areas.
- 8 One of the things we have done is we have
- 9 done some restructuring. I just want to make a short
- 10 comment about that.
- We have nine sections. Just so everyone
- 12 understands, we have the office basically of general
- 13 counsel. Then we have created the director in the
- 14 section called corporate compliance.
- Denyse Miskin, who is here today, along
- 16 with Maureen Williamson are going to give you all a
- 17 presentation today to sort of explain to everyone
- 18 what internal controls are and compliance and why
- 19 really and truly next to, I guess, the Bureau of
- 20 Investigations, this is one of the important
- 21 regulatory sections for this entire Board.
- This group is going to be where the nuts
- 23 and bolts and the mechanics really and truly of how
- 24 you regulate gaming is going to take place. They're
- 25 prepared to give a presentation today. So I'm going

1 to stop talking about that. I just wanted to give

- 2 you all a little foresight on that.
- 3 The other area we have is our director of
- 4 the Bureau of Gaming Laboratory, who is led by
- 5 Richard Williamson. We have chief financial
- 6 officers, the directors of Bureau of Investigation
- 7 and Enforcement, which is David Kwait, the acting
- 8 director of the Bureau of Licensing, which is Susan
- 9 Hensel. Susan will also give a presentation today.
- 10 She has some interesting news.
- 11 Then we have chief investigations of
- 12 enforcement, director of administration, and the
- 13 office of hearing and appeals.
- 14 You know, initially, this is how it was set
- 15 up; but now I guess I could say I feel very, very
- 16 confident that the people who are heading each of
- 17 these sections and divisions know what they're doing.
- They understand the mandate for what
- 19 they're supposed to be doing, and everyone is working
- 20 really hard.
- 21 The other thing I wanted to bring up was
- 22 that in office space, we have advertised for office
- 23 space in the central and western regions, that's
- 24 Harrisburg and in Pittsburgh. We are awaiting
- 25 responses to those advertisements under the ordinary

- 1 process.
- 2 That's about it for now. The only other
- 3 thing I wanted to mention was that in connection with
- 4 the wonderful job that was done at Duquesne
- 5 University -- Duquesne just did a beautiful job. I
- 6 was so impressed. It was a wonderful turnout.
- 7 What we've started to talk about recently
- 8 is after we start getting a little more of licenses
- 9 coming in, what we would like to do is set up job and
- 10 vendor fairs with the casinos that are going to do
- 11 business here. I think these are important.
- 12 One of our functions is to help the people
- 13 in Pennsylvania, you know, get employment. That's
- 14 part of this. That's one of the things we would like
- 15 to do. I know the casinos would be happy to work
- 16 with us on that.
- 17 So after seeing how nice the turnout was at
- 18 Duquesne, we will probably be knocking on some other
- 19 university doors. Whoever you know, let us know and
- 20 we will be happy to ask them.
- 21 I would like to go ahead right now and turn
- 22 this over to -- unless you want to go somewhere
- 23 else -- but let Denyse and Maureen give their
- 24 presentation on corporate compliance and explain what
- 25 the process is unless you all have any questions.

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1 CHAIRMAN DECKER: Please, go ahead.
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- 2 TREASURER CASEY: Just one quick question.
- 3 The employee manual you spoke to, Anne, what is in
- 4 that and how does an employee comply with that? Is
- 5 there a process where they have to sign something to
- 6 show that they've read and understood it?
- 7 MS. LaCOUR NEEB: Right. What we're trying
- 8 to -- just like any other large organization, we
- 9 think it's important to have an employee manual to
- 10 outline what their responsibilities and duties are.
- 11 We have some non-disclosure issues with
- 12 employees that they will have to sign. I would like
- 13 to have the state policy for Internet use placed into
- 14 an employee manual, you know, leave policy, you know,
- 15 all equipment assignments and things like that.
- 16 That's something now that we have a
- 17 director of human resources, we would like to work
- 18 with. We are going to look at the different state
- 19 agencies to see and the Attorney General's Office
- 20 likewise to see how their policies are put together.
- 21 That's what we would like to do. Yes, we will have
- 22 the employee sign off on it.
- 23 CHAIRMAN DECKER: And it will include a
- 24 code of conduct.
- 25 MS. LaCOUR NEEB: Yes, we'll do that too.

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1 COMMISSIONER DIGIACOMO COLINS: I'm not
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- 2 supposed to speak. I'll just project. Come up to
- 3 this one? I wanted to make -- I wanted to make a
- 4 comment in support of your statement about the Board
- 5 getting involved in job fairs, etc.
- I just wanted to announce that on November
- 7 15th, the Governor's conference for women is having
- 8 their main conference in Philadelphia, which will
- 9 have approximately 4,000 women who will come to
- 10 participate in this all day program.
- 11 The Gaming Board will have a presence at
- 12 this conference in an effort to put forth information
- 13 about what the Gaming Board is about and what the
- 14 gaming industry will bring to Pennsylvania. So that
- 15 is basically supportive of your suggestion that we
- 16 expand in those areas.
- MS. LaCOUR NEEB: Yes. I'm aware, and I
- 18 will be attending that conference. So we welcome
- 19 anybody that has any questions about employment or
- 20 vendors. Just call us. That's why we're here.
- Does anybody have any other questions?
- 22 CHAIRMAN DECKER: Any questions?
- Thank you.
- MS. MISKIN: Good morning, Chairman Decker
- 25 and members of the Board. As Anne discussed, Maureen

1 and I are here to give you a brief presentation on

- 2 what internal controls are.
- 3 We broke this out into three parts. We're
- 4 going to give a basic understanding of internal
- 5 controls. We're going to go through -- then Maureen
- 6 will go through what is specific to the gaming
- 7 industry, and then we'll give you an overview of the
- 8 Bureau of Corporate Compliance and Internal Controls.
- 9 As you are aware, Section 1322 of the Act,
- 10 slot machine, accounting controls, and audits
- 11 requires that a person seeking a slot machine license
- 12 must obtain a Board's approval of its proposed site
- 13 plans, internal control systems, and audit protocols.
- 14 The approval must be before they commence
- 15 operations at a licensed facility. The following
- 16 discussion and examples of internal controls are the
- 17 center piece of Section 1322 and are part of the
- 18 reason of the creation of corporate compliance and
- 19 internal controls.
- 20 Before we get into internal controls, we
- 21 should first understand what we mean by controls.
- 22 Controls are what we use to make sure things happen
- 23 the way we want them to.
- 24 Controls can be people actually doing
- 25 things or things put into place by people. Types of

- 1 controls are preventative and detective.
- 2 Preventative controls prevent an event from occurring
- 3 or effecting an organization.
- 4 Detective controls identify when some event
- 5 or events occur and invoke appropriate action to
- 6 mitigate the situation.
- 7 Controls seem foreign to many of us.
- 8 However, you probably use controls every day. When
- 9 you left your home today, did you lock your front
- 10 door? Do you review your credit card statements on a
- 11 regular basis? Do you count the change given to you
- 12 by store clerks? These are a few examples of things
- 13 people do in order to be reasonably assured that the
- 14 desired results are achieved.
- 15 Locking your doors prevents trespassers.
- 16 Reviewing your credit card statement detects billing
- 17 errors and counting the change given to you by store
- 18 clerks can mitigate theft.
- 19 The Bureau of Corporate Compliance and
- 20 Internal Controls will focus on business internal
- 21 controls, which are used in all types of industries.
- It's essential to note that internal
- 23 controls are not specific just to the gaming
- 24 environment.
- 25 Every responsible business organization

1 establishes and relies upon industry specific

- 2 internal controls.
- 3 These are called internal controls because
- 4 they're used in organizations to ensure that internal
- 5 operations work, that the organization accomplished
- 6 what its leaders want.
- 7 Internal controls are managed and used by
- 8 people inside the organization, and internal controls
- 9 are built into everyday business activities.
- 10 Organizations use internal controls to help
- 11 them do the right things effectively, in the right
- 12 way efficiently, ensure that financial information
- 13 provided and used is accurate and reliable, and
- 14 protects organizations' assets and helps the
- 15 organization meet their goals.
- 16 The most significant and recognized
- 17 internal controls used by an organization will reduce
- 18 exposure to fraud and theft and ensure compliance
- 19 with laws, regulations, policies, and procedures.
- 20 Internal controls are so crucial, and
- 21 without adequate internal controls or internal
- 22 controls that fail, an organization may not meet its
- 23 objectives, may lose assets as well as business
- 24 opportunities, and finally, an organization may fail
- 25 to comply with laws and regulations.

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1 An appropriate internal control system is
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- 2 complex. An internal control system addresses the
- 3 business procedures, computer systems, and
- 4 management's commitment to following and monitoring
- 5 the established procedures.
- 6 Now Maureen will discuss more specifically
- 7 the accounting internal control regulations and their
- 8 uniqueness to the gaming industry.
- 9 MS. WILLIAMSON: Good morning. As Denyse
- 10 indicated, every responsible business organization
- 11 uses an industry specific of internal controls.
- 12 In the gaming industry, really internal
- 13 controls are viewed as having particular importance
- 14 because of the role that they play.
- 15 You have to think of it in terms of
- 16 licensing is what ensures the suitability of the
- 17 operator. The system of internal controls is what
- 18 ensures the liability and the integrity of the system
- 19 that that particular operator employs.
- 20 That is what ensures the integrity of the
- 21 licensed facility and that is what ensures that the
- 22 Board meets its mandate to protect the public and to
- 23 further the interest of the Commonwealth.
- In recognition of that, 1322 of the Statute
- 25 requires the preapproval of the exact system of

1 internal control that an operator seeks to employ

- 2 within the Commonwealth prior to their commencing
- 3 operations at that site.
- 4 Now, as Commissioner Colins has disclosed
- 5 at an earlier meeting, I'm in the process of drafting
- 6 a set of accounting and internal control regulations
- 7 for the Board's consideration that will include
- 8 minimum technical standards for the operation of slot
- 9 machines developed by our lab.
- 10 It is upon the adopted version of these
- 11 regulations that the proposed -- the operators will
- 12 propose their system of internal control. It is
- 13 really against these regulations that the Board will
- 14 evaluate and assess the suitability of the system of
- 15 control that they propose.
- Now, these accounting and internal controls
- 17 will really address every operational facet
- 18 associated with a licensed slot facility. It will
- 19 include an entire mixed bag of projects or topics
- 20 that would go to things like just the sufficiency of
- 21 accounting records.
- 22 It will address the actual mechanics of how
- 23 the Bureau of Corporate Compliance actually goes
- 24 about reviewing an initial system of internal control
- 25 and any amendments thereto.

