



## **Pennsylvania Gaming Control Board Hearing**

**January 11, 2017**

# Comprehensive Plan



- SugarHouse's Audit Committee met on October 14, 2016 and authorized the company to develop and implement a Comprehensive Underage Plan.
- The Plan was sent to OEC staff on November 10, 2016.

# Comprehensive Plan

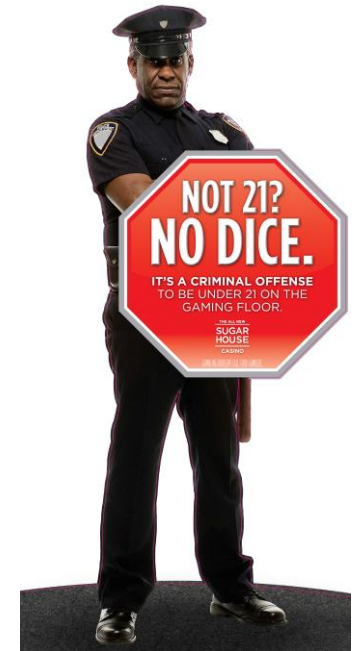


- New Equipment
  - Hardwired machines with state of the art technology and periodic software updates
- Training
  - Additional training by outside firm on identifying fake IDs
- Personnel
  - Progressive discipline, incentives, surveillance audit and redeployment of Class 2 officers at front doors



# Comprehensive Plan

- Outreach and awareness
  - Local universities, Pennsylvania State Police, Philadelphia Family Court
  - New signage at front doors
- State law amendments
  - Misdemeanors for subsequent offenses, driver's license suspensions
- State Police involvement
  - Troopers respond when fake IDs are detected at the front door





# Recent success

- No underage violations in over 3 months.
- In calendar year 2016, SugarHouse carded **230,725** patrons and turned **16,635** (7.2%) away for not having proper identification.
- Since November 1, 2016, SugarHouse has carded **50,504** patrons and turned **4,244** (8.4%) away for not having proper identification.
  - During this period, SugarHouse caught 11 individuals attempting to use fake IDs at the front door.