1 It will address things like the requirement

- 2 that an operator provide audited financial statements
- 3 to the Board on an annual basis. It will include
- 4 things like record retention.
- 5 It will also include facility requirements,
- 6 things that are very specific to our expectations
- 7 about the licensed facility itself, its physical
- 8 design, and its layout.
- 9 So it will address the provision of office
- 10 space for the board and Pennsylvania State Police.
- 11 It will include things like the necessity for a
- 12 detention center on-site. It will go on to provide
- 13 very specific protocols on our expectations for a
- 14 surveillance system.
- We'll also address in these accounting and
- 16 internal control regulations an operator's
- 17 organizational structure.
- 18 In looking at the organizational structure,
- 19 we really will be concentrating on six departments
- 20 that are really essential to the integrity of any
- 21 slot operation. This would be security,
- 22 surveillance, internal audit, information technology,
- 23 slot management, and accounting.
- 24 While we will certainly be respectful in
- 25 the regulation of an operator's need to tailor his

1 particular organization to his particular management

- 2 philosophy, we'll still be looking to ensure that
- 3 these essential departments are meaningfully managed
- 4 from within Pennsylvania.
- 5 Another aspect that accounting and internal
- 6 controls regulations will address will be facility
- 7 and transactional requirements for the cashier's
- 8 cage, count room, slot booths.
- 9 Here we will be talking about things such
- 10 as how a wire transfer is handled or cash equivalents
- 11 are accepted.
- 12 Really, perhaps most significantly and
- 13 certainly at its most complex stage, these accounting
- 14 internal control regulations will address really
- 15 every event and transaction associated with a slot
- 16 machine.
- 17 They will address the characteristics of a
- 18 slot machine, the meters that we're requiring. They
- 19 will address all involved with issuance and
- 20 redemption of gaming vouchers.
- 21 They will talk about promotional and
- 22 non-promotional credits and coupons, things like
- 23 progressive and wide area progressive systems and how
- 24 they are handled.
- We will look at every type of manner in

1 which a jackpot payoff can be paid from a pouch pay

- 2 through the use of automated redemption equipment.
- 3 We'll look at electronic funds transfers, in this
- 4 case, from an account down to a slot machine.
- 5 We will even look at aspects of the
- 6 computer system, most notably the logical
- 7 partitioning of systems, because there certainly will
- 8 be a situation where backup and production systems
- 9 will be residing inside and outside the Commonwealth.
- 10 We will want to look at the controls associated with
- 11 that.
- 12 The Board should be aware that at this
- 13 juncture, we have had discussions with potential
- 14 operators. We're very aware of the current
- 15 technology, and we have no reason to think that any
- of our operations will not be fully voucher enabled
- 17 or ticket in/ticket out systems.
- 18 So at this point, I'm not anticipating that
- 19 the regulations would address any large scale
- 20 handling of coin and tokens. I don't think we'll
- 21 have a hard count room here in Pennsylvania.
- 22 Finally, the regulations will address a
- 23 full kind of mixed bag of unrelated topics from
- 24 currency transaction reporting to suspicious activity
- 25 reporting, maintenance of an exclusion list, and

1 things as mundane as the acceptance of gratuities by

- 2 employees.
- 3 Again, it's a full gamut, where we really
- 4 will be discussing every aspect of the floor. I
- 5 intend to -- I'm working right now preliminarily with
- 6 our internal working group and hope to be bringing
- 7 drafts before the Board regularly over the next few
- 8 months for consideration.
- 9 So at this point, I will turn it back over
- 10 to Denyse, and she'll brief you on how the Bureau of
- 11 Corporate Compliance will actually deal with the site
- 12 plan and internal control review requirements.
- 13 CHAIRMAN DECKER: Maureen, can I ask one
- 14 question and maybe some others have some?
- MS. WILLIAMSON: Sure.
- 16 CHAIRMAN DECKER: Are you going to have a
- 17 list of each of these control processes?
- 18 MS. WILLIAMSON: Well, the way the internal
- 19 controls will be --
- 20 CHAIRMAN DECKER: Which will be reviewed on
- 21 a regular basis? Maybe Denyse is going to answer
- 22 that question.
- MS. WILLIAMSON: Well, the -- in other
- 24 words, the regulations will provide very specific
- 25 parameters for each type of transaction, but there

- 1 will be some flexibility in the regulations.
- 2 The internal control submission will
- 3 actually define the operators' choice and election as
- 4 to how they're going to comply with a particular
- 5 requirement.
- 6 So although the regulations will be
- 7 detailed, the internal control submissions will be
- 8 even more detailed.
- 9 CHAIRMAN DECKER: Please, Denyse.
- 10 MS. MISKIN: Bureau of Corporate Compliance
- 11 and Internal Controls will be working to ensure that
- 12 the licensed entities' internal control systems are
- improved and in place in order to open gaming
- 14 facilities in Pennsylvania.
- 15 I anticipate hiring a staff of accounting
- 16 professionals, who will also have operational and
- 17 auditing backgrounds, as well as information
- 18 technology professionals as gaming operations are
- 19 today and are expected to be much more technical in
- 20 the future.
- I expect the Bureau to grow in proportion
- 22 to the growth of gaming in Pennsylvania. In
- 23 fulfilling the Board's mandate to review and approve
- 24 the internal control system and site plans, the
- 25 Bureau of Corporate Compliance and Internal Controls

- 1 will act along a specific continuum.
- 2 Upon submission of the internal control
- 3 systems and site plans, we will review them for
- 4 compliance with the regulations. This step is vital,
- 5 and although the Pennsylvania Gaming Control Board
- 6 will closely regulate the operator's internal
- 7 controls, it is imperative to keep in mind that the
- 8 prime responsibility for a proper internal control
- 9 system rests in the licensee's management.
- 10 As Maureen indicated, an adequate internal
- 11 control system is necessary to maintain the integrity
- 12 of the gaming environment.
- So we'll make sure on a regular basis that
- 14 the approved internal controls are working as
- 15 expected.
- We will also actively review and analyze,
- in conjunction with the Department of Revenue, the
- 18 data from both the operator slot monitoring system
- 19 and the Commonwealth Central Computer System to
- 20 resolve any variance and ensure a high degree of
- 21 integrity in the tax process.
- 22 Finally, one of the Bureau's ongoing
- 23 responsibilities will be to work together with the
- 24 operators, be actively involved with the licensed
- 25 properties, to ensure application of internal

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1 controls are effective, are working as intended, and
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- 2 most important, are cost efficient for the operators
- 3 and the Commonwealth.
- 4 That concludes my presentation.
- 5 CHAIRMAN DECKER: Questions?
- 6 COMMISSIONER DiGIACOMO COLINS: I have a
- 7 question -- just one question. Do you anticipate
- 8 that there will be more or less a philosophical line
- 9 that the Board will draw as to what areas of internal
- 10 control regulation are basically not significant
- 11 enough for us to have to take into consideration, and
- 12 what areas are very important to us to review to
- 13 ensure the integrity of gaming?
- 14 You mentioned mundane activities. I'm
- 15 thinking aren't there -- the tips that employees get.
- 16 I mean, why would we have an interest in knowing
- 17 about that or reviewing an area like that?
- MS. WILLIAMSON: It depends. I mean,
- 19 regulations will really reflect the Board's
- 20 temperament, their temperament as regulators.
- In an environment where tips are pulled or
- 22 the acceptance of tips is limited to certain
- 23 enumerated levels, in other words, generally speaking
- 24 in a gaming environment, tipping would be limited to
- 25 individuals at a slot attended level, say, and we

1 would not permit someone at a supervisory level to

- 2 accept a tip.
- 3 You may choose to include a regulation that
- 4 would set forth that limitation. You may decide that
- 5 as a regulating entity, that's not something you want
- 6 to be involved with. Those are the types of choices
- 7 that are reflected.
- 8 Certainly, any transaction that affects or
- 9 touches the gross revenue process is something that
- 10 we would want to include but the rest of it then, the
- 11 degree to which you regulate it, really expresses the
- 12 Board's own individual regulatory temperament.
- 13 CHAIRMAN DECKER: Either Maureen or Denyse,
- 14 when -- before they come on line, all right, how much
- time do you need to check all of these processes?
- MS. WILLIAMSON: We've been having ongoing
- 17 discussions with potential Category 1, Conditional
- 18 Category 1 operators and really anyone else who has
- 19 questions as to what kind of general requirements
- 20 we'll be looking for.
- 21 The regulations will expressly provide that
- 22 an operator must submit their internal controls 90
- 23 days in advance of the initial expected opening date.
- 24 Minimum, that's the window.
- 25 CHAIRMAN DECKER: That means you're going

1 to be checking them with people who are trained to do

- 2 this?
- 3 MS. MISKIN: Absolutely.
- 4 CHAIRMAN DECKER: Okay.
- 5 MS. WILLIAMSON: But again, that's why the
- 6 dialogue with potential operators and having a good
- 7 understanding of the type of voucher system they
- 8 would like to use, the type of slot monitoring system
- 9 they are using, and the type of operation they intend
- 10 to run gives us an opportunity to prepare for what
- 11 will be coming in.
- MS. MISKIN: And to add to that, that's why
- 13 a lot of what we're doing right now, we haven't begun
- 14 the bulk of our hiring because we're doing a lot of
- 15 research to find out these actual different pieces.
- 16 CHAIRMAN DECKER: To Mary's question, I
- 17 mean, Chip and I and others that have been involved
- 18 in businesses like Jeff and Bill and Sandy and
- 19 everyone else here, right, you sort of prioritize so
- 20 that there's material significant in terms of Sorbian
- 21 Oxley, right, in the review of those processes, you
- 22 sort of note where you have significant deficiencies
- 23 and enough significant deficiencies turn out to be a
- 24 material issue --
- 25 MS. MISKIN: Right.

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1 CHAIRMAN DECKER: -- etc. I mean, we need
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- 2 to have kind of process. Is that what you're
- 3 addressing?
- 4 MS. MISKIN: Absolutely. Sorbian Oxley is
- 5 one of the best practices that we'll be using. We
- 6 also want to have the individuals that we hire to be
- 7 able to be consultants to the Bureau of
- 8 Investigation, the Bureau of Licensing, so they will
- 9 be more of an expert on that particular licensee.
- 10 So that's where Anne was speaking of before
- 11 how we're going to cross train people. We want to be
- 12 able to have them be very vibrant and be experts on
- 13 those licensees.
- MS. WILLIAMSON: And as to the
- 15 organizational structure that potentially could be
- 16 reflected in these regulations from a Sorbian Oxley
- 17 perspective, we will be looking for our operators to
- 18 have strong audit committees on their board of
- 19 directors, and it would be my expectation that both
- 20 internal audit and surveillance would have level of
- 21 reporting line to those auditing committees.
- 22 CHAIRMAN DECKER: Anymore questions? It's
- 23 a very good report; very good, very good. Thank you.
- MS. MISKIN: Thank you.
- 25 CHAIRMAN DECKER: Anne, who is next? Is

1 Mike next? Mike, do you want to come up and tell us

- 2 about administration?
- 3 MR. WALSH: Thank you, Mr. Chairman. I
- 4 apologize. I have a cold. I won't be able to take
- 5 any questions. I can't hear.
- 6 COMMISSIONER MARSHALL: You haven't been
- 7 able to answer any.
- 8 CHAIRMAN DECKER: You're on a roll today,
- 9 buddy.
- 10 MR. WALSH: It's an honor to play the
- 11 straight line with Commissioner Marshall every
- 12 meeting.
- 13 COMMISSIONER MARSHALL: The pleasure is all
- 14 mine.
- MR. WALSH: Thank you. As Director Neeb
- 16 mentioned in her comments, the agency as a whole is
- working to ensure that as we build out each Bureau,
- 18 the workforce is in place to meet the demands of the
- 19 implementation of gaming.
- 20 We are, in the Bureau of Administration,
- 21 working with each of the Bureaus to set up a time
- 22 line for the positions that they need and when they
- 23 need them.
- 24 The first two hires that we're going to
- 25 talk about today are administrative assistants, one

- 1 in the Bureau of Gaming Lab Operations to assist
- 2 Richard Williamson, and that's Cynthia Siegfried; and
- 3 one to assist Denyse Miskin in the Bureau of
- 4 Corporate Compliance, and that's Debra Pfaff. Those
- 5 two will help them as they each have no staff yet and
- 6 they will each then have one staff to build their
- 7 Bureaus.
- 8 The remaining proposed hires for today are
- 9 all in the Bureau of Investigations and Enforcement.
- 10 I know Director Kwait is going to talk in a couple of
- 11 minutes about how these new field investigators and
- 12 supervisors will help BIE begin the process of doing
- 13 background investigations.
- 14 The first set are for the western regional
- 15 office. I'll just read their names and their
- 16 positions. I have additional information, if you
- 17 want on their background but I'll wait.
- 18 The first is Thomas Brletic as a
- 19 supervisor, Patrick Adams as a field investigator,
- 20 Jean Seneway as a field investigator, Howard Gray as
- 21 a field investigator, Gary Gadley as a field
- 22 investigator, William Joyce as a field investigator,
- 23 Justin Husar as a field investigator, and Todd Moore
- 24 also as a field investigator.
- 25 In the eastern regional office, there is

- 1 one administrative item and that's Roger Greenbank
- 2 who is currently serving as a supervisor. It is
- 3 being recommended that he be placed in the role of
- 4 acting director for that region.
- 5 The supervisor then taking his place would
- 6 be Donna Sykes. The field investigators would be
- 7 William Gavigan, Kaylee Notaro, Mark Heim, Joseph
- 8 Morace, Gerald Stoll and Thomas Lanzidelle. Each of
- 9 those would serve in the Eastern Pennsylvania field
- 10 office.
- 11 So these are the proposed hires we have for
- 12 today. If you have any questions, I'll attempt to
- 13 hear them.
- 14 COMMISSIONER RIVERS: Mike, have you had an
- 15 opportunity to talk with the individual directors as
- 16 it relates to these employees, and in the process
- 17 they've identified the urgency in which we need to
- 18 hire these employees?
- 19 MR. WALSH: In the Bureaus, both Director
- 20 Neeb and I have met with each of the Bureau directors
- 21 to discuss a staffing plan.
- 22 Since we first met as a group last
- 23 December, we looked at an initial staffing plan; and
- 24 during the course of the last nine or ten months,
- 25 that plan has been updated and revised numerous

- 1 times.
- 2 As we hire a director, we meet with him or
- 3 her and discuss how they would like that Bureau to be
- 4 built out and what sort of needs that they
- 5 anticipate.
- 6 So it continually gets revised and we are
- 7 now working, now that we have a director of human
- 8 resources as Anne mentioned, we are now working to
- 9 ensure that there is a classification system that is
- 10 -- that meets each of those positions that we're
- 11 identifying on the organizational chart and a
- 12 position description obviously for each of those.
- So we're doing a lot of that background
- 14 administrative work that just needs to get done as a
- 15 new agency that's one under the Governor's
- 16 jurisdiction.
- I might add also that the time line is
- 18 important because not everyone needs all of their
- 19 employees all at once obviously. So we are setting
- 20 them up to be hired by quarter and trying to meet
- 21 those goals by quarter as the workload would
- 22 increase.
- 23 COMMISSIONER RIVERS: And with this new
- 24 number, what does it bring our complement up to?
- MR. WALSH: At full build out.

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1 COMMISSIONER RIVERS: Right now.
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- 2 MR. WALSH: Let me just look here. Well,
- 3 we have 17 on the list today, and we had roughly 61
- 4 before today. So that would make 78.
- 5 COMMISSIONER COY: You're sure of that?
- 6 COMMISSIONER RIVERS: Are you a math major?
- 7 MR. WALSH: I'm a graduate of CMU.
- 8 COMMISSIONER RIVERS: Based on the
- 9 recommendation of the Director of Administration, I
- 10 would like to move forward and propose to the Board
- 11 that we accept this as a motion and move forward on
- 12 it.
- 13 COMMISSIONER MARSHALL: I'll second.
- 14 CHAIRMAN DECKER: Any questions of Mike or
- 15 any comments?
- 16 Hearing none, all of those in favor, please
- 17 indicate by saying aye.
- 18 COMMISSIONERS: Aye.
- 19 CHAIRMAN DECKER: Any opposed?
- 20 Motion passes unanimously.
- Thank you, Mike.
- 22 COMMISSIONER RIVERS: Thank you, Mike.
- 23 COMMISSIONER MARSHALL: Nice job, Mike.
- 24 CHAIRMAN DECKER: Next up on our agenda
- 25 today is Susan Hensel, our acting director of

1 licensing, who is going to update us on the progress

- 2 in that Bureau which is obviously extremely important
- 3 since we have a bunch of license applications.
- 4 MR. HENSEL: Thank you, Chairman Decker and
- 5 good morning, Commissioners. What I would like to do
- 6 this morning is just give you a very brief update to
- 7 highlight the activities in the Bureau of Licensing
- 8 since I last spoke to you at the meeting a couple of
- 9 weeks ago.
- 10 First, as of Monday, the applications for
- 11 the Category 2 and 3 operator licenses are available
- 12 on the Board's website. These applications consist
- of a package of applications depending on the needs
- 14 of the particular applicant, including operator
- 15 application disclosure forms, key employee qualifier
- 16 forms, waiver forms, and gaming employee forms.
- 17 A number of these applications have
- 18 undergone revisions since they were originally
- 19 posted, and those revisions for the most part have
- 20 been minor to keep pace with amendments in the
- 21 regulations.
- 22 Second, I mentioned at the meeting two
- 23 weeks ago that the handoff of applications from the
- 24 Bureau of Licensing to the Bureau of Investigations
- 25 and Enforcement was imminent.

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1 I'm happy to tell you today that that
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- 2 handoff has begun with the first application
- 3 transitioning from licensing to BIE yesterday.
- In the days ahead, I will continue to
- 5 coordinate the transition of applications with BIE,
- 6 and my staff will serve as resource to BIE staff as
- 7 they become familiar with the applications as we have
- 8 over the past several weeks.
- 9 In addition, my staff will continue to
- 10 funnel information to BIE as we receive it from the
- 11 applicants, because we are still in the process of
- 12 collecting outstanding information that the
- 13 applicants owe us and that has been requested through
- 14 the use of a deficiencies letter to them.
- 15 As we continue the transfer of
- 16 applications, we are now turning our attention to
- 17 preparing for the operator applications that are due
- 18 December 28th.
- 19 We are working to put in place the
- 20 processes we need to review those applications, and
- 21 we will also be seeking some additional training for
- 22 my analysts to familiarize them with the type of
- 23 information that they are going to be receiving as a
- 24 result of those applications coming in.
- In addition, we are gearing up to handle

1 the registration and certification of vendors. We

- 2 have established within the Bureau of Licensing a
- 3 vendor unit.
- 4 Once the Board adopts vendor regulations,
- 5 we will be finalizing those applications and making
- 6 them available. We're also putting in place a
- 7 database to track vendors and to track disbursements
- 8 to vendors.
- 9 That concludes my update on activities in
- 10 the Bureau of Licensing. I'm happy to take any
- 11 questions.
- 12 CHAIRMAN DECKER: Any questions?
- 13 Please, Bill.
- 14 COMMISSIONER CONABOY: I don't have a
- 15 question; but Susan, I would like to congratulate you
- 16 and everybody else in the Gaming Control Board office
- 17 for all of the hard work. I don't think it's overly
- 18 dramatic to, in fact, call this a historic day.
- MS. HENSEL: We did take a picture.
- 20 COMMISSIONER CONABOY: Yes. With the
- 21 hand-off of the first applications to the Bureau of
- 22 Investigations and Enforcement.
- 23 I think the public needs to know that
- 24 there's a tremendous amount of work going on here in
- 25 Harrisburg and a lot of people working on these

1 applications and regulations and everything else that

- 2 is being done on a daily basis.
- 3 Again, I just want to congratulate everyone
- 4 and let the people in the Commonwealth know that it
- 5 is really a historic day for the processing of these
- 6 first applications and the handoff, as you called it.
- 7 It's just the beginning and there's a lot more of
- 8 good things to come.
- 9 CHAIRMAN DECKER: Susan, before you go, how
- 10 many people are on your staff right now?
- MS. HENSEL: Right now, we have ten on the
- 12 staff, including one manager, eight analysts and an
- 13 administrative officer.
- 14 CHAIRMAN DECKER: And how many applications
- 15 did you have to deal with?
- MS. HENSEL: We had 10 submissions; and
- 17 upon further of those submissions, we determined that
- 18 we had 14 actual applications.
- 19 CHAIRMAN DECKER: Because they were
- 20 doubling up on some things.
- MS. HENSEL: Correct.
- 22 CHAIRMAN DECKER: The volume of these
- 23 applications, we tried to --
- MS. HENSEL: Is enormous.
- 25 CHAIRMAN DECKER: -- do that dramatically

- 1 and some people thought we were taking license, no
- 2 pun intended. They're substantial, wouldn't you say?
- 3 MS. HENSEL: Yes. The average application
- 4 stands about 4 feet tall and weighs about 90 pounds
- 5 and they are -- they are significant.
- 6 CHAIRMAN DECKER: This is for the major
- 7 manufacturers. I presume, it will be similar in the
- 8 volume and complexity for those who are applying for
- 9 licenses to be operators. Is that a fair point?
- 10 MS. HENSEL: Actually, we anticipate that
- 11 they will be more voluminous.
- 12 CHAIRMAN DECKER: Okay. And more work.
- MS. HENSEL: Absolutely.
- 14 CHAIRMAN DECKER: And some of those
- 15 individuals will have never -- because of private
- 16 ownership will never be looked at in the kind of way
- 17 they are going to be looked at by us.
- MS. HENSEL: That's correct.
- 19 CHAIRMAN DECKER: My question is, you have
- 20 that many people now. I think on your chart you're
- 21 to grow to 56 or 59 or something like that.
- 22 There's a lot of work to do in terms of
- 30,000 -- not all 30,000 of them are going to be this
- 24 big. Some of them are going to be work permits but
- 25 there's a fair amount over the next ten months, would

- 1 you say eight months, ten months?
- 2 MS. HENSEL: Yes.
- 3 CHAIRMAN DECKER: And you're staffing up
- 4 and training to be able to do this, right?
- 5 MS. HENSEL: Yes. Actually, now that we
- 6 have our human resources director on board, she has
- 7 been screening resumes for us and we are, in fact, in
- 8 the process of scheduling interviews with additional
- 9 candidates for licensing analysts.
- 10 CHAIRMAN DECKER: Right. And I just want
- 11 to let everyone know that the sooner the better. If
- 12 people have -- if there's anyone out there that has
- 13 been thinking about applying to be on our licensing
- 14 group, now is a great time to do it.
- MS. HENSEL: That's right.
- 16 CHAIRMAN DECKER: Because we are going to
- 17 need some good people.
- 18 Any other questions?
- 19 COMMISSIONER DIGIACOMO COLINS: I have a
- 20 question about the vendor area. It's likely,
- 21 hopefully, that we're going to approve vendor
- 22 regulations today.
- 23 That being the case, do you anticipate that
- 24 the licensing process for vendors will be
- 25 simultaneous or contemporaneous to the process for

- 1 licensing the operators; and the next part of my
- 2 question is when do you anticipate the vendor
- 3 application will be available?
- 4 MS. HENSEL: To answer your first question,
- 5 yes, I anticipate that that license -- certification
- 6 registration of vendors will be somewhat simultaneous
- 7 with the acceptance or the processing of the operator
- 8 applications.
- 9 We are drafting the applications as we
- 10 speak. I would expect that those would be available
- 11 within the next week or so.
- 12 COMMISSIONER RIVERS: Susan, I think at one
- 13 of the previous meetings, you spoke in terms of
- 14 utilizing this team concept within your group?
- MS. HENSEL: Yes.
- 16 COMMISSIONER RIVERS: Could you enlighten
- 17 the public as to what in essence the team process is
- 18 all about?
- MS. HENSEL: Yes, within the Bureau of
- 20 Licensing, I've divided my staff of analysts up into
- 21 teams. The team -- we're taking a team approach to
- 22 processing the application, hoping to not only use
- 23 the teaming of these various skills that people bring
- 24 to the table, but also to continue to raise the
- 25 educational level of the teams, one helping -- each

1 person helping the other basically to come along with

- 2 the learning process of how to process applications.
- 3 We have some people on our staff that do
- 4 have licensing experience that are able to share that
- 5 experience with others that don't have that
- 6 experience.
- 7 We have some on our staff that have other
- 8 backgrounds that are able to share that experience
- 9 and their expertise with others that may not have
- 10 that similar background.
- 11 So this team approach has been working very
- 12 well for us. In addition to dividing the analysts
- 13 into teams, we do have regular meetings where we talk
- 14 about areas that people may have questions about,
- 15 where we share experiences with various applicants
- 16 and the type of information that we're receiving from
- 17 them. We're really focusing on communication and
- 18 continuous improvement.
- 19 CHAIRMAN DECKER: Okay. Chip?
- 20 COMMISSIONER MARSHALL: Thanks, Tad.
- 21 Susan, I would join with Bill in adding my
- 22 congratulations to you and your staff. It's really a
- 23 historic day. I'm sure that we'll get that picture
- 24 out on the wire or something like that.
- 25 I suppose the other historic piece is we're

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1 now in that two-month application phase for the
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- 2 licenses, the operating licenses, all 14 of them.
- 3 That period closes --
- 4 MS. HENSEL: December 28th.
- 5 COMMISSIONER MARSHALL: December 28th. I
- 6 assume you just can't make that deadline with a
- 7 one-page letter?
- 8 MS. HENSEL: Correct.
- 9 COMMISSIONER MARSHALL: So I think the
- 10 public should realize and anyone to echo Tad's
- 11 comments only a little differently, is that folks who
- 12 anticipate -- we would hope that they get in quickly
- 13 as well. Because it's a pretty comprehensive and, in
- 14 your word, voluminous process.
- MS. HENSEL: Absolutely. Anyone that wants
- 16 to take a look at those applications can look at our
- 17 website? The website is www.pgcb.state.pa.us.
- 18 COMMISSIONER MARSHALL: Nick is beaming.
- 19 CHAIRMAN DECKER: Always applaud for that.
- 20 The other thing to everyone's point, the filing of
- 21 the application is just the beginning because back
- 22 until -- you know, the questions back and forth until
- 23 these applications are deemed complete, a term of
- 24 art, under the Statute but an important term takes
- 25 quite a bit of time.

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1 MS. HENSEL: Absolutely. That's still
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- 2 ongoing with the manufacturers and applicants are
- 3 under a continuing obligation to update the Board as
- 4 to any material changes that take place with respect
- 5 to their applications.
- The process really will be never ending.
- 7 Even after the deemed complete date, we will still be
- 8 getting updated information.
- 9 CHAIRMAN DECKER: Okay. That's great.
- 10 Any other questions for Susan?
- 11 Susan, thanks. It's really been terrific.
- 12 You've done a great job.
- MS. HENSEL: Thank you.
- 14 CHAIRMAN DECKER: The whole group has.
- David is next, I think. David Kwait, our
- 16 director of the Bureau of Investigations and
- 17 Enforcement.
- 18 MR. KWAIT: Good morning, Commissioners.
- 19 Good morning, Mr. Chairman. First, let me thank all
- 20 of you for approving the hires this morning. It's
- 21 really important that we bring people on board as
- 22 quickly as possible so that they can be trained
- 23 appropriately and be in place to begin the very
- 24 serious process of investigating background
- 25 applications so that we can have a timely entry to

- 1 gaming in Pennsylvania.
- 2 To carry on with what Susan said, yes, we
- 3 did have the first transfer yesterday from licensing
- 4 to BIE. It was a memorable occasion, and we did
- 5 record it with appropriate photographs.
- As a matter of fact, we're considering
- 7 publishing a Gaming Board monthly newsletter and
- 8 that's going to be first page news.
- 9 When we receive the application, we begin
- 10 to apply BIE protocol. The first thing our intake
- 11 officer is going to do, that's Greg Sharp, and by the
- 12 way Susan described the voluminous nature of these
- 13 applications, when Greg lifted up the box, I thought
- 14 he was going to be on permanent disability. The
- 15 thing is in excess of 90 pounds.
- The first thing he's going to do in
- 17 applying the protocol is separate the criminal
- 18 checks, the photographing and the fingerprinting that
- 19 will be necessary by the Pennsylvania State Police.
- In a timely manner, we will be forwarding
- 21 to the State Police that portion of the background.
- 22 In its particular instance, a manufacturer, we have
- 23 agreed to outsource these and we will be meeting with
- 24 the outsource companies as soon as possible to
- 25 accomplish that transfer.

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1 I will assign investigators to monitor the
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- 2 background investigations, each one separately by one
- 3 of our BIE agents and the outsource company.
- 4 When we get the results back from the
- 5 outsource company, we'll prepare a report. It will
- 6 be a proper report indexed and outlined with a
- 7 synopsis in that report of the investigation.
- 8 That concludes my report. Any questions?
- 9 CHAIRMAN DECKER: Please.
- 10 COMMISSIONER RIVERS: Mr. Chairman,
- 11 question.
- David, in terms of the report that you
- 13 provide the Board, what will be the essence of that
- 14 report?
- MR. KWAIT: The essence will be the
- 16 criminal background by the State Police and the
- 17 suitability background conducted, first of all, by
- 18 the outsource company and later as we develop the
- 19 staff who can do them internally by the staff.
- 20 COMMISSIONER RIVERS: Will there be a
- 21 recommendation?
- MR. KWAIT: There will be a synopsis; and
- 23 there will be a statement, something like a review of
- 24 the background of this individual, this entity, this
- 25 company. It reflects nothing that would prohibit

- 1 licensing.
- 2 CHAIRMAN DECKER: If there isn't anything?
- 3 MR. KWAIT: Yes.
- 4 COMMISSIONER DiGIACOMO COLIN: I have a
- 5 question. Dave, with respect to the outsourcing
- 6 companies that are going to be looking into the
- 7 suitability issues, who from our organization will be
- 8 coordinating that, those investigations and reviews,
- 9 and who will be providing them with our suitability
- 10 standards and criteria from the Statute and the
- 11 regulations?
- MR. KWAIT: We have developed that
- 13 protocol. We will have the outsourcing companies
- 14 come into the office for a specific meeting. They
- 15 will be given our protocols that reflect the
- 16 regulations.
- We will assign someone to be with them
- 18 full-time, of course, from Harrisburg full-time to
- 19 respond to any questions they might have concerning
- 20 what we expect as a product.
- 21 CHAIRMAN DECKER: Any other questions for
- 22 David?
- 23 Let me make one comment while you're still
- 24 here. We have talked a lot about the various
- 25 criteria which we are going to govern our decisions

- 1 on these licensed applications.
- We've talked about having gaming expertise,
- 3 having diversity, having financial capabilities. One
- 4 of the ones we've talked about but I want to
- 5 emphasize today is suitability, this so-called
- 6 suitability, which is a lot more than suitability.
- 7 There have been some discussions, and I've
- 8 heard rumors that people think that this is going to
- 9 be a walk in the park. This is not a walk in the
- 10 park as the State Police can tell you in terms of our
- 11 own background investigations.
- 12 This is something we have thoroughly looked
- 13 at, not only just your criminal background but your
- 14 real suitability about whether you're an appropriate
- 15 individual for the citizens of Pennsylvania to
- 16 entrust to run one of the gaming establishments.
- 17 That's extremely important.
- 18 I want everyone to know how important that
- 19 is to us and that if people are not suitable in every
- 20 way, shape and form as I just described and as the
- 21 Statute and our regulations define, they will not be
- 22 getting a license.
- I would suggest that people ought to take a
- 24 look at themselves first before they enter into this
- 25 process because it's a very, very serious one and

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1 very, very capable people will be looking into them
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- 2 both with the State Police, with our BIE, and others
- 3 on the financial and forensic side.
- 4 This is a very serious thing, and I want
- 5 people to understand that. I have a lot of
- 6 confidence in David and the State Police and others
- 7 who are going to be helping us in this process.
- 8 Please, Ken.
- 9 COMMISSIONER McCABE: I just have a
- 10 question, David, while you're there. I know we were
- 11 talking about entering into with the State Police a
- 12 memorandum of understanding. Where does that stand?
- 13 CHAIRMAN DECKER: Let me address that
- 14 because it's something that David and I and Michael
- 15 Schwoyer and others have been dealing with.
- We're in the process of doing that now. I
- 17 think we prepared and I think it's been sent over or
- 18 about to be sent over to the State Police.
- 19 We're in the process of doing that and
- 20 outlining each of the responsibilities that we will
- 21 have and they will have -- when I say we, I'm talking
- 22 about the Bureau of Investigation so there's not a
- 23 lot of overlap and there is cooperation and people
- 24 will be working together.
- 25 That's a very important document and it's

1 moving along. I hope and trust it will be signed up

- 2 in the next week or two. What I would like --
- 3 please. Comments?
- 4 COMMISSIONER COY: On another subject.
- 5 CHAIRMAN DECKER: Okay. If I -- what I
- 6 would like to do is get a motion moving this forward
- 7 so that I can be authorized to enter into these
- 8 negotiations and finalize the contract.
- 9 COMMISSIONER CONABOY: Mr. Chairman, as we
- 10 move into this next phase that is being discussed
- 11 here this morning with this hand off and as we
- 12 attempt to continue to have this process moving
- 13 forward, I would like to make a motion today
- 14 authorizing Chairman Decker to enter into
- 15 negotiations with the Pennsylvania State Police in an
- 16 effort to finalize a memorandum of understanding
- 17 between the Pennsylvania State Police and the
- 18 Pennsylvania Gaming Control Board.
- 19 COMMISSIONER McCABE: Second.
- 20 CHAIRMAN DECKER: Thank you.
- 21 Any questions or comments about that?
- 22 COMMISSIONER COY: Mr. Chairman, yes.
- 23 CHAIRMAN DECKER: Yes.
- 24 COMMISSIONER COY: I'm hopeful that we can
- 25 arrive at an agreement and working relationship with

- 1 the State Police on this issue, too.
- 2 I am also hopeful that with the signing of
- 3 this agreement that pending legal action that has
- 4 been filed by, I guess it's the State Police retired
- 5 folks, might be able to be moved forward.
- I think it's important that we can -- that
- 7 we work together because the goals are the same. So
- 8 once this memorandum is signed, I'm hopeful,
- 9 Mr. Chairman, that you can talk to the appropriate
- 10 officials so that the legal action which has been
- 11 filed may be dealt with and so we can move forward
- 12 with this item. Thank you.
- 13 CHAIRMAN DECKER: Jeff, thank you very
- 14 much.
- 15 COMMISSIONER DIGIACOMO COLINS: Excuse me,
- 16 Mr. Chairman. I would like to amend this motion to
- 17 include a provision that provides for you to execute
- 18 a memorandum of understanding pursuant to your power
- 19 to negotiate it.
- 20 CHAIRMAN DECKER: Thank you. Is that
- 21 acceptable to you, Bill?
- 22 COMMISSIONER CONABOY: Yes. Thank you,
- 23 Mary. I meant to say that.
- 24 CHAIRMAN DECKER: One of the things that
- 25 will happen though is I will be discussing the terms

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1 of MOU with each of the Commissioners before I
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- 2 execute that agreement, so that I will know that I
- 3 have the full support of the Board before we do that.
- 4 Okay. Any other questions or comments on
- 5 this?
- I want to echo Jeff's comments and the
- 7 point being that we -- it's very hard to have a
- 8 partner when the partner is suing you. I just want
- 9 to pass that along for what it is worth.
- 10 Most of our businesses would not accept it
- 11 and it's hard for us to also. Hopefully, that will
- 12 be worked out and we'll move forward because we have
- 13 a lot of respect for the people that we have been
- 14 working with already at the State Police. They're
- 15 quite good individuals. They know their business.
- We're going to be primary in criminal
- 17 enforcement inside and around those buildings and
- 18 also in helping us check on the background of the
- 19 individuals who want a license and work permit, etc.
- 20 in Pennsylvania because it is a privilege.
- 21 Any other questions?
- 22 All of those in favor, please indicate by
- 23 saying aye.
- 24 COMMISSIONERS: Aye.
- 25 CHAIRMAN DECKER: Any opposed?

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1 The motion carries. Thank you very much.
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- 2 COMMISSIONER COY: Mr. Chairman?
- 3 CHAIRMAN DECKER: Please.
- 4 COMMISSIONER COY: A question for Director
- 5 Kwait with regard to the earlier comments by Denyse
- 6 Miskin with regard to the regulatory and her
- 7 function, her area and the possible referral to the
- 8 Bureau of Investigations and Enforcement if there are
- 9 illegal activities found.
- 10 Are the two Bureaus working together? In
- 11 other words, is there an interchange between two of
- 12 you right now?
- MR. KWAIT: Absolutely, Commissioner.
- 14 Denyse and I meet daily and discuss that very thing.
- 15 Her job will be to identify these discrepancies and
- 16 bring them to BIE's attention and we will address
- 17 them when necessary.
- 18 COMMISSIONER COY: I think it's fair to say
- 19 with your expertise and the other folks in the
- 20 Bureau, in your Bureau, who have been involved with
- 21 identifying illegal activity in the past might be
- 22 able to be helpful to the regulatory folks to
- 23 indicate what they should be looking for, to keep
- 24 their eyes out for, so that we might be able to see
- 25 this before it becomes even more of a problem.

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1 MR. KWAIT: I think that's true. I think
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- 2 we'll have the presence of the State Police in the
- 3 casinos also helping that.
- 4 COMMISSIONER COY: Thank you.
- 5 CHAIRMAN DECKER: That's a very good point,
- 6 Jeff. We want people working together because we
- 7 have the enforcement and, I would say, compliance
- 8  $\,$  side to some degree on one front and the auditing on
- 9 another front. So it's crucial that this all be one
- 10 big happy family. I expect it will. Thank you.
- 11 Although, it's not true in some other control
- 12 agencies, as we all know.
- 13 Let's see. Our next issue, I thought I
- 14 would bring everyone up to date on our supplier
- 15 issue.
- I have told individually each of the
- 17 members of the Board and we have made -- we don't
- 18 have any significant breakthroughs to report today.
- 19 If we took a vote today, it would be the same as at
- 20 the last meeting. Therefore, it is kind of
- 21 superfluous to waste time doing that. So we do not
- 22 have an agreement on suppliers.
- 23 Again, I mentioned for the public's purpose
- 24 and it may be others who are in this room the
- 25 importance of getting this resolved so that we can

- 1 move forward with gaming.
- 2 We're going to continue down the road on
- 3 vendors, as Mary said, on Category 1, 2, and 3
- 4 permanent and conditional licenses for Category 1 but
- 5 we can't actually issue those licenses until 90 days
- 6 have passed after we've licensed suppliers. Okay. I
- 7 keep harping on this, but I think it's an important
- 8 point.
- 9 Our next speaker will be Commissioner Mary
- 10 Colins, who will provide us with update on regs,
- 11 which is an continuing activity; and I would suspect
- 12 regs will be a continuing activity even after the
- 13 licenses are issued, Mary, right?
- 14 COMMISSIONER DiGIACOMO COLINS: I would
- 15 think. My presentation today primarily has to do
- 16 with the vendor regulations. Just let me begin by
- 17 saying that the attorneys within the Gaming Board are
- 18 working on regulations presently involving operator
- 19 internal controls. Maureen is spearheading that,
- 20 Maureen Williamson.
- 21 Hearings and appeals regulation, Dale
- 22 Miller and Mike Edminston are intimately involved in
- 23 that area of regulations in conjunction with creating
- 24 their operation.
- The Board has continued to receive and

1 review public comment on slot machine movement and

- 2 slot ownership regulations, which are presently
- 3 posted and that public comment period for those
- 4 regulations actually just closed on October 28th.
- 5 In the next month, we will be responding to
- 6 those public comments. But today, I want to talk
- 7 about the vendor regulations and the public comments
- 8 and the responses.
- 9 First, I would like to highlight some
- 10 changes that we have made to the vendor regulations
- 11 as a result of the public comment that we have
- 12 received.
- 13 Then I'll discuss in a very general way the
- 14 public comment and our philosophical approach to some
- 15 of this public comment.
- With regard to the regulations, we've made
- 17 the following changes: The vendor licensure term has
- 18 been changed to the term of vendor certification.
- 19 That certification process will require a three-year
- 20 renewal.
- 21 A vendor who conducts business with slot
- 22 machine licensees in excess of \$2,500 will be
- 23 required to register. So those contracts at the
- level of \$2,500 or below are not subject to
- 25 registration, those one-time contracts.

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1 A vendor who conducts business with one
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- 2 slot machine licensee totalling \$200,000 in a
- 3 12-period or a vendor who conducts business with
- 4 multiple slot machine licensees totalling 500,000 in
- 5 a 12-month period will be required to be certified by
- 6 the Board. Those certification requirements are akin
- 7 to full-blown licensing.
- 8 We have amended the regulations pertaining
- 9 to slot machine operators who have existing
- 10 agreements with vendors.
- 11 These operators are permitted to file a
- 12 vendor notification form with the slot machine
- 13 license application, with their application, which
- 14 allows vendors to begin the contract work, and then
- 15 the operator will have a 20-day period in which to
- 16 file the registration form or the certification form.
- So it's a window for the operator to engage
- 18 the vendor and begin the contract and the work,
- 19 especially in this start-up mode that operators will
- 20 be in.
- 21 We've received eight public comments. I'm
- 22 just going to highlight some of the thoughts of these
- 23 public comments and some of our thoughts in
- 24 responding to them regarding the threshold limits.
- 25 A number of comments suggested that the

1 threshold limits for vendor registration and vendor

- 2 certification were too low, and that because the
- 3 limits were too low this might have a chilling effect
- 4 on encouraging small businesses to get into gaming
- 5 because of the burdensome process of certifying -- or
- 6 registering and certifying.
- Well, the registration form as we have
- 8 reviewed it has been culled down a bit and requires
- 9 basic information, which in our view is not
- 10 burdensome but yet gives us enough information to
- 11 track and follow vendors. That's the registration
- 12 form.
- 13 In order to reach the balance that we think
- 14 we need to achieve between intense monitoring for the
- 15 purposes of ensuring the integrity of gaming and also
- 16 encouraging businesses to form and develop in
- 17 Pennsylvania to achieve that ongoing balance, we did
- 18 raise the limits a bit.
- 19 The one time contract, 200,000, and the
- 20 12-month period, 500,000. I believe that the
- 21 licensing development is conducting ongoing research
- 22 into the statistics of vendors to determine whether
- 23 or not those thresholds are viable, should they be
- 24 raised, should they be lowered in the future. That's
- 25 going to be something we're looking at on an ongoing

- 1 basis.
- 2 That was the primary gist of most of the
- 3 regulations. Don't squelch small businesses by over
- 4 regulating. We think that we are starting out by
- 5 recognizing that tension and trying to regulate in a
- 6 balanced form.
- 7 There were also comments that had to do
- 8 with suggesting that we only regulate gaming vendors
- 9 and not non-gaming entities or non-gaming vendors.
- 10 We reject that. We will continue to apply our
- 11 scrutiny in the vendor area to those companies which
- 12 are not directly in the gaming mode of the operators
- 13 but nonetheless have ongoing contractual
- 14 relationships with the operators, because we believe
- 15 our mandate is to ensure that the operators are
- 16 companies of integrity with relationships with
- 17 companies that encourage diversity and are honest
- 18 companies.
- 19 So that is a summary of what we have done;
- 20 and I have a resolution, if I could read it at this
- 21 point.
- 22 CHAIRMAN DECKER: Please. Go ahead,
- 23 Commissioner.
- 24 COMMISSIONER DiGIACOMO COLINS: Whereas on
- July 5th, 2004, the Pennsylvania General Assembly

1 enacted the Pennsylvania Racehorse Development and

- 2 Gaming Act, establishing the Pennsylvania Gaming
- 3 Control Board as the primary regulatory agency
- 4 charged with the responsibility of implementing and
- 5 overseeing slot machine gaming in the Commonwealth.
- 6 My apologies to the stenographer. I'm
- 7 sorry. I forgot.
- 8 Whereas, the Act authorizes the Board to
- 9 adopt temporary regulations in order to facilitate
- 10 the prompt implementation of the Act during the two
- 11 years following the Act's effective date and whereas
- 12 the Board has developed draft temporary regulations
- 13 for the registration of non-gaming employees and the
- 14 registration and certification of vendors, and
- 15 whereas the public has had an opportunity to comment
- on the draft temporary regulations and the Board has
- 17 incorporated appropriate public comments into the
- 18 regulations, and whereas the Board's final temporary
- 19 regulations are designated as Title 58, Recreation
- 20 Part 7 -- Gaming Control Board Subpart B, licensing,
- 21 registering, certifying, and permitting, specifically
- 22 Chapter 435 Employees and Chapter 437 Vendor
- 23 Registration and Certification, and whereas the Board
- 24 reserves the right to amend the temporary regulations
- 25 as it deems necessary in accordance with the purpose

1 of the Act and in order to further the intent of the

- 2 Act.
- 3 Be it resolved that the Board adopts the
- 4 draft regulations as its temporary regulations for
- 5 the registration of non-gaming employees, the
- 6 registration and certification of vendors and issues
- 7 relating to vendors.
- 8 So that's the resolution, and I move that
- 9 the Board upon adopting this resolution publish the
- 10 public comments for the draft regulations and the
- 11 responses and adopt the regulations.
- 12 COMMISSIONER MARSHALL: Second.
- 13 COMMISSIONER COY: Mr. Chairman?
- 14 CHAIRMAN DECKER: Thank you. Please.
- 15 COMMISSIONER COY: Thank you, Mr. Chairman.
- 16 Commissioner Colins, I appreciate very much
- 17 the work that you all have done and your folks on
- 18 these matters.
- I don't have a mandatory language, but I
- 20 would like to suggest there are a few areas that
- 21 perhaps in the coming time period, and I heard your
- 22 motion that you indicated that the Board reserves the
- 23 right to amend these if we see.
- I'm concerned that as I looked at the
- 25 regulations, nothing in the proposed regulations

1 speaks directly to the issue of diversity within the

- vendor segment.
- 3
  I heard you mention diversity in the -- in
- 4 your remarks, but I didn't see anything in the
- 5 regulations themselves directly speak to diversity.
- 6 For example, will certified vendors be
- 7 required to develop and implement a participation
- 8 plan?
- 9 Moreover, as you know, this segment of the
- 10 gaming industry, which could be problematic
- 11 enforcement-wise, I think must be really vigorously
- 12 regulated in this area of diversity.
- 13 With that said, I question the
- 14 appropriateness of permitting licensees to continue
- 15 to use vendors that they have had a previous
- 16 relationship with unless these vendors are fully
- 17 vetted for integrity and character.
- 18 Moreover, each agreement between a vendor
- 19 and a licensee regardless of classification, I think,
- 20 should be in writing and not simply an oral agreement
- 21 between them.
- The proposal, I believe, would permit oral
- 23 agreements, which I think personally is asking for
- 24 some sort of trouble or possible mischief. So
- 25 although description summaries of oral agreements

1 would be required, the Board would have nothing in

- 2 writing to verify the veracity of the summaries.
- 3 As I said, I don't have a mandatory
- 4 language today, Mr. Chairman; but I would hope that,
- 5 Commissioner, under your leadership, you could have
- 6 the staff redress these particular issues with regard
- 7 to diversity especially and maybe perhaps provide
- 8 some mandatory language in the coming weeks.
- 9 COMMISSIONER DIGIACOMO COLINS: Right.
- 10 Commissioner Coy, with respect to your comments about
- 11 diversity, we are addressing that right now as a
- 12 matter of fact.
- 13 The way it's being addressed is in a very
- 14 simple way. The diversity regulations are being
- 15 changed and amended to add the issue of vendor to
- 16 those diversity regulations.
- We're not changing the vendor regulations.
- 18 We're changing the diversity regulations to broaden
- 19 their application not only to gaming employees,
- 20 operators, manufacturers, and potentially suppliers,
- 21 when that happens; but also, we are working on
- 22 amendment to broaden the language to vendors,
- 23 registered and certified. That should solve that
- 24 issue. That is something that we are very much aware
- 25 of and in the process of correcting.

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1 With respect to the issue of oral
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- 2 contracts, that is something we have to think about
- 3 and talk about.
- 4 That is a -- that has a number of -- we can
- 5 deal with that in a number of ways. Again, I'm not
- 6 prepared to address that specifically. We have to
- 7 talk about that more. The diversity issue is in
- 8 progress.
- 9 COMMISSIONER COY: I thank you,
- 10 Commissioner; and I hope that we can address the oral
- 11 versus written contact because I think especially in
- 12 terms of enforcement later on, written contracts are
- 13 a lot easier to develop an enforcement on if
- 14 necessary than an oral contract. However --
- 15 COMMISSIONER DIGIACOMO COLINS: In a way.
- 16 COMMISSIONER COY: I'm sorry.
- 17 COMMISSIONER DIGIACOMO COLINS: Just to
- 18 comment on that. In a way, by rising that
- 19 threshold -- originally, when we had drafted the
- 20 vendor regulations, the threshold was \$1,000. By
- 21 raising it to \$2,500, I think that is taking care of
- 22 the oral contract issue to some extent.
- 23 Because any contract of significance, I'm
- 24 thinking, will more likely be in writing; and a
- 25 contract that is of lesser value would more probably

- 1 be an oral contract. That might resolve the issue
- 2 somewhat. Again, we have to look into it more.
- 3 COMMISSIONER COY: I appreciate the fact
- 4 that you will look into. Once again, on the issue of
- 5 diversity, I simply think that if someone were to
- 6 read the vendor regulations and not the diversity
- 7 regulations without specific mention of diversity and
- 8 without specific guidelines therein, they may miss
- 9 the point. That's my reason for wanting to --
- 10 CHAIRMAN DECKER: That would be true in
- 11 every set of regulations we have.
- 12 COMMISSIONER DIGIACOMO COLINS: It's just a
- 13 question of formatting in compliance with the
- 14 Pennsylvania Bulletin.
- 15 COMMISSIONER COY: I know I've said this
- 16 before and I'll say it again, and that is that the
- 17 Act is very directive in this regard.
- 18 It says that the Board shall at every
- 19 opportunity address the issue of diversity and
- 20 provide for participation therein.
- 21 CHAIRMAN DECKER: I think they are two
- 22 different things. I think we are definitely going to
- 23 do that. We have talked about that and we are going
- 24 to have those requirements.
- 25 Where they are in the regs, I would trust

1 people can read or maybe they can't, but I would hope

- 2 they would be able to read and go to the right
- 3 section.
- 4 COMMISSIONER COY: I don't have a law
- 5 degree so maybe I.
- 6 CHAIRMAN DECKER: You more than make up for
- 7 it, I can assure you.
- 8 COMMISSIONER MARSHALL: You wrote them.
- 9 COMMISSIONER COY: Part of them.
- 10 CHAIRMAN DECKER: My point is, whatever the
- 11 standards are for everyone else, they're going to be
- 12 the standards for the vendors.
- We expect that each of the operators is
- 14 going to have a plan in place for not only for their
- 15 hiring but for the vendors. That is an absolute
- 16 criteria on our part for getting these licenses. You
- 17 got to do it and you got to live up to it.
- 18 Denyse and others and David will be making
- 19 sure that they do live up to it. If they don't,
- 20 they're going to have a problem with the Board.
- 21 That's the most important thing to make it clear to
- 22 that.
- 23 COMMISSIONER RIVERS: Mr. Chairman, I
- 24 understand what you're saying and I hear you. But I
- 25 also have to agree with what Commissioner Coy is

- 1 talking about and that is this whole diversity issue.
- 2 It is paramount. It is we as a group and
- 3 as a body have embraced it. I think it is imperative
- 4 that in anything and everything that we put forward
- 5 to the public and the industry that it does make
- 6 representation, that it represents our commitments to
- 7 diversity.
- I think that wherever we can, we need to
- 9 reinforce that issue that we are serious and that we
- 10 are committed.
- 11 CHAIRMAN DECKER: I don't know what we
- 12 could do more than say that if diversity -- if you're
- 13 not paying attention to diversity, you're not going
- 14 to get a license.
- 15 It's not the vendor piece that I'm as much
- 16 worried about enforcing. I'm worried about making
- 17 the licensees, the operating licensees enforce the
- 18 issue of diversity.
- 19 They're going to be the first instance of
- 20 the people hiring. They better have a plan and they
- 21 better live up to it.
- The vendors that expect to get these things
- 23 better also consider their own diversity. If I've
- 24 miscommunicated this and I don't know how I can make
- 25 it any clearer. I may be having a bad day.

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1 It's a very, very clear process. If you're
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- 2 not interested in diversity, don't apply for a
- 3 license. It's real simple.
- 4 Mary's group is going to listen to what
- 5 Jeff had to say, I presume and they're going to --
- 6 COMMISSIONER DiGIACOMO COLINS: It's been
- 7 in process.
- 8 CHAIRMAN DECKER: -- take care of it.
- 9 Jeff, I cut you off. Go ahead.
- 10 COMMISSIONER COY: I'm done.
- 11 COMMISSIONER DIGIACOMO COLINS: Point well
- 12 taken.
- 13 CHAIRMAN DECKER: It's a good point.
- 14 COMMISSIONER DIGIACOMO COLINS: We're
- 15 making every effort to make sure that the regulations
- 16 truly encompass what the Act says. Remember the Act
- 17 is controlling and the regulations will refine and
- 18 mirror that.
- 19 As I've explained, it is not an oversight
- 20 on the part of the Board. It is an ongoing effort to
- 21 refine the regulations in compliance with the
- 22 procedural requirements of the Pennsylvania Bulletin
- 23 and also in an effort to make our regulations
- 24 uniform. Diversity will apply to every aspect of
- 25 gaming licensing and renewal.

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1 CHAIRMAN DECKER: Any other questions?
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- 2 It's a good comment and a good point from
- 3 Commissioners Coy and Rivers.
- 4 We have one other matter -- a couple other
- 5 matters. I want to turn it over to Greg Fajt, who is
- 6 going to talk about where we stand with maybe one of
- 7 our most -- clearly, one of our most important
- 8 contracts.
- 9 SECRETARY FAJT: Thank you, Mr. Chairman.
- 10 I'm here today to mention that --
- 11 COMMISSIONER DIGIACOMO COLINS: We have to
- 12 vote.
- 13 CHAIRMAN DECKER: I'm sorry. I forgot.
- 14 Mary, are there more regulations to approve today or
- 15 is that it?
- 16 COMMISSIONER DIGIACOMO COLINS: That's it.
- 17 CHAIRMAN DECKER: Okay. I apologize, Mary.
- 18 We have technical changes but let's vote on this
- 19 first.
- 20 CHAIRMAN DECKER: All of those in favor,
- 21 please indicate by seeing aye.
- 22 COMMISSIONERS: Aye.
- 23 CHAIRMAN DECKER: Any opposed?
- 24 Motion carries.
- Let's have this announcement and go to the

- 1 technical changes.
- 2 SECRETARY FAJT: Thank you, Mr. Chairman.
- 3 I'm here today to inform the Board and also the
- 4 public that we have a significant -- another
- 5 significant milestone in addition to the one Susan
- 6 Hensel talked about earlier.
- 7 We have the -- Department of Revenue has
- 8 finalized the contract with G Tech. As many of you
- 9 know, G Tech is the provider of the Central Computer
- 10 System, which will be housed here in Harrisburg.
- 11 It will have a direct line to each and
- 12 every slot machine that is operational within the
- 13 Commonwealth.
- 14 Mr. Chairman, to your comment earlier about
- 15 the public's perception and maybe misperception of
- 16 what is going on here in Harrisburg and the
- 17 significant work that you and the Gaming Board are
- 18 doing, I would like to add to that to say that this
- 19 was a significant effort on the part of the
- 20 Department of Revenue, working in conjunction with
- 21 folks in the Gaming Control Board like Anne Neeb and
- 22 Richard Williamson and other people in the -- on the
- 23 Board staff.
- Let me give a little overview, if I could
- 25 for a couple of minutes, of what that contract says.

1 Before I do that though, the contract is available on

- 2 disk.
- 3 Steve Niley is here from the Department of
- 4 Revenue, our press secretary, has copies of disks, if
- 5 anybody needs them. It's also available on the
- 6 Gaming Control Board website or will be later on
- 7 today and it is available on the Department of
- 8 Revenue website.
- 9 The contract with G Tech, between G Tech
- 10 and the Department of Revenue is a five-year
- 11 contract. That five-year period runs from the date
- 12 that G Tech is licensed as a manufacturer by the
- 13 Gaming Control Board.
- I think it's important that the public
- 15 understand that G Tech will be required, as all
- 16 manufacturers are, to undergo an extensive background
- 17 check and investigation.
- To Commissioner Coy's comment, anticipating
- 19 a question, we have made it very, very, very well
- 20 known to G Tech that diversity is of utmost
- 21 importance in this contract.
- We will closely monitor their compliance
- 23 with the diversity initiative that the Board has set
- 24 forth and that is contained in the law itself.
- 25 G Tech will deliver, install, and operate

1 with Department of Revenue oversight its Enterprise

- 2 Series Central Control System.
- 3 This system is in use in seven other
- 4 jurisdictions including Oregon and Canada. G Tech
- 5 will operate the system from a Pennsylvania data
- 6 center. A backup center will be located in a G Tech
- 7 facility in Austin, Texas.
- 8 G Tech has engaged Gaming Labs Incorporated
- 9 to assist the Department of Revenue in independently
- 10 certifying the system for production; and to the
- 11 members of the Gaming Board, we have been in contact
- 12 with Richard Williamson on the Board and will look
- 13 forward to working with Richard to make sure that
- 14 whatever we do with G Tech comports with what you are
- 15 going to need as far as reports and protocols and so
- 16 forth with the Gaming Control Board.
- 17 The slot machines in Pennsylvania must
- 18 initially communicate via SAS 601, which is the slots
- 19 gaming protocol.
- 20 Chairman Decker, I know you have an
- 21 understanding for what those terms mean. I am told
- 22 that that means, SAS means, Slots Accounting System.
- 23 If and when the industry begins to --
- 24 CHAIRMAN DECKER: I thought that was SAP
- 25 you were talking about.

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1 SECRETARY FAJT: I still don't know what
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- 2 SAP stands for.
- 3 COMMISSIONER MARSHALL: And neither does
- 4 Mike.
- 5 SECRETARY FAJT: The contracts state that
- 6 if and when the gaming industry begins to a new
- 7 standard protocol, G Tech will support that protocol
- 8 as well as SAS 601 system during any transition at no
- 9 cost to the Department of Revenue. So we get one
- 10 free upgrade as to protocol.
- 11 The Department of Revenue will pay G Tech a
- 12 percentage of slots revenue. The percentage will
- 13 decline as the number of gaming machines increase.
- 14 Payments to G Tech under the contract will not exceed
- 15 \$6.3 million a year.
- The contract went through the
- 17 Commonwealth's normal review and approval process. I
- 18 would like to thank the Department of Revenue Chief
- 19 Counsel, the Governor's Office of General Counsel,
- 20 the Attorney General, and also the Comptroller's
- 21 Office, all of whom have signed the contract,
- 22 reviewed the contract, and did it in a very timely
- 23 manner. I would like to thank all of those parties.
- 24 As with all large contracts, the contract
- 25 contains numerous penalty clauses to protect the

1 Commonwealth in the event of non-performance by

- 2 G Tech.
- 3 To assure the maximum uptime for slot
- 4 operators, the contract requires significant
- 5 redundancy in operating hardware, software, backup
- 6 and telecommunications.
- 7 Again, Steve Niley from the Revenue press
- 8 office is here and can get a copy of that contract,
- 9 anybody that wants to review it.
- 10 That concludes my presentation,
- 11 Mr. Chairman. If anyone has any questions, I would
- 12 be happy to answer them.
- 13 CHAIRMAN DECKER: Any questions from any of
- 14 the Commissioners?
- 15 Greg, that's good news. It really is.
- 16 It's a crucial part of what we're going to need in
- 17 our compliance area as well.
- 18 So in addition to monitoring the flow of
- 19 money, etc., this is an absolutely great step
- 20 forward.
- 21 It puts Pennsylvania, I think and I know
- 22 that the other Commissioners agree to this, on the
- 23 leading edge on those kinds of systems, which is a
- 24 wonderful thing particularly going forward.
- 25 Greg, congratulations.

1 Mary, you want to go back and finish up the

- 2 technical issues?
- 3 COMMISSIONER DIGIACOMO COLINS: Michelle
- 4 Afragola is going to give us the technical changes.
- 5 MS. AFRAGOLA: I'll try to make this brief.
- 6 Good morning, Chairman Decker and members of the
- 7 Board.
- 8 I'm offering some editorial changes and
- 9 amended language to the regulations. In the
- 10 resolutions to adopt the regulations, the Board
- 11 reserved the right to make amendments to the
- 12 regulations.
- 13 The ones that I'm offering today are based
- 14 on suggestions from the Bureau of Licensing Board
- 15 Members and our own staff's review.
- The first is that we propose adding the
- 17 word certifying to the title of Subpart B in
- 18 compliance with the vendor regulations since we have
- 19 a new level of licensing, which is certified.
- The next change is to Section 441.4
- 21 entitled Slot Machine License Application. On June
- 22 2nd, the Board issued an industry letter advising
- 23 potential slot machine licensed applicants that the
- 24 Board intends to scrutinize any and all vendor
- 25 contracts entered into by any applicant regardless of

1 whether these contracts were entered into prior to

- 2 filing the application.
- In accordance with policy, the Bureau of
- 4 Licensing proposed that the following language be
- 5 added to Section 441.4 of the regulations.
- In its application for licensure, the slot
- 7 machine licensed applicant must provide a chart of
- 8 existing vendors including the name, address,
- 9 telephone number, tax identification number of the
- 10 vendor, type of goods and/or services provided by the
- 11 vendor, total dollar amount of business with the
- 12 vendor in the past 12 months, and total dollar amount
- 13 of business expected to be with the vendor in the
- 14 next 12 months.
- This provision will serve as a starting
- 16 point for the Bureau of Licensing's review of the
- 17 vendor contracts.
- The last amendment is to Section 443.5
- 19 entitled Category 3 Slot Machine License. We propose
- 20 that Section B-3 of these regulations be amended to
- 21 include the defined term well established resort
- 22 hotel to be consistent with the Act and the other
- 23 regulations.
- 24 Those are for your consideration.
- 25 CHAIRMAN DECKER: Any questions?

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1 COMMISSIONER DIGIACOMO COLINS: I move we
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- 2 adopt those changes.
- 3 CHAIRMAN DECKER: Can I have a second?
- 4 COMMISSIONER MARSHALL: Second.
- 5 CHAIRMAN DECKER: Any questions for
- 6 Michelle or Mary on these?
- 7 Hearing none, all of those in favor?
- 8 COMMISSIONERS: Aye.
- 9 CHAIRMAN DECKER: Any opposed?
- 10 Motion carries.
- 11 Thank you. We have -- as you recall -- go
- 12 ahead. Okay. As you know, I guess our meeting, not
- 13 the last one, the one before last, I believe, if I'm
- 14 correct, we had looked at -- we had published for
- 15 review and comment a series of amendments to our code
- 16 of ethics.
- 17 The comment period ends on, I believe,
- 18 November 6th. Am I right about that?
- 19 COMMISSION MARSHALL: Yes.
- 20 CHAIRMAN DECKER: We have gotten a few
- 21 comments and not many. Some very highly praising our
- 22 ex parte and some dealing with other subjects, most
- 23 of which were very good suggestions.
- 24 What I would like to do is turn it over to
- 25 Chip who has had the difficult job of ushering us

1 through this. He's chairing that subcommittee for

- 2 us.
- 3 Please, Chip.
- 4 COMMISSIONER MARSHALL: Thank you,
- 5 Mr. Chairman. You are correct, sir, on October 6th
- 6 -- well, we posted a draft on our website and
- 7 published and asked for comment for a 30-day period
- 8 which does expire in the next five days.
- 9 I would hazard a guess given the quality of
- 10 the comments that that policy would be expanded. In
- 11 the meantime, what we did do on the 6th of October
- 12 was to, I suppose, voluntarily decide or agreed as a
- 13 Board that we would live by the provisions of the
- 14 draft policy that was posted.
- 15 And I think most significantly that was the
- 16 ex parte, the prohibition on ex parte communication
- 17 with parties that have an interest with the Board.
- 18 I would again echo what we said before. We
- 19 would welcome any and all comment. This started out
- 20 -- it's a long and arduous journey. It started a
- 21 little piece on contacts and it expanded.
- I am hopeful that we will be able to have
- 23 something soon laying it out. I would expect that we
- 24 would get and begin to review comments in ernest
- 25 sometime early next week, depending on how long it

1 would take us to come up with a draft and begin

- 2 circulating and editing.
- 3 I would think that probably in the next
- 4 month, maybe not the next meeting but the meeting
- 5 after that, we would have something to act on. And I
- 6 believe I would reiterate Member Colins' comments of
- 7 the October 6th meeting, that we anticipate that this
- 8 will be a living, breathing document and one that
- 9 will be revised on a regular basis.
- 10 Any questions?
- 11 CHAIRMAN DECKER: Are there any questions
- 12 of Chip on this issue?
- 13 COMMISSIONER MARSHALL: Mr. Chairman, if
- 14 there aren't, I would ask a point of personal
- 15 privilege.
- 16 CHAIRMAN DECKER: Please. Go ahead.
- 17 COMMISSIONER MARSHALL: I would like to say
- 18 something. I have been identified in two newspaper
- 19 stories and one magazine story as the Board Member
- 20 blocked -- supposedly blocked -- the band on
- 21 political fund-raising by Board Members from being
- 22 included in the ethics policy that was either
- 23 depending on the writer, quote, unquote, approved or,
- 24 quote, unquote, adopted by the Board last month.
- My alleged opposition to the band was

1 trumpeted in two stories in the Philadelphia Inquirer

- 2 and last week it surfaced in Philadelphia Magazine.
- 3 Not surprisingly, the source of these allegations was
- 4 anonymous.
- 5 Let me be as clear as I can be. This
- 6 allegation is wrong on the facts, and it is unfair.
- 7 I am the former chairman of the Pennsylvania Ethics
- 8 Commission.
- 9 I have built my professional reputation on
- 10 my continuing commitment to the highest ethical
- 11 standards in my professional life.
- 12 I remain committed to supporting a strong
- 13 and effective ethics policy to govern the actions of
- 14 this Board.
- 15 First, for the record, the Board neither
- 16 approved nor adopted an ethics policy last month. We
- 17 posted a draft of a policy and invited and indeed
- 18 begged for public comment during a comment period,
- 19 which does not even expire until this weekend.
- 20 We also stated that this was a, quote,
- 21 unquote, living, quote, unquote, breathing document
- 22 that we expected to continually update and revise as
- 23 we confronted unanticipated and different situations.
- 24 Finally, what the Board did do on October
- 25 6th, 2005 was to agree to live by the provisions of

1 the draft during the period of public comment and up

- 2 through the time when we officially adopt our ethics
- 3 policy.
- 4 Significantly, this meant that there would
- 5 be no ex parte communication with anyone having an
- 6 interest in a matter before the Board, which is the
- 7 most restrictive position of any jurisdiction in the
- 8 United States.
- 9 Once more, a review of the facts with
- 10 respect to our draft ethics policy makes it clear
- 11 that I have never blocked restrictions on political
- 12 fund-raising.
- I have with me copies of a series of e-mail
- 14 correspondence between Board Members on this issue.
- 15 These records indicate that I was and remain quite
- 16 willing to address and resolve a number of these
- 17 types of issues.
- 18 For example, on October 5th, less than 24
- 19 hours before the meeting in which we posted the draft
- 20 policy for public comment in response to the issues
- 21 of Board Members accepting gifts from people having
- 22 an interest in gaming and soliciting contributions, I
- 23 stated as follows: I quote, I'm okay with addressing
- 24 the gift issue in the future after consultation with
- 25 our general counsel and a careful

1 analysis/consideration of the actual language to be

- 2 used, end quote.
- 3 Quote, I believe that we should be cautious
- 4 when attempting to fashion an absolute rule, end
- 5 quote. Quote, similarly, I am fine with attempting
- 6 to address the contribution issue; but again, would
- 7 want to make sure that we are careful so as not to
- 8 inadvertently expose any one of us, end quote.
- 9 Quote, for what it is worth, as stated
- 10 above, I am happy to deal with all of these issues in
- 11 the future after a consultation and analysis.
- 12 However, I am not comfortable with acting on these
- 13 issues tomorrow. Tomorrow being the time for the
- 14 Board's October 6th meeting.
- 15 If anyone thinks that I have not accurately
- 16 recited my role in the events that led to the posting
- 17 of the Board's draft ethics policy for public comment
- 18 or wishes to suggest that I am inalterably opposed to
- 19 a ban of political fund-raising, I would appreciate
- 20 hearing so now so that we can discuss my position
- 21 publicly and put the matter to rest.
- 22 CHAIRMAN DECKER: Thanks, Chip.
- 23 COMMISSIONER MARSHALL: Excuse me. I am
- 24 not done.
- 25 CHAIRMAN DECKER: I'm sorry.

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1 COMMISSIONER MARSHALL: So that there is no
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- 2 doubt, let me say again, my position with respect to
- 3 political contributions and fund-raising has been
- 4 clear and consistent.
- 5 I believe that Board Members have a right
- 6 to contribute to political candidates if they so
- 7 choose. A right that is protected under the First
- 8 Amendment.
- 9 However, I would support restricting a
- 10 Board Member's ability to solicit funds for political
- 11 campaigns provided that the ban does not create more
- 12 problems than it attempts to solve.
- 13 My concern is not with the concept of
- 14 banning political fund-raising but rather with the
- 15 difficulty that always comes with the creation of
- 16 absolute rules.
- 17 For example, would an absolute band on
- 18 fund-raising prohibit Board Members from soliciting
- 19 on behalf of charitable causes, nonprofit
- 20 organizations, issues that have no clear partisan
- 21 prejudice?
- We must be careful not to create an
- 23 absolute rule that makes absolutely no sense. That
- 24 said, I remain willingly to work cooperatively to
- 25 develop the strongest possible ethics rules to guide

1 the conduct of this Board in all of its future

- 2 endeavors.
- 3 Mr. Chairman, I don't intend to comment
- 4 further on this issue until we have adopted our final
- 5 policy. Thank you and thank you, members of the
- 6 Board, for your indulgence.
- 7 CHAIRMAN DECKER: Chip, thank you.
- Just so everyone knows, I don't think Chip
- 9 is going to get any fight about what he said. I
- 10 don't think we need to do that.
- I think Chip has been up front about it as
- 12 have everyone. I have spoken to everybody about these
- 13 issues on an individual basis.
- 14 We will come together and talk about this
- 15 as a group at an appropriate time when we get all of
- 16 the comments back.
- 17 Even though it's somewhat premature, I
- 18 think Chip's statements represents in terms of where
- 19 he thinks we should be going, represents our current
- 20 views on the subject.
- 21 The other thing I would mention to you very
- 22 specifically is the gift policy, where we are not
- 23 going to be taking -- again, I can speak for everyone
- 24 individually, we're not going to vote on this today
- 25 but the consensus clearly is we will not be taking

1 gifts from anyone who is known by us to be involved

- 2 in the industry, and that includes lobbyists,
- 3 representatives, and other interested parties.
- 4 On the ex parte, I want to make it clear
- 5 because it's been somewhat confusing, we did not need
- 6 -- we did not specifically think we needed to have
- 7 what New Jersey does, which is you can't meet with
- 8 any party except in the office -- I mean on an ex
- 9 parte basis.
- 10 You can meet -- New Jersey provides you can
- 11 have an ex parte meeting with someone who might be
- 12 interested, quote, unquote, interested in their
- 13 office. All right. But you have to record it.
- 14 We didn't think that was necessary because
- 15 we were banning those kinds of discussions. You
- 16 don't need to record something that is prohibited.
- We don't intend to have them; and when we
- 18 talk about interested parties, we're not just talking
- 19 about the gaming industry, the representatives,
- 20 lobbyists, however you want to talk about it. We're
- 21 talking about anyone at all who is for or against a
- 22 particular application or other matter before the
- 23 Board.
- 24 That means our appointing authorities and
- 25 that means the Governor and that means other

- 1 legislative and elected officials who might be
- 2 lobbying, if you will, for a certain license.
- 3 So that's what we were trying to do with
- 4 that ex parte. We think it's very clear if you read
- 5 it.
- 6 So I want to make that statement so that
- 7 everyone understands what we were trying to do with
- 8 that last draft, which we said we were going to be
- 9 living with.
- 10 Chip, did you want to say anything more
- 11 about it?
- Jeff or anyone?
- 13 Thank you. Thank you for indulging me in
- 14 my little soap opera up here, too.
- Now, moving on, I think we have one other
- 16 matter. I think Treasurer Casey would like to say
- 17 something.
- 18 TREASURER CASEY: Thank you, Mr. Chairman.
- 19 I planned to say this before Commissioner Marshall's
- 20 comments. I want to thank him for those comments.
- 21 This is not meant as a response to those.
- Just briefly, I know that our meeting has
- 23 gone on probably longer than we anticipated. I
- 24 wanted to say this before we ended today.
- I speak as a non-voting member of this

- 1 Board. I also speak as a public official, who has
- 2 had to develop and at least preside over the
- 3 development and implementation of a code of conduct
- 4 in the Department of Auditor General and now in the
- 5 Treasury Department.
- I want to say, first of all, that I think
- 7 in the work I have done as a member of this Board,
- 8 even as a non-voting member, put me into contact on a
- 9 fairly regular basis with the members of this Board
- 10 on a whole variety of matters.
- I have been very impressed with each and
- 12 every Board Member's commitment to their statutory
- 13 mandate, their integrity, and their commitment to
- 14 public service, and their work ethic. I think that
- 15 is important to say that. We should say it more than
- 16 we do.
- 17 I have been very impressed with each and
- 18 every Board Member. I think members of this Board
- 19 are trying to get this code of conduct right.
- 20 They're working very hard to do that.
- I think with due respect to what has
- 22 already been presented in terms of where this code of
- 23 conduct is, I think it falls short.
- 24 I think that the recent proposals or
- 25 comment by Senators Jubelirer and Fumo are a positive

1 step in the right direction and I support those

- 2 changes.
- 3 I'm going to submit a written commentary
- 4 before the deadline of my own that will in some cases
- 5 not just adopt those provisions by those two Senators
- 6 and others but may even add to amplify what is there.
- 7 I really believe that this Board wants to
- 8 get it right. I think there are a few things this
- 9 Board will do this year and for many years that are
- 10 more important that this code of conduct.
- 11 It's my experience as a public official
- 12 that public confidence in a public official or public
- 13 agency takes an awful long time to develop; sometimes
- 14 a year, sometimes decades and the challenges to earn
- 15 that everyday even when that level of confidence has
- 16 been achieved.
- 17 The problem with public matters and public
- 18 officials and codes of conduct in the infractions
- 19 that involve those codes of conduct is that in the
- 20 blink of an eye, that confidence can be shattered or
- 21 at least eroded, almost like dropping a fine piece of
- 22 china that shatters into a thousand pieces.
- I think we have to get it right. We have
- 24 to make sure that we get it right. We also -- when I
- 25 say we, even though I can't vote on it, I'm speaking

- 1 as encouragement from the sidelines in a sense, but
- 2 that once we have it right, not just this Board but
- 3 as citizens of this Commonwealth, that we enforce it
- 4 rigorously.
- 5 I think that's the commitment of the people
- 6 of this Board, who are serving on this Board, but I
- 7 think there are a few things that this Board,
- 8 especially the voting members of this Board will do
- 9 that are as important as this.
- 10 That's why I think this comment period can
- 11 be very important. I think the sentiment that I
- 12 expressed today is shared by all of the members of
- 13 this Board. Thank you.
- 14 CHAIRMAN DECKER: Thank you, Treasurer
- 15 Casey. We look forward to receiving your comments.
- Anything else on this point? Okay. Are
- 17 there any other matters to be brought before the
- 18 meeting today?
- 19 Hearing none, just before we leave, I need
- 20 to say we're going to have another Executive Session
- 21 to discuss personnel matters. No action will be
- 22 taken at the meeting, which will be closed to the
- 23 press and public. We will not return to open session
- 24 today.
- 25 Our next meeting, for your information,

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will be on November 16th sometime in the afternoon we
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     believe. We're going to have to post that because
     we're still working on schedules and kind of working
     that out because some members won't be here. They
 5
     are going to have to do it by phone. We'll get it
 6
     out to you in the coming days.
               All of those in favor of adjournment,
 7
 8
     please indicate by saying aye.
 9
               COMMISSIONERS: Aye.
10
              CHAIRMAN DECKER: Any opposed?
               Thank you very much, and thank you for
11
     coming to the meeting today.
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               (The meeting concluded at 12:07 p.m.)
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Τ.	I hereby certify that the proceedings and
2	evidence are contained fully and accurately in the
3	notes taken by me on the within proceedings and that
4	this is a correct transcript of the same.
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7	Hillary M. Hazlett, Reporter
8	Notary Public
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